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# Sieve Email Filtering: Detecting Duplicate Deliveries draft-bosch-sieve-duplicate-00

#### Abstract

This document defines a new test command "duplicate" for the "Sieve" email filtering language. It can be used to test whether a particular string value is a duplicate, i.e. whether it was seen before by the delivery agent that is executing the Sieve script. The main application for this new test is detecting duplicate message deliveries commonly caused by mailing list subscriptions or redirected mail addresses.

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#### 1. Introduction

This is an extension to the Sieve filtering language defined by <a href="RFC">RFC</a>
<a href="S228">S228</a> [SIEVE]. It adds a test to determine whether a certain string value was seen before by the delivery agent in an earlier execution of the Sieve script. This can be used to detect and handle duplicate message deliveries.

Duplicate deliveries are a common side-effect of being subscribed to a mailing list. For example, if a member of the list decides to reply to both the user and the mailing list itself, the user will get one copy of the message directly and another through mailing list. Also, if someone cross-posts over several mailing lists to which the user is subscribed, the user will receive a copy from each of those lists. In another scenario, the user has several redirected mail addresses all pointing to his main mail account. If one of the user's contacts sends the message to more than one of those addresses, the user will receive more than a single copy. Using the "duplicate" extension, users have the means to detect and handle such duplicates, e.g. by discarding them, marking them as "seen", or putting them in a special folder.

Duplicate messages are normally detected using the Message-ID header field, which is required to be unique for each message. However, the "duplicate" test is flexible enough to use different (weaker) criteria for defining what makes a message a duplicate, for example based on the subject line. Also, other applications of this new test command are possible, as long as the tracked value is a string.

## 2. Conventions Used in This Document

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [KEYWORDS].

Conventions for notations are as in [SIEVE] Section 1.1, including use of the "Usage:" label for the definition of action and tagged arguments syntax.

## Test "duplicate"

The "duplicate" test keeps track of which values were seen before by this test in an earlier execution of this Sieve script. In its basic form, the tested value is the content of the Message-ID header of the message. This way, this test can be used to detect duplicate deliveries of the same message. It can also detect duplicate deliveries based on other message header fields if requested and it can even use a user-provided string value, e.g. as composed from text extracted from the message using the "variables" [VARIABLES] extension.

The "duplicate" test evaluates to "true" when the provided value was seen before in an earlier Sieve execution for a previous message delivery. If the value was not seen earlier, the test evaluates to "false".

As a side-effect, the "duplicate" test adds the evaluated value to an internal duplicate tracking list, so that the test will evaluate to "true" the next time the Sieve script is executed and the same value is encountered. Note that the "duplicate" test MUST only check for duplicates amongst values encountered in previous executions of the Sieve script; it MUST NOT consider values encountered earlier in the current Sieve script execution as potential duplicates. This means that all "duplicate" tests in a Sieve script execution, including those located in scripts included using the "include" [INCLUDE] extension, MUST yield the same result if the arguments are identical.

Implementations MUST prevent adding values to the internal duplicate tracking list when the Sieve script execution fails. For example, this can be implemented by deferring the definitive modification of the tracking list to the end of the Sieve script execution. If failed script executions would add values to the duplicate tracking list, all "duplicate" tests would erroneously yield "true" for the next delivery attempt of the same message, which can -- depending on the action taken for a duplicate -- easily lead to discarding the message without further notice.

Implementations SHOULD limit the number of values (and thereby messages) that are tracked. Also, implementations SHOULD let entries in the value tracking list expire after a short period of time. The user can explicitly control the length of this expiration time by means of the ":seconds" argument. If the ":seconds" argument is omitted, an appropriate default MUST be used. Sites SHOULD impose a maximum limit on the expiration time. If that limit is exceeded, the maximum value MUST silently be substituted; exceeding the limit MUST NOT produce an error.

By default, the tracked value is the content of the message's Message-ID header field. For more advanced purposes, the content of another header can be chosen for tracking by specifying the ":header" argument. The tracked string value can also be specified explicitly using the ":value" argument. The ":header" and ":value" arguments are mutually exclusive and specifying both for a single "duplicate" test command MUST trigger an error at compile time. If the value is extracted from a header, i.e. when the ":value" argument is not used, leading and trailing whitespace (see <a href="Section 2.2 of RFC 5228">Section 2.2 of RFC 5228</a> [SIEVE]) MUST first be trimmed from the value before performing the actual duplicate verification.

