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Abstract

This memo proposes an architecture for extending RTP Control Protocol (RTCP) with a new RTCP Extended Reports (XR) (RFC3611) block type to report new metrics regarding media transmission or reception quality, following RTCP guideline established in RFC5968. This memo suggests that a new block should contain a single metric or a small number of metrics relevant to a single parameter of interest or concern, rather than containing a number of metrics which attempt to provide full coverage of all those parameters of concern to a specific application. Applications may then "mix and match" to create a set of blocks which covers their set of concerns. Where possible, a specific block should be designed to be re-usable across more than one application, for example, for all of voice, streaming audio and video.

Status of this Memo

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1. Introduction

As the delivery of multimedia services using the Real-Time Transport Protocol (RTP) over IP network is gaining an increasing popularity, uncertainties in the performance and availability of these services are driving the need to support new standard methods for gathering performance metrics from RTP applications. These rapidly emerging standards, such as RTP Control Protocol Extended Reports (RTCP XR)[RFC3611] and other RTCP extension to Sender Reports (SR), Receiver Reports (RR) [RFC3550] are being developed for the purpose of collecting and reporting performance metrics from endpoint devices that can be used to correlate the metrics, provide end to end service visibility and measure and monitor Quality of Experience (QoE) RFC6390].

However the proliferation of RTP/RTCP specific metrics for transport and application quality monitoring has been identified as a potential problem for RTP/RTCP interoperability, which attempt to provide full coverage of all those parameters of concern to a specific application. Given that different applications layered on RTP may have some monitoring requirements in common, these metrics should be satisfied by a common design.

The objective of this document is to define an extensible RTP monitoring framework to provide a small number of re-usable Quality of Service (QoS)/QoE metrics which facilitate reduced implementation costs and help maximize inter-operability. RTCP Guideline [RFC5968] has stated that, where RTCP is to be extended with a new metric, the preferred mechanism is by the addition of a new RTCP XR [RFC3611] block. This memo assumes that any requirement for a new metric to be transported in RTCP will use a new RTCP XR block.

2. Terminology

This memo is informative and as such contains no normative requirements.

In addition, the following terms are defined:

Transport level metrics

A set of metrics which characterise the three transport impairments of packet loss, packet delay, and packet delay variation. These metrics should be usable by any application which uses RTP transport.

Application level metrics

Metrics relating to application specific parameters or QoE related parameters. Application specific parameters are measured at the application level and focus on quality of content rather than network performance. QoE related parameters reflect the end-toend performance at the services level and is ususally measured at the user endpoint. One example of such metrics is the QoE Metric specified in QoE metric reporting Block [OOE].

End System metrics

Metrics relating to the way a terminal deals with transport impairments affecting the incident RTP stream. These may include de-jitter buffering, packet loss concealment, and the use of redundant streams (if any) for correction of error or loss.

Direct metrics

Metrics that can be directly measured or calculated and are not dependent on other metric.

Composed metrics

Metrics that are calculated based on Direct metric that have been measured or combination of Direct metrics that are identical to the metric being composed.

Interval metrics

It is referred to as the metrics of which the reported values apply to the most recent measurement interval duration between successive metrics reports.

Cumulative metrics

It is referred to as the metrics of which the reported values apply to the accumulation period characteristic of cumulative measurements.

Sampled metrics

It is referred to as the metrics of which the reported values only apply to the value of a continuously measured or calculated that has been sampled at end of the interval.

3. RTP monitoring architecture

There are many ways in which the performance of an RTP session can be monitored. These include RTP-based mechanisms such as the RTP SNMP MIB [RFC2959], or the SIP event package for RTCP summary reports [RFC6035], or non-RTP mechanisms such as generic MIBs, NetFlow, IPFix, and so on. Together, these provide useful mechanisms for exporting data on the performance of an RTP session to non-RTP network management systems. It is desirable to also perform insession monitoring of RTP performance. RTCP provides the means to do this. In the following, we specify an architecture for using and extending RTCP for monitoring RTP sessions. One major benefit of such architecture is ease of integration with other RTP/RTCP mechanism.

