Network Working Group Internet-Draft Intended status: Standards Track Expires: March 24, 2019

# YANG Alarm Module draft-ietf-ccamp-alarm-module-03

#### Abstract

This document defines a YANG module for alarm management. It includes functions for alarm list management, alarm shelving and notifications to inform management systems. There are also RPCs to manage the operator state of an alarm and administrative alarm procedures. The module carefully maps to relevant alarm standards.

#### Status of This Memo

This Internet-Draft is submitted in full conformance with the provisions of <u>BCP 78</u> and <u>BCP 79</u>.

Internet-Drafts are working documents of the Internet Engineering Task Force (IETF). Note that other groups may also distribute working documents as Internet-Drafts. The list of current Internet-Drafts is at <u>http://datatracker.ietf.org/drafts/current/</u>.

Internet-Drafts are draft documents valid for a maximum of six months and may be updated, replaced, or obsoleted by other documents at any time. It is inappropriate to use Internet-Drafts as reference material or to cite them other than as "work in progress."

This Internet-Draft will expire on March 24, 2019.

# Copyright Notice

Copyright (c) 2018 IETF Trust and the persons identified as the document authors. All rights reserved.

This document is subject to <u>BCP 78</u> and the IETF Trust's Legal Provisions Relating to IETF Documents (<u>http://trustee.ietf.org/license-info</u>) in effect on the date of publication of this document. Please review these documents carefully, as they describe your rights and restrictions with respect to this document. Code Components extracted from this document must include Simplified BSD License text as described in <u>Section 4</u>.e of the Trust Legal Provisions and are provided without warranty as described in the Simplified BSD License.

Table of Contents

| $\underline{1}$ . Introduction                         | <u>3</u>               |
|--|------------------------|
| <u>1.1</u> . Terminology and Notation                  | <u>3</u>               |
| <u>2</u> . Objectives                                  |                        |
| <u>3</u> . Alarm Module Concepts                       | <u>5</u>               |
| <u>3.1</u> . Alarm Definition                          | <u>5</u>               |
| <u>3.2</u> . Alarm Type                                | <u>5</u>               |
| 3.3. Identifying the Alarming Resource                 | 7                      |
| <u>3.4</u> . Identifying Alarm Instances               | <u>8</u>               |
| 3.5. Alarm Life-Cycle                                  | <u>8</u>               |
| <u>3.5.1</u> . Resource Alarm Life-Cycle               | <u>9</u>               |
| <u>3.5.2</u> . Operator Alarm Life-cycle               | <u>10</u>              |
| 3.5.3. Administrative Alarm Life-Cycle                 |                        |
| 3.6. Root Cause, Impacted Resources and Related Alarms |                        |
| 3.7. Alarm Shelving                                    |                        |
| 3.8. Alarm Profiles                                    |                        |
| <u>4</u> . Alarm Data Model                            |                        |
| 4.1. Alarm Control                                     |                        |
| 4.1.1. Alarm Shelving                                  |                        |
| 4.2. Alarm Inventory                                   |                        |
| <u>4.3</u> . Alarm Summary                             |                        |
| <u>4.4</u> . The Alarm List                            |                        |
| 4.5. The Shelved Alarms List                           |                        |
| <u>4.6</u> . Alarm Profiles                            |                        |
| 4.7. RPCs and Actions                                  |                        |
| <u>4.8</u> . Notifications                             |                        |
| 5. Alarm YANG Module                                   |                        |
| 6. X.733 Extensions                                    |                        |
| <u>7</u> . The X.733 Mapping Module                    |                        |
| 8       IANA Considerations                            |                        |
| 9. Security Considerations                             |                        |
| 10. Acknowledgements                                   |                        |
| $\frac{10}{11}$ . References                           |                        |
| 11.1. Normative References                             |                        |
| 11.2. Informative References                           |                        |
| Appendix A. Vendor-specific Alarm-Types Example        |                        |
| Appendix B. Alarm Inventory Example                    | <u>62</u><br><u>63</u> |
|  |                        |
| Appendix C. Alarm List Example                         | <u>64</u>              |
| Appendix D. Alarm Shelving Example                     | <u>65</u>              |
| Appendix E. X.733 Mapping Example                      | <u>66</u>              |
| Appendix F. Background and Usability Requirements      | <u>67</u>              |
| <u>F.1</u> . Alarm Concepts                            | <u>67</u>              |
| <u>F.1.1</u> . Alarm type                              | <u>67</u>              |
| <u>F.2</u> . Relationships to other alarm standards    | <u>68</u>              |

[Page 2]

| <u>F.2.1</u> . Alarm definition .   |  |  |  | • | • |  | • |  | • | <u>68</u> |
|-------------------------------------|--|--|--|---|---|--|---|--|---|-----------|
| <u>F.2.2</u> . Data model           |  |  |  |   |   |  |   |  |   | <u>70</u> |
| <u>F.3</u> . Usability Requirements |  |  |  |   |   |  |   |  |   | <u>72</u> |
| Authors' Addresses                  |  |  |  |   |   |  |   |  |   | <u>75</u> |

# 1. Introduction

This document defines a YANG [<u>RFC7950</u>] module for alarm management. The purpose is to define a standardized alarm interface for network devices that can be easily integrated into management applications. The model is also applicable as a northbound alarm interface in the management applications.

Alarm monitoring is a fundamental part of monitoring the network. Raw alarms from devices do not always tell the status of the network services or necessarily point to the root cause. However, being able to feed alarms to the alarm management application in a standardized format is a starting point for performing higher level network assurance tasks.

The design of the module is based on experience from using and implementing available alarm standards from ITU [X.733], 3GPP [ALARMIRP] and ANSI [ISA182].

#### **<u>1.1</u>**. Terminology and Notation

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "NOT RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in <u>BCP</u> <u>14</u> [<u>RFC2119</u>] [<u>RFC8174</u>] when, and only when, they appear in all capitals, as shown here.

The following terms are defined in [<u>RFC7950</u>]:

- o action
- o client
- o data tree
- o RPC
- o server

The following terms are used within this document:

o Alarm (the general concept): An alarm signifies an undesirable state in a resource that requires corrective action.

[Page 3]

- o Alarm Type: An alarm type identifies a possible unique alarm state for a resource. Alarm types are names to identify the state like "link-alarm", "jitter-violation", "high-disk-utilization".
- o Resource: A fine-grained identification of the alarming resource, for example: an interface, a process.
- Alarm Instance: The alarm state for a specific resource and alarm type. For example (GigabitEthernet0/15, link-alarm). An entry in the alarm list.
- o Alarm Inventory: A list of all possible alarm types on a system.
- o Alarm Shelving: Blocking alarms according to specific criteria.
- o Corrective Action: An action taken by an operator or automation routine in order to minimize the impact of the alarm or resolving the root cause.
- o Management System: The alarm management application that consumes the alarms, i.e., acts as a client.
- System: The system that implements this YANG alarm module, i.e., acts as a server. This corresponds to a network device or a management application that provides a north-bound alarm interface.

Tree diagrams used in this document follow the notation defined in [RFC8340].

# 2. Objectives

The objectives for the design of the Alarm Module are:

- o Simple to use. If a system supports this module, it shall be straight-forward to integrate this into a YANG based alarm manager.
- o View alarms as states on resources and not as discrete notifications.
- o Clear definition of "alarm" in order to exclude general events that should not be forwarded as alarm notifications.
- o Clear and precise identification of alarm types and alarm instances.

Vallin & Bjorklund Expires March 24, 2019

[Page 4]

- A management system should be able to pull all available alarm types from a system, i.e., read the alarm inventory from a system. This makes it possible to prepare alarm operators with corresponding alarm instructions.
- Address alarm usability requirements, see <u>Appendix F</u>. While IETF has not really addressed alarm management, telecom standards has addressed it purely from a protocol perspective. The process industry has published several relevant standards addressing requirements for a useful alarm interface; [<u>EEMUA</u>], [<u>ISA182</u>]. This alarm module defines usability requirements as well as a YANG data model.
- o Mapping to X.733, which is a requirement for some alarm systems. Still, keep some of the X.733 concepts out of the core model in order to make the model small and easy to understand.

#### **3**. Alarm Module Concepts

This section defines the fundamental concepts behind the data model. This section is rooted in the works of Vallin et. al [ALARMSEM].

# 3.1. Alarm Definition

An alarm signifies an undesirable state in a resource that requires corrective action.

There are two main things to remember from this definition:

- the definition focuses on leaving out events and logging information in general. Alarms should only be used for undesired states that require action.
- the definition also focus on alarms as a state on a resource, not the notifications that report the state changes.

See <u>Appendix F</u> for more motivation and consequences around this definition as well as how it relates to other alarm standards.

#### 3.2. Alarm Type

This document defines an alarm type with an alarm type id and an alarm type qualifier.

The alarm type id is modeled as a YANG identity. With YANG identities, new alarm types can be defined in a distributed fashion. YANG identities are hierarchical, which means that an hierarchy of alarm types can be defined.

Vallin & Bjorklund Expires March 24, 2019

[Page 5]

Standards and vendors should define their own alarm type identities based on this definition.

The use of YANG identities means that all possible alarms are identified at design time. This explicit declaration of alarm types makes it easier to allow for alarm qualification reviews and preparation of alarm actions and documentation.

There are occasions where the alarm types are not known at design time. For example, a system with digital inputs that allows users to connects detectors (e.g., smoke detector) to the inputs. In this case it is a configuration action that says that certain connectors are fire alarms for example.

In order to allow for dynamic addition of alarm types the alarm module allows for further qualification of the identity based alarm type using a string. A potential drawback of this is that there is a big risk that alarm operators will receive alarm types as a surprise, they do not know how to resolve the problem since a defined alarm procedure does not necessarily exist. To avoid this risk the system MUST publish all possible alarm types in the alarm inventory, see <u>Section 4.2</u>.

A vendor or standard organization can define their own alarm-type hierarchy. The example below shows a hierarchy based on X.733 event types:

```
import ietf-alarms {
   prefix al;
}
identity vendor-alarms {
   base al:alarm-type;
}
identity communications-alarm {
   base vendor-alarms;
}
identity link-alarm {
   base communications-alarm;
}
```

Alarm types can be abstract. An abstract alarm type is used as a base for defining hierarchical alarm types. Concrete alarm types are used for alarm states and appear in the alarm inventory. There are two kinds of concrete alarm types:

 The last subordinate identity in the "alarm-type-id" hierarchy is concrete, for example: "alarm-identity.environmentalalarm.smoke". In this example "alarm-identity" and

Vallin & Bjorklund Expires March 24, 2019

[Page 6]

```
"environmental-alarm" are abstract YANG identities, whereas "smoke" is a concrete YANG identity.
```

 The YANG identity hierarchy is abstract and the concrete alarm type is defined by the dynamic alarm qualifier string, for example: "alarm-identity.environmental-alarm.external-detector" with alarm-type-qualifier "smoke".

```
For example:
```

Internet-Draft

```
// Alternative 1: concrete alarm type identity
import ietf-alarms {
 prefix al;
}
identity environmental-alarm {
 base al:alarm-type;
 description "Abstract alarm type";
}
identity smoke {
 base environmental-alarm;
 description "Concrete alarm type";
}
// Alternative 2: concrete alarm type qualifier
import ietf-alarms {
 prefix al;
}
identity environmental-alarm {
 base al:alarm-type;
 description "Abstract alarm type";
}
identity external-detector {
 base environmental-alarm;
 description
    "Abstract alarm type, a run-time configuration
     procedure sets the type of alarm detected. This will
     be reported in the alarm-type-qualifier.";
}
```

A server SHOULD strive to minimize the number of dynamically defined alarm types.

#### **<u>3.3</u>**. Identifying the Alarming Resource

It is of vital importance to be able to refer to the alarming resource. This reference must be as fine-grained as possible. If the alarming resource exists in the data tree then an instanceidentifier MUST be used with the full path to the object.

Vallin & Bjorklund Expires March 24, 2019

[Page 7]

YANG Alarm Module

When the module is used in a controller/orchestrator/manager the original device resource identification can be modified to include the device in the path. The details depend on how devices are identified, and are out of scope for this specification.

## Example:

The original device alarm might identify the resource as "/dev:interfaces/dev:interface[dev:name='FastEthernet1/0']".

The resource identification in the manager could look something like: "/mgr:devices/mgr:device[mgr:name='xyz123']/dev:interfaces/ dev:interface[dev:name='FastEthernet1/0']"

This module also allows for alternate naming of the alarming resource if it is not available in the data tree.

# 3.4. Identifying Alarm Instances

A primary goal of this alarm module is to remove any ambiguity in how alarm notifications are mapped to an update of an alarm instance. X.733 and especially 3GPP were not really clear on this point. This YANG alarm module states that the tuple (resource, alarm type identifier, alarm type qualifier) corresponds to a single alarm instance. This means that alarm notifications for the same resource and same alarm type are matched to update the same alarm instance. These three leafs are therefore used as the key in the alarm list:

```
list alarm {
   key "resource alarm-type-id alarm-type-qualifier";
   ...
}
```

#### <u>3.5</u>. Alarm Life-Cycle

The alarm model clearly separates the resource alarm life-cycle from the operator and administrative life-cycles of an alarm.

- o resource alarm life-cycle: the alarm instrumentation that controls alarm raise, clearance, and severity changes.
- o operator alarm life-cycle: operators acting upon alarms with actions like acknowledgment and closing. Closing an alarm implies that the operator considers the corrective action performed.
   Operators can also shelf (block/filter) alarms in order to avoid nuisance alarms.

Vallin & Bjorklund Expires March 24, 2019

[Page 8]

o administrative alarm life-cycle: purging (deleting) unwanted alarms and compressing the alarm status change list. This module exposes operations to manage the administrative life-cycle. The server may also perform these operations based on other policies, but how that is done is out of scope for this document.

