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Domain-based Message Authentication, Reporting and Conformance (DMARC) draft-kucherawy-dmarc-base-00

Abstract

The email ecosystem currently lacks a cohesive mechanism through which email senders and receivers can make use of multiple authentication protocols in an attempt to establish reliable domain identifiers. This lack of cohesion prevents receivers from providing domain-specific feedback to senders regarding the accuracy of authentication deployments. Inaccurate authentication deployments preclude receivers from safely taking deterministic action against email that fails authentication checks. Finally, email senders do not have the ability to publish policies specifying actions that should be taken against email that fails multiple authentication checks.

This memo presents a proposal for a scalable mechanism by which an organization can express, using the Domain Name System, domain-level policies and preferences for message validation, disposition, and reporting with predictable and accurate results.

The enclosed proposal is not intended to introduce mechanisms that provide elevated delivery privilege of authenticated email. The proposal presents a mechanism for policy distribution that enables a continuum of increasingly strict handling of messages that fail multiple authentication checks, from no action, through silent reporting, up to message rejection.

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2. Introduction

For years, various receivers have tried to protect senders who are known to authenticate their outbound email from phishing by using [DKIM] and/or [SPF] results to detect and block unauthorized email. (A detailed discussion of the threats these systems attempt to address can be found in [DKIM-THREATS].) At the same time, senders have leveraged SPF-authorized and DKIM-signed messages to achieve domain-level email authentication. However, a broadly accepted mechanism to assert domain-specific message-disposition policies, or to request reporting of same, has been lacking.

The fundamental idea behind these approaches is that if a sender authenticates all legitimate outbound mail using the authentication protocols SPF and DKIM, then receivers can quarantine or reject unauthenticated mail purporting to be from that sender. Over time, one-on-one relationships were established between select senders and receivers with privately communicated means to assert policy and

receive message traffic and authentication disposition reporting. Although these ad hoc practices have been generally successful, they require significant manual coordination between parties.

This memo defines Domain-based Message Authentication, Reporting and Compliance (DMARC), a mechanism by which email operators leverage existing authentication and policy advertisement technologies to enable both message-stream feedback and enforcement of policies against unauthenticated email.

DMARC encourages senders and receivers to collaborate by monitoring message authentication and disposition, building confidence in the coverage and accuracy of email authentication, and moving -- one domain at a time -- towards the goal of deploying the strongest possible message handling policies.

For the purpose of discussion, this document defines the word "authentication" to be inclusive of techniques used to verify message integrity and/or sending-entity authorization. Exceptions to this convention are expressly noted.

The DMARC method involves evaluation of messages during an SMTP session on entry to a specific receiving Administrative Management Domain (ADMD; see [EMAIL-ARCH]). DMARC is thus applied by message transport software and not by user agents or their respective protocols such as POP or IMAP.

DMARC operates as a policy layer atop implementations of DKIM and SPF. These technologies are the building blocks of DMARC as each technology is widely deployed, supported by mature tools, and is readily available to both senders and receivers. They are also complementary, as each is resilient to many of the failure modes of the other. Furthermore, neither of these require direct user interaction to be successful, nor are they burdened by heavy considerations such as public key infrastructure, which have inhibited the uptake of other message signing and encryption protocols. (For further discussion, see Section 1 of [DKIM].) In addition, DMARC can operate even if a message author has chosen to deploy only one of these.

DMARC differs from previous approaches to policy advertisement (e.g., [SPF] and [ADSP]) in that:

- o Authentication technologies are:
 - 1. decoupled from any technology-specific policy mechanisms; and

- 2. used solely to establish reliable per-message domain-level identifiers.
- o Multiple authentication technologies are utilized to:
 - 1. reduce the impact of transient authentication errors; and
 - 2. create authenticated message streams that are resilient to site-specific configuration errors and deployment gaps.
- o Receiver-generated feedback is employed to establish confidence in authentication practices, enabling widespread, safe enforcement of strong message disposition policy.
- o The domain name extracted from a message's RFC5322. From field is the primary identifier in the DMARC mechanism. This identifier is used in conjunction with the results of the underlying authentication technologies to evaluate results under DMARC.

2.1. Scalability

DMARC is designed to support the extreme scalability requirements that characterize the systemic problem of identifying the origination and legitimacy of email. DMARC seeks to preserve the positive aspects of the current email infrastructure, such as the ability for anyone to communicate with anyone else without introduction.

The DMARC mechanism specifically does not introduce third-party policy publishers or feedback consumers. Third parties are not prevented, however, from using these mechanisms in private and/or public contexts.

2.2. Anti-Phishing

This document is significantly informed by ongoing efforts to enact large-scale, Internet-wide, anti-phishing measures. Whereas DMARC can only be used to combat specific forms of exact-domain phishing directly, the DMARC mechanism is viewed more importantly as a substantial step forward in terms of creating reliable and defensible message streams.

Specifically, DMARC does not attempt to solve problems related to use of Cousin Domains or abuse of the RFC5322. From "display name".

2.3. Towards An Authenticated Future

The DMARC mechanism is designed to enable highly accurate Internetscale deployments of email authentication technologies. Antiphishing measures are a compelling instance of what widely-deployed authenticated messaging streams can enable. As email authentication deployments continue to mature, additional authentication-enabled services are expected to be developed.

2.4. Experiment Team

[NOTE TO RFC EDITOR: Remove this section prior to publication.]

The contributors to DMARC share the view that layering security on top of Internet Mail requires a partnership between those who send mail (who sign messages with DKIM, authorize email servers with SPF, and consume feedback to achieve highly-accurate deployments) and those who receive mail (who test the authenticity assertions from senders and report authentication results back to senders to enable authentication accuracy and domain-usage intelligence). The team that produced this specification acknowledges that this new security layer is optional for the Internet community in general, though of increasing value to our peers due to the urgent need to respond to the persistent threats of phishing and malware distribution.

If this first public informational draft addresses your use cases for improved messaging security, please contact the authors expressing your interest to work with us on implementation testing and rolling implementation experience back into future versions of DMARC. It is the intention of the contributors to submit DMARC into a new IETF Working Group on a formal standards track, but only after gaining significant implementation experience. Please join us in making Internet messaging more secure.

3. Requirements

Specification of DMARC is guided by the following high-level requirements, security dependencies, detailed requirements, and items that are documented as out-of-scope.

3.1. High-Level Requirements

At a high level, DMARC is designed to satisfy the following requirements:

- o Minimize false positives.
- o Provide robust authentication reporting.
- o Allow senders to assert policy for consumption by receivers.

- o Reduce the amount of successfully delivered phish.
- o Work at Internet scale.
- o Minimize complexity.
- o Produce an RFC draft -- supported by real-world operational experience -- that can be submitted to the IETF for publication as a proposed Internet Standard.

3.2. Security Dependencies

Security issues DMARC observes:

- o The security of DMARC and its underlying technologies (SPF, DKIM) depend on the security of the DNS.
- o DMARC depends upon DKIM, and thus security of the private keys used for signing messages must be assured.
- o DMARC depends upon SPF, and thus the listing of authorized servers in the author domain's SPF record must be accurately maintained.
- o In addition to the above, authors must ensure that their outbound mail servers are not sending unauthorized mail (e.g., are not infected by spam bots or malware, or relaying messages from systems so afflicted).
- o DMARC relies on the concept of message quarantining as a valid message disposition, and thus relies on the various components of the recipient's mailbox service provider and the user interface to make that facility available.

3.3. DMARC Discovery Requirements

Contributors to DMARC have also compiled a list of requirements that have informed the design of how DMARC policy is determined:

- 1. Simple to implement, especially for the feedback generator.
- 2. Minimize DNS queries in the discovery phase.
- 3. Resilient to abuse of the report consumer. The ability of abusers to publish feedback addresses on wildcarded domains to create a lot of meaningless work for the generator is to be avoided. In recognition that DMARC can be used to perform "joejob" attacks, the feedback destination URI should be within the same organizational domain. If it is not, the feedback

- generators need to make a best-effort attempt not to joe-job the apparent feedback consumer.
- 4. Support for multiple report consumers. Multiple consumers should be able to receive feedback reports in parallel.
- 5. Transport layer security as an option.
- 6. Feedback generator verification. Posting a URI in DNS to which anyone can upload large amounts of data is always dangerous. The feedback consumer has to have a way to prevent denial of service attacks by dropping or blocking unwanted data.

3.4. Detailed Requirements

DMARC's specification requirements, in detail:

- 1. The RFC5322. From domain is the identifier used for all message validation operations, as it is the single identifier in the message likely to be visible to the user.
- 2. Senders can specify a "strict" or "relaxed" mode in terms of enforcing identifier checks (see <u>Section 4.3</u>). In "strict" mode, all identifiers from authentication systems upon which DMARC is predicated must match the <u>RFC5322</u>.From domain. In "relaxed" mode, the organizational domains (see <u>Section 4</u>) must match. The "relaxed" mode shall be the default.
- 3. A sender's policy must be discoverable via DNS queries.
- 4. It must be possible to specify reject or quarantine policies when none of the underlying authentication systems succeed.
- 5. It must be possible to specify a "no action" policy in order to collect authentication statistics without impacting delivery.
- 6. Senders can specify a policy that is in effect for subdomains of its organizational domain that is different for the policy of the organizational domain itself.
- 7. Message disposition requests via DMARC override those requested by any other public mechanism.
- 8. Senders should be able to specify a percentage of their messages to which their policies should be applied, with the rest unaffected, in order to experiment and to understand and minimize deployment risk.

- 9. Reporting configuration in DMARC should override any such options specified by DKIM or SPF or extensions to them.
- 10. The sender must be able to to specify independent reporting addresses for failed message reporting and aggregate data feeds.
- 11. The aggregate report must contain enough information for the report consumer to re-calculate DMARC disposition based on the published policy, message disposition, and SPF, DKIM, and identifier alignment results.
- 12. The aggregate report must still contain data for each sender subdomain separately from mail from the sender's organizational domain, even if no subdomain policy is applied. The report must indicate any policy applied to subdomains.
- 13. It must be possible to specify a minimum reporting interval.

 Reporting sites should make a best effort to accommodate that request.
- 14. The sender can specify a time-to-live for policy records.
- 15. The sender can indicate which domains under its control never send email, either by omitting them from the DNS entirely or by declaring specific use of DKIM and SPF that no email will ever fulfill.
- 16. The sending and receiving domains should be included in the aggregate report.
- 17. The policy request and the one applied (if different) should be included in the aggregate report.
- 18. The number of successful authentications should be included in the aggregate report.
- 19. The report should be generated based on all messages even if filtering agents such as anti-virus or anti-spam engines ultimately block delivery.
- 20. For real-time reporting of failed messages, including a [URI] to identify phishing sites and diagnostics on DKIM and SPF failures will be recommended.
- 21. Static conformance requirements shall be documented to enable testing programs to help ensure consistency of results. (This will be done in a separate Best Current Practices document.)

- 22. Aggregate reports should communicate DMARC message disposition regardless of any subsequent action that affects message disposition or delivery.
- 23. The mechanism overall should be flexible enough to swap in or out any authentication technology.

Tags throughout the specification part of this document indicate conformance to the above requirements. For example "{R1}" indicates a component of the protocol that addresses requirement #1 in the list above.

3.5. Out Of Scope

Items specifically not in scope for this work include:

- o DMARC shall not be required to protect against any attacks against components listed in Security Dependencies (i.e. DNS attacks, bugs in DKIM verification, malware on the end-user machine or in the sender's system). Compromised components at or near the sender can cause false positives in terms of DKIM and SPF results; while compromised components at the receiver can cause false positives to be rendered to the user or interefere with the sender-requested actions.
- o DMARC will not make a distinction between absence of DKIM signature and failed DKIM signature.
- o DMARC (at least, the base version) will not provide the ability to publish a policy for message disposition results other than "all authentication tests failed".
- o DMARC will not allow for use of header fields other than the RFC5322.From to perform identifier alignment checks.
- o DMARC has no "short-circuit" provision, such as specifying that a pass from one authentication test allows one to skip the other(s). All are required for reporting.
- o This first version of DMARC supports only a single reporting format.
- o DMARC makes no attempt to accommodate discovery of policy outside of the DNS. Such policy communications may be accomplished out-of-band, but not within the mechanisms described here.
- o DMARC provides no advice about handling of malformed messages that might seek to exploit message processing weaknesses. There are

other specifications and operational documents that cover these issues.

- o DMARC reports only on the last-hop IP address, and does not provide for reporting of the originating IP.
- o DMARC does not address attacks that provide false information in the "display name" portion of the RFC5322. From field.

4. Terminology and Definitions

This section defines terms used in the rest of the document.

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [KEYWORDS].

For the purpose of establishing context, readers are encouraged to be familiar with the contents of [EMAIL-ARCH]. In particular, that document defines various roles in the messaging infrastructure that can appear the same or separate in various contexts. For example, a Domain Owner could, via the messaging security mechanisms on which DMARC is based, delegate the ability to send mail as the Domain Owner to some third party. This memo does not address the distinctions among such roles; the reader is encouraged to become familiar with that material before continuing.

The following terms are also used:

Authenticated Identifiers: Authentication technologies allow evaluation agents to associate email with domain-level identifiers. Domain-level identifiers that are established using authentication technologies are referred to as "Authenticated Identifiers". See Section 4.1 for details about the supported mechanisms.

Cousin Domain: A DNS domain that, when rendered by a Mail User Agent (MUA), looks similar to, or can lead users to believe the domain is associated with, another name. For instance, "vendor5.example" would be a Cousin Domain of "vendors.example". This is a common tool in a homograph attack.

Domain Owner: The entity or organization that "owns" a DNS domain.

The term "owns" here indicates that the entity or organization being referenced holds the registration of that DNS domain.

Entities that are Domain Owners range from complex, globally-distributed organizations, to service providers working on behalf

of non-technical clients, to individuals responsible for maintaining personal domains. This specification uses this term as analogous to an Administrative Management Domain as defined in [EMAIL-ARCH].

