

# Looking at Internationalization ... Again

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# Focus Tends to be On Character Encoding and Matching

- But very broad set of issues, including
  - Date and time formats and time zones (affects calendaring, etc.)
  - Data entry conventions (affects UIs, character pickers, IMEs, OS design, etc.)
  - Presentation for particular situations (rendering, type style selection, etc.)
  - Confusable characters and deceptive strings (security issue, among other things)
  - Language-specific conventions (especially where language info is not available)
  - Transitions from ASCII-only systems (when, how, and where)
  - And that character encoding stuff
- Many suggested solutions depend on “let’s have This *and* That”
  - Horrible complications unless there is
    - Broad consensus on a canonical form
    - That consensus is understood and accepted by end users

# Nonetheless, Focus Today Will Be On DNS and IDNA-related Issues

- Hypothesis: IDNA may have been a mistake
  - Backing out may be impossible
  - Will come back to that, but, if it is correct, question is how to make the best of a bad situation
- Many warts and drafts to address, at least partially, some of them
- IETF actions in the last three years have been:
  - Clearing up some PRECIS definitional issues
  - IAB statement to ICANN suggesting doing nothing until the IETF sorts this out
  - A BOF (LUCID) that went down a few ratholes and led to nothing
  - Some patches to allow non-ASCII domains and email addresses in certs

Not our usual definition of progress on core issues

# The Immediate Queue

- Three drafts awaiting consideration/ processing
  - draft-klensin-idna-5892upd-unicode70-05
    - Updated exploration of the issues (“non-decomposing characters”) that led to the LUCID BOF at IETF 92
  - draft-klensin-idna-5891bis-01
    - Clarification of an IDNA issue, nothing really new
  - draft-freytag-troublesome-characters-01
    - One of several possible attempts to work around the issues
- Other work needed to address now-known problems

# What IETF Participants Want

- Most frequent answer is
  - “Just tell me what to do “
    - so I can follow the recipe and be safe, without having to think or understand
    - No such easy answers, sorry.
- When we try to think about the issues, we keep
  - Falling into the Latin Script trap
  - Or at best the “my two languages” trap
  - In general, extrapolation from one language and script doesn’t work (and two doesn’t work much better)

# What is to be done?

- If we care, “nothing” is not an option
  - Many different “interpretations” of IDNA
  - Each variation creates risk of
    - User confusion
    - Systems not working as expected (false negatives or positives)
    - Attacks (not just phishing)
  - IDNA isn’t the only problem, but DNS implies special complications
- Whatever we are doing now, it doesn’t work
  - And things are getting worse
- ART area problem to solve
  - Unless we can find another way

# Possibilities That Have Been Discussed

- Create a WG
  - Problem with critical mass of expert people
  - Problem with leadership
  - Problem with resources
- Create a special review team and empower it
  - Problem with how to select membership
  - Would IESG and the community accept the conclusions
- Leave the problems to someone else (e.g., Unicode Consortium)
  - Has not served us well in the past
  - Contradictory advice already (if one believes DNS names are identifiers)
  - Apparently can't conceive of language-independent identifiers
- Other ideas? ????

# Just Remember

- Ignoring the issues –doing nothing –
  - Creates risks
  - Makes, or lets, things get worse.
- If our job is to make the Internet work better globally
  - Ignoring internationalization is inconsistent with that goal