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Downgrading mechanism for Email Address Internationalization draft-ietf-eai-downgrade-11.txt

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### **Abstract**

Traditional mail systems handle only ASCII characters in SMTP envelope and mail header fields. The Email Address Internationalization (UTF8SMTP) extension allows UTF-8 characters in SMTP envelope and mail header fields. To avoid rejecting internationalized Email messages when a server in the delivery path does not support the UTF8SMTP extension,

some sort of converting mechanism is required. This document describes a downgrading mechanism for Email Address Internationalization. Note that this is a way to downgrade, not tunnel. There is no associated upconversion mechanism, although internationalized email clients might use original internationalized addresses or other data when displaying or replying to downgraded messages.

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1. Introduction TOC

Traditional mail systems which are defined by [RFC5321] (Klensin, J., "Simple Mail Transfer Protocol," October 2008.) and [RFC5322] (Resnick, P., Ed., "Internet Message Format," October 2008.) allow ASCII characters in SMTP envelope and mail header field values. The UTF8SMTP extension [RFC4952] (Klensin, J. and Y. Ko, "Overview and Framework for Internationalized Email," July 2007.), [RFC5335] (Abel, Y., "Internationalized Email Headers," September 2008.) and [RFC5336] (Yao, J. and W. Mao, "SMTP Extension for Internationalized Email Addresses," September 2008.) allows UTF-8 characters in SMTP envelope and mail header field values.

If an envelope address or header field contains non-ASCII characters, the message cannot be delivered unless every system in the delivery path supports UTF8SMTP. This document describes a downgrading mechanism to avoid rejection of such messages when a server which does not support the UTF8SMTP extension is encountered. Downgrading mechanism converts envelope and header fields to an all-ASCII representation.

[RFC5335] (Abel, Y., "Internationalized Email Headers,"
September 2008.) allows UTF-8 characters to be used in mail header

fields and MIME header fields. The downgrading mechanism specified here converts mail header fields and MIME header fields to ASCII. This document does not change any protocols except by defining new header fields. It describes the conversion method from the internationalized email envelopes/messages which are defined in [RFC4952] (Klensin, J. and Y. Ko, "Overview and Framework for Internationalized Email, "July 2007.) [RFC5335] (Abel, Y., "Internationalized Email Headers," September 2008.) [RFC5336] (Yao, J. and W. Mao, "SMTP Extension for Internationalized Email Addresses," September 2008.) to the traditional email envelopes/ messages which are defined in [RFC5321] (Klensin, J., "Simple Mail Transfer Protocol," October 2008.) [RFC5322] (Resnick, P., Ed., "Internet Message Format," October 2008.). [RFC5336] (Yao, J. and W. Mao, "SMTP Extension for Internationalized Email Addresses," September 2008.) section 2.2 defines when downgrading occurs. If the SMTP client has an UTF8SMTP envelope or an internationalized message and the SMTP server doesn't support the UTF8SMTP SMTP extension, then the SMTP client MUST NOT send a UTF8SMTP envelope or an internationalized message to the SMTP server. The section shows 4 choices. The fourth choice is downgrading, as described here. Downgrading may be implemented in MUAs, MSAs, MTAs which act as the

SMTP client, or in MDAs, POP servers, IMAP servers which store or offer UTF8SMTP envelopes or internationalized messages to non-UTF8SMTP compliant systems which include message stores. This document tries to define the downgrading process clearly and it preserves the original information as much as possible. Downgrading in UTF8SMTP consists of the following four parts:

\*New header fields definition

\*SMTP downgrading

\*Email header fields downgrading

\*MIME header fields downgrading

In <u>Section 3 (New header fields definition</u>), many header fields starting with "Downgraded-" are introduced. They preserve the original envelope information and the original header fields. The SMTP downgrading is described in Section 4 (SMTP Downgrading). It generates ASCII only envelope information from an UTF8SMTP envelope.

The Email header fields downgrading is described in Section 5 (Email header fields downgrading). It generates ASCII only header fields. The MIME header fields are expanded in [RFC5335] (Abel, Y., "Internationalized Email Headers," September 2008.). The MIME header fields downgrading is described in <u>Section 6 (MIME body part headers</u> <u>downgrading)</u>. It generates ASCII only MIME header fields.

2. Terminology TOC

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in RFC 2119 [RFC2119] (Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels," March 1997.).

All specialized terms used in this specification are defined in the EAI overview [RFC4952] (Klensin, J. and Y. Ko, "Overview and Framework for Internationalized Email," July 2007.) or in [RFC5321] (Klensin, J., "Simple Mail Transfer Protocol," October 2008.) [RFC5322] (Resnick, P., Ed., "Internet Message Format," October 2008.), MIME documents [RFC2045] (Freed, N. and N. Borenstein, "Multipurpose Internet Mail Extensions (MIME) Part One: Format of Internet Message Bodies, "November 1996.) [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) [RFC2183] (Troost, R., Dorner, S., and K. Moore, "Communicating Presentation Information in Internet Messages: The Content-Disposition Header Field, " August 1997.) [RFC2231] (Freed, N. and K. Moore, "MIME Parameter Value and Encoded Word Extensions: Character Sets, Languages, and Continuations," November 1997.). The terms "ASCII address", "internationalized email address", "non-ASCII address", "i18mail address", "UTF8SMTP", "message" and "mailing list" are used with the definitions from [RFC4952] (Klensin, J. and Y. Ko, "Overview and Framework for Internationalized Email," July 2007.) document.