- Mail Receiver: The entity or organization that receives and processes email. Mail Receivers operate one or more Internet-facing Mail Transport Agents (MTAs).
- Organizational Domain: For the purposes of this document, an Organizational Domain is the domain that was registered with a domain name registrar. Heuristics are used to determine this given an arbitrary domain name, since it is not always the case that the registered domain name is simply a top-level DNS domain plus one component (e.g., "example.com", where "com" is a top-level domain). The Organizational Domain is determined by applying the following algorithm:
 - 1. Acquire a "public suffix" list, i.e., a list of DNS domain names reserved for registrations. Some country TLDs make specific registration requirements, e.g. the United Kingdom places company registrations under ".co.uk"; other TLDs such as ".com" appear in the IANA registry of top-level DNS domains. A public suffix list is the union of all of these. Appendix A.6.1 contains some discussion about obtaining a public suffix list.
 - Break the subject DNS domain name into a set of "n" ordered labels. Number these labels from right-to-left; e.g. for "example.com", "com" would be label 1 and "example" would be label 2.
 - 3. Search the public suffix list for the name that matches the largest number of labels found in the subject DNS domain. Let that number be "x".
 - 4. Construct a new DNS domain name using the name that matched from the public suffix list and prefixing to it the "x+1"th label from the subject domain. This new name is the Organizational Domain.

Thus, since "com" is an IANA-registered TLD, a subject domain of "a.b.c.d.example.com" would have an Organizational Domain of "example.com".

The process of determining a suffix is currently a heuristic one. No list is guaranteed to be accurate or current.

4.1. Authentication Mechanisms

The following Authenticated Identifiers are supported in the current version of DMARC:

- o [DKIM], which provides a domain-level identifier in the content of the "d=" tag of a validated signature.
- o [SPF], which can authenticate the domain found in an [SMTP] MAIL command.

4.2. Summary

DMARC's filtering component is based on whether or not SPF or DKIM can provide an authenticated -- and relevant -- identifier for any given message. Messages that purport to be from a Domain Owner's domain and arrive from servers that are not authorized by SPF and do not contain an appropriate DKIM signature can be affected by DMARC policies.

DMARC's feedback component involves the collection of information pertaining to received messages, in the aggregate, for periodic reporting back to the Domain Owner. The parameters and format for such reports are discussed in later sections of this document.

A DMARC-enabled Mail Receiver might also generate per-message reports that contain information related to individual messages which fail SPF and/or DKIM. Per-message failure reports are useful for forensic use in debugging deployments (if messages can be determined to be legitimate albeit failing authentication) or in analyzing attacks. The capability for such services is enabled by DMARC but defined in other referenced material.

It is important to note that the authentication mechanisms employed by DMARC authenticate only a DNS domain, and do not authenticate the local-part of any email address identifier found in a message.

4.3. Identifier Alignment

Email authentication technologies authenticate various (and disparate) aspects of an individual message. For example, [DKIM] authenticates the domain that affixed a signature to the message, while [SPF] authenticates either the domain that appears in the RFC5321.MailFrom portion of [SMTP] or the RFC5321.EHLO/HELO domain if the RFC5321.MailFrom is null (in the case of Delivery Status

Notifications). The DMARC mechanism introduces the concept of Identifier Alignment to address the possible discrepancy of Authenticated Identifiers supplied by underlying authentication technologies.

DMARC uses the RFC5322. From domain to tie together Authenticated Identifiers {R1}. The selection of the RFC5322. From domain as the central identity of the DMARC mechanism is due to the ubiquity of this identity and the behavior of most MUAs to represent the RFC5322. From field as the originator of the message and to render some or all of this header's content to end users.

To be considered "in alignment" for the purposes of the DMARC mechanism, implementors MUST observe the considerations described in the following sections. Domain names in this context are to be compared in a case-insensitive manner, per [DNS-CASE].

It is important to note that identity alignment cannot occur with a message that is not valid per [MAIL], particularly one with a malformed or absent RFC5322.From field. Handling of such cases is left to the discretion of the Mail Receiver.

4.3.1. DKIM-authenticated Identifiers

DMARC provides the option of applying DKIM in a strict mode or a relaxed mode $\{R2\}$.

In relaxed mode, the Organizational Domain of the [DKIM]-authenticated signing domain (taken from the value of the "d=" tag in the signature) and that of the RFC5322.From domain must be equal. In strict mode, only an exact match is considered to produce identifier alignment.

To illustrate, in relaxed mode, if a validated DKIM signature successfully verifies with a "d=" domain of "example.com", and the RFC5322. From domain is "alerts@news.example.com", the DKIM "d=" domain and the RFC5322. From domain are considered to be "in alignment". In strict mode, this test would fail.

However, a DKIM signature bearing a value of "d=com" would never allow an "in alignment" result as "com" should appear on all public suffix lists, and therefore cannot be an Organizational Domain.

Identifier alignment is required to prevent abuse by phishers that send DKIM-signed email using an arbitrary "d=" domain (such as a Cousin Domain) to pass authentication checks.

Note that a single email can contain multiple DKIM signatures,

raising the possibility of processing multiple signatures in an attempt to establish an "in alignment" result.

4.3.2. SPF-authenticated Identifiers

DMARC provides the option of applying SPF in a strict mode or a relaxed mode $\{R2\}$.

In relaxed mode, the [SPF]-authenticated domain and RFC5322.From domain must have the same Organizational Domain. In strict mode, only an exact DNS domain match is considered to produce identifier alignment.

For example, if a message passes an SPF check with an RFC5321. MailFrom domain of "cbg.bounces.example.com", and the address portion of the RFC5322. From field contains "payments@example.com", the Authenticated RFC5321. MailFrom domain identifier and the RFC5322. From domain are considered to be "in alignment" in relaxed mode, but not in strict mode.

4.3.3. Alignment and Extension Technologies

If DMARC is extended to include the use of other authentication mechanisms, the extensions will need to allow for domain identifier extraction so that alignment with the RFC5322. From domain can be verified.

Policy

DMARC policies are published by Domain Owners and applied by Mail Receivers.

A Domain Owner advertises DMARC participation by adding a DNS TXT record (described in <u>Section 6</u>) {R3, R15, R16} to one or more sending domains under its direct or indirect control (e.g. operated by a delegate by agreement with the Domain Owner). In doing so, senders make specific requests of Mail Receivers regarding the disposition of, and feedback on, messages purporting to be from one of the Domain Owner's domains.

A Mail Receiver MUST consider an arriving message to pass the DMARC test if and only if one or more of the underlying message authentication mechanisms pass with proper identifier alignment.

A Domain Owner that does not advertise an SPF policy or sign with DKIM is making an implicit statement that the use cases those protocols satisfy are not to be considered when determining whether

or not the message under evaluation is valid. For example, not publishing an SPF policy is an implicit message from Domain Owners to Mail Receivers that successful path authorization is not to be taken as sufficient evidence that the Domain Owner authorized the message.

A Mail Receiver implementing the DMARC mechanism MUST make a best-effort to adhere to the Domain Owner's published DMARC policy when a message fails the DMARC test. Recognizing that email streams can be complicated (due to forwarding, existing RFC5322. From domain-spoofing services, etc.), Mail Receivers MAY deviate from a Domain Owner's published policy during message processing and SHOULD make available the fact and reason of the deviation to the Domain Owner via feedback reporting.

6. DMARC Policy Record

Domain Owner DMARC preferences are stored as DNS TXT records in subdomains named "_dmarc". For example, the Domain Owner of "example.com" would post DMARC preferences in a TXT record at "_dmarc.example.com". Similarly, a Mail Receiver wishing to query for DMARC preferences regarding mail with an RFC5322. From domain of "example.com" would issue a TXT query to the DNS for the subdomain of "_dmarc.example.com". The DNS-located DMARC preference data will hereafter be called the "DMARC record".

DMARC records are stored in the DNS for two key engineering reasons:

Overrides: DMARC records published at child domains explicitly override extant parent policy.

Efficiency: DNS caching is a common practice, reducing operational overhead of a new DNS-based mechanism.

Per [DNS], a TXT record can comprise several "character-string" objects. Where this is the case, the module performing DMARC evaluation MUST concatenate these strings by joining together the objects in order and parsing the result as a single string.

6.1. DMARC URIS

[URI] defines a generic syntax for identifying a resource. The DMARC mechanism uses this as the format by which a Domain Owner specifies the destination for the two report types that are supported.

The place such URIs are specified (see <u>Section 6.2</u>) allows a list of these to be provided. A report is to be sent to each listed URI. Mail Receivers MAY impose a limit on the number of URIs that receive

reports, but MUST support at least two. The list of URIs is separated by commas (ASCII 0x2C).

Each URI can have associated with it a maximum report size that may be sent to it. This is accomplished by appending an exclamation point (ASCII 0x21), followed by a maximum size indication, before a separating comma or terminating semi-colon.

Thus, a DMARC URI is a URI within which any commas or exclamation points are percent-encoded per [URI], followed by an OPTIONAL exclamation point and a maximum size specification, and, if there are additional reporting URIs in the list, a comma and the next URI.

For example, the URI "mailto:reports@example.com!50m" would request a report be sent via email to "reports@example.com" so long as the report payload does not exceed 50 megabytes.

A formal definition is provided in <u>Section 6.3</u>.

6.2. General Record Format

DMARC records follow the extensible "tag-value" syntax for DNS-based key records defined in [DKIM]. {R24}

Section 14 creates a registry for known DMARC tags and registers the initial set defined in this memo. Only tags defined in this memo or in later extensions, and thus added to that registry, are to be processed; unknown tags MUST be ignored. To avoid version compatibility issues, tags added to the DMARC specification SHOULD NOT change the semantics of existing records when processed by implementations conforming to prior specifications.

The following tags are introduced as the initial valid DMARC tags:

- adkim: (plain-text; OPTIONAL, default is "r".) Indicates whether or not strict DKIM identifier alignment is required by the Domain Owner. If and only if the value of the string is "s", strict mode is in use. See Section 4.3.1 for details.
- aspf: (plain-text; OPTIONAL, default is "r".) Indicates whether or not strict SPF identifier alignment is required by the Domain Owner. If and only if the value of the string is "s", strict mode is in use. See Section 4.3.2 for details.
- fo: Failure reporting options (plain-text; OPTIONAL, default "0"))
 Provides requested options for generation of failure reports.
 Report generators MAY choose to adhere to the requested options.
 This tag's content MUST be ignored if a "ruf" tag (below) is not

- also specified. The value of this tag is a colon-separated list of characters that indicate failure reporting options as follows:
- 0: Generate a DMARC failure report if all underlying authentication mechanisms failed to produce an aligned "pass" result.
- 1: Generate a DMARC failure report if any underlying authentication mechanism failed to produce an aligned "pass" result.
- d: Generate a DKIM failure report if the message had a signature that failed evaluation, regardless of its alignment. DKIM-specific reporting is described in [AFRF-DKIM].
- s: Generate an SPF failure report if the message failed SPF evaluation, regardless of its alignment. SPF-specific reporting is described in [AFRF-SPF].
- p: Requested Mail Receiver policy (plain-text; REQUIRED for policy records). Indicates the policy to be enacted by the Receiver at the request of the Domain Owner. Policy applies to the domain queried and to sub-domains unless sub-domain policy is explicitly described using the "sp" tag. This tag is mandatory for policy records only, but not for third-party reporting records (see Section 8.2). Possible values are as follows:
 - none: {R5} The Domain Owner requests no specific action be taken regarding delivery of messages.
 - quarantine: {R4} The Domain Owner wishes to have email that fails the DMARC mechanism check to be treated by Mail Receivers as suspicious. Depending on the capabilities of the Mail Receiver, this can mean "place into spam folder", "scrutinize with additional intensity", and/or "flag as suspicious".
 - reject: {R4} The Domain Owner wishes for Mail Receivers to reject email that fails the DMARC mechanism check. Rejection SHOULD occur during the SMTP transaction. See <u>Section 15.8</u> for some discussion of SMTP rejection methods and their implications.
- pct: (plain-text integer between 0 and 100, inclusive; OPTIONAL;
 default is 100). {R8} Percentage of messages from the DNS domain's
 mail stream to which the DMARC mechanism is to be applied.
 However, this MUST NOT be applied to the DMARC-generated reports,
 all of which must be sent and received unhindered. The purpose of
 the "pct" tag is to allow Domain Owners to enact a slow rollout
 enforcement of the DMARC mechanism. The prospect of "all or

- nothing" is recognized as preventing many organizations from experimenting with strong authentication-based mechanisms. See Section 7.1 for details.
- rf: Format to be used for message-specific failure reports (commaseparated plain-text list of values; OPTIONAL; default "afrf"). The value of this tag is a list of one or more report formats as requested by the Domain Owner to be used when a message fails both [SPF] and [DKIM] tests to report details of the individual failure. The values MUST be present in the registry of reporting formats defined in Section 14; a Mail Receiver observing a different value SHOULD ignore it, or MAY ignore the entire DMARC record. Initial default values are "afrf" (defined in [AFRF]) and "iodef" (defined in [IODEF]). See Section 8.4 for details.
- ri: Interval requested between aggregate reports (plain-text, 32-bit unsigned integer; OPTIONAL; default 86400). {R14} Indicates a request to Receivers to generate aggregate reports separated by no more than the requested number of seconds. DMARC implementations MUST be able to provide daily reports and SHOULD be able to provide hourly reports when requested. However, anything other than a daily report is understood to be accommodated on a best-effort basis.
- rua: Addresses to which aggregate feedback is to be sent (commaseparated plain-text list of DMARC URIS; OPTIONAL). {R11} A comma or exclamation point that is part of such a DMARC URI MUST be encoded per Section 2.1 of [URI] so as to distinguish it from the list delimiter or an OPTIONAL size limit. Section 8.2 discusses considerations that apply when the domain name of a URI differs from that of the domain advertising the policy. See Section 15.6 for additional considerations. Any valid URI can be specified. A Mail Receiver MUST implement support for a "mailto:" URI, i.e. the ability to send a DMARC report via electronic mail. If not provided, Mail Receivers MUST NOT generate aggregate feedback reports. URIs not supported by Mail Receivers MUST be ignored. The aggregate feedback report format is described in Section 8.3.
- ruf: Addresses to which message-specific failure information is to be reported (comma-separated plain-text list of DMARC URIS; OPTIONAL). {R11} If present, the Domain Owner is requesting Mail Receivers to send detailed failure reports about messages that fail the DMARC evaluation in specific ways (see the "fo" tag above). The format of the message to be generated MUST follow that specified in the "rf" tag. Section 8.2 discusses considerations that apply when the domain name of a URI differs from that of the domain advertising the policy. A Mail Receiver MUST implement support for a "mailto:" URI, i.e. the ability to

send a DMARC report via electronic mail. If not provided, Mail Receivers MUST NOT generate failure reports. See <u>Section 15.6</u> for additional considerations.

