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Management Information Base for the PINT Services Architecture

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Abstract

This memo describes a proposed MIB for the PINT Services Architecture.

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1. Introduction

PINT services are an emerging set of new Internet based applications where voice (and fax) requests to the PSTN (Public Switched Telephone Network) are carried over the Internet. RFC 2458 [1] gives a good

Krishnaswamy, Romascanu

PINT MIB

introduction to the (pre-standard) PINT architecture and services. It also has examples of some of the early implementations of pre-PINT.

This document defines a MIB which contains the elements for monitoring the performance of a PINT based service. The MIB consists of details of the four basic PINT services and their performance statistics measured under various criteria.

It is not the purpose of this MIB to enable management of the PINT networking elements. We are concerned only with the PINT specific performance parameters. While it is understood that PINT service performance is closely related to host and network performance, they are not addressed here.

<u>2</u>. The SNMP Management Framework

The SNMP Management Framework presently consists of five major components:

- o An overall architecture, described in <u>RFC 2571</u> [2].
- Mechanisms for describing and naming objects and events for the purpose of management. The first version of this Structure of Management Information (SMI) is called SMIv1 and described in <u>RFC 1155</u> [3], <u>RFC 1212</u> [4] and <u>RFC 1215</u> [5]. The second version, called SMIv2, is described in <u>RFC 2578</u> [6], <u>RFC 2579</u> [7] and <u>RFC 2580</u> [8].
- Message protocols for transferring management information. The first version of the SNMP message protocol is called SNMPv1 and described in <u>RFC 1157 [9]</u>. A second version of the SNMP message protocol, which is not an Internet standards track protocol, is called SNMPv2c and described in <u>RFC 1901</u> [10] and <u>RFC 1906 [11</u>]. The third version of the message protocol is called SNMPv3 and described in <u>RFC 1906 [11]</u>, <u>RFC</u> 2572 [12] and <u>RFC 2574</u> [13].
- o Protocol operations for accessing management information. The first set of protocol operations and associated PDU formats is described in <u>RFC 1157</u> [9]. A second set of protocol operations and associated PDU formats is described in <u>RFC 1905</u> [14].
- o A set of fundamental applications described in <u>RFC 2573</u> [15]

[Page 2]

and the view-based access control mechanism described in <u>RFC</u> <u>2575</u> [<u>16</u>].

A more detailed introduction to the current SNMP Management Framework can be found in <u>RFC 2570</u> [<u>17</u>].

Managed objects are accessed via a virtual information store, termed the Management Information Base or MIB. Objects in the MIB are defined using the mechanisms defined in the SMI.

This memo specifies a MIB module that is compliant to the SMIv2. A MIB conforming to the SMIv1 can be produced through the appropriate translations. The resulting translated MIB must be semantically equivalent, except where objects or events are omitted because no translation is possible (use of Counter64). Some machine-readable information in SMIv2 will be converted into textual descriptions in SMIv1 during the translation process. However, this loss of machine readable information is not considered to change the semantics of the MIB.

3. The need for PINT services monitoring MIB

Traditionally voice (and fax) requests originate and terminate inside a PSTN network. This network is well known for robust handling of the requests, in terms of availability and security. However when the requests originate from the Internet there is a concern both on the part of the user as well as the provider about issues like reliable forwarding of the call requests to the PINT gateway under various network conditions, user/host authentication, secure handling of the user information etc. Performance and security management becomes all the more important where PINT services cross multiple administrative domains (or providers).

This MIB is an attempt to list the parameters that need to be monitored on an user, PINT client, PINT server and PINT gateway basis.

(PINT services, their invocation methods/protocols and security issues associated with the PINT architecture are discussed in detail in [<u>18</u>]).

4. PINT MIB - Overview

[Page 3]

PINT MIB

Following is a list of some explanations on the MIB definitions that we have chosen to construct.

