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Internet Mail Architecture  
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Abstract

Over its thirty year history, Internet mail has undergone significant changes in scale and complexity. The first standardized architecture for email specified a simple split between the user world and the transmission world, in the form of Mail User Agents (MUA) and Mail Transfer Agents (MTA). Over time each of these has divided into multiple, specialized modules. Public discussion and agreement about the nature of the changes to Internet mail has not kept pace, and abuses of the Internet mail service have brought these issues into stark relief. This draft offers clarifications and enhancements, to provide a more consistent base for community discussion of email

Internet-Draft

ID-Mail-Arch

July 2004

service problems and proposed email service enhancements.

## Table of Contents

<a href="#">1.</a>	Introduction . . . . .	<a href="#">3</a>
<a href="#">1.1</a>	Service Overview . . . . .	<a href="#">3</a>
<a href="#">1.2</a>	Document Changes . . . . .	<a href="#">4</a>
<a href="#">1.3</a>	Discussion venue . . . . .	<a href="#">4</a>
<a href="#">2.</a>	Email Actor Roles . . . . .	<a href="#">5</a>
<a href="#">2.1</a>	User . . . . .	<a href="#">6</a>
<a href="#">2.2</a>	Relay . . . . .	<a href="#">8</a>
<a href="#">2.3</a>	Provider . . . . .	<a href="#">8</a>
<a href="#">3.</a>	Email Identities . . . . .	<a href="#">8</a>
<a href="#">3.1</a>	Mailbox Addresses . . . . .	<a href="#">8</a>
<a href="#">3.2</a>	Domain Names . . . . .	<a href="#">9</a>
<a href="#">3.3</a>	Message Identifiers . . . . .	<a href="#">10</a>
<a href="#">3.4</a>	Identity Reference Convention . . . . .	<a href="#">10</a>
<a href="#">4.</a>	Email System Architecture . . . . .	<a href="#">10</a>
<a href="#">4.1</a>	Architectural Components . . . . .	<a href="#">11</a>
<a href="#">4.2</a>	Operational Configuration . . . . .	<a href="#">19</a>
<a href="#">4.3</a>	Layers of Identity References . . . . .	<a href="#">20</a>
<a href="#">5.</a>	Message Data . . . . .	<a href="#">20</a>
<a href="#">5.1</a>	Envelope . . . . .	<a href="#">20</a>
<a href="#">5.2</a>	Message Headers . . . . .	<a href="#">21</a>
<a href="#">5.3</a>	Body . . . . .	<a href="#">21</a>
<a href="#">6.</a>	Two Levels of Store-And-Forward . . . . .	<a href="#">21</a>
<a href="#">6.1</a>	MTA Relaying . . . . .	<a href="#">21</a>
<a href="#">6.2</a>	MUA Forwarding . . . . .	<a href="#">22</a>
<a href="#">7.</a>	Security Considerations . . . . .	<a href="#">32</a>
<a href="#">8.</a>	References . . . . .	<a href="#">32</a>
	Author's Address . . . . .	<a href="#">34</a>
<a href="#">A.</a>	Acknowledgements . . . . .	<a href="#">34</a>
	Intellectual Property and Copyright Statements . . . . .	<a href="#">35</a>

Internet-Draft

ID-Mail-Arch

July 2004

## [1.](#) Introduction

Over its thirty year history, Internet mail has undergone significant changes in scale and complexity. The first standardized architecture for email specified a simple split between the user world and the transmission world, in the form of Mail User Agents (MUA) and Mail Transfer Agents (MTA). Over time each of these has sub-divided into more specialized modules.

The basic style and use of names, addresses and message structure have remained remarkably constant. However each has benefited from significant elaborations. Public discussion and agreement about the nature of these changes has not kept pace, and abuses of the Internet mail service have brought these issues into stark relief.

The current draft seeks to:

1. Document changes that have taken place in refining the email model
2. Clarify functional roles for the architectural components
3. Clarify identity-related issues, across the email service
4. Provide a common venue for further defining and citing modern Internet mail architecture

### [1.1](#) Service Overview

End-to-end Internet mail exchange is accomplished by using a standardized infrastructure comprising:

1. An email object

2. Global addressing
3. A connected sequence of point-to-point transfer mechanisms
4. No prior arrangement between originator and recipient
5. No prior arrangement between point-to-point transfer services, over the open Internet

The end-to-end portion of the service is the message. Broadly the message, itself, is divided between handling control information and user message payload.

A precept to the design of Internet mail is to permit interoperability with no prior, direct administrative arrangement between the participants. That is, all participants rely on having the core services be universally supported, either directly or through gateways that translate between Internet mail standards and other email conventions.

For localized environments (edge networks) prior, administrative arrangement can include access control, routing and lookup service configuration. In recent years one change to local environments is an increased requirement for authentication or, at least, accountability. In these cases, the server performs explicit validation of the client's identity.

## [1.2](#) Document Changes

The major changes from the previous version of this document are:

**Actors:** Addition of the User/Relay/Provider construct of actors.

Labeling of these roles has also been added to the tables showing architectural function. The distinction of Actors, versus architectural system components, is not typical for discussions of email. Therefore it is likely that the construct needs refinement. In particular, please review the table assignments.

**MDA/MS/MUA:** The construct of the Message Store has been added. This change is intended to reflect the consensus view from online discussion, rather than being the editor's view, which has in any

event changed... However it is likely that it will need significant revision or replacement. Please review it carefully!