This document depends on [RFC5335] (Abel, Y., "Internationalized Email Headers," September 2008.), [RFC5336] (Yao, J. and W. Mao, "SMTP Extension for Internationalized Email Addresses,"

September 2008.), and [RFC5337] (Newman, C. and A. Melnikov, "Internationalized Delivery Status and Disposition Notifications," September 2008.). Key words used in these document are used in this document, too.

The term "non-ASCII" is an UTF-8 string which contains at least one non-ASCII character.

An "UTF8SMTP envelope" has Email originator/recipient addresses expanded by [RFC5336] (Yao, J. and W. Mao, "SMTP Extension for Internationalized Email Addresses," September 2008.) and [RFC5337] (Newman, C. and A. Melnikov, "Internationalized Delivery Status and Disposition Notifications," September 2008.).

An "UTF8SMTP message" is Email messages expanded by <a href="[RFC5335">[RFC5335]</a> (Abel, Y., "Internationalized Email Headers," September 2008.).

### 3. New header fields definition

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New header fields starting with "Downgraded-" are defined here to preserve those original envelope and header values which contain UTF-8 characters. During downgrading, one new "Downgraded-" header field is added for each original envelope or header field which cannot be passed as-is to a server which does not support UTF8SMTP. The original envelope or header field is removed or rewritten. Only those envelope and header fields which contain non-ASCII characters are affected. The result of this process is a message which is compliant with existing email specifications [RFC5321] (Klensin, J., "Simple Mail Transfer Protocol," October 2008.) and [RFC5322] (Resnick, P., Ed., "Internet Message Format," October 2008.). The original internationalized information can be retrieved by examining the "Downgraded-" header fields which were added. Even though the information is not lost, the original message cannot be perfectly reconstructed. Hence, downgrading is a one-way process. However, an internationalized client might use the information in the "Downgraded-" header fields when processing a downgraded message, for example, such as displaying or composing a reply.

### 3.1. Envelope information preservation headers

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SMTP envelope downgraded information <downgraded-envelope-addr> consists of the original non-ASCII address and the downgraded all-ASCII address.

```
downgraded-envelope-addr = [FWS] "<" [ A-d-l ":" ] uMailbox
FWS "<" Mailbox ">" ">" [CFWS]
```

<uMailbox> is defined in [RFC5336] (Yao, J. and W. Mao, "SMTP
Extension for Internationalized Email Addresses," September 2008.);
<Mailbox> and <A-d-l> are defined in [RFC5321] (Klensin, J., "Simple
Mail Transfer Protocol," October 2008.), section 4.1.2.
Two headers "Downgraded-Mail-From:" and "Downgraded-Rcpt-To:" are
defined to preserve SMTP envelope downgraded information. The header
field syntax is specified as follows:

```
fields =/ downgradedmailfrom / downgradedrcptto
downgradedmailfrom = "Downgraded-Mail-From:" unstructured CRLF
downgradedrcptto = "Downgraded-Rcpt-To:" unstructured CRLF
```

The unstructured content is downgraded-envelope-addr treated as if it were unstructured with <a href="Minimal">[RFC2047]</a> (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for <a href="Mon-ASCII Text">November 1996</a>.) encoding (and charset UTF-8) as needed.

### 3.2. Address header field preservation headers

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The address header fields preservation headers are defined to preserve the original header field. Their value field holds the original header field value. The header field syntax is specified as follows:

Preserving a header field in a downgraded header field is defined as:

- 1. Generate new downgraded header field whose value is the original header field value.
- Treat the generated header field content as if it were unstructured, and then apply [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) encoding with charset UTF-8 as necessary so the result is ASCII.

### 3.3. Unknown header fields preservation headers

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The unknown header fields preservation headers are defined to encapsulate those original header fields which contain non-ASCII

characters and are not otherwise provided for in the this specification. The encapsulation header field name is the concatenation of "Downgraded-" and the original name. The value field holds the original header field value.

The header field syntax is specified as follows:

```
fields =/ unknown-downgraded-headers ":" unstructured CRLF
unknown-downgraded-headers = "Downgraded-" original-header-field-name
original-header-field-name = field-name
```

field-name = 1\*ftext

ftext = %d33-57 ; Any character except %d59-126 ; controls, SP, and

; ":".

Encapsulating a header field in a "Downgraded-" header field is defined as:

- 1. Generate new "Downgraded-" header field whose value is the original header field value.
- Treat the generated header field content as if it were unstructured, and then apply [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) encoding with charset UTF-8 as necessary so the result is ASCII.
- 3. Remove the original header field.

