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Definitions of Managed Objects for WWW Services

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Abstract

This memo defines an experimental portion of the Management Information Base (MIB) for use with network management protocols in the Internet Community. In particular it describes a set of objects for managing World Wide Web (WWW) services.

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1. Introduction

This memo defines a set of objects for managing World Wide Web (WWW) services. This MIB extends the application management framework defined by the System Application Management MIB (SYSAPPL-MIB) [23] and the Application Management MIB (APPLICATION-MIB) [24]. The MIB is also self-contained so that it can be implemented and used without having to implement or install the APPLICATION-MIB or the SYSAPPL-MIB.

The protocol statistics defined in the WWW Service MIB are based on an abstract document transfer protocol (DTP). This memo also defines a mapping of the abstract DTP to HTTP and FTP. Additional mappings may be defined in the future in order to use this MIB with other document transfer protocols. It is anticipated that such future mappings will be defined in separate RFCs.

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in RFC 2119 [17].

2. The SNMP Management Framework

The SNMP Management Framework presently consists of five major components:

- o An overall architecture, described in RFC 2271 [1].
- Mechanisms for describing and naming objects and events for the purpose of management. The first version of this Structure of Management Information (SMI) is called SMIv1 and described in RFC 1155 [2], RFC 1212 [3] and RFC 1215 [4]. The second version, called SMIv2, is described in RFC 1902 [5], RFC 1903 [6] and RFC 1904 [7].
- Message protocols for transferring management information. The first version of the SNMP message protocol is called SNMPv1 and described in RFC 1157 [8]. A second version of the SNMP message protocol, which is not an Internet standards track protocol, is called SNMPv2c and described in RFC 1901 [9] and RFC 1906 [10]. The third version of the message protocol is called SNMPv3 and described in RFC 1906 [10], RFC 2272 [11] and RFC 2274 [12].
- o Protocol operations for accessing management information. The first set of protocol operations and associated PDU formats is described in RFC 1157 [8]. A second set of protocol operations

and associated PDU formats is described in RFC 1905 [13].

O A set of fundamental applications described in RFC 2273 [14] and the view-based access control mechanism described in RFC 2275 [15].

Managed objects are accessed via a virtual information store, termed the Management Information Base or MIB. Objects in the MIB are defined using the mechanisms defined in the SMI.

This memo specifies a MIB module that is compliant to the SMIv2. A MIB conforming to the SMIv1 can be produced through the appropriate translations. The resulting translated MIB must be semantically equivalent, except where objects or events are omitted because no translation is possible (use of Counter64). Some machine readable information in SMIv2 will be converted into textual descriptions in SMIv1 during the translation process. However, this loss of machine readable information is not considered to change the semantics of the MIB.

3. Terminology

This section defines the terminology used throughout this document.

- o The 'World Wide Web' (WWW) is a world wide information system which is based on the concept of documents that are linked together by embedding references (links) to other local or remote documents.
- A 'document' is a coherent piece of data which is accessible in the World Wide Web. No assumptions are made about the content or the type of a document.
- A 'Uniform Resource Locator' (URL) is a formatted string representation for a document available via the Internet. URLs are used to express references between documents. For the syntax and semantics of the URL string representation refer to RFC 2396
- O A 'Document Transfer Protocol' (DTP) is a protocol used within the World Wide Web to invoke actions on documents. The DTP is an abstraction from real protocols, such as HTTP [19,20] or FTP [21].
- O A 'request' is a DTP protocol operation which is targeted to a 'document' and invokes an action on the target document. The

request type specifies the action that should be performed. A request can have a document associated with it.

- A 'response' is a DTP protocol operation which is returned as a result of a previous (and associated) request. The response status indicates if the requested action was successful or if errors occurred. A response can have a document associated with it.
- A 'WWW service' is a set of actions that can be invoked on a document. Typical actions are the transfer of documents or the retrieval of administrative information about documents. WWW services are provided by means of a DTP. A WWW service can be identified by the DTP protocol used to invoke services and the transport endpoint used by that protocol.
- O A 'client' is a program which establishes connections for the purpose of sending requests and receiving responses.
- O A 'server' is a program that accepts connections in order to service requests by sending back responses.
- A 'proxy' is an intermediary program which acts as both a server and a client for the purpose of making requests on behalf of other clients. Requests are serviced internally or by passing them on, with possible translation, to other servers.
- O A 'caching proxy' is a proxy with the capability of locally storing responses to associated requests. A caching proxy can respond to similar requests with a previously stored response.

4. Overview

The World Wide Web (WWW) is a global network of information. Information is stored in documents, which can have various formats, including hyper-text and multi-media documents. Access to these documents is provided by servers which are located all around the world and are linked to each other via hyper-links embedded in documents.

The usability of the World Wide Web depends largely on the performance of the services realized by these servers. The services are typically monitored through log files. This becomes a difficult task when a single organization is responsible for a large number of services. It is therefore desirable to treat WWW services as objects that can be managed by using the Internet network management

framework [22].

4.1. Purpose and Requirements

The goal of this MIB is to define a standardized set of objects which lead to integrated and improved performance and fault management in a heterogeneous environment of WWW services. This MIB focuses on the service-oriented view. It does not deal with the process oriented view, which is covered by the System Application MIB [23] and the Application MIB [24].

This document defines a set of managed objects to monitor WWW services for short-term operational purposes, such as problem detection and troubleshooting. No attempts are made here to cover accounting or hit metering issues.

The scope of the MIB is further limited by the requirement that an implementation conforming to this MIB must be possible without putting a huge CPU or memory burden on the WWW server implementation.

In addition, this MIB does not cover WWW service configuration. Server software has become an open market where competing vendors constantly invent new features in order to shape their products. It is therefore not possible to reach consensus on a common way to configure WWW services at this point in time.

4.2. Relationship to other Standards Efforts

The WWW Service MIB fits into the application management architecture defined in the System Application MIB [23]. The System Application MIB and the Application MIB [24] use a process-oriented view, where an application is viewed as a collection of processes. The WWW Service MIB described in this memo uses a service-oriented view, which looks at the services provided by a set of processes.

The relationship between the process-oriented view and the service-oriented view is a many-to-many relationship, because one process can implement multiple services and multiple services can be implemented by a single set of processes. The Application Management MIB [24] contains generic mapping tables, which map back and forth between both views.

The WWW Service MIB interfaces to the Application MIB [24] by using the service instance identifier (applSrvIndex) for wwwServiceIndex if an applicable instance of applSrvIndex is available. The WWW Service

MIB is self-contained and can be implemented as a stand-alone module if the service-level tables in the Application MIB are not available.

4.3. WWW Services

The MIB is organized around the concept of WWW services. WWW services are a set of actions that can be invoked on a document. A WWW service is provided or used by either a client, a server or a proxy. Clients send out requests for information to server or proxy server. Servers receive, process and respond to requests received from clients. Servers usually have access to local documents, which can be transferred to clients.

A proxy is a special server, who acts as both a server and a client for the purpose of making requests on behalf of other clients. A proxy is able to translate between the client and the origin server. A proxy might also interact with other information retrieval system, like for example databases.

The MIB defined in this memo distinguishes between outgoing and incoming requests and responses. This makes it possible to obtain statistics for clients, servers and proxies with a single set of objects.