- o The basic purpose of this MIB is to monitor the access to PINT services both from the performance and security point of view. Information may pertain to a certain user or his/her system (PINT client) or the system providing the PINT services (PINT server) or the PINT gateway that forwards the call to the PSTN network.
- o We propose to build the configuration table as an extension of the Application MIB - <u>RFC 2287</u> [19] using the augments construct. Server location and contact might be retrieved from the standard MIB-II sysLocation and sysContact objects. There is no need to replicate this information in the PINT MIB. However, the PINT administrator may be a different person than the sysadmin with global responsibilities, thus a pintSysContact object is defined.
- o We chose to monitor the gateway connections from the PINT server. While the agent runs in the PINT servers, the connections to the gateways might need to be monitored in order to understand what goes on. We placed them in a separate MIB group, and by using MODULE-COMPLIANCE clauses, agents that cannot implement this stuff will not be mandated to do it.
- o There is no traps definition in this preliminary proposal. Note that thresholding on counters is always possible by using a standard mechanism defined by the Remote Monitoring MIB, that can be referenced here. Some events that may be defined by using this mechanisms:
 - * continuous login/authentication failure or refusal from a particular client or user
 - * nuisance call repeated calls (within a specified period)
 to a number originating from the same user
- o The client performance and user performance tables may be rather resource demanding for an agent implementation. In some MIBs, like the Remote Monitoring (RMON) MIBs, control mechanisms were built in order to activate those statistics on demand. If needed, a sorting ('topN') mechanism can be designed, so that a

[Page 4]

sorted view of clients or users is presented for the high level debugging.

- o We built a time-distribution trying to cover both short-lived, as well as longer sessions (1-10 secs, 10 secs - 1 min., 1-15 min., 15 mins-24 hours, longer).
- PintServerClientAddress is defined as a SnmpAdminString. It may include an IpAddress and/or name, but we preferred to minimize the number of indices at this stage, and keep a human-readable format at the same time.
- o We define pintServerUserIdName as the UserId. This UserId needs to be unique across multiple PINT servers and gateways (depending on the architecture) and is mapped to the SessionId. One way to achieve this uniqueness is by appending clientId to the UserId string before sending to the PINT server. The SessionId could then be a combination of this new UserId and a timestamp.

5. Definitions

PINT-MIB DEFINITIONS ::= BEGIN IMPORTS OBJECT-TYPE, Counter32, MODULE-IDENTITY, mib-2 FROM SNMPv2-SMI TEXTUAL-CONVENTION FROM SNMPv2-TC MODULE-COMPLIANCE, OBJECT-GROUP FROM SNMPv2-CONF SysApplInstallPkgIndex FROM SYSAPPL-MIB SnmpAdminString FROM SNMP-FRAMEWORK-MIB; -- <u>RFC 2271</u> [20]

> pintMib MODULE-IDENTITY LAST-UPDATED "9908310732Z" ORGANIZATION "Lucent Technologies" CONTACT-INFO "Murali Krishnaswamy Postal: 3C-512, 101 Crawfords Corner Rd.

[Page 5]

```
Holmdel, NJ 07733
        Tel: +1 (732)949-3611
        FAX:
               +1 (732)949-3210
        E-mail: murali@lucent.com
        Dan Romascanu
        Postal: Atidim Technology Park, Bldg 3
        Tel Aviv, Israel
        Tel: +972 3 6458414
        E-mail: dromasca@lucent.com"
               DESCRIPTION
                  "This MIB defines the objects necessary to monitor
                  PINT Services"
               REVISION "99091612007"
               DESCRIPTION
                  "Initial version, published as RFC xxxx."
               ::= { mib-2 99999 } -- Not an IANA number
PintServiceType ::= TEXTUAL-CONVENTION
        SYNTAX INTEGER {
                 R2C(1), -- Request-to-Talk
R2F(2), -- Request-to-Fax
R2FB(3), -- Request-to-Fax-Back
R2HC(4) -- Request-to-Hear-Content
                 }
PintPerfStatPeriod ::= TEXTUAL-CONVENTION
        SYNTAX INTEGER {
                 Last30sec(1), -- Performance Statics for the last 30 sec
                 Last15min(2), -- 15 min
                 Last24Hr(3), -- 24 Hour
                 SinceReboot(4) -- Since the time the pint server was
                                  - -
                                          last rebooted
                 }
            DESCRIPTION
        "Note that the values of the counters indexed with a value
         SinceReboot(4) can be potentially affected by a counter rollover.
         It is the responsibility of the application using this object to
         take into account that the counter has been zeroed each time it
         reached a value of (2**32-1)."
pintServerConfig OBJECT IDENTIFIER ::= { pintMib 1 }
pintServerMonitor OBJECT IDENTIFIER ::= { pintMib 2 }
pintMibConformance OBJECT IDENTIFIER ::= { pintMib 3 }
```