### 4. SMTP Downgrading

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Target of downgrading elements in SMTP envelope are below:

\*<reverse-path> of MAIL FROM command

\*<forward-path> of RCPT TO command

\*ORCPT parameter of RCPT TO command

### 4.1. Path element downgrading

Downgrading the <path> of MAIL FROM and RCPT TO commands uses ALT-ADDRESS parameter defined in <a href="[RFC5336]">[RFC5336]</a> (Yao, J. and W. Mao, "SMTP <a href="Extension for Internationalized Email Addresses," September 2008.)</a>.

A SMTP command is downgradable if the <path> contains non-ASCII address and the command has an ALT-ADDRESS parameter which specifies an ASCII address. Since only non-ASCII addresses are downgradable, specifying an ALT-ADDRESS value for an all-ASCII address is invalid for use with this specification, and no interpretation is assigned to it. This restriction allows for future extension of the specification even though no such extensions are currently anticipated.

Note that even if no downgrading is performed on the envelope, message header fields and message body MIME header fields that contain non-ASCII characters MUST be downgraded. This is described in <u>Section 5 (Email header fields downgrading)</u> and <u>Section 6 (MIME body part headers downgrading)</u>.

When downgrading, replace each <path> which contains non-ASCII mail address with its specified alternative ASCII address and preserve the original information using "Downgraded-Mail-From" and "Downgraded-Rcpt-To" header fields as defined in <a href="Section 3">Section 3</a> (New header fields definition). Before replacing, decode the ALT-ADDRESS parameter value because it is encoded as xtext [RFC3461] (Moore, K., "Simple Mail Transfer Protocol (SMTP) Service Extension for Delivery Status Notifications (DSNs)," January 2003.).

To avoid disclosing recipient addresses, the downgrading process MUST NOT add "Downgraded-Rcpt-To:" header if the SMTP downgrading targets multiple recipients. See <u>Section 7 (Security considerations)</u> for more detail.

As a result of the recipient address downgrading, the domain part of the recipient address prior to downgrading might be different from the domain part of the new recipient address. If the result of address resolution for the domain part of the new recipient address contains the server at the connection destination of the SMTP session for the recipient address prior to downgrading, the SMTP connection is valid for the new recipient address. Otherwise, the downgrading process MUST NOT send the downgraded message to the new recipient address via the connection and MUST try to send the downgraded message to the new recipient address.

### 4.2. ORCPT downgrading

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The "RCPT TO" command can have an ORCPT parameter if the DSN extension [RFC3461] (Moore, K., "Simple Mail Transfer Protocol (SMTP) Service Extension for Delivery Status Notifications (DSNs),"

January 2003.) is supported. If the ORCPT parameter contains an "utf-8" type address and the address contains raw non-ASCII characters, the address MUST be converted to utf-8-addr-xtext form. Those forms are described in [RFC5337] (Newman, C. and A. Melnikov, "Internationalized Delivery Status and Disposition Notifications," September 2008.) and clarified by successor documents such as [I-D.ietf-eai-dsnbis] (Newman, C. and A. Melnikov, "Internationalized Delivery Status and Disposition Notifications," December 2008.).

Before converting to utf-8-addr-xtext form, remove xtext encoding.

### 5. Email header fields downgrading

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This section defines the conversion method to ASCII for each header field which may contain non-ASCII characters.

[RFC5335] (Abel, Y., "Internationalized Email Headers,"

September 2008.) expands Received: header fields, [RFC5322]

(Resnick, P., Ed., "Internet Message Format," October 2008.) ABNF
elements <mailbox>, <word>, <comment>, <unstructured>, [RFC2045]

(Freed, N. and N. Borenstein, "Multipurpose Internet Mail Extensions

(MIME) Part One: Format of Internet Message Bodies," November 1996.)

ABNF element <value>.

### 5.1. Downgrading method for each ABNF element

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Header field downgrading is defined below for each ABNF element. Downgrading an unknown header field is also defined as ENCAPSULATION downgrading. Converting the header field terminates when no non-ASCII characters remain in the header field.

### **5.1.1. RECEIVED** downgrading

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If the header field name is "Received:" and the FOR clause contains a non-ASCII addresses, remove the FOR clause from the header field. Other parts (not counting <comment>s) should not contain non-ASCII values.

### **5.1.2. UNSTRUCTURED** downgrading

If the header field has an <unstructured> field which contains non-ASCII characters, apply [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) encoding with charset UTF-8.

### 5.1.3. WORD downgrading

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If the header field has any <word> fields which contains non-ASCII characters, apply [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) encoding with charset UTF-8.

### 5.1.4. COMMENT downgrading

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If the header field has any <comment> fields which contains non-ASCII characters, apply <a href="Merce">[RFC2047]</a> (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for <a href="Mon-ASCII Text">November 1996</a>.) encoding with charset UTF-8.

### 5.1.5. MIME-VALUE downgrading

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If the header field has any <value> elements defined by [RFC2045] (Freed, N. and N. Borenstein, "Multipurpose Internet Mail Extensions (MIME) Part One: Format of Internet Message Bodies," November 1996.) and the elements contain non-ASCII characters, encode the <value> elements by [RFC2231] (Freed, N. and K. Moore, "MIME Parameter Value and Encoded Word Extensions:

<u>Character Sets, Languages, and Continuations," November 1997.</u>) with charset UTF-8 and the Language information empty. If the <value> element is <quoted-string> and it contains <CFWS> outside the DQUOTE, remove the <CFWS> before this conversion.

