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# Trustworthy Location Information draft-ietf-ecrit-trustworthy-location-03.txt

### Abstract

For some location-based applications, such as emergency calling or roadside assistance, it is important to be able to determine whether location information is trustworthy.

This document outlines potential threats to trustworthy location and analyzes the operational issues with potential solutions.

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#### **1**. Introduction

The operation of a number of public and commercial services depend upon location information in their operations. Emergency services, such as fire department, ambulance and police, are among these, as are commercial services such as food delivery and roadside assistance.

Users of the telephone network can summon emergency services such as ambulance, fire and police using a well-known emergency service number (e.g., 9-1-1 in North America, 1-1-2 in Europe). Location information is used to route emergency calls to the appropriate regional Public Safety Answering Point (PSAP) that serves the caller to dispatch first-level responders to the emergency site.

Physical security is often based on location. Light switches in buildings are not typically protected by keycards or passwords, but are only accessible to those within the perimeter of the building. Merchants processing credit card payments already use location information to estimate the risk that a transaction is fraudulent, based on translation of the HTTP client's IP address to an estimated location. In these cases, location information can be used to augment identity or, in some cases, avoid the need for role-based authorization.

For services that depend on the accuracy of location information in their operation, the ability to determine the trustworthiness of location information may be important. Prank calls have been a problem for emergency services, dating back to the time of street corner call boxes. Individual prank calls waste emergency services and possibly endanger bystanders or emergency service personnel as they rush to the reported scene of a fire or accident. However, a recent increase in the frequency and sophistication of the attacks has lead to the FBI issuing a warning [Swatting].

In situations where it is possible to place emergency calls without accountability, experience has shown that the frequency of nuisance calls can rise dramatically. For example, where emergency calls have been allowed from handsets lacking a SIM card, or where ownership of the SIM card cannot be determined, the frequency of nuisance calls has often been unacceptably high [TASMANIA][UK][SA].

In emergency services deployments utilizing voice over IP, many of the assumptions of the public switched telephone network (PSTN) and public land mobile network (PLMN) no longer hold. While the local telephone company provides both physical access and the phone service, with VoIP there is a split between the role of the Access Infrastructure Provider (AIP), and the Application (Voice) Service

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Provider (VSP). The VSP may be located far away from the AIP and may either have no business relationship with the AIP or may be a competitor. It is also likely that the VSP will have no relationship with the PSAP.

In some situations it is possible for the end host to determine its own location using technology such as the Global Positioning System (GPS). Where the end host cannot determine location on its own, mechanisms have been standardized to make civic and geodetic location available to the end host, including LLDP-MED [LLDP-MED], DHCP extensions [RFC4776][RFC6225], HELD [RFC5985], or link-layer specifications such as [IEEE-802.11y]. The server offering this information is known as a Location Information Server (LIS). The LIS may be deployed by an AIP, or it may be run by a Location Service Provider (LSP) which may have no relationship with the AIP, the VSP or the PSAP. The location information is then provided, by reference or value, to the service-providing entities, i.e. location recipients, via application protocols, such as HTTP, SIP or XMPP.

This document investigates security threats in <u>Section 3</u>, and outlines potential solutions in <u>Section 4</u>. Operational considerations are provided in Section 5 and security considerations are discussed in Section 6.

## 2. Terminology

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [RFC2119].

This document uses terms from [RFC5012] Section 3.

### 3. Threats

This document focuses on threats deriving from the introduction of untrustworthy location information by end hosts, regardless of whether this occurs intentionally or unintentionally.

In addition to threats arising from the intentional forging of location information, end hosts may be induced to provide untrustworthy location information. For example, end hosts may obtain location from civilian GPS, which is vulnerable to spoofing [GPSCounter] or from third party Location Service Providers (LSPs) which may be vulnerable to attack or may not warrant the use of their services for emergency purposes.