A special proxy server is the caching proxy, which maintains a cache of previously received documents in order to reduce the bandwidth used by World Wide Web clients. One interesting piece of management information is the percentage of requests that were served from the cache of the caching proxy (hits/miss-ratio). This ratio is not contained explicitly in this MIB. Instead, the ratio can be derived from the objects that count incoming and outgoing requests and responses.

4.4. Document Transfer Protocol

The MIB is based on the concept of an abstract document transfer protocol (DTP). The purpose of the abstract document transfer protocol is to make the MIB definitions independent from concrete protocols, like the Hypertext Transfer Protocol (HTTP) $[\underline{19},\underline{20}]$ or the File Transfer Protocol (FTP) $[\underline{21}]$.

The abstract document transfer protocol makes the following assumptions about a concrete transfer protocol:

- o The transfer protocol uses a request/response style of interactions.
- o Every request contains a request type, which defines the operations performed by the receiving server. The request type is represented by an OCTET STRING. It might be necessary to define a translation into an OCTET STRING value for protocols that use numbers to identify request types.
- O A response contains a status code, which indicates if the request was processed successfully or which error occurred. The status code is represented as an INTEGER value. It might be necessary to define a mapping for protocols that do not use an INTEGER status code.
- A transfer protocol can send multiple responses for a single request. Multiple responses are counted separately in the protocol statistics group.

A primary response has to be identified for the document statistics. The primary response is the response that indicates whether the request was successful.

<u>Section 7</u> of this memo defines a mapping of the document transfer protocol to the HTTP protocol and the FTP protocol. Mappings to other protocols, like NNTP [25] or WebNFS [26,27] might be defined in the future.

5. Structure of the MIB

This section presents the structure of the MIB. The objects are arranged into the following groups:

- o service information
- o protocol statistics
- o document statistics

5.1. Service Information Group

The service information group consists of a single table describing all the WWW services managed by the SNMP agent. The service table contains administrative network management information for (potentially) multiple WWW services running on a single host. It also

contains information for all services within virtual domains of a host. The columnar objects in the table can be divided into two main groups:

- o global administrative information of the service, such as service contact person, and
- o network information, such as the transfer protocol.

5.2. Protocol Statistics Group

The protocol statistics group provides network management information about the traffic received or transmitted by a WWW service. This group contains counters related to DTP protocol operations and consists of five tables:

- The wwwSummaryTable contains a set of network traffic related counters. The table provides a summarization of the network traffic and protocol operations related to a WWW service. It is well recognized that certain variables are redundant with respect to the request and response tables, but they are added to provide an operator a quick overview and to reduce SNMP network traffic.
- o The wwwRequestInTable contains detailed information about incoming requests. Every particular request type is counted separately.
- o The wwwRequestOutTable contains detailed information about outgoing requests. Every particular request type is counted separately.
- o The wwwResponseInTable contains detailed information about incoming responses. Every particular response type is counted separately.
- o The wwwResponseOutTable contains detailed information about outgoing responses. Every particular response type is counted separately.

5.3. Document Statistics Group

The document group contains information about the documents which were accessed in the past. The group provides four types of statistics.

- Details about the last N attempts to invoke actions on documents.
- 2. The Top N documents sorted by the number of actions invoked on them computed over a time interval.
- 3. The Top N documents sorted by the number of content bytes transferred computed over a time interval.
- 4. Summary statistics computed over a time interval.

The Top N document statistics are collected in buckets in order to reduce agent resources and to allow a manager to detect changes in the service usage pattern. Buckets are filled over a configurable time interval. The agent computes the Top N statistics and starts a new bucket once the time interval for the bucket has passed. The time interval is configurable for each WWW service.

The document statistics group associates a response type to the request which invoked an action. In case a DTP sends multiple responses, the primary response must be used to derive the response type of the request/response interaction.

The group consist of the following tables:

- o The wwwDocCtrlTable provides the manager a means to limit the document statistic tables in size and to control the expiration and creation of buckets.
- The wwwDocLastNTable provides the manager information about the last N documents which where accessed. The table lists the documents for which access was attempted along with the request and response type of the DTP and a status message. The request and response types provide a manager information of how attempts to invoke actions were handled by the DTP. The status message object provides human readable text to further describe the response type.

The number of documents in the wwwDocLastNTable is controlled by the wwwDocCtrlLastNSize object in the wwwDocCtrlTable. The wwwDocCtrlLastNLock object of the wwwDocCtrlTable allows a management application to lock the wwwDocLastNTable in order to retrieve a consistent snapshot of the fast changing wwwDocLastNTable.

The wwwDocBucketTable lists the buckets of statistical information that have been collected. An entry in the

wwwDocBucketTable contains the creation timestamp of the bucket as well as summary information (number of accesses, number of documents accessed and number of bytes transferred).

The time interval is controlled by the wwwDocCtrlBucketTimeInterval object of the wwwDocCtrlTable. The maximum number of buckets maintained by the SNMP agent for a particular WWW service is controlled by the wwwDocCtrlBuckets object of the wwwDocCtrlTable.

- The wwwDocAccessTopNTable provides the manager an overview of the top N documents which were accessed while statistics were collected for a particular bucket. The wwwDocAccessTopNTable is sorted by the number of read attempts per document. The maximum number of entries in the wwwDocAccessTopNTable is controlled by the wwwDocCtrlTopNSize object.
- The wwwDocBytesTopNTable provides the manager an overview of the top N documents which caused most of the network traffic while statistics were collected for a particular bucket. The wwwDocBytesTopNTable is sorted by the number of bytes transferred. The maximum number of entries in the wwwDocBytesTopNTable is controlled by the wwwDocCtrlTopNSize object.

The Top N statistics and the parameters of the underlying bucket are not visible in the MIB as long as the bucket is filling up. Instead, the following steps must be taken when the time interval for a buckets has passed:

- 1. A new entry in the wwwDocBucketTable is created to summarize the document statistics for that time interval.
- 2. The corresponding entries in the wwwDocAccessTopNTable and the wwwDocBytesTopNTable are computed and made available.
- 3. If the resulting number of entries in the wwwDocBucketTable for the WWW service now exceeds wwwDocCtrlBuckets, then the oldest bucket for this WWW service and all corresponding entries in the wwwDocBucketTable, wwwDocAccessTopNTable, and wwwDocBytesTopNTable are deleted.

Note that a bucket usually contains much more data than displayed in the Top N tables. The number of entries in the Top N table for a

bucket is controlled by wwwDocCtrlTopNSize, while the number of entries in a bucket depends on the number of actions invoked on documents within the time interval over which a bucket is filled up. It is therefore suggested to discard the data associated with a bucket once the entries for the wwwDocBucketTable, wwwDocAccessTopNTable and wwwDocBytesTopNTable have been calculated.

