

**Network Working Group**  
**Internet Draft**  
**Intended Category: Informational**

**J. Welch**  
**IneoQuest Technologies**  
**J. Clark**  
Cisco Systems  
August, 2005

A Proposed Media Delivery Index  
[draft-welch-mdi-03.txt](#)

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## Abstract

This memo defines a Media Delivery Index (MDI) measurement which can be used as a diagnostic tool or a quality indicator for monitoring a network intended to deliver applications such as streaming media MPEG video and Voice over IP or other arrival time and packet loss sensitive information. It provides an indication of traffic jitter, a measure of deviation from nominal flow rates, and a data loss at-a-glance measure for a particular flow. For instance, the MDI may be used as a reference in characterizing and comparing networks carrying UDP streaming media.

The Media Delivery Index measurement defined in this memo is intended for Information only.

## 1.

### Introduction

There has been considerable progress over the last several years in the development of methods to provide for Quality of Service (QoS) over packet switched networks to improve the delivery of streaming media and other time and packet loss sensitive applications such as [i1], [i5], [i6], [i7]. QoS is required for many practical networks involving applications such as video transport to assure the availability of network bandwidth by providing upper limits on the number of flows admitted to a network as well as to bound the packet jitter introduced by the network. These bounds are required to dimension a receiver's buffer to properly display the video in real time without buffer overflow or underflow.

Now that large scale implementations of such networks based on RSVP and Diffserv are undergoing trials [i3] and being specified by major service providers for the transport of streaming media such as MPEG video [i4], there is a need to easily diagnose issues and monitor the real time effectiveness of networks employing these QoS methods or to assess whether they are required. Furthermore, due to the significant installed base of legacy networks without QoS methods, a delivery system's transitional solution may be comprised of both networks with and without these methods thus increasing the difficulty in characterizing the dynamic behavior of these networks.

The purpose of this memo is to describe a set of measurements that can be used to derive a Media Delivery Index (MDI) which indicates the instantaneous and longer term behavior of networks carrying streaming media such as MPEG video.

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While this memo addresses monitoring MPEG Transport Stream (TS) packets [i8] over UDP, the general approach is expected to be applicable to other streaming media and protocols. The approach is applicable to both constant and variable bit rate streams though the variable bit rate case may be somewhat more difficult to calculate. This draft focuses on the constant bit rate case as the example to describe the measurement but as long as the dynamic bit rate of the encoded stream can be determined (the "drain rate" as described below in [Section 3](#)), then the MDI provides the measurement of network induced cumulative jitter. Suggestions and direction for calculation of MDI for a variable bit rate encoded stream may be the subject of a future document.

## 2.

### Media Delivery Index Overview

The MDI provides a relative indicator of needed buffer depths at the consumer node due to packet jitter as well as an indication of lost packets. By probing a streaming media service network at various nodes and under varying load conditions, it is possible to quickly identify devices or locales which introduce significant jitter or packet loss to the packet stream. By monitoring a network continuously, deviations from nominal jitter or loss behavior can be used to indicate an impending or ongoing fault condition such as excessive load. It is believed that the MDI provides the necessary information to detect all network induced impairments for streaming video or voice over IP applications. Other parameters may be required to troubleshoot and correct the impairments.

The MDI is updated at the termination of selected time intervals spanning multiple packets which contain the streaming media (such as transport stream packets in the MPEG-2 case.) The Maximums and Minimums of the MDI component values are captured over a measurement time. The measurement time may range from just long enough to capture an anticipated network anomaly during a troubleshooting exercise to indefinitely long for a long term monitoring or logging application. The Maximums and Minimums may be obtained by sampling the measurement with adequate frequency.

## 3.

### Media Delivery Index Components

The MDI consists of two components: the Delay Factor (DF) and the Media Loss Rate (MLR).

