



Onboard with GoDaddy Questionnaire

Please answer the questions below for each of your TLDs, choosing from the response options noted to the right of the question and adding additional detail where requested. Please note that these are samples only, and the responses you provide should be specific to your systems and TLDs. If you need assistance at any time, please contact your Account Manager or Program Manager.

Question
Partner Information
Please indicate who we should contact with questions about your survey responses, if needed:
Company Name
Individual Name
Email
Phone
Who will bill GoDaddy for charges related to sales of your gTLD(s)?
Please enter the TLD or TLDs that this information will apply to or indicate that this applies to all of your TLDs. Separate each TLD with a comma.
Marketing Projections - Sales Volumes
For the Sunrise phase, please outline the anticipated sales volume, by TLD units, and marketing investment for the Sunrise Phase (all Registrars, all TLDs).
TLD #1 Name:
Sales Volume:
Investment in creating overall market awareness of TLD:
Investment in driving demand with GoDaddy customers via GoDaddy marketing programs:
For the Landrush phase, please outline the anticipated sales volume, by TLD units, and marketing investment for the Sunrise Phase (all Registrars, all TLDs).
TLD #1 Name:
Sales Volume:
Investment in creating overall market awareness of TLD:
Investment in driving demand with GoDaddy customers via GoDaddy marketing programs:
For year two of General Availability, please outline the anticipated sales volume, by TLD units, and marketing investment for the Sunrise Phase (all Registrars, all TLDs).
TLD #1 Name:
Sales Volume:
Investment in creating overall market awareness of TLD:
Investment in driving demand with GoDaddy customers via GoDaddy marketing programs:
Beyond years one and two of General Availability, please outline the anticipated sales volume, by TLD units, and marketing investment for the Sunrise Phase (all Registrars, all TLDs).
TLD #1 Name:
Sales Volume:
Investment in creating overall market awareness of TLD:
Investment in driving demand with GoDaddy customers via GoDaddy marketing programs:
Pricing
Please answer the pricing questions below for each TLD.
TLD #1 Name:
What is the sunrise registration cost?
Is there a sunrise application fee, if yes what is it?
Is the sunrise application fee refundable?
What is the landrush registration cost?
Is there a landrush application fee, if yes what is it?
Is the landrush application fee refundable?
What is the GA registration cost?
What is the renewal cost?
Is the renewal cost the same for all domains regardless of what phase they initially registered in? If no, please outline the renewal costs per phase.
What is the domain transfer cost?
Does the domain transfer cost extend the domain expiration date by 1 year?
What is the domain restore cost?
Is there a 1 year renewal cost associated to the domain restore cost?
Do you plan to sell any domains at nonstandard prices, e.g. implementation of a tiered pricing model?
If yes, how many price tiers do you plan to implement? We recommend that you offer 6 tiers or less.
What are the registration prices for each tier?
Do tiers renew at standard price? If not, what is renewal price?
Do Sunrise and Landrush fees apply to tiers?
Founders Phase
Are you planning a Founders Phase?
Founders Phase - Details (Only required if planning a Founders Phase)
Please provide a general overview of your Founders Phase.
What are the dates and times for the Founders Phase for each of your TLDs? (Enter date as mm-dd-yyyy and time as UTC, for example 10-10-2015 06:00:00:00.)
TLD #1 Name:
Start date & time:
End date & time:
Sunrise Phase
Please confirm if you'll be conducting a single Sunrise Phase or multiple phases for this TLD.
What are the dates and times for the Sunrise Phase for each of your TLDs? (Enter date as mm-dd-yyyy and time as UTC, for example 10-10-2015 06:00:00:00.)
TLD #1 Name:
First Phase start date & time:
First Phase end date & time:
Second Phase name:
Second Phase start date & time:
Second Phase end date & time:
Third Phase name:
Third Phase start date & time:
Third Phase end date & time:
Will there be Registrant limitations or eligibility requirements for TLD purchases during the Sunrise Phase(s)? (Example: Does the Registrant need to be from a certain country?) If applicable, please describe if and how these requirements will differ by phase if you will be conducting multiple phases.
Will the Registrar be required to collect any additional information or perform any verification of that information during the Sunrise Phase(s)?
Will the Registrant need to accept any special Registry agreements during the Sunrise Phase(s)? If Yes, please explain if the agreement has to be shown separately during purchase or as part of the Universal Terms of Service agreement, etc.
Please confirm that all Sunrise Phases will only use the Trademark Clearing House, without exception.
Please confirm that domains will be awarded within 7 days of the close of the Sunrise Phase(s).
Please confirm that Sunrise application results will be communicated by poll events.
Can we cancel a Sunrise application once it's been submitted, but prior to the close of the phase and receive a full refund of the application fee?
Will the Sunrise phase support the same number of registration/renewal years as General Availability?
Please confirm that the OT&E environment will simulate the end of each Sunrise Phase, including the awarding and denial of test domains.
What are the end dates for trademark claims?
Can claim checks be submitted through the quiet period?

