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Experiences from Cross-Area Work at the IETF draft-arkko-iesg-crossarea-03

Abstract

This memo discusses the reasons for IETF work on topics that cross area boundaries. Such cross-area work presents challenges for the organization of the IETF as well as on how interested parties can participate the work. The memo also provides some suggestions on managing these challenges.

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1. Introduction

This memo discusses IETF work that crosses area boundaries. Some examples about such work are given in <u>Section 2</u>. The reasons for initiating work that involves cross-area aspects are discussed in <u>Section 3</u>. From the perspective of a participant interested in a specific effort, the area designations matter little. If the work is interesting, the necessary people come to the meetings and work on the specifications. However, cross-area work does present some challenges for the organization of the IETF as well as on how interested parties can participate the work. These issues are discussed in <u>Section 4</u>. Finally, <u>Section 5</u> provides some suggestions on managing these challenges in an effective way.

<u>2</u>. Examples of Cross-Area Work

Many IETF efforts cross area boundaries. Some recent examples of such work include:

- o The development of a routing-protocol based bridging model. This work has been going on in the TRILL WG on the Internet Area and in parallel in the ISIS WG on the Routing Area.
- o The work that started in 2008-2009 to address impending IPv4 address runout and remaining needs for transition mechanisms to support IPv6 deployment. This was worked on in the V60PS WG on the Operations and Management Area, in the BEHAVE WG on the Transport Area, and in the SOFTWIRE WG on the Internet Area.
- The HOMENET WG is developing automatic provisioning tools for home networks and will require assistance from, for instance, Routing Area WGs to build the necessary routing protocol zeroconfiguration extensions.
- o The RENUM WG on the Operations and Management Area is addressing renumbering issues, but will have to work with other areas if changes or extensions to specific protocols are required.
- o The allocation of a new private address space to employ a shared address for multiple subscribers in networks employing NAT44 was discussed in the INTAREA, OPSAREA, BEHAVE, and V60PS WGs.
- o The LWIG WG on the Internet Area is documenting existing practices for creating lightweight implementations of the TCP/IP stack and application protocols. Specific recommendations on transport and application protocols obviously need participation from those areas, however.

- o The Routing Area, Transport Area, and Security Area have worked together on security mechanisms and key management tools necessary to secure BGP sessions carried on top of TCP. For instance, the SIDR and KARP WGs are in the Routing Area, but they are clearly focused on topics that are generally found in the Security Area.
- o Many IETF topics involve operational aspects as well as protocol development. For instance, issues with address selection policies have been discussed in the V60PS WG on the Operations and Management Area, and solutions for these problems were taken up by the 6MAN WG on the Internet Area.

3. Rationale for Cross-Area Work

From an IETF participant's point of view, it is important that there is a working group where the technical topic that he or she is interested in can be discussed. The area and the management structure matters little for this, as long as the working group can work on all of the relevant aspects. These aspects, may, however, involve different types of expertise or topics commonly handled in different groups of people at the IETF. Cross-area work is needed, of course, in any situation where a particular technical problem does not cleanly map to one organization. For instance, some problems may be more about the entire system than any individual node or protocol layer. The work done in the RENUM and LWIG WGs falls into this category, for instance.

In other cases different types of individuals may have specific expertise that is helpful to solve a problem. For instance, some models of interworking between IPv4 and IPv6 required expertise from the specialists on IPv6 on the Internet Area and the specialists on translation tools on the Transport Area. A common form of providing expertise from multiple areas involves operational aspects and protocol development. Such work often happens in a sequential manner. The operators first discuss practical problems, then provide suggestions for operational ways to contain the problems, and eventually may ask for new solutions to reduce these problems. The actual solution work is then taken up by the relevant technical community that works on the protocol that needs to be extended.

Another common example of a situation where two different areas of expertise are needed is developing security features for a protocol. The protocol specialists are needed to understand the application and its requirements and the security specialists are needed to help with understanding the possible security issues and potential solutions. Such work is commonly not organized as cross-area work, however. Typically, a "security advisor" is assigned to a protocol working

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group. The advisor and other security experts merely attend the group. The advisor model is used in other instances as well, including MIB doctors and routing area expertise. However, in some cases the need to work together goes beyond such individual participation. For instance, the security mechanisms and their key management tools necessary to secure BGP sessions carried on top of TCP have led to the creation of significant efforts both in the Routing and Security Areas.

