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TCP's Reaction to Soft Errors draft-gont-tcpm-tcp-soft-errors-01.txt

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Abstract

This document discusses problems that may arise due to TCP's reaction to soft errors. In particular, it discusses the problem of long delays in connection establishment attempts that may arise in a number of scenarios, including that in which dual stack nodes that have IPv6 enabled by default are deployed in IPv4 or mixed IPv4 and IPv6 environments. This document discusses this potential problem, and proposes to change TCP's reaction to soft errors to work around

Expires April 24, 2005 [Page 1]

this problem. It does not try to specify whether IPv6 should be enabled by default or not.

Table of Contents

$\underline{1}$. Introduction	. <u>3</u>
$\underline{2}$. Error Handling in TCP	. <u>3</u>
2.1 Reaction to Hard Errors	. <u>4</u>
2.2 Reaction to Soft Errors	. <u>4</u>
$\underline{3}$. Problems arising from TCP's reaction to soft errors	. <u>4</u>
<u>3.1</u> General Discussion	. <u>4</u>
<u>3.2</u> Problems that arise with Dual Stack IPv6 on by Default .	. <u>5</u>
$\underline{4}$. Changing TCP's reaction to soft errors	. <u>6</u>
5. Possible drawbacks	. <u>6</u>
5.1 Non-deterministic transient network failures	. <u>6</u>
5.2 Deterministic transient network failures	. <u>7</u>
6. Future work	. <u>7</u>
<u>7</u> . Security Considerations	. <u>8</u>
<u>8</u> . Acknowledgements	. <u>8</u>
<u>9</u> . Contributors	. <u>8</u>
<u>10</u> . References	. <u>9</u>
<u>10.1</u> Normative References	. <u>9</u>
<u>10.2</u> Informative References	. <u>9</u>
Author's Address	. <u>10</u>
A. Other possible solutions	. <u>10</u>
A.1 A more conservative approach	. <u>10</u>
A.2 Asynchronous Application Notification	. <u>11</u>
A.3 Issuing several connection requests in parallel	. <u>11</u>
B. Changes from <u>draft-gont-tcpm-tcp-soft-errors-00</u>	. <u>12</u>
Intellectual Property and Copyright Statements	. <u>13</u>

Expires April 24, 2005 [Page 2]

1. Introduction

The handling of network failures can be separated into two different actions: fault isolation and fault recovery. Fault isolation is the actions that hosts and routers take to determine that there is some network failure. Fault recovery, on the other hand, is the actions that hosts and routers will perform to isolate and survive a network failure.[8]

In the Internet architecture, the Internet Control Message Protocol (ICMP) [1] is used to perform the fault isolation function, that is, to report network error conditions to the hosts sending datagrams over the network.

When a host is signalled of a network error, there is still the issue of what to do to let communication survive, if possible, the network failure. The fault recovery strategy may depend on the type of network failure taking place, and the time the error condition is detected.

This document analyzes the fault recovery policy of TCP [2], and the problems that may arise due to TCP's policy of reaction to soft errors. In particular, it analyzes the problems that may arise in scenarios where dual stack nodes that have IPv6 enabled by default are deployed in IPv4 or mixed IPv4 and IPv6 environments.

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in RFC 2119 [3].

2. Error Handling in TCP

Network errors can be divided into soft and hard errors. Soft errors are considered to be transient network failures, which will hopefully be solved in the near term. Hard errors, on the other hand, are considered to reflect permanent network conditions, which are unlikely to be solved in the near future.

Therefore, it may make sense for the fault recovery action to be different depending on the type of error being detected.

When there is a network failure that's not signalled to the sending host, such as a gateway corrupting packets, TCP's fault recovery action is to repeatedly retransmit the segment until either it gets acknowledged, or the connection times out. In case the connection times out before the segment is acknowledged, TCP won't be able to provide more information than the timeout condition.

[Page 3]

In case a host does receive an ICMP error message about a current TCP connection, the IP layer will pass this message up to TCP to raise awareness of the network failure. [4]

TCP's reaction will depend on the type of error being signalled.

2.1 Reaction to Hard Errors

When receiving a segment with the RST bit set, or an ICMP error message indicating a hard error condition, TCP will simply abort the corresponding connection, regardless of the state the connection is in.

