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Abstract

This document describes how to use IP-based emergency services mechanisms to support the next generation of the Pan European invehicle emergency call service defined under the eSafety initiative of the European Commission (generally referred to as "eCall"). eCall is a standardized and mandated system for a special form of emergency calls placed by vehicles. eCall deployment is required by 2015 in European Union member states, and eCall (and eCall-compatible systems) are also being deployed in other regions. eCall provides an integrated voice path and a standardized set of vehicle, sensor (e.g., crash related), and location data. An eCall is recognized and handled as a specialized form of emergency call and is routed to a specialized eCall-capable Public Safety Answering Point (PSAP) capable of processing the vehicle data and trained in handling emergency calls from vehicles.

Currently, eCall functions over circuit-switched cellular telephony; work on next-generation eCall (NG-eCall, sometimes called packetswitched eCall or PS-eCall) is now in process, and this document assists in that work by describing how to support eCall within the IP-based emergency services infrastructure.

This document also registers a MIME Content Type and an Emergency Call Additional Data Block for the eCall vehicle data.

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Table of Contents

±.	Terminology	3
<u>2</u> .	Document Scope	
<u>3</u> .	Introduction	_
<u>4</u> .	eCall Requirements	6
<u>5</u> .	Vehicle Data	<u>7</u>
<u>6</u> .	Call Setup	7
<u>7</u> .	Call Routing	8
<u>7.</u>	<u>.1</u> . ESInets	<u>8</u>
<u>8</u> .	Test Calls	<u>c</u>
<u>9</u> .	eCall-Specific Control/Metadata	<u>10</u>
<u>9.</u>	<u>.1</u> . The eCall Control Block	<u>11</u>
	<u>9.1.1</u> . The 'ack' Element	12
	9.1.1.1. Attributes of the 'ack' Element	12
	9.1.1.2. Child Elements of the 'ack' Element	<u>13</u>
	9.1.2. The 'capabilities' Element	<u>13</u>
	9.1.2.1. Child Elements of the 'capabilities' Element .	<u>1</u> 4
	9.1.3. The 'request' Element	<u>1</u> 4
	9.1.3.1. Attributes of the 'request' Element	<u>1</u> 4
	9.1.3.2. Child Elements of the 'request' Element	16
<u>9.</u>	<u>.2</u> . The emergencyCallData.eCall INFO package	<u>17</u>
<u> 10</u> .	Examples	19
<u>11</u> .	Security Considerations	20
<u>12</u> .	XML Schema	<u>21</u>
<u>13</u> .	IANA Considerations	22
<u>13</u>	3.1. Service URN Registrations	22
13	3.2. MTME Content-type Registration for	

	'application/emergencyCallData.eCall.MSD+xml'	22
13.3.	MIME Content-type Registration for	
	'application/emergencyCallData.eCall.control+xml'	24
13.4.	Registration of the 'eCall.MSD' entry in the Emergency	
	Call Additional Data Blocks registry	<u> 25</u>
13.5.	Registration of the 'eCall.control' entry in the	
	Emergency Call Additional Data Blocks registry	<u> 25</u>
13.6.	Registration of the emergencyCallData.eCall Info Package 2	26
<u>13.7</u> .	URN Sub-Namespace Registration	<u> 26</u>
<u>13.7</u>	<u>.1</u> . Registration for urn:ietf:params:xml:ns:eCall	<u> 26</u>
13.7	.2. Registration for	
	urn:ietf:params:xml:ns:eCall:control	<u> 26</u>
<u>13.8</u> .	Registry creation	<u>27</u>
<u>13.8</u>	<u>.1</u> . eCall Control Action Registry	27
<u>13.8</u>	<u>.2</u> . eCall Static Message Registry	<u>28</u>
<u>13.8</u>	<u>.3</u> . eCall Reason Registry	<u> 29</u>
<u>13.8</u>	<u>.4</u> . eCall Lamp ID Registry	<u>30</u>
<u>14</u> . Conti	ributors	<u>31</u>
<u>15</u> . Ackno	owledgements	<u>31</u>
<u>16</u> . Chang	ges from Previous Versions	<u>31</u>
<u>16.1</u> .	Changes from <u>draft-ietf-00</u> to <u>draft-ietf-01</u>	<u>31</u>
<u>16.2</u> .	Changes from <u>draft-gellens-03</u> to <u>draft-ietf-00</u>	<u>32</u>
<u>16.3</u> .	Changes from <u>draft-gellens-02</u> to -03	<u>32</u>
<u>16.4</u> .	Changes from <u>draft-gellens-01</u> to -02	<u>32</u>
<u>16.5</u> .	Changes from <u>draft-gellens-00</u> to -01	<u>32</u>
<u>17</u> . Refe	rences	<u>33</u>
<u>17.1</u> .	Normative References	<u>33</u>
<u>17.2</u> .	Informative references	<u>34</u>
Authors'	Addresses	<u>35</u>

1. Terminology

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [RFC2119].

This document re-uses terminology defined in Section 3 of <a href="[RFC5012].

Additionally, we use the following abbreviations:

3GPP: 3rd Generation Partnership Project CEN: European Committee for Standardization EENA: European Emergency Number Association ESInet: Emergency Services IP network

IMS: Internet Multimedia Subsystem

IVS: In-Vehicle System

MNO: Mobile Network Operator

MSD: Minimum Set of Data

PSAP: Public Safety Answering Point

2. Document Scope

This document is limited to the signaling, data exchange, and protocol needs of next-generation eCall (NG-eCall, also referred to as packet-switched eCall (PS-eCall) and all-IP eCall). eCall itself is specified by 3GPP and CEN and these specifications include far greater scope than is covered here.

The eCall service operates over cellular wireless communication, but this document does not address cellular-specific details, nor client domain selection (e.g., circuit-switched versus packet-switched). All such aspects are the purview of their respective standards bodies. The scope of this document is limited to eCall operating within a SIP-based environment, such as 3GPP IMS Emergency Calling.

Vehicles designed for multiple regions may need to support eCall and other Advanced Automatic Crash Notification systems, such as described in [draft-ietf-ecrit-car-crash]. That system is compatible with eCall in most respects, differing primarily in the Request-URI and the specific data block that is sent.

3. Introduction

Emergency calls made from vehicles (e.g., in the event of a crash) assist in significantly reducing road deaths and injuries by allowing emergency services to be aware of the incident, the state of the vehicle, the location of the vehicle, and to have a voice channel with the vehicle occupants. This enables a quick and appropriate response.

The European Commission initiative of eCall was conceived in the late 1990s, and has evolved to a European Parliament decision requiring the implementation of compliant in-vehicle systems (IVS) in new vehicles and the deployment of eCall in the European Member States in 2015. eCall (and eCall-compatible systems) are also being adopted in other regions.