- sp: {R6} Requested Mail Receiver policy for subdomains (plain-text; OPTIONAL). Indicates the policy to be enacted by the Receiver at the request of the Domain Owner. It applies only to subdomains of the domain queried and not to the domain itself. Its syntax is identical to that of the "p" tag defined above. If absent, the policy specified by the "p" tag MUST be applied for subdomains.
- v: Version (plain-text; REQUIRED). Identifies the record retrieved as a DMARC record. It MUST have the value of "DMARC1". The value of this tag MUST match precisely; if it does not or it is absent, the entire retrieved record MUST be ignored. It MUST be the first tag in the list.

A DMARC policy record MUST comply with the formal specification found in <u>Section 6.3</u> in that the "v" and "p" tags MUST be present and MUST appear in that order. Unknown tags MUST be ignored. Syntax errors in the remainder of the record SHOULD be discarded in favour of default values (if any) or ignored outright.

Note that given the rules of the previous paragraph, addition of a new tag into the registered list of tags does not itself require a new version of DMARC to be generated (with a corresponding change to the "v" tag's value), but a change to any existing tags does require a new version of DMARC.

6.3. Formal Definition

The formal definition of the DMARC format using [ABNF] is as follows:

```
dmarc-uri = URI [ "!" 1*DIGIT [ "k" / "m" / "g" / "t" ] ]
          ; "URI" is imported from [URI]; commas (ASCII 0x2c)
          ; and exclamation points (ASCII 0x21) MUST be encoded
dmarc-record = dmarc-version dmarc-sep
               [dmarc-request]
               [dmarc-sep dmarc-srequest]
               [dmarc-sep dmarc-auri]
               [dmarc-sep dmarc-furi]
               [dmarc-sep dmarc-adkim]
               [dmarc-sep dmarc-aspf]
               [dmarc-sep dmarc-ainterval]
               [dmarc-sep dmarc-rfmt]
               [dmarc-sep dmarc-percent]
               [dmarc-sep]
               ; components other than dmarc-version and
               ; dmarc-request may appear in any order
dmarc-version = "v" *WSP "=DMARC1"
dmarc-sep = *WSP %3b *WSP
dmarc-request = "p" *WSP "=" *WSP ( "none" /
                                     "quarantine" / "reject" )
dmarc-srequest = "sp" *WSP "=" *WSP ( "none" /
                                      "quarantine" / "reject" )
dmarc-auri = "rua" *WSP "=" *WSP
             dmarc-uri *(*WSP "," *WSP dmarc-uri)
dmarc-ainterval = "ri" *WSP "=" *WSP 1*DIGIT
dmarc-furi = "ruf" *WSP "=" *WSP
             dmarc-uri *(*WSP "," *WSP dmarc-uri)
dmarc-rfmt = "rf" *WSP "=" *WSP
             ( "afrf" / "iodef" )
dmarc-percent = "pct" *WSP "=" *WSP
               1*3DIGIT
dmarc-adkim = "adkim" *WSP "=" *WSP
              ( "r" / "s" )
dmarc-aspf = "aspf" *WSP "=" *WSP
             ( "r" / "s" )
```

A size limitation in a dmarc-uri, if provided, is interpreted as a count of units followed by an OPTIONAL unit size ("k" for kilobytes, "m" for megabytes, "g" for gigabytes, "t" for terabytes). Without a unit, the number is presumed to be a basic byte count. Note that the units are considered to be powers of two; a kilobyte is 2^10 , a megabyte is 2^2

Tag and value matching is case-insensitive.

7. Policy Enforcement Considerations

Mail Receivers MAY choose to reject or quarantine email even if email passes the DMARC mechanism check. The DMARC mechanism does not inform Mail Receivers whether an email stream is "good". Mail Receivers are encouraged to maintain anti-abuse technologies to combat the possibility of DMARC-enabled criminal campaigns.

Mail Receivers MAY choose to accept email that fails the DMARC mechanism check even if the Domain Owner has published a "reject" policy. Mail Receivers need to make a best effort not to increase the likelihood of phishing if it chooses not to reject, against policy. At a minimum, addition of the Authentication-Results header field (see [AUTH-RESULTS]) is RECOMMENDED when delivery of failing mail is done. When this is done, the DNS domain name thus recorded MUST be encoded as an A-label, as described in Section 2.3 of [IDNA].

Mail Receivers are not obligated to report reject or quarantine policy actions in aggregate feedback reports that are not due to DMARC policy, but are instead the result of local policy. If local policy information is exposed, abusers can gain insight into the effectiveness and delivery rates of spam campaigns.

DMARC-compliant Mail Receivers SHOULD disregard any mail directive discovered as part of an authentication mechanism (e.g., ADSP, SPF) where a DMARC policy is also discovered that specifies a policy other than "none". {R7} To enable Domain Owners to receive DMARC feedback without impacting existing mail processing, discovered policies of "p=none" SHOULD NOT modify existing mail disposition processing. Note that some Mail Receivers may reject email based upon SPF policy mechanisms before email enters DMARC-specific processing.

Mail Receivers SHOULD also implement reporting instructions of DMARC in place of any extensions to SPF or DKIM that might enable such reporting. {R10}

7.1. Policy Fallback Mechanism

If the "pct" tag is present in a policy record, application of policy is done on a selective basis. The stated percentage of messages that fail the DMARC test MUST be subjected to whatever policy is selected by the "p" or "sp" tag (if present). Those that are not thus selected MUST instead be subjected to the next policy lower in terms of severity. In decreasing order of severity, the policies are "reject", "quarantine", and "none".

For example, in the presence of "pct=50" in the DMARC policy record for "example.com", half of the mesages with "example.com" in the RFC5322. From field which fail the DMARC test would be subjected to "reject" action, and the remainder subjected to "quarantine" action.

8. DMARC Feedback

The DMARC mechanism requires highly accurate authentication deployments to allow Mail Receivers to safely and scalably enforce Domain Owner policies. Providing Domain Owners with visibility into how Mail Receivers implement and enforce the DMARC mechanism in the form of feedback is critical to establishing and maintaining accurate authentication deployments.

8.1. Feedback Considerations

It is advisable for a site generating reports of either aggregate traffic or specific incidents to ensure the validity and safe practices of the entity that will receive the reports. Some documents that provide guidance for such work are [ARF], [ARF-BCP] and [ARF-AS].

8.2. Verifying External Destinations

It is possible to specify destinations for the different reports that are outside the domain making the request. This is enabled to allow domains that do not have mail servers to request reports and have them go someplace that is able to receive and process them.

Without checks, this would allow a bad actor to publish a DMARC policy record that requests reports be sent to a victim address, and then send a large volume of mail that will fail both DKIM and SPF checks to a wide variety of destinations, which will in turn flood the victim with unwanted reports. Therefore, a verification mechanism is included.

When a Mail Receiver discovers a DMARC policy in the DNS, and the

domain at which that record was discovered is not identical to the host part of the authority component of a [URI] specified in the "rua" or "ruf" tag, the following verification steps SHOULD be taken:

- Extract the host portion of the authority component of the URI.
 Call this the "destination host".
- 2. Prepend the string "_report._dmarc".
- 3. Prepend the domain name from which the policy was retrieved, after conversion to an A-label if needed.
- 4. Query the DNS for a TXT record at the constructed name. If the result of this request is a temporary DNS error of some kind (e.g., a timeout), the Mail Receiver MAY elect to temporarily fail the delivery so the verification test can be repeated later.
- 5. For each record returned, parse the result as a series of "tag=value" pairs, i.e., the same overall format as the policy record (see Section 6.3). In particular, the "v=DMARC1" tag is mandatory and MUST appear first in the list. Discard any that do not pass this test.
- 6. If the result includes no TXT resource records that pass basic parsing, a positive determination of the external reporting relationship cannot be made; stop.
- 7. If at least one TXT resource record remains in the set after parsing, then the external reporting arrangement was authorized by the destination ADMD.
- 8. If a "rua" or "ruf" tag is thus discovered, replace the corresponding value extracted from the domain's DMARC policy record with the one found in this record. This permits the report receiver to override the report destination. However, to prevent loops or indirect abuse, the overriding URI MUST use the same destination host from the first step.

For example, if a DMARC policy query for "blue.example.com" contained "rua=mailto:reports@red.example.net", the host extracted from the latter ("red.example.net") does not match "blue.example.com", so this procedure is enacted. A TXT query for

"blue.example.com._report._dmarc.red.example.net" is issued. If a single reply comes back containing a tag of "v=DMARC1", then the relationship between the two is confirmed. Moreover, red.example.net has the opportunity to override the report destination requested by "blue.example.com" if needed.

Where the above algorithm fails to confirm that the external reporting was authorized by the destination domain, the URI MUST be ignored by the Mail Receiver generating the report. Further, if the confirming record includes a URI whose host is again different than the domain publishing that override, the Mail Receiver generating the report MUST NOT generate a report to either the original or the override URI.

A report receiver MUST publish such a record in its DNS if it wishes to receive reports for other domains.

The ADMD confirming via the DNS that it wishes to receive reports can use a wildcard DNS record to confirm that it is willing to receive reports for any domain. For example, a TXT resource record at "*._report._dmarc.example.com" containing at least "v=DMARC1" confirms that example.com is willing to receive DMARC reports for any domain.

If the destination of the reports is overcome by volume, it can simply remove the confirming DNS record. However, due to positive caching, the result could take as long as the time-to-live on the record to go into effect.

A Mail Receiver might decide not to enact this procedure if, for example, it relies on a local list of domains for which external reporting addresses are permitted.

8.3. Aggregate Reports

Visibility comes in the form of daily (or more frequent) Mail Receiver-originated feedback reports that contain aggregate data on message streams relevant to the Domain Owner. This information includes data about messages that passed DMARC authentication as well as those that did not.

The format for these reports is defined in Appendix C.

The report SHOULD include the following data:

- o Enough information for the report consumer to re-calculate DMARC disposition based on the published policy, message disposition, and SPF, DKIM, and identifier alignment results. {R12}
- o Data for each sender subdomain separately from mail from the sender's organizational domain, even if no subdomain policy is applied. {R13}

- o Sending and receiving domains {R17}
- o The policy requested by the Domain Owner and the policy actually applied (if different) {R18}
- o The number of successful authentications {R19}
- o The counts of messages based on all messages received even if their delivery is ultimately blocked by other filtering agents {R20}

Note that Domain Owners or their agents may change the published DMARC policy for a domain or subdomain at any time. From a Mail Receiver's perspective this will occur during a reporting period and may be noticed during that period, at the end of that period when reports are generated, or during a subsequent reporting period, all depending on the Mail Receiver's implementation. Under these conditions it is possible that a Mail Receiver could do any of the following:

- o generate a single aggregate report for such a reporting period that includes message dispositions based on the old policy, or a mix of the two policies, even though the report only contains a single "policy_published" element;
- o generate multiple reports for the same period, one for each published policy occurring during the reporting period;
- o generate a report whose end time occurs when the updated policy was detected, regardless of any requested report interval.

Such policy changes are expected to be infrequent for any given domain, whereas more stringent policy monitoring requirements on the Mail Receiver would produce a very large burden at Internet scale. Therefore it is the responsibility of Report Consumers and Domain Owners to be aware of this situation and allow for such mixed reports during the propagation of the new policy to Mail Receivers.

Aggregate reports are most useful when they all cover a common time period. By contrast, correlation of these reports from multiple generators when they cover incongruous time periods is difficult or impossible. Report generators SHOULD, wherever possible, adhere to hour boundaries for the reporting period they are using. For example, starting a per-day report at 00:00; starting per-hour reports at 00:00, 01:00, 02:00; et cetera. Report Generators using a 24-hour report period are strongly encouraged to begin that period at 00:00 UTC, regardless of local timezone or time of report production, in order to facilitate correlation.

8.4. Failure Reports

When a Domain Owner requests failure reports for the purpose of forensic analysis, and the Mail Receiver is willing to provide such reports, the Mail Receiver generates and sends a message using the format described in [AFRF]. This document updates the AFRF format as described in Section 8.4.1.

The destination(s) and nature of the reports are defined by the "fo" and "ruf" tags as defined in <u>Section 6.2</u>.

Where multiple URIs are selected to receive failure reports the report generator MUST make an attempt to deliver to each of them.

An obvious consideration is the denial of service attack that can be perpetrated by an attacker who sends numerous messages purporting to be from the intended victim Domain Owner but which fail both SPF and DKIM; this would cause participating Mail Receivers to send failure reports to the Domain Owner or its delegate in potentially huge volumes. Accordingly, participating Mail Receivers are encouraged to aggregate these reports as much as is practical, using the Incidents field of the Abuse Reporting Format ([ARF]). Various aggregation techniques are possible, including:

- o only send a report to the first recipient of multi-recipient messages;
- o store reports for a period of time before sending them, allowing detection, collection, and reporting of like incidents;
- o apply rate limiting, such as a maximum number of reports per minute that will be generated (and the remainder discarded).

