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HTTP/2: Operational Considerations for Servers draft-nottingham-http2-ops-00

Abstract

This document gives advice regarding performance and operability to servers deploying HTTP/2.

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1. Introduction

HTTP/2 [<u>I-D.ietf-httpbis-http2</u>] does not change the semantics of HTTP [<u>I-D.ietf-httpbis-p2-semantics</u>], but it does substantially change how they are mapped to the underlying protocols.

While some of these changes can enhance performance and/or operability on their own, getting the full benefit of the new protocol requires changes beyond the scope of just the Web server.

Likewise, HTTP/2 offers new in-protocol mechanisms like header compression, flow control, prioritisation and server push. Used effectively, they can improve the performance characteristics of the protocol, but they can also cause operability issues if used incorrectly.

This document gives advice about both cases; how to configure lowerlayer protocols, as well as how to use HTTP/2's in-built mechanisms effectively.

It is primarily focused on the needs of origin servers, since there are generally many more instances of origin servers than there are unique client deployments. It is also primarily focused on the Web browsing use case; however, much of the advice here is applicable to non-browsing uses as well.

Note that the advice here is specific to when it was written; changes in underlying protocols, deployment practices, and HTTP itself may obsolete it at any time. As such, it is not intended to be longlived, but instead to aid initial deployment of the new protocol. Nottingham

<u>1.1</u>. Notational Conventions

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [RFC2119].

<u>2</u>. TCP Configuration

HTTP/2 has been designed to use a single TCP connection, whereas current practice for HTTP/1 is to use multiple connections to achieve parallelism (generally, between four and eight).

The change has a number of benefits. Using fewer TCP connections to load a Web page consumes less server-side resources, and it also reduces the chance of a congestion event caused by a large number of connections simultaneously starting (overcoming TCP Slow Start), and returns HTTP to being a "fair" protocol. Using a single connection also enables better efficiency with header compression.

However, using a single connection can also lead to unfavorable performance, as compared with HTTP/1's use of multiple connections, primarily due to side effects of TCP congestion control.

In particular, a single HTTP/2 connection with an initcwnd of 3 can only have three unacknowledged packets during the startup phase of the connection, whereas (for example) six HTTP/1 connections would have as many as 18 packets outstanding. This places HTTP/2 at a significant disadvantage compared to HTTP/1, but can be mitigated by adopting an initcwnd of 10 for HTTP/2 connections, as outlined in [<u>RFC6928</u>].

Similarly, a congestion event on a HTTP/2 connection can cause disproportionate havoc, as compared to HTTP/1, in those cases where the event only affects a subset of open connections (such as random packet loss). TBD: mitigation

Key recommendations: * HTTP/2 servers SHOULD adopt an initcwnd of 10, as per [<u>RFC6928</u>].

<u>3</u>. TLS Configuration

Beyond the typical performance and operational considerations of deploying TLS [<u>RFC5246</u>], a concern specific to HTTP/2 is the TLS record size; because HTTP/2 is a multiplexed protocol, a large record size can cause packet loss to affect a disproportionate number of streams, due to an individual record not being available until it is complete.

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Therefore, small record sizes are preferred for HTTP/2; if a record is sent within a single packet, the chances of blocking are minimized. That said, records ought not be much smaller, since this will increase processing overhead, and in some circumstances (e.g., non-interactive applications, downloads), it may be reasonable to have larger record sizes.

Key recommendations: * HTTP/2 servers SHOULD use a small TLS record size; ideally, small enough that a record fits completely in a single packet.

<u>4</u>. Load Balancing and Failover

It's common to use multiple servers to server a single HTTP origin, in order to provide a scalable and reliable service. DNS is also commonly used to direct clients to the best (by some metric) server available.

In HTTP/1, the transition from one server to another in these scenarios is often done between connections; because HTTP/1 connections are generally short-lived, it's possible to load balance clients as they re-connect.

HTTP/2, however, is designed to have fewer, longer-lived connections, and it's anticipated that clients will be keeping them open much more aggressively. This provides fewer opportunities for servers to shift traffic. If a server breaks connections pre-emtively in order to load balance or failover, it can also have a greater negative effect, since more than one request can be "in flight" simultaneously.

The new protocol accommodates these situations in a few ways, improving operability along the way.

Firstly, the GOAWAY frame allows servers to announce that they will not serve additional requests on a connection, while still completing those that preceed the GOAWAY. This allows a connection to be shut down in an orderly fashion, and its use is required in HTTP/2.

Additionally, the ALTSVC frame allows a server to redirect traffic to another location, without changing the resource's URL. This can be used for load balancing (both local and global), as well as controlled failover of services.

<u>5</u>. Use of HPACK

TBD

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6. Use of Flow Control

TBD

7. Use of Prioritisation

TBD

8. Use of Server Push

TBD

9. Security Considerations

This document introduces no unique security considerations beyond those discussed in HTTP/2 itself.

10. Acknowledgements

TBD

<u>11</u>. References

<u>11.1</u>. Normative References

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- [RFC6928] Chu, J., Dukkipati, N., Cheng, Y., and M. Mathis, "Increasing TCP's Initial Window", <u>RFC 6928</u>, April 2013.

<u>11.2</u>. Informative References

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