The pan-European eCall system provides a standardized and mandated mechanism for emergency calls by vehicles. eCall establishes procedures for such calls to be placed by in-vehicle systems, recognized and processed by the network, and routed to a specialized PSAP where the vehicle data is available to assist the call taker in assessing and responding to the situation. eCall provides a standard set of vehicle, sensor (e.g., crash related), and location data.

An eCall may be either user-initiated or automatically triggered. Automatically triggered eCalls indicate a car crash or some other serious incident (e.g., a fire) and carry a greater presumption of risk of injury. Manually triggered eCalls may be reports of serious hazards and are likely to require a different response than an automatically triggered eCall. Manually triggered eCalls are also more likely to be false (e.g., accidental) calls and may thus be subject to different handling by the PSAP.

Currently, eCall is standardized (by 3GPP [SDO-3GPP] and CEN [CEN]) as a 3GPP circuit-switched call over GSM (2G) or UMTS (3G). Flags in the call setup mark the call as an eCall, and further indicate if the call was automatically or manually triggered. The call is routed to an eCall-capable PSAP, a voice channel is established between the vehicle and the PSAP, and an eCall in-band modem is used to carry a defined set of vehicle, sensor (e.g., crash related), and location data (the Minimum Set of Data or MSD) within the voice channel. The same in-band mechanism is used for the PSAP to acknowledge successful receipt of the MSD, and to request the vehicle to send a new MSD (e.g., to check if the state of or location of the vehicle or its occupants has changed). Work on next-generation eCall (NG-eCall, also referred to as packet-switched eCall or PS eCall) is now in process. As part of this work, the European Telecommunications Standards Institute (ETSI) [SDO-ETSI] has published a Technical Report titled "Mobile Standards Group (MSG); eCall for VoIP" [MSG_TR] that presents findings and recommendations regarding support for eCall in an all-IP environment. NG-eCall moves from circuit switched to all-IP, and carries the vehicle data and other eCall-specific data as additional data associated with the call. This document describes how IETF mechanisms for IP-based emergency calls, including [RFC6443] and [additional-data-draft] are used to provide the signaling and data exchange of the next generation of pan-European eCall.

NG-eCall is a 3GPP IMS emergency call with additional elements identifying the call as an eCall and as carrying eCall data and with mechanisms for carrying the data. 3GPP IMS emergency services support multimedia, providing the ability to carry voice, text, and video. This capability is referred to within 3GPP as Multimedia Emergency Services (MMES).

A transition period will exist during which time the various entities involved in initiating and handling an eCall might support next-generation eCall, legacy eCall, or both. This transition period might last several years or longer. The issue of migration/co-existence during the transition period is very important but is outside the scope of this document. The ETSI TR "Mobile Standards Group (MSG); eCall for VoIP" [MSG_TR] discusses these issues in Clause 7.

4. eCall Requirements

Overall eCall requirements are specified by by by CEN in $[\underline{\text{EN}} \ 16072]$ and by 3GPP in $[\underline{\text{TS22.101}}]$ clauses 10.7 and A.27. Requirements specific to vehicle data are contained in EN 15722 $[\underline{\text{msd}}]$. For convenience, the requirements most applicable to the limited scope of this document are summarized very briefly below.

eCall requires:

- o The call be recognized as an eCall (which is inherently an emergency call)
- o The call setup indicates if the call was manually or automatically triggered
- o A voice channel between the vehicle and the PSAP
- o Carrying the MSD intrinsically with the call (the MSD needs to be available to the same call-taker as the voice)
- o The ability for the PSAP to acknowledge receipt of the MSD
- o The ability for the PSAP to request that the vehicle generate and transmit a new MSD
- o The ability of the PSAP to be able to re-contact the occupants of vehicle after the initial eCall is concluded
- o The ability to perform a test call (which may be routed to a PSAP but is not treated as an emergency call and not handled by a call taker)

It is recognized that NG-eCall offers many potential enhancements, although these are not required by current EU regulations. For convenience, the enhancements most applicable to the limited scope of this document are summarized very briefly below.

NG-eCall is expected to offer:

- o The ability to carry more data (e.g., an enhanced MSD or an MSD plus additional sets of data)
- o The ability to handle video
- o The ability to handle text
- o The ability for the PSAP to access vehicle components (e.g., an onboard camera (such as rear facing or blind-spot cameras) for a visual assessment of the crash site situation)
- o The ability for the PSAP to request the vehicle to take actions (e.g., sound the horn, disable the ignition, lock/unlock doors)
- o The ability to avoid audio muting of the voice channel (because the MSD is not transferred using an in-band modem)

5. Vehicle Data

Pan-European eCall provides a standardized and mandated set of vehicle related data, known as the Minimum Set of Data (MSD). The European Committee for Standardization (CEN) has specified this data in EN 15722 [msd], along with both ASN.1 and XML encodings for the MSD [msd]. Circuit-switched eCall uses the ASN.1 encoding. The XML encoding is better suited for use in SIP messages and is used in this document. (The ASN.1 encoding is specified in Annex A of EN 15722 [msd], while the XML encoding is specified in Annex C.)

The "Additional Data related to an Emergency Call" document [additional-data-draft] establishes a general mechanism for attaching blocks of data to a SIP emergency call. This document makes use of that mechanism to carry the eCall MSD in a SIP emergency call.

This document registers the 'application/
emergencyCallData.eCall.MSD+xml' MIME Content-Type to enable the MSD
to be carried in SIP. This document also adds the 'eCall.MSD' entry
to the Emergency Call Additional Data Blocks registry (established by
[additional-data-draft]) to enable the MSD to be recognized as such
in a SIP-based eCall emergency call.

6. Call Setup

In circuit-switched eCall, the IVS places a special form of a 112 emergency call which carries the eCall flag (indicating that the call is an eCall and also if the call was manually or automatically triggered); the mobile network operator (MNO) recognizes the eCall flag and routes the call to an eCall-capable PSAP; vehicle data is transmitted to the PSAP via the eCall in-band modem (in the voice channel).

```
///----\\ 112 voice call with eCall flag +-----+
||| IVS |||----->+ PSAP |
\\\----// vehicle data via eCall in-band modem +-----+
```

Figure 1: circuit-switched eCall

An In-Vehicle System (IVS) which supports NG-eCall transmits the MSD in accordance with [additional-data-draft] by encoding it as specified (per Appendix C of EN 15722 [msd]) and attaching it to an INVITE as a MIME body part. The body part is identified by its MIME content-type ('application/emergencyCallData.eCall.MSD+xml') in the Content-Type header field of the body part. The body part is assigned a unique identifier which is listed in a Content-ID header field in the body part. The INVITE is marked as containing the MSD

by adding (or appending to) a Call-Info header field at the top level of the INVITE. This Call-Info header field contains a CID URL referencing the body part's unique identifier, and a 'purpose' parameter identifying the data as the eCall MSD per the registry entry; the 'purpose' parameter's value is 'emergencyCallData.' and the root of the MIME type (not including the 'emergencyCallData' prefix and any suffix such as '+xml' (e.g., 'purpose=emergencyCallData.eCall.MSD').