8.4.1. Reporting Format Update

[AFRF] is updated to include the following changes:

- Section 3.2 is updated to indicate that a DMARC failure report includes the following ARF header fields, with the indicated normative requirement levels:
 - * Identity-Alignment (REQUIRED; defined below)
 - * Delivery-Result (OPTIONAL)
 - * DKIM-Domain, DKIM-Identity, DKIM-Selector (REQUIRED if the message was signed by DKIM)

- * DKIM-Canonicalized-Header, DKIM-Canonicalized-Body (OPTIONAL if the message was signed by DKIM)
- * SPF-DNS (REQUIRED)
- Section 3.2 is updated to define the "Identity-Alignment" field as containing a comma-separated list of authentication mechanism names that produced an aligned identity, or the keyword "none" if none did. ABNF:

3. Section 3.3 is updated to add Authentication Failure Type "dmarc", which is to be used when a failure report is generated because some or all of the authentication mechanisms failed to produce aligned identifiers. Note that a failure report generator MAY also independently produce an AFRF message for any or all of the underlying authentication methods.

<u>8.5</u>. Failure Reports

Message-specific authentication-failure-related reporting can be used to identify problems with Domain-Owner-controlled infrastructure and to investigate the sources and causes of failing messages. They might also be used to aid investigations into the sources and objectives of fraudulent messages.

The format for these reports is defined in either [AFRF] or [IODEF] depending on the value found in the "ruf" tag of the DMARC record (or its default).

These reports SHOULD include the "call-to-action" URI(s) from inside messages that failed to authenticate. {R21}

Policy Discovery

As stated above, the DMARC mechanism utilizes DNS TXT records to advertise policy. Policy discovery is accomplished similar to the way SPF records are discovered. Important differences are discussed below.

To balance the conflicting requirements of supporting wildcarding, subdomain policy overrides, and limiting DNS query load, the following DNS lookup scheme is employed:

- Mail Receivers MUST query the DNS for a DMARC TXT record at the DNS domain matching the one found in the <u>RFC5322</u>. From domain in the message. A possibly empty set of records is returned.
- 2. Records that do not start with a "v=" tag that identifies the current version of DMARC are discarded.
- 3. If the set is now empty, the Mail Receiver MUST query the DNS for a DMARC TXT record at the DNS domain matching the Organizational Domain in place of the RFC5322.From domain in the message (if different). This record can contain policy to be asserted for subdomains of the Organizational Domain.
- 4. Records that do not include a "v=" tag that identifies the current version of DMARC are discarded.
- 5. If the remaining set contains multiple records, processing terminates and the Mail Receiver takes no action.
- 6. If a retrieved policy record does not contain a valid "p" tag, or contains an "sp" tag that is not valid, then:
 - A. if an "rua" tag is present and contains at least one syntactically valid reporting URI, the Mail Receiver SHOULD act as if a record containing a valid "v" tag and "p=none" was retrieved, and continue processing;
 - B. otherwise, the Mail Receiver SHOULD take no action.

If the set produced by the mechanism above contains no DMARC policy record (i.e., any indication that there is no such record as opposed to a transient DNS error), Mail Receivers SHOULD NOT apply the DMARC mechanism to the message.

If the RFC5322. From domain does not exist in the DNS, Mail Receivers SHOULD direct the receiving SMTP server to reject the message {R9}. The choice of mechanism for such rejection and the implications of those choices are discussed in Section 11 and Section 15.8.

Handling of DNS errors when querying for the DMARC policy record is left to the discretion of the Mail Receiver. For example, to ensure minimal disruption of mail flow, transient errors could result in delivery of the message ("fail open"), or they could result in the message being temporarily rejected (i.e., an SMTP 4yx reply) which

invites the sending MTA to try again after the condition has possibly cleared, allowing a definite DMARC conclusion to be reached ("fail closed").

10. Domain Owner Actions

To implement the DMARC mechanism, Domain Owners perform the actions enumerated in this section. For a trial operation, a Domain Owner might at first deploy DMARC to cover only a subdomain.

- Deploy authentication technologies [DKIM] (see also [DKIM-OVERVIEW] and [DKIM-DEPLOYMENT]) and [SPF].
- 2. Align identifiers; i.e., audit internal systems so that mail received by external Mail Receivers will observe that Authenticated Identifiers within such messages will be in alignment according to the alignment mode to be used. It is important to be thorough with this step, considering all possible use cases of mail outbound from the ADMD, as failing to align identifiers correctly can cause undesirable handling by participating Mail Receivers. For example, the possibility of mail to mailing lists, and the side effects of mailing lists, needs to be considered.
- Prepare to receive feedback. Create dedicated email addresses to receive and process feedback from the Mail Receivers. This reporting address SHOULD be serviced by an MTA equipped to perform both DKIM and SPF checks.
- 4. Publish a DMARC policy of "none" with a feedback reporting address to receive aggregate feedback data from Mail Receivers.
- 5. Review and tune authentication deployments. Use the provided feedback data to remediate unauthenticated email streams and correct identifier alignment issues. This is a good opportunity to discover email that, for example, passes SPF checks but is missing DKIM signatures, since such email will inevitably fail authentication when forwarded.
- 6. Increase policy strength. When confidence of authentication accuracy is gained, publish a DMARC policy of "quarantine" with a reasonably small value for "pct". Debug false positives (due to missed unsigned mailstreams) while gradually increasing the value of "pct" to 100.
- 7. Fully secure mail streams. When "pct" reaches 100 with no observed ill effects, publish a DMARC policy of "reject" with a

reasonably small value for "pct". Repeat debugging and corrective process as necessary.

Many URI schemes involve direct connections to the specified service (e.g., http, ftp), but some involve the possibility of intermediate handling (e.g. mailto). A report generator will therefore be able to tell right away if submission of a report to the former type of service has succeeded or whether an alternate (if available) needs to be attempted, but this will not be immediately obvious for the latter type of service. For example, a report submitted by mail may succeed at least as far as the local MTA, but could bounce later; however, a DMARC report generator will not immediately know about this downstream error.

Therefore, Domain Owners SHOULD include "mailto" URIs at the end of the lists of URIs they publish.

11. Mail Receiver Actions

This section describes receiver actions in the DMARC environment.

11.1. Extract Author Domain

The domain in the RFC5322. From field is extracted as the domain to be evaluated by DMARC. If the domain is encoded with UTF-8, the domain name must be converted to an A-label for further processing.

A message bearing multiple RFC5322. From identifiers is ambiguous under DMARC. This includes messages with multiple RFC5322. From fields (which is also forbidden under [MATL]) and a message with a single RFC5322. From field containing multiple entities. There can also be From: fields that contain no meaningful values, such as RFC5322's "group" syntax. Such messages SHOULD be rejected. If they are not, the Mail Receiver can either ignore the message entirely with respect to DMARC processing, or evaluate DMARC against all identifiers. In this latter case, it is important to consider the set of identifiers that will ultimately be shown to end users, since ensuring the legitimate use of those identifiers is at the heart of DMARC's goal. This requires an understanding of the end user environment, the specification of which is outside of the scope of this document.

11.2. Determine Handling Policy

To arrive at a policy disposition for an individual message, Mail Receivers MUST perform the following actions or their semantic equivalents. The first four steps MAY be done in parallel, whereas steps 5 and 6 require input from previous steps.

The steps are as follows:

- 1. Extract the RFC5322.From domain from the message (as above).
- Query the DNS for a DMARC policy record. Continue if one is found, or abort DMARC evaluation otherwise. See <u>Section 9</u> for details.
- 3. Perform DKIM signature verification checks. A single email may contain multiple DKIM signatures. The results of this step are passed to the remainder of the algorithm and MUST include the value of the "d=" tag from all DKIM signatures that successfully validated.
- 4. Perform SPF validation checks. The results of this step are passed to the remainder of the algorithm and MUST include the domain name used to complete the SPF check if evaluation returned a "pass" result.
- 5. Conduct identifier alignment checks. With authentication checks and policy discovery performed, the Mail Receiver checks if Authenticated Identifiers fall into alignment as decribed in Section 4. If one or more of the Authenticated Identifiers align with the RFC5322.From domain, the message is considered to pass the DMARC mechanism check. All other conditions (authentication failures, identifier mismatches) are considered to be DMARC mechanism check failures.
- 6. Apply policy. Emails that fail the DMARC mechanism check are disposed of in accordance with the discovered DMARC policy of the Domain Owner. See Section 6.2 for details.

Heuristics applied in the absence of use by a Domain Owner of either SPF or DKIM (e.g., [Best-Guess-SPF]) SHOULD NOT be used, as it may be the case that the Domain Owner wishes a Message Receiver not to consider the results of that underlying authentication protocol at all.

Handling of messages for which SPF and/or DKIM evaluation encounters a DNS error is left to the discretion of the Mail Receiver. Further discussion is available in <u>Section 9</u>.

11.3. Message Sampling

Attention must be paid to the possible presence of the "pct" tag in the DMARC policy record. If the tag is present, the Mail Receiver MUST NOT enact the requested policy ("p" tag or "sp" tag") on more than the stated percent of the totality of affected messages. However, regardless of whether or not the "pct" tag is present, the Mail Receiver MUST include all relevant message data in any reports produced.

If email is subject to the DMARC policy of "quarantine", the Mail Receiver SHOULD quarantine the message. If the email is not subject to the "quarantine" policy (e.g., due to the "pct" tag), the Mail Receiver SHOULD apply local spam classification as normal.

If email is subject to the DMARC policy of "reject", the Mail Receiver SHOULD reject the message (see <u>Section 15.8</u>). If the email is not subject to the "reject" policy (due to the "pct" tag), the Mail Receiver SHOULD treat the email as though the "quarantine" policy applies. This behavior allows senders to experiment with progressively stronger policies without relaxing existing policy.

11.4. Store Results of DMARC Processing

The results of Mail Receiver-based DMARC processing should be stored for eventual presentation back to the Domain Owner in the form of aggregate feedback reports. Section 6 and Section 12 discuss aggregate feedback.

See <u>Section 15.9</u> for a discussion of security matters regarding aggregation of such data.

12. Feedback Mechanism

The DMARC aggregate feedback report is designed to provide Domain Owners with precise insight into authentication results, where corrective action needs to be taken by Domain Owners, and the effect of Domain Owner DMARC policy on email streams processed by Mail Receivers. The format of the original payload comprising the report can be found in $\underline{\mathsf{Appendix}}\ \mathsf{C}.$

The availability, publication, and consumption of aggregate DMARC feedback provides visibility into real-world email streams that Domain Owners need to make informed decisions regarding the publication of DMARC policy. Based on this visibility, Domain Owners can publish DMARC policies and be fully cognizant of the resulting effect of policy enforcement by Mail Receivers. This feedback mechanism significantly reduces the cost and risk of enforcing policies by Mail Receivers.

12.1. Discovery

Discovery of a request to receive feedback data is made when a Mail Receiver looks up a DMARC policy record. The presence of the "rua" tag specifies where to send feedback. URI schemes found in "rua" tag that are not implemented by a Mail Receiver MUST be ignored.

For more on the considerations given to DMARC discovery, see Section 3.3.

12.2. Transport

Where the URI specified in an "rua" tag does not specify otherwise, a Mail Receiver generating a feedback report SHOULD apply a secure transport mechanism.

The Mail Receiver, after preparing a report, MUST evaluate the provided reporting URIs in the order given. Any reporting URI that included a size limitation exceeded by the generated report (after compression and after any encoding required by the particular transport mechanism) MUST NOT be used. An attempt MUST be made to deliver an aggregate report to every remaining URI.

If transport is not possible because the services advertised by the published URIs are not able to accept reports (e.g., the URI refers to a service that is unreachable, or all provided URIs specify size limits exceeded by the generated record), the Mail Receiver SHOULD send a short report (see Section 12.2.4) indicating that a report is available but could not be sent. The Mail Receiver MAY cache that data and try again later, or MAY discard data that could not be sent.

12.2.1. Email

In the case of a "mailto" URI, the Mail Receiver SHOULD communicate reports using the method described in [STARTTLS].

The message generated by the Mail Receiver must be a [MIME] formatted [MAIL] message. The aggregate report itself MUST be included in one of the parts of the message. A human-readable portion MAY be included as a MIME part (such as a text/plain part).

The aggregate data MUST be an XML file subjected to GZIP compression. The aggregate data MUST be present using the media type "application/gzip", and the filenames SHOULD be constructed using the following ABNF:

```
filename = receiver "!" policy-domain "!" begin-timestamp "!"
           end-timestamp [ "!" unique-id ] "." extension
unique-id = token
         ; "token" is imported from [MIME]
receiver = domain
         ; imported from [MAIL]
policy-domain = domain
begin-timestamp = 1*DIGIT
                ; seconds since 00:00:00 UTC January 1, 1970
                ; indicating start of the time range contained
                ; in the report
end-timestamp = 1*DIGIT
              ; seconds since 00:00:00 UTC January 1, 1970
              ; indicating end of the time range contained
              ; in the report
extension = "xml" / "gzip"
```

For the GZIP file itself, the extension MUST be "gz"; for the XML report, the extension MUST be "xml".

"unique-id" allows an optional unique ID generated by the Mail Receiver to distinguish among multiple reports generated simultaneously by different sources within the same ADMD.

No specific MIME message structure is required. It is presumed that the aggregate reporting address will be equipped to extract MIME parts with the prescribed media type and filename and ignore the rest.

Email streams carrying DMARC feedback data MUST conform to the DMARC mechanism, thereby resulting in an aligned "pass" (see <u>Section 4.3</u>). This practice minimizes the risk of report consumers processing fraudulent reports.

The RFC5322. Subject field for individual report submissions SHOULD conform to the following ABNF:

The first domain-name indicates the DNS domain name about which the report was generated. The second domain-name indicates the DNS domain name representing the Mail Receiver generating the report. The purpose of the Report-ID: portion of the field is to enable the Domain Owner to identify and ignore duplicate reports that might be sent by a Mail Receiver.

This transport mechanism potentially encounters a problem when feedback data size exceeds maximum allowable attachment sizes for either the generator or the consumer. See <u>Section 12.2.4</u> for further discussion.

