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Expires March 2001

6 September 2000

Management Information Base for the PINT Services Architecture

<<u>draft-ietf-pint-mib-04.txt</u>>

Abstract

This memo describes a proposed MIB for the PINT Services Architecture.

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1. Introduction

PINT services are an emerging set of new Internet based applications where voice (and fax) requests to the PSTN (Public Switched Telephone

Network) are carried over the Internet. RFC 2458 [1] gives a good introduction to the (pre-standard) PINT architecture and services. It also has examples of some of the early implementations of pre-PINT.

This document defines a MIB which contains the elements for monitoring the performance of a PINT based service. The MIB consists of details of the four basic PINT services and their performance statistics measured under various criteria.

It is not the purpose of this MIB to enable management of the PINT networking elements. We are concerned only with the PINT specific performance parameters. While it is understood that PINT service performance is closely related to host and network performance, they are not addressed here.

2. The SNMP Management Framework

The SNMP Management Framework presently consists of five major components:

- o An overall architecture, described in RFC 2571 [2].
- Mechanisms for describing and naming objects and events for the purpose of management. The first version of this Structure of Management Information (SMI) is called SMIv1 and described in RFC 1155 [3], RFC 1212 [4] and RFC 1215 [5]. The second version, called SMIv2, is described in RFC 2578 [6], RFC 2579 [7] and RFC 2580 [8].
- o Message protocols for transferring management information. The first version of the SNMP message protocol is called SNMPv1 and described in RFC 1157 [9]. A second version of the SNMP message protocol, which is not an Internet standards track protocol, is called SNMPv2c and described in RFC 1901 [10] and RFC 1906 [11]. The third version of the message protocol is called SNMPv3 and described in RFC 1906 [11], RFC 2572 [12] and RFC 2574 [13].
- o Protocol operations for accessing management information. The first set of protocol operations and associated PDU formats is described in RFC 1157 [9]. A second set of protocol operations and associated PDU formats is described in RFC 1905 [14].
- O A set of fundamental applications described in RFC 2573 [15] and the view-based access control mechanism described in RFC 2575

[<u>16</u>].

A more detailed introduction to the current SNMP Management Framework can be found in RFC 2570 [17].

Managed objects are accessed via a virtual information store, termed the Management Information Base or MIB. Objects in the MIB are defined using the mechanisms defined in the SMI.

This memo specifies a MIB module that is compliant to the SMIv2. A MIB conforming to the SMIv1 can be produced through the appropriate translations. The resulting translated MIB must be semantically equivalent, except where objects or events are omitted because no translation is possible (use of Counter64). Some machine-readable information in SMIv2 will be converted into textual descriptions in SMIv1 during the translation process. However, this loss of machine readable information is not considered to change the semantics of the MIB.

3. The need for PINT services monitoring MIB

Traditionally voice (and fax) requests originate and terminate inside a PSTN network. This network is well known for robust handling of the requests, in terms of availability and security. However when the requests originate from the Internet there is a concern both on the part of the user as well as the provider about issues like reliable forwarding of the call requests to the PINT gateway under various network conditions, user/host authentication, secure handling of the user information etc. Performance and security management becomes all the more important where PINT services cross multiple administrative domains (or providers).

This MIB is an attempt to list the parameters that need to be monitored on an user, PINT client, PINT server and PINT gateway basis.

(PINT services, their invocation methods/protocols and security issues associated with the PINT architecture are discussed in detail in $[\underline{18}]$).

4. PINT MIB - Overview

Following is a list of some explanations on the MIB definitions that

we have chosen to construct.