Landrush Decision
Will you be offering a Landrush phase?
Landrush Phase - Details (Only required if planning a Landrush Phase)
Will you be conducting a single Landrush Phase or multiple phases? Conducting a single Landrush Phase is part of the industry-standard TLD launch process.
What are the dates and times for the Landrush Phase for each of your TLDs? (Enter date as mm-dd-yyyy and time as UTC, for example 10-10-2015 06:00:00:00.)
TLD #1 Name:
Start date & time:
End date & time:
Will there be anything unique or unusual about your Landrush Phase? (Example: eligibility restrictions, pricing variations, etc.)
Will the Registrant need to accept any special Registry agreements during the Landrush Phase? If Yes, please explain if the agreement has to be shown separately during purchase or as part of Universal Terms of Service agreement, etc.:
Please confirm that domains will be awarded within 7 days of the close of the Landrush Phase.
Please confirm that Landrush application results will be communicated by poll events.
Can we cancel a Landrush application once it's been submitted, but prior to the close of the phase and receive a full refund of the application fee?
Will the Landrush phase support the same number of registration/renewal years as General Availability?
Please confirm that the OT&E environment will simulate the end of the Landrush Phase, including the awarding and denial of test domains.
General Availability
What are the dates and times for the opening of General Availability for each of your TLDs? (Enter date as mm-dd-yyyy and time as UTC, for example 10-10-2015 06:00:00:00.)
TLD #1 Name:
Start date & time:
What domain activity will the Registry support during the quiet periods prior to General Availability? (Example: Will availability or contact create commands be allowed during the quiet periods prior to GA?)
Please confirm that domain checks will only return as available during General Availability if the domain is truly available to be registered (excluded and reserved names will not return as available even though they may not be registered at the Registry).
GoDaddy requires a teleconference bridge including both the Registry and Registrars starting two hours prior to General Availability opening and lasting up to four hours post General Availability to ensure immediate and efficient communication. Please confirm that you will provide a conference bridge per these requirements. Your GoDaddy Partner Manager will be happy to work with you to facilitate this process.
Please confirm there are no limitations, eligibility requirements, or additional Registrar verification requirements for registering a domain beyond claims administration during General Availability.
Will the Registrant need to accept any special Registry agreements during General Availability? If Yes, please explain if the agreement has to be shown separately during purchase or as part of Universal Terms of Service agreement, etc.
Please confirm that there will be no command rate limiting during General Availability. Command rate limiting means that the Registry will only allow 10 availability check commands per time frame (e.g. minute).
Product - General Questions
What is the minimum character length of a domain?
What is the maximum character length of a domain?