12.2.2. HTTP

Where an "http" or "https" method is requested in a Domain Owner's URI list, the Mail Receiver MAY encode the data using the "application/gzip" media type ([GZIP]) or MAY send the Appendix C data uncompressed or unencoded.

The header portion of the POST or PUT request SHOULD contain a Subject field as described in <u>Section 12.2.1</u>.

HTTP permits the use of Content-Transfer-Encoding to upload gzip content using the POST or PUT instruction after translating the content to 7-bit ASCII.

12.2.3. Other Methods

Other registered URI schemes may be explicitly supported in later versions.

12.2.4. Error Reports

When a Mail Receiver is unable to complete delivery of a report via any of the URIs listed by the Domain Owner, the Mail Receiver SHOULD generate an error message. An attempt MUST be made to send this report to all listed "mailto" URIs and MAY also be sent to any or all other listed URIs.

The error report MUST be formatted per [MIME]. A text/plain part

MUST be included that contains field-value pairs such as those found in Section 2 of $[\underline{DSN}]$. The fields required, which may appear in any order, are:

Report-Date: A [MAIL]-formatted date expression indicating when the transport failure occurred.

Report-Domain: The domain-name about which the failed report was generated.

Report-ID: The Report-ID: that the report tried to use.

Report-Size: The size, in bytes, of the report that was unable to be sent. This MUST represent the number of bytes that the Mail Receiver attempted to send. Where more than one transport system was attempted, the sizes may be different; in such cases, separate error reports MUST be generated so that this value matches the actual attempt that was made. For example, a "mailto" error report would be sent to the "mailto" URIs with one size, while the "https" reports might be POSTed to those URIs with a different size, as they have different transport and encoding requirements.

Submitter: The domain-name representing the Mail Receiver that generated, but was unable to submit, the report.

Submitting-URI: The URI(s) to which the Mail Receiver tried, but failed, to submit the report.

An additional text/plain part MAY be included that gives a humanreadable explanation of the above, and MAY also include a URI that can be used to seek assistance.

[NOTE: A more rigorous syntax specification, including ABNF and possible registration of a new media type, will be added here when more operational experience is acquired.]

13. Minimum Implementations

A minimum implementation of DMARC has the following characteristics:

- o Is able to send and/or receive reports at least daily;
- o Is able to send and/or receive reports using "mailto" URIs;
- Other than in exceptional circumstances such as resource exhaustion, can generate or accept a report up to ten megabytes in size;

o If acting as a Mail Receiver, fully implements the provisions of Section 11.

14. IANA Considerations

This section describes actions requested of IANA.

14.1. Authentication-Results Method Registry Update

IANA is requested to add the following to the Email Authentication Method Name Registry:

Method: dmarc

Defined In: [this memo]

ptype: header

property: from

value: the domain portion of the RFC5322. From field

14.2. Authentication-Results Result Registry Update

IANA has added the following in the Email Authentication Result Name Registry:

Code: none

Existing/New Code: existing

Defined In: [AUTH-RESULTS]

Auth Method: dmarc (added)

Meaning: No DMARC policy record was published for the aligned identifier, or no aligned identifier could be extracted.

Code: pass

Existing/New Code: existing

Defined In: [AUTH-RESULTS]

Auth Method: dmarc (added)

Meaning: A DMARC policy record was published for the aligned identifier, and at least one of the authentication mechanisms passed.

Code: fail

Existing/New Code: existing

Defined In: [AUTH-RESULTS]

Auth Method: dmarc (added)

Meaning: A DMARC policy record was published for the aligned identifier, and none of the authentication mechanisms passed.

Code: temperror

Existing/New Code: existing

Defined In: [AUTH-RESULTS]

Auth Method: dmarc (added)

Meaning: A temporary error occurred during DMARC evaluation. A later attempt might produce a final result.

Code: permerror

Existing/New Code: existing

Defined In: [AUTH-RESULTS]

Auth Method: dmarc (added)

Meaning: A permanent error occurred during DMARC evaluation, such as encountering a syntactically incorrect DMARC record. A later attempt is unlikely to produce a final result.

<u>14.3</u>. DMARC Tag Registry

Names of DMARC tags must be registered with IANA. New entries are assigned only for values that have been documented in a published RFC that has had IETF Review, per [IANA-CONSIDERATIONS]. Each registration must include the tag name, the specification that defines it, a brief description, and its status which must be one of "current", "experimental" or "historic".

The initial set of entries in this registry is as follows:

+		+	-+	++
Tag	Name	Defined	Status	Description
adk	im	[THIS MEMO]	current	DKIM alignment mode
as	spf	[THIS MEMO]	current	SPF alignment mode
pc	t	[THIS MEMO]	current	Sampling rate
p)	[THIS MEMO]	current	Requested handling policy
r	f	[THIS MEMO]	•	Failure reporting format(s)
r	i	[THIS MEMO] +	current	Aggregate Reporting interval
ru	ıa	 [THIS MEMO] 	current	Reporting URI(s) for aggregate data
ru	ıf	[THIS MEMO]	current	Reporting URI(s) for failure data
s	sp	[THIS MEMO]	current	Requested handling policy for subdomains
v	· ·	[THIS MEMO]	current	Specification version

<u>14.4</u>. DMARC Report Format Registry

Names of DMARC failure reporting formats must be registered with IANA. New entries are assigned only for values that have been documented in a published RFC that has had IETF Review, per [IANA-CONSIDERATIONS]. Each registration must include the tag name, the specification that defines it, a brief description, and its status which must be one of "current", "experimental" or "historic".

The initial set of entries in this registry is as follows:

+	+		++
Name	Defined -		Description
•		current	Authentication Failure Reporting Format (see [AFRF])
iodef 	[THIS MEMO] 	current	Incident Object Description Exchange Format (see [<u>IODEF</u>])

15. Security Considerations

This section discusses security-specific issues related to the DMARC mechanism.

15.1. Use of RFC5322.From

One of the most obvious points of security scrutiny for DMARC is the choice to focus on an identifier, namely the RFC5322. From, which is part of a body of data trivially forged throughout the history of email.

Several points suggest it is the most correct and safest thing to do in this context:

- o Of all the identifiers that are part of the message itself, this is the only one quaranteed to be present.
- o It seems the best choice of an identifier on which to focus as most Mail User Agents (MUAs) display some or all of the contents of that field in a manner strongly suggesting those data as reflective of the true originator of the message.
- o The focus of email authentication efforts has been to create mechanisms by which this field, or at least some field in the message, can be deemed genuine. Thus, this field is not easily forged within the context of its use with DMARC.
- o The DMARC mechanism confers no additional privilege to the message without successful authentication of this identifier.

The absence of a single, properly-formed RFC5322. From field renders the message invalid. This document prescribes no specific action in that case, other than to suggest that the message ought to be

disposed of by the Mail Receiver's infrastructure in a safe manner that recognizes and possibly even highlights the malformation.

15.2. Display Name Attacks

A common attack in messaging abuse is the presentation of false information in the "display name" portion of the RFC5322. From field. For example, it is possible for the email address in that field to be an arbitrary address or domain name, while containing a well-known name (a person, brand, role, etc.) in the display name, intending to fool the end user into believing that the name is used legitimately. The attack is predicated on the notion that most common Mail User Agents (MUAs) will show the display name and not the email address when both are available.

Generally, display name attacks are out of scope for DMARC as further exploration of possible defenses against these attacks needs to be undertaken.

There are a few possible mechanisms that attempt mitigation of these attacks, such as:

o If the display name is found to include an email address (as specified in [MAIL]), execute the DMARC mechanism on the domain name found there rather than the domain name discovered originally. However, this addresses only a very specific attack space and is easily circumvented by spoofers simply by not using an email address in the display name. There are also known cases of legitimate uses of an email address in the display name with a domain different from the one in the address portion, e.g.:

From: "user@example.org via Bug Tracker" <support@example.com>

- o In the MUA, only show the display name if the DMARC mechanism succeeds. This too is easily defeated, as an attacker could arrange to pass the DMARC tests while fraudulently using another domain name in the display name.
- o In the MUA, only show the display name if the DMARC mechanism passes and the email address thus validated matches one found in the receving user's list of known addresses.

15.3. Attacks on Reporting URIs

URIs published in DNS TXT records are well-understood possible targets for attack. Specifications such as [DNS] and [ROLES] either expose or cause the exposure of email addresses that could be flooded by an attacker, for example; MX, NS and other records found in the

DNS advertise potential attack destinations; common DNS names such as "www" plainly identify the locations at which particular services can be found, providing destinations for targeted denial-of-service or penetration attacks.

Thus, Domain Owners will need to harden these addresses against various attacks, including but not limited to:

- o high-volume denial-of-service attacks;
- o deliberate construction of malformed reports intended to identify or exploit parsing or processing vulnerabilities;
- o deliberate construction of reports containing false claims for the Submitter or Reported-Domain fields, including the possibility of false data from compromised but known Mail Receivers.

15.4. Issues Specific to SPF

SPF results are honored as a backup mechanism, even if DKIM verification fails or the signature is absent. Senders with internal policies that require all of their mail to be signed may not express a need for this backup mechanism. However, both senders and receivers benefit in significantly reduced support costs if unsigned mail-streams are discovered through aggregate feedback reports as opposed to rejection of legitimate email that otherwise passes with a valid SPF result.

Though DMARC does not inherently change the semantics of an SPF policy record, historically lax enforcement of such policies has led many to publish extremely broad records containing many large network ranges. Domain Owners are strongly encouraged to carefully review their SPF records to understand which networks are authorized to send on behalf of the Domain Owner before publishing a DMARC record.

15.5. DNS Load

DMARC policies are communicated using the DNS, and therefore inherit a number of considerations related to DNS caching. The inherent conflict between freshness and the impact of caching on the reduction of DNS-lookup overhead should be considered from the Mail Receiver's point of view. Should Domain Owners publish a DNS record with a very short TTL, Mail Receivers can be provoked through the injection of large volumes of messages to overwhelm the Domain Owner's DNS. Although this is not a concern specific to DMARC, the implications of a very short TTL should be considered when publishing DMARC policies.

Conversely, long TTLs will cause records to be cached for long

periods of time. This can cause a critical change to DMARC parameters advertised by a Domain Owner to go unnoticed for the length of the TTL (while waiting for DNS caches to expire). Avoiding this problem can mean shorter TTLs, with the potential problems described above. A balance should be sought to maintain responsiveness of DMARC preference changes while preserving the benefits of DNS caching.

15.6. External Reporting Addresses

To avoid abuse by bad actors, reporting addresses generally have to be inside the domains about which reports are requested. In order to accommodate special cases such as a need to get reports about domains that cannot actually receive mail, Section 8.2 describes a DNS-based mechanism for verifying approved external reporting.

The obvious consideration here is an increased DNS load against domains that are claimed as external recipients. Negative caching will mitigate this problem, but only to a limited extent, mostly dependent on the default time-to-live in the domain's SOA record.

Where possible, external reporting is best achieved by having the report be directed to domains that can receive mail and simply having it automatically forwarded to the desired external destination.

Note that the addresses shown in the "ruf" tag receive more information that might be considered private data, since it is possible for actual email content to appear in the failure reports. The URIs identified there are thus more attractive targets for intrusion attempts than those found in the "rua" tag. Moreover, attacking the DNS of the subject domain to cause failure data to be routed fraudulently to an attacker's systems may be an attractive prospect. Deployment of [DNSSEC] is advisable if this is a concern.

The verification mechanism presented in <u>Section 8.2</u> is currently not mandatory ("MUST") but strongly recommended ("SHOULD"). It is possible that it would be elevated to a "MUST" by later security review.

15.7. Feedback Loops

Per [ARF-BCP] and [ARF-AS], it is highly advisable to vet the destinations of feedback streams to which Mail Receivers will send data. Sending reports to any party that asks invites various concerns regarding privacy of the data thus exchanged and the ability to keep up with what could be an enormous reporting stream.

It is also advisable for any operator generating reports to have a

mechanism by which one can request that no more reports be sent in case some entity becomes the unwitting recipient of undesired data in high volumes.

15.8. Rejecting Messages

This proposal calls for rejection of a message during the SMTP session under certain circumstances. This is typically done in one of two ways:

- o Full rejection, wherein the SMTP server issues a 5xy reply code as an indication to the SMTP client that the transaction failed; the SMTP client is then responsible for generating notification that delivery failed (see Section 4.2.5 of [SMTP]).
- o A "silent discard", wherein the SMTP server returns a 2xy reply code implying to the client that delivery (or, at least, relay) was successfully completed, but then simply discarding the message with no further action.

Each of these has a cost. For instance, a silent discard may prevent "backscatter" (the annoying generation of delivery failure reports, which go back to the RFC5321. MailFrom address, about messages that were fraudulently generated), but effectively means the SMTP server has to be programmed to give a false result, which can confound external debugging efforts.

Similarly, the text portion of the SMTP reply may be important to consider. For example, when rejecting a message, revealing the reason for the rejection might give an attacker enough information to bypass those efforts on a later attempt, though it might also assist a legitimate client to determine the source of some local issue that caused the rejection.

In the latter case, when doing an SMTP rejection, providing a clear hint can be useful in resolving issues. A receiver might indicate in plain text the reason for the rejection by using the word "DMARC" somewhere in the reply text. Many systems are able to scan the SMTP reply text to determine the nature of the rejection, thus providing a machine-detectable reason for rejection allows automated sorting of rejection causes so they can be properly addressed. For example:

550 5.7.1 Email rejected per DMARC policy for example.com

If a Mail Receiver elects to defer delivery due to inability to retrieve or apply DMARC policy, this is best done with a 4xy SMTP reply code.

15.9. Capacity Planning

DMARC participants will need to perform capacity planning to support their implementations. Some factors to consider include:

Storage: As Mail Receivers process increasing numbers of messages -from increasingly disparate sources -- claiming to be from DMARCenabled domains, additional storage of information must be
considered to support the generation of feedback reports. Storage
needs will also increase as the number of Domain Owners for which
the Mail Receiver agrees to provide service increases. Similarly,
Domain Owners will need to plan based on how long they wish to
store the data found in received reports. When Domain Owners
enter exceptional situations and are unable to accept reports,
Mail Receivers, as a matter of policy, might discard undelivered
reports.