For NG-eCall, the IVS establishes an emergency call using the 3GPP IMS solution with a Request-URI indicating an eCall type of emergency call and with vehicle data attached; the MNO or ESInet recognizes the eCall URN and routes the call to a NG-eCall capable PSAP; the PSAP interpets the vehicle data sent with the call and makes it available to the call taker.

```
///----\\ IMS emergency call with eCall URN +----+
IVS ----->+ PSAP |
\\\----// vehicle data included in call setup +----+
```

Figure 2: NG-eCall

This document registers new service URN children within the "sos" subservice. These URNs provide the mechanism by which an eCall is identified, and differentiate between manually and automatically triggered eCalls (which may be subject to different treatment, depending on policy). The two service URNs are: urn:service:sos.ecall.automatic and urn:service:sos.ecall.manual

7. Call Routing

The routing rules for eCalls are likely to differ from those of other emergency calls because eCalls are special types of emergency calls (with implications for the types of response required) and need to be handled by specially designated PSAPs. In an environment that uses ESInets, the originating network passes all types of emergency calls to an ESInet (which have a request URI containing the "SOS" service URN). The ESInet is then responsible for routing such calls to the appropriate PSAP. In an environment without an ESInet, the emergency services authorities and the originating network jointly determine how such calls are routed.

7.1. **ESInets**

This section provides background information on ESInets for information only.

An Emergency Services IP Network (ESInet) is a network operated by emergency services authorities. It handles emergency call routing and processing before delivery to a PSAP. In the NG1-1-2 architecture adopted by EENA, each PSAP is connected to one or more ESInets. Each originating network is also connected to one or more ESInets. The ESInets maintain policy-based routing rules which control the routing and processing of emergency calls. centralization of such rules within ESInets provides for a cleaner separation between the responsibilities of the originating network and that of the emergency services network, and provides greater flexibility and control over processing of emergency calls by the emergency services authorities. This makes it easier to react quickly to unusual situations that require changes in how emergency calls are routed or handled (e.g., a natural disaster closes a PSAP), as well as ease in making long-term changes that affect such routing (e.g., cooperative agreements to specially handle calls requiring translation or relay services). ESInets may support the ability to interwork NG-eCall to legacy eCall to handle eCall-capable PSAPs that are not IP PSAPs (similarly to the ability to interwork IP emergency calls to legacy non-IP PSAPs). Note that in order to support legacy eCall-capable PSAPs that are not IP PSAPs and are not attached to an ESInet, an originating network may need the ability to route an eCall itself (e.g., to an interworking facility with interconnection to a suitable legacy eCall capable PSAP) based on the eCall and manual or automatic indications. The ETSI TR "Mobile Standards Group (MSG); eCall for VoIP" [MSG_TR] discusses transition issues in Clause 7.

8. Test Calls

eCall requires the ability to place test calls. These are calls that are recognized and treated to some extent as eCalls but are not given emergency call treatment and are not handled by call takers. The test call facility allows the IVS or user to verify that an eCall can be successfully established with voice communication. The IVS can also verify that the MSD was successfully received.

A service URN starting with "test." indicates a test call. For eCall, "urn:service:test.sos.ecall" indicates such a test feature. This functionality is defined in [RFC6881].

This document registers "urn:service:test.sos.ecall" for eCall test calls.

the current eCall test call facility is a non-emergency number so does not get treated as an emergency call. MNOs may treat a vehicle call in the "test" service URN in a way that tests as much functionality as desired, but this is outside the scope of this document.

PSAPs that have the ability to process NG-eCalls SHOULD accept test calls and send an acknowledgment if the MSD was successfully received, per this document. Such PSAPs MAY also play an audio clip (for example, saying that the call reached a PSAP) in addition to supporting media loopback per [RFC6881].

9. eCall-Specific Control/Metadata

eCall requires the ability for the PSAP to acknowledge successful receipt of an MSD sent by the IVS, and for the PSAP to request that the IVS send an MSD (e.g., the call taker may initiate a request for a new MSD to see if the vehicle's state or location has changed). Future enhancements are desired to enable the PSAP to send other requests to the vehicle, such as locking or unlocking doors, sounding the horn, flashing the lights, starting a video stream from on-board cameras (such as rear focus or blind-spot), etc.

The mechanism established in [additional-data-draft], used in Section 5 of this document to carry the MSD from the IVS to the PSAP, is also used to carry a block of control data from the PSAP to the IVS. This eCall control block (sometimes referred to as eCall metadata) is an XML structure containing eCall-specific elements. When the PSAP needs to send an eCall control block that is in response to the MSD or other data sent by the IVS in a SIP request, the control block can be sent in the SIP response to that request (e.g., the INVITE). When the PSAP needs to send an eCall control block that is not an immediate response to an MSD or other data sent by the IVS, the control block can be transmitted from the PSAP to the IVS in a SIP INFO message within the established session. The IVS can then send any requested data (such as a new MSD) in the reply to the INFO message. This mechanism flexibly allows the PSAP to send eCall-specific data to the IVS and the IVS to respond. If control data sent in a response message requests the IVS to send a new MSD or other data block, the IVS can do so in an INFO message within the session (it could also use re-INVITE but that is unnecessary when no aspect of the session or media is changing).

This mechanism requires

- o An XML definition of the eCall control object
- o An extension mechanism by which new elements can be added to the control object definition (e.g., permitting additional elements to be included by adding their namespace)
- o A MIME type registration for the control object (so it can be carried in SIP messages and responses)
- o An entry in the Emergency Call Additional Data Blocks sub-registry (established by [additional-data-draft]) so that the control block

can be recognized as emergency call specific data within the SIP messages

o An Info-Package registration per [RFC6086] permitting the control block within Info messages

9.1. The eCall Control Block

The eCall control block is an XML data structure allowing for acknowledgments, requests, and capabilities information. It is carried in a SIP body part with a specific MIME content type. Three top-level elements are defined for use within an eCall control block:

ack

Used in a control block sent by either side. The PSAP uses this to acknowledge receipt of data set sent by the IVS. The IVS uses this to acknowledge receipt of a request by the PSAP when that request would not otherwise be acknowledged (if the PSAP requests the vehicle to send data and the vehicle does so, the data serves as a success acknowledgement).

capabilities: Used in a control block sent from the IVS to the PSAP (in the initial INVITE or subsequently if desired) to inform the PSAP of the vehicle capabilities. Child elements contain all actions and data types supported by the vehicle .

request

Used in a control block sent by the PSAP to the IVS, to request the vehicle to perform an action.