What registration lengths are supported for new registrations?
1 year
2 years
3 years
4 years
5 years
6 years
7 years
8 years
9 years
10 years
What registration lengths are supported for renewal registrations?
1 year
2 years
3 years
4 years
5 years
6 years
7 years
8 years
9 years
10 years
Product - Domain Monetization
Please confirm that domains can be parked at any time during the domain life cycle.
Please confirm that domains can be monetized at any time during the domain life cycle.
Product - Domain Life Cycle
See the image #1 at the bottom of the page of the Domain Life Cycle as a reference.
Please confirm the domain life cycle for your TLD specifically for the following:
Registration grace period will be 5 days?
Explicit renewal grace period will be 5 days?
Redemption grace period following a delete will be 30 days?
Pending delete period following redemption period will be 5 days?
After expiration auto renew grace period will be 45 days?
Transfer grace period will be 5 days?
Please confirm the domain auto-renews on the expiration date.
Please confirm the domain will not be parked by the Registry at expiration or any other time in the domain life cycle.
Please confirm all grace periods and corresponding end dates will appear in the response to a domain:info command.
Please confirm that no server locks will be applied to a domain upon expiration.
Please confirm that redemptions will be supported by EPP.
Please provide an EPP redemption command example. (See example on adjacent tab)
Are redemption reports required? (A sample Redemption Report example is shown on the adjacent tab.)
Please confirm that explicit deletes and explicit renewals are supported and that domains will be deleted immediately at the Registry.
Please confirm that explicit deletes and explicit renewals are supported and that domains will be renewed immediately at the Registry.
Product - Transfers
GoDaddy prefers to have transfers processed as outlined below in chronological order. Please confirm the following steps within the process:
Gaining Registrar sends a transfer request to the Registry.
Registry responds with a success or failure.
If successful, a poll event is sent to the losing Registrar and the domain is placed in a pending transfer status.
The gaining Registrar can cancel the transfer request at any time before the transfer completes.
After five days the transfer is AUTOACKed by the Registry.
The Registry sends a poll event to the gaining and losing Registrant if the transfer is ACKed, NACKed, AUTOACKed or canceled.
Please confirm that domains cannot be transferred during the redemption grace period.
Please confirm Registry transfer notifications will be sent to the Registrar via poll events.
Please confirm that the transfer of a domain extends the expiration date of the domain by 1 year.
Product - IDNs
Are second level IDNs supported?
Product - IDN Details (Only required if IDNs are supported)
Will IDNs be supported during all phases?
What languages are supported? Please provide specific language tags required for each language and the commands that require a language tag.
Please confirm that variants of the domain name will be allowed to be registered by any Registrant.
Please confirm that no restrictions exist for IDN domains that differ from an ASCII registration.