The "Requirements for Internet Hosts -- Communication Layers" RFC [4] states, in section 4.2.3.9, that TCP SHOULD abort connections when receiving ICMP error messages that indicate hard errors. This policy is based on the premise that, as hard errors indicate network conditions that won't change in the near term, it will not be possible for TCP to recover from this type of network failure.

2.2 Reaction to Soft Errors

The "Requirements for Internet Hosts -- Communication Layers" RFC [4] states, in <u>section 4.2.3.9</u>, that TCP MUST NOT abort connections when receiving ICMP error messages that indicate soft errors.

If an ICMP error message is received that indicates a soft error, TCP will just record this information [9], and repeatedly retransmit the data until either they get acknowledged or the connection times out. This policy is based on the premise that, as soft errors are transient network failures that will hopefully be solved in the near term, one of the retransmissions will succeed.

In case the connection timer expires, and an ICMP error message had been received before the timeout, TCP will use this information to provide the user with a more specific error message. [9]

This handling of soft errors exploits the valuable feature of the Internet that for many network failures, the network can be dynamically reconstructed without any disruption of the endpoints.

3. Problems arising from TCP's reaction to soft errors

3.1 General Discussion

Even though TCP's fault recovery strategy in the presence of soft errors allows for TCP connections to survive transient network failures, there are scenarios in which this policy may cause

[Page 4]

undesirable effects.

For example, consider the case where an application on a local host is trying to communicate with a destination whose name resolves to several IP addresses. The application on the local host will try to establish a connection with the destination host, cycling through the list of IP addresses, until one succeeds [5]. Suppose that some (but not all) of the addresses in the returned list are permanently unreachable. If they are the first IP addresses in the list, the application will usually try to use these addresses first.

As discussed in <u>Section 2</u>, this unreachability condition may or may not be signalled to the sending host. If the local TCP is not signalled of the error condition, it will repeatedly retransmit the SYN segment, until the connection times out. If unreachability is signalled by some intermediate router to the local TCP by means of an ICMP error message, the local TCP will just record the error message and will still repeatedly retransmit the SYN segment until the connection timer expires. The "Requirements For Internet Hosts --Communication Layers" RFC $[\underline{4}]$ states that this timer MUST be large enough to provide retransmission of the SYN segment for at least 3 minutes. This would mean that the application on the local host would spend several minutes for each unreachable address it tries to use for a connection attempt. These long delays in connection establishment attempts would be inappropriate for interactive applications such as the web. [10][11]

3.2 Problems that arise with Dual Stack IPv6 on by Default

A scenario in which this type of problem may occur is that where dual stack nodes that have IPv6 enabled by default are deployed in IPv4 or mixed IPv4 and IPv6 environments, and the IPv6 connectivity is non-existent [6].

As discussed in [6], there are two possible variants of this scenario, which differ in whether the lack of connectivity is signalled to the sending node, or not.

In cases where packets sent to a destination are silently dropped and no ICMPv6 [7] errors are generated, there is very little that can be done other than waiting for the existing connection timeout mechanism in TCP, or an aplication timeout, to be triggered.

In cases where a node has no default routers and Neighbor Unreachability Detection (NUD) fails for destinations assumed to be on-link, or where firewalls or other systems that enforce scope boundaries send ICMPv6 errors, the sending node will be signalled of the unreachability problem. As discussed in Section 2.2, TCP

[Page 5]

implementations will not abort connections when receiving ICMP error messages that indicate soft errors. However, it would be desirable for TCP implementations to use this information to avoid the long delays in connection attempts described in Section 3.1.

4. Changing TCP's reaction to soft errors

As discussed in Section 1, it may make sense for the fault recovery action to depend not only on the type of error being reported, but also on the time the error is reported. For example, one could infer that when an error arrives in response to opening a new connection, it is probably caused by opening the connection improperly, rather than by a transient network failure. [8]

This document proposes to change TCP's reaction to soft errors as a workaround to the potential problems described in Section 3.1.

TCP SHOULD abort a connection in the SYN-SENT or the SYN-RECEIVED state if it receives an ICMP "Destination Unreachable" message that indicates a soft error about that connection.