- The basic purpose of this MIB is to monitor the access to PINT services both from the performance and security point of view. Information may pertain to a certain user or his/her system (PINT client) or the system providing the PINT services (PINT server) or the PINT gateway that forwards the call to the PSTN network.
- We propose to build the configuration table as an extension of the Application MIB RFC 2287 [19] using the augments clause. Server location and contact might be retrieved from the standard MIB-II sysLocation and sysContact objects. There is no need to replicate this information in the PINT MIB. However, the PINT administrator may be a different person than the sysadmin with global responsibilities, thus a pintSysContact object is defined.
- We chose to monitor the gateway connections from the PINT server. While the agent runs in the PINT servers, the links to the gateways might need to be monitored in order to understand what goes on. We placed them in a separate MIB group, and by using MODULE-COMPLIANCE clauses, agents that cannot implement this stuff will not be mandated to do it.
- o There is no traps definition in this preliminary proposal. Note that thresholding on counters is always possible by using a standard mechanism defined by the Remote Monitoring MIB, that can be referenced here. Some events that may be defined by using this mechanisms:
 - * continuous login/authentication failure or refusal from a particular client or user
 - * nuisance call repeated calls (within a specified period) to a number originating from the same user
- The client performance and user performance tables may be rather resource demanding for an agent implementation. In some MIBs, like the Remote Monitoring (RMON) MIBs, control mechanisms were built in order to activate those statistics on demand. If needed, a sorting ('topN') mechanism can be designed, so that a sorted view of clients or users is presented for the high level

debugging.

- We built a time-distribution trying to cover both short-lived, as well as longer sessions (1-10 secs, 10 secs 1 min., 1-15 min., 15 mins-24 hours, longer).
- O PintServerClientAddress is defined as a SnmpAdminString. It may include an IpAddress and/or name, but we preferred to minimize the number of indices at this stage, and keep a human-readable format at the same time.
- We define pintServerUserIdName as the UserId. This UserId needs to be unique across multiple PINT servers and gateways depending on the architecture, and is mapped to the SessionId. One way to achieve this uniqueness is by appending clientId to the UserId string before sending to the PINT server. The SessionId could then be a combination of this new UserId and a timestamp.