### 3.1

#### Delay Factor

The Delay Factor is the maximum difference, observed at the end of each media stream packet, between the arrival of media data and the drain of media data, assuming the drain rate is the nominal constant traffic rate for constant bit rate streams or the piece-wise computed

traffic rate of variable rate media stream packet data. The "drain rate" here refers to the payload media rate; e.g., for a typical 3.75 Mb/s MPEG video Transport Stream (TS), the drain rate is 3.75 Mb/s -- the rate at which the payload is consumed (displayed) at a decoding node. If, at the sample time, the number of bytes received equals the number transmitted, the instantaneous flow rate balance will be zero, however the minimum DF will be a line packet's worth of media data as that is the minimum amount of data that must be buffered.

The DF is the maximum observed value of the flow rate imbalance. This buffered media data in bytes is expressed in terms of how long, in milliseconds, it would take to drain (or fill) this data at the nominal traffic rate to obtain the DF. Display of DF with a resolution of tenths of milliseconds provides adequate indication of stream variations for monitoring and diagnostic applications for typical stream rates of up to 40 Mb/s. The DF value must be updated and displayed at the end of a selected time interval. The selected time interval is chosen to be long enough to sample a number of TS packets and will, therefore, vary based on the nominal traffic rate. For typical stream rates of 64 Kbps and up, an interval of 1 second provides a long enough sample time and should be included for all implementations. The Delay Factor indicates how long a data stream must be buffered (i.e. delayed) at its nominal bit rate to prevent packet loss. Another perspective of this time is as a measure of the network latency that must be induced from buffering that is required to accommodate stream jitter and prevent loss. The DF's max and min over the measurement period may also be displayed to show the worst case arrival time deviation, or jitter, relative to the nominal traffic rate in a measurement period. It provides a dynamic flow rate balance indication with its max and min showing the worst excursions from balance. To arrive at a bounded DF, the long term flow rate deviation (LFRD) must be 0, where LFRD is a running deviation of flow rate from expected nominal traffic rate over a measurement period. A large positive or negative LFRD usually indicates a source flow failure or misconfiguration and would cause the DF value to steadily increase from interval to interval.

The Delay Factor gives a hint of the minimum size of the buffer required at the next downstream node. As a stream progresses, the variation of the Delay Factor indicates packet bunching (jitter). Greater DF values also indicate more network latency necessary to deliver a stream due to the need to prefill a receive buffer before beginning the drain to guarantee no underflow. The DF comprises a fixed part based on packet size and a variable part based on the various network component switch elements' buffer utilization that comprise the switched network infrastructure [i2].

Media Loss Rate

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The Media Loss Rate is the count of lost or out of order flow packets over a selected time interval, where the flow packets are packets carrying streaming application information. There may be zero or more streaming packets in a single IP packet. For example, it is common to carry seven 188 Byte MPEG Transport Stream packets in an IP packet. In such a case, a single IP packet loss would result in 7 lost packets counted for the case where the 7 lost packets did not include null packets. Including out of order packets is important as many stream consumer type devices do not attempt to reorder packets that are received out of order.

### 3.3

#### Media Delivery Index

Combining the Delay Factor and Media Loss Rate quantities for presentation results in the MDI:

$$DF:MLR$$

Where:

DF is the Delay Factor  
MLR is the Media Loss Rate

At a receiving node, knowing its nominal drain bit rate, the DF's max indicates the size of required buffer to accommodate packet jitter. Or, in terms of Leaky Bucket [i9] parameters, DF indicates bucket size  $b$  expressed in time to transmit bucket traffic  $b$ , at the given nominal traffic rate,  $r$ .

### 3.4

#### MDI Application Examples

In the case where a known, well characterized receive node is separated from the data source by unknown or less well characterized nodes such as intermediate switch nodes, the MDI measured at intermediate data links provides a relative indication of the behavior of upstream traffic flows. DF difference indications between one node and another in a data stream for a given constant interval of calculation can indicate local areas of traffic congestion or possibly misconfigured QoS flow specification(s) leading to greater filling of measurement point local device buffers, resultant flow rate deviations, and possible data loss.

