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Abstract

This document presents a framework to assist writers of DNSSEC Signing Policy and Practice Statements such as Regulatory Authorities and Registry Managers on both the TLD and secondary level, who is operating a DNS zone with Security Extensions (DNSSEC) implemented.

In particular, the framework provides a comprehensive list of topics that potentially (at the writer's discretion) needs to be covered in a DNSSEC Signing Policy definition and Practice Statement.

Table of Contents

<u>1</u> .	Introdu	ction			<u>4</u>
1	<u>.1</u> . Bac	kground			<u>4</u>
1	<u>.2</u> . Pur	pose			<u>4</u>
1	<u>.3</u> . Sco	pe			
<u>2</u> .	Definit	ions			<u>5</u>
<u>3</u> .	Concept	S			<u>5</u>
<u>3</u>	<u>.1</u> . DNS	SEC			<u>5</u>
<u>3</u>	.2. DPS				<u>5</u>
3	.3. Rel	ationship between DNSSEC Signing Policy and			
	Pra	ctice Statement			<u>6</u>
3	<u>.4</u> . Set	of provisions			7
<u>4</u> .	Content	s of a set of provisions			9
4	<u>.1</u> . Int	roduction			9
	<u>4.1.1</u> .	Overview			9
	<u>4.1.2</u> .	Document Name and Identification			9
	<u>4.1.3</u> .	Community and Applicability			9
	<u>4.1.4</u> .	Specification Administration			9
4	<u>.2</u> . Pub	lication and Repositories			<u>10</u>
4	<u>.3</u> . Ope	rational Requirements			<u>10</u>
	<u>4.3.1</u> .	Meaning of domain names			<u>10</u>
	<u>4.3.2</u> .	Activation of DNSSEC for child zone			<u>11</u>
	4.3.3.	Identification and authentication of child zone	е		
		manager			<u>11</u>
	<u>4.3.4</u> .	Registration of delegation signer (DS) records			<u>11</u>
	<u>4.3.5</u> .	Method to prove possession of private key			<u>11</u>
	<u>4.3.6</u> .	Removal of DS record			<u>11</u>
4	<u>.4</u> . Man	agement, Operational, and Physical Controls			<u>11</u>
	<u>4.4.1</u> .	Physical Controls			<u>11</u>
	<u>4.4.2</u> .	Procedural Controls			<u>12</u>
	<u>4.4.3</u> .	Personnel Controls			<u>12</u>
	<u>4.4.4</u> .	Audit Logging Procedures			<u>13</u>
	<u>4.4.5</u> .	Compromise and Disaster Recovery			<u>14</u>
	<u>4.4.6</u> .	Entity termination			<u>14</u>
<u>4</u>	<u>.5</u> . Tec	hnical Security Controls			<u>15</u>

Ljunggren, et al. Expires April 23, 2010 [Page 2]

4.5	${ t 1}$. Key Pair Generation and Installation ${ t 1}$	<u>.5</u>
4.5	2. Private key protection and Cryptographic Module	
	Engineering Controls	<u>.5</u>
4.5	${ t 3}$. Other Aspects of Key Pair Management ${ t 1}$.7
4.5	<u>4</u> . Activation data	_7
4.5	<u>5</u> . Computer Security Controls <u>1</u>	_7
4.5	<u>6</u> . Network Security Controls <u>1</u>	8
4.5	<u>7</u> . Timestamping	8
4.5	8. Life Cycle Technical Controls	.8
<u>4.6</u> .	Zone Signing	8
4.6	$\underline{ t 1}$. Key lengths and algorithms $\underline{ t 1}$	9
4.6		
4.6		
4.6	4. Zone signing key roll-over	9
4.6		
4.6		
4.6		
4.6		
4.6		
	 Compliance Audit	
4.7	•	
4.7		
4.7		
4.7		
4.7		
4.7	•	
	Legal Matters	
4.8	-	
4.8		
4.8		
4.8		
4.8		
4.8	•	
	rity Considerations	
	ine of a set of provisions	
	owledgements	
	rences	
8.1.	Normative References	
8.2.	Informative References	
	Addresses	
, 10 1101 3	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	

1. Introduction

1.1. Background

The Domain Name System Security Extensions (DNSSEC, <u>RFC 4033</u> [RFC4033]) is a set of IETF specifications for securing the Domain Name System. DNSSEC provides a way for software to validate that Domain Name System (DNS) data have not been modified during Internet transit.

The DNS was not originally designed with strong security mechanisms to provide integrity and authenticity of DNS data. Over the years, a number of vulnerabilities had been discovered that threaten the reliability and trustworthiness of the system. DNSSEC addresses these vulnerabilities by adding data origin authentication, data integrity verification and authenticated denial of existence capabilities to DNS by incorporating public key cryptography into the DNS hierarchy.

DNSSEC differs from the X.509 PKI in many ways. For instance, in DNSSEC there is no central control of assurance or trust levels. Each zone manager may have its own way of managing keys and operations, and there is no necessity to perform any coordination between different zones or levels in the DNS. The degree to which a relying party can trust the binding embodied in the DNSSEC chain is dependent on the weakest link in that chain. As an implication of this nature, the security of domains becomes more critical the higher up in the DNS hierarchy one gets.