Mandatory Actions (the IVS MUST support):

o Transmit data object

Optional Actions (the IVS MAY support):

- o Play and/or display static (pre-defined) message
- o Speak/display dynamic text (text supplied in action)
- o Play dynamic audio (media supplied in SIP body part or in action)
- o Flash lights, honk horn

The 'ack' element indicates the object being acknowledged, and reports success or failure.

The 'capabilities' element has child 'request' elements to indicate the actions supported by the IVS.

The 'request' element contains attributes to indicate the request and to supply any needed information and MAY contain child elements

'text' and 'media' to contain the text or media for a dynamic message. The 'action' attribute is mandatory and indicates the specific action. An IANA registry is established by this document in Section 13.8.1 to contain the allowed values.

New elements, child elements, and attributes can be defined with their own sub-namespaces. IANA registries are used to specify the permitted values of several elements and attributes. These mechanisms allow for extension.

9.1.1. The 'ack' Element

The 'ack' element is transmitted by the PSAP to acknowledge receipt of an eCall data object. An 'ack' element sent by a PSAP references the unique ID of the data object that was sent by the IVS, and further indicates if the PSAP considers the receipt successful or not. The 'ack' element is also transmitted by the IVS to the PSAP to acknowledge receipt of a 'request' element that requested the IVS to perform an action other than transmitting a data object (e.g., a request to display a message would be acknowledged, but a request to transmit a data object would not result in a separate 'ack' element being sent, since the data object itself serves as acknowledgment.) An 'ack' element sent by an IVS references the unique ID of the request being acknowledged, and further indicates whether the request was successfully performed.

The 'ack' element has the following attributes and child elements:

9.1.1.1. Attributes of the 'ack' Element

The 'ack' element has the following attributes:

Name: ref

Usage: Mandatory
Type: anyURI

Description: References the Content-ID of the body part that contained the data object or control object being acknowledged.

Example: <ack received="yes" ref="1234567890@atlanta.example.com"/>

Name: rec

Usage: Mandatory Type: Boolean

Description: Indicates if the referenced object was successfully received or not.

Example: <ack received="yes" ref="1234567890@atlanta.example.com"/>

9.1.1.2. Child Elements of the 'ack' Element

The 'ack' element has the following child elements:

Name: ActionResult Usage: Optional

Description: An 'ActionResult' element indicates the result of an action (other than a 'send-data' action). It has the following attributes:

Name: action
Usage: Mandatory
Type: token

Description: Contains the value of the 'action' attribute of the 'request' element

Name: success Usage: Mandatory Type: Boolean

Description: Indicates if the action was successfully

accomplished

Name: reason

Usage: Conditional

Type: token

Description: Used when 'success' is "False", this attribute contains a reason code for a failure. A registry for reason codes is defined in <u>Section 13.8.3</u>.

Name: details Usage: optional Type: string

Description: Contains further explanation of the circumstances of a success or failure. The contents are implementation-specific and human-readable.

Example: <ActionResult action="msg-dynamic" success="true"/>

Example: <ActionResult action="lamp" success="false" reason="unable"
 details="The requested lamp is inoperable"/>

9.1.2. The 'capabilities' Element

The 'capabilities' element is transmitted by the IVS to indicate to the PSAP its capabilities. No attributes are currently defined. The following child elements may be used:

9.1.2.1. Child Elements of the 'capabilities' Element

The 'capabilities' element has the following child elements:

Name: request Usage: Mandatory

Description: The 'capabilities' element contains a <request> child element per action supported by the vehicle. Because support for a 'send-data' action is REQUIRED, a <request> child element with a "send-data" 'action' attribute is also REQUIRED. The 'supported-datatype' attribute is REQUIRED in this <request> element and MUST contain all eCall data blocks supported by the IVS. Currently, only the 'eCall.MSD' datatype is defined. All other actions are OPTIONAL. If the "play-audio" action is supported, a <request> child element with a "play-audio" 'action' attribute is sent, with a 'supported-mime' attribute set to all MIME content types supported by the vehicle. If the "msg-static" action is supported, a <request> child element with a "msg-static" 'action' attribute is sent, with a 'msgid' attribute set to the highest supported static message supported by the vehicle.

Examples: <request action="play-audio" supported-mime="audio/3gpp;
 audio/3gpp2; audio/amr; audio/evrc"/>
 <request action="send-data" supported-datatype="eCall.MSD" />
 <request action="send-data" supported-datatype="eCall.MSD; VEDS;
 eCall.type2" />
 <request action="msg-dynamic"/>
 <request action="msg.static" msgid="17" />

9.1.3. The 'request' Element

A 'request' element appears one or more times on its own or as a child of a 'capabilities' element. The following attributes and child elements may be used:

9.1.3.1. Attributes of the 'request' Element

The 'request' element has the following attributes:

Name: action
Usage: Mandatory
Type: token

Description: Identifies the action that the vehicle is requested to perform. An IANA registry is established in <u>Section 13.8.1</u> to contain the allowed values.

Example: action="send-data"

Name: msgid

Usage: Conditional

Type: int

Description: Mandatory with a "msg-static" action. Indicates the identifier of the static message to be displayed and/or spoken for the vehicle occupants. This document established an IANA registry for messages and their IDs, in Section 13.8.2

Example: msgid="3"

Name: persistance Usage: Optional Type: duration

Description: Specifies how long to carry on the specified action, for example, how long to continue honking or flashing. If absent, the default is indefinitely.

Example: persistance="PT1H"

Name: datatype Usage: Conditional

Type: token

Description: Mandatory with a "send-data" action. Specifies the data block that the IVS is requested to transmit, using the same identifier as in the 'purpose' attribute set in a Call-Info header field to point to the data block. Permitted values are contained in the 'Emergency Call Data Types' IANA registry established in [additional-data-draft].

Example: datatype="eCall.MSD"

Name: ref

Usage: Conditional

Type: URI

Description: Mandatory with a "play-audio" action. References the audio media to be played. A CID is used to reference an audio body part contained in the same SIP message. An external URL (e.g., HTTP) is used to reference external content. Note that external references might not be accessible by the vehicle due to a variety of transient or permanent conditions.

Example: ref="cid:5432154321@example.gov"

Name: supported-mime Usage: Conditional

Type: token

Description: Used with a 'play-audio' action in a 'request' element that is a child of a 'capability' element, this attribute lists all MIME content types/subtypes that the vehicle can render.

Multiple values are separated with a semicolon.

Example: supported-mime="audio/3gpp; audio/3gpp2; audio/amr; audio/
 evrc"

Name: supported-datatype

Usage: Conditional

Type: token

Description: Used with a 'send-data' action in a 'request' element that is a child of a 'capability' element, this attribute lists all data blocks that the vehicle can transmit, using the same identifier as in the 'purpose' attribute in a Call-Info header field to point to the data block. Permitted values are contained in the 'Emergency Call Data Types' IANA registry established in [additional-data-draft]. Multiple values are separated with a semicolon.

