LDAP-based Routing of SMTP Messages: Approach Used by Netscape <draft-lachman-ldap-mail-routing-01.txt>

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A revised version of this draft document will be submitted to the RFC editor for consideration as an Informational RFC for the Internet community. Discussion and suggestions for improvement are requested.

Abstract

Directory services based on the Lightweight Directory Access Protocol (LDAP) [1] and X.500 [2] provide a general-purpose means to store information about users and other network entities. One of the many possible uses of a directory service is to store information about users' email accounts, such as their email addresses, and how messages addressed to them should be routed. In the interest of interoperability, it is desirable to have a common schema for such email-related information.

This document defines an object class called 'mailRecipient' to support SMTP [3] message transfer agents (MTAs) in routing <u>RFC 822</u>based email messages [4] within an organization. The intent is to suggest a model for MTA interoperability via the directory, to provide information about a solution that has been implemented and deployed, and to stimulate discussion about whether and how to standardize the functionality in question.

<u>1</u>. Background and Motivation

LDAP-based directory services are currently being used in many organizations as a repository of information about users and other network entities (such as groups of users, network resources, etc.). Some information is stored in the directory for the consumption of persons browsing for information (e.g., telephone numbers, postal addresses, secretary's name). Other information (e.g., login name, password, disk quota) is stored for use by one or more network applications or services. This latter use of the directory suggests the opportunity to centralize the storage and management of user account information related to different services. In general, it is advantageous for different network applications and services to refer to the directory for user account information, rather than each service keeping its own collection of user account records, which requires the network administrator to separately create or destroy user entities, passwords, etc., in many different systems each time a user joins or leaves the organization. The goals of centralized user management and sharing of information with other service types drove our decision in the design of Netscape Messaging Server (an SMTPbased mail server product) to use LDAP-based directory services as a common repository for user account information.

Thus, in our implementation, all account information for a given mail server user is stored in the directory entry that represents that user. This includes the user's delivery options, access restrictions, mailbox quota, and vacation status, among other things. Now, if a given mail server can refer to the directory for its own users' account information, it follows that that same information is visible to other LDAP-aware mail servers in the same organization, and therefore that information can aid those other mail servers in correctly routing messages to users of the mail server in question. This assumes that there is an agreed-upon set of per-user attributes to support message routing among the mail servers in the organization. If this assumption is met in our implementation, we can obviate other means currently employed to specify per-user message routing (such as the Unix "aliases" database). The benefit of this is to further consolidate per-user system information.

If each vendor's mail server product has its own schema for LDAPbased message routing, then the above benefits can be achieved for single-vendor customers, but customers who have multiple vendors' mail server products would not be well served. They will likely expect interoperability, which will require a common schema to be

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supported by the various vendors' products. Thus, it is worthwhile to consider how to develop a common schema.

This document defines a schema designed to provide a means by which a directory entry that represents a mail recipient can provide information enabling MTAs to route messages to the recipient's "home" MTA. This document considers only intra-enterprise SMTP message routing using LDAP-based directory services. Solutions and issues involving inter-enterprise routing, non-SMTP message handling, non-LDAP directory services, and other messaging management topics not related to message routing, are outside the scope of this document (except that the concepts presented may also be applicable in the case of any X.500-based directory service).

2. Overview of the Approach Implemented

In our design of Netscape Messaging Server, we identified all pieces of per-user account information, and assigned attributes such that the information for a given user can be held in the user's "LDAP entry" (the directory entry representing the user in an LDAP-based directory service). We segregated the attributes into two categories: those that are of interest only to the "target MTA" (i.e., the MTA that considers the recipient to be local), and those that are of interest to "intermediary MTAs" (i.e., MTAs that are not the target MTA). Each subset of attributes is aggregated into an object class, the former being 'nsMessagingServerUser' (see <u>Appendix</u> <u>A</u>), and the latter, 'mailRecipient'. It is the latter object class that is the focus of this document.

The 'mailRecipient' object class provides attributes that may be used to specify addressing and routing information pertaining to a given recipient. This information may be used by an intermediary MTA to route a message to the recipient's designated target MTA, i.e., to the MTA that "takes responsibility" for messages to the recipient in question. The target MTA then accepts the message and, regarding the recipient as local, handles the message as specified by attributes intended for use by the target MTA (such as those associated with the 'nsMessagingServerUser' object class).