Message Identifiers: Discussion of message identifiers has been added to the section on Email Identities.

### 1.3 Discussion venue

NOTE: This document is the work of a single person, about a topic with considerable diversity of views. It is certain to be incomplete and inaccurate. Some errors simply need to be reported; they will get fixed. Others need to be discussed by the community, because the real requirement is to develop common community views. To this end, please treat the draft as a touchstone for public discussion.

Discussion about this document should be directed to the:

<mailto:ietf-smtp@imc.org>

Crocker

Expires January 1, 2005

[Page 4]

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Internet-Draft

ID-Mail-Arch

July 2004

mailing list. The <<http://www.imc.org/ietf-smtp/index.htm>> is the most active, long-standing venue for discussing email architecture. Although this list is primarily for discussing only the SMTP protocol, it is recommended that discussion of this draft take place on that mailing list. This list tends to attend to end-to-end infrastructure and architecture issues more than other email-related mailing lists.

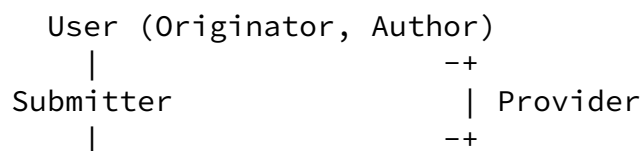
- o The <mailto:ietf-822@imc.org> list also is pertinent <<http://www.imc.org/ietf-822/index.html>>. However it's focus is on the message, itself, so that transfer issues are typically excluded. In addition, this list has not been very active recently.
- o A currently active mailing list, likely to impact Internet mail architecture, is <mailto:ietf-mxcomp@imc.org>. This list is devoted to matters of spam control, so that underlying matters of Internet mail architecture are probably best deferred to a more general list, such as ietf-smtp.
- o Also currently active is the <mailto:lemonade@ietf.org>, which is considering enhancements for interaction between thin MUAs and

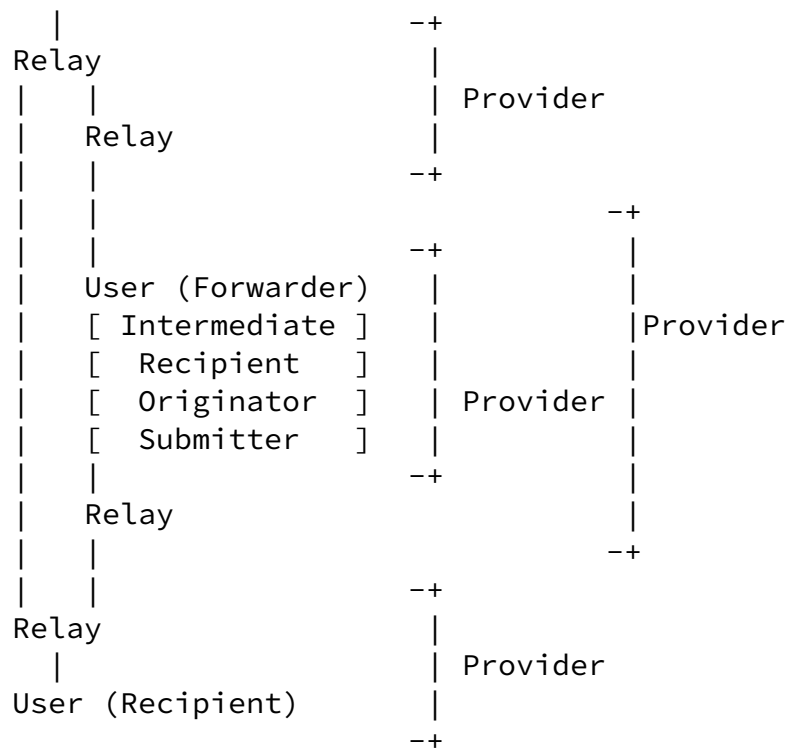
MSAs.

## 2. Email Actor Roles

Discussion of email architecture requires distinguishing different actors within the service, and being clear about the job each performs in the overall handling of mail. For this level of discussion "the service" has the task of performing a single, end-to-end transfer. Protracted, iterative exchanges, such as those used for collaboration over time, are beyond the scope of (this version of) this document. Actors often will be associated with entirely independent organizations from other actors participating in an end-to-end email transfer.

The following depicts the relationships among participants in Internet Mail. Although related to a technical architecture, its focus is on participant responsibilities, rather than functional modules. Hence the labels used are different than for classic email architecture. This figure depicts the relationships among the actors. It shows the Submitter as distinct from the Originator, although it is common for them to be the same actor. The figure also shows multiple Relays in the sequence. It is legal to have only one, and for intra-organization mail services, this is common.





## [2.1](#) User

Users are customers of the email relaying service. They represent the sources and sinks of that service.

Three types of users are distinguished:

### [2.1.1](#) Originator

Also called "Author", this is a user-level participant responsible for creating original content and requesting its transmission. The email service operates to send and deliver mail among Originators and

Recipients.

### [2.1.2](#) Submitter

The Submitter is responsible for ensuring that a message is valid for posting and then submitting it into the mail transfer service. It primarily serves the Originator and often it is the same entity.

The Submitter has the responsibility for any additional originator-related administrative tasks associated with message transmission and delivery. Notably this pertains to error and delivery notices.

It may be helpful to think of the Submitter as more like the editor or publisher of a periodical, rather than simply the administrative assistant for the Originator. Hence, the Submitter is best held accountable for the message content, even when they did not create any or most of it.