Example: supported-datatype="eCall.MSD; VEDS; eCall.foo"

Name: lamp-ID

Usage: Conditional

Type: token

Description: Used with a 'lamp' action, indicates which lamps the action affects. This document creates a registry of lamp-ID

tokens, in <u>Section 13.8.4</u> Example: lamp-ID="hazard"

Name: lamp-action Usage: Conditional Type: enumeration

Description: Used with a 'lamp' action, indicates if the lamp should be illuminated, turned off, or flashed. Permitted values are 'on', 'off', and 'flash'.

Example: lamp-action="flash"

9.1.3.2. Child Elements of the 'request' Element

The 'request' element has the following child elements:

Name: text

Usage: Conditional

Type: string

Description: Used within a <request action="msg-dynamic"> element to contain the text to be displayed and/or spoken (via text-to-speech) for the vehicle occupants.

Example: <text>Emergency authorities are aware of your incident and location. Due to a multi-vehicle incident in your area, no one is able to speak with you right now. Please remain calm. We will assist you soon.</text>

Name: media Usage: Optional Type: base64Binary

Attribute: xmime:contentType (mandatory; contains the MIME content

type of the media)

Description: MAY be used within a <request action="play-dynamic"> element to contain the media to be rendered for the vehicle occupants. (The media may also be located in its own body part and referenced by a CID URL, or may be external and referenced with an external URL.)

Example: <media>Rk9STQAABeZBSUZGQ09NTQAAABIAAgAAAW4AEEANrEQAAAAAAABT U05EAAAFwAAA

AAAAAAAAAAAABHqEeoiISIhL1ovWjiP0I89Gz0bPK48rjdmN2YtxC3EIJ0gnRET ERMAagBq7/3v/eEd4R3U7dTtzGTMZMqhyCHIaMhozSPNI9XY1djh0uHS8ALwAv88 /zwOSQ5JG/Yb9icwJzAvFC8UMxkzGTLxMvEuuS65JtEm0RvtG+00/q7+AQoBCvND 80PmtOa03F3cXdUL1QvRR9FH0VbRVtUa1RrcQ9xD5ifmJ/H48fj+uv66C10LXRbi FuIgayBrJzAnMCq4KrgqwirCJ2MnYyDpIOkX5hfmDSENIQF4AXj15fXl60zrTOKG 4obcQ9xD2PPY89jV2NXb1dvV4bThtOno6ejzvP08/mT+ZAj9CP0SuRK5Gs4aziCY IJqjsy0zI+Uj5SE0IT0b4xvjFHMUcwt1C3UBuqG6+AT4B0807xDnoeeh4kXiRd9e 317fId8h4YbhhuZU5lTtGu0a9Un1Sf4y/jIHGwcbD08PTxYnFicbHxsfHdUd1R4a Hhob+xv7F6EXoRF4EXqKAqoCAdqB2Pmz+bPyK/Ir697r3udG50bkvuS+5G3kbeZP 5k/qQepB79rv2vap9qn+Hv4eBZIFkgyADIASTxJPFowWjBjsG0wZQhlCF5IXkhQE FAQ06g7qCLcItwHnAef7Dvs09Lf0t+9c71zrb+tv6TfpN+jd6N3qX+pf7ZPtk/I6 8jr34Pfq/h7+HgRgBGAKNAo0Dx0PHRK+Er4U0hTSFTIVMhPcE9wQ9RD1DL0MvQeT B5MB4gHi/Cj8KPbL9svyRPJE7uju60z87Pzsl+yX7crtyvBn8Gf0P/Q/+PT49P4o /igDZQN1CE0ITQx7DHsP1A+UEWQRZBHCEcIQuBC4D1qOWArfCt8GkwaTAc4Bzv0E /QT4gfiB9Kj0qPHL8cvwIPAg77vvu/Cn8Kfyy/LL9fn1+fnh+eH+PP48AqICogbG BsYKTQpNDPQM9A6BDoE05Q71DhI0EqwmDCYJRA1EBbEFsQG6Abr9r/2v+eb55vap 9qn0NfQ18rvyu/Jd813zFvMW9NX01fdx93H6tPq0/1X+VQIFAgUFfgV+CH8IfwrB CsEMGwwbDHsMewvaC9oKOwpDB+MH4wTtB00BnAGc/jz+PPsI+wj4SvhK9jX2NfTu 9070lfSV9SH1Ifa09pD4ufi5+237bf5z/nMBiAGIBHoEeqcCBwII7qjuChsKGwp2 CnYJ+An4CK0IrQa7BrsEQqRCAX0Bff6r/qv7+vv6+aT5pPfq9+D2xvbG9m32bfba 9tr4BPqE+cz5zPwJ/An+kv6SASqBKA0hA6EFxQXFB2oHaqhwCHAIwQjBCGEIYQdW B1YFuwW7A6sDqwFfAV/+//7/L/8v/rD+sP5P/k/+E/4T/f59/n4T/hP+T/5P/q5 +rn8lvyW/rX+tODeAN4C8qLyBMAEwAYkBiOHBwcHB1YHVqcMBwwGNAY0BN4E3qMt Ay0BPAE8/0H/Qf1Z/Vn7tPu0+mn6afmV+ZX5Sv1K+Yv5i/pK+kr7gfuB/Q79Dv7T /tMAoOChAmACYAPoA+qFGwUbBd4F3qYkBi0F70XtBT0FP00kBC0CuwK7AR4BHv94 /3j93P3c/HP8c/tZ+1n6pfql+mT6ZPqR+pH7Mfsx/C38Lf14/Xj+8f7xAHQAdAHs AewDNwM3BDgEOATjBOMFJQU1BP0E/QRwBHADgw0DA1sCWwEBAQH/oP+g/kb+Rv0Y /Rj8KPwo+4v7i/tK+0r7bftt+/D78PzE/MT90v3S/wn/CQBRAFEBjQGNAgcCpwOD A4MEFQQVBEwETAQuBC4DugO6AwEDAQIFAgUA6ADo/7//v/6c/pz9m/2b/M78zvxL /Ev8Dvw0/Cj8KPyR/JH90/07/iP+I/8n/ycAMgAyATwBPAIuAi4C6ALoA2UDZQOc A5wDgwODAygDKAKNAo0BugG6AM4Azv/Y/9j+4v7i</media>

9.2. The emergencyCallData.eCall INFO package

This document registers the 'emergencyCallData.eCall' INFO package. Both endpoints (the IVS and the PSAP equipment) set the Recv-Info header field to 'emergencyCallData.eCall' per [RFC6086] to indicate ability to receive INFO messages carrying eCall data or control blocks.

