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Common Mailbox Name for Privacy Issues
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Abstract

Multiple Internet standards describe common mailbox names (mailbox @ domain) to be used by organizations for operational and business functions. This document defines a new mailbox called "privacy" that SHOULD be used for contacting domain name owners about privacy issues.

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[1.](#) Introduction

Multiple Internet standards describe common mailbox names (mailbox @ domain) to be used by organizations for operational and business functions. This document defines a new mailbox called "privacy" that SHOULD be used for contacting domain name owners about privacy issues.

[2.](#) Mailbox Definition

Several mailboxes are defined in [section 4 of \[RFC2142\]](#) that are intended to be used by outside parties to contact the organization that own the domain name about specific operational issues. This document updates [section 4 of \[RFC2142\]](#) with an addition of a new mailbox that SHOULD be used to contact the domain name owner regarding privacy issues. Further information regarding privacy issues in Internet protocols can be found in [\[RFC6973\]](#).

The new mailbox is defined as follows:

```
+-----+-----+-----+
| MAILBOX | AREA           | USAGE           |
+-----+-----+-----+
| PRIVACY | Customer Relations | Privacy issues and concerns |
+-----+-----+-----+
```

Example of a new mailbox:

```
privacy@example.com
```

[3.](#) Security considerations

Organizations setting up this mailbox should be aware of potential for spam, malware and other attacks via emails sent to this address.

4. IANA Considerations

This document has no IANA actions

However, an IANA registry for common mailbox names may be a good idea in the future.

5. Terminology

In this document, the key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" are to be interpreted as described in [[RFC2119](#)].

6. Normative References

- [RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", [BCP 14](#), [RFC 2119](#), DOI 10.17487/RFC2119, March 1997, <<https://www.rfc-editor.org/info/rfc2119>>.
- [RFC2142] Crocker, D., "Mailbox Names for Common Services, Roles and Functions", [RFC 2142](#), DOI 10.17487/RFC2142, May 1997, <<https://www.rfc-editor.org/info/rfc2142>>.
- [RFC6973] Cooper, A., Tschofenig, H., Aboba, B., Peterson, J., Morris, J., Hansen, M., and R. Smith, "Privacy Considerations for Internet Protocols", [RFC 6973](#), DOI 10.17487/RFC6973, July 2013, <<https://www.rfc-editor.org/info/rfc6973>>.

Appendix A. Note to Readers

Note to the RFC Editor: Please remove this section prior to publication.

Development of this draft takes place on Github at:
<https://github.com/nightwatchcybersecurity/privacy-mailbox>

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