### 5.1.6. DISPLAY-NAME downgrading

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If the header field has any <address> (<mailbox> and <group>) elements and they have <display-name> elements which contain non-ASCII characters, encode the <display-name> elements according to <a href="[RFC2047]">[RFC2047]</a> (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text,"

<u>November 1996.</u>) with charset UTF-8. DISPLAY-NAME downgrading is the same algorithm as WORD downgrading.

### 5.1.7. MAILBOX downgrading

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The <mailbox> elements have no equivalent format for non-ASCII addresses. If the header field has any <mailbox> elements which contain non-ASCII characters, preserve the header field in each Address header field preservation header defined in <a href="Section 3.2">Section 3.2</a> (Address header field preservation headers), and rewrite each <mailbox> element to ASCII only format. The <mailbox> element which contains non-ASCII characters is one of three formats.

```
*[ Display-name ] "<" Utf8-addr-spec 1*FCS "<" Addr-spec ">>"
Rewrite it as

[ Display-name ] "<" Addr-spec ">"

*[ Display-name ] "<" Utf8-addr-spec ">"

*Utf8-addr-spec

Rewrite both as
[ Display-name ] "Internationalized Address " Encoded-word " Removed:;"

where the <Encoded-word> is the original <Utf8-addr-spec> encoded according to [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.).
```

### 5.1.8. ENCAPSULATION downgrading

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if the header field contains non-ASCII characters and for which no rule is given above, encapsulate it in a Downgraded header field described in <u>Section 3.3 (Unknown header fields preservation headers)</u> as a last resort.

Applying this procedure to "Received" header field is prohibited.

If the header field contains <utf-8-type-addr> and the <utf-8-type-addr> contains raw non-ASCII characters, it is utf-8-address form and convert it to utf-8-addr-xtext form as described in <a href="Section 4.2">Section 4.2</a> (ORCPT downgrading). COMMENT downgrading is also performed in this case. If the address type is unrecognized and the header contains non-ASCII characters, then fall back to using ENCAPSULATION downgrading on the entire header.

### 5.2. Downgrading method for each header field

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Header fields are listed in [RFC4021] (Klyne, G. and J. Palme, "Registration of Mail and MIME Header Fields," March 2005.). This section describes the downgrading method for each header field. If the whole mail header field does not contain non-ASCII characters, email header field downgrading is not required. Each header field's downgrading method is described below.

### 5.2.1. Address header fields which contain

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From: Sender:

To:

Cc: If the header field contains <mailbox> elements which

Bcc: contains non-ASCII addresses, preserve the header field in

Reply-To: a downgraded header before the conversion. Then Resent-From: perform COMMENT downgrading, DISPLAY-NAME

Resent-Sender: downgrading and MAILBOX downgrading.

Resent-To:

Resent-Cc:

Resent-Bcc:

Resent-Reply-To: 5.2.2. Address header fields with typed Return-Path:

addresses

**Disposition-Notification-To:** 

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Original-Recipient:

Final-Recipient:

If the header field contains non-ASCII characters, perform TYPED-ADDRESS downgrading. 5.2.3. **Downgrading Non-ASCII in comments** TOC Date: Message-ID: Resent-Message-ID: These header fields do not contain non-ASCII In-Reply-To: characters except in comments. If the header References: Resent-Date: contains UTF-8 characters in comments, perform COMMENT downgrading. Resent-Message-ID: MIME-Version: Content-ID: **Content-Transfer-Encoding:** Content-Language: 5.2.4. Received header field **Accept-Language: Auto-Submitted:** TOC Received: perform COMMENT downgrading and RECEIVED downgrading. 5.2.5. MIME Content header fields TOC Content-Type: **Content-Disposition:** Perform MIME-VALUE downgrading and COMMENT downgrading. 5.2.6. Non-ASCII in TOC Subject: Comments: **Content-Description:** Perform UNSTRUCTURED downgrading.

### 5.2.7. Non-ASCII in

### Keywords:

Perform WORD downgrading.

### 5.2.8. Other header fields

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All other header fields which contains non-ASCII characters are user-defined, missing from this draft or future defined header fields. Perform ENCAPSULATION downgrading.

If the software understands the header's structure and a downgrading algorithm other than ENCAPSULATION is applicable, that software SHOULD use that algorithm; ENCAPSULATION downgrading is used as a last resort.

Mailing list header fields (those that start in "List-") are part of this category.

### 6. MIME body part headers downgrading

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MIME body part header fields may contain non-ASCII characters [RFC5335] (Abel, Y., "Internationalized Email Headers,"

September 2008.). This section defines the conversion method to ASCII only header fields for each MIME header field which contains non-ASCII characters. Parse the message body's MIME structure for all levels and check each MIME header field whether it contains non-ASCII characters. If the header field contains non-ASCII characters in the header value, the header is a target of the MIME body part headers downgrading. Each MIME header field's downgrading method is described below. COMMENT downgrading, MIME-VALUE downgrading, UNSTRUCTURED downgrading are described in Section 5 (Email header fields downgrading).