[Page 6]

Internet Draft

PINT MIB

```
-- pintServerConfig - PINT configuration MIB variables
pintReleaseNumber OBJECT-TYPE
       SYNTAX
                  SnmpAdminString
           MAX-ACCESS read-only
           STATUS current
           DESCRIPTION
     "An indication of version of the PINT protocol supported
     by this agent."
  ::= { pintServerConfig 1 }
pintSysContact
                        OBJECT-TYPE
       SYNTAX SnmpAdminString
       MAX-ACCESS read-write
           STATUS current
           DESCRIPTION
     "Contact information related to the administration of the PINT
    services."
::= { pintServerConfig 2 }
pintApplInstallPkgTable OBJECT-TYPE
       SYNTAX
                 SEQUENCE OF PintApplInstallPkgEntry
       MAX-ACCESS not-accessible
           STATUS
                       current
           DESCRIPTION
     "Table describing the PINT applications that are installed."
  ::= { pintServerConfig 3 }
   pintApplInstallPkgEntry OBJECT-TYPE
                  PintApplInstallPkgEntry
      SYNTAX
      MAX-ACCESS not-accessible
                  current
      STATUS
      DESCRIPTION
     "Entries per PINT Application."
       AUGMENTS { sysApplInstallPkgIndex }
       ::= { pintApplInstallPkgTable 1 }
  PintApplInstallPkgEntry ::= SEQUENCE {
      pintApplInstallPkgDescription
                                     SnmpAdminString
  }
  pintApplInstallPkgDescription OBJECT-TYPE
      SYNTAX SnmpAdminString
      MAX-ACCESS read-only
      STATUS
              current
      DESCRIPTION
     "Textual description of the installed PINT application."
  ::= { pintApplInstallPkgEntry 1 }
```

[Page 7]

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Internet Draft
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```
pintRegisteredGatewayTable OBJECT-TYPE
      SYNTAX
                   SEQUENCE OF PintRegisteredGatewayEntry
      MAX-ACCESS not-accessible
      STATUS
                  current
      DESCRIPTION
     "Table describing the registered gateway applications."
::= { pintServerConfig 4 }
   pintRegisteredGatewayEntry OBJECT-TYPE
       SYNTAX
                  PintRegisteredGatewayEntry
      MAX-ACCESS not-accessible
      STATUS
                  current
      DESCRIPTION
     "Entries per Registered Gateway Application."
      AUGMENTS { sysApplInstallPkgIndex, pintRegisteredGatewayName }
 ::= { pintRegisteredGatewayTable 1 }
  pintRegisteredGatewayEntry ::= SEQUENCE {
                                       SnmpAdminString
       pintRegisteredGatewayName
       pintRegisteredGatewayDescription SnmpAdminString
   }
pintRegisteredGatewayName OBJECT-TYPE
       SYNTAX
                SnmpAdminString
       MAX-ACCESS not-accessible
       STATUS current
       DESCRIPTION
     "Name of the registered gateway."
  ::= { pintRegisteredGatewayEntry 1 }
pintRegisteredGatewayDescription OBJECT-TYPE
      SYNTAX
               SnmpAdminString
      MAX-ACCESS read-only
      STATUS
              current
      DESCRIPTION
     "Textual description of the registered gateway."
  ::= { pintRegisteredGatewayEntry 2 }
-- pintServerMonitor - PINT monitoring statistics MIB variables
                        OBJECT IDENTIFIER ::= {pintServerMonitor 1 }
pintServerGlobalPerf
                        OBJECT IDENTIFIER ::= {pintServerMonitor 2 }
pintServerClientPerf
                        OBJECT IDENTIFIER ::= {pintServerMonitor 3 }
pintServerUserIdPerf
pintServerGatewayPerf
                        OBJECT IDENTIFIER ::= {pintServerMonitor 4 }
```

[Page 8]

