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# Guidelines to support RTCP end-to-end in Back-to-Back User Agents (B2BUAs) draft-ietf-straw-b2bua-rtcp-11

#### Abstract

SIP Back-to-Back User Agents (B2BUAs) are often envisaged to also be on the media path, rather than just intercepting signalling. This means that B2BUAs often implement an RTP/RTCP stack as well, thus leading to separate multimedia sessions that the B2BUA correlates and bridges together. If not disciplined, though, this behaviour can severely impact the communication experience, especially when statistics and feedback information contained in RTCP messages get lost because of mismatches in the reported data.

This document defines the proper behaviour B2BUAs should follow when also acting on the signalling/media plane in order to preserve the end-to-end functionality of RTCP.

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## **<u>1</u>**. Introduction

Session Initiation Protocol [RFC3261] Back-to-Back User Agents (B2BUAs) are SIP entities that can act as a logical combination of both a User Agent Server (UAS) and a User Agent Client (UAC). As such, their behaviour is not always completely adherent to the standards, and can lead to unexpected situations. [RFC7092] presents a taxonomy of the most commonly deployed B2BUA implementations, describing how they differ in terms of the functionality and features they provide.

Such components often do not only act on the signalling plane, that is intercepting and possibly modifying SIP messages, but also on the media plane. This means that, in order to receive and manage all RTP and RTCP [<u>RFC3550</u>] packets in a session, these components also manipulate the session descriptions [<u>RFC4566</u>] in the related offer/

answer exchanges [RFC3264]. The reasons for such a behaviour can be different. The B2BUA may want, for instance, to provide transcoding functionality for participants with incompatible codecs, or it may need the traffic to be directly handled for different reasons like billing, lawful interception, session recording and so on. This can lead to several different topologies for RTP-based communication, as documented in [RFC7667].

Whatever the reason, such a behaviour does not come without a cost. In fact, whenever a media-aware component is placed on the path between two or more participants that want to communicate by means of RTP/RTCP, the end-to-end nature of such protocols is broken. While this may not be a problem for RTP packets, which can be quite easily relayed, it definitely can cause serious issue for RTCP messages, which carry important information and feedback on the communication quality the participants are experiencing. Consider, for instance, the simple scenario only involving two participants and a single RTP session depicted in Figure 1:

+	-+	+ -		-+	+		· - +
	=== SSRC1 =	==>		=== SSRC3	===>		
Alice		- 1	B2BUA			Bob	
	<pre> &lt;=== SSRC2</pre>	===		<=== SSRC4	===		
+	- +	+ -		-+	+		· - +

### Figure 1: B2BUA modifying RTP headers

In this common scenario, a participant (Alice) is communicating with another participant (Bob) as a result of a signalling session managed by a B2BUA: this B2BUA is also on the media path between the two, and is acting as a media relay. This means that two separate RTP sessions are involved (one per side), each carrying two RTP streams (one per media direction). As part of this process, though, the B2BUA is also rewriting some of the RTP header information on the way. In this example, just the SSRC of the incoming RTP streams is changed, but more information may be modified as well (e.g., sequence numbers, timestamps, etc.). In particular, whenever Alice sends an RTP packet, she sets her SSRC (SSRC1) in the RTP header of her RTP source stream. The B2BUA rewrites the SSRC (SSRC3) before relaying the packet to Bob. At the same time, RTP packets sent by Bob (SSRC4) get their SSRC rewritten as well (SSRC2) before being relayed to Alice.

Assuming now that Alice needs to inform Bob she has lost several packets in the last few seconds, she will place the related received RTP stream SSRC she is aware of (SSRC2), together with her own

(SSRC1), in RTCP Reports and/or NACKs. Since the B2BUA is making use of different SSRCs for the RTP streams in the RTP session it established with each participant, blindly relaying Alice's incoming RTCP messages to Bob would cause issues. These RTCP messages would reference SSRCs Bob doesn't know about, which would result in precious feedback being dropped. In fact, Bob is only aware of SSRCs SSRC4 (the one his source RTP stream uses) and SSRC3 (the one he's receiving from the B2BUA in the received RTP stream), and knows nothing about SSRCs SSRC1 and SSRC2 in the messages he received instead. Considering the feedback being dropped because of this may contain precious information, e.g., related to packet loss, congestion, and other network issues or considerations, the inability to take them into account may lead to severe issues. For instance, Bob may flood Alice with more media packets she can handle, and/or not retransmit Alice the packets she missed and asked for. This may easily lead to a very bad communication experience, if not eventually to an unwanted termination of the communication itself.