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Consider a network with three hosts that run MTAs:



The above illustrates a two-layer mail routing and delivery model. The attributes provided by the 'mailRecipient' object class are used by the lower layer (the routing layer) to support the routing of a message to the correct target MTA. Other attributes may be used by the upper layer, which roughly equates to what is commonly called an MDA (message delivery agent), although the local handling may or may not involve delivery of the message to a mailbox (e.g., the message may be resent if the recipient is a mail group or a forwarded account). (In this discussion, "target MTA" means "target Messaging Server" which includes both MTA and MDA functionalities.)

In our implementation, an LDAP entry that represents a mail recipient will have two mail-related object classes, 'mailRecipient', plus an additional one that is used by the local handling layer to determine what kind of mail recipient it is and how messages for the recipient are to be handled on the target MTA. A mail user account will have 'mailRecipient' plus 'nsMessagingServerUser'. A mail group will have 'mailRecipient' plus 'mailGroup' [5].

(Note: While the Messaging Server fully implements this approach, earlier versions of its account creation tool do not place all of the above-mentioned object classes in the entries it creates. The Messaging Server is compatible with both the old and the new object class interpretations.)

A Netscape Messaging Server can route messages to recipients on other vendors' MTAs if the users' LDAP entries have the 'mailRecipient' object class and associated attributes. Likewise, other vendors' MTAs can route messages to recipients on a Netscape Messaging Server if they recognize and interpret the 'mailRecipient' object class and associated attributes as defined in this document (since Netscape

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Messaging Server accounts are created with this object class and attributes).

The intent of this model is to provide a framework within which any vendor can define new types of mail recipients, without requiring other vendors' implementations to have knowledge of the new recipient types; they need only have a consistent interpretation and application of the 'mailRecipient' object class and associated attributes.

In short, the main advantage of the 'mailRecipient' object class is to define a single object class that can serve to identify an LDAP entry as an entity to which email can be addressed, and to aggregate the attributes that can provide multivendor MTA interoperability via the directory.

3. Object Class and Attribute Definitions

The 'mailRecipient' object class and associated attributes are defined as follows.

3.1 The mailRecipient Object Class

```
( 2.16.840.1.113730.3.2.3
   NAME 'mailRecipient'
   SUP top
   STRUCTURAL
   MUST objectClass
   MAY ( cn $ mail $ mailAlternateAddress $
       mailHost $ mailRoutingAddress
   )
)
```

The 'mailRecipient' object class signifies that the entry represents an entity that can receive <u>RFC 822</u>-based email (such as an email user, or a mailing list).

The 'cn' attribute (common name) is provided as a means for administrators to identify the entry (as in [6]).

3.2 Address Attributes

(0.9.2342.19200300.100.1.3 NAME 'mail' DESC 'RFC 822 email address of this recipient' EQUALITY caseIgnoreIA5Match SYNTAX 'IA5String(256)' SINGLE-VALUE

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```
)
```

The 'mail' attribute is as used in [6], and is a synonym for 'rfc822Mailbox' defined earlier in [7]. This attribute specifies the recipient's "primary" or "advertised" email address, i.e., that which might appear on a business card; for example, "user@example.com".

```
( 2.16.840.1.113730.3.1.13
NAME 'mailAlternateAddress'
DESC 'alternate <u>RFC 822</u> email address of this recipient'
EQUALITY caseIgnoreIA5Match
SYNTAX 'IA5String(256)'
)
```

The 'mailAlternateAddress' attribute is used to specify alternate email addresses, if any, for the recipient; for example, "nickname@example.com".

When determining the disposition of a given message, an MTA may search the directory for an entry with object class 'mailRecipient' and a 'mail' or 'mailAlternateAddress' attribute matching the message's recipient address. If exactly one matching entry is found, the MTA may regard the message as being addressed to the entity that is represented by the directory entry.

3.3 Routing Attributes

```
( 2.16.840.1.113730.3.1.18
NAME 'mailHost'
DESC 'fully qualified hostname of the SMTP MTA that
handles messages for this recipient'
EQUALITY caseIgnoreIA5Match
SYNTAX 'IA5String(256)'
SINGLE-VALUE
)
```

This attribute indicates which MTA considers the recipient to be locally handlable. This information can be used for routing, in that an intermediary MTA may take it to be the destination for messages addressed to this recipient.