```
pintServerGlobalStatsTable
                              OBJECT-TYPE
       SYNTAX
                   SEQUENCE OF PintServerGlobalStatsEntry
       MAX-ACCESS not-accessible
       STATUS
                   current
       DESCRIPTION
     "Table displaying the monitored global server statistics."
::= { pintServerGlobalPerf 1 }
pintServerGlobalStatsEntry OBJECT-TYPE
       SYNTAX
                   PintServerGlobalStatsEntry
       MAX-ACCESS not-accessible
       STATUS
                  current
       DESCRIPTION
     "Entries in the global statistics table.
     One entry is defined for each monitored service type and
     performance statistics collection period."
       INDEX {pintServerServiceTypeIndex, pintServerPerfStatPeriodIndex}
::= { pintServerGlobalStatsTable 1 }
PintServerGlobalStatsEntry
                               ::= SEQUENCE {
pintServerServiceTypeIndex
                                                        PintServiceType,
pintServerPerfStatPeriodIndex
                                                        PintPerfStatPeriod,
pintServerGlobalCallsReceived
                                                        Counter32,
pintServerGlobalSuccessfulCalls
                                                        Counter32,
pintServerGlobalDisconnectedCalls
                                                        Counter32,
pintServerGlobalDisconnectedClientUserAuthorizationFailureCalls
                                                        Counter32,
pintServerGlobalDisconnectedServerProblemCalls
                                                        Counter32,
pintServerGlobalDisconnectedGatewayProblemCalls
                                                        Counter32
}
pintServerServiceTypeIndex OBJECT-TYPE
               PintServiceType
    SYNTAX
   MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
  "The unique identifier of the monitored service."
::= { pintServerGlobalStatsEntry 1 }
pintServerPerfStatPeriodIndex OBJECT-TYPE
               PintPerfStatPeriod
    SYNTAX
   MAX-ACCESS not-accessible
               current
    STATUS
    DESCRIPTION
  "Time period for which the performance statistics are requested
       from the pint server."
::= { pintServerGlobalStatsEntry 2 }
```

[Page 9]

```
pintServerGlobalCallsReceived OBJECT-TYPE
    SYNTAX
               Counter32
   MAX-ACCESS read-only
   STATUS
               current
    DESCRIPTION
  "Number of received global calls."
::= { pintServerGlobalStatsEntry 3 }
pintServerGlobalSuccessfulCalls OBJECT-TYPE
    SYNTAX
               Counter32
   MAX-ACCESS read-only
    STATUS
              current
    DESCRIPTION
  "Number of global successful calls."
::= { pintServerGlobalStatsEntry 4 }
pintServerGlobalDisconnectedCalls OBJECT-TYPE
              Counter32
    SYNTAX
   MAX-ACCESS read-only
    STATUS
              current
    DESCRIPTION
  "Number of global disconnected (failed) calls."
::= { pintServerGlobalStatsEntry 5 }
pintServerGlobalDisconnectedClientUserAuthorizationFailureCalls
OBJECT-TYPE
    SYNTAX Counter32
   MAX-ACCESS read-only
   STATUS
              current
    DESCRIPTION
 "Number of global calls that were disconnected because of client
or user authorization failure."
::= { pintServerGlobalStatsEntry 6 }
pintServerGlobalDisconnectedServerProblemCalls OBJECT-TYPE
    SYNTAX
               Counter32
   MAX-ACCESS read-only
    STATUS
              current
    DESCRIPTION
  "Number of global calls that were disconnected because of
server problems."
::= { pintServerGlobalStatsEntry 7 }
```

pintServerGlobalDisconnectedGatewayProblemCalls OBJECT-TYPE

[Page 10]