#### [2.1.3](#) Recipient

The Recipient is a consumer of delivered content. The recipient is specified as an addressee, in the envelope.

#### [2.1.4](#) Forwarder

Email often transits intermediate, user-level points, called Forwarders. The task of a Forwarder is to perform additional processing, such as replacing one target address for one or more others, and then submitting the message for further transmission. Examples are recipient-controlled aliasing and, of course, mailing list redistribution services. A Forwarder performs a natural sequence of email steps:

- o Service the mailbox specified in the envelope and accept arriving messages.
- o Reformulate message content and addressing, according to the policies of the administrator of the Forwarder. Request (further) message transmission. Note that an Intermediate Originator operates with dual allegiance, notably its operating authority, such as the mailing list administrator, as well as the "original" originator.
- o Perform the usual Submitter tasks.



## [2.2](#) Relay

A mail relay performs email transfer-service routing and store-and-forward. It (re-)transmits the message on towards its recipient(s). A basic transfer operation is between a client and a server Relay. A set of Relays composes a mail handling service network. This is above any underlying packet-switching network that they might be using.

## [2.3](#) Provider

Providers operate component services. As shown in the Figure, it is possible for Providers to host services for other Providers. Common examples are:

Enterprise Service Providers: Operating an organization's internal data and/or mail operations.

Internet Service Providers: Operating underlying data communication services that, in turn, are used by one or more Relays and Users. It is not their job to perform email functions, but to provide an environment in which those functions can be performed.

Mail Service Providers: Operate email services, such as for end-users, or mailing lists.

Operational pragmatics often dictate that Providers be involved in detailed administration and enforcement issues, to help insure the health of the overall Internet Mail service.

## [3.](#) Email Identities

Internet mail uses two forms of identity. The most common is the mailbox address <addr-spec> [[RFC2822](#)]. The other form is the <domain name> [[RFC1034](#)].

### [3.1](#) Mailbox Addresses

An addr-spec has two distinct parts, divided by an at-sign ("@"). The right-hand side contains a globally interpreted name for an administrative domain. This domain name might refer to an entire organization, or to a collection of machines integrated into a homogeneous service, or to a single machine. Domain names are defined and operated through the DNS [[RFC1034](#)], [[RFC1035](#)].

The left-hand side of the at-sign contains a string that is globally opaque and is called the <local-part>. It is to be interpreted only by the entity specified in the address's right-hand side. All other

Internet-Draft

ID-Mail-Arch

July 2004

entities must treat the local-part as a uninterpreted, literal string and must preserve all of its original details. As such, its distribution is equivalent to sending a "cookie" that is only interpreted upon being returned to its originator.

### [3.1.1](#) Global Standards for Local-Part

It is common for sites to have local conventions for sub-structure to the left-hand side of an addr-spec. This permits sub-addressing, such as for distinguishing different discussion groups by the same participant. However it must be stressed that these conventions are strictly private to the user's organization and must not be interpreted by any domain except the one listed in the right-hand side of the add-spec.

A small class of addresses have an elaboration on basic email addressing, with a standardized, global schema for the local-part. These are conventions between originating end-systems and recipient gateways, and they are invisible to the public email transfer infrastructure. When an originator is explicitly sending via a gateway out of the Internet, there are coding conventions for the local-part, so that the originator can formulate instructions for the gateway. Standardized examples of this are the telephone numbering formats for VPIM [[RFC2421](#)], such as "+16137637582@vpim.example.com", and iFax [[RFC2304](#)], such as "FAX=+12027653000/T33S=1387@ifax.example.com".

### [3.1.2](#) Scope of Email Address Use

Email addresses are being used far beyond their original email transfer and delivery role. In practical terms, email strings have become a common form of user identity on the Internet. What is essential, then, is to be clear about the nature and role of an identity string in a particular context and to be clear about the entity responsible for setting that string.

## [3.2](#) Domain Names

A domain name is a global reference to an Internet resource, such as a host, a service or a network. A name usually maps to one or more IP Addresses. A domain name can be administered to refer to individual users, but this is not common practice. The name is structure as a hierarchical sequence of sub-names, separated by dots

(".").

When not part of a mailbox address, a domain name is used in Internet mail to refer to a node that took action upon the message, such as providing the administrative scope for a message identifier, or

performing transfer processing.

### [3.3](#) Message Identifiers

Message identifiers have two distinct parts, divided by an at-sign ("@"). The right-hand side contains a globally interpreted name for the administrative domain assigning the identifier. The left-hand side of the at-sign contains a string that is globally opaque and serves to uniquely identify the message within the domain referenced on the right-hand side. The duration of uniqueness for the message identifier is undefined.

The identifier may be assigned by the user or by any component of the system along the path. Although Internet mail standards provide for a single identifier, more than one is sometimes assigned.