Frequency: Sending reports more frequently increases processing costs at both the Mail Receiver and the Domain Owner, but can decrease Mail Receiver storage requirements as data are consumed and storage is freed through report generation and transmission. At the same time, less frequent report generation may lead to somewhat stale feedback. An appropriate balance should be sought.

DNS: DMARC imposes up to two additional DNS queries per arriving message, namely the TXT queries to try to locate a policy statement. For Mail Receivers, these are queries sent; for Domain Owners, these are queries that must be handled. Both sides will need to plan for the additional DNS load.

15.10. Privacy Considerations

This section discusses security issues specific to private data that may be included in the interactions that are part of DMARC.

15.10.1. Data Exposure Considerations

Aggregate reports are limited in scope to DMARC policy and disposition results, to information pertaining to the underlying authentication mechanisms, and to the identifiers involved in DMARC validation.

Failed message reporting provides message-specific details pertaining to authentication failures. Individual reports can contain message content as well as trace header fields. Domain Owners are able to analyze individual reports and attempt to determine root causes of authentication mechanism failures, gain insight into misconfigurations or other problems with email and network

infrastructure, or inspect messages for insight into abusive practices.

Both report types may expose sender and recipient identifiers (e.g., <u>RFC5322</u>.From fields), and although the [<u>AFRF</u>] format used for failed message reporting supports redaction, it is capable of exposing the entire message to the report recipient.

Domain Owners requesting reports will receive information about mail claiming to be from them, which includes mail that was not, in fact, from them. Information about the final destination of mail where it might otherwise be obscured by intermediate systems will therefore be exposed.

15.10.2. Report Recipients

A DMARC record can specify for reports to be sent to an intermediary operating on behalf of the Domain Owner. This is done when the Domain Owner contracts with an entity to monitor mail-streams for abuse and performance issues. Receipt by third parties of such data may or may not be permitted by the Mail Receiver's privacy policy, terms of use, or other similar governing document. Domain Owners and Mail Receivers should both review and understand if their own internal policies constrain the use and transmission of DMARC reporting.

15.10.3. Report Generators

The entity (e.g., mailbox provider, Internet service provider) receiving emails is typically responsible for generating DMARC reports. Such entities are typically charged with protecting accidental disclosure of their users' data. In this case, disclosure is being requested by the entity generating the email in the first place, i.e., the Domain Owner, so this may not fit squarely within existing privacy policy provisions. For some providers, aggregate and failed message reporting are viewed as a function similar to complaint reporting about spamming or phishing, and treated similarly under the privacy policy. Report generators (i.e., Mail Receivers) are encouraged to review their reporting limitations under such policies before enabling DMARC reporting.

15.10.4. Secure Protocols

This document encourages use of secure transport mechanisms to prevent loss of private data to third parties that may be able to monitor such transmissions. Open transport mechanisms should be avoided.

15.11. Identifier Alignment Considerations

The DMARC mechanism allows both DKIM and SPF-authenticated identifiers to authenticate email on behalf of a Domain Owner, and, in the case of SPF, on behalf of different subdomains. If malicious or unaware users can gain control of the SPF record or signing practices for a sub-domain, the sub-domain can be used to generate DMARC-passing email on behalf of the Organizational Domain.

For example, an attacker who controls the SPF record for "evil.example.com" can send mail with an RFC5322. From containing "foo@example.com" that can pass both authentication and the DMARC check against "example.com".

The Organizational Domain administrator should be careful not to cede control of sub-domains if this is an issue, and to consider using the "strict" Identifier Alignment option if appropriate.

15.12. DNS Security

The DMARC mechanism and its underlying technologies (SPF, DKIM) depend on the security of the DNS. To reduce the risk of subversion of the DMARC mechanism due to DNS-based exploits, serious consideration should be given to the deployment of DNSSEC in parallel to the deployment of DMARC.

DNSSEC-enabled environments should consider the implication of receiving insecure or bogus DNS replies in the DMARC context. Operators should understand whether their DMARC implementations will behave as expected when DNSSEC-secured queries temporarily fail due to attempted exploit. For example, if lookup of a specific domain's DMARC record is typically secured using DNSSEC, attention should to paid to cases and behaviors when secured lookups fail. The operator may consider configuring their DNSSEC-aware resolver to propagate a "temporary error" condition to the DMARC mechanism to defer acceptance of email until DNSSEC resolution can be restored.

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URIs

[1] <http://dmarc.org>

Appendix A. Technology Considerations

This section documents some design decisions that were made in the development of DMARC. Specifically, addressed here are some suggestions that were considered but not included in the design. This text is included to explain why they were considered and not included in this version.

A.1. S/MIME

S/MIME, or Secure Multipurpose Internet Mail Extensions, is a standard for encryption and signing of MIME data in a message. This was suggested and considered as a third security protocol for authenticating the source of a message.

DMARC is focused on authentication at the domain level (i.e., the ADMD taking responsibility for the message), while S/MIME is really intended for user-to-user authentication and encryption. This alone appears to make it a bad fit for DMARC's goals.

S/MIME also suffers from the heavyweight problem of Public Key Infrastructure, which means distribution of keys used to verify signatures needs to be incorporated. In many instances, this alone is a showstopper. There have been consistent promises that PKI usability and deployment will improve, but these have yet to materialize. DMARC can revisit this choice after those barriers are addressed.

S/MIME has extensive deployment in specific market segments (government, for example), but does not enjoy similar widespread deployment over the general Internet, and this shows no signs of changing. DKIM and SPF both are deployed widely over the general Internet and their adoption rates continue to be positive.

Finally, experiements have shown that including S/MIME support in the initial version of DMARC would neither cause nor enable a substantial increase in the accuracy of the overall mechanism.

A.2. Method Exclusion

It was suggested that DMARC include a mechanism by which a Domain Owner could tell Message Receivers not to attempt validation by one of the supported methods (e.g., "check DKIM, but not SPF").

Specifically, consider a Domain Owner that has deployed one of the technologies, and that technology fails for some messages, but such failures don't cause enforcement action. Deploying DMARC would cause enforcement action for policies other than "none", which would appear to exclude participation by that Domain Owner.

The DMARC development team evaluated the idea of policy exception mechanisms on several occasions and invariably concluded that there was not a strong enough use case to include them. The specific target audience for DMARC does not appear to have concerns about the failure modes of one or the other being a barrier to DMARC's adoption.

In the scenario described above, the Domain Owner has a few options:

- 1. Tighten up its infrastructure to minimize the failure modes of the single deployed technology.
- 2. Deploy the other supported authentication mechanism, to offset the failure modes of the first.
- 3. Deploy DMARC in a reporting-only mode.

A.3. Sender Header Field

It has been suggested in several message authentication efforts that the Sender header field be checked for an identifier of interest, as the standards indicate this as the proper way to indicate a remailing of content such as through a mailing list. Most recently, it was a protocol-level option for DomainKeys, but on evolution to DKIM, this property was removed.

The DMARC development team considered this and decided not to include support for doing so, for two primary reasons:

- The main user protection approach is to be concerned with what the user sees when a message is rendered. There is no consistent behaviour among MUAs regarding what to do with the content of the Sender field, if present. Accordingly, supporting checking of the Sender identifier would mean applying policy to an identifier the end user might never actually see, which can create a vector for attack against end users by simply forging a Sender field containing some identifier that DMARC will like.
- Although it is certainly true that this is what Sender is for, its use in this way is also unreliable, making it a poor candidate for inclusion in the DMARC evaluation algorithm.
- 3. Allowing multiple ways to discover policy introduces unacceptable ambiguity into the DMARC evaluation algorithm in terms of which policy is to be applied and when.

A.4. Domain Existence Test

A common practice among MTA operators, and indeed one documented in [ADSP], is a test to determine domain existence prior to any more expensive processing. This is typically done by querying the DNS for MX, A or AAAA resource records for the name being evaluated, and assuming the domain is non-existent if it could be determined that no such records were published for that domain name.

The original pre-standardization version of this protocol included a mandatory check of this nature. It was ultimately removed, as the method's error rate was too high without substantial manual tuning and heuristic work. There are indeed use cases this work needs to address where such a method would return a negative result about a domain for which reporting is desired, such as a registered domain name that never sends legitimate mail and thus has none of these records present in the DNS.

A.5. Issues With ADSP In Operation

DMARC has been characterized as a "super-ADSP" of sorts.

Contributors to DMARC have compiled a list of issues associated with ADSP, gained from operational experience, that have influenced the direction of DMARC:

- ADSP has no support for subdomains, i.e., the ADSP record for example.com does not explicitly or implicitly apply to subdomain.example.com. If wildcarding is not applied, then spammers can trivially bypass ADSP by sending from a subdomain with no ADSP record.
- 2. Non-existent subdomains are explicitly out of scope in ADSP. There is nothing in ADSP that states receivers should simply reject mail from NXDOMAINs regardless of ADSP policy (which of course allows spammers to trivially bypass ADSP by sending email from non-existent subdomains).
- ADSP has no operational advice on when to look up the ADSP record.
- 4. ADSP has no support for using SPF as an auxiliary mechanism to DKIM.
- 5. ADSP has no support for a slow roll-out, i.e., no way to configure a percentage of email on which the receiver should apply the policy. This is important for large-volume senders.
- 6. ADSP has no explicit support for an intermediate phase where the receiver quarantines (e.g., sends to the recipient's "spam" folder) rather than rejects the email.
- 7. The binding between the "From" header domain and DKIM is too tight for ADSP; they must match exactly.

A.6. Organizational Domain Discovery Issues

Although protocols like ADSP are useful for "protecting" a specific domain name, they are not helpful at protecting subdomains. If one wished to protect "example.com" by requiring via ADSP that all mail bearing an RFC5322. From domain of "example.com" be signed, this would "protect" that domain; however, one could then craft an email whose RFC5322. From domain is "security.example.com", and ADSP would not provide any protection. One could use a DNS wildcard, but this can undesirably interfere with other DNS activity; one could add ADSP records as fraudulent domains are discovered, but this solution does

not scale and is a purely reactive measure against abuse.

The DNS does not provide a method by which the "domain of record", or the domain that was actually registered with a domain registrar, can be determined given an arbitrary domain name. Suggestions have been made that attempt to glean such information from SOA or NS resource records, but these too are not fully reliable as the partitioning of the DNS is not always done at administrative boundaries.

When seeking domain-specific policy based on an arbitrary domain name, one could "climb the tree", dropping labels off the left end of the name until the root is reached or a policy is discovered, but then one could craft a name that has a large number of nonsense labels; this would cause a Mail Receiver to attempt a large number of queries in search of a policy record. Sending many such messages constitutes an amplified denial-of-service attack.

The Organizational Domain mechanism is a necessary component to the goals of DMARC. The method described in <u>Section 4</u> is not perfect, but serves this purpose reasonably well without adding undue burden or semantics to the DNS.

A.6.1. Public Suffix Lists

A public suffix list for the purposes of determining the Organizational Domain can be obtained from various sources. The most common one is maintained by the Mozilla Foundation and made public at http://publicsuffix.org. License terms governing the use of that list are available at that URI.

Appendix B. Examples

This section illustrates both the Domain Owner side and the Mail Receiver side of a DMARC exchange.

B.1. Identifier Alignment examples

The following examples illustrate the DMARC mechanism's use of Identifier Alignment. For brevity's sake, only message headers are shown as message bodies are not considered when conducting DMARC checks.

B.1.1. SPF

The following SPF examples assume that SPF produces a passing result.

Example 1: SPF in alignment:

MAIL FROM: <sender@example.com>

From: sender@example.com

Date: Fri, Feb 15 2002 16:54:30 -0800

To: receiver@example.org Subject: here's a sample

SPF In Alignment

In this case, the <u>RFC5321</u>.MailFrom parameter and the <u>RFC5322</u>.From field have identical DNS domains. Thus, the identifiers are in alignment.

Example 2: SPF in alignment (parent):

MAIL FROM: <sender@example.com>

From: sender@child.example.com

Date: Fri, Feb 15 2002 16:54:30 -0800

To: receiver@example.org Subject: here's a sample

SPF In Alignment (Parent)

In this case, the RFC5321. MailFrom parameter includes a DNS domain that is a parent of the RFC5322. From domain. Thus, the identifiers are in alignment if "relaxed" SPF mode is requested by the Domain Owner, and not in alignment if "strict" SPF mode is requested.

Example 3: SPF not in alignment:

MAIL FROM: <sender@sample.net>

From: sender@child.example.com

Date: Fri, Feb 15 2002 16:54:30 -0800

To: receiver@example.org Subject: here's a sample

SPF Not In Alignment

In this case, the <u>RFC5321</u>.MailFrom parameter includes a DNS domain that is neither the same as nor a parent of the <u>RFC5322</u>.From domain. Thus, the identifiers are not in alignment.

B.1.2. DKIM

The examples below assume the DKIM signatures pass verification. Alignment cannot exist with a DKIM signature that does not verify.

Example 1: DKIM in alignment:

DKIM-Signature: v=1; ...; d=example.com; ...

From: sender@example.com

Date: Fri, Feb 15 2002 16:54:30 -0800

To: receiver@example.org Subject: here's a sample

DKIM In Alignment

In this case, the DKIM "d=" parameter and the RFC5322. From field have identical DNS domains. Thus, the identifiers are in alignment.

Example 2: DKIM in alignment (parent):

DKIM-Signature: v=1; ...; d=example.com; ...

From: sender@child.example.com

Date: Fri, Feb 15 2002 16:54:30 -0800

To: receiver@example.org Subject: here's a sample

DKIM In Alignment (Parent)

In this case, the DKIM signature's "d=" parameter includes a DNS domain that is a parent of the $\frac{RFC5322}{C}$. From domain. Thus, the identfiers are in alignment.