Definitions

```
PINT-MIB DEFINITIONS ::= BEGIN
         IMPORTS
          OBJECT-TYPE, Counter32, MODULE-IDENTITY, mib-2
              SNMPv2-SMI
         FROM
         TEXTUAL-CONVENTION
         FROM SNMPv2-TC
         MODULE-COMPLIANCE, OBJECT-GROUP
         FROM SNMPv2-CONF
         sysApplInstallPkgEntry
         FROM SYSAPPL-MIB
         SnmpAdminString
         FROM SNMP-FRAMEWORK-MIB; -- RFC 2271 [20]
         pintMib MODULE-IDENTITY
         LAST-UPDATED "0009061900Z"
     ORGANIZATION "IETF PINT Working Group"
    CONTACT-INFO "
     Chairs:
     Steve Bellovin
     E-mail: smb@research.att.com
```

```
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Archive: http://www.bell-labs.com/mailing-lists/pint/
DESCRIPTION
    "Revised version - editorial and MIB corrections"
REVISION "0009061900Z"
DESCRIPTION
    "This MIB defines the objects necessary to monitor
    PINT Services"
REVISION "0007241525Z"
DESCRIPTION
    "Initial version, published as RFC xxxx."
::= { mib-2 99999 } -- Not an IANA number
PintServiceType ::= TEXTUAL-CONVENTION
STATUS
           current
DESCRIPTION
    "This TC describes the type of a PINT service."
SYNTAX INTEGER {
r2C(1), -- Request-to-Talk
r2F(2),
         -- Request-to-Fax
r2FB(3),
          -- Request-to-Fax-Back
r2HC(4)
           -- Request-to-Hear-Content
}
PintPerfStatPeriod ::= TEXTUAL-CONVENTION
STATUS
           current
DESCRIPTION
    "This TC describes the statistics period of time.
```

```
Note that the values of the counters indexed with a value
   SinceReboot(4) can be potentially affected by a counter rollover.
   It is the responsibility of the application using this object to
   take into account that the counter has been zeroed each time it
   reached a value of (2**32-1)."
SYNTAX INTEGER {
last30sec(1), -- Performance Statics for the last 30 sec
last15min(2),
              -- 15 min
last24Hr(3),
              - -
                   24 Hour
sinceReboot(4) -- Since the time the pint server was
       last rebooted
}
pintServerMonitor
                     OBJECT IDENTIFIER ::= { pintMib 2 }
-- pintServerConfig - PINT configuration MIB variables
pintReleaseNumber OBJECT-TYPE
   SYNTAX SnmpAdminString
   MAX-ACCESS read-only
   STATUS current
   DESCRIPTION
    "An indication of version of the PINT protocol supported
    by this agent."
   ::= { pintServerConfig 1 }
pintSysContact
                      OBJECT-TYPE
   SYNTAX
                SnmpAdminString
   MAX-ACCESS read-write
   STATUS current
   DESCRIPTION
    "Contact information related to the administration of the PINT
    services."
   ::= { pintServerConfig 2 }
pintApplInstallPkgTable OBJECT-TYPE
   SYNTAX
          SEQUENCE OF PintApplInstallPkgEntry
   MAX-ACCESS not-accessible
   STATUS
              current
   DESCRIPTION
    "Table describing the PINT applications that are installed."
   ::= { pintServerConfig 3 }
pintApplInstallPkgEntry OBJECT-TYPE
   SYNTAX
            PintApplInstallPkgEntry
   MAX-ACCESS not-accessible
```

```
STATUS
               current
    DESCRIPTION
     "Entries per PINT Application."
   AUGMENTS { sysApplInstallPkgEntry }
    ::= { pintApplInstallPkgTable 1 }
PintApplInstallPkgEntry ::= SEQUENCE {
pintApplInstallPkgDescription
                                 SnmpAdminString
}
pintApplInstallPkgDescription OBJECT-TYPE
    SYNTAX
                  SnmpAdminString
   MAX-ACCESS read-only
    STATUS
                  current
    DESCRIPTION
     "Textual description of the installed PINT application."
    ::= { pintApplInstallPkgEntry 1 }
pintRegisteredGatewayTable OBJECT-TYPE
    SYNTAX
                SEQUENCE OF PintRegisteredGatewayEntry
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
    "Table describing the registered gateway applications."
    ::= { pintServerConfig 4 }
pintRegisteredGatewayEntry OBJECT-TYPE
               PintRegisteredGatewayEntry
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
     "Entries per Registered Gateway Application."
AUGMENTS { sysApplInstallPkgEntry }
    ::= { pintRegisteredGatewayTable 1 }
PintRegisteredGatewayEntry ::= SEQUENCE {
pintRegisteredGatewayName
                                SnmpAdminString,
pintRegisteredGatewayDescription SnmpAdminString
}
pintRegisteredGatewayName OBJECT-TYPE
    SYNTAX
                  SnmpAdminString
   MAX-ACCESS read-only
    STATUS
                  current
    DESCRIPTION
    "Name of the registered gateway."
    ::= { pintRegisteredGatewayEntry 1 }
```

```
pintRegisteredGatewayDescription OBJECT-TYPE
    SYNTAX
                  SnmpAdminString
   MAX-ACCESS read-only
   STATUS
                  current
    DESCRIPTION