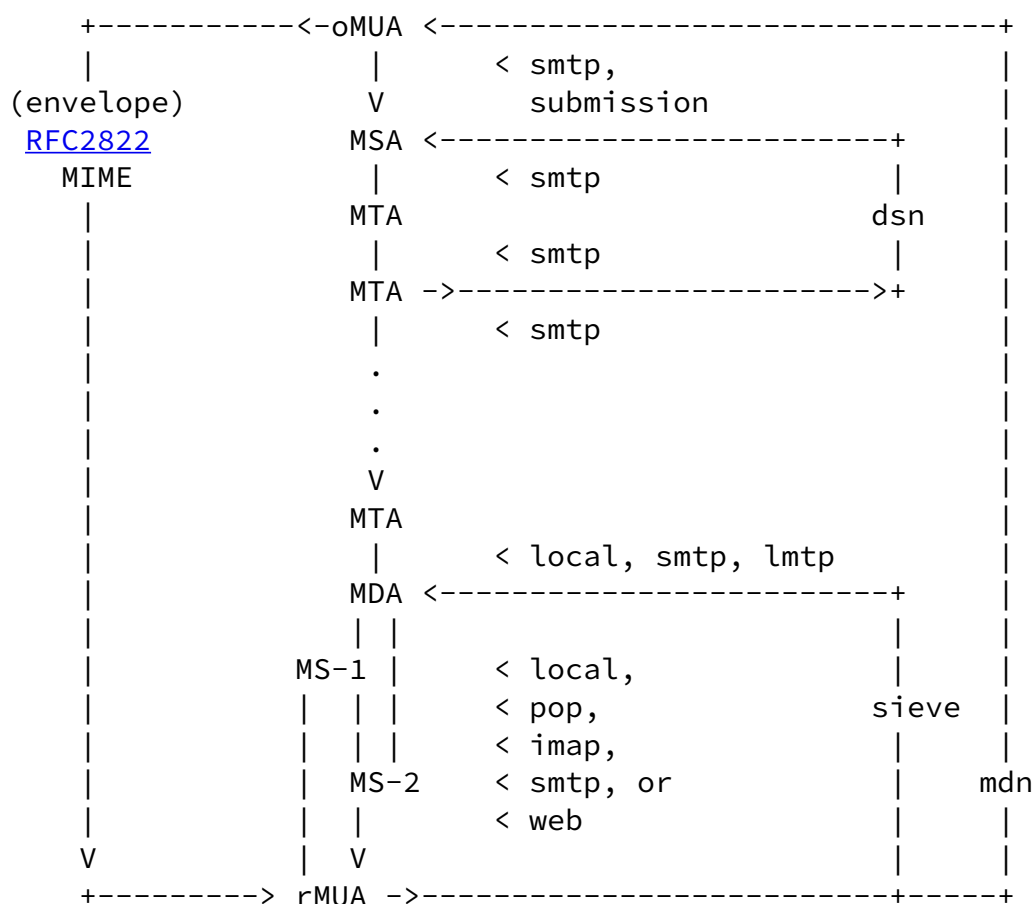
### [3.4](#) Identity Reference Convention

In this document, fields references to identities are labeled in a two-part, dotted notation. The first part cites the document defining the identity and the second defines the name of the identity. Hence, <[RFC2822](#).From> is the From field in an email content header, and <[RFC2821](#).MailFrom> is the address in the SMTP "Mail From" command.

## [4.](#) Email System Architecture

NOTE: A discussion about any interesting system architecture is often complicated by confusion between architecture versus implementation. An architecture defines the conceptual functions of a service, divided into discrete conceptual modules. An implementation of that architecture may combine or separate architectural components, as needed for a particular operational environment. It is important not to confuse the engineering decisions that are made to implement a product, with the architectural abstractions used to define conceptual functions.

Modern Internet email architecture distinguishes four types of components, arranged to support a store-and-forward service architecture:



Software implementations of these architectural components often compress them, such as having the same software do MSA, MTA and MDA functions. However the requirements for each of these components of the architecture are becoming more extensive. So, their separation

is increasingly common.

## [4.1](#) Architectural Components

### [4.1.1](#) Mail User Agent (MUA)

An <MUA> works on behalf of end-users and end-user applications. It is their "representative" within the email service.

At the origination side of the service, the <oMUA> is used to create a message and perform initial "submission" into the transfer infrastructure, via an <MSA>. It may also perform any creation- and posting-time archival. An MUA outbox is part of the origination-side MUA.

The recipient-side <rMUA> works on behalf of the end-user to process received mail. This includes generating user-level return control messages, display and disposition of the received message, and closing or expanding the user communication loop, by initiating

replies and forwarding new messages.

An MUA may, itself, have a distributed architecture, such as implementing a "thin" user interface module on a limited end-user device, with the bulk of the MUA functionality operated remotely on a more capable server. An example of such an architecture might use IMAP [[RFC3501](#)] for most of the interactions between an MUA client and an MUA server.

A special class of MUA functions perform message forwarding, as discussed in the [[2](#)] section.

Identity fields set by the MUA include:

Identity	Actor	Description
<a href="#">RFC2822</a> .From	Originator	Names and addresses for author(s) of the message content are listed in the From header