To provide means for the relying parties to evaluate the trust and strength of the chain, registries may choose to publish DNSSEC Practice Statements (DPSs), comprising statements of critical security controls and procedures relevant to the relying parties.

Even though this document is heavily inspired by RFC3647 [RFC3647] (and some content shamelessly copied), one significant difference is that the DPS framework is focused only on stating the security posture of the registry, rather than for all participants in the domain name system. The DNS is almost of a ubiquitous nature, and there exists no agreements with the relying (third) parties, which is basically everyone using the Internet.

1.2. Purpose

The purpose of this document is twofold. Firstly, the document aims to explain the concept of a DPS and describe the relationship between the DPS, the registry, the domain holders and the relying (third) parties. Second, this document aims to present a framework to

Ljunggren, et al. Expires April 23, 2010 [Page 4]

encourage and assist writers of DPSs in creating heterogenous and comparable policies and practices. In particular, the framework identifies the elements that may need to be considered in formulating a DPS. The purpose is not to define a particular Policy or Practice Statement, per se. Moreover, this document does not aim to provide legal advice or recommendations as to particular requirements or practices that should be contained within a DPS.

1.3. Scope

The scope of this document is limited to discussion of the topics that can be covered in a DPS and does not go into the specific details that could possibly be included in each topic. In particular, this document describes the types of information that should be considered for inclusion in a DPS.

This DPS framework should be viewed and used as a tool that could act as a checklist of factors that should be taken in to consideration prior to deploying DNSSEC, and an outline to create a document that states the actual DNSSEC operations. The framework is primarily aimed at organizations providing registry services, but may be used by high-value domain holders and serve as a check sheet for DNSSEC readiness at a high level.

This document assumes that the reader is familiar with the general concepts of DNS, DNSSEC and PKI.

2. Definitions

Policy Authority > needs explanation

3. Concepts

This section describes the concept of a DNSSEC Signing Policy and Practices Statement. Other related concepts are described as well.

3.1. DNSSEC

3.2. DPS

Most DNSSEC participants may not have the need to create a thorough and detailed statement of practices. For example, the registrant may itself be the relying party of its own zone and would already be aware of the nature and trustworthiness of its services. In other cases, a Registry may provide registration services providing only a very low level of assurances where the domain names being secured may

pose only marginal risks if compromised. In these cases, an organization implementing DNS Security Extensions may only want to use a registrant agreement. In such circumstances, that agreement may serve as the only "statement of practices" used by one or more registries within that Zone. Consequently, that agreement may also be considered a DPS and can be entitled or subtitled as such.

A DPS should contain detailed information which is relevant to the DNSSEC participants. Since the participants generally include the Internet community, it should not contain such information which could be considered to be sensitive details of a registry's operation, but rather reference such processes and procedures, which need not be public information.

The DPS does not automatically constitute a contract and do not automatically bind DNSSEC participants as a contract would. In most cases there exists no contractual agreement between the registry and the relying party. Where a document serves the dual purpose of being a registrant agreement and a DPS, the document is intended to be part of a contract and constitutes a legally binding document to the extent that a registrant agreement would ordinarily be considered as such.

Therefore, DPS's terms have a binding effect as contract terms only if a separate document creates a contractual relationship between the parties and where that document incorporates parts or all of the DPS by reference.

3.3. Relationship between DNSSEC Signing Policy and Practice Statement

A DNSSEC Signing Policy and a DNSSEC Practice Statement address the same set of topics that are of interest to the relying party in terms of the degree to and purpose for which a signature should be trusted. Their primary difference is in the focus of their provisions. A Signing Policy sets forth the requirements and standards to be implemented for a DNSSEC Signed Zone. In other words, the purpose of the Signing Policy is to establish what participants must do. A Practice statement, by contrast, states how a Registry and other participants in a given Zone implement procedures and controls to meet the requirements stated in the Policy. In other words, the purpose of the Practice Statement is to disclose how the participants perform their functions and implement controls.

An additional difference between a Signing Policy and a Practice Statement relates the scope of coverage of the two kinds of documents. Since a Signing Policy is a statement of requirements, it best serves as the vehicle for communicating minimum operating guidelines that must be met by complying parties. Thus, a Signing

Ljunggren, et al. Expires April 23, 2010 [Page 6]

Policy may apply to multiple Registries, multiple organizations, or multiple zones. By contrast, a Practice Statement applies only to a single Registry or single organization.

For example, a Regulatory Authority might define requirements in a Signing Policy for DNSSEC operations for one or more Registries. The Signing Policy will be a broad statement of the general requirements for participants within the Registry's Zone.

A registry may be required to write its own Practice Statement to support this Signing Policy by explaining how it meets the requirements of the Signing Policy. Or, a Registry not governed by any Signing Policy may choose to publish a Practice Statement to provide transparency and gain community trust and acceptance.

An additional difference between a Signing Policy and a Practice Statement concerns the level of detail of the provisions in each. Although the level of detail may vary, a Practice Statement will generally be more detailed than a Signing Policy. A Practice Statement provides a detailed description of procedures and controls in place to meet the Signing Policy requirements, while a Signing Policy is more general.