Emergency services have three finite resources subject to denial of service attacks: the network and server infrastructure, call takers

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and dispatchers, and the first responders, such as fire fighters and police officers. Protecting the network infrastructure is similar to protecting other high-value service providers, except that location information may be used to filter call setup requests, to weed out requests that are out of area. PSAPs even for large cities may only have a handful of PSAP call takers on duty, so even if they can, by questioning the caller, eliminate a lot of prank calls, they are quickly overwhelmed by even a small-scale attack. Finally, first responder resources are scarce, particularly during mass-casualty events.

Legacy emergency services rely on the ability to identify callers, as well as on the difficulty of location spoofing for normal users to limit prank calls. The ability to ascertain identity is important, since the threat of severe punishments reduces prank calls. Mechanically placing a large number of emergency calls that appear to come from different locations is difficult. Calls from pay phones are subject to greater scrutiny by the call taker. In the current system, it would be very difficult for an attacker from country 'Foo' to attack the emergency services infrastructure located in country 'Bar'.

One of the main motivations of an adversary in the emergency services context is to prevent callers from utilizing emergency service support. This can be done by a variety of means, such as impersonating a PSAP or directory servers, attacking SIP signaling elements and location servers.

Attackers may want to modify, prevent or delay emergency calls. In some cases, this will lead the PSAP to dispatch emergency personnel to an emergency that does not exist and, hence, the personnel might not be available to other callers. It might also be possible for an attacker to impede the users from reaching an appropriate PSAP by modifying the location of an end host or the information returned from the mapping protocol. In some countries, regulators may not require the authenticated identity of the emergency caller, as is true for PSTN-based emergency calls placed from pay phones or SIMless cell phones today. Furthermore, if identities can easily be crafted (as it is the case with many VoIP offerings today), then the value of emergency caller authentication itself might be limited. As a consequence, an attacker can forge emergency call information without the chance of being held accountable for its own actions.

The above-mentioned attacks are mostly targeting individual emergency callers or a very small fraction of them. If attacks are, however, launched against the mapping architecture (see [RFC5582] or against the emergency services IP network (including PSAPs), a larger region and a large number of potential emergency callers are affected. The

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call takers themselves are a particularly scarce resource and if human interaction by these call takers is required then this can very quickly have severe consequences.

To provide a structured analysis we distinguish between three adversary models:

- External adversary model: The end host, e.g., an emergency caller whose location is going to be communicated, is honest and the adversary may be located between the end host and the location server or between the end host and the PSAP. None of the emergency service infrastructure elements act maliciously.
- Malicious infrastructure adversary model: The emergency call routing elements, such as the LIS, the LoST infrastructure, used for mapping locations to PSAP address, or call routing elements, may act maliciously.
- Malicious end host adversary model: The end host itself acts maliciously, whether the owner is aware of this or whether it is acting as a bot.

In this document, we focus only on the malicious end host adversary model.

### **3.1.** Location Spoofing

An adversary can provide false location information in an emergency call in order to misdirect emergency resources. For calls originating within the PSTN, this attack can be carried out via caller-id spoofing. Where location is attached to the emergency call by an end host, several avenues are available to provide false location information:

1. The end host could fabricate a PIDF-LO and convey it within an emergency call;

2. The VSP (and indirectly a LIS) could be fooled into using the wrong identity (such as an IP address) for location lookup, thereby providing the end host with misleading location information;

3. Inaccurate or out-of-date information (such spoofed GPS signals, a stale wiremap or an inaccurate access point location database) could be utilized by the LIS or the endhost in its location determination, thereby leading to an inaccurate determination of location.

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By analysis of the SIP headers, it may be possible to flag situations where the conveyed location is suspect (e.g. potentially wrong city, state, country or continent). However, in other situations only entities close to the caller may be able to verify the correctness of location information.

The following list presents threats specific to location information handling:

- Place shifting: Trudy, the adversary, pretends to be at an arbitrary location. In some cases, place shifting can be limited in range, e.g., to the coverage area of a particular cell tower.
- Time shifting: Trudy pretends to be at a location she was a while ago.
- Location theft: Trudy observes Alice's location and replays it as her own.
- Location swapping: Trudy and Malory, located in different locations, can collude and swap location information and pretend to be in each other's location.