<a href="#">RFC2822</a> .Reply-To	Originator	If a message recipient sends a message that would otherwise use the <a href="#">RFC2822</a> .From field information in the original message, they are to use the contents of the <a href="#">RFC2822</a> .Reply-To field instead. In other words, this field is a direct override of the From field, for responses from recipients.
<a href="#">RFC2822</a> .Sender	Submitter	This specifies the address responsible for submission into the transfer service. For efficiency, this field should be omitted if it contains the same

		address as <a href="#">RFC2822</a> .From. However this does not mean there is no Sender specified. Rather, it means that that header is virtual and that the address in the From field must be used. Specification of the error return addresses (the "bounces" address,
--	--	--

		contained in <a href="#">RFC2821</a> .MailFrom) is made by the Sender. Typically the bounce address is the same as the Sender address. However some usage scenarios require it to be different. These specify MUA recipient addresses. The distinction between To and CC is subjective. Generally, a To addressee is considered primary and is expected to take action on the message. A CC addressee typically receives a copy only for their information.
<a href="#">RFC2822</a> .To, <a href="#">RFC2822</a> .CC	Recipient	
<a href="#">RFC2822</a> .BCC	Recipient	A message might be copied to an addressee who is not to be disclosed to the <a href="#">RFC2822</a> .TO or <a href="#">RFC2822</a> .CC recipients. The BCC

		header indicates a message copy to such a recipient. Typically, the field lists no addresses or only lists the address of the single
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		recipient receiving the copy. This ensures that even other BCC recipients do not know of each other. An MUA will typically make separate postings for TO and CC recipients, versus BCC recipients. The former will see no indication that any BCCs were sent, whereas the latter have a BCC field present. It might be empty, contain a comment, or contain one or more BCC addresses, depending upon the preferences or the Originator.
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Table 1: Message Identities

#### [4.1.2](#) Mail Submission Agent (MSA)

An <MSA> accepts the message submission from the oMUA and conditions it for insertion into the global email transfer network, according to the policies of the hosting network and the requirements of Internet standards. It implements a server function to MUAs and a client function to MTAs (or MDAs).

Examples of MSA-styled functions, in the world of paper mail, might range across the very different capabilities of administrative

assistants, postal drop boxes, and post office front-counter



employees.

The MUA/MSA interface can be implemented within single host and use private conventions for their interactions. Historically, standards-based MUA/MSA interactions have used SMTP [[RFC2821](#)]. However a recent alternative is SUBMISSION [[RFC2476](#)]. Although SUBMISSION derives from SMTP, it operates on a separate TCP port, and will typically impose distinct requirements, such as access authorization.

Identities set by the MSA include:

Identity	Actor	Description
<a href="#">RFC2821</a> .HELO or <a href="#">RFC2821</a> .EHLO	Submitter	The MSA may specify its hosting domain identity for the SMTP HELO or EHLO command operation.
<a href="#">RFC2821</a> .MailFrom	Submitter	This is an end-to-end string that specifies an email address for receiving return control information, such as "bounces". The name of this field is misleading, because it is not required to specify either the author or the agent responsible for submitting the message. Rather, the agent responsible for submission specifies the <a href="#">RFC2821</a> .MailFrom address. Ultimately the simple basis for deciding what address needs to be in the

		<a href="#">RFC2821</a> .MailFrom is to determine what address needs to be informed about transmission-level problems (and, possibly, successes.) This specifies the MUA inbox address of a recipient. The string might not be visible in the message content headers. For example, the message destination address headers, such as <a href="#">RFC2822</a> .To, might specify a mailing list address, while the <a href="#">RFC2821</a> .Rcpt-To address specifies a member of that list.
<a href="#">RFC2821</a> .Rcpt-To	Recipient	
<a href="#">RFC2821</a> .Received	Submitter	An MSA may record a Received header, to indicate initial submission trace information, including originating host and MSA host domain names and/or IP Addresses.

Table 2: MSA Identities

#### [4.1.3](#) Mail Transfer Agent (MTA)

An <MTA> relays a message to another other MTA or to an <MDA>, in a point-to-point exchange. Relaying is performed by a sequence of MTAs, until the message reaches its destination MDA. Hence an MTA

implements both client and server MTA functionality.

The basic functionality of an MTA is similar to that of a packet switch or IP router. That is, it does email store-and-forward email, with a routing decision determining where the next-hop destination shall be. The primary "routing" mechanism for Internet mail is the DNS MX record [[RFC1035](#)]. As with most "link layer" mechanisms Internet mail's SMTP supports a basic level of reliability, by virtue of providing for retransmission after a transfer failure. However the degree of persistence by an MTA can be highly variable.

However email objects are typically much larger than the payload of a packet or datagram, and the end-to-end latencies are typically much higher. Contrary to typical packet switches (and Instant Messaging services) Internet mail MTAs typically store messages in a manner that allows recovery across services interruptions, such as host system shutdown.

Internet mail primarily uses SMTP [[RFC2821](#)], [[RFC0821](#)] to effect point-to-point transfers between peer MTAs. Other transfer mechanisms include Batch SMTP [[RFC2442](#)] and ODMR [[RFC2645](#)]

An important characteristic of MTA-MTA communications, over the open Internet, is that they do not require prior arrangement between the independent administrations operating the different MTAs. Given the importance of spontaneity and serendipity in the world of human communications, this lack of prearrangement, between the participants, is a core benefit of Internet mail and remains a core requirement for it.

Identities set by the MTA include:

Identity	Actor	Description
<a href="#">RFC2821</a> .HELO	Relay	The MTA may specify its hosting domain identity for the SMTP HELO or EHLO command operation.
<a href="#">RFC2821</a> .Return-Path	Originator	The MDA records the

		<a href="#">RFC2821</a> .MailFrom
		address into an
		<a href="#">RFC2822</a> header
		named Return-Path.
<a href="#">RFC2822</a> .Received	Relay	An MTA must record
		a Received header,
		to indicate trace
		information,
		including source

Crocker

Expires January 1, 2005

[Page 17]

Internet-Draft

ID-Mail-Arch

July 2004

		host and receiving
		host domain names
		and/or IP
		Addresses.
+-----+-----+-----+		

Table 3: MTA Identities

#### [4.1.4](#) Mail Delivery Agent (MDA)

The <MDA> delivers email to the recipient's inbox.