A server SHOULD describe how long it retains cleared/closed alarms: until manually purged or if it has an automatic removal policy.

#### 3.5.1. Resource Alarm Life-Cycle

. . .

From a resource perspective, an alarm can for example have the following life-cycle: raise, change severity, change severity, clear, being raised again etc. All of these status changes can have different alarm texts generated by the instrumentation. Two important things to note:

- Alarms are not deleted when they are cleared. Deleting alarms is an administrative process. The alarm module defines an rpc "purge" that deletes alarms.
- 2. Alarms are not cleared by operators, only the underlying instrumentation can clear an alarm. Operators can close alarms.

The YANG tree representation below illustrates the resource oriented life-cycle:

+--ro alarm\* [resource alarm-type-id alarm-type-qualifier]

| +ro is-cleared      | boolean                    |  |
|---------------------|----------------------------|--|
| +ro last-changed    | yang:date-and-time         |  |
| +ro perceived-sever | ity severity               |  |
| +ro alarm-text      | alarm-text                 |  |
| +ro status-change*  | [time]                     |  |
| +ro time            | yang:date-and-time         |  |
| +ro perceived-sev   | verity severity-with-clear |  |
| +ro alarm-text      | alarm-text                 |  |

For every status change from the resource perspective a row is added to the "status-change" list. The last status values are also represented as leafs for the alarm. Note well that the alarm severity does not include "cleared", alarm clearance is a boolean flag.

An alarm can therefore look like this: ((GigabitEthernet0/25, linkalarm,""), false, T, major, "Interface GigabitEthernet0/25 down")

Vallin & Bjorklund Expires March 24, 2019

[Page 9]

#### 3.5.2. Operator Alarm Life-cycle

Operators can also act upon alarms using the set-operator-state action:

```
+--ro alarm* [resource alarm-type-id alarm-type-qualifier]
...
+--ro operator-state-change* [time] {operator-actions}?
| +--ro time yang:date-and-time
| +--ro operator string
| +--ro state operator-state
| +--ro text? string
+---w state writable-operator-state
+---w text? string
```

The operator state for an alarm can be: "none", "ack", "shelved", and "closed". Alarm deletion (using the rpc "purge-alarms"), can use this state as a criteria. A closed alarm is an alarm where the operator has performed any required corrective actions. Closed alarms are good candidates for being purged.

# 3.5.3. Administrative Alarm Life-Cycle

Deleting alarms from the alarm list is considered an administrative action. This is supported by the "purge-alarms" rpc. The "purgealarms" rpc takes a filter as input. The filter selects alarms based on the operator and resource life-cycle such as "all closed cleared alarms older than a time specification". The server may also perform these operations based on other policies, but how that is done is out of scope for this document.

Alarms can be compressed. Compressing an alarm deletes all entries in the alarm's "status-change" list except for the last status change. A client can perform this using the "compress-alarms" rpc. The server may also perform these operations based on other policies, but how that is done is out of scope for this document.

### 3.6. Root Cause, Impacted Resources and Related Alarms

The general principle of this alarm module is to limit the amount of alarms. The alarm has two leaf-lists to identify possible impacted resources and possible root-cause resources. The system should not represent individual alarms for the possible root-cause resources and impacted resources. These serves as hints only. It is up to the client application to use this information to present the overall status.

Vallin & Bjorklund Expires March 24, 2019 [Page 10]

Internet-Draft

YANG Alarm Module

A system should always strive to identify the resource that can be acted upon as the "resource" leaf. The "impacted-resource" leaf-list shall be used to identify any side-effects of the alarm. The impacted resources can not be acted upon to fix the problem. An example of this kind of alarm might be a disc full problem which impacts a number of databases.

In some occasions the system might not be capable of detecting the root cause, the resource that can be acted upon. The instrumentation in this case only monitors the side-effect and needs to represent an alarm that indicates a situation that needs acting upon. The instrumentation still might identify possible candidates for the root-cause resource. In this case the "root-cause-resource" leaflist can be used to indicate the candidate root-cause resources. An example of this kind of alarm might be an active test tool that detects an SLA violation on a VPN connection and identifies the devices along the chain as candidate root causes.

The alarm module also supports a way to associate different alarms to each other with the "related-alarm" list. This list enables the server to inform the client that certain alarms are related to other alarms.

Note well that this module does not prescribe any dependencies or preference between the above alarm correlation mechanisms. Different systems have different capabilities and the above described mechanisms are available to support the instrumentation features.

# <u>3.7</u>. Alarm Shelving

Alarm shelving is an important function in order for alarm management applications and operators to stop superfluous alarms. A shelved alarm implies that any alarms fulfilling this criteria are ignored (blocked/filtered). Shelved alarms appear in a dedicated shelved alarm list in order not to disturb the relevant alarms. Shelved alarms do not generate notifications.

## 3.8. Alarm Profiles

Alarm profiles are used to configure further information to an alarm type. This module supports configuring severity levels overriding the system default levels. This corresponds to the Alarm Assignment Profile, ASAP, functionality in M.3100 [M.3100] and M.3160 [M.3160]. Other standard or enterprise modules can augment this list with further alarm type information.

Vallin & Bjorklund Expires March 24, 2019 [Page 11]

## 4. Alarm Data Model

The fundamental parts of the data model are the "alarm-list" with associated notifications and the "alarm-inventory" list of all possible alarm types. These MUST be implemented by a system. The rest of the data model are made conditional with YANG the features "operator-actions", "alarm-shelving", "alarm-history", "alarmsummary", "alarm-profile", and "severity-assignment".

The data model has the following overall structure:

```
+--rw control
+--rw max-alarm-status-changes?
                                         union
+--rw (notify-status-changes)?
| | ...
+--rw alarm-shelving {alarm-shelving}?
        . . .
+--ro alarm-inventory
+--ro alarm-type* [alarm-type-id alarm-type-qualifier]
        . . .
+--ro summary {alarm-summary}?
+--ro alarm-summary* [severity]
. . .
+--ro shelves-active? empty {alarm-shelving}?
+--ro alarm-list
+--ro number-of-alarms? yang:gauge32
+--ro last-changed? yang:date-and-time
+--ro alarm* [resource alarm-type-id alarm-type-qualifier]
        . . .
+--ro shelved-alarms {alarm-shelving}?
+--ro number-of-shelved-alarms? yang:gauge32
+--ro alarm-shelf-last-changed? yang:date-and-time
+--ro shelved-alarm*
          [resource alarm-type-id alarm-type-qualifier]
. . .
+--rw alarm-profile*
       [alarm-type-id alarm-type-qualifier-match resource]
       {alarm-profile}?
  +--rw alarm-type-id
                                            al:alarm-type-id
  +--rw alarm-type-qualifier-match
                                            string
  +--rw resource
                                            al:resource-match
  +--rw description
                                            string
  +--rw alarm-severity-assignment-profile
          {severity-assignment}?
        . . .
```

Vallin & Bjorklund Expires March 24, 2019 [Page 12]

YANG Alarm Module

# 4.1. Alarm Control

The "/alarms/control/notify-status-changes" choice controls if notifications are sent for all state changes, only raise and clear, or only notifications more severe than a configured level. This feature in combination with alarm shelving corresponds to the ITU Alarm Report Control functionality.

Every alarm has a list of status changes, this is a circular list. The length of this list is controlled by "/alarms/control/max-alarmstatus-changes".

### 4.1.1. Alarm Shelving

The shelving control tree is shown below:

```
+--rw control

+--rw alarm-shelving {alarm-shelving}?

+--rw shelf* [name]

+--rw name string

+--rw resource* resource-match

+--rw alarm-type-id? alarm-type-id

+--rw alarm-type-qualifier-match? string

+--rw description? string
```

Shelved alarms are shown in a dedicated shelved alarm list. The instrumentation MUST move shelved alarms from the alarm list (/alarms/alarm-list) to the shelved alarm list (/alarms/shelved-alarms/). Shelved alarms do not generate any notifications. When the shelving criteria is removed or changed the alarm list MUST be updated to the correct actual state of the alarms.

Shelving and unshelving can only be performed by editing the shelf configuration. It cannot be performed on individual alarms. The server will add an operator state indicating that the alarm was shelved/unshelved.

A leaf (/alarms/summary/shelfs-active) in the alarm summary indicates if there are shelved alarms.

A system can select to not support the shelving feature.

## 4.2. Alarm Inventory

The alarm inventory represents all possible alarm types that may occur in the system. A management system may use this to build alarm procedures. The alarm inventory is relevant for several reasons:

Vallin & Bjorklund Expires March 24, 2019 [Page 13]

The system might not instrument all defined alarm type identities, and some alarm identities are abstract.

The system has configured dynamic alarm types using the alarm qualifier. The inventory makes it possible for the management system to discover these.

Note that the mechanism whereby dynamic alarm types are added using the alarm type qualifier MUST populate this list.

The optional leaf-list "resource" in the alarm inventory enables the system to publish for which resources a given alarm type may appear.

A server MUST implement the alarm inventory in order to enable controlled alarm procedures in the client.

The alarm inventory tree is shown below:

| +ro alarm-inventory            |                       |
|--------------------------------|-----------------------|
| +ro alarm-type* [alarm-type-id | alarm-type-qualifier] |
| +ro alarm-type-id              | alarm-type-id         |
| +ro alarm-type-qualifier       | alarm-type-qualifier  |
| +ro resource*                  | resource-match        |
| +ro has-clear                  | boolean               |
| +ro severity-levels*           | severity              |
| +ro description                | string                |

### 4.3. Alarm Summary

The alarm summary list summarizes alarms per severity; how many cleared, cleared and closed, and closed. It also gives an indication if there are shelved alarms.

The alarm summary tree is shown below:

```
+--ro summary {alarm-summary}?
  +--ro alarm-summary* [severity]
  | +--ro severity
                                   severity
    +--ro total?
                                   yang:gauge32
  +--ro cleared?
                                   yang:gauge32
  +--ro cleared-not-closed?
                                   yang:gauge32
            {operator-actions}?
  +--ro cleared-closed?
  yang:gauge32
  {operator-actions}?
  +--ro not-cleared-closed?
                                   yang:gauge32
             {operator-actions}?
  +--ro not-cleared-not-closed?
                                   yang:gauge32
             {operator-actions}?
  +--ro shelves-active? empty {alarm-shelving}?
```

# 4.4. The Alarm List

The alarm list (/alarms/alarm-list) is a function from (resource, alarm type, alarm type qualifier) to the current composite alarm state. The composite state includes states for the resource life-cycle such as severity, clearance flag and operator states such as acknowledgment.

Internet-Draft

```
+--ro alarm-list
  +--ro number-of-alarms? yang:gauge32
  +--ro last-changed?
                         yang:date-and-time
  +--ro alarm* [resource alarm-type-id alarm-type-qualifier]
     +--ro resource
                                  resource
     +--ro alarm-type-id
                                  alarm-type-id
     +--ro alarm-type-qualifier
                                alarm-type-qualifier
     +--ro alt-resource*
                                  resource
     +--ro related-alarm*
            [resource alarm-type-id alarm-type-qualifier]
     | +--ro resource
     -> /alarms/alarm-list/alarm/resource
     | +--ro alarm-type-id
                                    leafref
     +--ro alarm-type-qualifier
                                    leafref
     +--ro impacted-resource*
                                 resource
     +--ro root-cause-resource*
                                  resource
     +--ro time-created
                                  yang:date-and-time
     +--ro is-cleared
                                  boolean
     +--ro last-changed
                                  yang:date-and-time
     +--ro perceived-severity
                                severity
     +--ro alarm-text
                                  alarm-text
     +--ro status-change* [time] {alarm-history}?
     | +--ro time
                                 yang:date-and-time
     | +--ro perceived-severity
                                  severity-with-clear
     | +--ro alarm-text
                                 alarm-text
     +--ro operator-state-change* [time] {operator-actions}?
     +--ro time yang:date-and-time
     | +--ro operator string
     | +--ro state
                        operator-state
     | +--ro text?
                         string
     +---x set-operator-state {operator-actions}?
     | +---w input
          +---w state writable-operator-state
     +---w text? string
     +---n operator-action {operator-actions}?
        +-- time yang:date-and-time
        +-- operator
                       string
        +-- state
                       operator-state
        +-- text?
                       string
```

Every alarm has three important states, the resource clearance state "is-cleared", the severity "perceived-severity" and the operator state available in the operator state change list.

In order to see the alarm history the resource state changes are available in the "status-change" list and the operator history is available in the "operator-state-change" list.

Vallin & Bjorklund Expires March 24, 2019 [Page 16]

# <u>4.5</u>. The Shelved Alarms List

The shelved alarm list has the same structure as the alarm list above. It shows all the alarms that matches the shelving criteria (/alarms/control/alarm-shelving).

# 4.6. Alarm Profiles

Alarm profiles (/alarms/alarm-profile/) is a list of configurable alarm types. The list supports configurable alarm severity levels in the container "alarm-severity-assignment-profile". If an alarm matches the configured alarm type it MUST use the configured severity level(s) instead of the system default. This configuration MUST also be represented in the alarm inventory.

```
+--rw alarm-profile*
    [alarm-type-id alarm-type-qualifier-match resource]
    {alarm-profile}?
+--rw alarm-type-id al:alarm-type-id
+--rw alarm-type-qualifier-match string
+--rw resource al:resource-match
+--rw description string
+--rw alarm-severity-assignment-profile
    {severity-assignment}?
+--rw severity-levels* al:severity
```

# 4.7. RPCs and Actions

The alarm module supports rpcs and actions to manage the alarms:

"purge-alarms" (rpc): delete alarms according to specific criteria, for example all cleared alarms older then a specific date.