This is just a trivial example that, together with additional scenarios, will be addressed in the following sections. Nevertheless, it is a valid example of how such a simple mishandling of precious information may lead to serious consequences. This is especially true if we picture more complex scenarios involving several participants at the same time, multiple RTP sessions (e.g., a video stream along audio) rather than a single one, redundancy RTP streams, SSRC multiplexing and so on. Considering how common B2BUA deployments are, it is very important for them to properly address RTCP messages, in order to be sure that their activities on the media plane do not break or interfere with anything relevant to the session.

# 2. Terminology

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [RFC2119].

Besides, this document addresses, where relevant, the RTP-related terminology as disciplined in [<u>RFC7656</u>].

# 3. Signalling/Media Plane B2BUAs

As described in the introductory section, it's very common for B2BUA deployments to also act on the media plane, rather than just signalling alone. In particular, [RFC7092] describes three different categories of such B2BUAs: a B2BUA, in fact, may act as a simple media relay (1), effectively unaware of anything that is transported; it may be a media-aware relay (2), also inspecting and/or modifying

RTP and RTCP messages as they flow by; or it may be a full-fledged media termination entity (3), terminating and generating RTP and RTCP messages as needed.

While [RFC3550] and [RFC7667] already mandate some specific behaviours in the presence of certain topologies, not all deployments strictly adhere to the specifications. This means that it's not rare to encounter issues that may be avoided with a more disciplined behaviour in that regard. For this reason, the following subsections will describe the proper behaviour B2BUAs, whatever above category they fall in, should follow in order not to impact any end-to-end RTCP effectiveness.

# 3.1. Media Relay

A media relay, as identified in [RFC7092], simply forwards all RTP and RTCP messages it receives, without either inspecting or modifying them. Using the RTP Topologies terminology, this can be seen as a RTP Transport Translator. As such, B2BUA acting as media relays are not aware of what traffic they're handling. This means that both packet payloads and packet headers are opaque to them. Many Session Border Controllers (SBC) implement this kind of behaviour, e.g., when acting as a bridge between an inner and outer network.

Considering all headers and identifiers in both RTP and RTCP are left untouched, issues like the SSRC mismatch described in the previous section would not occur. Similar problems could still happen, though, for different reasons, as for instance if the session description prepared by the B2BUA, whether it has been modified or not, ends up providing incorrect information. This may happen, for example, if the SDP on either side contains 'ssrc' [RFC5576] attributes that don't match the actual SSRC being advertized on the media plane, or when the B2BUA advertized support for NACK because it implements it, while the original INVITE didn't. Such issues might occur, for instance, when the B2BUA acting as a media relay is generating a new session description when bridging an incoming call, rather than using the original session description. This may cause participants to find a mismatch between the SSRCs advertized in the SDP and the ones actually observed in RTP and RTCP messages, or to have them either ignore or generate RTCP feedback packets that were not explicitly advertized as supported.

In order to prevent such an issue, a media-relay B2BUA SHOULD forward all the SSRC- and RTCP-related SDP attributes when handling a multimedia session setup between participants: this includes attributes like 'ssrc' [<u>RFC3261</u>], 'rtcp-fb' [<u>RFC4585</u>], 'rtcp-xrattrib' [<u>RFC3611</u>] and others. It SHOULD NOT, though, blindly forward all SDP attributes, as some of them (e.g., candidates, fingerprints,

crypto, etc.) may lead to call failures for different reasons out of scope to this document. One notable example is the 'rtcp' [<u>RFC3605</u>] attribute, that UAC may make use of to explicitly state the port they're willing to use for RTCP. Considering the B2BUA would relay RTCP messages, the port as seen by the other UAC involved in the communication would differ from the one negotiated originally, and it MUST be rewritten accordingly.