Support for the 'emergencyCallData.eCall' INFO package indicates the ability to receive eCall data and control blocks, which are carried in a body part whose subtype starts with 'emergencyCallData.eCall.'. At present there is only one defined eCall data block, which has the 'application/emergencyCallData.eCall.MSD+xml' MIME type, and one eCall control block, which has the 'application/emergencyCallData.eCall.control+xml' MIME type. The eCall control block includes the ability for the IVS to indicate its capabilities, so in the event additional eCall blocks are defined, the IVS can indicate which it supports.

The use of INFO is based on an analysis of the requirements against the intent and effects of INFO versus other approaches (such as SIP MESSAGE, media plane, or non-SIP protocols). In particular, the transport of eCall data and control blocks is done only during an emergency session established with SIP, using the mechanism established in [additional-data-draft], and is normally carried in the initial INVITE and its response; the use of INFO only occurs when a data block or request needs to be sent subsequently during the call. While MESSAGE could be used, it is not tied to a SIP session as is INFO. REINVITE could also be used, but is normally used to modify the session. SUBSCRIBE/NOTIFY could be coerced into service, but the semantics are not a clean fit. Hence, INFO is appropriate.

An INFO request message carrying an eCall data or control block has an Info-Package header field set to 'emergencyCallData.eCall' per [RFC6086]. The INFO request message is marked as containing the eCall data or control block by a Call-Info header field containing a CID URL referencing the unique identifier of the body part containing the eCall data or control, and a 'purpose' parameter identifying the block. Because the eCall data or control block is being carried in an INFO request message, the body part also carries a Content-Disposition header field set to "Info-Package".

Per [additional-data-draft], emergency call related additional data MAY be included in any SIP message. Hence, notwithstanding Section 4.3.2. of [RFC6086], INFO response messages MAY contain eCall data or control blocks, provided they are included as described in this document (with a Call-Info header field containing a CID URL referencing the unique identifier of the body part, and a 'purpose' parameter identifying the block). When eCall data or control blocks are included in an INFO response message, this is done per [additional-data-draft] and this document, and not under [RFC6086]; that is, they are included as emergency call additional data, not as an INFO package associated data.

10. Examples

Figure 3 shows an eCall. The call uses the request URI 'urn:service:sos.ecall.automatic' service URN and is recognized as an eCall, and further as one that was invoked automatically by the IVS due to a crash or other serious incident. In this example, the originating network routes the call to an ESInet (as for any emergency call in an environment with an ESInet). The ESInet routes the call to the appropriate NG-eCall capable PSAP. The emergency call is received by the ESInet's Emergency Services Routing Proxy (ESRP), as the entry point into the ESInet. The ESRP routes the call to a PSAP, where it is received by a call taker. In deployments where there is no ESInet, the originating network routes the call directly to the appropriate NG-eCall capable PSAP.

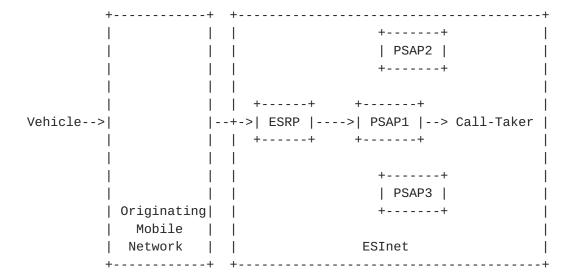


Figure 3: Example of NG-eCall Message Flow

The example, shown in Figure 4, illustrates a SIP eCall INVITE that contains an MSD.

INVITE urn:service:sos.ecall.automatic SIP/2.0

```
To: urn:service:sos.ecall.automatic
From: <sip:+13145551111@example.com>;tag=9fxced76sl
Call-ID: 3848276298220188511@atlanta.example.com
Geolocation: <cid:target123@example.com>
Geolocation-Routing: no
Call-Info: cid:1234567890@atlanta.example.com;
           purpose=emergencyCallData.eCall.MSD
Accept: application/sdp, application/pidf+xml
CSeq: 31862 INVITE
Recv-Info: emergencyCallData.eCall
Content-Type: multipart/mixed; boundary=boundary1
Content-Length: ...
--boundary1
Content-Type: application/sdp
...Session Description Protocol (SDP) goes here
--boundary1
Content-Type: application/emergencyCallData.eCall.MSD+xml
Content-ID: 1234567890@atlanta.example.com
...eCall MSD data object goes here
 --boundary1--
```

Figure 4: SIP NG-eCall INVITE

11. Security Considerations

The security considerations described in [RFC5069] apply here.

An eCall will carry two forms of location data: the network-provided location that is inherently part of IMS emergency calls (which might be determined solely by the network, or in cooperation with or possibly entirely by the originating device), and the IVS-supplied location within the MSD. This is likely to be useful to the PSAP, especially when the two locations are independently determined. Even in situations where the network-supplied location is limited to the cell site, this can be useful as a sanity check on the device-supplied location contained in the MSD.

The document [I-D.ietf-ecrit-trustworthy-location] discusses trust issues regarding location provided by or determined in cooperation with end devices.

The mechanism by which the PSAP sends acknowledgments and requests to the vehicle requires authenticity considerations; when the PSAP request is received within a session initiated by the vehicle as an eCall emergency call placed over a cellular network, there is a higher degree of trust that the source is indeed a PSAP. If the PSAP request is received in other situations, such as a call-back, the trust issues in verifying that a call-back is indeed from a PSAP are more complex (see the PSAP Callback document [RFC7090]). A further safeguard (applicable regardless of which end initiated the call and the means of the call) is for the PSAP or emergency service provider to sign the body part using a certificate issued by a known emergency services certificate authority and for which the IVS can verify the root certificate.

12. XML Schema

This section defines the XML schema of the eCall control block.

```
<?xml version="1.0" ?>
<xs:schema xmlns:xs="http://www.w3.org/2001/XMLSchema"</pre>
           xmlns:tns="http://example.com/ct-required"
           xmlns:xmime="http://www.w3.org/2005/05/xmlmime"
           targetNamespace="http://example.com/ct-required">
    <xs:import namespace="http://www.w3.org/2005/05/xmlmime"</pre>
            schemaLocation="http://www.w3.org/2005/05/xmlmime"/>
    <!-- This element has binary content and requires the
         xmime:contentType attribute which indicates the
         content-type of the binary element -->
    <xs:element name="media">
      <xs:complexType>
        <xs:simpleContent>
          <xs:extension base="xs:base64Binary" >
            <xs:attribute ref="xmime:contentType"</pre>
                use="required"/>
          </xs:extension>
        </xs:simpleContent>
      </xs:complexType>
    </xs:element>
</xs:schema>
```

Figure 5: eCall Control Block Schema

13. IANA Considerations

13.1. Service URN Registrations

IANA is requested to register the URN 'urn:service:sos.ecall' under the sub-services 'sos' registry defined in Section 4.2 of [RFC5031].