"compress-alarms" (rpc): compress the status-change list for the alarms.

"set-operator-state" (action): change the operator state for an alarm: for example acknowledge.

# 4.8. Notifications

The alarm module supports a general notification to report alarm state changes. It carries all relevant parameters for the alarm management application.

Vallin & Bjorklund Expires March 24, 2019 [Page 17]

There is also a notification to report that an operator changed the operator state on an alarm, like acknowledge.

If the alarm inventory is changed, for example a new card type is inserted, a notification will tell the management application that new alarm types are available.

### 5. Alarm YANG Module

```
This YANG module references [RFC6991].
<CODE BEGINS> file "ietf-alarms@2018-09-20.yang"
module ietf-alarms {
  yang-version 1.1;
  namespace "urn:ietf:params:xml:ns:yang:ietf-alarms";
  prefix al;
  import ietf-yang-types {
    prefix yang;
    reference "RFC 6991: Common YANG Data Types.";
  }
  organization
    "IETF CCAMP Working Group";
  contact
    "WG Web: <<u>http://tools.ietf.org/wg/ccamp</u>>
    WG List: <mailto:ccamp@ietf.org>
     Editor: Stefan Vallin
               <mailto:stefan@wallan.se>
               Martin Bjorklund
     Editor:
               <mailto:mbj@tail-f.com>";
  description
    "This module defines an interface for managing alarms. Main
     inputs to the module design are the 3GPP Alarm IRP, ITU-T X.733
     and ANSI/ISA-18.2 alarm standards.
     Main features of this module include:
       * Alarm list:
                 A list of all alarms. Cleared alarms stay in
                 the list until explicitly purged.
       * Operator actions on alarms:
                 Acknowledging and closing alarms.
```

Vallin & Bjorklund Expires March 24, 2019 [Page 18]

- \* Administrative actions on alarms: Purging alarms from the list according to specific criteria.
- \* Alarm inventory: A management application can read all alarm types implemented by the system.
- \* Alarm shelving: Shelving (blocking) alarms according to specific criteria.
- \* Alarm profiles:

A management system can attach further information to alarm types, for example overriding system default severity levels.

This module uses a stateful view on alarms. An alarm is a state for a specific resource (note that an alarm is not a notification). An alarm type is a possible alarm state for a resource. For example, the tuple:

```
('link-alarm', 'GigabitEthernet0/25')
```

is an alarm of type 'link-alarm' on the resource 'GigabitEthernet0/25'.

Alarm types are identified using YANG identities and an optional string-based qualifier. The string-based qualifier allows for dynamic extension of the statically defined alarm types. Alarm types identify a possible alarm state and not the individual notifications. For example, the traditional 'link-down' and 'link-up' notifications are two notifications referring to the same alarm type 'link-alarm'.

With this design there is no ambiguity about how alarm and alarm clear correlation should be performed: notifications that report the same resource and alarm type are considered updates of the same alarm, e.g., clearing an active alarm or changing the severity of an alarm.

The instrumentation can update 'severity' and 'alarm-text' on an existing alarm. The above alarm example can therefore look like:

```
(('link-alarm', 'GigabitEthernet0/25'),
warning,
```

Vallin & Bjorklund Expires March 24, 2019 [Page 19]

YANG Alarm Module

'interface down while interface admin state is up')

There is a clear separation between updates on the alarm from the underlying resource, like clear, and updates from an operator like acknowledge or closing an alarm:

(('link-alarm', 'GigabitEthernet0/25'),
warning,
'interface down while interface admin state is up',
cleared,
closed)

Administrative actions like removing closed alarms older than a given time is supported.

This alarm module does not define how the underlying instrumentation detects and clears the specific alarms. That belongs to the SDO or enterprise that owns that specific technology.

Copyright (c) 2018 IETF Trust and the persons identified as authors of the code. All rights reserved.

Redistribution and use in source and binary forms, with or without modification, is permitted pursuant to, and subject to the license terms contained in, the Simplified BSD License set forth in <u>Section 4</u>.c of the IETF Trust's Legal Provisions Relating to IETF Documents (<u>https://trustee.ietf.org/license-info</u>).

The key words 'MUST', 'MUST NOT', 'REQUIRED', 'SHALL', 'SHALL NOT', 'SHOULD', 'SHOULD NOT', 'RECOMMENDED', 'MAY', and 'OPTIONAL' in the module text are to be interpreted as described in <u>RFC 2119</u> (https://tools.ietf.org/html/rfc2119).

```
This version of this YANG module is part of RFC XXXX (<u>https://tools.ietf.org/html/rfcXXXX</u>); see the RFC itself for full legal notices.";
```

```
revision 2018-09-20 {
  description
    "Initial revision.";
   reference "RFC XXXX: YANG Alarm Module";
}
/*
 * Features
 */
```

Vallin & Bjorklund Expires March 24, 2019 [Page 20]

```
feature operator-actions {
  description
    "This feature indicates that the system supports operator
     states on alarms.";
}
feature alarm-shelving {
  description
    "This feature indicates that the system supports shelving
     (blocking) alarms.";
}
feature alarm-history {
  description
    "This feature indicates that server maintains a history of
     state changes for each alarm. For example, if an alarm
     toggles between cleared and active 10 times, these state
     changes are present in a separate list in the alarm.";
}
feature alarm-summary {
  description
    "This feature indicates that the server summarizes the number
     of alarms per severity and operator state.";
}
feature alarm-profile {
  description
    "The system supports clients to configure further information
     to each alarm type.";
}
feature severity-assignment {
  description
    "The system supports configurable alarm severity levels.";
  reference
    "M.3160/M.3100 Alarm Severity Assignment Profile, ASAP";
}
/*
 * Identities
 */
identity alarm-type-id {
  description
    "Base identity for alarm types. A unique identification of the
     alarm, not including the resource. Different resources can
     share alarm types. If the resource reports the same alarm
```

Vallin & Bjorklund Expires March 24, 2019 [Page 21]

YANG Alarm Module

type, it is to be considered to be the same alarm. The alarm type is a simplification of the different X.733 and 3GPP alarm IRP alarm correlation mechanisms and it allows for hierarchical extensions.

A string-based qualifier can be used in addition to the identity in order to have different alarm types based on information not known at design-time, such as values in textual SNMP Notification var-binds.

Standards and vendors can define sub-identities to clearly identify specific alarm types.

```
This identity is abstract and MUST NOT be used for alarms.";
}
/*
 * Common types
*/
typedef resource {
 type union {
   type instance-identifier {
     require-instance false;
   }
   type yang:object-identifier;
   type yang:uuid;
   type string;
 }
 description
    "This is an identification of the alarming resource, such as an
    interface. It should be as fine-grained as possible both to
    guide the operator and to guarantee uniqueness of the alarms.
    If the alarming resource is modelled in YANG, this type will
    be an instance-identifier.
    If the resource is an SNMP object, the type will be an
    object-identifier.
    If the resource is anything else, for example a distinguished
    name or a CIM path, this type will be a string.
    If the alarming object is identified by a UUID use the uuid
    type. Be cautious when using this type, since a UUID is hard
    to use for an operator.
    If the server supports several models, the presedence should
```

Vallin & Bjorklund Expires March 24, 2019 [Page 22]

YANG Alarm Module

```
be in the order as given in the union definition.";
}
typedef resource-match {
 type union {
   type yang:xpath1.0;
   type yang:object-identifier;
   type string;
 }
 description
    "This type is used to match resources of type 'resource'.
    Since the type 'resource' is a union of different types,
    the 'resource-match' type is also a union of corresponding
    types.
    If the type is given as an XPath 1.0 expression, a resource
    of type 'instance-identifier' matches if the instance is part
    of the node set that is the result of evaluating the XPath 1.0
    expression. For example, the XPath 1.0 expression:
     /if:interfaces/if:interface[if:type='ianaift:ethernetCsmacd']
    would match the resource instance-identifier:
     /if:interfaces/if:interface[if:name='eth1'],
    assuming that the interface 'eth1' is of type
     'ianaift:ethernetCsmacd'.
    If the type is given as an object identifier, a resource of
    type 'object-identifier' matches if the match object
    identifier is a prefix of the resource's object identifier.
    For example, the value:
     1.3.6.1.2.1.2.2
    would match the resource object identifier:
     1.3.6.1.2.1.2.2.1.1.5
    If the type is given as an UUID or a string, it is interpreted
    as a W3C regular expression, which matches a resource of type
     'yang:uuid' or 'string' if the given regular expression
    matches the resource string.
    If the type is given as an XPath expression it is evaluated
    in the following XPath context:
```

Vallin & Bjorklund Expires March 24, 2019 [Page 23]

```
o The set of namespace declarations are those in scope on
         the leaf element where this type is used.
       o The set of variable bindings is empty.
       o The function library is the core function library
          and the functions defined in Section 10 of RFC 7950.
       o The function library is the core function library
       o The context node is the root node in the data tree.";
}
typedef alarm-text {
  type string;
 description
    "The string used to inform operators about the alarm. This
     MUST contain enough information for an operator to be able
     to understand the problem and how to resolve it. If this
     string contains structure, this format should be clearly
     documented for programs to be able to parse that
     information.";
}
typedef severity {
  type enumeration {
    enum indeterminate {
     value 2;
      description
        "Indicates that the severity level could not be
         determined. This level SHOULD be avoided.";
    }
    enum minor {
      value 3;
      description
        "The 'minor' severity level indicates the existence of a
        non-service affecting fault condition and that corrective
         action should be taken in order to prevent a more serious
         (for example, service affecting) fault. Such a severity
         can be reported, for example, when the detected alarm
         condition is not currently degrading the capacity of the
         resource.";
    }
    enum warning {
      value 4;
      description
        "The 'warning' severity level indicates the detection of a
         potential or impending service affecting fault, before any
```

Vallin & Bjorklund Expires March 24, 2019 [Page 24]

}

```
significant effects have been felt. Action should be
         taken to further diagnose (if necessary) and correct the
        problem in order to prevent it from becoming a more
         serious service affecting fault.";
   }
   enum major {
     value 5;
     description
        "The 'major' severity level indicates that a service
        affecting condition has developed and an urgent corrective
        action is required. Such a severity can be reported, for
        example, when there is a severe degradation in the
        capability of the resource and its full capability must be
         restored.";
   }
   enum critical {
     value 6;
     description
        "The 'critical' severity level indicates that a service
        affecting condition has occurred and an immediate
        corrective action is required. Such a severity can be
        reported, for example, when a resource becomes totally out
        of service and its capability must be restored.";
   }
 }
 description
    "The severity level of the alarm. Note well that value 'clear'
    is not included. If an alarm is cleared or not is a separate
    boolean flag.";
 reference
    "ITU Recommendation X.733: Information Technology
       - Open Systems Interconnection
       - System Management: Alarm Reporting Function";
typedef severity-with-clear {
 type union {
   type enumeration {
     enum cleared {
       value 1;
       description
          "The alarm is cleared by the instrumentation.";
     }
   }
   type severity;
 }
 description
    "The severity level of the alarm including clear.
```

Vallin & Bjorklund Expires March 24, 2019 [Page 25]

```
This is used *only* in notifications reporting state changes
     for an alarm.";
}
typedef writable-operator-state {
  type enumeration {
    enum none {
      value 1;
      description
        "The alarm is not being taken care of.";
    }
    enum ack {
      value 2;
      description
        "The alarm is being taken care of. Corrective action not
         taken yet, or failed";
    }
    enum closed {
      value 3;
      description
        "Corrective action taken successfully.";
    }
 }
 description
    "Operator states on an alarm. The 'closed' state indicates
     that an operator considers the alarm being resolved. This
     is separate from the alarm's 'is-cleared' leaf.";
}
typedef operator-state {
  type union {
    type writable-operator-state;
    type enumeration {
      enum shelved {
       value 4;
        description
          "The alarm is shelved. Alarms in /alarms/shelved-alarms/
           MUST be assigned this operator state by the server as
           the last entry in the operator-state-change list. The
           text for that entry SHOULD include the shelf name.";
      }
      enum un-shelved {
       value 5;
        description
          "The alarm is moved back to 'alarm-list' from a shelf.
           Alarms that are moved from /alarms/shelved-alarms/ to
           /alarms/alarm-list MUST be assigned this state by the
           server as the last entry in the 'operator-state-change'
```

Vallin & Bjorklund Expires March 24, 2019 [Page 26]

```
list. The text for that entry SHOULD include the shelf
           name.";
     }
    }
  }
 description
    "Operator states on an alarm. The 'closed' state indicates
     that an operator considers the alarm being resolved. This
     is separate from the alarm's 'is-cleared' leaf.";
}
/* Alarm type */
typedef alarm-type-id {
  type identityref {
    base alarm-type-id;
 }
 description
    "Identifies an alarm type. The description of the alarm type
     id MUST indicate if the alarm type is abstract or not. An
     abstract alarm type is used as a base for other alarm type ids
     and will not be used as a value for an alarm or be present in
     the alarm inventory.";
}
typedef alarm-type-qualifier {
  type string;
 description
    "If an alarm type can not be fully specified at design time by
     alarm-type-id, this string qualifier is used in addition to
     fully define a unique alarm type.
     The definition of alarm qualifiers is considered being part
     of the instrumentation and out of scope for this module.
     An empty string is used when this is part of a key.";
}
 * Groupings
 */
grouping common-alarm-parameters {
 description
    "Common parameters for an alarm.
     This grouping is used both in the alarm list and in the
     notification representing an alarm state change.";
 leaf resource {
```