It is worth mentioning that, leaving RTCP messages untouched, a media relay may also leak information that, according to policies, may need to be hidden or masqueraded, e.g., domain names in CNAME items. Besides, these CNAME items may actually contain IP addresses: this means that, should a NAT be involved in the communication, this may actually result in CNAME collisions, which could indeed break the end-to-end RTCP behaviour. While [RFC7022] can prevent this from happening, there may be implementations that don't make use of it. As such, a B2BUA MAY rewrite CNAME items if any potential collision is detected, even in the Media Relay case. If a B2BUA does indeed decide to rewrite CNAME items, though, then it MUST generate new CNAMEs following [RFC7022].

### 3.2. Media-aware Relay

A Media-aware relay, unlike the the Media Relay addressed in the previous section, is aware of the media traffic it is handling. This means it inspects RTP and RTCP messages flowing by, and may even modify their headers. Using the <u>RFC3550</u> terminology, this can be seen as a RTP Translator. A B2BUA implementing this role, though, typically does not inspect the RTP payloads, which would be opaque to them: this means that the actual media would not be manipulated (e.g, transcoded).

This makes them quite different from the Media Relay previously discussed, especially in terms of the potential issues that may occur at the RTCP level. In fact, being able to modify the RTP and RTCP headers, such B2BUAs may end up modifying RTP related information like SSRC/CSRC, sequence numbers, timestamps and others in an RTP stream, before forwarding the modified packets to the other interested participants. This means that, if not properly disciplined, such a behaviour may easily lead to issues like the one described in the introductory section. For this reason, it is very important for a B2BUA modifying RTP-related information across two related RTP streams to also modify, in a coherent way, the same information in RTCP messages.

It is worthwile to point out that such a B2BUA may not necessarily forward all the packets it receives, though. Selective Forwarding Units (SFU) [<u>RFC7667</u>], for instance, may aggregate or drop incoming

RTCP messages, while at the same time originating new ones on their own. For the messages that are forwarded and/or aggregated, though, it's important to make sure the information is coherent.

Besides the behaviour already mandated for RTCP translators in <u>Section 7.2 of [RFC3550]</u>, a media-aware B2BUA MUST handle incoming RTCP messages to forward following this guideline:

# SR: [<u>RFC3550</u>]

If the B2BUA has changed the SSRC of the sender RTP stream a Sender Report refers to, it MUST update the SSRC in the SR packet header as well. If the B2BUA has changed the SSRCs of other RTP streams too, and any of these streams are addressed in any of the SR report blocks, it MUST update the related values in the SR report blocks as well. If the B2BUA has also changed the base RTP sequence number when forwarding RTP packets, then this change needs to be properly addressed in the 'extended highest sequence number received' field in the Report Blocks.

#### RR: [<u>RFC3550</u>]

The same guidelines given for SR apply for RR as well.

### SDES: [<u>RFC3550</u>]

If the B2BUA has changed the SSRC of any RTP stream addressed in any of the chunks of an incoming SDES message, it MUST update the related SSRCs in all the chunks. The same considerations made with respect to CNAME collisions at the end of <u>Section 3.1</u> apply here as well.

BYE: [<u>RFC3550</u>]

If the B2BUA has changed the SSRC of any RTP stream addressed in the SSRC/CSRC identifiers included in a BYE packet, it MUST update them in the message.

### APP: [<u>RFC3550</u>]

If the B2BUA has changed the SSRC of any RTP stream addressed in the header of an APP packet, it MUST update the identifier in the message. Should the B2BUA be aware of any specific APP message format that contains additional information related to SSRCs, it SHOULD update them as well accordingly.

# Extended Reports (XR): [RFC3611]

If the B2BUA has changed the SSRC of the RTP stream associated with the originator of an XR packet, it MUST update the SSRC in the XR message header. The same guidelines given for SR/RR, with respect to SSRC identifiers in report blocks, apply for all the Report Block types in the XR message as well. If the B2BUA has also changed the base RTP sequence number when forwarding RTP

packets, then this change needs to be properly addressed in the 'begin\_seq' and 'end\_seq' fields that are available in most of the Report Block types that are part of the XR specification.