The main differences between a Signing Policy and Practice Statement can therefore be summarized as follows:

- (a) Operation of a DNS Zone with DNSSEC may be governed by a Signing Policy, to establish requirements that state what the parties within the zone it must do. A single Registry or organization can use a Practice Statment to disclose how it meets the requirements of a Signing Policy or how it implements its practices and controls.
- (b) A Signing Policy may facilitate interoperation of level of trust through several parts or levels in the DNS hierarchy. By contrast, a Practice Statement is a statement of a single Registry or organization.
- (c) A Practice Statement is generally more detailed than a Signing Policy and specifies how the Registry meets the requirements specified in the one or more Signing Policies under which it operates DNSSEC.

3.4. Set of provisions

A set of provisions is a collection of Signing Policy and/or Practice statements, spanning a range of standard topics for use in expressing a Signing Policy or Practice Statement employing the approach described in this framework by covering the topic appearing in Section 5 below. They are also described in detail in Section 4

Ljunggren, et al. Expires April 23, 2010 [Page 7]

Internet-Draft DPS framework October 2009

below.

A Signing Policy can be expressed as a single set of provisions.

A Practice Statement can be expressed as a single set of provisions with each component addressing the requirements of one or more Signing Policies, or, alternatively, as an organized collection of sets of provisions. For example, a Practice Statement could be expressed as a combination of the following:

- (a) a list of Signing Policies supported by the DPS;
- (b) for each Signing Policy in (a), a set of provisions that contains statements responding to that Signing Policy by filling in details not stipulated in that policy or expressly left to the discretion of the Signing Policy (in its Practice Statement); such statements serve to state how this particular Practice Statement implements the requirements of the particular Signing Policy; or
- (c) a set of provisions that contains statements regarding the practices of the DNSSEC operations, regardless of Signing Policy.

The statements provided in (b) and (c) may augment or refine the stipulations of an applicable Signing Policy, but generally must not conflict with any of the stipulations of such Signing Policy. In certain cases, however, a Policy Authority may permit exceptions to the requirements in a Signing Policy, because certain compensating controls of the registry are disclosed in its DPS that allow the registry to provide assurances that are equivalent to the assurances provided by registries that are in full compliance with the DPS.

This framework outlines the contents of a set of provisions, in terms of eight primary components, as follows:

- 1. Introduction
- 2. Publication and Repositories
- 3. Operational Requirements
- 4. Facilities, Management, and Operational Controls
- 5. Technical Security Controls
- 6. Zone Signing
- 7. Compliance Audit
- 8. Legal Matters

Policy authorities can use this framework of eight primary components to write a DNSSEC Signing Policy. Moreover, a Registry can use this same framework to write a DNSSEC Practice Statement.

Therefore, a Registry can establish a set of basic documents (with a

Signing Policy, Practice statement, and Registrant agreement) all having the same structure and ordering of topics, thereby facilitating comparisons and mappings among these documents and among the corresponding documents of other Zones.

This basic framework may also be useful for the establishing of agreements with registrars or outsourcing of certain services.

Drafters of DPSs are permitted to add additional levels of subcomponents below the subcomponents described in <u>Section 4</u> for the purpose of meeting the needs of the drafter's particular requirements.

4. Contents of a set of provisions

4.1. Introduction

This component identifies and introduces the set of provisions, and indicates the types of entities and applications for which the document (either the Signing Policy or the Practice Statement being written) is targeted.

4.1.1. **Overview**

This subcomponent provides a general introduction to the document being written. This subcomponent can also be used to provide a synopsis of the community to which the Signing Policy or Practice Statement applies.

4.1.2. Document Name and Identification

This subcomponent provides any applicable names or other identifiers of the document.

4.1.3. Community and Applicability

This subcomponent addresses the stakeholders in DNSSEC along with the expected roles and responsibilities. This includes but are not limited to an entity signing the zone, an entity that relies on the signed zone, other entities that have operational dependency on the signed zone and an entity that entrusted the zone signing.

4.1.4. Specification Administration

This subcomponent includes the name and mailing address of the organization that is responsible for drafting, registering, maintaining, and updating of the DPS. It also includes the name,

electronic mail address, telephone number, and fax number of a contact person. As an alternative to naming an actual person, the document may name a title or role, an e-mail alias, and other generalized contact information. In some cases, the organization may state that its contact person, alone or in combination with others, is available to answer questions about the document.

Moreover, when a formal or informal Policy Authority is responsible for determining whether a Registry should be allowed to operate a Zone, it may wish to approve the DPS of the Registry as being suitable for the Policy Authority's Signing Policy. If so, this subcomponent can include the name or title, electronic mail address (or alias), telephone number, fax number, and other generalized information of the entity in charge of making such a determination. Finally, in this case, this subcomponent also includes the procedures by which this determination is made.

4.2. Publication and Repositories

This component contains any applicable provisions regarding:

- o An identification of the entity or entities that operate repositories within the community, such as a Registry;
- o The responsibility of a registry to publish information regarding its practices, public keys, and the current status of such keys, which may include the responsibilities of making the DPS publicly available using various mechanisms and of identifying components, subcomponents, and elements of such documents that exist but are not made publicly available, for instance, security controls, clearance procedures, or business information due to their sensitivity;
- o When information must be published and the frequency of publication; and
- o Access control on published information objects.

4.3. Operational Requirements

This component describes the operational requirements when operating DNSSEC.

4.3.1. Meaning of domain names

This section describes the meaning of names in child zones, if any.

4.3.2. Activation of DNSSEC for child zone

This section describes how the child zone would be tied into the parent zone by incorporating DS record into the zone.