#### **3.2.** Identity Spoofing

With calls originating on an IP network, at least two forms of identity are relevant, with the distinction created by the split between the AIP and the VSP:

(a) network access identity such as might be determined via authentication (e.g., using the Extensible Authentication Protocol (EAP) [<u>RFC3748</u>]);

(b) caller identity, such as might be determined from authentication of the emergency caller at the VoIP application layer.

If the adversary did not authenticate itself to the VSP, then accountability may depend on verification of the network access identity. However, this also may not have been authenticated, such as in the case where an open IEEE 802.11 Access Point is used to initiate a nuisance emergency call. Although endpoint information such as the IP or MAC address may have been logged, tying this back to the device owner may be challenging.

Unlike the existing telephone system, VoIP emergency calls could require strong identity, which need not necessarily be coupled to a business relationship with the AIP, ISP or VSP. However, due to the time-critical nature of emergency calls, multi-layer authentication

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is undesirable, so that in most cases, only the device placing the call will be able to be identified, making the system vulnerable to bot-net attacks. Furthermore, deploying additional credentials for emergency service purposes (such as certificates) increases costs, introduces a significant administrative overhead and is only useful if widely deployed.

#### **<u>4</u>**. Solution Proposals

This section presents three potential solutions to the described threats: location signing (<u>Section 4.1</u>), location by reference (Section 4.2) and proxy added location (Section 4.3).

### **4.1**. Location Signing

One way to avoid location spoofing is to let a trusted location server sign the location information before it is sent to the end host, i.e., the entity subject to the location determination process. The signed location information is then verified by the location recipient and not by the target. Figure 1 shows the communication model with the target requesting signed location in step (a), the location server returns it in step (b) and it is then conveyed to the location recipient in step (c) who verifies it. For SIP, the procedures described in [RFC6442] are applicable for location conveyance.

++				++
				Location
	LIS			Recipient
1				
+-+++				++
	Λ			^
	1			
Geopriv	Req.			
Location	Signed	Signed		Geopriv
Configuration	Loc.	Loc.		Using Protocol
Protocol	(a)	(b)		(e.g., SIP)
		V		(c)
+ -	+	-+-+ -	-	
	Target /	/		
	End Host	t +		
ĺ				
+ -		+		

Figure 1: Location Signing

Additional information, such as timestamps or expiration times, has to be included together with the signed location to limit replay

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attacks. If the location is retrieved from a location server, even a stationary end host has to periodically obtain a fresh signed location, or incur the additional delay of querying during the emergency call. Bot nets are also unlikely to be deterred by location signing. However, accurate location information would limit the usable subset of the bot net, as only hosts within the PSAP serving area would be useful in placing calls.

To prevent location-swapping attacks it is necessary to include some some target specific identity information. The included information depends on the purpose, namely either real-time verification by the location recipient or for the purpose of a post-mortem analysis when the location recipient wants to determine the legal entity behind the target for prosecution (if this is possible). As argued in Section 6 the operational considerations make a real-time verification difficult. A strawman proposal for location signing is provided by [I-D.thomson-geopriv-location-dependability].

Still, for large-scale attacks launched by bot nets, this is unlikely to be helpful. Location signing is also difficult when the host provides its own location via GPS, which is likely to be a common occurrence for mobile devices. Trusted computing approaches, with tamper-proof GPS modules, may be needed in that case. After all, a device can always pretend to have a GPS device and the recipient has no way of verifying this or forcing disclosure of non-GPS-derived location information.

Location verification may be most useful if it is used in conjunction with other mechanisms. For example, a call taker can verify that the region that corresponds to the IP address of the media stream roughly corresponds to the location information reported by the caller. To make the use of bot nets more difficult, a CAPTCHA-style test may be applied to suspicious calls, although this idea is quite controversial for emergency services, at the danger of delaying or even rejecting valid calls.