6. Definitions

```
WWW-MIB DEFINITIONS ::= BEGIN
IMPORTS
    MODULE-IDENTITY, OBJECT-TYPE, mib-2,
    Counter32, Counter64, Integer32, Unsigned32, TimeTicks
        FROM SNMPv2-SMI
    TEXTUAL-CONVENTION, DisplayString, DateAndTime, TimeInterval
        FROM SNMPv2-TC
    MODULE-COMPLIANCE, OBJECT-GROUP
        FROM SNMPv2-CONF
    Utf8String
        FROM SYSAPPL-MIB;
WWWMIB MODULE-IDENTITY
    LAST-UPDATED "9902251400Z"
    ORGANIZATION "IETF Application MIB Working Group"
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    DESCRIPTION
        "This WWW service MIB module is applicable to services
         realized by a family of 'Document Transfer Protocols'
         (DTP). Examples of DTPs are HTTP and FTP."
    -- Get real registration number from IANA.
    -- ::= { mib-2 XXXX }
    ::= { mib-2 8080 }
-- Object Identifier Assignments
wwwMIBObjects     OBJECT IDENTIFIER ::= { wwwMIB 1 }
wwwMIBConformance OBJECT IDENTIFIER ::= { wwwMIB 2 }
-- Textual Conventions
WwwRequestType ::= TEXTUAL-CONVENTION
    STATUS
                current
    DESCRIPTION
        "The WwwRequestType defines the textual identification of
         request types used by a document transfer protocol. For
         the proper values for a given DTP, refer to the protocol
         mappings for that DTP."
               OCTET STRING (SIZE (1..40))
    SYNTAX
WwwResponseType ::= TEXTUAL-CONVENTION
    STATUS
               current
    DESCRIPTION
        "The WwwResponseType defines the different response values
         used by document transfer protocols. For the proper values
```

```
for a given DTP, refer to the protocol mappings for that
         DTP."
    SYNTAX
                Integer32 (0..2147483647)
WwwOperStatus ::= TEXTUAL-CONVENTION
    STATUS
                current
    DESCRIPTION
        "The operational status of a WWW service. 'down' indicates
         that the service is not available. 'running' indicates
         that the service is operational and available. 'halted'
         indicates that the service is operational but not
         available. 'congested' indicates that the service is
         operational but no additional inbound associations can be
         accommodated. 'restarting' indicates that the service is
         currently unavailable but is in the process of restarting
         and will be available soon."
                INTEGER {
    SYNTAX
                    down(1),
                    running(2),
                    halted(3),
                    congested(4),
                    restarting(5)
                }
WwwDocName ::= TEXTUAL-CONVENTION
    DISPLAY-HINT "255a"
    STATUS
                current
    DESCRIPTION
        "The server relative name of a document. If the URL were
         http://www.x.org/standards/search/search.cgi?string=test
         then the value of this textual convention would resolve
         to '/standards/search/search.cgi'. This textual convention
         uses the character set for URIs as defined in RFC 2396
         section 2."
    SYNTAX
                OCTET STRING (SIZE (0..255))
-- The WWW Service Information Group
-- The WWW service information group contains information about
-- the WWW services known by the SNMP agent.
wwwService OBJECT IDENTIFIER ::= { wwwMIBObjects 1 }
wwwServiceTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwServiceEntry
    MAX-ACCESS not-accessible
```

```
STATUS
                current
    DESCRIPTION
        "The table of the WWW services known by the SNMP agent."
    ::= { wwwService 1 }
wwwServiceEntry OBJECT-TYPE
                WwwServiceEntry
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "Details about a particular WWW service."
               { wwwServiceIndex }
    ::= { wwwServiceTable 1 }
WwwServiceEntry ::= SEQUENCE {
    wwwServiceIndex
                                Unsigned32,
    wwwServiceDescription
                                Utf8String,
    wwwServiceContact
                                Utf8String,
    wwwServiceProtocol
                                OBJECT IDENTIFIER,
    wwwServiceName
                                DisplayString,
    wwwServiceType
                                INTEGER,
    wwwServiceStartTime
                                DateAndTime,
    wwwServiceOperStatus
                                WwwOperStatus,
    wwwServiceLastChange
                                DateAndTime
}
wwwServiceIndex OBJECT-TYPE
    SYNTAX
                Unsigned32 (1..4294967295)
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "An integer used to uniquely identify a WWW service. The
         value must be the same as the corresponding value of the
         applSrvInst defined in the Application Management MIB
         (APPLICATION-MIB) if the applSrvIndex object is available.
         It might be necessary to manually configure sub-agents in
         order to meet this requirement."
    ::= { wwwServiceEntry 1 }
wwwServiceDescription OBJECT-TYPE
    SYNTAX
                Utf8String
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "Textual description of the WWW service. This shall include
         at least the vendor and version number of the application
         realizing the WWW service. In a minimal case, this might
```

```
be the Product Token (see <a href="RFC 2068">RFC 2068</a>) for the application."
    ::= { wwwServiceEntry 2 }
wwwServiceContact OBJECT-TYPE
    SYNTAX
                Utf8String
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The textual identification of the contact person for this
         service, together with information on how to contact this
         person. For instance, this might be a string containing an
         email address, e.g. '<webmaster@domain.name>'."
    ::= { wwwServiceEntry 3 }
wwwServiceProtocol OBJECT-TYPE
    SYNTAX
                OBJECT IDENTIFIER
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "An identification of the primary protocol in use by this
         service. For Internet applications, the IANA maintains
         a registry of the OIDs which correspond to well-known
         application protocols. If the application protocol is not
         listed in the registry, an OID value of the form
         {applTCPProtoID port} or {applUDPProtoID port} are used for
         TCP-based and UDP-based protocols, respectively. In either
         case 'port' corresponds to the primary port number being
         used by the protocol."
    REFERENCE
        "The OID values applTCPProtoID and applUDPProtoID are
         defined in the NETWORK-SERVICES-MIB (RFC 2248)."
    ::= { wwwServiceEntry 4 }
wwwServiceName OBJECT-TYPE
    SYNTAX
                DisplayString
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The fully qualified domain name by which this service is
         known. This object must contain the virtual host name if
         the service is realized for a virtual host."
    ::= { wwwServiceEntry 5 }
wwwServiceType OBJECT-TYPE
    SYNTAX
                INTEGER {
                    wwwOther(1),
                    wwwServer(2),
```

```
wwwClient(3),
                    wwwProxy(4),
                    wwwCachingProxy(5)
                }
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The application type using or realizing this WWW service."
    ::= { wwwServiceEntry 6 }
wwwServiceStartTime OBJECT-TYPE
    SYNTAX
               DateAndTime
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
        "The date and time when this WWW service was last started.
         The value SHALL be '000000000000000'H if the last start
         time of this WWW service is not known."
    ::= { wwwServiceEntry 7 }
wwwServiceOperStatus OBJECT-TYPE
               Www0perStatus
    SYNTAX
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "Indicates the operational status of the WWW service."
    ::= { wwwServiceEntry 8 }
wwwServiceLastChange OBJECT-TYPE
    SYNTAX
                DateAndTime
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The date and time when this WWW service entered its current
         operational state. The value SHALL be '0000000000000000'H if
         the time of the last state change is not known."
    ::= { wwwServiceEntry 9 }
-- The WWW Protocol Statistics Group
-- The WWW protocol statistics group contains statistics about
-- the DTP requests and responses sent or received.
wwwProtocolStatistics OBJECT IDENTIFIER ::= { wwwMIBObjects 2 }
wwwSummaryTable OBJECT-TYPE
```

```
SEQUENCE OF WwwSummaryEntry
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "The table providing overview statistics for the
         WWW services on this system."
    ::= { wwwProtocolStatistics 1 }
wwwSummaryEntry OBJECT-TYPE
    SYNTAX
                WwwSummaryEntry
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "Overview statistics for an individual service."
                { wwwServiceIndex }
    ::= { wwwSummaryTable 1 }
WwwSummaryEntry ::= SEQUENCE {
    wwwSummaryInRequests
                                Counter32,
    wwwSummaryOutRequests
                                Counter32,
    wwwSummaryInResponses
                                Counter32,
    wwwSummaryOutResponses
                                Counter32,
    wwwSummaryInBytes
                                Counter64,
    wwwSummaryInLowBytes
                                Counter32,
    wwwSummaryOutBytes
                                Counter64,
    wwwSummaryOutLowBytes
                                Counter32
}
wwwSummaryInRequests OBJECT-TYPE
                Counter32
    SYNTAX
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The number of requests successfully received."
    ::= { wwwSummaryEntry 1 }
wwwSummaryOutRequests OBJECT-TYPE
    SYNTAX
                Counter32
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The number of requests generated."
    ::= { wwwSummaryEntry 2 }
wwwSummaryInResponses OBJECT-TYPE
    SYNTAX
                Counter32
    MAX-ACCESS read-only
```

```
STATUS current
   DESCRIPTION
       "The number of responses successfully received."
    ::= { wwwSummaryEntry 3 }
wwwSummaryOutResponses OBJECT-TYPE
   SYNTAX
               Counter32
   MAX-ACCESS read-only
               current
   STATUS
   DESCRIPTION
       "The number of responses generated."
    ::= { wwwSummaryEntry 4 }
wwwSummaryInBytes OBJECT-TYPE
   SYNTAX
               Counter64
   MAX-ACCESS read-only
   STATUS
               current
   DESCRIPTION
       "The number of content bytes received."
    ::= { wwwSummaryEntry 5 }
wwwSummaryInLowBytes OBJECT-TYPE
               Counter32
   SYNTAX
   MAX-ACCESS read-only
   STATUS
               current
   DESCRIPTION
       "The lowest thirty-two bits of wwwSummaryInBytes."
    ::= { wwwSummaryEntry 6 }
wwwSummaryOutBytes OBJECT-TYPE
   SYNTAX
             Counter64
   MAX-ACCESS read-only
   STATUS
               current
   DESCRIPTION
       "The number of content bytes transmitted."