An MDA can provide distinctive, address-based functionality, made possible by its detailed knowledge of the properties of the destination address. This knowledge might also be present earlier in an MTA relaying sequence that ends with the MDA, such as at an organizational gateway. However it is required for the MDA, if only because the MDA must know where to store the message. This knowledge is used to achieve differential handling of messages.

Using Internet protocols, delivery is effected with POP [[RFC1939](#)], IMAP [[RFC3501](#)]. SMTP permits "push" delivery to the recipient system, at the imitative of the upstream email service. POP is used for "pull" delivery at the initiative of the recipient system. Notably, SMTP and POP effect a transfer of message control from the email service to the recipient host. In contrast, IMAP provides on-going, interactive access to a message store, and does not effect a transfer of message control to the end-user host. Instead, control stays with the message store host that is being access by the user.

Identities set by the MDA include:

Identity	Actor	Description
<a href="#">RFC2821</a> .HELO or <a href="#">RFC2821</a> .EHLO	Relay	The MDA may specify its hosting domain identity for the SMTP HELO or EHLO command operation.
<a href="#">RFC2822</a> .Received	h	An MTA must record a Received header, to indicate trace information, including source host and receiving host domain names

Crocker

Expires January 1, 2005

[Page 18]

Internet-Draft

ID-Mail-Arch

July 2004

	and/or IP Addresses.
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Table 4: MDA Identities

#### [4.1.5](#) Message Store

An MUA's uses a long-term Message Store (MS). A rich set of choices for the use of that store derives from permitting more than one to be associated with a single user, demonstrated as MS-1 and MS-2 in the Figure. MS-1 is shown as being remote from the MUA and MS-2 as being local. Further the relationship between two message store may vary. Between the MDA and the MUA, these choices are supported by a wide variety of protocol options.

The operational relationship among two MSs can be:

Online: Only a remote MS is used, with messages being accessible only when the MUA is attached to the MS, and the MUA repeatedly fetches all or part of a message, from one session to the next.

Offline: The MS is local to the user, and messages are moved from any remote store, rather than (also) being retained there.

Disconnected: A remote MS and a local MS synchronize all or parts of their contents, while connected. The user may make changes while disconnected, and the two stores are re-synchronized upon reconnection.

## 4.2 Operational Configuration

Mail service components can be arranged into numerous organizational structures, each with independent software and administration. One common arrangement is to distinguish:

1. an open, core, global email transfer infrastructure
2. independent transfer services in networks at the edge of the core
3. end-user services

Edge networks may use proprietary email standards. However the distinction between "public" network and edge network transfer services is primarily significant because it highlights the need for concern over interaction and protection between independent

administrations. In particular, this distinction calls for additional care in assessing transitions of responsibility, as well as the accountability and authorization relationships among participants in email transfer.

On the other hand, real-world operations of Internet mail environments do impose boundaries such as access control at organizational firewalls to the Internet. It should be noted that the current Internet Mail architecture offers no special constructs for these configuration choices. The current design of Internet mail is for a seamless, end-to-end store-and-forward sequence. It is possible that the architectural enhancement will not require new protocols, but rather will require clarification of best practises, as exemplified by a recent effort [[ID-spamops](#)]

## 4.3 Layers of Identity References

For a message in transit, the core identity fields combine into

Layer	Field	Set By
Message Content	MIME Headers	Originator
Message Headers	From	Originator
	Sender	Submitter
	Reply-To	Originator
	To, CC, BCC	Originator
	Received	Submitter, Relay, Recipient
	Return-Path	MDA from MailFrom
SMTP	HELO	Latest Relay Client
	MailFrom	Submitter
	RCPT-TO	Submitter
IP	IP Address	Latest Relay Client

## 5. Message Data

### 5.1 Envelope

Information that is directly used or produced by the email transfer service is called the "envelope". It controls and records handling activities by the transfer service. Internet mail has a fragmented framework for handling this "handling" information. The envelope exists partly in the transfer protocol SMTP [[RFC2821](#)] and partly in the message object [[RFC2822](#)].

Direct envelope addressing information, as well as optional transfer

directives, are carried in-band by MTAs. All other envelope information, such as trace records, is carried within the content headers. Upon delivery, SMTP-level envelope information is typically encoded within additional content headers, such as Return-Path and Received (From and For).

### 5.2 Message Headers

Headers are attribute/value pairs covering an extensible range of email service, user content and user transaction meta-information. The core set of headers is defined in [[RFC2822](#)], [[RFC0822](#)]. It is

common to extend this set, for different applications. A complete set of registered headers is being developed through [[ID-hdr-reg](#)].

One danger with placing additional information in headers is that gateways often alter or delete them.

### [5.3](#) Body

The body of a message might simply be lines of ASCII text or it might be structured into a composition of multi-media, body-part attachments, using MIME [[RFC2045](#)], [[RFC2046](#)], [[RFC2047](#)], [[RFC2048](#)], and [[RFC2049](#)]. It should be noted that MIME structures each body-part into a recursive set of MIME Header meta-data and MIME Content sections.

## [6.](#) Two Levels of Store-And-Forward

Basic email transfer is accomplished with an asynchronous store-and-forward communication infrastructure. This means that moving a message from an originator to a recipient involves a sequence of independent transmissions through some number of intermediaries, called MTAs. A very different task is the user-level process of re-posting a message through a new submission process, after final delivery for an earlier transfer sequence. Such MUA-based re-posting shares some functionality with basic MTA relaying, but it enjoys a degree of freedom with both addressing and content that is not available to MTAs.