     "Textual description of the registered gateway."
    ::= { pintRegisteredGatewayEntry 2 }
-- pintServerMonitor - PINT monitoring statistics MIB variables
pintServerGlobalPerf
                        OBJECT IDENTIFIER ::= {pintServerMonitor 1 }
pintServerClientPerf
                        OBJECT IDENTIFIER ::= {pintServerMonitor 2 }
pintServerUserIdPerf
                        OBJECT IDENTIFIER ::= {pintServerMonitor 3 }
pintServerGatewayPerf
                        OBJECT IDENTIFIER ::= {pintServerMonitor 4 }
pintServerGlobalStatsTable
                               OBJECT-TYPE
               SEQUENCE OF PintServerGlobalStatsEntry
   MAX-ACCESS not-accessible
   STATUS
               current
    DESCRIPTION
     "Table displaying the monitored global server statistics."
    ::= { pintServerGlobalPerf 1 }
pintServerGlobalStatsEntry OBJECT-TYPE
    SYNTAX PintServerGlobalStatsEntry
    MAX-ACCESS not-accessible
   STATUS
           current
   DESCRIPTION
     "Entries in the global statistics table.
     One entry is defined for each monitored service type and
     performance statistics collection period."
    INDEX {pintServerServiceTypeIndex, pintServerPerfStatPeriodIndex}
    ::= { pintServerGlobalStatsTable 1 }
PintServerGlobalStatsEntry
                                ::= SEQUENCE {
pintServerServiceTypeIndex
                                                        PintServiceType,
                                                        PintPerfStatPeriod,
pintServerPerfStatPeriodIndex
pintServerGlobalCallsReceived
                                                        Counter32,
pintServerGlobalSuccessfulCalls
                                                        Counter32,
pintServerGlobalDisconnectedCalls
                                                        Counter32,
pintServerGlobalDisconnectedClientUserAuthorizationFailureCalls
Counter32,
pintServerGlobalDisconnectedServerProblemCalls
                                                        Counter32,
pintServerGlobalDisconnectedGatewayProblemCalls
                                                        Counter32
}
pintServerServiceTypeIndex OBJECT-TYPE
    SYNTAX
               PintServiceType
```

```
MAX-ACCESS not-accessible
   STATUS
             current
   DESCRIPTION
    "The unique identifier of the monitored service."
    ::= { pintServerGlobalStatsEntry 1 }
pintServerPerfStatPeriodIndex OBJECT-TYPE
    SYNTAX
              PintPerfStatPeriod
   MAX-ACCESS not-accessible
   STATUS
           current
   DESCRIPTION
    "Time period for which the performance statistics are requested
    from the pint server."
    ::= { pintServerGlobalStatsEntry 2 }
pintServerGlobalCallsReceived OBJECT-TYPE
    SYNTAX Counter32
   MAX-ACCESS read-only
   STATUS current
   DESCRIPTION
    "Number of received global calls."
    ::= { pintServerGlobalStatsEntry 3 }
pintServerGlobalSuccessfulCalls OBJECT-TYPE
   SYNTAX Counter32
   MAX-ACCESS read-only
           current
   STATUS
    DESCRIPTION
    "Number of global successful calls."
    ::= { pintServerGlobalStatsEntry 4 }
pintServerGlobalDisconnectedCalls OBJECT-TYPE
    SYNTAX
           Counter32
   MAX-ACCESS read-only
             current
   STATUS
    DESCRIPTION
     "Number of global disconnected (failed) calls."
    ::= { pintServerGlobalStatsEntry 5 }
pintServerGlobalDisconnectedClientUserAuthorizationFailureCalls
OBJECT-TYPE
SYNTAX
          Counter32
MAX-ACCESS read-only
STATUS
          current
DESCRIPTION
    "Number of global calls that were disconnected because of client
    or user authorization failure."
::= { pintServerGlobalStatsEntry 6 }
```

```
pintServerGlobalDisconnectedServerProblemCalls OBJECT-TYPE
    SYNTAX
               Counter32
   MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
     "Number of global calls that were disconnected because of
    server problems."
    ::= { pintServerGlobalStatsEntry 7 }
pintServerGlobalDisconnectedGatewayProblemCalls OBJECT-TYPE
    SYNTAX
              Counter32
   MAX-ACCESS read-only
    STATUS
              current
    DESCRIPTION
    "Number of global calls that were disconnected because of
     gateway problems."
    ::= { pintServerGlobalStatsEntry 8 }
pintServerClientStatsTable
                                OBJECT-TYPE
               SEQUENCE OF PintServerClientStatsEntry
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
     "Table displaying the monitored server client statistics."
    ::= { pintServerClientPerf 1 }
pintServerClientStatsEntry OBJECT-TYPE
    SYNTAX
              PintServerClientStatsEntry
    MAX-ACCESS not-accessible
            current
    STATUS