```
( 2.16.840.1.113730.3.1.47
NAME 'mailRoutingAddress'
DESC '<u>RFC 822</u> address to use when routing messages to
the SMTP MTA of this recipient'
EQUALITY caseIgnoreIA5Match
SYNTAX 'IA5String(256)'
SINGLE-VALUE
```

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)

This attribute indicates a routing address for the recipient. An intermediary MTA may use this information to route the message to the MTA that handles mail for this recipient.

Only one of the above two attributes need be present in order to route messages on behalf of the recipient. The 'mailRoutingAddress' attribute is more explicit in terms of providing an address that can be used to rewrite the SMTP envelope recipient address. With 'mailHost', the envelope address is either not rewritten, or is rewritten according to implementation-specific rules and/or configuration.

4. MTA Implementation Details

This section provides details of the algorithms followed by the latest release of Netscape Messaging Server as it relates to the 'mailRecipient' object class and associated attributes.

4.1 Finding the LDAP Entry for a Given Email Address

When the MTA receives a message, it attempts to determine whether there is an LDAP entry that represents the recipient. It takes the SMTP envelope recipient address, and performs a search in LDAP, spanning the directory subtree specified in the configuration, for an entry that has the object class 'mailRecipient', and has either a 'mail' or 'mailAlternateAddress' attribute matching the recipient address in question. If exactly one match is found, this is taken to be the LDAP entry that represents the recipient.

If there were zero matches, but the domain part of the address matches the local MTA's hostname, we perform a fallback search with the same address except that the domain part is truncated to not include the host part (e.g., the search for "user@nsmail1.example.com" is retried as "user@example.com"). This fallback search is disabled by default, but can be enabled.

If there were zero matches so far, but the domain part of the address is considered to be local (by configurable criteria), we perform a fallback search for an LDAP entry that has object class 'mailRecipient' and a 'uid' [6] attribute equal to the local part of the recipient address. There is a configuration option to disable this fallback search.

If the MTA finds the LDAP entry representing the recipient, it proceeds with the logic discussed in <u>Section 4.2</u>. Otherwise, it will rely on other information resources to determine whether to reject

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the message or route it elsewhere.

Note that LDAP entries without the 'mailRecipient' object class are ignored. This is necessary because some sites have LDAP entries that do not reprensent mail recipients, but have a 'mail' attribute nonetheless. For example, a conference room might have an LDAP entry including an email address, telephone number, etc., that is the same as for the secretary who books reservations for the room. In this example, the conference room's email address is for contact information only, and is not intended to imply that it has an email account. Therefore, the MTA correctly ignores the conference room's LDAP entry, and avoids producing multiple matches on the search.

4.2 Deciding Whether a Message can be Handled Locally

If the MTA has found the LDAP entry representing the recipient, as per Section 4.1, it checks the LDAP entry's 'mailHost' value to see if it matches the MTA's local hostname. If so, it handles the message locally.

If not, it routes the message as specified by the 'mailHost' value and/or the 'mailRoutingAddress' value. See <u>Section 4.3</u> for further details.

If the recipient's LDAP entry contains no routing information (i.e., no 'mailHost' nor 'mailRoutingAddress'), the MTA will bounce (reject) the message. There are two exceptions to this rule, as follows.

If the entry has no routing information, but is a mailing list (i.e., has object class 'mailGroup'), the message is handled locally, i.e., the MTA "receives" messages to the address in question, performs the mail group expansion, and resends to the group members. Thus, it is not necessary to designate a particular Messaging Server to perform mail group expansion.

If the entry has no routing information, but has one or more 'mailForwardingAddress' attributes (see Appendix A), it is handled locally, i.e., the MTA "receives" messages to the address in question under the assumption that it is a forwarding-only account, and forwards the message to the new address(es). Thus, it is not necessary to designate a particular Messaging Server to perform forwarding on behalf of a forwarding-only account.

Note that if there were a non-Netscape MTA in the environment that implemented the 'mailRecipient' concept but did not mimic the Netscape MTA behavior regarding the above two exception cases, it would probably be unadvisable for administrators to leave out routing information on any 'mailRecipient' entries.

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4.3 Determing how to Route a Message

If the recipient is not local, but has a 'mailHost' and/or 'mailRoutingAddress' attribute in its LDAP entry, we route the message as follows.

First, we determine a destination. If a 'mailHost' value is present, that is taken to be the destination. Otherwise, the domain part of the 'mailRoutingAddress' value is taken to be the destination.

Second, we determine whether and how to rewrite the SMTP envelope recipient address. If a 'mailRoutingAddress' value is present, the envelope address is rewritten to that. Otherwise, depending on the configuration, the envelope address may be rewritten by combining the 'uid' value, if present, with the 'mailHost' value (e.g., "uid@mail.host"), or, it is rewritten by combining the original envelope address local part with the 'mailHost' value (e.g., "orig.localpart@mail.host"), or it is not rewritten at all.

Third, we determine the next SMTP hop. This may or may not be the same as the destination determined above. Given the destination, the MTA will consult the routing table in the MTA configuration, and/or consult DNS for "MX" and/or "A" records [8].

The message is then relayed to the next SMTP hop, with the SMTP envelope recipient address set as determined above.

Note that if both 'mailHost' and 'mailRoutingAddress' are present, the 'mailHost' attribute determines the destination while the 'mailRoutingAddress' attribute determines the envelope rewrite. It is expected that specifying both is unnecessary, although not inherently harmful, and may be useful in some peculiar cases.

5. Examples

The following is a set of directory entries, shown in LDIF [9] format, that illustrates the use of the 'mailRecipient' object class. Examples based on this set of entries are provided in the sections that follow. Each example explains what happens when a message arrives on nsmail1.example.com for the indicated recipient.

dn: cn=Joe Blow,o=Example Corp,c=US objectclass: top objectclass: person objectclass: organizationalPerson objectclass: inetOrgPerson objectclass: mailRecipient objectclass: nsMessagingServerUser

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```
cn: Joe Blow
sn: Blow
uid: joeblow
userpassword: {crypt}y9LyrzNBT49Ao
mail: joeblow@example.com
mailhost: nsmail1.example.com
maildeliveryoption: mailbox
dn: cn=John Doe,o=Example Corp,c=US
objectclass: top
objectclass: person
objectclass: organizationalPerson
objectclass: inetOrgPerson
objectclass: mailRecipient
objectclass: nsMessagingServerUser
cn: John Doe
sn: Doe
uid: johndoe
userpassword: {crypt}y9LyrzNBT49Ao
mail: johndoe@example.com
mailalternateaddress: jonjon@example.com
mailhost: nsmail2.example.com
maildeliveryoption: mailbox
dn: cn=Scuba Group,o=Example Corp,c=US
objectclass: top
objectclass: groupOfUniqueNames
objectclass: mailRecipient
objectclass: mailGroup
cn: Scuba Group
mail: scuba@example.com
mgrprfc822mailmember: joeblow@example.com
mgrprfc822mailmember: johndoe@example.com
dn: cn=Tuba Group,o=Example Corp,c=US
objectclass: top
objectclass: groupOfUniqueNames
objectclass: mailRecipient
objectclass: mailGroup
cn: Tuba Group
mail: tuba@example.com
mailhost: nsmail2.example.com
mgrprfc822mailmember: joeblow@example.com
mgrprfc822mailmember: janeroe@example.com
dn: cn=Jane Roe,o=Example Corp,c=US
objectclass: top
```