3.1. Overview

The RTP monitoring architecture comprises the following two key functional components shown below:

- o RTP Monitor
- o RTP Metric Block Structure

RTP Monitor is the functional component defined in the Real-time Transport Protocol [RFC3550] that acts as a source of information gathered for monitoring purposes. It may gather such information reported by RTCP XR or other RTCP extension and calculate statistics from multiple source. According to the definition of monitor in the RTP Protocol [RFC3550], the end system that runs an application program that sends or receives RTP data packets, an intermediate-system that forwards RTP packets to End-devices or a third party that observes the RTP and RTCP traffic but does not make itself visible to the RTP Session participants (i.e., the third party monitor depicted in figure 1) can be envisioned to act as the monitor within the RTP monitoring architecture. Note that the third party monitor should be placed on the RTP/RTCP paths between the sender, intermediate and the receiver.

The RTP Metric Block exposes real time Application QoS/QoE metric information in the appropriate report block format to the management system (i.e., report collector) within the RTP monitoring architecture. Such information can be formulated as:

- o The direct metrics
- o or the composed metrics

- or formulated as
- o The Interval metrics
- o or cumulative metrics
- o or sampled metrics

Both the RTCP or RTCP XR can be extended to convey these metrics. The details on transport protocols for metric blocks are described in Section 3.2.

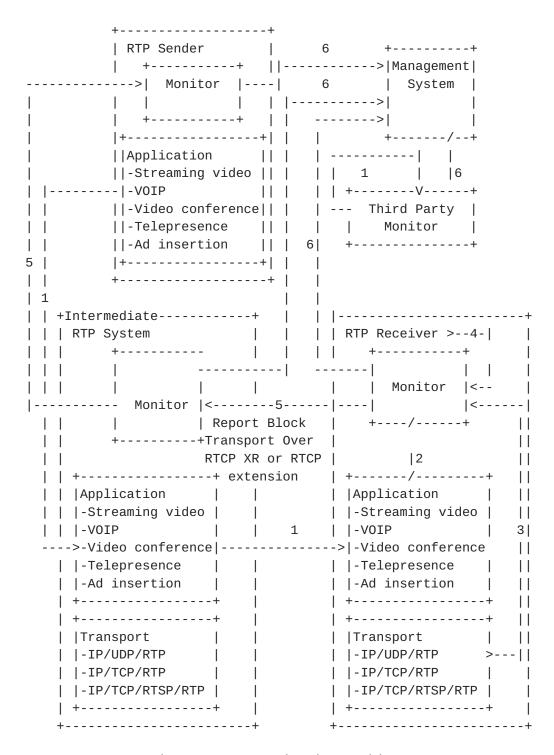


Figure 1: RTP Monitoring Architecture

- 1. RTP communication between real time applications.
- Application level metrics collection.

- 3. Transport level metrics collection.
- 4. End System metrics collection.
- 5. Metrics Reporting over the RTP/RTCP paths
- 6. RTCP information Export to the network management system.

RTP is used to multicast groups, both ASM and SSM. These groups can be monitored using RTCP. In the ASM case, the monitor is a member of the multicast group and listens to RTCP XR reports from all members of the ASM group. In the SSM case, there is a unicast feedback target that receives RTCP feedback from receivers and distributes it to other members of the SSM group (see figure 1 of RFC5760). The monitor will need to be co-located with the feedback target to receive all feedback from the receivers (this may also be an intermediate system). In both ASM and SSM scenarios, receivers can send RTCP XR reports to enhance the reception quality reporting.

3.2. RTCP Metric Block Report and associated parameters

The basic RTCP Reception Report (RR) [RFC3550] conveys reception statistics (i.e., transport level statistics) in metric block report format for multiple RTP media streams including

- o the fraction of packet lost since the last report
- o the cumulative number of packets lost
- o the highest sequence number received
- o an estimate of the inter-arrival jitter
- o and information to allow senders to calculate the network round trip time.

The RTCP XRs [RFC3611] supplement the existing RTCP packets and provide more detailed feedback on reception quality in several categories:

- o Loss and duplicate Run Length Encoding (RLE) reports
- o Packet-receipt times reports
- o Round-trip time reports
- o Statistics Summary Reports

There are also various other scenarios in which it is desirable to send RTCP Metric reports more frequently. For example, the Audio/ Video Profile with Feedback [RFC4585] extends the standard Audio/ Video Profile [RFC3551] to allow RTCP reports to be sent early provided RTCP bandwidth allocation is respected. The following are four use cases but are not limited to:

- o RTCP NACK is used to provide feedback on the RTP sequence number on a subset of the lost packets or the total lost packets RFC4585
- o RTCP is extended to convey requests for full intra-coded frames or select the reference picture, and signal changes in the desired temporal/spatial trade-off and maximum media bit rate [RFC5104].
- o RTCP or RTCP XR is extended to provide feedback on Explicit Congestion Notification (ECN) statistics information [ECN].
- o RTCP XR is extended to provide feedback on multicast acquisition statistics information and parameters [RFC6332].