**Content-ID:** The Content-ID: header does not contain non-ASCII characters except in comments. If the header contains UTF-8 characters in comments, perform COMMENT downgrading.

**Content-Type:** Perform MIME-VALUE downgrading and COMMENT **Content-Disposition:** downgrading.

Content-Description: Perform UNSTRUCTURED downgrading.

### 7. Security considerations

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- \*A Downgraded message's header fields contain ASCII characters only. But they still contain MIME encapsulated header fields which contains non-ASCII UTF-8 characters. Furthermore, the body part may contain UTF-8 characters. Implementations parsing Internet messages need to accept UTF-8 body parts and UTF-8 header fields which are MIME encoded. Thus it inherits the security considerations of MIME encoded headers [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) and [RFC3629] (Yergeau, F., "UTF-8, a transformation format of ISO 10646," November 2003.).
- \*Rewriting headers increases the opportunities for undetected spoofing. However rewritten header fields are preserved into Downgraded-\* header fields and parsing Downgraded-\* header fields enables detecting spoofing caused by downgrading.
- \*Addresses that do not appear in the message headers may appear in the RCPT commands to an SMTP server for a number of reasons. Copying information from the Envelope into headers risks inadvertent information disclosure (see [RFC5321] (Klensin, J., "Simple Mail Transfer Protocol," October 2008.) and Section 4 (SMTP Downgrading)). Mitigating inadvertent information disclosure is discussed in same place.
- \*The techniques described here invalidates methods that depend on digital signatures over the envelope or any part of the message which includes the top-level header or body part headers. Depending on the specific message being downgraded, DKIM especially, but also possibly S/MIME, PGP, and similar techniques are all likely to break. The two obvious mitigations are to stick to 7-bit transport when using these techniques (as most/all of them presently require), or make sure you have UTF8SMTP end-to-end when needed.

\*Many gateways and servers on the Internet will discard headers with which they are not familiar. To the extent to which the downgrade procedures depend on new headers (e.g., "Downgraded-") to avoid information loss, the risk of having those headers dropped and its implications must be identified. In particular, if the Downgraded headers are dropped, there is no possibility of reconstructing the original information at any point (before, during, or after delivery). Such gateways violate [RFC2979] (Freed, N., "Behavior of and Requirements for Internet Firewalls," October 2000.) and can be upgraded to correct the problem.

See "Security considerations" section in [RFC4952] (Klensin, J. and Y. Ko, "Overview and Framework for Internationalized Email," July 2007.) for more discussion.

### 8. Implementation notes

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### 8.1. RFC 2047 encoding

TOC

While [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) has a specific algorithm to deal with whitespace in adjacent encoded-words, there are a number of deployed implementations that fail to implement the algorithm correctly. As a result, whitespace behavior is somewhat unpredictable in practice when multiple encoded words are used. While RFC 5322 states that implementations SHOULD limit lines to not more than 78 characters, implementations MAY choose to allow overlong encoded words in order to work around faulty [RFC2047] (Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," November 1996.) implementations. Implementations that choose to do so SHOULD have an optional mechanism to limit line length to 78 characters.

### 8.2. Trivial downgrading

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Downgrading is an alternative to avoid the rejection of messages which require UTF8SMTP support by a server which does not provide

this. Implementing the full specification of this document is desirable, but a partial implementation is also possible. If a partial downgrading implementation confronts an unsupported downgrading target, the implementation MUST NOT send the message to a server which does not support UTF8SMTP. Instead, it MUST reject the message or generate a notification of non-deliverability. A partial downgrading, Trivial downgrading is discussed. It does not support non-ASCII addresses in SMTP envelope and address header fields, unknown header fields downgrading, the MIME body part headers downgrading. It supports

\*some simple header fields downgrading: Subject

\*comments and display name downgrading: From, To, Cc

\*trace header field downgrading: Received

Otherwise, the downgrading fails.

Trivial downgrading targets mail messages which are generated by UTF8SMTP aware MUAs and contain non-ASCII characters in comments, display names, unstructured parts without using non-ASCII E-mail addresses. This mail message does not contain non-ASCII E-mail addresses in the SMTP Envelope and its header fields. But it is not deliverable via a UTF8SMTP un-aware SMTP server. Implementing full specification downgrading may be hard, but trivial downgrading saves mail messages without using non-ASCII addresses.

### 8.3. 7bit transport consideration

TOC

The SMTP client may encounter a SMTP server which does not support the 8BITMIME SMTP extension [RFC1652] (Klensin, J., Freed, N., Rose, M., Stefferud, E., and D. Crocker, "SMTP Service Extension for 8bit-MIMEtransport," July 1994.). The server does not support "8bit" or "binary" data. Implementers need to consider converting "8bit" data to "base64" or "quoted-printable" encoded form and adjust the "Content-Transfer-Encoding" header field accordingly. If the body contains multiple MIME parts, this conversion MUST be performed for each MIME part.