4.3.3. Identification and authentication of child zone manager

This section will specify the methodology of identifying and authenticating the requester of the child zone to determine whether the request is valid or not.

4.3.4. Registration of delegation signer (DS) records

This section describes how the delegation signer records are incorporated into the parent zone.

4.3.5. Method to prove possession of private key

This section describes how the child zone proves the possession of the Key Signing Key to the parent zone when requesting a delegation signer record to be incorporated.

4.3.6. Removal of DS record

This section will explain how, when and under which circumstances the DS record may be removed from the zone file.

4.4. Management, Operational, and Physical Controls

This component describes non-technical security controls (that is, physical, procedural, and personnel controls) used by the Registry to securely perform the DNSSEC related functions such as key management, zone signing, key roll-over, zone distribution, auditing and archiving.

These non-technical security controls are critical for trusting the signatures since lack of security may compromise DNSSEC operations resulting for example, in the creation of signatures with erroneous information or compromising the Key Signing Key and/or Zone Signing Key.

Within each subcomponent, separate consideration will, in general, need to be given to each entity type.

4.4.1. Physical Controls

In this subcomponent, the physical controls on the facility housing the entity systems are described. Topics addressed may include:

Ljunggren, et al. Expires April 23, 2010 [Page 11]

- o Site location and construction, such as the construction requirements for high-security areas and the use of locked rooms, cages, safes, and cabinets;
- o Physical access, i.e., mechanisms to control access from one area of the facility to another or access into high-security zones, such as locating Registry operations in a secure computer room monitored by guards, cameras or security alarms and requiring movement from zone to zone to be accomplished using a token, biometric readers, and/or access control lists;
- o Power and air conditioning;
- o Water exposures;
- o Fire prevention and protection;
- o Media storage, for example, requiring the storage of backup media in a separate location that is physically secure and protected from fire, smoke, particle and water damage;
- o Waste disposal; and
- o Off-site backup.

4.4.2. Procedural Controls

In this subcomponent, requirements for recognizing trusted roles are described, together with the responsibilities for each role. Examples of trusted roles include system administrators, security officers, and system auditors.

For each task identified, the number of individuals required to perform the task (n out m rule if applicable) should be stated for each role. Identification and authentication requirements for each role may also be defined.

This component also includes the separation of duties in terms of the roles that cannot be performed by the same individuals.

4.4.3. Personnel Controls

This subcomponent addresses the following:

- O Qualifications, experience, and clearances that personnel must have as a condition of filling trusted roles or other important roles. Examples include credentials, job experiences, and official government clearances that candidates for these positions must have before being hired;
- o Background checks and clearance procedures that are required in connection with the hiring of personnel filling trusted roles or perhaps other important roles; such roles may require a check of their criminal records, references, and additional clearances that a participant undertakes after a decision has been made to hire a

- particular person;
- o Training requirements and training procedures for each role following the hiring of personnel;
- o Any retraining period and retraining procedures for each role after completion of initial training;
- o Frequency and sequence for job rotation among various roles;
- o Sanctions against personnel for unauthorized actions, unauthorized use of authority, and unauthorized use of entity systems for the purpose of imposing accountability on a participant's personnel;
- o Controls on personnel that are independent contractors rather than employees of the entity; examples include:
 - * Bonding requirements on contract personnel;
 - * Contractual requirements including indemnification for damages due to the actions of the contractor personnel;
 - * Auditing and monitoring of contractor personnel; and
 - * Other controls on contracting personnel.
- o Documentation to be supplied to personnel during initial training, retraining, or otherwise.

4.4.4. Audit Logging Procedures

This subcomponent is used to describe event logging and audit systems, implemented for the purpose of maintaining a secure environment. Elements include the following:

- o Types of events recorded, such as attempts to access the system, and requests made to the system;
- o Frequency with which audit logs are processed or archived, for example, weekly, following an alarm or anomalous event, or when ever the audit log is n% full;
- o Period for which audit logs are kept;
- o Protection of audit logs:
 - * Who can view audit logs, for example only the audit administrator;
 - * Protection against modification of audit logs, for instance a requirement that no one may modify or delete the audit records or that only an audit administrator may delete an audit file as part of rotating the audit file; and
 - * Protection against deletion of audit logs.
- o Audit log back up procedures;
- o Whether the audit log accumulation system is internal or external to the entity;

- o Whether the subject who caused an audit event to occur is notified of the audit action; and
- o Vulnerability assessments, for example, where audit data is run through a tool that identifies potential attempts to breach the security of the system.

4.4.5. Compromise and Disaster Recovery

This subcomponent describes requirements relating to notification and recovery procedures in the event of compromise or disaster. Each of the following may need to be addressed separately:

- o Identification or listing of the applicable incident and compromise reporting and handling procedures.
- o The recovery procedures used if computing resources, software, and/or data are corrupted or suspected to be corrupted. These procedures describe how a secure environment is re-established, whether the Key Signing Key or Zone Signing key requires a roll over, how to assess the damage and carry out the root cause analysis.
- o The recovery procedures used if the Key Signing Key or Zone Signing Key is compromised. These procedures describe how a secure environment is re- established, how the keys are rolled over, how the new Trust Anchor is provided to the users and how new zone file is published.
- o The entity's capabilities to ensure business continuity following a natural or other disaster. Such capabilities may include the availability of a disaster recovery site at which operations may be recovered. They may also include procedures for securing its facility during the period of time following a natural or other disaster and before a secure environment is re-established, either at the original site or at a disaster recovery site. For example, procedures to protect against theft of sensitive materials from an earthquake-damaged site.