    DESCRIPTION
     "Entries in the client server statistics table.
     One entry is defined for each client identified by name,
    monitored service type and performance statistics collection
     period."
    INDEX {pintServerClientAddress, pintServerServiceTypeIndex,
    pintServerPerfStatPeriodIndex}
    ::= { pintServerClientStatsTable 1 }
PintServerClientStatsEntry ::= SEQUENCE {
pintServerClientAddress
                                                        SnmpAdminString,
pintServerClientCallsReceived
                                                        Counter32,
pintServerClientSuccessfulCalls
                                                        Counter32,
pintServerClientDisconnectedCalls
                                                        Counter32,
pint Server Client Disconnected Client Authorization Failure Calls
Counter32,
pintServerClientDisconnectedEgressFacilityProblemCalls Counter32
}
```

```
pintServerClientAddress OBJECT-TYPE
   SYNTAX
              SnmpAdminString
   MAX-ACCESS not-accessible
   STATUS
              current
    DESCRIPTION
    "The unique identifier of the monitored client
    identified by its address represented as as a string."
    ::= { pintServerClientStatsEntry 1 }
pintServerClientCallsReceived OBJECT-TYPE
    SYNTAX
             Counter32
   MAX-ACCESS read-only
   STATUS
             current
   DESCRIPTION
    "Number of calls received from the specific client."
    ::= { pintServerClientStatsEntry 2 }
pintServerClientSuccessfulCalls OBJECT-TYPE
    SYNTAX
             Counter32
   MAX-ACCESS read-only
   STATUS
             current
   DESCRIPTION
    "Number of calls from the client successfully completed."
    ::= { pintServerClientStatsEntry 3 }
pintServerClientDisconnectedCalls OBJECT-TYPE
    SYNTAX Counter32
   MAX-ACCESS read-only
   STATUS
           current
    DESCRIPTION
    "Number of calls received from the client, and that were
    disconnected (failed)."
    ::= { pintServerClientStatsEntry 4 }
pintServerClientDisconnectedClientAuthorizationFailureCalls
OBJECT-TYPE
          Counter32
SYNTAX
MAX-ACCESS read-only
STATUS
          current
DESCRIPTION
    "Number of calls from the client that were disconnected because of
   client authorization failure."
::= { pintServerClientStatsEntry 5 }
pintServerClientDisconnectedEgressFacilityProblemCalls OBJECT-TYPE
   SYNTAX Counter32
   MAX-ACCESS read-only
    STATUS current
```

```
DESCRIPTION
     "Number of calls from the client that were disconnected because
    of egress facility problems."
    ::= { pintServerClientStatsEntry 6 }
pintServerUserIdStatsTable
                               OBJECT-TYPE
   SYNTAX SEQUENCE OF PintServerUserIdStatsEntry
   MAX-ACCESS not-accessible
   STATUS
               current
   DESCRIPTION
    "Table displaying the monitored Pint service user statistics."
    ::= { pintServerUserIdPerf 1 }
pintServerUserIdStatsEntry OBJECT-TYPE
   SYNTAX PintServerUserIdStatsEntry
   MAX-ACCESS not-accessible
   STATUS
              current
    DESCRIPTION
     "Entries in the user statistics table.
    One entry is defined for each user identified by name,
     each monitored service type and performance statistics collection
    period."
    INDEX {pintServerUserIdName, pintServerServiceTypeIndex,
    pintServerPerfStatPeriodIndex}
    ::= { pintServerUserIdStatsTable 1 }
PintServerUserIdStatsEntry ::= SEQUENCE {
                                                      SnmpAdminString,
pintServerUserIdName
pintServerUserIdCallsReceived
                                                       Counter32,
pintServerUserIdSuccessfulCalls
                                                       Counter32,
pintServerUserIdDisconnectedCalls
                                                       Counter32,
pintServerUserIdDisconnectedUserIdAuthorizationFailureCalls
Counter32,
pintServerUserIdDisconnectedEgressFacilityProblemCalls Counter32
}
pintServerUserIdName OBJECT-TYPE
   SYNTAX SnmpAdminString
   MAX-ACCESS not-accessible
   STATUS current
    DESCRIPTION
    "The unique identifier of the monitored user
    identified by its name."
    ::= { pintServerUserIdStatsEntry 1 }
pintServerUserIdCallsReceived OBJECT-TYPE
    SYNTAX
              Counter32
   MAX-ACCESS read-only
```

```
STATUS
             current
    DESCRIPTION
    "Number of calls received from the specific user."
    ::= { pintServerUserIdStatsEntry 2 }
pintServerUserIdSuccessfulCalls OBJECT-TYPE
    SYNTAX
             Counter32
    MAX-ACCESS read-only
    STATUS
              current
    DESCRIPTION
    "Number of calls from the user successfully completed."