### 9. IANA Considerations

TOC

IANA is requested to register the following header fields in the Permanent Message Header Field Repository, in accordance with the procedures set out in [RFC3864] (Klyne, G., Nottingham, M., and J.

## Mogul, "Registration Procedures for Message Header Fields," September 2004.).

**Header field name:** Downgraded-Mail-From

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

Specification document(s): This document (Section 3 (New header

fields definition))

**Header field name:** Downgraded-Rcpt-To

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-From

**Applicable protocol:** mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Sender

Applicable protocol: mail

Status: experimental

Author/change controller:

IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-To

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

Header field name: Downgraded-Cc

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Bcc

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

Header field name:

Downgraded-Reply-To

Applicable protocol: mail

Status: experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Resent-From

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Resent-Sender

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Resent-To

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** 

This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Resent-Cc

Applicable protocol: mail

**Status:** experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Resent-Bcc

Applicable protocol: mail

Status: experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Resent-Reply-To

Applicable protocol: mail

Status: experimental

Author/change controller: IETF

Specification document(s): This document (Section 3 (New header

fields definition))

**Header field name:** Downgraded-Return-Path

Applicable protocol:

mail

Status: experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

**Header field name:** Downgraded-Disposition-Notification-To

Applicable protocol: mail

Status: experimental

Author/change controller: IETF

**Specification document(s):** This document (<u>Section 3 (New header</u>

fields definition))

Furthermore, IANA is requested to refuse registration of all the field names that start with "Downgraded-" for unknown header fields downgrading described in <u>Section 3.3 (Unknown header fields</u> <u>preservation headers)</u> to avoid conflicts with existing IETF activity (Email Address Internationalization).

### 10. Acknowledgements

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Significant comments and suggestions were received from John Klensin, Harald Alvestrand, Chris Newman, Randall Gellens, Charles Lindsey, Marcos Sanz, Alexey Melnikov, Frank Ellermann, Edward Lewis, S. Moonesamy and JET members.

### 11. Change History

TOC

This section is used for tracking the update of this document. Will be removed after finalize.

# 11.1. draft-yoneya-ima-downgrade: Version 00 \*Initial version \*Followed draft-yeh-ima-utf8headers-00 and draft-yao-smtpext-00 11.2. draft-yoneya-ima-downgrade: Version 01 \*Document structure was changed \*Followed draft-yeh-ima-utf8headers-01 and draft-yao-smtpext-02

### 11.3. draft-ietf-eai-downgrade: Version 00

\*Downgrading requirements were added

\*Downgrading examples was provided

\*SMTP DATA encapsulation method was proposed

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\*Followed draft-yeh-ima-utf8headers-01 and draft-ietf-eaismtpext-00

\*No header downgrading method was proposed

\*Header encapsulation method was proposed

### 11.4. draft-ietf-eai-downgrade: Version 01

TOC

\*Followed draft-ietf-eai-utf8headers-00

\*Header conversion and encapsulation method was merged

\*Header conversion method was defined in detail

### 11.5. draft-ietf-eai-downgrade: Version 02

TOC

- \*Followed draft-ietf-eai-utf8headers-01 and draft-ietf-eaismtpext-01
- \*Specification about algorithmic generated address is removed
- \*No header downgrading method was removed
- \*SMTP DATA encapsulation method was removed

### 11.6. draft-ietf-eai-downgrade: Version 03

TOC

- \*Followed draft-ietf-eai-utf8headers-03 and draft-ietf-eaismtpext-03
- \*Downgraded: and Envelope-Downgraded: headers definition was added
- \*Mail header fields downgrading method was refined
- \*Examples in Appendix A were refined

### 11.7. draft-ietf-eai-downgrade: Version 04

TOC

- \*Followed draft-ietf-eai-utf8headers-06, draft-ietf-eaismtpext-07 and draft-ietf-eai-dsn-02
- \*Downgrading requirements and conditions were moved to Introduction.
- \*Descriptions about upgrading were removed.
- \*SPF and DKIM discussion were removed.
- \*Added many header fields downgrading.

- \*Allow address literal rewriting without alternate ASCII address in header fields.
- \*Added MIME body part headers downgrading.
- \*Added ORCPT downgrading.

### 11.8. draft-ietf-eai-downgrade: Version 05

TOC

- \*fixed examples
  - -ALT-ADDRESS parameter mistake
  - -RFC2047(x) notation was changed to encoded-word format
- \*Added implementation consideration section and trivial downgrading
- \*Downgraded: and Envelope-Downgraded: headers are separated for each original headers.
- \*Removed list-\* header fields downgrading
- \*Changed the way of writing the header field downgrading section

### 11.9. draft-ietf-eai-downgrade: Version 06

TOC

- \*Moved decoding downgraded messages as a separate document
- \*Added a text to UNSTRUCTURED downgrading
- \*Added "replacing SMTP connection" if necessary to SMTP downgrading.
- \*fixed examples