4.4.6. Entity termination

This subcomponent describes requirements relating to procedures for termination, termination notification and transition of responsibilities of a Registry. The major purpose is to ensure that the transition process will be transparent to the relying party and will not affect the service.

Ljunggren, et al. Expires April 23, 2010 [Page 14]

4.5. Technical Security Controls

This component is used to define the security measures taken by the Registry to protect its cryptographic keys and activation data (e.g., PINs, passwords, or manually-held key shares). This component may also be used to impose constraints on repositories, child zone operators, and other participants to protect their private keys, activation data for their private keys, and critical security parameters. Secure key management is critical to ensure that all secret and private keys and activation data are protected and used only by authorized personnel.

This component also describes other technical security controls used by the Registry to perform securely the functions of key generation, authentication, registration, auditing, and archiving. Technical controls include life-cycle security controls (including software development environment security, trusted software development methodology) and operational security controls.

This component can also be used to define other technical security controls on repositories, authoritative name servers, registrants, and other participants.

4.5.1. Key Pair Generation and Installation

Key pair generation and installation need to be considered for the Registry. The following questions potentially need to be answered:

- 1. Who generates the Registry's public, private key pair?
 Furthermore, how is the key generation performed? Is the key generation performed by hardware or software?
- 2. How is the private key installed in all parts of the key management system?
- 3. How is the Registry's public key provided securely to potential relying parties?
- 4. What are the key sizes and algorithm?
- 5. Who generates the public key parameters, and is the quality of the parameters checked during key generation?
- 6. For what purposes may the key be used, or for what purposes should usage of the key be restricted?

4.5.2. Private key protection and Cryptographic Module Engineering Controls

Requirements for private key protection and cryptographic modules need to be considered for key generation and creation of signatures. The following questions potentially need to be answered:

- 1. What standards, if any, are required for the cryptographic module used to generate the keys? A cryptographic module can be composed of hardware, software, firmware, or any combination of them. For example, are the zones signatures required to be generated using modules compliant with the US FIPS 140-2? If so, what is the required FIPS 140-2 level of the module? Are there any other engineering or other controls relating to a cryptographic module, such as the identification of the cryptographic module boundary, input/output, roles and services, finite state machine, physical security, software security, operating system security, algorithm compliance, electromagnetic compatibility, and self tests.
- 2. Is the private key under n out of m multi-person control?(7) If yes, provide n and m (two person control is a special case of n out of m, where n = m = 2)?
- 3. Is the private key escrowed?(8) If so, who is the escrow agent, what form is the key escrowed in (examples include plaintext, encrypted, split key), and what are the security controls on the escrow system?
- 4. Is the private key backed up? If so, who is the backup agent, what form is the key backed up in (examples include plaintext, encrypted, split key), and what are the security controls on the backup system?
- 5. Is the private key archived? If so, who is the archival agent, what form is the key archived in (examples include plaintext, encrypted, split key), and what are the security controls on the archival system?
- 6. Under what circumstances, if any, can a private key be transferred into or from a cryptographic module? Who is permitted to perform such a transfer operation? In what form is the private key during the transfer (i.e., plaintext, encrypted, or split key)?
- 7. How is the private key stored in the module (i.e., plaintext, encrypted, or split key)?
- 8. Who can activate (use) the private key? What actions must be performed to activate the private key (e.g., login, power on, supply PIN, insert token/key, automatic, etc.)? Once the key is activated, is the key active for an indefinite period, active for one time, or active for a defined time period?
- 9. Who can deactivate the private key and how? Examples of methods of deactivating private keys include logging out, turning the power off, removing the token/key, automatic deactivation, and time expiration.
- 10. Who can destroy the private key and how? Examples of methods of destroying private keys include token surrender, token destruction, and overwriting the key.

Ljunggren, et al. Expires April 23, 2010 [Page 16]

11. Provide the capabilities of the cryptographic module in the following areas: identification of the cryptographic module boundary, input/output, roles and services, finite state machine, physical security, software security, operating system security, algorithm compliance, electromagnetic compatibility, and self tests. Capability may be expressed through reference to compliance with a standard such as U.S. FIPS 140-1, associated level, and rating.

4.5.3. Other Aspects of Key Pair Management

Other aspects of key management need to be considered for the Registry and other participants. For each of these types of entities, the following questions potentially need to be answered:

- 1. Is the public key archived? If so, who is the archival agent and what are the security controls on the archival system?
- 2. What is the operational period of the keys. What are the usage periods, or active lifetimes, for the subscriber's key pair?

4.5.4. Activation data

Activation data refers to data values other than whole private keys that are required to operate private keys or cryptographic modules containing private keys, such as a PIN, passphrase, or portions of a private key used in a key-splitting scheme. Protection of activation data prevents unauthorized use of the private key, and potentially needs to be considered for the Registry. Such consideration potentially needs to address the entire life-cycle of the activation data from generation through archival and destruction. For each of the entity types, all of the questions listed in 4.5.1 through 4.5.3 potentially need to be answered with respect to activation data rather than with respect to keys.