Sometimes a large body of work is split into different parts merely to spread the workload. The IPv6 transition topic has been so big for the IETF that part of the reason for splitting the work to three areas was to ensure there was enough participants, chairs, and area directors to handle the workload.

4. Challenges

Cross-area work does present some challenges, however. Apart from the advisor model there are no established practices and the processes and division of responsibility differs from case to case [RFC2026].

Some of the issues include:

Fuzzy Hot Topics

Many recently proposed "hot" areas of work for the IETF have been on vaguely defined topics that cover many possible areas. For instance, work on new technologies for data centers or cloud computing. In many cases it is unclear if the topic is truly a cross-area topic for some fundamental reason, or if the IETF has just not succeeded yet in teasing out concrete tasks from this topic. For instance, operational and performance problems are often discussed in Operations & Management area working groups. Sometimes, after some analysis, these problems turn out to be something where protocol modifications or extensions would help. But as soon as such a conclusion is made, it typically falls on other areas to make the actual modifications. Typically, there are existing working groups that are responsible for the technology in question.

Area Shopping

If the IESG does not manage the process in an coordinated manner, this can lead to "area shopping" where a particular topic is being discussed in several areas and working groups and may be taken up in one area even if dismissed in others. This may be fine, if the

decision is made due to the topic fitting better an area. But it is also possible that concerns raised in one forum are not understood in another, and this can lead to an effort going forward after finding the "lowest bar" forum to take it up.

Lack of Common IESG Vision

In many of the complex cross-area topics, the IESG has initially had no strategy on how the work shall be divided, or even a common set of goals. The IESG has also had several internal arguments over some topics. Clearly, establishing a common vision between the relevant ADs for how to proceed with a given topic is essential for a successful outcome. Part of the problem here is that IESG does not normally develop a master plan, but rather individual documents and charter proposals are brought to the IESG in a piecemeal fashion, one by one. This makes it hard to see bigger trends and possibilities for colliding work.

Similarly, the yearly changes to the people on the IESG may change the position that IESG members have on a topic, which can lead to surprises to the community and new discussions in the IESG.

These problems exist both for specific efforts and the general strategies for handling cross-area work. IESG members have had varying opinions on whether to create specific, formally recognized cross-area working groups or handle them in some other way.

Problem Ownership

A more common issue is that the different organizations typically have different motivations. A group of developers may be very interested in solving, say, a bridging problem in a particular way, and they are funded full-time by their employers to get this work done. If this group is dependent on some other people on making changes to a technology that they are in charge of, it is likely that there is not a similar level of commitment. The other people are unlikely to be able to spend all their time on this project, for instance. This creates an eventual tussle between different interests and may lead to frustration and different expectations on the timelines necessary for the work.

Of course, the other side of the issue is that in most cases it would not be a good idea to let the first group develop the necessary changes by themselves either. Often the second group is the true expert on the technology and needs to be involved in order for a change to be done so that it does not cause breakage elsewhere.

Rigid Topic Ownership

A related issue is that topic ownership should not necessarily be static over time. Sometimes it makes sense to review and change the area that is responsible for a particular topic. Many working groups and topics have moved back and forth between Internet and Routing or Applications and Transport areas, for instance. Periodic review and re-assessment is healthy and encouraged.

Similarly, requests for cross-area review are relatively infrequent or sent only to a particular subset of people in an area (such as a directorate). For the regular participant it is difficult to find out where there are important documents that would deserve more review.

Attention Focus

It is natural for the leaders of an organization to develop a closer relationship with work within their own part of the organization. An AD may make a status check with his own WG chairs, for instance, but not with those on neighboring areas working on another half of some common topic.

Scheduling

Current IETF scheduling principle is centered around a sequences of meetings of working groups in the same area. This makes it possible for someone to follow all meetings in his or her area, and enables the ADs to attend all the meetings they have to. Cross-area work breaks this principle, as, for instance, technical experts on some commonly used technology now may have to attend a meeting from another area. The same applies to ADs and chairs. This has been a practical problem for Internet Area ADs, for instance, as they have to attend V60PS and BEHAVE WG meetings in addition to ones in their own area, but this is not readily apparent to the people who perform scheduling.

Process vs. Substance

In recent years there has been a tendency to take up organizational discussions in the precious few hours that we have for face-to-face discussions at the IETF. The author believes that it would be most useful to reserve the face-to-face discussion time for the difficult technical topics, and the relevant chairs and ADs should decide organizational matters offline after a consultation with the relevant mail list.