3.3. RTP Sender/Receiver entities located in network nodes

The location of the RTP Sender/Receiver entities may impact a set of meaningful metrics. For instance, application level metrics for QoE related performance parameters are under most conditions measured at the user device that receives RTP data packets. However in some cases, given the factors ("measurement point location", "measurement model location", "awareness of content information", etc [P.NAMS]) taken into account, such metrics may be measured in a network node instead of a user device.

4. Issues with reporting metric block using RTCP XR extension

Issues that have come up in the past with reporting metric block using RTCP XR extensions include (but are probably not limited to) the following:

- o Using compound metrics block. A single report block (i.e., compound metrics block) is designed to contain a large number of parameters in different classes for a specific application. For example, the RTCP Extended Reports (XRs) [RFC3611] defines seven report block formats for network management and quality monitoring. Some of these block types defined in the RTCP XRs [RFC3611] are only specifically designed for conveying multicast inference of network characteristics (MINC) or voice over IP (VoIP) monitoring. However different applications layered on RTP may have different monitoring requirements. Design compound metrics block only for specific applications may increase implementation cost and minimize interoperability.
- o Correlating RTCP XR with the non-RTP data. Canonical End-Point Identifier SDES Item (CNAME) defined in the RTP Protocol [RFC3550] is an example of existing tool that allows to bind an Synchronization source (SSRC) that may change to a fixed source name in one RTP session. It may be also fixed across multiple RTP sessions from the same source. However there may be situations where RTCP reports are sent to other participating endpoints using non-RTP protocol in a session. For example, as described in the SIP RTCP Summary Report Protocol [RFC6035], the data contained in RTCP XR VoIP metrics reports [RFC3611] are forwarded to a central collection server systems using SIP. In such case, there is a large portfolio of quality parameters that can be associated with real time application, e.g., VOIP application, but only a minimal number of parameters are included on the RTCP-XR reports. Therefore correlation between RTCP XR and non-RTP data should be concerned if administration or management systems need to rely on the mapping RTCP statistics to non-RTCP measurements to conducts data analysis and creates alerts to the users. Without such correlation, it is hard to provide accurate measures of real time application quality with a minimal number of parameters included on the RTCP-XR reports in such case.
- o Measurement Information duplication. Measurement information provides information relevant to a measurement reported in one or more other block types. For example we may set a metric interval for the session and monitor RTP packets within one or several consecutive metric interval. In such case, the extra measurement information (e.g., extended sequence number of 1st packet,

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measurement period) may be expected. However if we put such extra measurement information into each metric block, there may be situations where an RTCP XR packet containing multiple metric blocks, reports on the same streams from the same source. In other words, duplicated data for the measurement is provided multiple times, once in every metric block. Though this design ensures immunity to packet loss, it may bring more packetization complexity and the processing overhead is not completely trivial in some cases. Therefore compromise between processing overhead and reliability should be taken into account.

o Consumption of XR block code points. The RTCP XR block namespace is limited by the 8-bit block type field in the RTCP XR header. Space exhaustion may be a concern in the future. We therefore may need a way to extend the block type space, so that new specifications may continue to be developed.

5. Guideline for reporting metric block using RTCP XR

5.1. Using single metrics blocks

Different applications using RTP for media transport certainly have differing requirements for metrics transported in RTCP to support their operation. For many applications, the basic metrics for transport impairments provided in RTCP SR and RR packets [RFC3550] (together with source identification provided in RTCP SDES packets) are sufficient. For other applications additional metrics may be required or at least sufficiently useful to justify the overheads, both of processing in endpoints and of increased session bandwidth. For example an IPTV application using Forward Error Correction (FEC) might use either a metric of post-repair loss or a metric giving detailed information about pre-repair loss bursts to optimise payload bandwidth and the strength of FEC required for changing network conditions. However there are many metrics available. It is likely that different applications or classes of applications will wish to use different metrics. Any one application is likely to require metrics for more than one parameter but if this is the case, different applications will almost certainly require different combinations of metrics. If larger blocks are defined containing multiple metrics to address the needs of each application, it becomes likely that many different such larger blocks are defined, which becomes a danger to interoperability.