### Receiver Summary Information (RSI): [RFC5760]

If the B2BUA has changed any SSRC of RTP streams addressed in a RSI packet, it MUST update the SSRC identifiers in the message. This includes the distribution source SSRC, which MUST be rewritten with the one the B2BUA uses to send RTP packets to each sender participant, the summarized SSRC and, when a Collision Sub-Report Block is available, the SSRCs in the related list.

Port Mapping (TOKEN): [RFC6284]

If the B2BUA has changed any SSRC of RTP streams addressed in a TOKEN packet, it MUST update the SSRC identifiers in the message. This includes the Packet Sender SSRC, which MUST be rewritten with the one the B2BUA uses to send RTP packets to each sender participant, and the Requesting Client SSRC when the message is a response, which MUST be rewritten using the related sender participant(s) SSRC.

Feedback messages: [RFC4585]

All Feedback messages have a common packet format, which includes the SSRC identifier of the packet sender and the SSRC identifier of the media source the feedack is related to. Just as described for the previous messages, these SSRC identifiers MUST be updated in the message if the B2BUA has changed the SSRC of the RTP streams addressed there. It MUST NOT, though, change a media source SSRC that was originally set to zero, unless zero is actually the SSRC that was chosen by one of the involved endpoints, in which case the above mentioned rules as to SSRC rewriting apply. Considering that many feedback messages also include additional data as part of their specific Feedback Control Information (FCI), a media-aware B2BUA MUST take care of them accordingly, if it can parse and regenerate them, according to the following guidelines:

NACK: [RFC4585]

A media-aware B2BUA MUST properly rewrite the Packet ID (PID) of all addressed lost packets in the NACK FCI if it changed the RTP sequence numbers.

### TMMBR/TMMBN/FIR/TSTR/TSTN/VBCM: [RFC5104]

A media-aware B2BUA MUST properly rewrite the additional SSRC identifier in the specific FCI, if it changed the related RTP SSRC of the media sender.

REMB: [I-D.alvestrand-rmcat-remb]

A media-aware B2BUA MUST properly rewrite the additional SSRC identifier(s) in REMB packets, if it changed the related RTP SSRC of the media sender.

Explicit Congestion Notification (ECN): [RFC6679]
The same guidelines given for SR/RR management apply,
considering the presence of sequence numbers in the ECN
Feedback Report format. For what concerns the management of
RTCP XR ECN Summary Report messages, the same guidelines given
for generic XR messages apply.

Apart from the generic guidelines related to Feedback messages, no additional modifications are needed for PLI, SLI and RPSI feedback messages.

Of course, the same considerations about the need for SDP and RTP/ RTCP information to be coherent applies to media-aware B2BUAs. This means that, if a B2BUA changes any SSRC, it MUST update the related 'ssrc' attributes, if present, before sending it to the recipient. Besides, it MUST rewrite the 'rtcp' attribute if provided. At the same time, while a media-aware B2BUA is typically able to inspect/ modify RTCP messages, it may not support all RTCP messages. This means that a B2BUA may choose to drop RTCP messages it can't parse. In that case, a media-aware B2BUA MUST advertize its RTCP level of support in the SDP in a coherent way, in order to prevent, for instance, a UAC to from sending NACK messages that would never reach the intended recipients. It's important to point out that, in case a compound RTCP packet was received and any RTCP message in it needs to be dropped, then the B2BUA SHOULD NOT drop the whole compound RTCP packet, but only the selected messages.