Cross-area and cross-WG work, duplicated presentations in multiple

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forums, and formal messages between groups are usually not good signs about the health of a standards organization. Too much time may be spent on internal discussions, and too little on technical substance, running code, and customer or user input.

Incentives

Ultimately, motivation determines the effort that IETF participants will make toward topics that are not part of their primary goals or day job requirements. The participants are volunteers that do not have time to keep up with unlimited number of mailing lists and documents. Some of them may end up following some topics based on attending a meeting that they found interesting. Some of them may end up doing something because someone else requested them to look at a particular issue. And some may dig into a topic based on hearing about in the hallways of an IETF meeting. But in general, there is limited opportunity and bandwidth for looking into new topics.

5. Ten Recommendations

There are no hard and fast rules for complex development efforts that span multiple areas of expertise. However, the author believes that experience has shown the following guidelines can improve the situation in many cases.

- Complex organizational structure should not be initiated lightly. It should be reserved for situations that truly demand it. Re-organization and moving responsibilities to one place should be considered as alternatives.
- People matter, organizations do not. The essence of most crossarea work is getting the right expertise to the room and to the mail list. This does not happen through mere organizational forms, people have to be interested in the problem.

Example: The IPv6 transition problem has been such an interesting issue for a large class of IETF contributors that a significant number of key participants appear in the relevant meetings no matter what area or working group they are under.

3. Chair and advisor selection. Given that people matter, many cross-area issues can be solved through assigning suitable people to act as chairs and technical advisors. For instance, many groups have one chair focused on protocol aspects and another one focused on operational aspects. Typically, the

first type of a chair has protocol design and implementation experience in the topic, and the second one may be operating networks and may have an Operations and Management Area background.

- 4. Cross-area review. Similarly, expertise is not brought in by an area designation, it is brought through the right people actually commenting on the specifications. Encouraging cross-area review is therefore helpful, for instance through directorates assigned to review important documents from other areas.
- 5. Ensure that the IESG has a clear understanding of the topic area and the plan ahead. It is recommended that the IESG discusses the division of responsibilities and the plan for any major cross-area effort upfront, and documents the agreed plan in writing. Plans may naturally have to be revisited, as understanding the needs for further work is a continuous process. In addition, as the membership of the IESG evolves, it is necessary to ensure that the new members support the plan.
- 6. As with every topic, the management (IESG and working group chairs) need to clearly communicate the work plan to all interested participants. Who is responsible for what? What is in scope for a working group? Can additional items outside this scope be taken elsewhere, and if so, where? When a working group closes, where are remaining items and maintenance topics expected to be handled?

The key tool for defining the scope is the working group charter. When work is identified as cross-area, it is necessary to to make this clear in the charter. The charter should also provide guidance on the work scope and who is responsible for what. This helps then later when it is necessary to assign area advisors, get early cross-area review, and so on.

- 7. The best examples of successful cross-area work involve combining two pieces of expertise, with both parties having an incentive to complete the work.
- 8. One good model that has been used in the Internet Area employs a protocol detail working group and a consumer working group.

This model has been used with work that touches upon the DHCP protocol, for instance. There are always two working groups: the protocol working group and the consumer working group. The DHC WG is not chartered to develop any extensions except for maintaining the DHCP infrastructure itself. Extensions for a

specific application purpose (su

specific application purpose (such as delivering location information) must be owned by some other working group that is chartered to develop those applications (such as the GEOPRIV WG in the Real-Time Applications Area). The role of this consumer working group is to drive the development of the entire application where a DHCP option may play a small role.

The role of the DHC WG is to ensure that the DHCP aspects of these extensions are properly designed. It is often easy to see how the DHCP experts are clearly better at designing the right container and behavior model for the DHCP part, and how the consumer working group experts clearly understand the semantics and needs for the actual data much better.

Division of responsibilities in this manner is encouraged in other situations as well.

- 9. Scheduling models for the IETF should take cross-area work into account in a better way. Possible tools to improve this include the ability to specify entire areas as conflicts in the meeting request tool. One commonly occurring special case of such conflicts is ADs from multiple areas that are interested in a working group. However, it is perhaps more important to consider the wider audiences, such as directorates.
- 10. In general, the ability to associate work with all the areas that it relates to will be helpful not just for scheduling, but also for participants following an area of work, review teams, and so on.

<u>6</u>. Informative References

[RFC2026] Bradner, S., "The Internet Standards Process -- Revision 3", <u>BCP 9</u>, <u>RFC 2026</u>, October 1996.

Appendix A. Acknowledgments

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