To avoid this pitfall, this memo proposes the use of single metrics blocks each containing a very small number of individual metrics characterizing only one parameter of interest to an application running over RTP. For example, at the RTP transport layer, the parameter of interest might be packet delay variation, and specifically the metric "IP Packet Delay Variation (IPDV)" defined by [Y1540]. See Section 6 for architectural considerations for a metrics block, using as an example a metrics block to report packet delay variation.

5.2. Correlating RTCP XR with the non-RTP data

There may be situation where more than one media transport protocols are used by one application to interconnect to the same session in the gateway. For example, one RTCP XR Packet is sent to the participating endpoints using non-RTP-based media transport (e.g., using SIP) in a VOIP session, one crucial factor lies in how to handle their different identities that are corresponding to different media transport.

This memo proposes an approach to facilitate the correlation of the RTCP Session with other session-related non-RTP data. That is to say

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if there is a need to correlate RTP sessions with non-RTP sessions, then the correlation information needed should be conveyed in a new RTCP Source Description (SDES) item, since such correlation information describes the source, rather than providing a quality report. An example use case is for a participant endpoint may convey a call identifier or a global call identifier associated with the SSRC of measured RTP stream. In such case, the participant endpoint uses the SSRC of source to bind the call identifier using SDES item in the SDES RTCP packet and send such correlation to the network management system. A flow measurement tool that is configured with the 5-tuple and not call-aware then forward the RTCP XR reports along with the SSRC of the measured RTP stream which is included in the XR Block header and 5-tuple to the network management system. Network management system can then correlate this report using SSRC with other diagnostic information such as call detail records.

5.3. Reducing Measurement information repetition

When multiple metric blocks are carried in one RTCP XR packet, reporting on the same stream from the same source for the same time period, RTCP should use the SSRC to identify and correlate the multiple metric blocks between metric blocks. This memo proposes to define a new XR Block that will be used to convey the common time period and the number of packets sent during this period. measurement interval for a metric is different from the RTCP reporting interval, then this measurement duration in the Measurement information block [MI] should be used to specify the interval. When there may be multiple measurements information blocks with the same SSRC in one RTCP XR compound packet, the measurement information block should be put in order and followed by all the metric blocks associated with this measurement information block. New RTCP XR metric blocks that rely on the Measurement information block [MI] must specify the response in case the new RTCP XR metric block is received without an associated measurement information block. In most cases, it is expected that the correct response is to discard the received metric. In order to reduce measurement information repetition in one RTCP XR compound packet containing multiple metric blocks, the measurement information shall be sent before the related metric blocks that are from the same reporting interval. Note that for packet loss robustness if the report blocks for the same interval span over more than one RTCP packet then each must have the measurement identity information even if though they will be the same.

5.4. Expanding the RTCP XR block namespace

The consumption of XR block code points isn't a major issue. However if XR block codes points is really close to run out of space, it

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might be desirable to define new fields in the XR report block or define one XR block type for vendor-specific extensions, with an enterprise number included to identify the vendor making the extension.

6. An example of a metric block

This section uses the example of an existing proposed metrics block to illustrate the application of the principles set out in Section 5.1.

The example [PDV] is a block to convey information about packet delay variation (PDV) only, consistent with the principle that a metrics block should address only one parameter of interest. One simple metric of PDV is available in the RTCP RR packet as the "interarrival jitter" field. There are other PDV metrics with a certain similarity in metric structure which may be more useful to certain applications. Two such metrics are the IPDV metric ([Y1540], [RFC3393]) and the mean absolute packet delay variation 2 (MAPDV2) metric [G1020]. Use of these metrics is consistent with the principle in Section 5 of RTCP guideline [RFC5968] that metrics should usually be defined elsewhere, so that RTCP standards define only the transport of the metric rather than its nature. The purpose of this section is to illustrate the architecture using the example of [PDV] rather than to document the design of the PDV metrics block or to provide a tutorial on PDV in general.