The "Requirements for Internet Hosts -- Communication Layers" RFC [4] states, in section 4.2.3.9., that the ICMP "Destination Unreachable" messages that indicate soft errors are ICMP codes 0 (network unreachable), 1 (host unreachable), and 5 (source route failed). Even though ICMPv6 didn't exist when $[\underline{4}]$ was written, one could extrapolate the concept of soft errors to ICMPv6 Type 1 Codes 0 (no route to destination) and 3 (address unreachable).

This workaround has been implemented in the Linux kernel since version 2.0.0 (released in 1996), and has therefore been tested in real-world scenarios.

A system-wide toggle that allows system administrators to disable the proposed fix MAY be provided. By default, this toggle SHOULD enable the proposed fix.

Appendix A.1 discusses a more conservative approach than the one introduced in this section.

5. Possible drawbacks

The following subsections discuss some of the possible drawbacks arising from the use of the proposed fix.

5.1 Non-deterministic transient network failures

In case there's a transient network failure affecting all of the

[Page 6]

addresses returned by the name-to-address translation function, all destinations could be unreachable for some short period of time. In such a scenario, the application could quickly cycle through all the IP addresses in the list and return an error, when it could have let TCP retry a destination a few seconds later when the transient problem could have been mitigated.

However, it must be noted that non-interactive applications, such as a Mail Transfer Agent (MTA), usually must implement application-layer retry mechanisms, and thus are able to handle these scenarios appropriately.

For interactive applications, the user would likely not be satisfied with a connection attempt that succeeds only after several seconds, anyway. [12]

5.2 Deterministic transient network failures

There are some scenarios in which transient network failures could be deterministic. For example, consider the case in which upstream network connectivity is triggered by network use. In this scenario, the connection triggering the upstream connectivity would deterministically receive ICMP Destination Unreachables while the upstream connectivity is being activated, and thus would be aborted.

As discussed in <u>Section 5.1</u>, applications usually implement mechanims to handle these scenarios appropriately. Also, connection attempts are usually preceded by a UDP-based DNS name-to-address lookup. Thus, unless the name-to-address mapping has been cached by a local nameserver or resolver, it will be the DNS guery that will trigger the upstream network connectivity, and thus the corresponding connection will not be aborted.

In any case, the system-wide toggle described in section Section 4 could be used in these specific scenarios to override the default behaviour so that connections in the SYN-SENT or SYN-RECEIVED states are not aborted upon receipt of ICMP error messages that indicate "soft errors".

6. Future work

A Higher-Level API would be useful for isolating applications from protocol details. The API could contain the intelligence required to resolve the hostname, try each destination address, etc. One could even argue that this document wouldn't have existed if application programmers had been using a Higher-Level API. However, the time frame in which this Higher Level API would kick in would be quite different than that of the proposed work-around: such an API would

[Page 7]

need to be designed, standardized, implemented, deployed, and documented even before application programmers start (if ever) to use it. Therefore, while it is an interesting long-term solution, it is inappropriate for providing a short term fix.

7. Security Considerations

This document proposes to make TCP abort a connection in the SYN-SENT or the SYN-RECEIVED states when it receives an ICMP "Destination Unreachable" message that indicates a "soft error" about that connection. While this could be used to reset valid connections, it must be noted that this behaviour is specified only for connections in the SYN-SENT or the SYN-RECEIVED states, and thus the window of exposure is very short. Furthermore, in order for this type to succeed, the attacker should be able to guess the four-tuple that identifies the target TCP connection. A discussion on this issue can be found in [13].

In any case, it must be noted that the workaround proposed in this document neither strengthens nor weakens TCP's resistance to attack. An attacker wishing to reset valid connections could perform the attack by sending any of the ICMP error messages that indicate "hard errors", not only for connections in the SYN-SENT or the SYN-RECEIVED states, but for connections in any state.

A discussion of the use of ICMP to perform a variety of attacks against TCP, and some proposed counter-measures that eliminate or greatly minimize the impact of these attacks can be found in $[\underline{14}]$.

A discussion of the security issues arising from the use of ICMPv6 can be found in [7].

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9. Contributors

Mika Liljeberg was the first to describe how their implementation treated soft errors. Based on that, the solution discussed in Section 4 was documented in [6] by Sebastien Roy, Alain Durand and James Paugh.