objectclass: person

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```
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```

```
objectclass: organizationalPerson
objectclass: inetOrgPerson
objectclass: mailRecipient
objectclass: nsMessagingServerUser
cn: Jane Roe
sn: Doe
uid: janeroe
userpassword: {crypt}y9LyrzNBT49Ao
mail: janeroe@example.com
mailhost: nsmail1.example.com
maildeliveryoption: mailbox
mailforwardingaddress: babs@example.com
dn: cn=J Random User,o=Example Corp,c=US
objectclass: top
objectclass: mailRecipient
objectclass: nsMessagingServerUser
cn: J Random User
sn: User
mail: jruser@example.com
mailforwardingaddress: random@pu.edu
dn: cn=Babs Jensen,o=Example Corp,c=US
objectclass: top
objectclass: person
objectclass: organizationalPerson
objectclass: inetOrgPerson
objectclass: mailRecipient
objectclass: xyzMailUser
cn: Babs Jensen
sn: Jensen
uid: babs
userpassword: {crypt}y9LyrzNBT49Ao
mail: babs@example.com
mailalternateaddress: bj@schooldist12.k12.ca.us
mailroutingaddress: Babs_Jensen@xyz1.example.com
xyzPostOfficeName: Example_P0_1
xyzUserType: regular
xyzQuota: 1000000
dn: cn=Charlie Hacker,o=Example Corp,c=US
objectclass: top
objectclass: person
objectclass: organizationalPerson
objectclass: inetOrgPerson
objectclass: mailRecipient
objectclass: nsMessagingServerUser
cn: Charlie Hacker
```