Using the ":handle" argument, the duplicate test can be employed for multiple independent purposes. Only when the tracked value was seen before in an earlier script execution by a "duplicate" test with the same ":handle" argument, it is recognized as a duplicate.

NOTE: The necessary mechanism to track duplicate messages is very similar to the mechanism that is needed for tracking duplicate responses for the "vacation" [VACATION] action. One way to implement the necessary mechanism for the "duplicate" test is therefore to store a hash of the tracked value and, if provided, the ":handle" argument.

## 4. Sieve Capability Strings

A Sieve implementation that defines the "duplicate" test command will advertise the capability string "duplicate".

## Examples

In the following basic example message duplicates are detected by tracking the Message-ID header. Duplicate deliveries are stored in a special folder contained in the user's Trash folder. If the folder does not exist, it is created automatically using the "mailbox" [MAILBOX] extension. This way, the user has a chance to recover messages when necessary. Messages that are not recognized as duplicates are stored in the user's inbox as normal.

```
require ["duplicate", "fileinto", "mailbox"];
if duplicate {
  fileinto :create "Trash/Duplicate";
}
```

The next example shows a more complex use of the "duplicate" test. The user gets network alerts from a set of remote automated monitoring systems. Multiple notifications can be received about the

same event from different monitoring systems. The Message-ID of these messages is different, because these are all distinct messages from different senders. To avoid being notified multiple times about the same event the user writes the following script:

```
require ["duplicate", "variables", "imap4flags",
   "fileinto"];

if header :matches "subject" "ALERT: *" {
   if duplicate :seconds 60 :value "${1}" {
     setflag "\\seen";
   }
   fileinto "Alerts";
}
```

The subjects of the notification message are structured with a predictable pattern which includes a description of the event. In the script above the "duplicate" test is used to detect duplicate alert events. The message subject is matched against a pattern and the event description is extracted using the "variables" [VARIABLES] extension. If a message with that event in the subject was received before, but more than a minute ago, it is not detected as a duplicate due to the specified ":seconds" argument. In the the event of a duplicate, the message is marked as "seen" using the "imap4flags" [IMAP4FLAGS] extension. All alert messages are put into the "Alerts" mailbox irrespective of whether those messages are duplicates or not.

## 6. Security Considerations

A flood of unique messages could cause the list of tracked values to grow indefinitely. Implementations therefore SHOULD implement limits on the number and lifespan of entries in that list.

# 7. IANA Considerations

The following template specifies the IANA registration of the Sieve extension specified in this document:

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To: iana@iana.org

Subject: Registration of new Sieve extension

Capability name: duplicate

Description: Adds test 'duplicate' that can be used to test whether a particular string value is a duplicate, i.e. whether it was seen before by the delivery agent that is executing the Sieve script. The

main application for this test is detecting

duplicate message deliveries.

RFC number: this RFC

Contact address: Sieve mailing list <sieve@ietf.org>

This information should be added to the list of sieve extensions given on <a href="http://www.iana.org/assignments/sieve-extensions">http://www.iana.org/assignments/sieve-extensions</a>.

#### 8. References

#### 8.1. Normative References

[INCLUDE] Daboo, C. and A. Stone, "Sieve Email Filtering: Include Extension", RFC 6609, May 2012.

# [KEYWORDS]

Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", <u>BCP 14</u>, <u>RFC 2119</u>, March 1997.

[SIEVE] Guenther, P. and T. Showalter, "Sieve: An Email Filtering Language", <u>RFC 5228</u>, January 2008.

#### 8.2. Informative References

## [IMAP4FLAGS]

Melnikov, A., "Sieve Email Filtering: Imap4flags Extension", <u>RFC 5232</u>, January 2008.

[MAILBOX] Melnikov, A., "The Sieve Mail-Filtering Language --Extensions for Checking Mailbox Status and Accessing Mailbox Metadata", <u>RFC 5490</u>, March 2009.

## [VACATION]

Showalter, T. and N. Freed, "Sieve Email Filtering: Vacation Extension", <u>RFC 5230</u>, January 2008.

#### [VARIABLES]

Homme, K., "Sieve Email Filtering: Variables Extension", <u>RFC 5229</u>, January 2008.

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