Example 3: DKIM not in alignment:

DKIM-Signature: v=1; ...; d=sample.net; ...

From: sender@child.example.com

Date: Fri, Feb 15 2002 16:54:30 -0800

To: receiver@example.org Subject: here's a sample

DKIM Not In Alignment

In this case, the DKIM signature's "d=" parameter includes a DNS domain that is neither the same as nor a parent of the RFC5322. From domain. Thus, the identifiers are not in alignment.

B.2. Domain Owner example

A Domain Owner that wants to use DMARC should have already deployed and tested SPF and DKIM. The next step is to publish a DNS record that advertises a DMARC policy for the Domain Owner's organizational domain.

B.2.1. Entire Domain, Monitoring Only

The owner of the domain "example.com" has deployed SPF and DKIM on its messaging infrastructure. The owner wishes to begin using DMARC with a policy that will solicit aggregate feedback from receivers without affecting how the messages are processed, in order to:

- o Confirm that its legitimate messages are authenticating correctly
- o Verify that all authorized message sources have implemented authentication measures
- o Determine how many messages from other sources would be affected by a blocking policy

The Domain Owner accomplishes this by constructing a policy record indicating that:

- o The version of DMARC being used is "DMARC1" ("v=DMARC1")
- o Receivers should not alter how they treat these messages because of this DMARC policy record ("p=none")
- o Aggregate feedback reports should be sent via email to the address
 "dmarc-feedback@example.com"
 ("rua=mailto:dmarc-feedback@example.com")
- o All messages from this organizational domain are subject to this policy (no "pct" tag present, so the default of 100% applies)

The DMARC policy record might look like this when retrieved using a common command-line tool:

```
% dig +short TXT _dmarc.example.com.
"v=DMARC1; p=none; rua=mailto:dmarc-feedback@example.com"
```

To publish such a record, the DNS administrator for the Domain Owner creates an entry like the following in the appropriate zone file (following the conventional zone file format):

B.2.2. Entire Domain, Monitoring Only, Per-Message Reports

The Domain Owner from the previous example has used the aggregate reporting to discover some messaging systems that had not yet implemented DKIM correctly, but they are still seeing periodic authentication failures. In order to diagnose these intermittent problems they wish to request per-message failure reports when authentication failures occur.

Not all Receivers will honor such a request, but the Domain Owner feels that any reports it does receive will be helpful enough to justify publishing this record. The default per-message report format ([AFRF]) meets the Domain Owner's needs in this scenario.

The Domain Owner accomplishes this by adding the following to its policy record from Appendix B.2):

o Per-message failure reports should be sent via email to the address "auth-reports@example.com" ("ruf=mailto:auth-reports@example.com")

The DMARC policy record might look like this when retrieved using a common command-line tool (the output shown would appear on a single line, but is wrapped here for publication):

```
% dig +short TXT _dmarc.example.com.
"v=DMARC1; p=none; rua=mailto:dmarc-feedback@example.com;
ruf=mailto:auth-reports@example.com"
```

To publish such a record, the DNS administrator for the Domain Owner might create an entry like the following in the appropriate zone file (following the conventional zone file format):

B.2.3. Per-Message Failure Reports Directed to Third Party

The Domain Owner from the previous example is maintaining the same policy, but now wishes to have a third party receive and process the per-message failure reports. Again, not all Receivers will honor this request, but those that do may implement additional checks to validate that the third party wishes to receive the failure reports for this domain.

The Domain Owner needs to alter its policy record from Appendix B.2.2 as follows:

o Per message failure reports should be send via email to the address "auth-reports@thirdparty.example.net" ("ruf=mailto:auth-reports@thirdparty.example.net")

The DMARC policy record might look like this when retrieved using a common command-line tool (the output shown would appear on a single line, but is wrapped here for publication):

```
% dig +short TXT _dmarc.example.com.
"v=DMARC1; p=none; rua=mailto:dmarc-feedback@example.com;
ruf=mailto:auth-reports@thirdparty.example.net"
```

To publish such a record, the DNS administrator for the Domain Owner might create an entry like the following in the appropriate zone file (following the conventional zone file format):

Because the address used in the "ruf" tag is outside the Organizational Domain in which this record is published, conforming Receivers will implement additional checks as described in Section 8.2 of this document. In order to pass these additional checks, the third party will need to publish an additional DNS record as follows:

o Given the DMARC record published by the Domain Owner at "_dmarc.example.com", the DNS administrator for the third party will need to publish a TXT resource record at "example.com._report._dmarc.thirdparty.example.net" with the value "v=DMARC1".

The resulting DNS record might look like this when retrieved using a

common command-line tool (the output shown would appear on a single line, but is wrapped here for publication):

% dig +short TXT example.com._report._dmarc.thirdparty.example.net
"v=DMARC1"

To publish such a record, the DNS administrator for example.net might create an entry like the following in the appropriate zone file (following the conventional zone file format):

```
; zone file for thirdparty.example.net
; Accept DMARC failure reports on behalf of example.com
example.com._report._dmarc IN TXT "v=DMARC1"
```

Intermediaries and other third parties should refer to <u>Section 8.2</u> for the full details of this mechanism.

B.2.4. Sub-Domain, Sampling, and Multiple Aggregate Report URIs

The Domain Owner has implemented SPF and DKIM in a sub-domain used for pre-production testing of messaging services. It now wishes to request that participating receivers act to reject messages from this sub-domain that fail to authenticate.

As a first step it will ask that a portion (1/4 in this example) of failing messages be quarantined, enabling examination of messages sent to mailboxes hosted by participating receivers. Aggregate feedback reports will be sent to a mailbox within the Organizational Domain, and to a mailbox at a third party selected and authorized to receive same by the Domain Owner. Aggregate reports sent to the third party are limited to a maximum size of ten megabytes.

The Domain Owner will accomplish this by constructing a policy record indicating that:

- o The version of DMARC being used is "DMARC1" ("v=DMARC1")
- o It is applied only to this sub-domain (record is published at "_dmarc.test.example.com" and not "_dmarc.example.com")
- o Receivers should quarantine messages from this organizational domain that fail to authenticate ("p=quarantine")
- o Aggregate feedback reports should be sent via email to the addresses "dmarc-feedback@example.com" and "example-tld-test@thirdparty.example.net", with the latter subjected to a maximum size limit ("rua=mailto:dmarc-feedback@

```
example.com, mailto:tld-test@thirdparty.example.net!10m")
```

o 25% of messages from this Organizational Domain are subject to action based on this policy ("pct=25")

The DMARC policy record might look like this when retrieved using a common command-line tool (the output shown would appear on a single line, but is wrapped here for publication):

```
% dig +short TXT _dmarc.test.example.com
"v=DMARC1; p=quarantine; rua=mailto:dmarc-feedback@example.com,
mailto:tld-test@thirdparty.example.net!10m; pct=25"
```

To publish such a record, the DNS administrator for the Domain Owner might create an entry like the following in the appropriate zone file:

B.2.5. Third Party Sender and Identifier Alignment

The Domain Owner only uses the top-level domain for email, and uses a third-party sender for some marketing message traffic. It has implemented SPF and DKIM across its in-house infrastructure and required the third-party to do the same. A monitoring period has shown that the Domain Owner and the third-party sender are both executing well with respect to email authentication measures.

The third-party has access to the appropriate DKIM private or signing keys for the selectors it will use. However the third-party uses sub-domains like "id1234.bounces.example.com" in the RFC5321.Mailfrom address for campaign tracking and troubleshooting purposes. The sub-domain "bounces.example.com" has been delegated to the third-party so that it can publish appropriate MX records in the DNS.

Therefore the Domain Owner wishes to publish a policy that requests rejection of messages which fail to authenticate, strict identifier alignment for DKIM authentication, and relaxed identifier alignment for SPF checks. Aggregate reports will only be sent to the Domain Owner in this example.

The Domain Owner will accomplish this by constructing a policy record indicating that:

- o The version of DMARC being used is "DMARC1" ("v=DMARC1")
- o Receivers should reject messages that fail to authenticate ("p=reject")
- o Strict identifier alignment should be applied to DKIM checks ("adkim=s")
- o Relaxed identifier alignment should be applied to SPF checks ("aspf=r")
- o Aggregate feedback reports should be sent via email to the address
 "dmarc-feedback@example.com"
 ("rua=mailto:dmarc-feedback@example.com")

The DMARC policy record might look like this when retrieved using a common command-line tool (the output shown would appear on a single line, but is wrapped here for publication):

```
% dig +short TXT _dmarc.example.com
"v=DMARC1; p=reject; adkim=s; aspf=r;
rua=mailto:dmarc-feedback@example.com"
```

To publish such a record, the DNS administrator for the Domain Owner might create an entry like the following in the appropriate zone file:

B.2.6. Sub-Domain Policy, Reporting Interval

In this example the Domain Owner only uses addresses in the Organizational Domain itself ("user@example.com" versus "user@sub.example.com"). A business decision has been made that messages incorrectly being rejected as false positives during, for example, a transient outage are unacceptable. Therefore, the desired policy is that:

- o Messages from the Organizational Domain that fail authentication should be quarantined
- o Messages from any sub-domain should be rejected

Furthermore the Domain Owner would like to request that aggregate data be sent at four hour intervals to themselves and a third-party service for analysis and action. It recognizes that not all

Receivers will honor this request, but feels that faster intraday analysis of failures and threats make this worthwhile.

The Domain Owner will accomplish this by constructing a policy record indicating that:

- o The version of DMARC being used is "DMARC1" ("v=DMARC1")
- o Receivers should quarantine messages from this domain that fail to authenticate ("p=quarantine")
- o Receivers should reject messages from any sub-domains that fail to authenticate ("sp=reject")
- o Aggregate reports should be generated every four hours ("ri=14400")
- o Aggregate reports should be sent via email to the addresses
 "dmarc-feedback@example.com" and
 "customer-analysis@thirdparty.example.net" ("rua=mailto:dmarc-feedback@example.com, mailto:customer-data@thirdparty.example.net")

The DMARC policy record might look like this when retrieved using a common command-line tool (the output shown would appear on a single line, but is wrapped here for publication):

```
% dig +short TXT _dmarc.example.com
"v=DMARC1; p=quarantine; sp=reject; ri=14400;
rua=mailto:dmarc-feedback@example.com,
mailto:customer-data@thirdparty.example.net"
```

To publish such a record, the DNS administrator for the Domain Owner might create an entry like the following in the appropriate zone file:

B.3. Mail Receiver Example

A Mail Receiver that wants to use DMARC should already be checking SPF and DKIM, and possess the ability to collect relevant information from various email processing stages to provide feedback to Domain Owners.

B.3.1. SMTP-time Processing

An optimal DMARC-enabled Mail Receiver performs authentication and identifier alignment checking during the [SMTP] conversation.

Prior to returning a reply to the DATA command, the Mail Receiver's MTA has performed:

- 1. An SPF check to determine an SPF-authenticated Identifier.
- 2. DKIM checks that yield one or more DKIM-authenticated Identifiers.
- 3. A DMARC policy lookup.

The presence of an Author Domain DMARC record indicates that the Mail Receiver should continue with DMARC-specific processing before returning a reply to the DATA command.

Given a DMARC record and the set of Authenticated Identifiers, the Mail Receiver checks to see if the Authenticated Identifiers align with the Author Domain (taking into consideration any "strict" vs "relaxed" options found in the DMARC record).

For example, the following sample data is considered to be from a piece of email originating from the Domain Owner of "example.com":

```
Author Domain: example.com

SPF-authenticated Identifier: mail.example.com

DKIM-authenticated Identifier: example.com

DMARC record:

"v=DMARC1; p=reject; aspf=r;

rua=mailto:dmarc-feedback@example.com"
```

In the above sample, both the SPF and the DKIM-authenticated Identifiers align with the Author Domain. The Mail Receiver considers the above email to pass the DMARC check, avoiding the "reject" policy that is to be applied to email that fails to pass the DMARC check.

If no Authenticated Identifiers align with the Author Domain, then the Mail Receiver applies the DMARC-record-specified policy. However, before this action is taken, the Mail Receiver can consult external information to override the Domain Owner's policy. For example, if the Mail Receiver knows that this particular email came from a known and trusted forwarder (that happens to break both SPF and DKIM), then the Mail Receiver may choose to ignore the Domain Owner's policy.

The Mail Receiver is now ready to reply to the DATA command. If the DMARC check yields that the message is to be rejected, then the Mail Receiver replies with a 5xy code to inform the sender of failure. If the DMARC check cannot be resolved due to transient network errors, then the Mail Receiver replies with a 4xy code to inform the sender as to the need to reattempt delivery later. If the DMARC check yields a passing message, then the Mail Receiver continues on with email processing, perhaps using the result of the DMARC check as an input to additional processing modules such as a domain reputation query.

Before exiting DMARC-specific processing, the Mail Receiver checks to see if the Author Domain DMARC record requests AFRF-based reporting. If so, then the Mail Receiver can emit an AFRF to the reporting address supplied in the DMARC record.

At the exit of DMARC-specific processing, the Mail Receiver captures (through logging or direct insertion into a data store) the result of DMARC processing. Captured information is used to build feedback for Domain Owner consumption. This is not necessary if the Domain Owner has not requested aggregate reports, i.e., no "rua" tag was found in the policy record.

B.3.2. Real-time Feedback Processing

If the DMARC record for the Author Domain of the message under processing requests [AFRF]-based reporting, then the Mail Receiver can supply an AFRF report for a message that does not pass all underlying DMARC authentication checks. In other words, if any DMARC-supporting authentication checks fail, an AFRF report should be generated and sent to the reporting address found in the Author Domain's DMARC record.

B.4. Utilization of Aggregate Feedback example

Aggregate feedback is consumed by Domain Owners to verify the Domain Owners understanding of how the Domain Owner's Domain is being processed by the Mail Receiver. Aggregate reporting data on emails that pass all DMARC-supporting authentication checks is used by Domain Owners to verify that authentication practices remain accurate. For example, if a third party is sending on behalf of a Domain Owner, the Domain Owner can use aggregate report data to verify ongoing authentication practices of the third party.