4.5.5. Computer Security Controls

This subcomponent is used to describe computer security controls such as: use of the trusted computing base concept, discretionary access control, labels, mandatory access controls, object re-use, audit, identification and authentication, trusted path, security testing, and penetration testing. Product assurance may also be addressed.

A computer security rating for computer systems may be required. The rating could be based, for example, on the Trusted System Evaluation Criteria (TCSEC), Canadian Trusted Products Evaluation Criteria, European Information Technology Security Evaluation Criteria (ITSEC),

Ljunggren, et al. Expires April 23, 2010 [Page 17]

or the Common Criteria for Information Technology Security Evaluation, ISO/IEC 15408:1999. This subcomponent may also address requirements for product evaluation analysis, testing, profiling, product certification, and/or product accreditation related activity undertaken.

4.5.6. Network Security Controls

This subcomponent addresses network security related controls, including firewalls.

4.5.7. Timestamping

This subcomponent addresses requirements or practices relating to the use of timestamps on various data. It may also discuss whether or not the time-stamping application must use a trusted time source.

4.5.8. Life Cycle Technical Controls

This subcomponent addresses system development controls and security management controls.

System development controls include development environment security, development personnel security, configuration management security during product maintenance, software engineering practices, software development methodology, modularity, layering, use of failsafe design and implementation techniques (e.g., defensive programming) and development facility security.

Security management controls include execution of tools and procedures to ensure that the operational systems and networks adhere to configured security. These tools and procedures include checking the integrity of the security software, firmware, and hardware to ensure their correct operation.

This subcomponent can also address life-cycle security ratings based, for example, on the Trusted Software Development Methodology (TSDM) level IV and V, independent life-cycle security controls audit, and the Software Engineering Institute's Capability Maturity Model (SEI-CMM).

4.6. Zone Signing

This component covers all aspects of zone signing including, the cryptographic specification surrounding the Key Signing Key and Zone Signing Key, methodology and signing scheme for key roll-over and the actual zone signing. Child zones and other relying parties may depend on the information in this section to understand the expected

data in the signed zone and determine their own behavior. In addition, this section will be used to state the compliance to the cryptographic and operational requirements pertaining to zone signing if applicable.

4.6.1. Key lengths and algorithms

This subcomponent describes the key generation algorithm and the key length used to create the Key Signing Key and the Zone Signing Key.

4.6.2. Authenticated denial of existence

Authenticated denial of existence refers to the usage of NSEC (RFC 4034 [RFC4034]), NSEC3 (RFC 5155 [RFC5155]) or any other record defined in the future that is used to authenticate the denial of existence of the resource record.

4.6.3. Signature format

This subcomponent is used to describe the signing method used for the zone signing.

4.6.4. Zone signing key roll-over

This subcomponent explains the Zone signing key roll-over scheme.

4.6.5. Key signing key roll-over

This subcomponent addresses the Key signing key roll-over scheme.

4.6.6. Signature life-time and re-signing frequency

This subcomponent identifies the life-cycle of the Resource Record Signature (RRSIG) record.

4.6.7. Verification of zone signing key set

This subsection addresses the controls around the keyset signing process performed by the Key Signing Key. The procedures surrounding KSK management may be different from those of the ZSK, hence it may be necessary to authenticate the data signed by the KSK.

4.6.8. Verification of resource records

This subsection addresses the controls around the verification of the resource records in order to validate and authenticate the data to be signed.

4.6.9. Resource records time-to-live

This subcomponent specifies the time-to-live (TTL) for each DNSSEC related resource record such as DNSKEY, NSEC/NSEC3, DS and RRSIG.

4.7. Compliance Audit

The ideal and the only way to prove the statements in the DNSSEC Signing Policy or Practices Statement is to conduct an audit. This component describes the outline of how the audit is conducted at the registry.

4.7.1. Frequency of entity compliance audit

This subcomponent describes the frequency the compliance audit. An audit could be considered as a health check of the service therefore it is ideal to have an audit at least once a year to know the current status.

4.7.2. Identity/qualifications of auditor

This subcomponent addresses what is the qualifications for the auditor. For instance it may be an auditor from a specific association or an auditor that has a certain certifications.

4.7.3. Auditor's relationship to audited party

This subcomponent is used to clarify the relationship between the auditor and the entity being audited. This becomes important if there is any requirements or guidlines for selection of the auditor.

4.7.4. Topics covered by audit

Topics covered by audit refers to the scope of the audit. Since the DNSSEC Signing Policy and Practices Statement is the document to be audited against, it is ideal to set the scope to the scope of the DPS. However, the scope may be narrowed down or expanded as needed for example in case there is not enough resources to conduct a full audit, some portion under development and not ready for the audit.

4.7.5. Actions taken as a result of deficiency

This subcomponent specifies the action taken in order to correct the discrepancy. This could be the remediation process for the audit findings or any other action to correct the descrepancy with the DNSSEC Signing Policy or Practices Statement.

4.7.6. Communication of results

4.8. Legal Matters

This component covers legal matters. Sections <u>9.1</u> and <u>9.2</u> of the framework discuss the business issues of fees to be charged for various services and the financial responsibility of participants to maintain resources for ongoing operations and for paying judgments or settlements in response to claims asserted against them. The remaining sections are generally concerned with legal topics.