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[Page 8]

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[Page 9]

Internet-Draft TCP's Reaction to Soft Errors October 2004

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Appendix A. Other possible solutions

A.1 A more conservative approach

A more conservative approach would be to abort a connection in the SYN-SENT or SYN-RECEIVED states only after a ICMP Destination Unreacheable has been received a specified number of times, and the SYN segment has been retransmitted more than some specified number of times.

Two new parameters would have to be introduced to TCP, to be used only during the connection-establishment phase: MAXSYNREXMIT and MAXSOFTERROR. MAXSYNREXMIT would speficy the number of times the SYN segment would have to be retransmitted before a connection is aborted. MAXSOFTERROR would specify the number of ICMP messages indicating soft errors that would have to be received before a connection is aborted.

Two additional variables would be introduced in implementations to store additional state information during the connection-establishment phase: "nsynrexmit" and "nsofterror". Both would be initialized to zero. "nsynrexmit" would be incremented by one every time the SYN segment is retransmitted. "nsofterror" would be incremented by one every time an ICMP message that indicates a soft error is received.

A connection in the SYN-SENT or SYN-RECEIVED states would be aborted if nsynrexmit was greater than MAXSYNREXMIT and "nsofterror" was simultaneously greater than MAXSOFTERROR.

This approach would give the network more time to solve the connectivity problem. However, it should be noted that depending on

[Page 10]

the values chosen for the MAXSYNREXMIT and MAXSOFTERROR parameters, this approach could still lead to long delays in connection establishment attempts. For example, BSD systems abort connections in the SYN-SENT or the SYN-RECEIVED state when a second ICMP error is received, and the SYN segment has been retransmitted more than three times. They also set up a "connection-establishment timer" that imposes an upper limit on the time the connection establishment attempt has to succeed, which expires after 75 seconds [15]. Even when this policy is better than the three-minutes timeout policy specified in [4], it is still inappropriate for handling the potential problems described in this document. This more conservative approach has been implemented in BSD systems since, at least, 1994 [<u>15</u>].

A.2 Asynchronous Application Notification

In section 4.2.4.1, [4] states that there MUST be a mechanism for reporting soft TCP error conditions to the application. Such a mechanism (assuming one is implemented) could be used by applications to cycle through the destination IP addresses. However, this approach would increase application complexity, and would take a long time to kick in, as it requires every existing applications to be modified. Thus, it is inappropriate for providing a short term fix.

A.3 Issuing several connection requests in parallel

For those scenarios in which a domain name maps to several IP addresses, several connection requests could be issued in parallel, each one to a different destination IP address. The host would then use the first connection attempt to succeed, eliminating the potential delay in establishing a connection with the destination host. However, this would mean that every attempt to connect to a multihomed host would imply sending several SYN segments, making it hard for network operators to distinguish valid connection attempts from those performing Denial of Service (DoS) attacks.

An alternative approach would be as follows. A host would issue a connection request to the first IP address in the list returned by the name-to-address mapping function. If this connection request doesn't succeed in some time, a connection request to the second IP address in the list would be issued in parallel. If none of these connection requests succeeds in some time, and there are still more addresses left in the list, they would be tried in the same way. While this approach would, in principle, avoid the problems of the previous approach, it might be hard to define the time interval to wait before issuing each parallel connection. A short time interval would lead to the problems caused by the previous approach, while a long time interval would likely still lead to long delays in

establishing a connection with the destination host.

In any case, it must be noted that both approachs have the same drawbacks as the solution described in <u>Appendix A.2</u>: they would increase application complexity, and would take too long to begin to be used by applications. Thus, they would be inappropriate for providing a short-term fix.

Appendix B. Changes from draft-gont-tcpm-tcp-soft-errors-00

- o Added reference to the Linux implementation in Section 4
- o Added <u>Section 5</u>
- o Added Section 6
- o Added Appendix A.1
- o Moved section "Asynchronous Application Notification" to Appendix <u>A.2</u>
- o Added a Appendix A.3
- o Miscellaneous editorial changes

Expires April 24, 2005 [Page 12]

Internet-Draft

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Expires April 24, 2005 [Page 13]