Vallin & Bjorklund Expires March 24, 2019 [Page 27]

```
type resource;
  mandatory true;
  description
    "The alarming resource. See also 'alt-resource'.
    This could for example be a reference to the alarming
     interface";
}
leaf alarm-type-id {
  type alarm-type-id;
  mandatory true;
  description
    "This leaf and the leaf 'alarm-type-qualifier' together
     provides a unique identification of the alarm type.";
}
leaf alarm-type-qualifier {
  type alarm-type-qualifier;
  description
    "This leaf is used when the 'alarm-type-id' leaf cannot
     uniquely identify the alarm type. Normally, this is not
     the case, and this leaf is the empty string.";
}
leaf-list alt-resource {
  type resource;
  description
    "Used if the alarming resource is available over other
     interfaces. This field can contain SNMP OID's, CIM paths or
     3GPP Distinguished names for example.";
}
list related-alarm {
  key "resource alarm-type-id alarm-type-qualifier";
  description
    "References to related alarms. Note that the related alarm
     might have been purged from the alarm list.";
  leaf resource {
    type leafref {
      path "/alarms/alarm-list/alarm/resource";
      require-instance false;
    }
    description
      "The alarming resource for the related alarm.";
  }
  leaf alarm-type-id {
    type leafref {
      path "/alarms/alarm-list/alarm"
         + "[resource=current()/../resource]"
         + "/alarm-type-id";
      require-instance false;
    }
```

Vallin & Bjorklund Expires March 24, 2019 [Page 28]

```
description
        "The alarm type identifier for the related alarm.";
   }
   leaf alarm-type-gualifier {
     type leafref {
       path "/alarms/alarm-list/alarm"
           + "[resource=current()/../resource]"
           + "[alarm-type-id=current()/../alarm-type-id]"
           + "/alarm-type-qualifier";
        require-instance false;
     }
     description
        "The alarm qualifier for the related alarm.";
   }
 }
 leaf-list impacted-resource {
   type resource;
   description
      "Resources that might be affected by this alarm. If the
       system creates an alarm on a resource and also has a mapping
       to other resources that might be impacted, these resources
      can be listed in this leaf-list. In this way the system can
       create one alarm instead of several. For example, if an
       interface has an alarm, the 'impacted-resource' can
       reference the aggregated port channels.";
 }
 leaf-list root-cause-resource {
   type resource;
   description
      "Resources that are candidates for causing the alarm. If the
       system has a mechanism to understand the candidate root
       causes of an alarm, this leaf-list can be used to list the
       root cause candidate resources. In this way the system can
      create one alarm instead of several. An example might be a
       logging system (alarm resource) that fails, the alarm can
       reference the file-system in the 'root-cause-resource'
       leaf-list. Note that the intended use is not to also send an
       an alarm with the root-cause-resource as alarming resource.
      The root-cause-resource leaf list is a hint and should not
       also generate an alarm for the same problem.";
 }
}
grouping alarm-state-change-parameters {
 description
    "Parameters for an alarm state change.
    This grouping is used both in the alarm list's
```

Vallin & Bjorklund Expires March 24, 2019 [Page 29]

```
status-change list and in the notification representing an
    alarm state change.";
 leaf time {
   type yang:date-and-time;
   mandatory true;
   description
      "The time the status of the alarm changed. The value
       represents the time the real alarm state change appeared
       in the resource and not when it was added to the
       alarm list. The /alarm-list/alarm/last-changed MUST be
       set to the same value.";
 }
 leaf perceived-severity {
   type severity-with-clear;
   mandatory true;
   description
      "The severity of the alarm as defined by X.733. Note
      that this may not be the original severity since the alarm
      may have changed severity.";
   reference
      "ITU Recommendation X.733: Information Technology
         - Open Systems Interconnection
         - System Management: Alarm Reporting Function";
 }
 leaf alarm-text {
   type alarm-text;
   mandatory true;
   description
      "A user friendly text describing the alarm state change.";
   reference
      "ITU Recommendation X.733: Information Technology
         - Open Systems Interconnection
         - System Management: Alarm Reporting Function";
 }
}
grouping operator-parameters {
 description
    "This grouping defines parameters that can be changed by an
    operator.";
 leaf time {
   type yang:date-and-time;
   mandatory true;
   description
      "Timestamp for operator action on alarm.";
 }
 leaf operator {
   type string;
```

Vallin & Bjorklund Expires March 24, 2019 [Page 30]

Internet-Draft

```
mandatory true;
   description
      "The name of the operator that has acted on this
      alarm.";
 }
 leaf state {
   type operator-state;
   mandatory true;
   description
      "The operator's view of the alarm state.";
 }
 leaf text {
   type string;
   description
      "Additional optional textual information provided by
      the operator.";
 }
}
grouping resource-alarm-parameters {
 description
    "Alarm parameters that originates from the resource view.";
 leaf is-cleared {
   type boolean;
   mandatory true;
   description
      "Indicates the current clearance state of the alarm. An
      alarm might toggle from active alarm to cleared alarm and
      back to active again.";
 }
 leaf last-changed {
   type yang:date-and-time;
   mandatory true;
   description
      "A timestamp when the alarm status was last changed. Status
      changes are changes to 'is-cleared', 'perceived-severity',
       and 'alarm-text'.";
 }
 leaf perceived-severity {
   type severity;
   mandatory true;
   description
      "The last severity of the alarm.
      If an alarm was raised with severity 'warning', but later
      changed to 'major', this leaf will show 'major'.";
 }
 leaf alarm-text {
```

Vallin & Bjorklund Expires March 24, 2019 [Page 31]

Internet-Draft

```
type alarm-text;
    mandatory true;
    description
      "The last reported alarm text. This text should contain
       information for an operator to be able to understand
       the problem and how to resolve it.";
 }
 list status-change {
    if-feature "alarm-history";
    key "time";
    min-elements 1;
    description
      "A list of status change events for this alarm.
       The entry with latest time-stamp in this list MUST
       correspond to the leafs 'is-cleared', 'perceived-severity'
       and 'alarm-text' for the alarm. The time-stamp for that
       entry MUST be equal to the 'last-changed' leaf.
       This list is ordered according to the timestamps of
       alarm state changes. The last item corresponds to the
       latest state change.
       The following state changes creates an entry in this
       list:
       - changed severity (warning, minor, major, critical)
       - clearance status, this also updates the 'is-cleared'
         leaf
       - alarm text update";
    uses alarm-state-change-parameters;
 }
}
/*
 * The /alarms data tree
*/
container alarms {
 description
    "The top container for this module.";
 container control {
    description
      "Configuration to control the alarm behaviour.";
    leaf max-alarm-status-changes {
      type union {
        type uint16;
        type enumeration {
          enum infinite {
```

Vallin & Bjorklund Expires March 24, 2019 [Page 32]

```
description
          "The status change entries are accumulated
           infinitely.";
      }
    }
  }
  default "32";
  description
    "The status-change entries are kept in a circular list
     per alarm. When this number is exceeded, the oldest
     status change entry is automatically removed. If the
     value is 'infinite', the status change entries are
     accumulated infinitely.";
}
choice notify-status-changes {
  description
    "This leaf controls the notifications sent for alarm status
     updates. There are three options:
     1. notifications are sent for all updates, severity level
        changes and alarm text changes
     2. notifications are only sent for alarm raise and clear
     3. notifications are sent for status changes equal to or
        above the specified severity level. Clear notifications
        shall always be sent
        Notifications shall also be sent for state changes that
        makes an alarm less severe than the specified level.
     In option 3, assuming the severity level is set to major,
     and that the alarm has the following state changes
     [(Time, severity, clear)]:
     [(T1, major, -), (T2, minor, -), (T3, warning, -),
      (T4, minor, -), (T5, major, -), (T6, critical, -),
      (T7, major. -), (T8, major, clear)]
     In that case, notifications will be sent at
     T1, T2, T5, T6, T7 and T8.";
  leaf notify-all-state-changes {
    type empty;
    description
      "Send notifications for all status changes.";
  }
  leaf notify-raise-and-clear {
    type empty;
    description
      "Send notifications only for raise, clear, and re-raise.
       Notifications for severity level changes or alarm text
       changes are not sent.";
  }
  leaf notify-severity-level {
    type severity;
```

Vallin & Bjorklund Expires March 24, 2019 [Page 33]

```
description
      "Only send notifications for alarm state changes
       crossing the specified level. Always send clear
       notifications.";
  }
}
container alarm-shelving {
  if-feature "alarm-shelving";
  description
    "The alarm-shelving/shelf list is used to shelve
     (block/filter) alarms. The server will move any alarms
     corresponding to the shelving criteria from the
     alarms/alarm-list/alarm list to the
     alarms/shelved-alarms/shelved-alarm list. It will also
     stop sending notifications for the shelved alarms.
                                                         The
     conditions in the shelf criteria are logically ANDed.
    When the shelving criteria is deleted or changed, the
     non-matching alarms MUST appear in the
     alarms/alarm-list/alarm list according to the real state.
    This means that the instrumentation MUST maintain states
     for the shelved alarms. Alarms that match the criteria
     shall have an operator-state 'shelved'. When the shelf
     configuration will remove an alarm from the shelf the
     server shall add an operator state 'unshelved'.";
  list shelf {
    key "name";
    leaf name {
      type string;
      description
        "An arbitrary name for the alarm shelf.";
    }
    description
      "Each entry defines the criteria for shelving alarms.
       Criteria are ANDed. If no criteria are specified,
       all alarms will be shelved.";
    leaf-list resource {
      type resource-match;
      description
        "Shelve alarms for matching resources.";
    }
    leaf alarm-type-id {
      type alarm-type-id;
      description
        "Shelve all alarms that have an alarm-type-id that is
         equal to or derived from the given alarm-type-id.";
    }
    leaf alarm-type-qualifier-match {
      type string;
```

Vallin & Bjorklund Expires March 24, 2019 [Page 34]

```
description
          "A W3C regular expression that is used to match
           an alarm type qualifier. Shelve all alarms that
           matches this regular expression for the alarm
           type qualifier.";
      }
      leaf description {
        type string;
        description
          "An optional textual description of the shelf. This
           description should include the reason for shelving
           these alarms.";
      }
    }
  }
}
container alarm-inventory {
  config false;
  description
    "This alarm-inventory/alarm-type list contains all possible
     alarm types for the system.
     If the system knows for which resources a specific alarm
     type can appear, this is also identified in the inventory.
     The list also tells if each alarm type has a corresponding
     clear state. The inventory shall only contain concrete
     alarm types.
     The alarm inventory MUST be updated by the system when new
     alarms can appear. This can be the case when installing new
     software modules or inserting new card types. A
     notification 'alarm-inventory-changed' is sent when the
     inventory is changed.";
  list alarm-type {
    key "alarm-type-id alarm-type-qualifier";
    description
      "An entry in this list defines a possible alarm.";
    leaf alarm-type-id {
      type alarm-type-id;
      description
        "The statically defined alarm type identifier for this
         possible alarm.";
    }
    leaf alarm-type-qualifier {
      type alarm-type-gualifier;
      description
        "The optionally dynamically defined alarm type identifier
         for this possible alarm.";
    }
```

Vallin & Bjorklund Expires March 24, 2019 [Page 35]

}

```
leaf-list resource {
      type resource-match;
      description
        "Optionally, specifies for which resources the alarm type
         is valid.";
    }
    leaf has-clear {
      type boolean;
      mandatory true;
      description
        "This leaf tells the operator if the alarm will be
         cleared when the correct corrective action has been
         taken. Implementations SHOULD strive for detecting the
         cleared state for all alarm types. If this leaf is
         true, the operator can monitor the alarm until it
         becomes cleared after the corrective action has been
         taken. If this leaf is false the operator needs to
         validate that the alarm is not longer active using other
         mechanisms. Alarms can lack a corresponding clear due
         to missing instrumentation or that there is no logical
         corresponding clear state.";
    }
    leaf-list severity-levels {
      type severity;
      description
        "This leaf-list indicates the possible severity levels of
         this alarm type. Note well that 'clear' is not part of
         the severity type. In general, the severity level should
         be defined by the instrumentation based on dynamic state
         and not defined statically by the alarm type in order to
         provide relevant severity level based on dynamic state
         and context. However most alarm types have a defined set
         of possible severity levels and this should be provided
         here.";
    }
    leaf description {
      type string;
      mandatory true;
      description
        "A description of the possible alarm. It SHOULD include
         information on possible underlying root causes and
         corrective actions.";
    }
  }
container summary {
  if-feature "alarm-summary";
  config false;
```

Vallin & Bjorklund Expires March 24, 2019 [Page 36]

```
description
  "This container gives a summary of number of alarms.";
list alarm-summary {
  key "severity";
 description
    "A global summary of all alarms in the system. The summary
     does not include shelved alarms.";
  leaf severity {
    type severity;
    description
      "Alarm summary for this severity level.";
  }
  leaf total {
    type yang:gauge32;
   description
      "Total number of alarms of this severity level.";
  }
  leaf cleared {
    type yang:gauge32;
    description
      "For this severity level, the number of alarms that are
      cleared.";
  }
  leaf cleared-not-closed {
    if-feature "operator-actions";
    type yang:gauge32;
    description
      "For this severity level, the number of alarms that are
      cleared but not closed.";
  }
  leaf cleared-closed {
    if-feature "operator-actions";
    type yang:gauge32;
    description
      "For this severity level, the number of alarms that are
      cleared and closed.";
  }
  leaf not-cleared-closed {
    if-feature "operator-actions";
    type yang:gauge32;
    description
      "For this severity level, the number of alarms that are
       not cleared but closed.";
  }
  leaf not-cleared-not-closed {
    if-feature "operator-actions";
    type yang:gauge32;
    description
```