Please confirm that the life cycle of an IDN domain will not differ from the life cycle of an ASCII domain.
Product - DNSSEC
Will the Registry require DS Data for DNSSEC?
Product - DNSSEC: key data
Please confirm that the values in image #2 at the bottom of the page are supported for key data. The table references RFC specifications for DNSSEC 1.1 for key data.
Product - DNSSEC: ds data
Please confirm that the values in image #3 at the bottom of the page are supported for ds data. The table references RFC specifications for DNSSEC 1.1 for ds data.
Please confirm that DNSSEC zone file configuration of the domain is not required prior to sending DNSSEC EPP commands.
What is the maximum number of DNSSEC records allowed per domain?
If not supported at launch, please indicate when you expect to support DNSSEC.
Product - Host Objects
Do you support host objects?
Product - Host Objects - Details (Only required if Host Objects are supported)
What is the minimum length of a host?
What is the maximum length of a host?
What is the minimum number of nameservers?
What is the maximum number of nameservers?
Please indicate the number of nameservers required in order for a domain to resolve.
Does the Registry support renaming of host names?
Please confirm that hosts can be updated by their owner when the host is linked to another domain name.
Please confirm that domains can be deleted when a host object of the domain is being used as a nameserver by another domain.
Please confirm that a zone configuration is not required to be verified by the Registry prior to the registration of a domain name or a domain update.
Please confirm that IPv6 addresses are supported.
What are the minimum number of IPs that can be listed with a single host object?
What are the maximum number of IPs that can be listed with a single host object?
Can duplicate IPs be listed between different host objects for the same domain?
Can duplicate IPs be listed for a single host object?
Product - Host Attributes
Will host attributes be implemented for your TLD?
Product - Host Attribute - Details (Only required if Host Attributes are supported)
What is the minimum number of nameservers?
What is the maximum number of nameservers?
How many nameservers will be allowed?
Please confirm the number of nameservers required in order for a domain to resolve.
Please confirm that a zone configuration is not required to be verified by the Registry prior to the registration of a domain name or a domain update.
Please confirm if IPv6 addresses are supported.
What is the minimum length of a nameserver?
What is the maximum length of a nameserver?
Please confirm that a nameserver can be updated by its owner when the host attribute is linked to another domain name.
Do foreign, local or child nameservers require an IP address? For example, domain name = godaddy.com Foreign - ns1.godaddy.net Local - ns1.wildwest.com Child - ns1.godaddy.com
Foreign nameserver:
Local nameserver:
Child nameserver:
Can a child host nameservers be removed?
How many IPs are required with a child nameserver?
How many IPs can be listed with a child nameserver?
Can the same IP be listed multiple times for a single child nameserver?
Can the same IP be listed between different child nameservers?
Product - Contacts
Please confirm which contacts are required to register a domain (Registrant, Technical, Administrative, Billing) for all events below.
Registrant:
Technical:
Administrative:
Billing:
Additional contacts required:
Please confirm that contact information can be updated at any time without a fee.
Please confirm that proxy contacts will be allowed on the domain for the purposes of providing WHOIS privacy services.
Please confirm that contact ROIDs will be allowed to be shared across multiple domains.
Please confirm that ISO country codes will be used.
Please confirm that we can create and update our own ROIDs for contact objects.
Please confirm that we can create and update AuthInfo codes for contact objects.
Please confirm that all contact information will be returned in the EPP check command.
What kind of support is available for querying domains that are registered by a different registrar when sending in a ROID?
What kind of support is available for querying domains that are registered by a different registrar when sending in a ROID and authcode?
What kind of support is available for querying contact records that are registered by a different registrar when sending in a ROID?
What kind of support is available for querying contact records that are registered by a different registrar when sending in a ROID and authcode?
Please confirm that the OT&E environment will not be purged in all phases.
Product - Registrant Updates
Please confirm that Registrant name changes are not a billable transaction and do not require approval by both the original and new Registrant.
General - ICANN UDRP Process
GoDaddy expects the ICANN UDRP dispute resolution process will be used. If there are other dispute resolution details for consideration, please provide.
General - EPP
Please confirm which EPP RFCs will be supported.
Please provide an example of an EPP command to retrieve the account balance of the Registrar.
Please provide us a registration "happy path" by defining a proven working example of the contact:create (registrant) EPP command, using data that accounts for all business rules and passes all validation tests.
Please provide us a registration "happy path" by defining a proven working example of the contact:update (registrant) EPP command, using data that accounts for all business rules and passes all validation tests.
Please provide us a registration "happy path" by defining a proven working example of the contact:create (non-registrant) EPP command, using data that accounts for all business rules and passes all validation tests.
Please provide us a registration "happy path" by defining a proven working example of the contact:update (non-registrant) EPP command, using data that accounts for all business rules and passes all validation tests.
Please provide us a registration "happy path" by defining a proven working example of the domain:create EPP command, using data that accounts for all business rules and passes all validation tests.