```
SYNTAX Counter32
   MAX-ACCESS read-only
   STATUS current
   DESCRIPTION
  "Number of global calls that were disconnected because of
gateway problems."
::= { pintServerGlobalStatsEntry 8 }
pintServerClientStatsTable OBJECT-TYPE
       SYNTAX
                   SEQUENCE OF PintServerClientStatsEntry
     MAX-ACCESS not-accessible
     STATUS
              current
     DESCRIPTION
     "Table displaying the monitored server client statistics."
::= { pintServerClientPerf 1 }
pintServerClientStatsEntry OBJECT-TYPE
       SYNTAX
                  PintServerClientStatsEntry
      MAX-ACCESS not-accessible
      STATUS
               current
      DESCRIPTION
     "Entries in the client server statistics table.
     One entry is defined for each client identified by name,
    monitored service type and performance statistics collection
    period."
INDEX {pintServerClientAddress, pintServerServiceTypeIndex,
       pintServerPerfStatPeriodIndex}
        ::= { pintServerClientStatsTable 1 }
PintServerClientStatsEntry ::= SEQUENCE {
pintServerClientAddress
                                                       SnmpAdminString,
pintServerClientCallsReceived
                                                       Counter32,
pintServerClientSuccessfulCalls
                                                       Counter32,
pintServerClientDisconnectedCalls
                                                       Counter32,
pintServerClientDisconnectedClientAuthorizationFailureCalls
                                                       Counter32,
pintServerClientDisconnectedEgressFacilityProblemCalls Counter32
}
pintServerClientAddress OBJECT-TYPE
              SnmpAdminString
    SYNTAX
   MAX-ACCESS not-accessible
    STATUS
              current
   DESCRIPTION
  "The unique identifier of the monitored client
```

[Page 11]

Internet Draft

```
identified by its address represented as as a string."
::= { pintServerClientStatsEntry 1 }
pintServerClientCallsReceived OBJECT-TYPE
           Counter32
    SYNTAX
   MAX-ACCESS read-only
   STATUS
           current
   DESCRIPTION
  "Number of calls received from the specific client."
::= { pintServerClientStatsEntry 2 }
pintServerClientSuccessfulCalls OBJECT-TYPE
    SYNTAX
           Counter32
   MAX-ACCESS read-only
   STATUS
           current
   DESCRIPTION
  "Number of calls from the client successfully completed."
::= { pintServerClientStatsEntry 3 }
pintServerClientDisconnectedCalls OBJECT-TYPE
    SYNTAX
              Counter32
   MAX-ACCESS read-only
   STATUS
              current
   DESCRIPTION
  "Number of calls received from the client, and that were
 disconnected (failed)."
::= { pintServerClientStatsEntry 4 }
pintServerClientDisconnectedClientAuthorizationFailureCalls
OBJECT-TYPE
              Counter32
   SYNTAX
   MAX-ACCESS read-only
   STATUS
           current
    DESCRIPTION
  "Number of calls from the client that were disconnected because of
client authorization failure."
::= { pintServerClientStatsEntry 5 }
pintServerClientDisconnectedEgressFacilityProblemCalls OBJECT-TYPE
    SYNTAX
              Counter32
   MAX-ACCESS read-only
    STATUS
              current
   DESCRIPTION
  "Number of calls from the client that were disconnected because
  of egress facility problems."
::= { pintServerClientStatsEntry 6 }
```

[Page 12]

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Internet Draft
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```
pintServerUserIdStatsTable OBJECT-TYPE
       SYNTAX
                   SEQUENCE OF PintServerUserIdStatsEntry
       MAX-ACCESS not-accessible
                 current
     STATUS
     DESCRIPTION
     "Table displaying the monitored Pint service user statistics."
::= { pintServerUserIdPerf 1 }
pintServerUserIdStatsEntry OBJECT-TYPE
      SYNTAX
                  PintServerUserIdStatsEntry
      MAX-ACCESS not-accessible
                  current
      STATUS
      DESCRIPTION
     "Entries in the user statistics table.
     One entry is defined for each user identified by name,
     each monitored service type and performance statistics collection
     period."
       INDEX {pintServerUserIdName, pintServerServiceTypeIndex,
       pintServerPerfStatPeriodIndex}
       ::= { pintServerUserIdStatsTable 1 }
PintServerUserIdStatsEntry
                              ::= SEQUENCE {
pintServerUserIdName
                                                        UserIdName,
pintServerUserIdCallsReceived
                                                        Counter32,
pintServerUserIdSuccessfulCalls
                                                        Counter32,
pintServerUserIdDisconnectedCalls
                                                        Counter32,
pintServerUserIdDisconnectedUserIdAuthorizationFailureCalls
                                                        Counter32,
pintServerUserIdDisconnectedEgressFacilityProblemCalls Counter32
}
pintServerUserIdName OBJECT-TYPE
              SnmpAdminString
    SYNTAX
   MAX-ACCESS not-accessible
   STATUS
              current
   DESCRIPTION
  "The unique identifier of the monitored user
  identified by its name."
::= { pintServerUserIdStatsEntry 1 }
pintServerUserIdCallsReceived OBJECT-TYPE
    SYNTAX
             Counter32
   MAX-ACCESS read-only
   STATUS
           current
    DESCRIPTION
  "Number of calls received from the specific user."
::= { pintServerUserIdStatsEntry 2 }
```

