SIPPING
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A Uniform Resource Name (URN) for Services draft-schulzrinne-sipping-service-00

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Abstract

The content of many communication services depend on the context, such as the user's location. We describe a 'service' URN that allows to register such context-dependent services that can be resolved in a distributed manner.

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1. Introduction

In existing telecommunications systems, there are many well-known communication and information services that are offered by loosely coordinated entities across a large geographic region, with wellknown identifiers. Some of the services are operated by governments or regulated monopolies, others by competing commercial enterprises. Examples include emergency services (reached by 911 in North America, 112 in Europe), telephone directory and repair services (411 and 611 in the United States and Canada), government information services (311 in some cities in the United States), lawyer referral services (1-800-LAWYER), car roadside assistance (automobile clubs) and pizza delivery services. Unfortunately, almost all of them are limited in scope to a single country or possibly a group of countries, such as those belonging to the North American Numbering Plan or the European Union. The same identifiers are often used for other purposes outside that region, making accessing such services difficult when users travel or use devices produced outside their home country.

These services are characterized by long-term stability of uservisible identifiers, decentralized administration of the underlying service and a well-defined resolution mechanism. (For example, there is no national coordination or call center for 911; rather, various local government organizations cooperate to provide this service, based on jurisdictions.)

In this document, we propose a URN namespace that, together with resolution protocols beyond the scope of this document, allows to define such global, well-known services, while distributing the actual implementation across a large number of service-providing entities. While there are many ways to divide provision of such services, we focus on geography as a common way to delineate service regions. In addition, users can choose different directory providers that in turn manage how geographic locations are mapped to service providers.

Availability of such service identifiers simplifies end system configuration. For example, an IP phone could have a special set of short cuts or buttons that invoke emergency services, as it would not be practical to manually re-configure the device with local emergency contacts for each city or town a user visits with his or her mobile device. Also, such identifiers allow to delegate routing decisions to third parties and mark certain requests as having special characteristics while preventing these characteristics to be accidentally invoked on inappropriate requests.

Existing technologies address the mapping of service identifiers to a service for a particular DNS domain (DNS SRV $[\frac{4}{2}]$, DNS NAPTR $[\frac{5}{2}]$) or a

local area network (SLP [3]).

The tel URI $[\underline{7}]$ allows to express service codes such as 911 by adding a context parameter, but does not address the problem of global validity.

LUMP [8] is a prototype resolution system for mapping URNs to URLs based on geographic location. However, it is anticipated that there will be several such systems.

2. Registration Template

Below, we include the registration template for the URN scheme according to $\frac{RFC\ 3406}{6}$.

Namespace ID: service

Registration Information: Registration version: 1; registration date: 2005-07-10

Declared registrant of the namespace: TBD

Declaration of syntactic structure: The URN consists of a hierarchical service identifier, with a sequence of labels separated by periods. The set of allowable characters is the same as that used for domain names. Any string of service labels can be used to request services that are either more generic or more specific. In other words, if a service 'x.y.z' exists, the URNs 'x' and 'x.y' are also valid service URNs. [?]

URN:service:<service-identifier>

Relevant ancillary documentation: None

Identifier uniqueness considerations: 'service' URNs identify one logical service, recognized by human users as such. The service does not have to be provided by the same organization or to the same standards over time and space. Unlike for other URNs, the content of the service is by nature dynamic. While undesirable in many cases, two users making the same request for a service from the same place may not necessarily be directed to the same resource.

Identifier persistence considerations: The 'service' URN for the same service is expected to be persisent, although there naturally cannot be a guarantee that a particular service will continue to be available globally or at all times.

Process of identifier assignment: Details of the service assignment depend on the service and national regulations. In general, it is assumed that providers of services can register through a service mapping mechanism for a particular service in a particular geographic area. The provision of some services may be restricted by local or national regulations. (As a hypothetical example, providing emergency services may be restricted to government-

authorized entities, which may limit the region where each entity can advertise its services.) The rules for each service are described in a service-specific document.

Process for identifier resolution: 'service' identifiers are resolved by the TBD mapping protocol, an instance of a Resolution Discovery System (RDS) as described in RFC 2276 [2]. (In theory, there could be several such mapping protocols in concurrent use, as long as there are reasonable guarantees that all services are available in all mapping protocols.)

Rules for Lexical Equivalence: 'service' identifiers are compared according to domain name comparison rules. The use of homographic identifiers is NOT RECOMMENDED.

Conformance with URN Syntax: There are no special considerations. Validation mechanism: The RDS mechanism is also used to validate the existence of a resource. As noted, by its design, the availability of a resource may depend on where service is desired and there may not be service available in all or most locations. (For example, roadside assistance service is unlikely to be available on about 70% of the earth's surface.)

Scope: The scope for this URN is public and global.

3. Example

For discussion and illustration purposes only, we include an example of a particular service. We choose emergency services as an example. A possible list of identifiers might include:

urn:service:sos urn:service:sos.fire urn:service:sos.police urn:service:sos.marine urn:service:sos.mountain urn:service:sos.rescue urn:service:sos.poison urn:service:sos.suicide urn:service:sos.mental-health

4. References

4.1 Normative References

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Appendix A. Acknowledgments

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