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sn: Hacker uid: hacker userpassword: {crypt}y9LyrzNBT49Ao mail: hacker@schooldist12.k12.ca.us mailhost: nsmail2.example.com mailroutingaddress: hacker@schooldist12.k12.ca.us maildeliveryoption: mailbox mailforwardingaddress: babs@example.com

dn: cn=Conference Room 102,o=Example Corp,c=US
objectclass: top
objectclass: conferenceRoom
mail: babs@example.com
roomNumber: 102

5.1 Example #1

When a message arrives on nsmail1.example.com for joeblow@example.com, the message is deposited in Joe Blow's mailbox.

5.2 Example #2

When a message arrives on nsmail1.example.com for johndoe@example.com or for jonjon@example.com, the message is relayed to nsmail2.example.com, with "johndoe@nsmail2.example.com" in the envelope. On nsmail2.example.com, the message is identified as belonging to John Doe by virtue of "nsmail2.example.com" being local and "johndoe" being the 'uid' of John Doe. So the message is deposited in his mailbox on nsmail2.example.com.

The above assumes that 'uid'-based routing is the selected configuration, and the "truncate host part" fallback search is disabled (but if "truncate host part" were enabled, the scenario would still succeed, only in a different way).

5.3 Example #3

When a message arrives on nsmail1.example.com for scuba@example.com, the message is resent to joeblow@example.com and johndoe@example.com. (The message is considered to be locally handlable since the recipient is a mail group with no routing information.)

5.4 Example #4

When a message arrives on nsmail1.example.com for tuba@example.com, the message is relayed to nsmail2.example.com with "tuba@nsmail2.example.com" (assuming that the "orig.localpart@mail.host" option is enabled). On

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nsmail2.example.com, the message is identified as belonging to the Tuba Group by virtue of the "truncate host part" fallback search, so the message is accepted and resent to the group members.

(If "truncate host part" were disabled on nsmail2.example.com, the search would fail. However, if that were disabled, and "orig.localpart@mail.host" on nsmail1.example.com were also disabled, the scenario would succeed because the envelope would not be rewritten and the search on the "tuba@example.com" would succeed on nsmail2.example.com.)

5.5 Example #5

When a message arrives on nsmail1.example.com for janeroe@example.com, the message is delivered to Jane's mailbox, and is also forwarded to Babs. Perhaps Jane is on leave.

5.6 Example #6

When a message arrives on nsmail1.example.com for jruser@example.com, it is forwarded to random@pu.edu. Perhaps he has left the company to go back to school, and the company is forwarding his mail as a favor.

Note that the presence or absence of the usual object classes such as 'person' do not affect the Messaging Server. Also, the absense of 'uid' and 'userPassword' is probably a good idea since a person who has left the company should not be able to login. Note also that a 'mailHost' could have been specified, e.g., as "nsmail2.example.com", with no difference in overall effect, except that it would require all messages addressed to this user to be passed to nsmail2.example.com where the forward action would then be performed.

5.7 Example #7

When a message arrives on nsmail1.example.com for babs@example.com, or for bj@schooldist12.k12.ca.us (the company is doing a favor to a local school district by hosting their mail accounts on the company servers; Babs is both an employee in the company and a volunteer at the school district, and so she has both addresses), the message is relayed to the SMTP MTA on host xyz1.example.com (which may be an SMTP-to-XYZ gateway), with "Babs_Jensen@xyz1.example.com" in the envelope.

Note that Conference Room 102 is not identified by the MTA as a recipient of mail addressed to babs@example.com, despite it's having the matching 'mail' address. This is because it does not have the 'mailRecipient' object class.