For a given MDI, if DF is high and/or the DF Max-Min captured over a significant measurement period is high, jitter has been detected but the longer term, average flow rate may be nominal. This could be the result of a transient flow upset due to a coincident traffic stream unrelated to the flow of interest causing packet bunching. A high DF

may cause downstream buffer overflow or underflow or unacceptable latency even in the absence of lost data.

Due to transient network failures or DF excursions, packets may be lost within the network. The MLR component of the MDI shows this condition.

Through automated or manual flow detection and identification and subsequent MDI calculations for real time statistics on a flow, the DF can indicate the dynamic deterioration or increasing burstiness of a flow which can be used to anticipate a developing network operation problem such as transient oversubscription. Such statistics can be obtained for flows within network switches using available switch cpu resources due to the minimal computational requirements needed for small numbers of flows. Statistics for all flows present on, say, a gigabit Ethernet network, will likely require dedicated hardware facilities though these can be modest as buffer requirements and the required calculations per flow are minimal. By equipping network switches with MDI measurements, flow impairment issues can quickly be identified, localized, and corrected. Until switches are so equipped with appropriate hardware resources, dedicated hardware tools can provide supplemental switch statistics by gaining access to switch flows via mirror ports, link taps, or the like as a transition strategy.

The MDI figure can also be used to characterize a flow decoder's acceptable performance. For example, an MPEG decoder could be characterized as tolerating a flow with a given maximum DF and MLR for acceptable display performance (acceptable on-screen artifacts). Network conditions such as Interior Gateway Protocol (IGP) reconvergence might also be included in the flow tolerance resulting in a higher quality user experience.

#### 4.

##### Summary

The MDI combines the Delay Factor which indicates potential for impending data loss and Media Loss Rate as the indicator of lost data. By monitoring the DF and MLR and their min and max excursions over a measurement period and at multiple strategic locations in a network, traffic congestion or device impairments may be detected and isolated for a network carrying streaming media content.

#### 5.

##### Security Considerations

The measurements identified in this document do not directly affect the security of a network or user. Actions taken in response to these measurements which may affect the available bandwidth of the network or availability of a service is out of scope for this

document.

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Performing the measurements described in this document only requires examination of payload header information such as MPEG transport stream headers or RTP headers to determine nominal stream bit rate and sequence number information. Content may be encrypted without affecting these measurements. Therefore, content privacy is not expected to be a concern.

## 6.

## Normative References

## 7.

## Informative References

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## 8.

## Acknowledgments

The authors gratefully acknowledge the contributions of Marc Todd and Jesse Beeson of IneoQuest Technologies, Inc., Bill Trubey and John Carlucci of Time Warner Cable, Nishith Sinha of Cox Communications, Ken Chiquoine of SeaChange International, Phil Proulx of Bell Canada, Dr Paul Stallard of TANDBERG Television, Gary Hughes of Broadbus Technologies, Brad Medford of SBC Laboratories, John Roy of Adelphia Communications, Cliff Mercer, PhD of Kasenna, Mathew Ho of Rogers Cable, and Irl Duling of Optinel Systems for reviewing and evaluating early drafts of this document and implementations for MDI.

## 9.

## Authors' Address

James Welch  
IneoQuest Technologies, Inc

170 Forbes Blvd  
Mansfield, Massachusetts 02048  
508 618 0312  
Jim.Welch@ineoquest.com

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James Clark  
Cisco Systems, Inc  
500 Northridge Road  
Suite 800  
Atlanta, Georgia 30350  
678 352 2726  
jiclark@cisco.com

## 10.

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Changes from [draft-welch-mdi-02.txt](#):

- \*removed representative MIB that could be used for export since focus of document is the MDI measurement and suggested MIB did not comply with MIB review guidelines.

- \*clarified recommended common measurement period and quantization to promote common implementations