This service identifies a type of emergency call (placed by a specialized in-vehicle system and a carrying standardized set of data related to the vehicle and crash or incident, and is needed to direct the call to a specialized public safety answering point (PSAP) with technical and operational capabilities to handle such calls. Two sub-services are registered as well, namely

urn:service:sos.ecall.manual

This service URN indicates that an eCall had been triggered based on the manual interaction of the driver or a passenger.

urn:service:sos.ecall.automatic

This service URN indicates that an eCall had been triggered automatically, for example, due to a crash or other serious incident (e.g., fire).

IANA is also requested to register the URN 'urn:service:test.sos.ecall' under the sub-service 'test' registry defined in Setcion 17.2 of [RFC6881].

13.2. MIME Content-type Registration for 'application/ emergencyCallData.eCall.MSD+xml'

IANA is requested to add application/emergencyCallData.eCall.MSD+xml as a MIME content type, with a reference to this document, in accordance to the procedures of $\frac{RFC 6838}{RFC 7303}$ [RFC7303].

MIME media type name: application

MIME subtype name: emergencyCallData.eCall.MSD+xml

Mandatory parameters: none

Optional parameters: charset

Indicates the character encoding of the XML content.

Encoding considerations: Uses XML, which can employ 8-bit characters, depending on the character encoding used. See Section 3.2 of RFC 7303 [RFC7303].

Security considerations: This content type is designed to carry vehicle and incident-related data during an emergency call. This data contains personal information including vehicle VIN, location, direction, etc. Appropriate precautions need to be taken to limit unauthorized access, inappropriate disclosure to third parties, and eavesdropping of this information. In general, it is permissible for the data to be unprotected while briefly in transit within the Mobile Network Operator (MNO); the MNO is trusted to not permit the data to be accessed by third parties. Sections 7 and Section 8 of [I-D.ietf-ecrit-additional-data] contain more discussion.

Interoperability considerations: None

Published specification: Annex C of EN 15722 [msd]

Applications which use this media type: Pan-European eCall

compliant systems

Additional information: None

Magic Number: None

File Extension: .xml

Macintosh file type code: 'TEXT'

Person and email address for further information: Hannes

Tschofenig, Hannes.Tschofenig@gmx.net

Intended usage: LIMITED USE

Author: This specification was produced by the European Committee For Standardization (CEN). For contact information, please see http://www.cen.eu/cen/Pages/contactus.aspx>.

Change controller: The European Committee For Standardization (CEN)

13.3. MIME Content-type Registration for 'application/ emergencyCallData.eCall.control+xml'

IANA is requested to add application/ emergencyCallData.eCall.control+xml as a MIME content type, with a reference to this document, in accordance to the procedures of <u>RFC</u> 6838 [RFC6838] and guidelines in <u>RFC 7303 [RFC7303]</u>.

MIME media type name: application

MIME subtype name: emergencyCallData.eCall.control+xml

Mandatory parameters: none

Optional parameters: charset

Indicates the character encoding of the XML content.

Encoding considerations: Uses XML, which can employ 8-bit characters, depending on the character encoding used. See Section 3.2 of RFC 7303 [RFC7303].

Security considerations: This content type carries metadata and control information and requests, primarily from a Public Safety Answering Point (PSAP) to an In-Vehicle System (IVS) during an emergency call, and also capabilities from the IVS to the PSAP. Metadata (such as an acknowledgment that data sent by the IVS to the PSAP was successfully received) has limited privacy and security implications. Control information (such as requests from the PSAP that the vehicle perform an action) has some privacy and important security implications. The privacy concern arises from the ability to request the vehicle to transmit a data set, which as described in <u>Section 13.2</u>, may contain personal information. The security implication is the ability to request the vehicle to perform an action. It is important that control information originate only from a PSAP or other emergency services provider, and not from an impostor. The first safeguard for this is the security of the cellular network over which the emergency call was placed. In particular, when the IVS initiates an eCall over a cellular network, the MNO routes the call to a PSAP. (Calls placed using other means, such as Wi-Fi or over-the-top services, do not carry the same degree of trust.) Calls received by the IVS, such as a call-back from a PSAP, also do not carry the same degree of trust, since the current mechanisms are not ideal for verifying that such a call is indeed from a PSAP in response to an emergency call placed by the IVS. See the discussion in Section 11 and the PSAP Callback document [RFC7090]. A further safeguard, and one applicable regardless of which end initiated

the call and the means of the call, is for the PSAP or emergency service provider to sign the body part using a certificate issued by a known emergency services certificate authority and for which the IVS can verify the root certificate. Sections 7 and Section 8 of [I-D.ietf-ecrit-additional-data] contain more discussion.

Interoperability considerations: None

Published specification: Annex C of EN 15722 [msd]

Applications which use this media type: Pan-European eCall

compliant systems

Additional information: None

Magic Number: None

File Extension: .xml

Macintosh file type code: 'TEXT'

Person and email address for further information: Randall Gellens,

rg+ietf@gti.gualcomm.com

Intended usage: LIMITED USE

Author: The IETF ECRIT WG.

Change controller: The IETF ECRIT WG.

13.4. Registration of the 'eCall.MSD' entry in the Emergency Call Additional Data Blocks registry

This specification requests IANA to add the 'eCall.MSD' entry to the Emergency Call Additional Data Blocks registry (established by [additional-data-draft]), with a reference to this document.

13.5. Registration of the 'eCall.control' entry in the Emergency Call Additional Data Blocks registry

This specification requests IANA to add the 'eCall.control' entry to the Emergency Call Additional Data Blocks registry (established by [additional-data-draft]), with a reference to this document.

13.6. Registration of the emergencyCallData.eCall Info Package

IANA is requested to add emergencyCallData.eCall to the Info Packages Registry under "Session Initiation Protocol (SIP) Parameters", with a reference to this document.

13.7. URN Sub-Namespace Registration

13.7.1. Registration for urn:ietf:params:xml:ns:eCall

This section registers a new XML namespace, as per the guidelines in RFC 3688 [RFC3688].

```
URI: urn:ietf:params:xml:ns:eCall
Registrant Contact: IETF, ECRIT working group, <ecrit@ietf.org>, as
   delegated by the IESG <iesg@ietf.org>.
XML:
```

```
BFGTN
<?xml version="1.0"?>
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML Basic 1.0//EN"</pre>
 "http://www.w3.org/TR/xhtml-basic/xhtml-basic10.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
 <meta http-equiv="content-type"</pre>
       content="text/html;charset=iso-8859-1"/>
 <title>Namespace for eCall Data</title>
</head>
<body>
<h1>Namespace for eCall Data
See [TBD: This document].
</body>
</html>
END
```

<u>13.7.2</u>. Registration for urn:ietf:params:xml:ns:eCall:control

This section registers a new XML namespace, as per the guidelines in RFC 3688 [RFC3688].

```
URI: urn:ietf:params:xml:ns:eCall:control
```

Registrant Contact: IETF, ECRIT working group, <ecrit@ietf.org>, as delegated by the IESG <iesg@ietf.org>.