    ::= { wwwSummaryEntry 7 }
wwwSummaryOutLowBytes OBJECT-TYPE
   SYNTAX
               Counter32
   MAX-ACCESS read-only
   STATUS
               current
   DESCRIPTION
        "The lowest thirty-two bits of wwwSummaryOutBytes."
    ::= { wwwSummaryEntry 8 }
-- The WWW request tables contain detailed information about
-- requests send or received by WWW services.
```

```
wwwRequestInTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwRequestInEntry
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "The table providing detailed statistics for requests
         received by WWW services on this system."
    ::= { wwwProtocolStatistics 2 }
wwwRequestInEntry OBJECT-TYPE
    SYNTAX
               WwwRequestInEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "Request statistics for an individual service."
                { wwwServiceIndex, wwwRequestInIndex }
    INDEX
    ::= { wwwRequestInTable 1 }
WwwRequestInEntry ::= SEQUENCE {
    wwwRequestInIndex
                                WwwRequestType,
    wwwRequestInRequests
                                Counter32,
    wwwRequestInBytes
                                Counter32,
    wwwRequestInLastTime
                                DateAndTime
}
wwwRequestInIndex OBJECT-TYPE
    SYNTAX
               WwwRequestType
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "The particular request type the statistics apply to."
    ::= { wwwRequestInEntry 1 }
wwwRequestInRequests OBJECT-TYPE
               Counter32
    SYNTAX
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
        "The number of requests of this type received by this
        WWW service."
    ::= { wwwRequestInEntry 2 }
wwwRequestInBytes OBJECT-TYPE
    SYNTAX
               Counter32
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
```

```
"The number of content bytes per request type received
         by this WWW service."
    ::= { wwwRequestInEntry 3 }
wwwRequestInLastTime OBJECT-TYPE
    SYNTAX
                DateAndTime
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The date and time when the last byte of the last complete
         request of this type was received by this WWW service. The
         value SHALL be '0000000000000000'H if no request of this
         type has been received yet."
    ::= { wwwRequestInEntry 4 }
wwwRequestOutTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwRequestOutEntry
    MAX-ACCESS not-accessible
               current
    STATUS
    DESCRIPTION
        "The table providing detailed statistics for requests
         generated by the services on this system."
    ::= { wwwProtocolStatistics 3 }
wwwRequestOutEntry OBJECT-TYPE
    SYNTAX
               WwwRequestOutEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "Request statistics for an individual service."
               { wwwServiceIndex, wwwRequestOutIndex }
    ::= { wwwRequestOutTable 1 }
WwwRequestOutEntry ::= SEQUENCE {
    wwwRequestOutIndex
                                WwwRequestType,
    wwwRequestOutRequests
                                Counter32,
    wwwRequestOutBytes
                                Counter32,
    wwwRequestOutLastTime
                                DateAndTime
}
wwwRequestOutIndex OBJECT-TYPE
    SYNTAX
               WwwRequestType
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "The particular request type the statistics apply to."
    ::= { wwwRequestOutEntry 1 }
```

```
wwwRequestOutRequests OBJECT-TYPE
    SYNTAX
                Counter32
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The number of requests of this type generated by this
        WWW service."
    ::= { wwwRequestOutEntry 2 }
wwwRequestOutBytes OBJECT-TYPE
               Counter32
    SYNTAX
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
        "The number of content bytes per requests type generated
         by this WWW service."
    ::= { wwwRequestOutEntry 3 }
wwwRequestOutLastTime OBJECT-TYPE
    SYNTAX
               DateAndTime
    MAX-ACCESS read-only
               current
    STATUS
    DESCRIPTION
        "The date and time when the first byte of the last request
         of this type was send by this WWW service. The value SHALL
         be '0000000000000000'H if no request of this type has been
         send yet."
    ::= { wwwRequestOutEntry 4 }
-- The WWW response tables contain detailed information about
-- responses sent or received by WWW services.
wwwResponseInTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwResponseInEntry
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "The table providing detailed statistics for responses
         received by WWW services on this system."
    ::= { wwwProtocolStatistics 4 }
wwwResponseInEntry OBJECT-TYPE
    SYNTAX
               WwwResponseInEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "Response statistics for an individual service."
```

```
{ wwwServiceIndex, wwwResponseInIndex }
    ::= { wwwResponseInTable 1 }
WwwResponseInEntry ::= SEQUENCE {
    wwwResponseInIndex
                                WwwResponseType,
    wwwResponseInResponses
                                Counter32,
    wwwResponseInBytes
                                Counter32,
    wwwResponseInLastTime
                                DateAndTime
}
wwwResponseInIndex OBJECT-TYPE
    SYNTAX
               WwwResponseType
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "The particular response type the statistics apply to."
    ::= { wwwResponseInEntry 1 }
wwwResponseInResponses OBJECT-TYPE
    SYNTAX
                Counter32
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
        "The number of responses of this type received by this
        WWW service."
    ::= { wwwResponseInEntry 2 }
wwwResponseInBytes OBJECT-TYPE
    SYNTAX
                Counter32
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
        "The number of content bytes per response type received
         by this WWW service."
    ::= { wwwResponseInEntry 3 }
wwwResponseInLastTime OBJECT-TYPE
    SYNTAX
                DateAndTime
    MAX-ACCESS read-only
                current
    STATUS
    DESCRIPTION
        "The date and time when the last byte of the last complete
         response of this type was received by this WWW service. The
         value SHALL be '00000000000000000'H if no response of this
         type has been received yet."
    ::= { wwwResponseInEntry 4 }
```

```
wwwResponseOutTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwResponseOutEntry
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "The table providing detailed statistics for responses
         generated by services on this system."
    ::= { wwwProtocolStatistics 5 }
wwwResponseOutEntry OBJECT-TYPE
    SYNTAX
               WwwResponseOutEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "Response statistics for an individual service."
                { wwwServiceIndex, wwwResponseOutIndex }
    INDEX
    ::= { wwwResponseOutTable 1 }
WwwResponseOutEntry ::= SEQUENCE {
    wwwResponseOutIndex
                                WwwResponseType,
    wwwResponseOutResponses
                                Counter32,
    wwwResponseOutBytes
                                Counter32,
    wwwResponseOutLastTime
                                DateAndTime
}
wwwResponseOutIndex OBJECT-TYPE
    SYNTAX
               WwwResponseType
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "The particular response type the statistics apply to."
    ::= { wwwResponseOutEntry 1 }
wwwResponseOutResponses OBJECT-TYPE
                Counter32
    SYNTAX
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The number of responses of this type generated by this
        WWW service."
    ::= { wwwResponseOutEntry 2 }
wwwResponseOutBytes OBJECT-TYPE
    SYNTAX
               Counter32
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
```

```
"The number of content bytes per response type generated
         by this WWW service."
    ::= { wwwResponseOutEntry 3 }
wwwResponseOutLastTime OBJECT-TYPE
    SYNTAX
                DateAndTime
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The date and time when the first byte of the last response of
         this type was sent by this WWW service. The value SHALL be
         '000000000000000'H if response of this type has been send
        yet."
    ::= { wwwResponseOutEntry 4 }
-- The WWW Document Statistics Group
-- The WWW document statistics group contains statistics about
-- document read attempts.
wwwDocumentStatistics OBJECT IDENTIFIER ::= { wwwMIBObjects 3 }
wwwDocCtrlTable OBJECT-TYPE
               SEQUENCE OF WwwDocCtrlEntry
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "A table which controls how the MIB implementation
         collects and maintains document statistics."
    ::= { wwwDocumentStatistics 1 }
wwwDocCtrlEntry OBJECT-TYPE
    SYNTAX
                WwwDocCtrlEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "An entry used to configure the wwwDocLastNTable,
         the wwwDocBucketTable, the wwwDocAccessTopNTable,
         and the wwwDocBytesTopNTable."
                { wwwServiceIndex }
    ::= { wwwDocCtrlTable 1 }
WwwDocCtrlEntry ::= SEQUENCE {
    wwwDocCtrlLastNSize
                                  Unsigned32,
    wwwDocCtrlLastNLock
                                  TimeTicks,
    wwwDocCtrlBuckets
                                  Unsigned32,
```

```
wwwDocCtrlBucketTimeInterval TimeInterval,
   wwwDocCtrlTopNSize
                                  Unsigned32
}
wwwDocCtrlLastNSize OBJECT-TYPE
    SYNTAX
               Unsigned32
   MAX-ACCESS read-write
   STATUS
                current
   DESCRIPTION
        "The maximum number of entries in the wwwDocLastNTable."
   DEFVAL { 25 }
    ::= { wwwDocCtrlEntry 1 }
wwwDocCtrlLastNLock OBJECT-TYPE
   SYNTAX
               TimeTicks
   MAX-ACCESS read-write
   STATUS
                current
   DESCRIPTION
        "This object allows a manager to lock the wwwDocLastNTable
         in order to retrieve the wwwDocLastNTable in a consistent
         state. The agent is expected to take a snapshot of the
        wwwDocLastNTable when it is locked and to continue updating
         the real wwwDocLastNTable table so that recent information is
         available as soon as the wwwDocLastNTable is unlocked again.
         Setting this object to a value greater than 0 will lock
         the table. The timer ticks backwards until it reaches 0.
         The table unlocks automatically once the timer reaches 0
         and the timer stops ticking.
        A manager can increase the timer to request more time to
         read the table. However, any attempt to decrease the timer
        will fail with an inconsistentValue error. This rule ensures
         that multiple managers can simultaneously lock and retrieve
         the wwwDocLastNTable. Note that managers must cooperate in
         using wwwDocCtrlLastNLock. In particular, a manager MUST not
```