# 11.10. draft-ietf-eai-downgrade: Version 07 \*Fixed some typos \*Added a text about 7bit transport 11.11. draft-ietf-eai-downgrade: Version 08 TOC \*Comments from the working group last call (wording) 11.12. draft-ietf-eai-downgrade: Version 09 TOC \*References 11.13. draft-ietf-eai-downgrade: Version 10 TOC \*Comments from AD Review 11.14. draft-ietf-eai-downgrade: Version 11 TOC \*IETF Last call: Comments from Gen-ART and IANA \*Added new downgraded header field definitions for Resent-Reply-To, Recent-Bcc and Disposition-Notification-To \*Separated "Email header fields downgrading" section into subsections \*Updated ORCPT and TYPED-ADDRESS downgrading

12. References TOC

### **12.1.** Normative References

TOC

[RFC1652]	Klensin, J., Freed, N., Rose, M., Stefferud, E., and D. Crocker, "SMTP Service Extension for 8bit-MIMEtransport," RFC 1652, July 1994 (TXT).
[RFC2045]	Freed, N. and N. Borenstein, "Multipurpose Internet Mail Extensions (MIME) Part One: Format of Internet Message Bodies," RFC 2045, November 1996 (TXT).
[RFC2047]	Moore, K., "MIME (Multipurpose Internet Mail Extensions) Part Three: Message Header Extensions for Non-ASCII Text," RFC 2047, November 1996 (TXT, HTML, XML).
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[RFC2231]	Freed, N. and K. Moore, "MIME Parameter Value and Encoded Word Extensions: Character Sets, Languages, and Continuations," RFC 2231, November 1997 (TXT, HTML, XML).
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[RFC4021]	Klyne, G. and J. Palme, " <u>Registration of Mail and MIME</u> <u>Header Fields</u> ," RFC 4021, March 2005 ( <u>TXT</u> ).
[RFC4952]	Klensin, J. and Y. Ko, "Overview and Framework for Internationalized Email," RFC 4952, July 2007 (TXT).
[RFC5321]	Klensin, J., "Simple Mail Transfer Protocol," RFC 5321, October 2008 (TXT).
[RFC5322]	

	Resnick, P., Ed., "Internet Message Format," RFC 5322, October 2008 (TXT, HTML, XML).
[RFC5335]	Abel, Y., " <u>Internationalized Email Headers</u> ," RFC 5335, September 2008 ( <u>TXT</u> ).
[RFC5336]	Yao, J. and W. Mao, "SMTP Extension for Internationalized Email Addresses," RFC 5336, September 2008 (TXT).
[RFC5337]	Newman, C. and A. Melnikov, " <u>Internationalized</u> <u>Delivery Status and Disposition Notifications</u> ," RFC 5337, September 2008 ( <u>TXT</u> ).

### 12.2. Informative References

TOC

[I-D.ietf-	Newman, C. and A. Melnikov, "Internationalized
eai-	Delivery Status and Disposition Notifications,"
dsnbis]	draft-ietf-eai-dsnbis-00 (work in progress),
	December 2008.

### Appendix A. Examples

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### A.1. Downgrading example 1

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This section shows an SMTP Downgrading example. Consider a mail message where:

- \*The sender address is "NON-ASCII-local@example.com" which is a non-ASCII address. Its ASCII alternative is "ASCIIlocal@example.com" and its display-name is "DISPLAY-local".
- \*The "To:" address is "NON-ASCII-remote1@example.net" which is a non-ASCII address. Its ASCII alternative is "ASCII-remote1@example.net" and its display-name is "DISPLAY-remote1".
- \*The "Cc:" address is a non-ASCII address "NON-ASCIIremote2@example.org" without alternative ASCII address. Its display-name is "DISPLAY-remote2".

<sup>\*</sup>Three display-names contain non-ASCII characters.

- \*The Subject header is "NON-ASCII-SUBJECT" which contains non-ASCII characters.
- \*Assuming the "To:" recipient's MTA (example.net) does not support UTF8SMTP.
- \*assuming the "Cc:" recipient's MTA (example.org) supports UTF8SMTP.

The example SMTP envelope/message is shown in <a href="Figure 1">Figure 1</a> (Original envelope/message (example 1)). In this example, the "To:" recipient's session is the focus.

MAIL FROM: <NON-ASCII-local@example.com>

ALT-ADDRESS=ASCII-local@example.com

RCPT TO: <NON-ASCII-remote1@example.net>

ALT-ADDRESS=ASCII-remote1@example.net

RCPT TO: <NON-ASCII-remote2@example.org>

-----

Message-Id: MESSAGE\_ID

Mime-Version: 1.0

Content-Type: text/plain; charset="UTF-8"