    ::= { pintServerUserIdStatsEntry 3 }
pintServerUserIdDisconnectedCalls OBJECT-TYPE
             Counter32
    SYNTAX
   MAX-ACCESS read-only
    STATUS
             current
    DESCRIPTION
    "Number of calls received from the user that were
     disconnected (failed)."
    ::= { pintServerUserIdStatsEntry 4 }
pintServerUserIdDisconnectedUserIdAuthorizationFailureCalls
OBJECT-TYPE
         Counter32
SYNTAX
MAX-ACCESS read-only
STATUS
         current
DESCRIPTION
    "Number of calls from the user that were disconnected because of user
    authorization failure."
::= { pintServerUserIdStatsEntry 5 }
pintServerUserIdDisconnectedEgressFacilityProblemCalls OBJECT-TYPE
    SYNTAX
               Counter32
   MAX-ACCESS read-only
    STATUS
               current
    DESCRIPTION
     "Number of calls from the user that were disconnected because of
    egress facility problems."
    ::= { pintServerUserIdStatsEntry 6 }
pintServerGatewayStatsTable
                               OBJECT-TYPE
               SEQUENCE OF PintServerGatewayStatsEntry
    SYNTAX
    MAX-ACCESS not-accessible
    STATUS
               current
    DESCRIPTION
    "Table displaying the monitored gateway statistics."
    ::= { pintServerGatewayPerf 1 }
```

```
pintServerGatewayStatsEntry OBJECT-TYPE
   SYNTAX
               PintServerGatewayStatsEntry
   MAX-ACCESS not-accessible
   STATUS
              current
    DESCRIPTION
     "Entries in the gateway table.
    One entry is defined for each gateway identified by name,
     each monitored service type and performance statistics collection
     period."
    INDEX { pintRegisteredGatewayName, pintServerServiceTypeIndex,
    pintServerPerfStatPeriodIndex }
    ::= { pintServerGatewayStatsTable 1 }
PintServerGatewayStatsEntry ::= SEQUENCE {
pintServerGatewayCallsReceived
                                                Counter32,
pintServerGatewaySuccessfulCalls
                                                Counter32,
pintServerGatewayDisconnectedCalls
                                               Counter32
}
pintServerGatewayCallsReceived OBJECT-TYPE
   SYNTAX
              Counter32
   MAX-ACCESS read-only
              current
   STATUS
    DESCRIPTION
    "Number of calls received at the specified gateway."
    ::= { pintServerGatewayStatsEntry 1 }
pintServerGatewaySuccessfulCalls OBJECT-TYPE
   SYNTAX
              Counter32
   MAX-ACCESS read-only
   STATUS
              current
    DESCRIPTION
    "Number of calls successfully completed at the specified gateway."
    ::= { pintServerGatewayStatsEntry 2 }
pintServerGatewayDisconnectedCalls OBJECT-TYPE
   SYNTAX
              Counter32
   MAX-ACCESS read-only
             current
   STATUS
    DESCRIPTION
    "Number of calls that were disconnected (failed) at the specified
     gateway."
    ::= { pintServerGatewayStatsEntry 3 }
-- Notifications Section
-- (none defined)
```

```
-- Conformance Section
pintMibCompliances OBJECT IDENTIFIER ::= { pintMibConformance 1 }
pintMibGroups
                   OBJECT IDENTIFIER ::= { pintMibConformance 2 }
pintMibCompliance MODULE-COMPLIANCE
STATUS current
DESCRIPTION
    "Describes the requirements for conformance to the
    PINT MIB."
MODULE -- this module
MANDATORY-GROUPS { pintMibConfigGroup, pintMibMonitorGroup }
::= { pintMibCompliances 1 }
pintMibConfigGroup OBJECT-GROUP
OBJECTS {
pintReleaseNumber,
pintSysContact,
pintApplInstallPkgDescription,
pintRegisteredGatewayName,
pintRegisteredGatewayDescription
}
STATUS current
DESCRIPTION
    "A collection of objects providing configuration
    information
    for a PINT Server."
::= { pintMibGroups 1 }
pintMibMonitorGroup OBJECT-GROUP
OBJECTS {
pintServerGlobalCallsReceived,
pintServerGlobalSuccessfulCalls,
pintServerGlobalDisconnectedCalls,
pintServerGlobalDisconnectedClientUserAuthorizationFailureCalls,
pintServerGlobalDisconnectedServerProblemCalls,
pintServerGlobalDisconnectedGatewayProblemCalls,
pintServerClientCallsReceived,
pintServerClientSuccessfulCalls,
pintServerClientDisconnectedCalls,
pintServerClientDisconnectedClientAuthorizationFailureCalls,
pintServerClientDisconnectedEgressFacilityProblemCalls,
--pintServerUserIdName,
pintServerUserIdCallsReceived,
```

```
pintServerUserIdSuccessfulCalls,
pintServerUserIdDisconnectedCalls,
pintServerUserIdDisconnectedUserIdAuthorizationFailureCalls,
pintServerUserIdDisconnectedEgressFacilityProblemCalls,
pintServerGatewayCallsReceived,
pintServerGatewaySuccessfulCalls,
pintServerGatewayDisconnectedCalls
}
STATUS current
DESCRIPTION
    "A collection of objects providing monitoring
    information
    for a PINT Server."
::= { pintMibGroups 2 }
```