finish a retrieval operation."
::= { wwwDocCtrlEntry 2 }

wwwDocCtrlBuckets OBJECT-TYPE
 SYNTAX Unsigned32
 MAX-ACCESS read-write

STATUS current DESCRIPTION

"The maximum number of buckets maintained by the agent before the oldest bucket is deleted. The buckets are

keep the wwwDocLastNTable locked when it is not necessary to

```
used to populate the wwwDocAccessTopNTable and the
        wwwDocBytesTopNTable. The time interval captured in
        each bucket can be configured by setting the
        wwwDocCtrlBucketTimeInterval object."
   DEFVAL { 4 } -- 4 buckets times 15 minutes = 1 hour
    ::= { wwwDocCtrlEntry 3 }
wwwDocCtrlBucketTimeInterval OBJECT-TYPE
   SYNTAX
               TimeInterval
   MAX-ACCESS read-write
   STATUS
             current
   DESCRIPTION
        "The time interval after which a new bucket is created.
        Changing this object has no effect on existing buckets."
   DEFVAL { 90000 } -- 15 minutes (resolution .01 s)
    ::= { wwwDocCtrlEntry 4 }
wwwDocCtrlTopNSize OBJECT-TYPE
   SYNTAX
               Unsigned32
   MAX-ACCESS read-write
   STATUS
               current
   DESCRIPTION
       "The maximum number of entries shown in the
        wwwDocAccessTopNTable and the wwwDocBytesTopNTable.
        Changing this object has no effect on existing buckets."
   DEFVAL { 25 }
    ::= { wwwDocCtrlEntry 5 }
wwwDocLastNTable OBJECT-TYPE
   SYNTAX SEQUENCE OF WwwDocLastNEntry
   MAX-ACCESS not-accessible
   STATUS
               current
   DESCRIPTION
       "The table which logs the last N access attempts."
    ::= { wwwDocumentStatistics 2 }
wwwDocLastNEntry OBJECT-TYPE
   SYNTAX
              WwwDocLastNEntry
   MAX-ACCESS not-accessible
   STATUS
             current
   DESCRIPTION
       "An entry which describes a recent access attempt."
               { wwwServiceIndex, wwwDocLastNIndex }
    ::= { wwwDocLastNTable 1 }
WwwDocLastNEntry ::= SEQUENCE {
```

```
Unsigned32,
    wwwDocLastNIndex
    wwwDocLastNName
                                WwwDocName,
    wwwDocLastNTimeStamp
                                DateAndTime,
    wwwDocLastNRequestType
                                WwwRequestType,
    wwwDocLastNResponseType
                                WwwResponseType,
    wwwDocLastNStatusMsg
                                Utf8String,
                                Unsigned32
    wwwDocLastNBytes
}
wwwDocLastNIndex OBJECT-TYPE
                Unsigned32 (1..4294967295)
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "An arbitrary monotonically increasing integer number used
         for indexing the wwwDocLastNTable. The first document
         accessed appears in the table with this index value equal
         to one. Each subsequent document is indexed with the next
         sequential index value. The Nth document accessed will be
         indexed by N. This table presents a sliding window of the
         last wwwDocCtrlLastNSize documents accessed. Thus, entries
         in this table will be indexed by N-wwwDocCtrlLastNSize
         thru N if N > wwwDocCtrlLastNSize and 1 thru N if
         N <= wwwDocCtrlLastNSize.
         The wwwDocCtrlLastNLock attribute can be used to lock
         this table to allow the manager to read its contents."
    ::= { wwwDocLastNEntry 1 }
wwwDocLastNName OBJECT-TYPE
    SYNTAX
                WwwDocName
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The name of the document for which access was attempted."
    ::= { wwwDocLastNEntry 2 }
wwwDocLastNTimeStamp OBJECT-TYPE
    SYNTAX
                DateAndTime
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The date and time of the last attempt to access this
         document."
    ::= { wwwDocLastNEntry 3 }
wwwDocLastNRequestType OBJECT-TYPE
```