Vallin & Bjorklund Expires March 24, 2019 [Page 37]

```
"For this severity level, the number of alarms that are
         not cleared and not closed.";
    }
  }
  leaf shelves-active {
    if-feature "alarm-shelving";
    type empty;
    description
      "This is a hint to the operator that there are active
       alarm shelves. This leaf MUST exist if the
       alarms/shelved-alarms/number-of-shelved-alarms is > 0.";
  }
}
container alarm-list {
  config false;
  description
    "The alarms in the system.";
  leaf number-of-alarms {
    type yang:gauge32;
    description
      "This object shows the total number of
       alarms in the system, i.e., the total number
       of entries in the alarm list.";
  }
  leaf last-changed {
    type yang:date-and-time;
    description
      "A timestamp when the alarm list was last
       changed. The value can be used by a manager to
       initiate an alarm resynchronization procedure.";
  }
  list alarm {
    key "resource alarm-type-id alarm-type-qualifier";
    description
      "The list of alarms. Each entry in the list holds one
       alarm for a given alarm type and resource.
       An alarm can be updated from the underlying resource or
       by the user. The following leafs are maintained by the
       resource: is-cleared, last-change, perceived-severity,
       and alarm-text. An operator can change: operator-state
       and operator-text.
       Entries appear in the alarm list the first time an
       alarm becomes active for a given alarm-type and resource.
       Entries do not get deleted when the alarm is cleared, this
       is a boolean state in the alarm.
```

Alarm entries are removed, purged, from the list by an

Vallin & Bjorklund Expires March 24, 2019 [Page 38]

```
explicit purge action. For example, purge all alarms
   that are cleared and in closed operator-state that are
   older than 24 hours. Systems may also remove alarms based
   on locally configured policies which is out of scope for
   this module.";
uses common-alarm-parameters;
leaf time-created {
  type yang:date-and-time;
  mandatory true;
  description
    "The time-stamp when this alarm entry was created. This
     represents the first time the alarm appeared, it can
     also represent that the alarm re-appeared after a purge.
     Further state-changes of the same alarm does not change
     this leaf, these changes will update the 'last-changed'
     leaf.";
}
uses resource-alarm-parameters;
list operator-state-change {
  if-feature "operator-actions";
  key "time";
 description
    "This list is used by operators to indicate
     the state of human intervention on an alarm.
     For example, if an operator has seen an alarm,
     the operator can add a new item to this list indicating
     that the alarm is acknowledged.";
 uses operator-parameters;
}
action set-operator-state {
  if-feature "operator-actions";
  description
    "This is a means for the operator to indicate
     the level of human intervention on an alarm.";
  input {
    leaf state {
      type writable-operator-state;
      mandatory true;
      description
        "Set this operator state.";
    }
   leaf text {
      type string;
      description
        "Additional optional textual information.";
    }
 }
}
```

Vallin & Bjorklund Expires March 24, 2019 [Page 39]

```
notification operator-action {
      if-feature "operator-actions";
      description
        "This notification is used to report that an operator
         acted upon an alarm.";
      uses operator-parameters;
    }
  }
}
container shelved-alarms {
  if-feature "alarm-shelving";
  config false;
  description
    "The shelved alarms. Alarms appear here if they match the
     criteria in /alarms/control/alarm-shelving. This list does
     not generate any notifications. The list represents alarms
     that are considered not relevant by the operator. Alarms in
     this list have an operator-state of 'shelved'. This can not
     be changed.";
  leaf number-of-shelved-alarms {
    type yang:gauge32;
    description
      "This object shows the total number of currently
       alarms, i.e., the total number of entries
       in the alarm list.";
  }
  leaf alarm-shelf-last-changed {
    type yang:date-and-time;
    description
      "A timestamp when the shelved alarm list was last
       changed. The value can be used by a manager to
       initiate an alarm resynchronization procedure.";
  }
  list shelved-alarm {
    key "resource alarm-type-id alarm-type-qualifier";
    description
      "The list of shelved alarms. Shelved alarms
       can only be updated from the underlying resource,
       no operator actions are supported.";
    uses common-alarm-parameters;
    leaf shelf-name {
      type leafref {
        path "/alarms/control/alarm-shelving/shelf/name";
        require-instance false;
      }
      description
        "The name of the shelf.";
    }
```

Vallin & Bjorklund Expires March 24, 2019 [Page 40]

```
uses resource-alarm-parameters;
    list operator-state-change {
      if-feature "operator-actions";
      key "time";
      description
        "This list is used by operators to indicate
         the state of human intervention on an alarm.
         For shelved alarms, the system has set the list
         item in the list to 'shelved'.";
      uses operator-parameters;
    }
  }
}
list alarm-profile {
  if-feature "alarm-profile";
  key "alarm-type-id alarm-type-qualifier-match resource";
  ordered-by user;
  description
    "This list is used to assign further information or
     configuration for each alarm type. This module supports
     a mechanism where the client can override the system
     default alarm severity levels. The alarm-profile is
     also a useful augmentation point for specific additions
     to alarm types.";
  leaf alarm-type-id {
    type al:alarm-type-id;
    description
      "The alarm type identifier to match.";
  }
  leaf alarm-type-qualifier-match {
    type string;
    description
      "A W3C regular expression that is used to
       match.";
  }
  leaf resource {
    type al:resource-match;
    description
      "Specifies which resources to match.";
  }
  leaf description {
    type string;
    mandatory true;
    description
      "A description of the alarm profile.";
  }
  container alarm-severity-assignment-profile {
    if-feature "severity-assignment";
```

Vallin & Bjorklund Expires March 24, 2019 [Page 41]

```
description
        "The client can override the system default
        severity level.";
      reference
        "ITU M.3100, ITU M.3160
         - Generic Network Information Model,
        Alarm Severity Assignment Profile";
      leaf-list severity-levels {
        type al:severity;
        ordered-by user;
        description
          "Specifies the configured severity level(s) for the
           matching alarm. If the alarm has several severity
           levels the leaf-list shall be given in rising severity
           order. The original M3100/M3160 ASAP function only
           allows for a one-to-one mapping between alarm type and
           severity but since the IETF alarm module supports
           stateful alarms the mapping must allow for several
           severity levels.
           Assume a high-utilisation alarm type with two
           thresholds with the system default severity levels of
           threshold1 = warning and threshold2 = minor. Setting
           this leaf-list to (minor, major) will assign the
           severity levels threshold1 = minor and
           threshold2 = major";
     }
   }
 }
}
/*
 * Operations
*/
rpc compress-alarms {
 if-feature "alarm-history";
 description
    "This operation requests the server to compress entries in the
    alarm list by removing all but the latest state change for all
    alarms. Conditions in the input are logically ANDed. If no
    input condition is given, all alarms are compressed.";
 input {
   leaf resource {
      type leafref {
       path "/alarms/alarm-list/alarm/resource";
        require-instance false;
      }
```

Vallin & Bjorklund Expires March 24, 2019 [Page 42]

Internet-Draft

```
description
        "Compress the alarms with this resource.";
   }
   leaf alarm-type-id {
     type leafref {
       path "/alarms/alarm-list/alarm/alarm-type-id";
        require-instance false;
      }
      description
        "Compress alarms with this alarm-type-id.";
   }
   leaf alarm-type-qualifier {
     type leafref {
        path "/alarms/alarm-list/alarm/alarm-type-qualifier";
        require-instance false;
      }
     description
        "Compress the alarms with this alarm-type-qualifier.";
   }
 }
 output {
   leaf compressed-alarms {
      type uint32;
      description
        "Number of compressed alarm entries.";
   }
 }
}
rpc compress-shelved-alarms {
 if-feature "alarm-history and alarm-shelving";
 description
    "This operation requests the server to compress entries in the
     shelved alarm list by removing all but the latest state change
     for all alarms. Conditions in the input are logically ANDed.
     If no input condition is given, all alarms are compressed.";
 input {
   leaf resource {
      type leafref {
       path "/alarms/shelved-alarms/shelved-alarm/resource";
        require-instance false;
      }
     description
        "Compress the alarms with this resource.";
   }
   leaf alarm-type-id {
      type leafref {
        path "/alarms/shelved-alarms/shelved-alarm/alarm-type-id";
        require-instance false;
```

Vallin & Bjorklund Expires March 24, 2019 [Page 43]

```
}
      description
        "Compress alarms with this alarm-type-id.";
    }
    leaf alarm-type-qualifier {
      type leafref {
        path "/alarms/shelved-alarms/shelved-alarm"
           + "/alarm-type-qualifier";
        require-instance false;
      }
      description
        "Compress the alarms with this alarm-type-qualifier.";
    }
 }
 output {
    leaf compressed-alarms {
      type uint32;
      description
        "Number of compressed alarm entries.";
    }
 }
}
grouping filter-input {
 description
    "Grouping to specify a filter construct on alarm information.";
 leaf alarm-status {
    type enumeration {
      enum any {
        description
          "Ignore alarm clearance status.";
      }
      enum cleared {
        description
          "Filter cleared alarms.";
      }
      enum not-cleared {
        description
          "Filter not cleared alarms.";
      }
    }
    mandatory true;
    description
      "The clearance status of the alarm.";
 }
 container older-than {
    presence "Age specification";
    description
```

Vallin & Bjorklund Expires March 24, 2019 [Page 44]

}

```
"Matches the 'last-status-change' leaf in the alarm.";
  choice age-spec {
    description
      "Filter using date and time age.";
    case seconds {
      leaf seconds {
        type uint16;
        description
          "Seconds part";
      }
    }
    case minutes {
      leaf minutes {
        type uint16;
        description
          "Minute part";
      }
    }
    case hours {
      leaf hours {
        type uint16;
        description
          "Hours part.";
      }
    }
    case days {
      leaf days {
        type uint16;
        description
          "Day part";
      }
    }
    case weeks {
      leaf weeks {
        type uint16;
        description
          "Week part";
      }
    }
  }
container severity {
  presence "Severity filter";
  choice sev-spec {
    description
      "Filter based on severity level.";
    leaf below {
      type severity;
```

Vallin & Bjorklund Expires March 24, 2019 [Page 45]

```
description
          "Severity less than this leaf.";
      }
      leaf is {
        type severity;
        description
          "Severity level equal this leaf.";
      }
      leaf above {
        type severity;
        description
          "Severity level higher than this leaf.";
      }
   }
   description
      "Filter based on severity.";
 }
 container operator-state-filter {
   if-feature "operator-actions";
   presence "Operator state filter";
   leaf state {
      type operator-state;
     description
        "Filter on operator state.";
   }
   leaf user {
      type string;
     description
        "Filter based on which operator.";
   }
   description
      "Filter based on operator state.";
 }
}
rpc purge-alarms {
 description
    "This operation requests the server to delete entries from the
     alarm list or the shelved alarms list according to the
     supplied criteria. To purge alarms in the shelved alarms,
     set the operator-state filter input to 'shelved'.
     Typically it can be used to delete alarms that are
     in closed operator state and older than a specified time.
     In the shelved alarm list it makes sense to delete alarms that
     are not relevant anymore.
     The number of purged alarms is returned as an output
     parameter.";
 input {
```

Vallin & Bjorklund Expires March 24, 2019 [Page 46]

```
Internet-Draft
```

```
uses filter-input;
   }
   output {
      leaf purged-alarms {
        type uint32;
        description
          "Number of purged alarms.";
      }
   }
  }
  /*
   * Notifications
  */
 notification alarm-notification {
   description
      "This notification is used to report a state change for an
       alarm. The same notification is used for reporting a newly
       raised alarm, a cleared alarm or changing the text and/or
       severity of an existing alarm.";
   uses common-alarm-parameters;
   uses alarm-state-change-parameters;
 }
 notification alarm-inventory-changed {
   description
      "This notification is used to report that the list of possible
       alarms has changed. This can happen when for example if a new
       software module is installed, or a new physical card is
       inserted.";
 }
}
```

<CODE ENDS>

## 6. X.733 Extensions

Many alarm systems are based on the X.733, [X.733], and X.736 [X.736] alarm standards. This module augments the alarm inventory, the alarm lists and the alarm notification with X.733 and X.736 parameters.

The module also supports a feature whereby the alarm manager can configure the mapping from alarm types to X.733 event-type and probable-cause parameters. This might be needed when the default mapping provided by the system is in conflict with other management systems or not considered correct.

Vallin & Bjorklund Expires March 24, 2019 [Page 47]

Note that the IETF Alarm Module term 'resource' is synonymous to the ITU term 'managed object'.

## 7. The X.733 Mapping Module

```
This YANG module references [X.733] and [X.736].
```

```
<CODE BEGINS> file "ietf-alarms-x733@2018-09-20.yang"
module ietf-alarms-x733 {
 yang-version 1.1;
 namespace "urn:ietf:params:xml:ns:yang:ietf-alarms-x733";
 prefix x733;
  import ietf-alarms {
   prefix al;
 }
  import ietf-yang-types {
   prefix yang;
   reference "RFC 6991: Common YANG Data Types";
  }
 organization
    "IETF CCAMP Working Group";
  contact
    "WG Web: <<u>http://tools.ietf.org/wg/ccamp</u>>
    WG List: <mailto:ccamp@ietf.org>
    Editor: Stefan Vallin
               <mailto:stefan@wallan.se>
    Editor:
               Martin Bjorklund
               <mailto:mbj@tail-f.com>";
  description
    "This module augments the ietf-alarms module with X.733 alarm
    parameters.
    The following structures are augmented with X.733 event type
    and probable cause:
      1) alarms/alarm-inventory: all possible alarm types
      2) alarms/alarm-list: every alarm in the system
      3) alarm-notification: notifications indicating alarm state
         changes
```

The module also optionally allows the alarm management system to configure the mapping from the IETF Alarm module alarm keys to the ITU tuple (event-type, probable-cause).