[Page 13]

```
pintServerUserIdSuccessfulCalls OBJECT-TYPE
   SYNTAX
              Counter32
   MAX-ACCESS read-only
   STATUS
              current
    DESCRIPTION
  "Number of calls from the user successfully completed."
::= { pintServerUserIdStatsEntry 3 }
pintServerUserIdDisconnectedCalls OBJECT-TYPE
    SYNTAX
             Counter32
   MAX-ACCESS read-only
   STATUS
              current
   DESCRIPTION
  "Number of calls received from the user that were
 disconnected (failed)."
::= { pintServerUserIdStatsEntry 4 }
pintServerUserIdDisconnectedUserIdUserAuthorizationFailureCalls
OBJECT-TYPE
    SYNTAX
              Counter32
   MAX-ACCESS read-only
   STATUS
              current
   DESCRIPTION
  "Number of calls from the user that were disconnected because of user
authorization failure."
::= { pintServerUserIdStatsEntry 5 }
pintServerUserIdDisconnectedEgressFacilityProblemCalls OBJECT-TYPE
   SYNTAX Counter32
   MAX-ACCESS read-only
   STATUS
             current
    DESCRIPTION
  "Number of calls from the user that were disconnected because of
  egress facility problems."
::= { pintServerUserIdStatsEntry 6 }
pintServerGatewayStatsTable OBJECT-TYPE
       SYNTAX
                   SEQUENCE OF PintServerGatewayStatsEntry
       MAX-ACCESS not-accessible
     STATUS
              current
     DESCRIPTION
     "Table displaying the monitored gateway statistics."
::= { pintServerGatewayPerf 1 }
```

[Page 14]

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Internet Draft
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```
pintServerGatewayStatsEntry OBJECT-TYPE
       SYNTAX
                   PintServerGatewayStatsEntry
       MAX-ACCESS not-accessible
     STATUS
                current
     DESCRIPTION
     "Entries in the gateway table.
     One entry is defined for each gateway identified by name,
     each monitored service type and performance statistics collection
     period."
     INDEX { pintRegisteredGatewayName, pintServerServiceTypeIndex,
       pintServerPerfStatPeriodIndex
       ::= { pintServerGatewayStatsTable 1 }
PintServerGatewayStatsEntry ::= SEQUENCE {
pintServerGatewayCallsReceived
                                                Counter32,
pintServerGatewaySuccessfulCalls
                                                Counter32,
pintServerGatewayDisconnectedCalls
                                               Counter32
}
pintServerGatewayCallsReceived OBJECT-TYPE
   SYNTAX
              Counter32
   MAX-ACCESS read-only
   STATUS
              current
   DESCRIPTION
  "Number of calls received at the specified gateway."
::= { pintServerGatewayStatsEntry 1 }
pintServerGatewaySuccessfulCalls OBJECT-TYPE
   SYNTAX
              Counter32
   MAX-ACCESS read-only
              current
   STATUS
    DESCRIPTION
  "Number of calls successfully completed at the specified gateway."
::= { pintServerGatewayStatsEntry 2 }
pintServerGatewayDisconnectedCalls OBJECT-TYPE
   SYNTAX
              Counter32
   MAX-ACCESS read-only
    STATUS
             current
   DESCRIPTION
  "Number of calls that were disconnected (failed) at the specified
  gateway."
::= { pintServerGatewayStatsEntry 3 }
```

[Page 15]