Given the availability of at least three metrics for PDV, there are design options for the allocation of metrics to RTCP XR blocks:

- o provide an RTCP XR block per metric
- o provide a single RTCP XR block which contains all three metrics
- o provide a single RTCP block to convey any one of the three metrics, together with a identifier to inform the receiving RTP system of the specific metric being conveyed

In choosing between these options, extensibility is important, because additional metrics of PDV may well be standardized and require inclusion in this framework. The first option is extensible but only by use of additional RTCP XR blocks, which may consume the limited namespace for RTCP XR blocks at an unacceptable rate. The second option is not extensible, so could be rejected on that basis, but in any case a single application is quite unlikely to require transport of more than one metric for PDV. Hence the third option was chosen. This implies the creation of a subsidiary namespace to enumerate the PDV metrics which may be transported by this block, as discussed further in [PDV].

7. Application to RFC 5117 topologies

The topologies specified in [RFC5117] fall into two categories. The first category relates to the RTP system model utilizing multicast and/or unicast. The topologies in this category are specifically Topo-Point-to-Point, Topo- Multicast, Topo-Translator (both variants, Topo-Trn-Translator and Topo-Media-Translator, and combinations of the two), and Topo-Mixer. These topologies use RTP end systems, RTP mixers and RTP translators defined in the RTP protocol [RFC3550]. For purposes of reporting connection quality to other RTP systems, RTP mixers and RTP end systems are very similar. Mixers resynchronize packets and do not relay RTCP reports received from one cloud towards other cloud(s). Translators do not resynchronize packets and should forward certain RTCP reports between clouds. In this category, the RTP system (end system, mixer or translator) which originates, terminates or forwards RTCP XR blocks is expected to handle RTCP, including RTCP XR, according to the RTP protocol [RFC3550]. Provided this expectation is met, an RTP system using RTCP XR is architecturally no different from an RTP system of the same class (end system, mixer, or translator) which does not use RTCP XR. The second category relates to deployed system models used in many H.323 [H323] video conferences. The topologies in this category are Topo-Video-Switch-MCU and Topo-RTCP-terminating-MCU. Such topologies based on systems do not behave according to the RTP protocol [RFC3550].

Considering the MCU and translator are two typical topologies in the two categories mentioned above, this document will take them as two typical examples to explain how RTCP XR report works in different RFC5117 topologies.

7.1. Applicability to MCU

Topo-Video-Switch-MCU and Topo-RTCP-terminating-MCU, suffer from the difficulties described in [RFC5117]. These difficulties apply to systems sending, and expecting to receive, RTCP XR blocks as much as to systems using other RTCP packet types. For example, a participant RTP end system may send media to a video switch MCU. If the media stream is not selected for forwarding by the switch, neither RTCP RR packets nor RTCP XR blocks referring to the end system's generated stream will be received at the RTP end system. Strictly the RTP end system can only conclude that its RTP has been lost in the network, though an RTP end system complying with the robustness principle of [RFC1122] should survive with essential functions (i.e., media distribution) unimpaired.

7.2. Applicability to Translators

Section 7.2 of the RTP protocol [RFC3550] describes processing of RTCP by translators. RTCP XR is within the scope of the recommendations of the RTP protocol [RFC3550]. Some RTCP XR metrics blocks may usefully be measured at, and reported by, translators. described in the RTP protocol [RFC3550] this creates a requirement for the translator to allocate an SSRC for the monitor collocated with itself so that the monitor may populate the SSRC in the RTCP XR packet header as packet sender SSRC and send it out(although the translator is not a Synchronisation Source in the sense of originating RTP media packets). It must also supply this SSRC and the corresponding CNAME in RTCP SDES packets.

In RTP sessions where one or more translators generate any RTCP traffic towards their next-neighbour RTP system, other translators in the session have a choice as to whether they forward a translator's RTCP packets. Forwarding may provide additional information to other RTP systems in the connection but increases RTCP bandwidth and may in some cases present a security risk. RTP translators may have forwarding behaviour based on local policy, which might differ between different interfaces of the same translator.

8. IANA Considerations

There is no IANA action in this document.

9. Security Considerations

This document focuses on the RTCP reporting extension using RTCP XR and should not give rise to any new security vulnerabilities beyond those described in RTCP XRs [RFC3611]. However it also describes the architectural framework to be used for monitoring at RTP layer. The security issues with monitoring needs to be considered.

In RTP sessions, a RTP system may use its own SSRC to send its monitoring reports towards its next-neighbour RTP system. Other RTP system in the session may have a choice as to whether they forward this RTP system's RTCP packets. This present a security issue since the information in the report may be exposed by the other RTP system to any malicious node. Therefore if the information is considered as sensitive, the monitoring report should be encrypted.