Content-Transfer-Encoding: 8bit

Subject: NON-ASCII-SUBJECT

From: DISPLAY-local <NON-ASCII-local@example.com

<ASCII-local@example.com>>

To: DISPLAY-remote1 <NON-ASCII-remote1@example.net

<ASCII-remote1@example.net>>

Cc: DISPLAY-remote2 <NON-ASCII-remote2@example.org>

Date: DATE

MAIL\_BODY

### Figure 1: Original envelope/message (example 1)

In this example, there are two SMTP recipients, one is "To:", the other is "Cc:". The SMTP downgrading treats To: session downgrading. Figure 2 (SMTP Downgraded envelope/message (example 1)) shows SMTP downgraded example.

```
MAIL FROM: <ASCII-local@example.com>
RCPT T0: <ASCII-remote1@example.net>
Downgraded-Mail-From: =?UTF-8?Q?<NON-ASCII-local@example.com_?=
=?UTF-8?Q?<ASCII-local@example.com>>?=
Downgraded-Rcpt-To: =?UTF-8?Q?<NON-ASCII-remote1@example.net_?=</pre>
=?UTF-8?Q?<ASCII-remote1@example.net>>?=
Message-Id: MESSAGE_ID
Mime-Version: 1.0
Content-Type: text/plain; charset="UTF-8"
Content-Transfer-Encoding: 8bit
Subject: NON-ASCII-SUBJECT
From: DISPLAY-local <NON-ASCII-local@example.com
<ASCII-local@example.com>>
To: DISPLAY-remote1 <NON-ASCII-remote1@example.net
<ASCII-remote1@example.net>>
Cc: DISPLAY-remote2 <NON-ASCII-remote2@example.org>
Date: DATE
MAIL_BODY
```

Figure 2: SMTP Downgraded envelope/message (example 1)

After SMTP downgrading, header fields downgrading is performed. Final downgraded message is shown in <u>Figure 3 (Downgraded message (example 1))</u>. Return-Path header will be added by the final destination MTA.

```
Return-Path: <ASCII-local@example.com>
Downgraded-Mail-From: =?UTF-8?Q?<NON-ASCII-local@example.com_?=
=?UTF-8?Q?<ASCII-local@example.com>>?=
Downgraded-Rcpt-To: =?UTF-8?Q?<NON-ASCII-remote1@example.net_?=
 =?UTF-8?Q?<ASCII-remote1@example.net>>?=
Message-Id: MESSAGE ID
Mime-Version: 1.0
Content-Type: text/plain; charset="UTF-8"
Content-Transfer-Encoding: 8bit
Subject: =?UTF-8?0?NON-ASCII-SUBJECT?=
From: =?UTF-8?Q?DISPLAY-local?= <ASCII-local@example.com>
Downgraded-From: =?UTF-8?Q?DISPLAY-local_<NON-ASCII-local@example.com_?=
=?UTF-8?Q?<ASCII-local@example.com>>?=
To: =?UTF-8?0?DISPLAY-remote1?= <ASCII-remote1@example.net>
Downgraded-To: =?UTF-8?Q?DISPLAY-remote1_?=
=?UTF-8?Q?<NON-ASCII-remote1@example.net_<ASCII-remote1@example.net>>?=
Cc: =?UTF-8?Q?DISPLAY-remote2?= Internationalized address
=?UTF-8?0?NON-ASCII-remote2@example.org?= removed:;
Downgraded-Cc: =?UTF-8?Q?DISPLAY-remote2_?=
=?UTF-8?Q?<NON-ASCII-remote2@example.org>?=
Date: DATE
MAIL_BODY
```

Figure 3: Downgraded message (example 1)

### A.2. Downgrading example 2

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In many cases, the sender wants to use non-ASCII address and the recipient is a traditional mail user. The SMTP server handing mail for the recipient and/or the recipient's MUA does not support UTF8SMTP extension. Consider a mail message where:

\*The sender address is "NON-ASCII-local@example.com" which is a non-ASCII address. Its ASCII alternative is "ASCII-local@example.com". It has a display-name "DISPLAY-local" which contains non-ASCII characters.

\*The "To:" address is "ASCII-remote1@example.net" which is ASCII only. It has a display-name "DISPLAY-remote1" which contains non-ASCII characters.

\*The "Subject:" header is "NON-ASCII-SUBJECT" which contains non-ASCII characters.

The second example envelope/message is shown in <u>Figure 4 (Original message (example 2))</u>.

MAIL From: <NON-ASCII-local@example.com>

ALT-ADDRESS=ASCII-local@example.com

RCPT T0: <ASCII-remote1@example.net>

\_\_\_\_\_\_

Message-Id: MESSAGE\_ID

Mime-Version: 1.0

Content-Type: text/plain; charset="UTF-8"

Content-Transfer-Encoding: 8bit

Subject: NON-ASCII-SUBJECT

From: DISPLAY-local <NON-ASCII-local@example.com

<ASCII-local@example.com>>

To: DISPLAY-remote1 <ASCII-remote1@example.net>

Date: DATE

MAIL\_BODY

Figure 4: Original message (example 2)

In this example, SMTP session is downgradable. <u>Figure 5 (SMTP Downgraded envelope/message (example 2))</u> shows SMTP downgraded envelope/message.

Figure 5: SMTP Downgraded envelope/message (example 2)

After SMTP downgrading, header fields downgrading is performed. The downgraded example is shown in <u>Figure 6 (Downgraded message (example 2))</u>.

Figure 6: Downgraded message (example 2)

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