```
-- Notifications Section
-- (none defined)
- -
-- Conformance Section
- -
pintMibCompliances OBJECT IDENTIFIER ::= { pintMibConformance 1 }
pintMibGroups
                   OBJECT IDENTIFIER ::= { pintMibConformance 2 }
pintMibCompliance MODULE-COMPLIANCE
    STATUS current
    DESCRIPTION
            "Describes the requirements for conformance to the
           PINT MIB."
    MODULE -- this module
    MANDATORY-GROUPS { pintMibConfigGroup, pintMibMonitorGroup }
    ::= { pintMibCompliances 1 }
pintMibConfigGroup OBJECT-GROUP
       OBJECTS {
          pintReleaseNumber,
          pintSysContact,
          pintApplInstallPkgDescription,
          pintRegisteredGatewayName,
          pintRegisteredGatewayDescription
       }
       STATUS current
       DESCRIPTION
               "A collection of objects providing configuration
information
               for a PINT Server."
   ::= { pintMibGroups 1 }
pintMibMonitorGroup OBJECT-GROUP
       OBJECTS {
pintServerServiceTypeIndex,
pintServerPerfStatPeriodIndex,
pintServerGlobalCallsReceived,
pintServerGlobalSuccessfulCalls,
pintServerGlobalDisconnectedCalls,
pintServerGlobalDisconnectedClientUserAuthorizationFailureCalls,
pintServerGlobalDisconnectedServerProblemCalls,
pintServerGlobalDisconnectedGatewayProblemCalls,
pintServerClientAddress,
pintServerClientCallsReceived,
pintServerClientSuccessfulCalls,
```

[Page 16]

Internet Draft

pintServerClientDisconnectedCalls, pintServerClientDisconnectedClientAuthorizationFailureCalls, pintServerClientDisconnectedEgressFacilityProblemCalls, pintServerUserIdName, pintServerUserIdCallsReceived, pintServerUserIdSuccessfulCalls, pintServerUserIdDisconnectedCalls, pintServerUserIdDisconnectedUserIdAuthorizationFailureCalls, pintServerUserIdDisconnectedEgressFacilityProblemCalls, pintServerGatewayCallsReceived, pintServerGatewaySuccessfulCalls, pintServerGatewayDisconnectedCalls } STATUS current DESCRIPTION "A collection of objects providing monitoring information for a PINT Server."

::= { pintMibGroups 2 }

END

6. Acknowledgements

The authors would like to thank Igor Faynberg for his encouragement to produce this work.

7. Security Considerations

There is only one management object defined in this MIB that has a MAX-ACCESS clause of read-write (pintSysContact). There are no readcreate objects. This read-write object may be considered sensitive or vulnerable in some network environments. The support for SET operations in a non-secure environment without proper protection can have a negative effect on network operations.

There are a number of managed objects in this MIB that may contain information that may be sensitive from a business perspective. One could be the customer identification (UserIdName). Also information on PINT services performance might itself be need to be guarded. It is thus important to control even GET access to these objects and possibly to even encrypt the values of these object when sending them over the network via SNMP. Not all versions of SNMP provide features for such a secure environment.

[Page 17]

Internet Draft

SNMPv1 by itself is not a secure environment. Even if the network itself is secure (for example by using IPSec), even then, there is no control as to who on the secure network is allowed to access and GET/SET (read/change/create/delete) the objects in this MIB.

It is recommended that the implementers consider the security features as provided by the SNMPv3 framework. Specifically, the use of the User-based Security Model <u>RFC 2574</u> [13] and the View- based Access Control Model <u>RFC 2575</u> [16] is recommended.

It is then a customer/user responsibility to ensure that the SNMP entity giving access to an instance of this MIB, is properly configured to give access to the objects only to those principals (users) that have legitimate rights to indeed GET or SET (change/create/delete) them.

<u>8</u>. References

- [1] H.Lu, et. al, "Toward the PSTN/Internet Inter-Networking --Pre-PINT Implementations", <u>RFC 2458</u>, November 1998.
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[Page 18]

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[Page 19]

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