The primary "routing" mechanism for Internet mail is the DNS MX record [[RFC1035](#)]. It is an advertisement, by a recipient domain, of hosts that are able to relay mail to it, within the portion of the Internet served by this instance of the DNS.

### [6.1](#) MTA Relaying

MTAs relay mail. They are like packet-switches and IP routers. Their job is to make routing assessments and to move the message

payload data closer to the recipient. It is not their job to reformulate the payload or to change addresses in the envelope or the content.



## [6.2](#) MUA Forwarding

As discussed in <Forwarder> section, forwarding is performed by MUAs that take a received message and submit it back to the transfer service, for delivery to one or more different addresses. A forwarded message may appear identical to a relayed message, such as for Alias forwarders, or it may have minimal similarity, as with a Reply.

### [6.2.1](#) MUA Basic Forwarding

The simplest type of forwarding involves creating an entirely new message, with new content, that includes the original message between Originator-1 and Recipient-1. However this forwarded communication is between Recipient-1 (who could also be called Originator-2) and a new recipient, Recipient-2. The forwarded message is therefore independent of the original message exchange and creates a new message dialogue.

### [6.2.2](#) MUA Re-Sending

A recipient may wish to declare that an alternate addressee should take on responsibility for a message, or otherwise become involved in the original communication. They do this through a user-level forwarding function, called re-sending. The act of re-sending, or re-directing, splices a communication between Originator-1 and Recipient-1, to become a communication between Originator-1 and new Recipient-2. In this case, the content of the new message is the old message, including preservation of the essential aspects of the original message's origination information.

Identities specified in a resent message include

Identity	Actor	Description
<a href="#">RFC2822</a> .From	Originator	Names and email addresses for the original author(s) of the message content are retained. The free-form (display-name) portion of the address might be modified to provide informal reference to the agent responsible for the redirection.
<a href="#">RFC2822</a> .Reply-To	Originator	If this field is present in the original message, it should be retained in the Re-sent message.
<a href="#">RFC2822</a> .Sender	Submitter	This field is expected to contain the original Sender value.
<a href="#">RFC2822</a> .TO, <a href="#">RFC2822</a> .CC, <a href="#">RFC2822</a> .BCC	Recipient	These specify the original message recipients.
<a href="#">RFC2822</a> .Resent-From	Intermediate Originator	The address of the original recipient who is redirecting the message. Otherwise, the same rules apply for the Resent-From field as for an original <a href="#">RFC2822</a> .From field
<a href="#">RFC2822</a> .Resent-Sender	Intermediate Submitter	The address of the agent responsible for re-submitting the message. For efficiency, this

Internet-Draft

ID-Mail-Arch

July 2004

[RFC2822](#).Resent-To,  
[RFC2822](#).Resent-cc,  
[RFC2822](#).Resent-bcc

Recipient

[RFC2821](#).MailFrom

Intermediate  
Submitter

omitted if it contains the same address as [RFC2822](#).Resent-From . However this does not mean there is no Resend-Sender specified. Rather, it means that that header is virtual and that the address in the Resent-From field must be used. Specification of the error return addresses (the "bounces" address, contained in [RFC2821](#).MailFrom) is made by the Resent-Sender. Typically the bounce address is the same as the Resent-Sender address. However some usage scenarios require it to be different. The addresses of the new recipients who will now be able to reply to the original author. The agent responsible for re-submission ([RFC2822](#).Resent-Sen

		der) is also responsible for specifying the new <a href="#">RFC2821</a> .MailFrom address.
<a href="#">RFC2821</a> .Rcpt-to	Recipient	This will contain the address of a new recipient

Crocker

Expires January 1, 2005

[Page 24]

Internet-Draft

ID-Mail-Arch

July 2004

<a href="#">RFC2822</a> .Received	Intermediate Submitter	When re-sending a message, the submission agent may record a Received header, to indicate the transition from original posting to resubmission.
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Table 6: ReSent Identities

### [6.2.3](#) MUA Reply

When a recipient formulates a response to a message, the new message is not typically viewed as being a "forwarding" of the original.

### [6.2.4](#) MUA Gateways

Gateways perform the basic routing and transfer work of message relaying, but they also make any message or address modifications that are needed to send the message into the next messaging environment. When a gateway connects two differing messaging services, its role is easy to identify and understand. When it connects environments that have technical similarity, but may have significant administrative differences, it is easy to think that a gateway is merely an MTA. The critical distinguish between an MTA and a gateway is that the latter modifies addresses and/or message content.

Internet-Draft

ID-Mail-Arch

July 2004

A gateway may set any identity field available to a regular MUA. Identities typically set by gateways include

Identity	Actor	Description
<a href="#">RFC2822</a> .From	Originator	Names and email addresses for the original author(s) of the message content are retained. As for all original addressing information in the message, the gateway may translate addresses in whatever way will allow them to continue to be useful in the target environment.
<a href="#">RFC2822</a> .Reply-To	Originator	The gateway should retain this information, if it

		is originally present. The ability to perform a successful reply by a gatewayed recipient is a typical test of gateway functionality.
<a href="#">RFC2822</a> .Sender	Submitter	This may retain the original value or may be set to a new address
<a href="#">RFC2822</a> .TO, <a href="#">RFC2822</a> .CC, <a href="#">RFC2822</a> .BCC	Recipient	These usually retain their original addresses.
<a href="#">RFC2821</a> .MailFrom	Submitter	The agent responsible for gatewaying the message may choose to specify a new address to receive

		handling notices.
<a href="#">RFC2822</a> .Received	Forwarder	The gateway may record a Received header, to indicate the transition from original posting to the new messaging environment.