SYNTAX

```
WwwRequestType
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
        "The protocol request type which was received by the
         server when this document access was attempted."
    ::= { wwwDocLastNEntry 4 }
wwwDocLastNResponseType OBJECT-TYPE
    SYNTAX
                WwwResponseType
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The protocol response type which was sent to the client
         as a result of this attempt to access a document. This
         object contains the type of the primary response if
         there were multiple responses to a single request."
    ::= { wwwDocLastNEntry 5 }
wwwDocLastNStatusMsg OBJECT-TYPE
    SYNTAX
                Utf8String
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "This object contains a human readable description of the
         reason why the wwwDocLastNResponseType was returned to the
         client. This object defines the implementation-specific
         reason if the value of wwwDocLastNResponseType indicates
         an error. For example, this object can indicate that the
         requested document could not be transferred due to a
         timeout condition or the document could not be transferred
         because a 'soft link' pointing to the document could not be
         resolved."
    ::= { wwwDocLastNEntry 6 }
wwwDocLastNBytes OBJECT-TYPE
    SYNTAX
                Unsigned32
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The number of content bytes that were returned as a
         result of this attempt to access a document."
    ::= { wwwDocLastNEntry 7 }
wwwDocBucketTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwDocBucketEntry
```

```
MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "This table provides administrative summary information for
         the buckets maintained per WWW service."
    ::= { wwwDocumentStatistics 3 }
wwwDocBucketEntry OBJECT-TYPE
    SYNTAX
               WwwDocBucketEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "An entry which describes the parameters associated with a
         particular bucket."
    INDEX
                { wwwServiceIndex, wwwDocBucketIndex }
    ::= { wwwDocBucketTable 1 }
WwwDocBucketEntry ::= SEQUENCE {
    wwwDocBucketIndex
                                Unsigned32,
    wwwDocBucketTimeStamp
                                DateAndTime,
    wwwDocBucketAccesses
                                Unsigned32,
                                Unsigned32,
    wwwDocBucketDocuments
    wwwDocBucketBytes
                                Unsigned32
}
wwwDocBucketIndex OBJECT-TYPE
               Unsigned32 (1..4294967295)
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "An arbitrary monotonically increasing integer number
         used for indexing the wwwDocBucketTable. The index number
         wraps to 1 whenever the maximum value is reached."
    ::= { wwwDocBucketEntry 1 }
wwwDocBucketTimeStamp OBJECT-TYPE
    SYNTAX
                DateAndTime
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The date and time when the bucket was made available."
    ::= { wwwDocBucketEntry 2 }
wwwDocBucketAccesses OBJECT-TYPE
    SYNTAX
                Unsigned32
    MAX-ACCESS read-only
    STATUS
                current
```

```
DESCRIPTION
        "The total number of access attempts for any document
         provided by this WWW service during the time interval
         over which this bucket was created."
    ::= { wwwDocBucketEntry 3 }
wwwDocBucketDocuments OBJECT-TYPE
    SYNTAX
                Unsigned32
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The total number of different documents for which access
        was attempted this this WWW service during the time interval
         over which this bucket was created."
    ::= { wwwDocBucketEntry 4 }
wwwDocBucketBytes OBJECT-TYPE
    SYNTAX
                Unsigned32
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The total number of content bytes which were transferred
         from this WWW service during the time interval over which
         this bucket was created."
    ::= { wwwDocBucketEntry 5 }
wwwDocAccessTopNTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwDocAccessTopNEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "The table of the most frequently accessed documents in a
         given bucket. This table is sorted by the column
         wwwDocAccessTopNAccesses. Entries having the same number
         of accesses are secondarily sorted by wwwDocAccessTopNBytes.
         Entries with the same number of accesses and the same
         number of bytes will have an arbitrary order."
    ::= { wwwDocumentStatistics 4 }
wwwDocAccessTopNEntry OBJECT-TYPE
    SYNTAX
               WwwDocAccessTopNEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "An entry in the top N table sorted by document accesses."
                { wwwServiceIndex, wwwDocBucketIndex,
```

```
wwwDocAccessTopNIndex }
    ::= { wwwDocAccessTopNTable 1 }
WwwDocAccessTopNEntry ::= SEQUENCE {
    wwwDocAccessTopNIndex
                                      Unsigned32,
    wwwDocAccessTopNName
                                      WwwDocName,
    wwwDocAccessTopNAccesses
                                      Unsigned32,
    wwwDocAccessTopNBytes
                                      Unsigned32,
    wwwDocAccessTopNLastResponseType WwwResponseType
}
wwwDocAccessTopNIndex OBJECT-TYPE
                Unsigned32 (1..4294967295)
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "An arbitrary monotonically increasing integer number
         used for indexing the wwwDocAccessTopNTable. The index is
         inversely correlated to the sorting order of the table. The
         document with the highest access count will get the index
         value 1."
    ::= { wwwDocAccessTopNEntry 1 }
wwwDocAccessTopNName OBJECT-TYPE
    SYNTAX
               WwwDocName
    MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
        "The name of the document for which access was attempted."
    ::= { wwwDocAccessTopNEntry 2 }
wwwDocAccessTopNAccesses OBJECT-TYPE
    SYNTAX
                Unsigned32
    MAX-ACCESS read-only
                current
    STATUS
    DESCRIPTION
        "The total number of access attempts for this document."
    ::= { wwwDocAccessTopNEntry 3 }
wwwDocAccessTopNBytes OBJECT-TYPE
                Unsigned32
    SYNTAX
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The total number of content bytes that were transmitted
        as a result of attempts to access this document."
    ::= { wwwDocAccessTopNEntry 4 }
```

```
wwwDocAccessTopNLastResponseType OBJECT-TYPE
    SYNTAX
                WwwResponseType
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The protocol response type which was sent to the client
         as a result of the last attempt to access this document.
         This object contains the type of the primary response if
         there were multiple responses to a single request."
    ::= { wwwDocAccessTopNEntry 5 }
wwwDocBytesTopNTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF WwwDocBytesTopNEntry
    MAX-ACCESS not-accessible
    STATUS
                current
    DESCRIPTION
        "The table of the documents which caused most network
         traffic in a given bucket. This table is sorted by the
         column wwwDocBytesTopNBytes. Entries having the same number
         bytes are secondarily sorted by wwwDocBytesTopNAccesses.
         Entries with the same number of accesses and the same
         number of bytes will have an arbitrary order."
    ::= { wwwDocumentStatistics 5 }
wwwDocBytesTopNEntry OBJECT-TYPE
    SYNTAX
                WwwDocBytesTopNEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
        "An entry in the top N table sorted by network traffic."
    INDEX
                { wwwServiceIndex, wwwDocBucketIndex,
                  wwwDocBytesTopNIndex }
    ::= { wwwDocBytesTopNTable 1 }
WwwDocBytesTopNEntry ::= SEQUENCE {
    wwwDocBytesTopNIndex
                                     Unsigned32,
    wwwDocBytesTopNName