A different set of considerations is worthwhile for what concerns RTP/RTCP multiplexing [RFC5761] and Reduced-Size RTCP [RFC5506]. While the former allows for a better management of network resources by multiplexing RTP packets and RTCP messages over the same transport, the latter allows for a compression of RTCP messages, thus leading to less network traffic. For what concerns RTP/RTCP multiplexing, a B2BUA acting as a Media Relay may use it on either RTP session independently. This means that, for instance, a Media Relay B2BUA may use RTP/RTCP multiplexing on one side of the communication, and not use it on the other side, if the endpoint does not support it. This allows for a better management of network resources on the side that does support it. In case any of the parties in the communications supports it and the B2BUA does too, the related 'rtcp-mux' SDP attribute MUST be forwarded on the other side(s). If the B2BUA detects that any of the parties in the communication do not support the feature, it may decide to either disable it entirely or still advertize it for the RTP sessions with

parties that do support it. In case the B2BUA decides to involve RTP/RTCP multiplexing, it MUST ensure that there are no conflicting RTP payload type numbers on either side. When there are, it MUST rewrite RTP payload type numbers to prevent conflicts in the session where the RTP/RTCP multiplexing is applied. Should RTP payload types be rewritten, the related information in the SDP MUST be updated accordingly.

For what concerns Reduced-Size RTCP, instead, the considerations are a bit different. In fact, while a Media Relay B2BUA may choose to use it on the side that supports it and not on the side that doesn't, there are other aspects to take into account before doing so. While Reduced-Size allows indeed for less network traffic related to RTCP messaging in general, this gain may lead a Reduced-Size RTCP implementation to also issue a higher rate of RTCP feedback messages. This would result in an increased RTCP traffic on the side that does not support Reduced-Size, and could as a consequence be actually counterproductive if the available bandwidth is different on the two sides. That said, the B2BUA can choose whether or not to advertize support for Reduced-Size RTCP on either side by means of the 'rtcprsize' SDP attribute. Negotiating a session with both sides would allow the B2BUA to discover which one supports Reduced-Size and which doesn't, and in case decide whether to allow the sides to independently use Reduced-Size or not. Should the B2BUA decide to disable the feature on all sides, it MUST NOT advertize support for the Reduced-Size RTCP functionality on either side, by removing the 'rtcp-rsize' attribute from the SDP.

## 3.3. Media Terminator

A Media Terminator B2BUA, unlike simple relays and media-aware ones, is also able to terminate media itself. As such, it can inspect and/ or modify RTP payloads as well. This means that such components, for instance, can act as media transcoders and/or originate specific RTP media. Using the RTP Topologies terminology, this can be seen as a RTP Media Translator. Such a topology can also be seen as a Back-toback RTP sessions through a Middlebox, as described in <u>Section 3.2.2</u> of [RFC7667]. Such a capability makes them quite different from the previously introduced B2BUA typologies. Since such a B2BUA would terminate RTP itself, it can take care of the related statistics and feedback functionality directly, with no need to simply relay any message between the participants in the multimedia session.

For this reason, no specific guideline is needed to ensure a proper end-to-end RTCP behaviour in such scenarios, mostly because most of the times there would be no end-to-end RTCP interaction among the involved participants in the first place. Nevertheless, should any RTCP message actually need to be forwarded to another participant in

the multimedia session, the same guidelines provided for the mediaaware B2BUA case apply.

For what concerns RTP/RTCP multiplexing support, the same considerations already given for the Media Relay management also apply for a Media Terminator. Some different considerations might be given as to the Reduced-Size RTCP functionality, instead. In fact, in the Media Terminator case it is safe to use the feature independently on each side, as the B2BUA would terminate RTCP. In that case, the B2BUA SHOULD advertize and negotiate support for Reduced-Size if available, and MUST NOT otherwise.

#### IANA Considerations

This document makes no request of IANA.

# 5. Security Considerations

This document, does not introduce any additional consideration to those described by the aforementioned standard documents. There are some aspects related to security that should be highlighted, though.

The discussion made in the previous sections on the management of RTCP messages by a B2BUA worked under the assumption that the B2BUA has actually access to the RTP/RTCP information itself. This is indeed true if we assume that plain RTP and RTCP is being handled, but may not be once any security is enforced on RTP packets and RTCP messages by means of SRTP [RFC3711].

While typically not an issue in the Media Relay case, where RTP and RTCP packets are forwarded without any modification no matter whether security is involved or not, this could definitely have an impact on Media-aware Relays and Media Terminator B2BUAs. To make a simple example, if we envisage a SRTP/SRTCP session across a B2BUA, where the B2BUA itself has no access to the keys used to secure the session, there would be no way to manipulate SRTP headers without violating the hashing on the packet. At the same time, there would be no way to rewrite the RTCP information accordingly either.