#### **4.2.** Location by Reference

The location-by-reference concept was developed so that end hosts could avoid having to periodically query the location server for upto-date location information in a mobile environment. Additionally, if operators do not want to disclose location information to the end host without charging them, location-by-reference provides a reasonable alternative.

Figure 2 shows the communication model with the target requesting a location reference in step (a), the location server returns the reference in step (b), and it is then conveyed to the location

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recipient in step (c). The location recipient needs to resolve the reference with a request in step (d). Finally, location information is returned to the Location Recipient afterwards. For location conveyance in SIP, the procedures described in [I-D.ietf-siplocation-conveyance] are applicable.

	LIS	Lo +<   Dei	eferencin	++   Location   ->+ Recipient   3     +++	
	$\wedge$			^	
	1	Ì			
Geopriv	Req.	Ì			
Location	LbyR	LbyR		- Geopriv	
Configuration	(a)	(b)		Using Protocol	
Protocol				(e.g., SIP)	
		V		(c)	
+-+					
     +-	Target End Hos				

#### Figure 2: Location by Reference

The details for the dereferencing operations vary with the type of reference, such as a HTTP, HTTPS, SIP, SIPS URI or a SIP presence URI. HTTP-Enabled Location Delivery (HELD) [RFC5985] is an example of a protocol that is able to return such references.

For location-by-reference, the location server needs to maintain one or several URIs for each target, timing out these URIs after a certain amount of time. References need to expire to prevent the recipient of such a URL from being able to permanently track a host and to offer garbage collection functionality for the location server.

Off-path adversaries must be prevented from obtaining the target's location. The reference contains a randomized component that prevents third parties from guessing it. When the location recipient fetches up-to-date location information from the location server, it can also be assured that the location information is fresh and not replayed. However, this does not address location swapping.

However, location-by-reference does not offer significant security benefits if the end host uses GPS to determine its location. At best, a network provider can use cell tower or triangulation

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information to limit the inaccuracy of user-provided location information.

#### 4.3. Proxy Adding Location

Instead of making location information available to the end host, it is possible to allow an entity in the AIP, or associated with the AIP, to retrieve the location information on behalf of the end point. This solution is possible when the application layer messages are routed through an entity with the ability to determine the location information of the end point, for example based on the end host's IP or MAC address.

When the untrustworthy end host does not have the ability to access location information, it cannot modify it either. Proxies can use various authentication security techniques, including SIP Identity [<u>RFC4474</u>], to ensure that modifications to the location in transit can be detected by the location recipient (e.g., the PSAP). As noted above, this is unlikely to work for GPS-based location determination techniques.

The obvious disadvantage of this approach is that there is a need to deploy application layer entities, such as SIP proxies, at AIPs or associated with AIPs. This requires a standardized VoIP profile to be deployed at every end device and at every AIP, for example, based on SIP. This might impose a certain interoperability challenge. Additionally, the AIP more or less takes the responsibility for emergency calls, even for customers they have no direct or indirect relationship with. To provide identity information about the emergency caller from the VSP it would be necessary to let the AIP and the VSP to interact for authentication (see, for example, [RFC4740]). This interaction along the Authentication, Authorization and Accounting infrastructure (see ) is often based on business relationships between the involved entities. The AIP and the VSP are very likely to have no such business relationship, particularly when talking about an arbitrary VSP somewhere on the Internet. In case that the interaction between the AIP and the VSP fails due to the lack of a business relationship then typically a fall-back would be provided where no emergency caller identity information is made available to the PSAP and the emergency call still has to be completed.

### 5. Operational Considerations

### **5.1.** Attribution to a Specific Trusted Source

[NENA-i2] Section 3.7 describes some of the aspects of attribution as follows:

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The i2 solution proposes a Location Information Server (LIS) be the source for distributing location information within an access network. Furthermore the validity, integrity and authenticity of this information are directly attributed to the LIS operator.