Vallin & Bjorklund Expires March 24, 2019 [Page 48]

```
The mapping does not include a corresponding X.733 specific
   problem value. The recommendation is to use the
   'alarm-type-qualifier' leaf which serves the same purpose.
  The module uses an integer and a corresponding string for
  probable cause instead of a globally defined enumeration, in
  order to be able to manage conflicting enumeration definitions.
  A single globally defined enumeration is challenging to
  maintain.";
reference
 "ITU Recommendation X.733: Information Technology
     - Open Systems Interconnection
     - System Management: Alarm Reporting Function";
revision 2018-09-20 {
 description
   "Initial revision.";
 reference "RFC XXXX: YANG Alarm Module";
}
/*
 * Features
*/
feature configure-x733-mapping {
 description
    "The system supports configurable X733 mapping from
    the IETF alarm module alarm-type to X733 event-type
    and probable-cause.";
}
/*
 * Typedefs
 */
typedef event-type {
 type enumeration {
   enum other {
     value 1;
     description
        "None of the below.";
   }
   enum communications-alarm {
     value 2;
      description
        "An alarm of this type is principally associated with the
         procedures and/or processes required to convey
         information from one point to another.";
```

Vallin & Bjorklund Expires March 24, 2019 [Page 49]

```
}
enum quality-of-service-alarm {
 value 3;
 description
    "An alarm of this type is principally associated with a
     degradation in the quality of a service.";
}
enum processing-error-alarm {
 value 4;
 description
    "An alarm of this type is principally associated with a
    software or processing fault.";
}
enum equipment-alarm {
 value 5;
 description
    "An alarm of this type is principally associated with an
     equipment fault.";
}
enum environmental-alarm {
 value 6;
 description
    "An alarm of this type is principally associated with a
     condition relating to an enclosure in which the equipment
     resides.";
}
enum integrity-violation {
 value 7;
 description
    "An indication that information may have been illegally
    modified, inserted or deleted.";
}
enum operational-violation {
 value 8;
 description
    "An indication that the provision of the requested service
    was not possible due to the unavailability, malfunction or
     incorrect invocation of the service.";
}
enum physical-violation {
 value 9;
 description
    "An indication that a physical resource has been violated
    in a way that suggests a security attack.";
}
enum security-service-or-mechanism-violation {
 value 10;
  description
```

Vallin & Bjorklund Expires March 24, 2019 [Page 50]

```
"An indication that a security attack has been detected by
         a security service or mechanism.";
   }
   enum time-domain-violation {
     value 11;
      description
        "An indication that an event has occurred at an unexpected
        or prohibited time.";
   }
 }
 description
   "The event types as defined by X.733 and X.736.";
 reference
    "ITU Recommendation X.733: Information Technology
       - Open Systems Interconnection
       - System Management: Alarm Reporting Function
    ITU Recommendation X.736: Information Technology
      - Open Systems Interconnection
       - System Management: Security Alarm Reporting Function";
}
typedef trend {
 type enumeration {
   enum less-severe {
      description
        "There is at least one outstanding alarm of a
         severity higher (more severe) than that in the
        current alarm.";
   }
   enum no-change {
     description
        "The Perceived severity reported in the current
         alarm is the same as the highest (most severe)
         of any of the outstanding alarms";
   }
   enum more-severe {
     description
        "The Perceived severity in the current alarm is
        higher (more severe) than that reported in any
        of the outstanding alarms.";
   }
 }
 description
   "This type is used to describe the
    severity trend of the alarming resource";
 reference "Module Attribute-ASN1Module (X.721:02/1992)";
}
```

Vallin & Bjorklund Expires March 24, 2019 [Page 51]

```
typedef value-type {
  type union {
    type int64;
    type uint64;
    type decimal64 {
      fraction-digits 2;
    }
 }
 description
    "A generic union type to match ITU choice of integer
     and real.";
}
/*
 * Groupings
*/
grouping x733-alarm-parameters {
 description
    "Common X.733 parameters for alarms.";
  leaf event-type {
    type event-type;
    description
      "The X.733/X.736 event type for this alarm.";
  }
 leaf probable-cause {
    type uint32;
    description
      "The X.733 probable cause for this alarm.";
 }
 leaf probable-cause-string {
    type string;
    description
      "The user friendly string matching
       the probable cause integer value. The string
       SHOULD match the X.733 enumeration. For example,
       value 27 is 'localNodeTransmissionError'.";
 }
 container threshold-information {
    description
      "This parameter shall be present when the alarm
       is a result of crossing a threshold. ";
    leaf triggered-threshold {
      type string;
      description
        "The identifier of the threshold attribute that
         caused the notification.";
    }
```

Vallin & Bjorklund Expires March 24, 2019 [Page 52]

```
leaf observed-value {
  type value-type;
  description
    "The value of the gauge or counter which crossed
     the threshold. This may be different from the
     threshold value if, for example, the gauge may
     only take on discrete values.";
}
choice threshold-level {
 description
    "In the case of a gauge the threshold level specifies
     a pair of threshold values, the first being the value
     of the crossed threshold and the second, its corresponding
     hysteresis; in the case of a counter the threshold level
     specifies only the threshold value.";
  case up {
    leaf up-high {
      type value-type;
      description
        "The going up threshold for rising the alarm.";
    }
    leaf up-low {
      type value-type;
      description
        "The threshold level for clearing the alarm.
         This is used for hysteresis functions for gauges.";
    }
  }
  case down {
    leaf down-low {
      type value-type;
      description
        "The going down threshold for rising the alarm.";
    }
    leaf down-high {
      type value-type;
      description
        "The threshold level for clearing the alarm.
         This is used for hysteresis functions for gauges.";
    }
  }
}
leaf arm-time {
  type yang:date-and-time;
  description
    "For a gauge threshold, the time at which the threshold
    was last re-armed, namely the time after the previous
     threshold crossing at which the hysteresis value of the
```

Vallin & Bjorklund Expires March 24, 2019 [Page 53]

YANG Alarm Module

```
threshold was exceeded thus again permitting generation
       of notifications when the threshold is crossed.
       For a counter threshold, the later of the time at which
       the threshold offset was last applied, or the time at
       which the counter was last initialized (for resettable
       counters).";
  }
}
list monitored-attributes {
  uses attribute;
  key "id";
  description
    "The Monitored attributes parameter, when present, defines
     one or more attributes of the resource and their
     corresponding values at the time of the alarm.";
}
leaf-list proposed-repair-actions {
  type string;
  description
    "This parameter, when present, is used if the cause is
     known and the system being managed can suggest one or
     more solutions (such as switch in standby equipment,
     retry, replace media).";
}
leaf trend-indication {
  type trend;
  description
    "This parameter specifies the current
     severity trend of the resource. If present it
     indicates that there are one or more alarms
     ('outstanding alarms') which have not been cleared,
     and pertain to the same resource as that to which
     this alarm ('current alarm') pertains.
     The possible values are:
       more-severe: The Perceived severity in the current
         alarm is higher (more severe) than that reported in
         any of the outstanding alarms.
       no-change: The Perceived severity reported in the
         current alarm is the same as the highest (most severe)
         of any of the outstanding alarms.
       less-severe: There is at least one outstanding alarm
         of a severity higher (more severe) than that in the
         current alarm.";
}
leaf backedup-status {
```

Vallin & Bjorklund Expires March 24, 2019 [Page 54]

```
type boolean;
 description
    "This parameter, when present, specifies whether or not
     the object emitting the alarm has been backed-up, and
     services provided to the user have, therefore, not been
     disrupted. The use of this field in conjunction with the
     severity field provides information in an independent form
     to qualify the seriousness of the alarm and the ability of
     the system as a whole to continue to provide services.
     If the value of this parameter is true, it indicates that
     the object emitting the alarm has been backed-up; if false,
     the object has not been backed-up.";
}
leaf backup-object {
 type al:resource;
 description
    "This parameter shall be present when the Backed-up status
    parameter is present and has the value true. This parameter
     specifies the managed object instance that is providing
     back-up services for the managed object about which the
    notification pertains. This parameter is useful,
    for example, when the back-up object is from a pool of
     objects any of which may be dynamically allocated to
     replace a faulty object.";
}
list additional-information {
 key "identifier";
 description
    "This parameter allows the inclusion of a
     set of additional information in the alarm. It is
     a series of data structures each of which contains three
     items of information: an identifier, a significance
     indicator, and the problem information.";
 leaf identifier {
    type string;
    description
      "Identifies the data-type of the information parameter.";
 }
 leaf significant {
    type boolean;
    description
      "Set to true if the receiving system must be able to
       parse the contents of the information subparameter
       for the event report to be fully understood.";
 }
 leaf information {
    type string;
    description
```

Vallin & Bjorklund Expires March 24, 2019 [Page 55]

```
"Additional information about the alarm.";
   }
 }
 leaf security-alarm-detector {
   type al:resource;
   description
      "This parameter identifies the detector of the security
      alarm.";
 }
 leaf service-user {
   type al:resource;
   description
      "This parameter identifies the service-user whose request
      for service led to the generation of the security alarm.";
 }
 leaf service-provider {
   type al:resource;
   description
      "This parameter identifies the intended service-provider
      of the service that led to the generation of the security
      alarm.";
 }
 reference
    "ITU Recommendation X.733: Information Technology
       - Open Systems Interconnection
       - System Management: Alarm Reporting Function
    ITU Recommendation X.736: Information Technology
       - Open Systems Interconnection
       - System Management: Security Alarm Reporting Function";
}
grouping x733-alarm-definition-parameters {
 description
    "Common X.733 parameters for alarm definitions.
    This grouping is used to define those alarm
    attributes that can be mapped from the alarm-type
    mechanism in the ietf-alarm module.";
 leaf event-type {
   type event-type;
   description
      "The alarm type has this X.733/X.736 event type.";
 }
 leaf probable-cause {
   type uint32;
   description
      "The alarm type has this X.733 probable cause value.
      This module defines probable cause as an integer
       and not as an enumeration. The reason being that the
```

Vallin & Bjorklund Expires March 24, 2019 [Page 56]

```
primary use of probable cause is in the management
       application if it is based on the X.733 standard.
      However, most management applications have their own
       defined enum definitions and merging enums from
      different systems might create conflicts. By using
       a configurable uint32 the system can be configured
       to match the enum values in the management application.";
 }
 leaf probable-cause-string {
   type string;
   description
      "This string can be used to give a user friendly string
       to the probable cause value.";
 }
}
grouping attribute {
 description
    "A grouping to match the ITU generic reference to
    an attribute.";
 leaf id {
   type al:resource;
   description
      "The resource representing the attribute.";
 }
 leaf value {
   type string;
   description
      "The value represented as a string since it could
      be of any type.";
 }
 reference "Module Attribute-ASN1Module (X.721:02/1992)";
}
/*
 * Add X.733 parameters to the alarm definitions, alarms,
* and notification.
*/
augment "/al:alarms/al:alarm-inventory/al:alarm-type" {
 description
   "Augment X.733 mapping information to the alarm inventory.";
 uses x733-alarm-definition-parameters;
}
/*
 * Add X.733 configurable mapping.
 */
```

Vallin & Bjorklund Expires March 24, 2019 [Page 57]

}

```
augment "/al:alarms/al:control" {
    description
      "Add X.733 mapping capabilities. ";
   list x733-mapping {
      if-feature "configure-x733-mapping";
      key "alarm-type-id alarm-type-qualifier-match";
      description
        "This list allows a management application to control the
        X.733 mapping for all alarm types in the system. Any entry
         in this list will allow the alarm manager to over-ride the
         default X.733 mapping in the system and the final mapping
         will be shown in the alarm inventory.";
      leaf alarm-type-id {
        type al:alarm-type-id;
        description
          "Map the alarm type with this alarm type identifier.";
      }
      leaf alarm-type-qualifier-match {
        type string;
        description
          "A W3C regular expression that is used when mapping an
          alarm type and alarm-type-qualifier to X.733 parameters.";
      }
      uses x733-alarm-definition-parameters;
   }
  }
  augment "/al:alarms/al:alarm-list/al:alarm" {
   description
      "Augment X.733 information to the alarm.";
   uses x733-alarm-parameters;
 }
  augment "/al:alarms/al:shelved-alarms/al:shelved-alarm" {
   description
      "Augment X.733 information to the alarm.";
   uses x733-alarm-parameters;
  }
 augment "/al:alarm-notification" {
   description
      "Augment X.733 information to the alarm notification.";
   uses x733-alarm-parameters;
 }
<CODE ENDS>
```

Vallin & Bjorklund Expires March 24, 2019 [Page 58]

YANG Alarm Module

## 8. IANA Considerations

This document registers a URI in the IETF XML registry [RFC3688]. Following the format in RFC 3688, the following registration is requested to be made.

URI: urn:ietf:params:xml:ns:yang:ietf-alarms

Registrant Contact: The IESG.

XML: N/A, the requested URI is an XML namespace.

This document registers a YANG module in the YANG Module Names registry [<u>RFC6020</u>].

name: ietf-alarms namespace: urn:ietf:params:xml:ns:yang:ietf-alarms prefix: al reference: RFC XXXX

## 9. Security Considerations

The YANG module specified in this document defines a schema for data that is designed to be accessed via network management protocols such as NETCONF [RFC6241] or RESTCONF [RFC8040]. The lowest NETCONF layer is the secure transport layer, and the mandatory-to-implement secure transport is Secure Shell (SSH) [RFC6242]. The lowest RESTCONF layer is HTTPS, and the mandatory-to-implement secure transport is TLS [RFC5246].

The NETCONF access control model [<u>RFC6536</u>] provides the means to restrict access for particular NETCONF or RESTCONF users to a preconfigured subset of all available NETCONF or RESTCONF protocol operations and content.