XML:

```
BFGTN
<?xml version="1.0"?>
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML Basic 1.0//EN"</pre>
  "http://www.w3.org/TR/xhtml-basic/xhtml-basic10.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
  <meta http-equiv="content-type"</pre>
        content="text/html;charset=iso-8859-1"/>
  <title>Namespace for eCall Data:
         Control Block</title>
</head>
<body>
  <h1>Namespace for eCall Data
     </h1>
  <h2>Control Block</h2>
See [TBD: This document].
</body>
</html>
FND
```

13.8. Registry creation

This document creates a new registry called 'eCall Control Data'. The following sub-registries are created for this registry.

13.8.1. eCall Control Action Registry

This document creates a new sub-registry called "eCall Control Action Registry". As defined in [RFC5226], this registry operates under "Expert Review" rules. The expert should determine that the proposed action is within the purview of a vehicle, is sufficiently distinguishable from other actions, and the actions is clearly and fully described. In most cases, a published and stable document is referenced for the description of the action.

The content of this registry includes:

Name: The identifier to be used in the 'action' attribute of an eCall control 'request' element.

Description: A description of the action. In most cases this will be a reference to a published and stable document. The description MUST specify if any attributes or child elements are optional or mandatory, and describe the action to be taken by the vehicle.

The initial set of values is listed in Table 1.

+	+
Name	Description
send-data	Section xxx of this document
msg-static	
msg-dynamic	 Section xxx of this document
play-audio	
 honk	 Section xxx of this document
 lamp	 Section xxx of this document +

Table 1: eCall Control Action Registry Initial Values

13.8.2. eCall Static Message Registry

This document creates a new sub-registry called "eCall Static Message Registry". Because all compliant vehicles are expected to support all static messages translated into all languages supported by the vehicle, it is important to limit the number of such messages. As defined in [RFC5226], this registry operates under "Publication Required" rules, which require a stable, public document and imply expert review of the publication. The expert should determine that the document has been published by an appropriate emergency services organization (e.g., NENA, EENA, APCO) and that the proposed message is sufficiently distinguishable from other messages.

The content of this registry includes:

ID: An integer identifier to be used in the 'msgid' attribute of an eCall control 'request' element.

Message: The text of the message. Messages are listed in the registry in English; vehicles are expected to implement translations into languages supported by the vehicle.

When new messages are added to the registry, the message text is determined by the registrant; IANA assigns the IDs. Each message is assigned a consecutive integer value as its ID. This allows an IVS to indicate by a single integer value that it supports all messages with that value or lower.

The initial set of values is listed in Table 2.

ID	Message	İ
1		İ

Table 2: eCall Static Message Registry

13.8.3. eCall Reason Registry

This document creates a new sub-registry called "eCall Reason Registry" which contains values for the 'reason' attribute of the 'ActionResult' element. As defined in [RFC5226], this registry operates under "Expert Review" rules. The expert should determine that the proposed reason is sufficiently distinguishable from other reasons and that the proposed description is understandable and correctly worded.

The content of this registry includes:

ID: A short string identifying the reason, for use in the 'reason' attribute of an 'ActionResult' element.

Description: A description of the reason.

The initial set of values is listed in Table 3.

ID	Description
unsupported	The 'action' is not supported.
unable	The 'action' could not be accomplished.
data-unsupported	The data item referenced in a 'send-data' request is not supported.

Table 3: eCall Reason Registry

13.8.4. eCall Lamp ID Registry

This document creates a new sub-registry called "eCall Lamp ID Registry" to standardize the names of automotive lamps (lights). As defined in [RFC5226], this registry operates under "Expert Review" rules. The expert should determine that the proposed lamp name is clearly understandable and is sufficiently distinguishable from other lamp names.

The content of this registry includes:

Name: The identifier to be used in the 'lamp-ID' attribute of an eCall control 'request' element.

Description: A description of the lamp (light).

The initial set of values is listed in Table 4.

+I Name	++ Description
+	·
head	The main lamps used to light the road ahead
interior	Interior lamp, often at the top center
fog-front	Front fog lamps
fog-rear	Rear fog lamps
brake	Brake indicator lamps
position-front	Front position/parking/standing lamps
position-rear	Rear position/parking/standing lamps
turn-left	Left turn/directional lamps
turn-right	Right turn/directional lamps
hazard	Hazard/four-way lamps

Table 4: eCall Lamp ID Registry Initial Values

14. Contributors

Brian Rosen was a co-author of the original document upon which this document is based.

15. Acknowledgements

We would like to thank Bob Williams and Ban Al-Bakri for their feedback and suggestions, and Keith Drage for his review comments. We would like to thank Michael Montag, Arnoud van Wijk, Gunnar Hellstrom, and Ulrich Dietz for their help with the original document upon which this document is based.

16. Changes from Previous Versions

16.1. Changes from draft-ietf-00 to draft-ietf-01

- o Added further discussion of test calls
- o Added further clarification to the document scope

- o Mentioned that multi-region vehicles may need to support other crash notification specifications in addition to eCall
- o Added details of the eCall metadata and control functionality
- o Added IANA registration for the MIME content type for the eCall control object
- o Added IANA registries for protocol elements and tokens used in the eCall control object
- o Minor wording improvements and clarifications

16.2. Changes from draft-gellens-03 to draft-ietf-00

- o Renamed from <u>draft-gellens</u>- to <u>draft-ietf</u>-.
- o Added mention of and reference to ETSI TR "Mobile Standards Group (MSG); eCall for VoIP"
- o Added text to Introduction regarding migration/co-existence being out of scope
- o Added mention in Security Considerations that even if the networksupplied location is just the cell site, this can be useful as a sanity check on the IVS-supplied location
- o Minor wording improvements and clarifications

16.3. Changes from draft-gellens-02 to -03

o Clarifications and editorial improvements.

16.4. Changes from draft-gellens-01 to -02

- o Minor wording improvements
- o Removed ".automatic" and ".manual" from "urn:service:test.sos.ecall" registration and discussion text.

<u>16.5</u>. Changes from <u>draft-gellens-00</u> to -01

- o Now using 'EmergencyCallData' for purpose parameter values and MIME subtypes, in accordance with changes to [additional-data-draft]
- o Added reference to RFC 6443

o Fixed bug that caused Figure captions to not appear

17. References

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