Section 6.1.1 describes the issues that arise in ensuring the validity of location information provided by the LIS operator. <u>Section 6.1.2</u> and <u>Section 6.1.3</u> describe operational issues that arise in ensuring the integrity and authenticity of location information provided by the LIS operator.

### 5.1.1. Validity

In existing networks where location information is both determined by the access/voice service provider as well as communicated by the AIP/ VSP, responsibility for location validity can be attributed entirely to a single party, namely the AIP/VSP.

However, on the Internet, not only may the AIP and VSP represent different parties, but location determination may depend on information contributed by parties trusted by neither the AIP nor VSP, or even the operator of the Location Information Server (LIS). In such circumstances, mechanisms for enhancing the integrity or authenticity of location data contribute little toward ensuring the validity of that data.

It should be understood that the means by which location is determined may not necessarily relate to the means by which the endpoint communicates with the LIS. Just because a Location Configuration Protocol (LCP) operates at a particular layer does not imply that the location data communicated by that protocol is derived solely based on information obtained at that layer. In some circumstances, LCP implementations may base their location determination on information gathered from a variety of sources which may merit varying levels of trust, such as information obtained from the calling endpoint, or wiremap information that is time consuming to verify or may rapidly go out of date.

For example, consider the case of a Location Information Server (LIS) that utilizes LLDP-MED [LLDP-MED] endpoint move detection notifications in determining calling endpoint location. Regardless of whether the LIS implementation utilizes an LCP operating above the link layer (such as an application layer protocol such as HELD [RFC5985]), the validity of the location information conveyed would be dependent on the security properties of LLDP-MED.

[LLDP-MED] Section 13.3 defines the endpoint move detection notification as follows:

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Figure 3: Interworking Architecture

As noted in Section 7.4 of [LLDP-MED], the lldpRemChassisIdSubtype, lldpRemChassisId and lldpXMedRemDeviceClass variables are determined from the Chassis ID (1) and LLDP-MED Device Type Type-Length-Value (TLV) tuples provided within the LLDP advertisement of the calling device. As noted in [LLDP-MED] Section 9.2.3, all Endpoint Devices use the Network address ID subtype (5) by default. In order to provide topology change notifications in a timely way, it cannot necessarily be assumed that a Network Connectivity devices will validate the network address prior to transmission of the move detection notification. As a result, there is no guarantee that the network address reported by the endpoint will correspond to that utilized by the device.

The discrepancy need not be due to nefarious reasons. For example, an IPv6-capable endpoint may utilize multiple IPv6 addresses. Similarly, an IPv4-capable endpoint may initially utilize a Link-Local IPv4 address [RFC3927] and then may subsequently acquire a DHCP-assigned routable address. All addresses utilized by the endpoint device may not be advertised in LLDP, or even if they are, endpoint move detection notification may not be triggered, either because no LinkUp/LinkDown notifications occur (e.g. the host adds or changes an address without rebooting) or because these notifications were not detectable by the Network Connectivity device (the endpoint device was connected to a hub rather than directly to a switch).

Similar issues may arise in situations where the LIS utilizes DHCP lease data to obtain location information. Where the endpoint address was not obtained via DHCP (such as via manual assignment, stateless auto-configuration [RFC4862] or Link-Local IPv4 selfassignment), no lease information will be available to enable determination of device location. This situation should be expected to become increasingly common as IPv6-capable endpoints are deployed,

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and Location Configuration Protocol (LCP) interactions occur over IPv6.

Even in scenarios in which the LIS relies on location data obtained from the IP MIB [RFC4293] and the Bridge MIB [RFC4188], availability of location determination information is not assured. In an enterprise scale network, maintenance of current location information depends on the ability of the management station to retrieve data via polling of network devices. As the number of devices increases, constraints of network latency and packet loss may make it increasingly difficult to ensure that all devices are polled on a sufficiently frequent interval. In addition, in large networks, it is likely that tables will be large so that when UDP transport is used, query responses will fragment, resulting in increasing packet loss or even difficulties in firewall or NAT traversal.