There are a number of data nodes defined in this YANG module that are writable/creatable/deletable (i.e., config true, which is the default). These data nodes may be considered sensitive or vulnerable in some network environments. Write operations (e.g., edit-config) to these data nodes without proper protection can have a negative effect on network operations. These are the subtrees and data nodes and their sensitivity/vulnerability:

/alarms/control/notify-status-change: This leaf controls whether an alarm should notify only raise and clear or all severity level changes. Unauthorized access to leaf could have a negative impact on operational procedures relying on fine-grained alarm state change reporting.

Vallin & Bjorklund Expires March 24, 2019 [Page 59]

Internet-Draft

/alarms/control/alarm-shelving/shelf: This list controls the shelving (blocking) of alarms. Unauthorized access to this list could jeopardize the alarm management procedures since these alarms will not be notified and not be part of the alarm list.

Some of the RPC operations in this YANG module may be considered sensitive or vulnerable in some network environments. It is thus important to control access to these operations. These are the operations and their sensitivity/vulnerability:

purge-alarms: This RPC deletes alarms from the alarm list. Unauthorized use of this RPC could jeopardize the alarm management procedures since the deleted alarms may be vital for the alarm management application.

### **10**. Acknowledgements

The authors wish to thank Viktor Leijon and Johan Nordlander for their valuable input on forming the alarm model.

The authors also wish to thank Nick Hancock, Joey Boyd, Tom Petch and Balazs Lengyel for their extensive reviews and contributions to this document.

#### 11. References

#### **11.1**. Normative References

- [M.3100] International Telecommunications Union, "Generic Network Information Model", ITU-T Recommendation M.3100, 2005.
- [M.3160] International Telecommunications Union, "Generic, protocol-neutral management information model", ITU-T Recommendation M.3100, 2008.
- [RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", <u>BCP 14</u>, <u>RFC 2119</u>, DOI 10.17487/ <u>RFC2119</u>, March 1997, <<u>http://www.rfc-editor.org/info/rfc2119</u>>.
- [RFC3688] Mealling, M., "The IETF XML Registry", <u>BCP 81</u>, <u>RFC 3688</u>, DOI 10.17487/RFC3688, January 2004, <<u>http://www.rfc-editor.org/info/rfc3688</u>>.
- [RFC5246] Dierks, T. and E. Rescorla, "The Transport Layer Security (TLS) Protocol Version 1.2", <u>RFC 5246</u>, DOI 10.17487/ <u>RFC5246</u>, August 2008, <<u>https://www.rfc-editor.org/info/ rfc5246</u>>.

Vallin & Bjorklund Expires March 24, 2019 [Page 60]

- [RFC6020] Bjorklund, M., Ed., "YANG A Data Modeling Language for the Network Configuration Protocol (NETCONF)", <u>RFC 6020</u>, DOI 10.17487/RFC6020, October 2010, <http://www.rfc-editor.org/info/rfc6020>.
- [RFC6241] Enns, R., Ed., Bjorklund, M., Ed., Schoenwaelder, J., Ed., and A. Bierman, Ed., "Network Configuration Protocol (NETCONF)", <u>RFC 6241</u>, DOI 10.17487/RFC6241, June 2011, <<u>http://www.rfc-editor.org/info/rfc6241</u>>.
- [RFC6242] Wasserman, M., "Using the NETCONF Protocol over Secure Shell (SSH)", <u>RFC 6242</u>, DOI 10.17487/RFC6242, June 2011, <<u>https://www.rfc-editor.org/info/rfc6242</u>>.
- [RFC6991] Schoenwaelder, J., Ed., "Common YANG Data Types", <u>RFC</u> 6991, DOI 10.17487/RFC6991, July 2013, <<u>http://www.rfc-editor.org/info/rfc6991</u>>.
- [RFC7950] Bjorklund, M., Ed., "The YANG 1.1 Data Modeling Language", <u>RFC 7950</u>, DOI 10.17487/RFC7950, August 2016, <<u>http://www.rfc-editor.org/info/rfc7950</u>>.
- [RFC8040] Bierman, A., Bjorklund, M., and K. Watsen, "RESTCONF Protocol", <u>RFC 8040</u>, DOI 10.17487/RFC8040, January 2017, <<u>http://www.rfc-editor.org/info/rfc8040</u>>.
- [RFC8174] Leiba, B., "Ambiguity of Uppercase vs Lowercase in <u>RFC</u> 2119 Key Words", <u>BCP 14</u>, <u>RFC 8174</u>, DOI 10.17487/RFC8174, May 2017, <<u>https://www.rfc-editor.org/info/rfc8174</u>>.
- [X.733] International Telecommunications Union, "Information Technology - Open Systems Interconnection - Systems Management: Alarm Reporting Function", ITU-T Recommendation X.733, 1992.

## **<u>11.2</u>**. Informative References

### [ALARMIRP]

3GPP, "Telecommunication management; Fault Management; Part 2: Alarm Integration Reference Point (IRP): Information Service (IS)", 3GPP TS 32.111-2 3.4.0, March 2005.

Vallin & Bjorklund Expires March 24, 2019 [Page 61]

YANG Alarm Module

# [ALARMSEM]

Wallin, S., Leijon, V., Nordlander, J., and N. Bystedt, "The semantics of alarm definitions: enabling systematic reasoning about alarms. International Journal of Network Management, Volume 22, Issue 3, John Wiley and Sons, Ltd, http://dx.doi.org/10.1002/nem.800", March 2012.

- [EEMUA] EEMUA Publication No. 191 Engineering Equipment and Materials Users Association, London, 2 edition., "Alarm Systems: A Guide to Design, Management and Procurement.", 2007.
- [G.7710] ITU-T, "SERIES G: TRANSMISSION SYSTEMS AND MEDIA, DIGITAL SYSTEMS AND NETWORKS Data over Transport - Generic aspects - Transport network control aspects. Common equipment management function requirements", 2012.
- [ISA182] International Society of Automation,ISA, "ANSI/ISA-18.2-2009 Management of Alarm Systems for the Process Industries", 2009.
- [RFC3877] Chisholm, S. and D. Romascanu, "Alarm Management Information Base (MIB)", <u>RFC 3877</u>, DOI 10.17487/RFC3877, September 2004, <<u>http://www.rfc-editor.org/info/rfc3877</u>>.
- [RFC8340] Bjorklund, M. and L. Berger, Ed., "YANG Tree Diagrams", BCP 215, RFC 8340, DOI 10.17487/RFC8340, March 2018, <<u>https://www.rfc-editor.org/info/rfc8340</u>>.
- [X.736] International Telecommunications Union, "Information Technology - Open Systems Interconnection - Systems Management: Security alarm reporting function", ITU-T Recommendation X.736, 1992.

## Appendix A. Vendor-specific Alarm-Types Example

This example shows how to define alarm-types in a vendor-specific module. In this case the vendor "xyz" has chosen to define top level identities according to X.733 event types.

```
module example-xyz-alarms {
  namespace "urn:example:xyz-alarms";
  prefix xyz-al;
  import ietf-alarms {
    prefix al;
  }
  identity xyz-alarms {
    base al:alarm-type-id;
  }
  identity communications-alarm {
    base xyz-alarms;
  }
  identity quality-of-service-alarm {
    base xyz-alarms;
  }
  identity processing-error-alarm {
    base xyz-alarms;
  }
  identity equipment-alarm {
   base xyz-alarms;
  }
  identity environmental-alarm {
    base xyz-alarms;
  }
 // communications alarms
  identity link-alarm {
   base communications-alarm;
  }
 // QoS alarms
  identity high-jitter-alarm {
    base quality-of-service-alarm;
  }
}
```

### Appendix B. Alarm Inventory Example

This shows an alarm inventory, it shows one alarm type defined only with the identifier, and another dynamically configured. In the latter case a digital input has been connected to a smoke-detector, therefore the 'alarm-type-qualifier' is set to "smoke-detector" and the 'alarm-type-identity' to "environmental-alarm".

Vallin & Bjorklund Expires March 24, 2019 [Page 63]

```
Internet-Draft
```

```
<alarms xmlns="urn:ietf:params:xml:ns:yang:ietf-alarms"
        xmlns:xyz-al="urn:example:xyz-alarms"
        xmlns:dev="urn:example:device">
  <alarm-inventory>
    <alarm-type>
      <alarm-type-id>xyz-al:link-alarm</alarm-type-id>
      <alarm-type-qualifier/>
      <resource>
        /dev:interfaces/dev:interface
      </resource>
      <has-clear>true</has-clear>
      <description>
        Link failure, operational state down but admin state up
      </description>
    </alarm-type>
    <alarm-type>
      <alarm-type-id>xyz-al:environmental-alarm</alarm-type-id>
      <alarm-type-qualifier>smoke-alarm</alarm-type-qualifier>
      <has-clear>true</has-clear>
      <description>
        Connected smoke detector to digital input
      </description>
    </alarm-type>
  </alarm-inventory>
</alarms>
```

# <u>Appendix C</u>. Alarm List Example

```
In this example we show an alarm that has toggled [major, clear,
major]. An operator has acknowledged the alarm.
<alarms xmlns="urn:ietf:params:xml:ns:yang:ietf-alarms"
        xmlns:xyz-al="urn:example:xyz-alarms"
        xmlns:dev="urn:example:device">
  <alarm-list>
    <number-of-alarms>1</number-of-alarms>
    <last-changed>2015-04-08T08:39:50.00Z</last-changed>
   <alarm>
     <resource>
        /dev:interfaces/dev:interface[name='FastEthernet1/0']
     </resource>
     <alarm-type-id>xyz-al:link-alarm</alarm-type-id>
     <alarm-type-gualifier></alarm-type-gualifier>
     <time-created>2015-04-08T08:39:50.00Z</time-created>
     <is-cleared>false</is-cleared>
```

Vallin & Bjorklund Expires March 24, 2019 [Page 64]

```
<alt-resource>1.3.6.1.2.1.2.2.1.1.17</alt-resource>
      <last-changed>2015-04-08T08:39:40.00Z</last-changed>
      <perceived-severity>major</perceived-severity>
      <alarm-text>
        Link operationally down but administratively up
      </alarm-text>
      <status-change>
        <time>2015-04-08T08:39:40.00Z</time>
        <perceived-severity>major</perceived-severity>
        <alarm-text>
          Link operationally down but administratively up
        </alarm-text>
      </status-change>
      <status-change>
        <time>2015-04-08T08:30:00.00+00:00</time>
        <perceived-severity>cleared</perceived-severity>
        <alarm-text>
          Link operationally up and administratively up
        </alarm-text>
      </status-change>
      <status-change>
        <time>2015-04-08T08:20:10.00+00:00</time>
        <perceived-severity>major</perceived-severity>
        <alarm-text>
          Link operationally down but administratively up
        </alarm-text>
      </status-change>
      <operator-state-change>
        <time>2015-04-08T08:39:50.00Z</time>
        <state>ack</state>
        <operator>joe</operator>
        <text>Will investigate, ticket TR764999</text>
      </operator-state-change>
    </alarm>
  </alarm-list>
</alarms>
```

## Appendix D. Alarm Shelving Example

This example shows how to shelf alarms. We shelf alarms related to the smoke-detectors since they are being installed and tested. We also shelf all alarms from FastEthernet1/0.

Vallin & Bjorklund Expires March 24, 2019 [Page 65]

```
<alarms xmlns="urn:ietf:params:xml:ns:yang:ietf-alarms"
        xmlns:xyz-al="urn:example:xyz-alarms"
        xmlns:dev="urn:example:device">
  <control>
   <alarm-shelving>
      <shelf>
        <name>FE10</name>
        <resource>
          /dev:interfaces/dev:interface[name='FastEthernet1/0']
        </resource>
      </shelf>
      <shelf>
        <name>detectortest</name>
        <alarm-type-id>xyz-al:environmental-alarm</alarm-type-id>
        <alarm-type-qualifier-match>
          smoke-alarm
        </alarm-type-qualifier-match>
      </shelf>
   </alarm-shelving>
  </control>
</alarms>
```

# Appendix E. X.733 Mapping Example

```
This example shows how to map a dynamic alarm type (alarm-type-
identity=environmental-alarm, alarm-type-qualifier=smoke-alarm) to
the corresponding X.733 event-type and probable cause parameters.
<alarms xmlns="urn:ietf:params:xml:ns:yang:ietf-alarms"
        xmlns:xyz-al="urn:example:xyz-alarms">
  <control>
    <x733-mapping
       xmlns="urn:ietf:params:xml:ns:yang:ietf-alarms-x733">
      <alarm-type-id>xyz-al:environmental-alarm</alarm-type-id>
      <alarm-type-qualifier-match>
        smoke-alarm
      </alarm-type-qualifier-match>
      <event-type>quality-of-service-alarm</event-type>
      <probable-cause>777</probable-cause>
    </x733-mapping>
  </control>
</alarms>
```

Vallin & Bjorklund Expires March 24, 2019 [Page 66]

# Appendix F. Background and Usability Requirements

This section gives background information regarding design choices in the alarm module. It also defines usability requirements for alarms. Alarm usability is important for an alarm interface. A data-model will help in defining the format but if the actual alarms are of low value we have not gained the goal of alarm management.

The telecommunication domain has standardized an alarm interface in ITU-T X.733 [X.733]. This continued in mobile networks within the 3GPP organization [ALARMIRP]. Although SNMP is the dominant mechanism for monitoring devices, IETF did not early on standardize an alarm MIB. Instead, management systems interpreted the enterprise specific traps per MIB and device to build an alarm list. When finally The Alarm MIB [RFC3877] was published, it had to address the existence of enterprise traps and map these into alarms. This requirement led to a MIB that is not always easy to use.