                                     WwwDocName,
    wwwDocBytesTopNAccesses
                                     Unsigned32,
    wwwDocBytesTopNBytes
                                     Unsigned32,
    wwwDocBytesTopNLastResponseType WwwResponseType
}
wwwDocBytesTopNIndex OBJECT-TYPE
    SYNTAX
                Unsigned32 (1..4294967295)
    MAX-ACCESS not-accessible
    STATUS
                current
```

```
DESCRIPTION
        "An arbitrary monotonically increasing integer number
         used for indexing the wwwDocBytesTopNTable. The index is
         inversely correlated to the sorting order of the table. The
         document with the highest byte count will get the index
         value 1."
    ::= { wwwDocBytesTopNEntry 1 }
wwwDocBytesTopNName OBJECT-TYPE
    SYNTAX
                WwwDocName
    MAX-ACCESS read-only
                current
    STATUS
    DESCRIPTION
        "The name of the document for which access was attempted."
    ::= { wwwDocBytesTopNEntry 2 }
wwwDocBytesTopNAccesses OBJECT-TYPE
    SYNTAX
                Unsigned32
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The total number of access attempts for this document."
    ::= { wwwDocBytesTopNEntry 3 }
wwwDocBytesTopNBytes OBJECT-TYPE
    SYNTAX
                Unsigned32
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The total number of content bytes that were transmitted
         as a result of attempts to access this document."
    ::= { wwwDocBytesTopNEntry 4 }
wwwDocBytesTopNLastResponseType OBJECT-TYPE
    SYNTAX
                WwwResponseType
    MAX-ACCESS read-only
    STATUS
                current
    DESCRIPTION
        "The protocol response type which was sent to the client
         as a result of the last attempt to access this document.
         This object contains the type of the primary response if
         there were multiple responses to a single request."
    ::= { wwwDocBytesTopNEntry 5 }
-- Conformance Definitions
```

```
www MIBCompliances \ OBJECT \ IDENTIFIER ::= \{ \ www MIBConformance \ 1 \ \}
wwwMIBGroups
                  OBJECT IDENTIFIER ::= { wwwMIBConformance 2 }
wwwMinimalCompliance MODULE-COMPLIANCE
    STATUS
                current
    DESCRIPTION
        "The compliance statement for SNMP agents which implement
         the minimal subset of the WWW-MIB. Implementors might
         choose this subset for high-performance server where
         full compliance might be to expensive."
    MODULE -- this module
    MANDATORY-GROUPS {
        wwwServiceGroup,
        wwwSummaryGroup
    OBJECT wwwSummaryOutRequests
    DESCRIPTION
        "Instances of wwwSummaryOutRequests do not exist on pure
         WWW server implementations."
    OBJECT wwwSummaryInResponses
    DESCRIPTION
        "Instances of wwwSummaryOutRequests do not exist on pure
         WWW server implementations."
    OBJECT wwwSummaryInRequests
    DESCRIPTION
        "Instances of wwwSummaryInRequests do not exist on pure
         WWW client implementations."
    OBJECT wwwSummaryOutResponses
    DESCRIPTION
        "Instances of wwwSummaryOutResponses do not exist on pure
         WWW client implementations."
    ::= { wwwMIBCompliances 1 }
wwwFullCompliance MODULE-COMPLIANCE
    STATUS
                current
    DESCRIPTION
        "The compliance statement for SNMP agents which implement
         the full WWW-MIB."
    MODULE -- this module
    MANDATORY-GROUPS {
        wwwServiceGroup,
        wwwSummaryGroup
    GROUP wwwRequestInGroup
    DESCRIPTION
        "The wwwRequestInGroup is mandatory only for WWW server
         or proxy server implementations."
```

```
GROUP wwwResponseOutGroup
    DESCRIPTION
        "The wwwResponseOutGroup is mandatory only for WWW server
         or proxy server implementations."
    GROUP wwwRequestOutGroup
    DESCRIPTION
        "The wwwRequestOutGroup is mandatory only for WWW client
         or proxy server implementations."
   GROUP wwwResponseInGroup
   DESCRIPTION
        "The wwwRequestOutGroup is mandatory only for WWW client
         or proxy server implementations."
    GROUP wwwDocumentGroup
    DESCRIPTION
        "The wwwDocumentGroup is mandatory only for WWW server
         or proxy server implementations."
   OBJECT wwwSummaryOutRequests
   DESCRIPTION
        "Instances of wwwSummaryOutRequests do not exist on pure
         WWW server implementations."
   OBJECT wwwSummaryInResponses
   DESCRIPTION
        "Instances of wwwSummaryOutRequests do not exist on pure
         WWW server implementations."
   OBJECT wwwSummaryInRequests
   DESCRIPTION
        "Instances of wwwSummaryInRequests do not exist on pure
         WWW client implementations."
   OBJECT wwwSummaryOutResponses
   DESCRIPTION
        "Instances of wwwSummaryOutResponses do not exist on pure
         WWW client implementations."
    ::= { wwwMIBCompliances 2 }
wwwServiceGroup OBJECT-GROUP
    OBJECTS {
        wwwServiceDescription,
        wwwServiceContact,
        wwwServiceProtocol,
        wwwServiceName,
        wwwServiceType,
        wwwServiceStartTime,
        wwwServiceOperStatus,
        wwwServiceLastChange
   STATUS
                current
   DESCRIPTION
```

```
"A collection of objects providing information about
         the WWW services known by the SNMP agent."
    ::= { wwwMIBGroups 1 }
wwwSummaryGroup OBJECT-GROUP
    OBJECTS {
        wwwSummaryInRequests,
        wwwSummaryOutRequests,
        wwwSummaryInResponses,
        wwwSummaryOutResponses,
        wwwSummaryInBytes,
        wwwSummaryInLowBytes,
        wwwSummaryOutBytes,
        wwwSummaryOutLowBytes
    }
    STATUS
                current
    DESCRIPTION
        "A collection of objects providing summary statistics
         about requests and responses generated and received
         by a WWW service."
    ::= { wwwMIBGroups 2 }
wwwRequestInGroup OBJECT-GROUP
    OBJECTS {
        wwwRequestInRequests,
        wwwRequestInBytes,
        wwwRequestInLastTime
    }
    STATUS
                current
    DESCRIPTION
        "A collection of objects providing detailed statistics
         about requests received by a WWW service."
    ::= { wwwMIBGroups 3 }
wwwRequestOutGroup OBJECT-GROUP
    OBJECTS {
        wwwRequestOutRequests,
        wwwRequestOutBytes,
        wwwRequestOutLastTime
    STATUS
                current
    DESCRIPTION
        "A collection of objects providing detailed statistics
         about requests generated by a WWW service."
    ::= { wwwMIBGroups 4 }
wwwResponseInGroup OBJECT-GROUP
```

```
OBJECTS {
        wwwResponseInResponses,
        wwwResponseInBytes,
        wwwResponseInLastTime
    STATUS
                current
    DESCRIPTION
        "A collection of objects providing detailed statistics
         about responses received by a WWW service."
    ::= { wwwMIBGroups 5 }
wwwResponseOutGroup OBJECT-GROUP
    OBJECTS {
        wwwResponseOutResponses,
        wwwResponseOutBytes,
        wwwResponseOutLastTime
    STATUS
                current
    DESCRIPTION
        "A collection of objects providing detailed statistics
         about responses generated by a WWW service."
    ::= { wwwMIBGroups 6 }
wwwDocumentGroup OBJECT-GROUP
    OBJECTS {
        wwwDocCtrlLastNSize,
        wwwDocCtrlLastNLock,
        wwwDocCtrlBuckets,
        wwwDocCtrlBucketTimeInterval,
        wwwDocCtrlTopNSize,
        wwwDocLastNName,
        wwwDocLastNTimeStamp,
        wwwDocLastNRequestType,
        wwwDocLastNResponseType,
        wwwDocLastNStatusMsg,
        wwwDocLastNBytes,
        wwwDocBucketTimeStamp,
        wwwDocBucketAccesses,
        wwwDocBucketDocuments,
        wwwDocBucketBytes,
        wwwDocAccessTopNName,
        wwwDocAccessTopNAccesses,
        wwwDocAccessTopNBytes,
        wwwDocAccessTopNLastResponseType,
        wwwDocBytesTopNName,
        wwwDocBytesTopNAccesses,
        wwwDocBytesTopNBytes,
```

```
wwwDocBytesTopNLastResponseType
}
STATUS current
DESCRIPTION
    "A collection of objects providing information about accesses to documents."
::= { wwwMIBGroups 7 }
END
```