Furthermore, even in situations where the location data can be presumed to exist and be valid, there may be issues with the integrity of the retrieval process. For example, where the LIS depends on location information obtained from a MIB notification or query, unless SNMPv3 [<u>RFC3411</u>] is used, data integrity and authenticity is not assured in transit between the network connectivity device and the LIS.

From these examples, it should be clear that the availability or validity of location data is a property of the LIS system design and implementation rather than an inherent property of the LCP. As a result, mechanisms utilized to protect the integrity and authenticity of location data do not necessarily provide assurances relating to the validity or provenance of that data.

#### **5.1.2.** Location Signing

[NENA-i2] Section 3.7 includes recommendations relating to location signing:

Location determination is out of scope for NENA, but we can offer guidance on what should be considered when designing mechanisms to report location:

- 1. The location object should be digitally signed.
- The certificate for the signer (LIS operator) should be 2. rooted in VESA. For this purpose, VPC and ERDB operators should issue certs to LIS operators.
- 3. The signature should include a timestamp.

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- 4. Where possible, the Location Object should be refreshed periodically, with the signature (and thus the timestamp) being refreshed as a consequence.
- 5. Anti-spoofing mechanisms should be applied to the Location Reporting method.

[Note: The term Valid Emergency Services Authority (VESA) refers to the root certificate authority.]

Signing of location objects implies the development of a trust hierarchy that would enable a certificate chain provided by the LIS operator to be verified by the PSAP. Rooting the trust hierarchy in VESA can be accomplished either by having the VESA directly sign the LIS certificates, or by the creation of intermediate CAs certified by the VESA, which will then issue certificates to the LIS. In terms of the workload imposed on the VESA, the latter approach is highly preferable. However, this raises the question of who would operate the intermediate CAs and what the expectations would be.

In particular, the question arises as to the requirements for LIS certificate issuance, and whether they are significantly different from say, requirements for issuance of an SSL/TLS web certificate.

#### **5.1.3**. Location by Reference

Where location by reference is provided, the recipient needs to deference the LbyR in order to obtain location. With the introduction of location by reference concept two authorization models were developed, see [I-D.ietf-geopriv-deref-protocol], namely the "Authorization by Possession" and "Authorization via Access Control Lists" model. With the "Authorization by Possession" model everyone in possession of the reference is able to obtain the corresponding location information. This might, however, be incompatible with other requirements typically imposed by AIPs, such as location hiding (see [RFC6444]). As such, the "Authorization via Access Control Lists" model is likely to be the preferred model for many AIPs and subject for discussion in the subsequent paragraphs.

Just as with PIDF-LO signing, the operational considerations in managing credentials for use in LbyR dereferencing can be considerable without the introduction of some kind of hierarchy. It does not seem reasonable for a PSAP to manage client certificates or Digest credentials for all the LISes in its coverage area, so as to enable it to successfully dereference LbvRs. In some respects, this issue is even more formidable than the validation of signed PIDF-LOs. While PIDF-LO signing credentials are provided to the LIS operator, in the case of de-referencing, the PSAP needs to be obtain

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credentials compatible with the LIS configuration, a potentially more complex operational problem.

As with PIDF-LO signing, the operational issues of LbyR can be addressed to some extent by introduction of hierarchy. Rather than requiring the PSAP to obtain credentials for accessing each LIS, the local LIS could be required to upload location information to location aggregation points who would in turn manage the relationships with the PSAP. This would shift the management burden from the PSAPs to the location aggregation points.

#### 5.2. Application to a Specific Point in Time

PIDF-LO objects contain a timestamp, which reflects the time at which the location was determined. Even if the PIDF-LO is signed, the timestamp only represents an assertion by the LIS, which may or may not be trustworthy. For example, the recipient of the signed PIDF-LO may not know whether the LIS supports time synchronization, or whether it is possible to reset the LIS clock manually without detection. Even if the timestamp was valid at the time location was determined, a time period may elapse between when the PIDF-LO was provided and when it is conveyed to the recipient. Periodically refreshing location information to renew the timestamp even though the location information itself is unchanged puts additional load on LISes. As a result, recipients need to validate the timestamp in order to determine whether it is credible.