Data on email that only partially passes underlying authentication checks provides visibility into problems that need to be addressed by the Domain Owner. For example, if either SPF or DKIM fail to pass, the Domain Owner is provided with enough information to either

directly correct the problem or to understand where authentication-breaking changes are being introduced in the email transmission path. If authentication-breaking changes due to email transmission path cannot be directly corrected, then the Domain Owner at least maintains an understanding of the effect of DMARC-based policies upon the Domain Owner's email.

Data on email that fails all underlying authentication checks provides baseline visibility on how the Domain Owner's Domain is being received at the Mail Receiver. Based on this visibility, the Domain Owner can begin deployment of authentication technologies across uncovered email sources. Additionally, the Domain Owner may come to an understanding of how its Domain is being misused.

B.5. mailto Transport example

A DMARC record can contain a "mailto" reporting address, such as:

mailto:dmarc-feedback@example.com

A sample aggregate report from the Mail Receiver at mail.receiver.example follows:

```
DKIM-Signature: v=1; ...; d=mail.receiver.example; ...
From: dmarc-reporting@mail.receiver.example
Date: Fri, Feb 15 2002 16:54:30 -0800
To: dmarc-feedback@example.com
Subject: Report Domain: example.com
    Submitter: mail.receiver.example
    Report-ID: <2002.02.15.1>
MIME-Version: 1.0
Content-Type: multipart/alternative;
    boundary="----=_NextPart_000_024E_01CC9B0A.AFE54C00"
Content-Language: en-us
This is a multipart message in MIME format.
----=_NextPart_000_024E_01CC9B0A.AFE54C00
Content-Type: text/plain; charset="us-ascii"
Content-Transfer-Encoding: 7bit
This is an aggregate report from mail.receiver.example.
----=_NextPart_000_024E_01CC9B0A.AFE54C00
Content-Type: application/gzip
Content-Transfer-Encoding: base64
Content-Disposition: attachment;
    filename="mail.receiver.example!example.com!
              1013662812!1013749130.gz"
<gzipped content of report>
-----NextPart_000_024E_01CC9B0A.AFE54C00--
```

Not shown in the above example is that the Mail Receiver's feedback should be authenticated using SPF. Also, the value of the "filename" MIME parameter is wrapped for printing in this specification but would normally appear as one continuous string.

B.6. https Transport example

A DMARC record can contain an "https" reporting address, such as:

https://feedback.example.com/dmarc-feedback-submissions

A sample aggregate report from the Mail Receiver at mail.receiver.example, being posted per the above URL via an established secure HTTP (https) connection, might look like this:

```
POST /dmarc-feedback-submissions HTTP/1.1
Host: feedback.example.com
Subject: Report Domain: example.com
Submitter: mail.receiver.example
Report-ID: <2002.02.15.1>
Content-Type: application/gzip
Content-Length: 19191

<gzipped content of report here>
```

Appendix C. DMARC XML Schema

The following is the proposed initial schema for producing XML formatted aggregate reports as described in this memo.

NOTE: Per the definition of XML, unless otherwise specified in the schema below, the minOccurs and maxOccurs values for each element is set to 1.

```
<?xml version="1.0"?>
<xs:schema xmlns:xs="http://www.w3.org/2001/XMLSchema"</pre>
  targetNamespace="http://dmarc.org/dmarc-xml/0.1">
<!-- The time range in UTC covered by messages in this report,
     specified in seconds since epoch. -->
<xs:complexType name="DateRangeType">
  <xs:all>
    <xs:element name="begin" type="xs:integer"/>
    <xs:element name="end" type="xs:integer"/>
  </xs:all>
</xs:complexType>
<!-- Report generator metadata -->
<xs:complexType name="ReportMetadataType">
  <xs:sequence>
    <xs:element name="org_name" type="xs:string"/>
    <xs:element name="email" type="xs:string"/>
    <xs:element name="extra_contact_info" type="xs:string"</pre>
               minOccurs="0"/>
    <xs:element name="report_id" type="xs:string"/>
    <xs:element name="date_range" type="DateRangeType"/>
    <xs:element name="error" type="xs:string" min0ccurs="0"</pre>
      max0ccurs="unbounded"/>
  </xs:sequence>
</xs:complexType>
<!-- Alignment mode (relaxed or strict) for DKIM and
```

```
SPF. -->
<xs:simpleType name="AlignmentType">
 <xs:restriction base="xs:string">
    <xs:enumeration value="r"/>
    <xs:enumeration value="s"/>
 </xs:restriction>
</xs:simpleType>
<!-- The policy actions specified by p and sp in the
     DMARC record. -->
<xs:simpleType name="DispositionType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="none"/>
   <xs:enumeration value="quarantine"/>
    <xs:enumeration value="reject"/>
 </xs:restriction>
</xs:simpleType>
<!-- The DMARC policy that applied to the messages in
    this report. -->
<xs:complexType name="PolicyPublishedType">
  <xs:all>
    <!-- The domain at which the DMARC record was found. -->
    <xs:element name="domain" type="xs:string"/>
    <!-- The DKIM alignment mode. -->
    <xs:element name="adkim" type="AlignmentType"/>
   <!-- The SPF alignment mode. -->
   <xs:element name="aspf" type="AlignmentType"/>
    <!-- The policy to apply to messages from the domain. -->
   <xs:element name="p" type="DispositionType"/>
   <!-- The policy to apply to messages from subdomains. -->
   <xs:element name="sp" type="DispositionType"/>
    <!-- The percent of messages to which policy applies. -->
    <xs:element name="pct" type="xs:integer"/>
  </xs:all>
</xs:complexType>
<!-- The DMARC-aligned authentication result. -->
<xs:simpleType name="DMARCResultType">
 <xs:restriction base="xs:string">
    <xs:enumeration value="pass"/>
    <xs:enumeration value="fail"/>
 </xs:restriction>
</xs:simpleType>
<!-- Reasons that may affect DMARC disposition or execution
     thereof. -->
<xs:simpleType name="PolicyOverrideType">
```

```
<xs:restriction base="xs:string">
    <xs:enumeration value="forwarded"/>
   <xs:enumeration value="sampled_out"/>
   <xs:enumeration value="trusted_forwarder"/>
   <xs:enumeration value="mailing_list"/>
   <xs:enumeration value="local_policy"/>
    <xs:enumeration value="other"/>
  </xs:restriction>
</xs:simpleType>
<!-- How do we allow report generators to include new
    classes of override reasons if they want to be more
     specific than "other"? -->
<xs:complexType name="PolicyOverrideReason">
  <xs:all>
    <xs:element name="type" type="PolicyOverrideType"/>
    <xs:element name="comment" type="xs:string"</pre>
               minOccurs="0"/>
  </xs:all>
</xs:complexType>
<!-- Taking into account everything else in the record,
     the results of applying DMARC. -->
<xs:complexType name="PolicyEvaluatedType">
  <xs:sequence>
    <xs:element name="disposition" type="DispositionType"/>
    <xs:element name="dkim" type="DMARCResultType"/>
    <xs:element name="spf" type="DMARCResultType"/>
    <xs:element name="reason" type="PolicyOverrideReason"</pre>
                  minOccurs="0" maxOccurs="unbounded"/>
  </xs:sequence>
</xs:complexType>
<!-- Credit to Roger L. Costello for IPv4 regex
   http://mailman.ic.ac.uk/pipermail/xml-dev/1999-December/
         018018.html -->
<!-- Credit to java2s.com for IPv6 regex
   http://www.java2s.com/Code/XML/XML-Schema/
         IPv6addressesareeasiertodescribeusingasimpleregex.htm -->
<xs:simpleType name="IPAddress">
  <xs:restriction base="xs:string">
    <xs:pattern value="((1?[0-9]?[0-9]|2[0-4][0-9]|25[0-5]).){3}
                (1?[0-9]?[0-9]|2[0-4][0-9]|25[0-5])|
                ([A-Fa-f0-9]{1,4}:){7}[A-Fa-f0-9]{1,4}"/>
  </xs:restriction>
</xs:simpleType>
<xs:complexType name="RowType">
```

```
<xs:all>
    <!-- The connecting IP. -->
    <xs:element name="source_ip" type="IPAddress"/>
    <!-- The number of matching messages -->
    <xs:element name="count" type="xs:integer"/>
    <!-- The DMARC disposition applying to matching
         messages. -->
    <xs:element name="policy_evaluated"</pre>
                 type="PolicyEvaluatedType"
                minOccurs="0"/>
  </xs:all>
</xs:complexType>
<xs:complexType name="IdentifierType">
  <xs:all>
    <!-- The envelope recipient domain. -->
    <xs:element name="envelope_to" type="xs:string"</pre>
               minOccurs="0"/>
    <!-- The envelope from domain. -->
    <xs:element name="envelope_from" type="xs:string"</pre>
               minOccurs="1"/>
    <!-- The payload From domain. -->
    <xs:element name="header_from" type="xs:string"</pre>
               minOccurs="1"/>
  </xs:all>
</xs:complexType>
<!-- DKIM verification result, according to <a href="RFC 5451">RFC 5451</a>
     Section 2.4.1. -->
<xs:simpleType name="DKIMResultType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="none"/>
    <xs:enumeration value="pass"/>
    <xs:enumeration value="fail"/>
    <xs:enumeration value="policy"/>
    <xs:enumeration value="neutral"/>
    <xs:enumeration value="temperror"/>
    <xs:enumeration value="permerror"/>
  </xs:restriction>
</xs:simpleType>
<xs:complexType name="DKIMAuthResultType">
  <xs:all>
    <!-- The d= parameter in the signature -->
    <xs:element name="domain" type="xs:string"</pre>
                minOccurs="1"/>
    <!-- The s= parameter in the signature -->
    <xs:element name="selector" type="xs:string"</pre>
```

```
minOccurs="0"/>
    <!-- The DKIM verification result -->
    <xs:element name="result" type="DKIMResultType"</pre>
                minOccurs="1"/>
   <!-- Any extra information (e.g., from
         Authentication-Results -->
   <xs:element name="human_result" type="xs:string"</pre>
                minOccurs="0"/>
 </xs:all>
</xs:complexType>
<!-- SPF domain scope -->
<xs:simpleType name="SPFDomainScope">
  <xs:restriction base="xs:string">
    <xs:enumeration value="helo"/>
   <xs:enumeration value="mfrom"/>
 </xs:restriction>
</xs:simpleType>
<!-- SPF result -->
<xs:simpleType name="SPFResultType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="none"/>
   <xs:enumeration value="neutral"/>
    <xs:enumeration value="pass"/>
   <xs:enumeration value="fail"/>
    <xs:enumeration value="softfail"/>
   <!-- "TempError" commonly implemented as "unknown" -->
    <xs:enumeration value="temperror"/>
    <!-- "PermError" commonly implemented as "error" -->
    <xs:enumeration value="permerror"/>
  </xs:restriction>
</xs:simpleType>
<xs:complexType name="SPFAuthResultType">
  <xs:all>
    <!-- The checked domain. -->
   <xs:element name="domain" type="xs:string" min0ccurs="1"/>
   <!-- The scope of the checked domain. -->
   <xs:element name="scope" type="SPFDomainScope" minOccurs="1"/>
   <!-- The SPF verification result -->
    <xs:element name="result" type="SPFResultType"</pre>
                minOccurs="1"/>
  </xs:all>
</xs:complexType>
<!-- This element contains DKIM and SPF results, uninterpreted
     with respect to DMARC. -->
```

```
<xs:complexType name="AuthResultType">
  <xs:sequence>
    <!-- There may be no DKIM signatures, or multiple DKIM
         signatures. -->
    <xs:element name="dkim" type="DKIMAuthResultType"</pre>
      minOccurs="0" maxOccurs="unbounded"/>
    <!-- There will always be at least one SPF result. -->
    <xs:element name="spf" type="SPFAuthResultType" minOccurs="1"</pre>
      maxOccurs="unbounded"/>
  </xs:sequence>
</xs:complexType>
<!-- This element contains all the authentication results used
     to evaluate the DMARC disposition for the given set of
     messages. -->
<xs:complexType name="RecordType">
  <xs:sequence>
    <xs:element name="row" type="RowType"/>
    <xs:element name="identifiers" type="IdentifierType"/>
    <xs:element name="auth_results" type="AuthResultType"/>
  </xs:sequence>
</xs:complexType>
<!-- Parent -->
<xs:element name="feedback">
  <xs:complexType>
    <xs:sequence>
      <xs:element name="version"</pre>
                 type="xs:decimal"/>
      <xs:element name="report_metadata"</pre>
                 type="ReportMetadataType"/>
      <xs:element name="policy_published"</pre>
                 type="PolicyPublishedType"/>
      <xs:element name="record" type="RecordType"</pre>
                  max0ccurs="unbounded"/>
    </xs:sequence>
  </xs:complexType>
</xs:element>
</xs:schema>
Descriptions of the PolicyOverrideTypes:
forwarded: Message was relayed via a known forwarder, or local
  heuristics identified the message as likely having been forwarded.
  There is no expectation that authentication would pass.
```

- local_policy: The Mail Receiver's local policy exempted the message from being subjected to the Domain Owner's requested policy action.
- mailing_list: Local heuristics determined that the message arrived via a mailing list, and thus authentication of the original message was not expected to succeed.
- other: Some policy exception not covered by the other entries in this list occurred. Additional detail can be found in the PolicyOverrideReason's "comment" field.
- sampled_out: Message was exempted from application of policy by the "pct" setting in the DMARC policy record.
- trusted_forwarder: Message authentication failure was anticipated by other evidence linking the message to a locally-maintained list of known and trusted forwarders.

The "version" for reports generated per this specification MUST be the value 1.0.

Appendix D. Public Discussion

Public discussion of the DMARC proposal documents is taking place on the dmarc-discuss@dmarc.org mailing list. Subscription is available at http://www.dmarc.org/mailman/listinfo/dmarc-discuss.

Appendix E. Acknowledgements

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