7. Document Transfer Protocol Mappings

This section describes how existing protocols such as HTTP [19,20] and FTP [21] can be mapped on the abstract Document Transfer Protocol (DTP) used within the definitions of the WWW MIB. Every mapping must define the identifier which is used to uniquely identify the transfer protocol. In addition, the mappings must define how requests and responses are identified.

7.1. The HyperText Transfer Protocol

The HyperText Transfer Protocol (HTTP) $[\underline{19},\underline{20}]$ is an application-level protocol used to transfer hypermedia documents in a distributed networked environment. HTTP is based on the request/response paradigm and can be mapped on the abstract DTP easily.

The HTTP protocol usually runs over TCP and uses the well-known TCP port 80. Therefore, the default value for the wwwServiceProtocol object is { applTCPProtoID 80 }.

HTTP allows for both requests and responses and an open-ended set of message types. The general message syntax of HTTP is therefore used for the protocol mapping. The BNF specification of the general HTTP message syntax as defined in [20] is as follows:

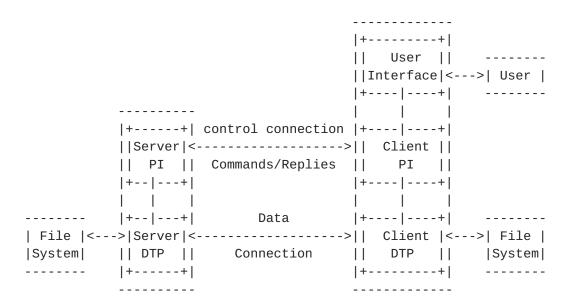
Every HTTP-message where the start-line is a Request-Line is considered a request in the abstract DTP. Every HTTP-message where the start-line is a Status-Line is considered a response in the abstract DTP. The mappings of WwwRequestType and WwwResponseType are defined as follows:

The WwwRequestType corresponds to the method token in the Request-Line.

o The WwwResponseType corresponds to the Status-Code in the Status-Line.

7.2. The File Transfer Protocol

The File Transfer Protocol (FTP) [21] is an application-level protocol used to transfer files between hosts connected by the TCP/IP suite of protocols. FTP is based on a request/response paradigm and is mapped on the abstract DTP as defined in this section. The FTP model as defined in [21] is depicted below.



FTP uses two different connection types between a client and a server to transfer files. The control connection is persistent during a FTP session and used to exchange FTP commands and associated replies. The data connection is only available when bulk data has to be transferred.

The FTP protocol usually runs over TCP and uses the well-known TCP port 21 to setup the control connection. Therefore, the default value for the wwwServiceProtocol object is { applTCPProtoID 21 }.

Every FTP command is considered a request in the abstract DTP. Every FTP reply is considered a response in the abstract DTP. It should be noted that a single FTP command can result in multiple FTP replies (e.g. preliminary positive replies). The primary response for a FTP request contains a status code of the form 2xy, 3xy, 4xy or 5xy. See section 4.2 in [21] for the exact meaning of these status codes. The mappings for WwwRequestType and WwwResponseType are defined as follows:

- o The WwwRequestType corresponds to the FTP command token.
- The WwwResponseType corresponds to the three-digit code which starts a reply. Multi-line replies with the same three-digit code are counted as a single DTP response.

8. Security Considerations

There are a number of management objects defined in this MIB module that have a MAX-ACCESS clause of read-write. Such objects may be considered sensitive or vulnerable in some network environments. The support for write operations in a non-secure environment without proper protection can have a negative effect on network operations.

There are a number of managed objects in this MIB that may contain sensitive information:

- The document statistics group contains traffic information including the names of documents that were a target of protocol operations. This information is sensitive as it allows to obtain access statistics for documents.
- The protocol statistics are less sensitive, because they do not contain details about the target of individual requests and responses. However, traffic statistics and error counters still provide usage information about WWW services and about the overall quality of WWW services. It is suggested that sites configure MIB views so that a user of this MIB can only access the portion of the statistics that belong to the WWW services managed by that user.
- The service and the summary statistics groups provide information about the existence of WWW services and condensed usage statistics. Some sites may want to protect this information as well, especially if they offer private WWW services that should not be known by the outside world.

SNMPv1 by itself is not a secure environment. Even if the network itself is secure (for example by using IPSec), there is no control as to who on the secure network is allowed to access (read/change/create/delete) the objects in this MIB.

It is recommended that implementers consider the security features as provided by the SNMPv3 framework. Specifically, the use of the User-based Security Model RFC 2274 [12] and the View-based Access Control Model RFC 2275 [15] is recommended.

It is then a customer/user responsibility to ensure that the SNMP entity giving access to an instance of this MIB is properly configured to give access to the objects only to those principals (users) that have legitimate rights to indeed read or write (change/create/delete) them.

9. Intellectual Property

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