#### 5.3. Linkage to a Specific Endpoint

As noted in the "HTTP Enabled Location Delivery (HELD)" [RFC5985] Section 6.6:

The LIS MUST NOT include any means of identifying the Device in the PIDF-LO unless it is able to verify that the identifier is correct and inclusion of identity is expressly permitted by a Rule Maker. Therefore, PIDF parameters that contain identity are either omitted or contain unlinked pseudonyms [RFC3693]. A unique, unlinked presentity URI SHOULD be generated by the LIS for the mandatory presence "entity" attribute of the PIDF document. Optional parameters such as the "contact" element and the "deviceID" element [<u>RFC4479</u>] are not used.

Given the restrictions on inclusion of identification information within the PIDF-LO, it may not be possible for a recipient to verify that the entity on whose behalf location was determined represents the same entity conveying location to the recipient.

Where "Enhancements for Authenticated Identity Management in the

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Session Initiation Protocol (SIP)" [<u>RFC4474</u>] is used, it is possible for the recipient to verify the identity assertion in the From: header. However, if PIDF parameters that contain identity are omitted or contain an unlinked pseudonym, then it may not be possible for the recipient to verify whether the conveyed location actually relates to the entity identified in the From: header.

This lack of binding between the entity obtaining the PIDF-LO and the entity conveying the PIDF-LO to the recipient enables cut and paste attacks which would enable an attacker to assert a bogus location, even where both the SIP message and PIDF-LO are signed. As a result, even implementation of both [RFC4474] and location signing does not guarantee that location can be tied to a specific endpoint.

### 6. Security Considerations

IP-based emergency services face many security threats. "Security Threats and Requirements for Emergency Call Marking and Mapping" [RFC5069] describes attacks on the emergency services system, such as attempting to deny system services to all users in a given area, to gain fraudulent use of services and to divert emergency calls to nonemergency sites. [RFC5069] also describes attacks against individuals, including attempts to prevent an individual from receiving aid, or to gain information about an emergency.

"Threat Analysis of the Geopriv Protocol" [<u>RFC3694</u>] describes threats against geographic location privacy, including protocol threats, threats resulting from the storage of geographic location data, and threats posed by the abuse of information.

This document focuses on threats deriving from the introduction of untrustworthy location information by end hosts, regardless of whether this occurs intentionally or unintentionally.

Although it is important to ensure that location information cannot be faked there will be a larger number of GPS-enabled devices out there that will find it difficult to utilize any of the security mechanisms described in Section 5. It is unlikely that end users will upload their location information for "verification" to a nearby location server located in the access network.

Given the practical and operational limitations in the technology, it may be worthwhile to consider whether the goals of trustworthy location, as for example defined by NENA i2 [NENA-i2], are attainable, or whether lesser goals (such as auditability) should be substituted instead.

The goal of auditability is to enable an investigator to determine

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the source of a rogue emergency call after the fact. Since such an investigation can rely on audit logs provided under court order, the information available to the investigator could be considerably greater than that present in messages conveyed in the emergency call. As a consequence the emergency caller becomes accountable for his actions. For example, in such a situation, information relating to the owner of the unlinked pseudonym could be provided to investigators, enabling them to unravel the chain of events that lead to the attack. Auditability is likely to be of most benefits in situations where attacks on the emergency services system are likely to be relatively infrequent, since the resources required to pursue an investigation are likely to be considerable.

Where attacks are frequent and continuous, a reliance on nonautomated mechanisms is unlikely to be satisfactory. As such, mechanisms to exchange audit trails information in a standardized format between ISPs and PSAPs / VSPs and PSAPs or heuristics to distinguish potentially fraudulent emergency calls from real emergencies might be valuable for the emergency services community.

# 7. IANA Considerations

This document does not require actions by IANA.

#### 8. Acknowledgments

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