END

6. Acknowledgements

The authors would like to thank Igor Faynberg for his encouragement to produce this work.

Security Considerations

There is only one management object defined in this MIB that has a MAX-ACCESS clause of read-write (pintSysContact). There are no read-create objects. This read-write object may be considered sensitive or vulnerable in some network environments. The support for SET operations in a non-secure environment without proper protection can have a negative effect on network operations.

There are a number of managed objects in this MIB that may contain information that may be sensitive from a business perspective. One could be the customer identification (UserIdName). Also information on PINT services performance might itself be need to be guarded. It is thus important to control even GET access to these objects and possibly to even encrypt the values of these object when sending them over the network via SNMP. Not all versions of SNMP provide features for such a secure environment.

SNMPv1 by itself is not a secure environment. Even if the network itself is secure (for example by using IPSec), even then, there is no control as to who on the secure network is allowed to access and GET/SET (read/change/create/delete) the objects in this MIB.

It is recommended that the implementers consider the security

features as provided by the SNMPv3 framework. Specifically, the use of the User-based Security Model <u>RFC 2574</u> [13] and the View-based Access Control Model <u>RFC 2575</u> [16] is recommended.

It is then a customer/user responsibility to ensure that the SNMP entity giving access to an instance of this MIB, is properly configured to give access to the objects only to those principals (users) that have legitimate rights to indeed GET or SET (change/create/delete) them.

8. IANA Considerations

All extensions to the values listed in this MIB must be done through Standards Action processes as defined in $\frac{RFC}{2434}$ [21].

9. References

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