With respect to many of the legal subcomponents within this component, a DPS drafter may choose to include in the document terms and conditions that apply directly to registrants or relying parties. For instance, a Registry may set forth limitations of liability that apply to registrants and relying parties. The inclusion of terms and conditions is likely to be appropriate where the DPS is itself a contract or part of a contract.

In other cases, however, the DPS is not a contract or part of a contract; instead, it is configured so that its terms and conditions are applied to the parties by separate documents, which may include associated agreements, such as subscriber or relying party agreements. In that event, a DPS drafter may write a Polict so as to require that certain legal terms and conditions appear (or not appear) in such associated agreements. For example, a Signing Policy might include a subcomponent stating that a certain limitation of liability term must appear in a Registrys registrant agreements. Another example is a Signing Policy that contains a subcomponent prohibiting the use of a subscriber or relying party agreement containing a limitation upon Registry liability inconsistent with the provisions of the Signing Policy. A DPS drafter may use legal subcomponents to disclose that certain terms and conditions appear in associated subscriber, relying party, or other agreements in use by the Registry. A DPS might explain, for instance, that the Registry writing it uses an associated subscriber or relying party agreement that applies a particular provision for limiting liability.

4.8.1. Fees

This subcomponent contains any applicable provisions regarding fees charged by the Registry for DNSSEC or services related to DNSSEC.

4.8.2. Financial responsibility

This subcomponent contains requirements or disclosures relating to the resources available to the Registry, and to remain solvent and pay damages in the event they are liable to pay a judgment or settlement in connection with a claim arising out of such operations. Such provisions include:

- o A statement that the participant maintains a certain amount of insurance coverage for its liabilities to other participants;
- o A statement that a participant has access to other resources to support operations and pay damages for potential liability, which may be couched in terms of a minimum level of assets necessary to operate and cover contingencies that might occur, and a right under an agreement to an indemnity under certain circumstances; and
- o A statement that a participant has a program that offers firstparty insurance or warranty protection to other participants in connection with their use of the Registry services.

4.8.3. Confidentiality of business information

This subcomponent contains provisions relating to the treatment of confidential business information. Specifically, this subcomponent addresses:

- o The scope of what is considered confidential information;
- o The types of information that are considered to be outside the scope of confidential information; and
- o The responsibilities of participants that receive confidential information to secure it from compromise, and refrain from using it or disclosing it to third parties.

4.8.4. Privacy of personal information

This subcomponent relates to the protection that participants, particularly the Registry, may be required to afford to personally identifiable private information of registrants and other participants. Specifically, this subcomponent addresses the following, to the extent pertinent under applicable law:

- o The designation and disclosure of the applicable privacy plan that applies to a participant's activities, if required by applicable law or policy;
- o Information that is or is not considered private within the Registry;
- o Any responsibility of participants that receive private information to secure it, and refrain from using it and from disclosing it to third parties;

- o Any requirements as to notices to, or consent from individuals regarding use or disclosure of private information; and
- o Any circumstances under which a participant is entitled or required to disclose private information pursuant to judicial, administrative process in a private or governmental proceeding, or in any legal proceeding.

4.8.5. Limitations of liability

This subcomponent can include limitations of liability in a DPS or limitations that appear or must appear in an agreement associated with the DPS, such as a subscriber or relying party agreement. These limitations may fall into one of two categories: limitations on the elements of damages recoverable and limitations on the amount of damages recoverable, also known as liability caps. Often, contracts contain clauses preventing the recovery of elements of damages such as incidental and consequential damages, and sometimes punitive damages. Frequently, contracts contain clauses that limit the possible recovery of one party or the other to an amount certain or to an amount corresponding to a benchmark, such as the amount a vendor was paid under the contract.

4.8.6. Term and termination

This subcomponent can include the time period in which a DPS remains in force and the circumstances under which the document, portions of the document, or its applicability to a particular participant can be terminated. In addition or alternatively, the DPS may include requirements that certain term and termination clauses appear in agreements, such as subscriber or relying party agreements. In particular, such terms can include:

- o The term of a document or agreement, that is, when the document becomes effective and when it expires if it is not terminated earlier.
- o Termination provisions stating circumstances under which the document, certain portions of it, or its application to a particular participant ceases to remain in effect.
- o Any consequences of termination of the document. For example, certain provisions of an agreement may survive its termination and remain in force. Examples include acknowledgements of intellectual property rights and confidentiality provisions. Also, termination may trigger a responsibility of parties to return confidential information to the party that disclosed it.