For this reason, it is important to point out that the operations described in the previous sections are only possible if the B2BUA has a way to effectively manipulate the packets and messages flowing by. This means that, when media security is involved, only the Mediaunaware Relay scenario can be properly addressed. Attempting to cover Media-aware Relay and Media Termination scenarios when involving secure sessions will inevitably lead to the B2BUA acting as a man-in-the-middle, and consequently its behaviour is unspecified

and discouraged. More considerations on this are provided in [I-D.ietf-straw-b2bua-dtls-srtp].

It is also worth pointing out that there are scenarios where an improper management of RTCP messaging across a B2BUA may lead, willingly or not, to situations not unlike an attack. To make a simple example, an improper management of a REMB feedback message containing, e.g., information on the limited bandwidth availability for a user, may lead to missing or misleading information to its peer. This may cause the peer to increase the encoder bitrate, maybe up to a point where a user with poor connectivity will inevitably be choked by an amount of data it cannot process. This scenario may thus result in what looks like a Denial of Service (DOS) attack towards the user.

# 6. Change Summary

Note to RFC Editor: Please remove this whole section.

The following are the major changes between the 10 and the 11 versions of the draft:

o Addressed Ben's second review.

The following are the major changes between the 09 and the 10 versions of the draft:

- o Replaced references to obsoleted <u>RFC 5117</u> with [<u>RFC7667</u>].
- o Made reference to [RFC7656] normative.
- o Clarified text across the whole document to address Ben's review.

The following are the major changes between the 08 and the 09 versions of the draft:

 Updated references to documents which have become RFC in the meanwhile, [<u>RFC7667</u>] and [<u>RFC7656</u>].

The following are the major changes between the 06 and the 07 versions of the draft:

- o Clarified the suggested changed by Colin Perkins on the management of CNAME items in SDES, and added reference to [RFC7022].
- Addressed comment by Simon Perreault on CNAME collisions management.

The following are the major changes between the 05 and the 06 versions of the draft:

 Addressed comment by Colin Perkins on the management of CNAME items in SDES.

The following are the major changes between the 04 and the 05 versions of the draft:

- o Clarified behaviour when SSRC is zero.
- o Fixed a couple of nits found by the Idnits tool.

The following are the major changes between the 03 and the 04 versions of the draft:

- o Addressed review by Magnus Westerlund.
- o Added guidelines for ECN RTCP messages.
- o Clarified that if an RTCP message is dropped because unsupported, only the unsupported packet is dropped and not the compound packet that contains it.
- o Added reference to <u>Section 3.2.2 of [RFC7667]</u> to <u>Section 3.3</u>.
- Added considerations on RTP/RTCP multiplexing and Reduced-Size RTCP.

The following are the major changes between the 02 and the 03 versions of the draft:

- o Rephrased the Media Path Security section to take into account the MITM-related discussion in Honolulu.
- o Added some Security Considerations.

The following are the major changes between the 01 and the 02 versions of the draft:

- o Updated terminology to better adhere to [RFC7656].
- o Rephrased the Media Path Security section to take into account the MITM-related discussion in Toronto.
- Clarified that NACK management might be trickier when SRTP is involved.

The following are the major changes between the 00 and the 01 versions of the draft:

- o Updated references and mapping per taxonomy RFC (7092).
- Added a reference to RTP topologies, and tried a mapping as perdiscussion in London.
- o Added more RTCP message types to the Media-Aware section.
- o Clarified that fixing the 'rtcp' SDP attribute is important.
- o Added a new section on the impact of media security.

## 7. Acknowledgements

The authors would like to thank Flavio Battimo and Pierluigi Palma for their invaluable feedback in the early stages of the document. The authors would also like to thank Colin Perkins, Bernard Aboba, Albrecht Schwarz, Hadriel Kaplan, Keith Drage, Jonathan Lennox, Stephen Farrell, Magnus Westerlund and Simon Perreault for their constructive comments, suggestions, and reviews that were critical to the formulation and refinement of this document.

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