Table 7: Gateway Identities

#### [6.2.5](#) MUA Alias Handling

A simple re-addressing facility that is available in most MDA implementations is called Aliasing. It is performed just before placing a message into the specified recipient's inbox. Instead, the message is submitted back to the transfer service, for delivery to

one or more alternate addresses. Although implemented as part of the message delivery service, this facility is strictly a recipient user function. In effect it resubmits the message to a new address, on behalf of the listed recipient.

What is most distinctive about this forwarding mechanism is how closely it compares to normal MTA store-and-forward. In reality its only interesting difference is that it changes the [RFC2821](#).RCPT-TO value. Notably it does not typically change the [RFC2821](#).Mailfrom

An MDA that is re-posting a message to an alias typically changes only envelope information:

Identity	Actor	Description
<a href="#">RFC2822</a> .TO, <a href="#">RFC2822</a> .CC, <a href="#">RFC2822</a> .BCC <a href="#">RFC2821</a> .Rcpt-To	Recipient  Recipient	These retain their original addresses.  This field contains an alias address.
<a href="#">RFC2821</a> .MailFrom	Intermediate Submitter	The agent responsible for submission to an alias address will usually retain the original address to receive handling notifications. The

		benefit of retaining the original MailFrom value is to ensure that the origination-side agent knows of that there has been a delivery problem. On the other hand, the responsibility for the problem
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<a href="#">RFC2821</a> .Received	Intermediate Recipient	usually lies with the recipient, since the Alias mechanism is strictly under the recipient's control. The agent should record Received information, to indicate the delivery to the original address and submission to the alias address. The trace of Received headers should include everything from original posting through final delivery to the alias.
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Table 8: Alias Identities

#### [6.2.6](#) MUA Mailing Lists

Mailing lists have explicit email addresses and forward messages to a list of subscribed members. Mailing list processing is a user-level activity, outside of the core email transfer service. The mailing list address is, therefore, associated with a distinct user-level entity that can perform arbitrary actions upon the original message, before submitting it to the mailing list membership. Hence, mailing

lists are similar to gateways.

Identities set by a mailing list processor, when submitting a message, include:



Identity	Actor	Description
<a href="#">RFC2919</a> .List-id	--	This provides a global mailing list naming framework that is independent of particular hosts. Although <a href="#">[RFC2919]</a> is a standards-track specification, it has not gained significant adoption.
<a href="#">RFC2369</a> .List-*	Recipient	<a href="#">[RFC2369]</a> defines a collection of message headers for use by mailing lists. In effect, they supply list-specific parameters for common mailing list user operations. The identifiers for these operations are for the list, itself, and the user-as-subscriber.
<a href="#">RFC2822</a> .From	Originator	Names and email addresses for the original author(s) of the message content are specified.
<a href="#">RFC2822</a> .Reply-To	Originator	Mailing lists have introduced an ambiguity for the Reply-To field. Some List operations choose

		to force all replies to go to all list members. They achieve this by placing the list address into the <a href="#">RFC2822</a> .Reply-To field. Hence, direct, "private" replies only to the original author cannot be achieved by using the MUA's typical "reply to author" function. If the author created a Reply-To field, its information is lost.
<a href="#">RFC2822</a> .Sender	Submitter	This will usually specify the address of the agent responsible for mailing list operations. However, some mailing lists operate in a manner very similar to a simple MTA relay, so that they preserve as much of the original handling information as possible, including the original <a href="#">RFC2822</a> .Sender field.
<a href="#">RFC2822</a> .TO, <a href="#">RFC2822</a> .CC	Intermediate Recipient	These will usually contain the original list of recipient addresses.
<a href="#">RFC2821</a> .MailFrom	Intermediate Submitter	This may contain the original address to be

Internet-Draft

ID-Mail-Arch

July 2004

[RFC2821](#).Rcpt-To

Recipient

[RFC2821](#).ReceivedIntermediate  
Recipient

notified of transmission issues, or the mailing list agent may set it to contain a new notification address. Typically, the value is set to a new address, so that mailing list members and posters are not burdened with transmission-related notifications. This contain the address of a mailing list member. An Mailing List Agent should record a Received header, to indicate the transition from original posting to mailing list forwarding. The Agent may choose to have the message retain the original set of Received headers or may choose to remove them. In the latter case, it should ensure that the original Received headers are otherwise available, to ensure later

		accountability and diagnostic access to it.
+-----+-----+-----+		

Table 9: Mailing List Identities

## 7. Security Considerations

This document does not specify any new Internet mail functionality. Consequently it should introduce no new security considerations.

However its discussion of the roles and responsibilities for different mail service modules, and the information they create, highlights the considerable security considerations that must be present when implementing any component of the Internet mail service.

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Crocker

Expires January 1, 2005

[Page 32]

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Internet-Draft

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July 2004

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## [Appendix A](#). Acknowledgements

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Crocker

Expires January 1, 2005

[Page 34]

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Internet-Draft

ID-Mail-Arch

July 2004

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