5. Security Considerations

6. Outline of a set of provisions

- 1. INTRODUCTION
 - 1.1. Overview
 - 1.2. Document name and identification
 - 1.3. Community and Applicability
 - 1.3.1. Registry
 - 1.3.2. Registrar
 - 1.3.3. Registrant
 - 1.3.4. Relying Party
 - 1.3.5 Auditor
 - 1.3.4. Applicability
 - 1.4. Specification Administration
 - 1.4.1. Specification administration organization
 - 1.4.2. Contact Information
 - 1.4.3. Specification change procedures
- 2. PUBLICATION AND REPOSITORIES
 - 2.1. Repositories
 - 2.2. Publication of key signing keys
 - 2.3. Access controls on repositories
- 3. OPERATIONAL REQUIREMENTS
 - 3.1. Meaning of domain names
 - 3.2. Activation of DNSSEC for child zone
 - 3.3. Identification and authentication of child zone manager
 - 3.4. Registration of delegation signer (DS) records
 - 3.5. Method to prove possession of private key
 - 3.6. Removal of DS record
 - 3.6.1. Who can request removal
 - 3.6.2. Procedure for removal request
 - 3.6.3. Emergency removal request
- 4. FACILITY, MANAGEMENT AND OPERATIONAL CONTROLS
 - 4.1. Physical Controls
 - 4.1.1. Site location and construction
 - 4.1.2. Physical access
 - 4.1.3. Power and air conditioning
 - 4.1.4. Water exposures
 - 4.1.5. Fire prevention and protection
 - 4.1.6. Media storage
 - 4.1.7. Waste disposal
 - 4.1.8. Off-site backup
 - 4.2. Procedural Controls
 - 4.2.1. Trusted roles
 - 4.2.2. Number of persons required per task
 - 4.2.3. Identification and authentication for each role

- 4.2.4. Tasks requiring separation of duties
- 4.3. Personnel Controls
 - 4.3.1. Qualifications, experience, and clearance requirements
 - 4.3.2. Background check procedures
 - 4.3.3. Training requirements
 - 4.3.4. Retraining frequency and requirements
 - 4.3.5. Job rotation frequency and sequence
 - 4.3.6. Sanctions for unauthorized actions
 - 4.3.7. Contracting personnel requirements
 - 4.3.8. Documentation supplied to personnel
- 4.4. Audit Logging Procedures
 - 4.4.1. Types of events recorded
 - 4.4.2. Frequency of processing log
 - 4.4.3. Retention period for audit log information
 - 4.4.4. Protection of audit log
 - 4.4.5. Audit log backup procedures
 - 4.4.6. Audit collection system
 - 4.4.7. Notification to event-causing subject
 - 4.4.8. Vulnerability assessments
- 4.5. Compromise and Disaster Recovery
 - 4.5.1. Incident and compromise handling procedures
 - 4.5.2. Corrupted computing resources, software, and/or data
 - 4.5.3. Entity private key compromise procedures
 - 4.5.4. Business Continuity and IT Disaster Recovery Capabilities
- 4.6. Entity termination
- 5. TECHNICAL SECURITY CONTROLS
 - 5.1. Key Pair Generation and Installation
 - 5.1.1. Key pair generation
 - 5.1.2. Public key delivery
 - 5.1.3. Public key parameters generation and quality checking
 - 5.1.4. Key usage purposes
 - 5.2. Private key protection and Cryptographic Module Engineering Controls
 - 5.2.1. Cryptographic module standards and controls
 - 5.2.2. Private key (m-of-n) multi-person control
 - 5.2.3. Private key escrow
 - 5.2.4. Private key backup
 - 5.2.5. Private key storage on cryptographic module
 - 5.2.6. Private key archival
 - 5.2.7. Private key transfer into or from a cryptographic module
 - 5.2.8. Method of activating private key
 - 5.2.9. Method of deactivating private key
 - 5.2.10. Method of destroying private key

Ljunggren, et al. Expires April 23, 2010 [Page 25]

- 5.3. Other Aspects of Key Pair Management
 - 5.3.1. Public key archival
 - 5.3.2. Key usage periods
- 5.4. Activation data
 - 5.4.1. Activation data generation and installation
 - 5.4.2. Activation data protection
 - 5.4.3. Other aspects of activation data
- 5.5. Computer Security Controls
- 5.6. Network Security Controls
- 5.7. Timestamping
- 5.8. Life Cycle Technical Controls
 - 5.8.1. System development controls
 - 5.8.2. Security management controls
 - 5.8.3. Life cycle security controls
- 6. ZONE SIGNING
 - 6.1. Key lengths and algorithms
 - 6.2. Authenticated denial of existence
 - 6.3. Signature format
 - 6.4. Zone signing key roll-over
 - 6.5. Key signing key roll-over
 - 6.6. Signature life-time and re-signing frequency
 - 6.7. Verification of zone signing key set
 - 6.8. Verification of resource records
 - 6.9. Resource records time-to-live
- 7. COMPLIANCE AUDIT
 - 7.1. Frequency of entity compliance audit
 - 7.2. Identity/qualifications of auditor
 - 7.3. Auditor's relationship to audited party
 - 7.4. Topics covered by audit
 - 7.5. Actions taken as a result of deficiency
 - 7.6. Communication of results
- 8. LEGAL MATTERS
 - 8.1. Fees
 - 8.2. Financial responsibility
 - 8.3. Confidentiality of business information
 - 8.3.1. Scope of confidential information
 - 8.3.2. Information not within the scope of confidential information
 - 8.3.3. Responsibility to protect confidential information
 - 8.4. Privacy of personal information
 - 8.4.1. Information treated as private
 - 8.4.2. Information not deemed private
 - 8.4.3. Responsibility to protect private information
 - 8.4.4. Disclosure Pursuant to Judicial or Administrative Process
 - 8.5. Limitations of liability
 - 8.6. Term and termination
 - 8.6.1. Term

Ljunggren, et al. Expires April 23, 2010 [Page 26]

- 8.6.2. Termination
- 8.6.3. Dispute resolution provisions
- 8.6.4. Governing law

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