Also note that the third party monitors are not visible at the RTP layer since they do not send any RTCP packets. In order to prevent any sensitive information leakage, the monitoring from the third party monitors should be prohibited unless the security is in place to authenticate them.

10. Acknowledgement

The authors would also like to thank Colin Perkins, Graeme Gibbs, Debbie Greenstreet, Keith Drage, Dan Romascanu, Ali C. Begen, Roni Even, Magnus Westerlund for their valuable comments and suggestions on the early version of this document.

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Appendix A. Change Log

Note to the RFC-Editor: please remove this section prior to publication as an RFC.

A.1. draft-ietf-avtcore-monarch-00

The following are the major changes compared to draft-hunt-avtcore-monarch-02:

o Move Geoff Hunt and Philip Arden to acknowledgement section.

A.2. draft-ietf-avtcore-monarch-01

The following are the major changes compared to 00:

- o Restructure the document by merging section 4 into section 3.
- o Remove <u>section 4.1</u>, <u>section 5</u> that is out of scope of this document.
- o Remove the last bullet in <u>section 6</u> and <u>section 7.3</u> based on conclusion of last meeting.
- o Update figure 1 and related text in $\underline{\text{section 3}}$ according to the monitor definition in $\underline{\text{RFC3550}}$.
- o Revise section 9 to address monitor declaration issue.
- o Merge the first two bullet in section 6.
- o Add one new bullet to discuss metric block association in $\underline{\text{section}}$ $\underline{\textbf{6}}.$

A.3. draft-ietf-avtcore-monarch-02

The following are the major changes compared to 01:

- o Deleting first paragraph of <u>Section 1</u>.
- o Deleting <u>Section 3.1</u>, since the interaction with the management application is out of scope of this draft.
- o Separate identity information correlation from <u>section 5.2</u> as new <u>section 5.3</u>.
- o Remove figure 2 and related text from <u>section 5.2</u>.

o Editorial changes in the section 4 and the first paragraph of section 7.

A.4. <u>draft-ietf-avtcore-monarch-03</u>

The following are the major changes compared to 02:

- o Update bullet 2 in section 4 to explain the ill-effect of Identity Information duplication.
- o Update bullet 3 in section 4 to explain why Correlating RTCP XR with the non-RTP data is needed.
- o Update section 5.2 to focus on how to reduce the identity information repetition
- o Update section 5.3 to explain how to correlate identity information with the non-RTP data

A.5. draft-ietf-avtcore-monarch-04

The following are the major changes compared to 03:

- o Update <u>section 5.2</u> to clarify using SDES packet to carry correlation information.
- o Remove section 5.3 since additional identity information goes to SDES packet and using SSRC to identify each block is standard RTP feature.
- o Swap the last two paragraphs in the <u>section 4</u> since identity information duplication can not been 100% avoided.
- o Other editorial changes.

A.6. draft-ietf-avtcore-monarch-05

The following are the major changes compared to 04:

- o Replace "chunk" with "new SDES item".
- o Add texts in security section to discussion potential security issues.
- o Add new sub-<u>section 5.3</u> to discuss Reducing Measurement information repetition.

o Other editorial changes.

A.7. draft-ietf-avtcore-monarch-06

The following are the major changes compared to 05:

o Some editorial changes.

A.8. draft-ietf-avtcore-monarch-07

The following are the major changes compared to 06:

- o Clarify the XR block code points consumption issue in the <u>section</u> 4 and new <u>section</u> 5.4.
- o Other editorial changes.

A.9. draft-ietf-avtcore-monarch-08

The following are the major changes compared to 07:

o Editorial change to the reference.

A.10. draft-ietf-avtcore-monarch-09

The following are the major changes compared to 07:

- o Rephrase application level metric definition.
- o Add one new section to clarify where to measure QoE related parameters.
- o Add text in <u>section 5.3</u> to clarify the failure case when measurement interval is not sent.
- o Add text in <u>section 5.3</u> to clarify how to deal with multiple measurements information blocks carried in the same packet.

A.11. draft-ietf-avtcore-monarch-10

The following are the major changes compared to 09:

- o Discuss what exist already for monitoring in section 3.1.
- o Provide benefit using RTCP XR based monitoring in section 3.1.
- o add one new paragraph in <u>section 3.1</u> to describe how monitoring architecture is applied to ASM/SSM.

o Other Editorial Changes.

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