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5.8 Example #8

When a message arrives on nsmail1.example.com for hacker@schooldist12.k12.ca.us, the message is relayed to nsmail2.example.com with "hacker@schooldist12.k12.ca.us" in the envelope. Mail arriving on nsmail2.example.com for this user is deposited into his mailbox, and a copy is forwarded to Babs. Charlie is a guest user from a local school district, and is not in the company, and therefore does not have an address with "example.com".

The reason to force the envelope using 'mailRoutingAddress' is to avoid having it rewritten to "hacker@nsmail2.example.com" (which would happen if envelope rewrites using 'mailHost' are enabled; disabling envelope rewrites could also solve the problem). Thus, we avoid a "namespace crossover" that could result in misdelivered mail if there were some other user with address "hacker@example.com". This is one of the peculiar cases where having both 'mailHost' and 'mailRoutingAddress' is useful, and may be a consideration for Internet service providers who host mail accounts for multiple companies on the same server.

<u>6</u>. Security Considerations

As in all cases where account information is stored in an LDAP-based directory service, network administrators must be careful to ensure that their directory service controls users' access to the entries and attributes stored therein, according to site policy (e.g., allowing users to modify, say, their 'mailForwardingAddress' attribute, but not their 'mailHost' attribute). Mail server products and their associated user management tools should help administrators to ensure this, and should also help administrators avoid configurations that would result in misdelivered mail due to "namespace crossovers" and other reasons.

7. References

[1] W. Yeong, T. Howes, S. Kille, "Lightweight Directory Access Protocol", <u>RFC 1777</u>, March 1995.

[2] "Information Processing Systems - Open Systems Interconnection -The Directory: Overview of Concepts, Models and Service", ISO/IEC JTC 1/SC21, International Standard 9594-1, 1988.

[3] J. Postel, "Simple Mail Transfer Protocol", <u>RFC 821</u>, August 1982.

[4] D. Crocker, "Standard for the Format of ARPA Internet Text Messages", <u>RFC 822</u>, August 1982.

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[5] B. Steinback, "Using LDAP for SMTP Mailing Lists and Aliases", Internet-Draft (work in progress), <<u>draft-steinback-ldap-mailgroups-</u> <u>00.txt</u>>, September 1997.

[6] M. Smith, "Definition of the inetOrgPerson Object Class", Internet-Draft (work in progress), <<u>draft-ietf-asid-inetorgperson-</u> 01.txt>, July 1997.

[7] P. Barker, S. Kille, "The COSINE and Internet X.500 Schema", RFC 1274, November 1991.

[8] C. Partridge, "Mail routing and the domain system", <u>RFC 974</u>, January 1986.

[9] G. Good, "The LDAP Data Interchange Format (LDIF) - Technical Specification", Internet-Draft (work in progress), <draft-ietf-asid-<u>ldif-02.txt</u>>, July 1997.

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Appendix A. nsMessagingServerUser Object Class and Attributes

```
The following is an informal description of the
'nsMessagingServerUser' object class and associated attributes. It
was designed to be used in combination with the 'mailRecipient' and
'inetOrgPerson' [6] object classes to define a mail user account.
This definition is not considered part of the 'mailRecipient'
definition, and is provided here purely as supplemental information.
Object class: nsMessagingServerUser
    Required attribute:
        objectClass
    Allowed attributes:
        cn
                Common name (person's full name).
        mailAccessDomain
                Domains and IP addresses from which user may do POP
                or IMAP login.
        mailAutoReplyMode
```

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```
Auto-reply mode, may be one (or none) of: 'vacation'
        (send reply text to sender, but only once per
        vacation), 'reply' (send reply text unconditionally),
        or 'echo' (like 'reply' but include original message
        in the reply).
mailAutoReplyText
        Reply text to use with 'mailAutoReplyMode'.
mailDeliveryOption
        Mail delivery option, one or more of: 'mailbox'
        (deliver to user's POP/IMAP mailbox), 'native'
        (deliver with platform's native delivery method,
        e.g., "/usr/bin/mail"), or 'program' (perform program
        delivery). There must be at least one
        'mailDeliveryOption' and/or 'mailForwardingAddress',
        otherwise, mail to this account is undeliverable.
mailForwardingAddress
        User-specifiable mail forwarding address(es).
mailMessageStore
        Identifier for the message store containing this
        user's POP/IMAP mailbox.
mailProgramDeliveryInfo
        Command text for program delivery.
mailQuota
        Quota in bytes for user's POP/IMAP mailbox.
```

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