## **F.1**. Alarm Concepts

There are two misconceptions regarding alarms and alarm interfaces that are important to sort out. The first problem is that alarms are mixed with events in general. Alarms MUST correspond to an undesirable state that needs corrective action. Many implementations of alarm interfaces do not adhere to this principle and just send events in general. In order to qualify as an alarm, there must exist a corrective action. If that is not true, it is an event that can go into logs.

"One of the most important principles of alarm management is that an alarm requires an action. This means that if the operator does not need to respond to an alarm (because unacceptable consequences do not occur), then it is not an alarm. Following this cardinal rule will help eliminate many potential alarm management issues." [ISA182]

The other misconception is that the term "alarm" refers to the notification itself. Rather, an alarm is a state of a resource in the system. The alarm notifications report state changes of the alarm, such as alarm raise and alarm clear.

### F.1.1. Alarm type

Since every alarm has a corresponding corrective action, a vendor can to prepare a list of available alarms and their corrective actions. We use the term "alarm type" to refer to every possible alarm that could be active in the system.

Vallin & Bjorklund Expires March 24, 2019 [Page 67]

YANG Alarm Module

Alarm types are also fundamental in order to provide a state-based alarm list. The alarm list correlates alarm state changes for the same alarm type and the same resource into one alarm.

Different alarm interfaces use different mechanisms to define alarm types, ranging from simple error numbers to more advanced mechanisms like the X.733 triplet of event type, probable cause and specific problem.

A common misunderstanding is that individual alarm notifications are alarm types. This is not correct; e.g., "link-up" and "link-down" are two notifications reporting different states for the same alarm type, "link-alarm".

### **F.2**. Relationships to other alarm standards

This section briefly describes how this alarm module relates to other relevant alarm standards. It covers the definition of the concept of an alarm and the data models of the referenced alarm standards.

### **F.2.1**. Alarm definition

The table below summarizes relevant definitions of the term "alarm".

| +<br>  Standard  | +<br>  Definition   | ++<br>  Comment  |
|--|---|--|
| X.733<br>  [ <u>X.733</u> ]<br> <br> <br> <br> <br> <br> | <pre>  error: A deviation of a   system from normal   operation. fault: The   physical or algorithmic   cause of a malfunction.   Faults manifest   themselves as errors.   alarm: A notification, of   the form defined by this   function, of a specific   event. An alarm may or   may not represent an   error.</pre> | The X.733 alarm                 definition is focused on                   the notification as such                   and not the state. It                 also uses the basic                 criteria of deviation                 from normal condition.                 There is no requirement                 for an operation action                 to be required. |
| G.7710<br>  [ <u>G.7710</u> ]<br> <br>                   | Alarms are indications<br>  that are automatically<br>  generated by an NE as a<br>  result of the declaration<br>  of a failure.<br>   | The G.7710 definition is  <br>  close to the original  <br>  X.733 definition.  <br> <br>  |
| Alarm MIB  | Alarm: Persistent   | <u>RFC 3877</u> defines alarm  |

+----+

Vallin & Bjorklund Expires March 24, 2019 [Page 68]

| [ <u>RFC3877</u> ]<br> <br> <br> <br> <br> <br> <br> <br> <br>   | indication of a fault.<br>Fault: Lasting error or<br>warning condition.<br>Error: A deviation of a<br>system from normal<br>operation.   | referring back to "a  <br>deviation from normal  <br>operation". This is  <br>problematic, since this  <br>might not require an  <br>operator action. The  <br>alarm MIB is state  <br>oriented rather than  <br>notification oriented,  <br>an alarm is a "lasting  <br>condition", not a  <br>discrete notification  <br>reporting about a  <br>condition state change. |
|--|--|---|
| ISA<br>  [ <u>ISA182</u> ]<br> <br> <br> <br>  | Alarm: An audible and/or<br>visible means of<br>indicating to the<br>operator an equipment<br>malfunction, process<br>deviation or abnormal<br>condition requiring a<br>response.  | The ISA standard adds an  <br>  important requirement to  <br>  the "deviation from  <br>  normal condition state";  <br>  requiring a response.  |
| EEMUA<br>  [ <u>EEMUA]</u><br> <br> <br>   | An alarm is an event to<br>which an operator must<br>knowingly react,respond,<br>and acknowledge - not<br>simply acknowledge and<br>ignore.  | This is the foundation<br>for the definition of<br>alarm in this document.<br>It focuses on the core<br>criteria that an action<br>is really needed.  |
| 3GPP Alarm<br>  IRP<br>  [ <u>ALARMIRP</u> ]<br> <br> | 3GPP v15: An alarm<br>signifies an undesired<br>condition of a resource<br>(e.g. network element,<br>link) for which an<br>operator action is<br>required. It emphasizes a<br>key requirement that<br>operators [] should<br>not be informed about an<br>undesired condition<br>unless it requires<br>operator action. 3GPP<br>v12: alarm: abnormal<br>network entity condition,<br>which categorizes an<br>event as a fault. fault: | definition not requiring  <br>  an operator action and  <br>  the more broad  <br>  definition of deviation  <br>  from normal condition.  <br>  The earlier version also  <br>  defined an alarm as a  |

Vallin & Bjorklund Expires March 24, 2019 [Page 69]

|   | a deviation of a system |     |
|---|-------------------------|-----|
|   | from normal operation,  |     |
|   | which may result in the |     |
|   | loss of operational     |     |
|   | capabilities []         | 1   |
| + | +                       | -++ |

### Table 1: Definition of alarm in standards

The evolution of the definition of alarm moves from focused on events reporting a deviation from normal operation towards a definition to a undesired \*state\* which \*requires an operator action\*.

### F.2.2. Data model

This section describes how this YANG alarm module relates to other standard data models. Note well that we cover other data-models for alarm interfaces. Not other standards such as SDO specific alarms for example.

## F.2.2.1. X.733

X.733 has acted as a base for several alarm data models over the year. The YANG alarm module differs in the following ways:

X.733 models the alarm list as a list of notifications. The YANG alarm module defines the alarm list as the current alarm states for the resources, which is generated from the state change reporting notifications.

In X.733 an alarm can have the severity level clear. In the YANG alarm module "clear" is not a severity level, it is a separate state of the alarm. An alarm can have the following states for example (major, cleared), (minor, not cleared)

X.733 uses a flat globally defined enumerated "probable cause" to identify alarm types. This alarm module uses a hierarchical YANG identity, alarm-type. This enables delegation of alarm types within organizations. It also lets management reason about "abstract" alarm-types corresponding to base identities, see <u>Section 3.2</u>.

The YANG alarm module has not included the majority of the X.733 alarm attributes. Rather these are defined in an augmenting module if "strict" X.733 compliance is needed.

Vallin & BjorklundExpires March 24, 2019[Page 70]

#### F.2.2.2. RFC3877, the Alarm MIB

The MIB in <u>RFC3877</u> takes a different approach, rather than defining a concrete data-model for alarms, it defines a model to map existing SNMP managed-objects and notifications into alarm states and alarm notifications. This was necessary since MIBs where already defined with both managed objects and notifications indicating alarms, for example linkUp and linkDown notifications in combination with ifAdminState and ifOperState. So <u>RFC3877</u> can not really be compared to the alarm YANG module in that sense.

The Alarm MIB maps existing MIB definitions into alarms, alarmModelTable. The upside of that is that a SNMP Manager can at runtime read the possible alarm types. This corresponds to the alarmInventory in the alarm YANG module.

### F.2.2.3. 3GPP Alarm IRP

The 3GPP Alarm IRP is an evolution of X.733. Main differences between the alarm YANG module and 3GPP are:

3GPP keeps the majority of the X.733 attributes, the alarm YANG module does not.

3GPP introduced overlapping and possibly conflicting keys for alarms, alarmId and (managed object, event type, probable cause, specific problem). (See Annex C in [X.733] Example 3). In the YANG alarm module the key for identifying an alarm instance is clearly defined by (resource, alarm-type, alarm-type-qualifier). See also Section 3.4 for more information.

The alarm YANG module clearly separates the resource/ instrumentation life cycle from the operator life cycle. 3GPP allows operators to set the alarm severity to clear, this is not allowed by this module, rather an operator closes an alarm which does not affect the severity.

### **F.2.2.4**. **G.7710**

G.7710 is different than the previous referenced alarm standards. It does define a data-model for alarm reporting. It defines common equipment management function requirements including alarm instrumentation. The scope is transport networks.

The requirements in G.7710 corresponds to features in the alarm YANG module in the following way:

Vallin & Bjorklund Expires March 24, 2019 [Page 71]

Alarm Severity Assignment Profile (ASAP): the alarm profile "/alarms/alarm-profile/".

Alarm Reporting Control (ARC): alarm shelving "/alarms/control/ alarm-shelving/" and the ability to control alarm notifications "/alarms/control/notify-status-changes".

## **F.3**. Usability Requirements

Common alarm problems and the cause of the problems are summarized in Table 2. This summary is adopted to networking based on the ISA [ISA182] and EEMUA [EEMUA] standards.

| ++  |  | ++  |
|---|--|---|
| Problem  <br>   <br>   <br>   | Cause  | How this  <br>  module  <br>  address the  <br>  cause  |
| Alarms are  <br>  generated but  <br>  they are ignored  <br>  by the operator.  <br>   <br>  | "Nuisance" alarms (chattering<br>alarms and fleeting alarms),<br>faulty hardware, redundant<br>alarms, cascading alarms,<br>incorrect alarm settings,<br>alarms have not been<br>rationalized, the alarms<br>represent log information<br>rather than true alarms. | Strict definition of  alarms requiring corrective response. Alarm requirements in Table 3.                              |
| When alarms  <br>  occur, operators  <br>  do not know how  <br>  to respond.  <br>   <br>   <br>   | Insufficient alarm response<br>procedures and not well<br>defined alarm types.   | The alarminventorylists allalarm typesandcorrectiveactions.Alarmrequirementsin Table 3.                                 |
| <br>  The alarm  <br>  display is full  <br>  of alarms, even  <br>  when there is  <br>  nothing wrong.  | Nuisance alarms, stale alarms,<br>alarms from equipment not in<br>service.   | The alarm  <br>  definition  <br>  and alarm  <br>  shelving.  <br>   |
| <pre>During a   During a   failure,   operators are   flooded with so   many alarms that   they do not know   which ones are   the most   important.   </pre> | Incorrect prioritization of<br>alarms. Not using advanced<br>alarm techniques (e.g. state-<br>based alarming).   | State-based  <br>  alarm model,  <br>  alarm rate  <br>  requirements  <br>  in Table 4  <br>  and Table 5  <br>   <br> |

Table 2: Alarm Problems and Causes

Based upon the above problems EEMUA gives the following definition of a good alarm:

Vallin & Bjorklund Expires March 24, 2019 [Page 73]

| +<br>  Characteristic    | ++   |
|--------------------------|--|
| +                        | ++   |
| Relevant                 | Not spurious or of low operational value.                                  |
| Unique                   | Not duplicating another alarm.   |
| Timely<br>               | Not long before any response is needed or too  <br>  late to do anything.  |
| <br>  Prioritized<br>    | Indicating the importance that the operator  <br>  deals with the problem. |
| <br>  Understandable<br> | Having a message which is clear and easy to  <br>  understand.             |
| <br>  Diagnostic         | I Identifying the problem that has occurred.                               |
| Advisory                 | I Indicative of the action to be taken.                                    |
| <br>  Focusing<br>+      | <br>  Drawing attention to the most important issues.  <br>++              |

# Table 3: Definition of a Good Alarm

Vendors SHOULD rationalize all alarms according to above. Another crucial requirement is acceptable alarm notification rates. Vendors SHOULD make sure that they do not exceed the recommendations from EEMUA below:

| +<br>  Long Term Alarm Rate in Steady<br>  Operation | ++<br>  Acceptability  <br>                  |
|--|--|
| More than one per minute<br> <br>                    | Very likely to be  <br>  unacceptable.  <br> |
| One per 2 minutes<br>                                | Likely to be over-demanding.  <br>           |
| One per 5 minutes<br>                                | Manageable.                                  |
| Less than one per 10 minutes                         | Very likely to be acceptable.                |

Table 4: Acceptable Alarm Rates, Steady State

Vallin & Bjorklund Expires March 24, 2019 [Page 74]

Internet-Draft

+-----+ | Number of alarms displayed | Acceptability | in 10 minutes following a | | major network problem | Definitely excessive and very likely | | More than 100 | to lead to the operator to abandon | | the use of the alarm system. 20-100 | Hard to cope with. | Should be manageable - but may be | Under 10 | difficult if several of the alarms | require a complex operator response. | 1 +------

Table 5: Acceptable Alarm Rates, Burst

The numbers in Table 4 and Table 5 are the sum of all alarms for a network being managed from one alarm console. So every individual system or NMS contributes to these numbers.

Vendors SHOULD make sure that the following rules are used in designing the alarm interface:

- Rationalize the alarms in the system to ensure that every alarm is necessary, has a purpose, and follows the cardinal rule - that it requires an operator response. Adheres to the rules of Table 3
- 2. Audit the quality of the alarms. Talk with the operators about how well the alarm information support them. Do they know what to do in the event of an alarm? Are they able to quickly diagnose the problem and determine the corrective action? Does the alarm text adhere to the requirements in Table 3?
- 3. Analyze and benchmark the performance of the system and compare it to the recommended metrics in Table 4 and Table 5. Start by identifying nuisance alarms, standing alarms at normal state and startup.

Authors' Addresses

Stefan Vallin Stefan Vallin AB

Email: stefan@wallan.se

Vallin & BjorklundExpires March 24, 2019[Page 75]

Martin Bjorklund Cisco

Email: mbj@tail-f.com