Please provide us a registration "happy path" by defining a proven working example of the domain:update EPP command, using data that accounts for all business rules and passes all validation tests.
Please provide us a registration "happy path" by defining a proven working example of the host:create EPP command, using data that accounts for all business rules and passes all validation tests.
Please provide us a registration "happy path" by defining a proven working example of the host:update EPP commands, using data that accounts for all business rules and passes all validation tests.
Please provide the actual EPP response for the contact:create (registrant) EPP command.
Please provide the actual EPP response for the contact:update (registrant) EPP command.
Please provide the actual EPP response for the contact:create (non-registrant) EPP command.
Please provide the actual EPP response for the contact:update (non-registrant) EPP command.
Please provide the actual EPP response for the domain:create EPP command.
Please provide the actual EPP response for the domain:update EPP command.
Please provide the actual EPP response for the host:create EPP command.
Please provide the actual EPP response for the host:update EPP command.
General - Extensions
What EPP extensions will be implemented? Please provide examples, if not supplied previously.
Please provide an example of the extensions required to register a domain, if any, if not supplied previously.
Please provide an example of the extensions required to update a domain, if any, if not supplied previously.
Please provide an example of any other commands which will require an extension, if not supplied previously.
General - AuthInfo
What is the minimum length of the AuthInfo for each object?
What is the maximum length of the AuthInfo for each object?
What specific characters are allowed?
What specific characters are required?
Are there any dictionary restrictions on the AuthInfo value? (Example: the AuthInfo cannot contain the word "password".)
Please confirm that we can create and update domain AuthInfo codes.
General - Registry/Registrar Connections
Will the Registry be allowed at least 30 simultaneous connections?
Are there any restrictions on the volume of commands allowed during a session?
Will the registry provide a secure certificate to be used to connect to the Registry portal or EPP?
General - Registry/Registrar Connections continued
Please confirm that a Starfield SSL certificate, the certificate used by GoDaddy systems, will be allowed if the Registry does not provide an SSL certificate.
Please confirm that the idle period for a connection before it is automatically closed by the Registry will not be less than 10 minutes.
Please confirm that the absolute timeout for a Registry connection is 24 hours.
Please confirm that a separate pool of connections will be provided for an initial time frame during the start of General Availability for new creates only. (Only applicable if the Registry supports more than one TLD through the same set of connections.)
General - Certification Process
For Registry partners with multiple gTLDs, please confirm that only one certification will be required across all strings.
Please provide an overview of the certification process.
General - RFC Specifications
Please confirm that you will support the following client and server locks.
clientUpdateProhibited
clientTransferProhibited
clientRenewProhibited
clientDeleteProhibited
serverUpdateProhibited
serverTransferProhibited
serverRenewProhibited
serverDeleteProhibited
serverLock
serverHold
If you answered No to any of the above questions, please provide a brief explanation:
Please confirm that you will support the following host locks:
clientUpdateProhibited
clientTransferProhibited
If you answered No to any of the above questions, please provide a brief explanation:
Please confirm that you will support the following deleteprohibited statuses:
pendingDelete
pendingRestore
redemptionPeriod
pendingRenew
If you answered No to any of the above questions, please provide a brief explanation:
Please confirm that you will support the following redeemable statuses:
pendingDelete
pendingRestore
redemptionPeriod
If you answered No to any of the above questions, please provide a brief explanation:
Please confirm that you will support the following pendingTransfer, pendingCreate and clientHold statuses.
pendingTransfer
pendingCreate
clientHold
If you answered No to any of the above questions, please provide a brief explanation:
Can client locks and host locks all be set or removed with one command?
Set
Removed
Can client locks and host locks all be removed with one command?
List any timeframes when updates, deletes, transfers, registrant changes, or nameserver changes cannot be performed. (Example: Cannot transfer a domain until 60 days after a registration.)
General - Other
Please confirm that the Registrant will not be allowed to modify the domain, contact or host directly at the Registry.
GoDaddy does not recommend an OT&E purge schedule. Do you have an OT&E purge schedule?
If you answered Yes to the question above, what is the purge schedule?
What is the URL for the WHOIS requests?
What is the maximum number of domains that can be sent in a single domain:check command?

Image #1, Domain Life Cycle.

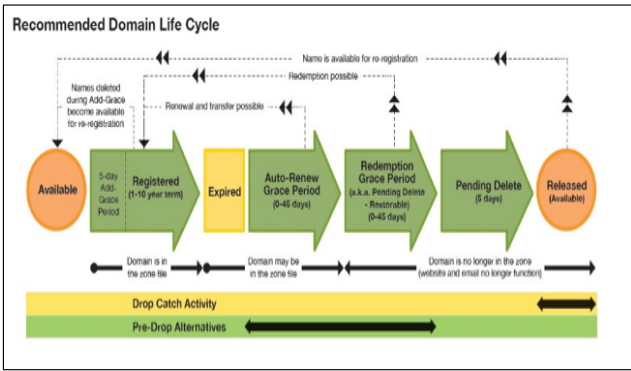


Image #2, RFC specifications for DNSSEC 1.1 for key data.

Field Name	Valid Values	Supported	Required
Key Tag	integer between 0 and 65535	Y	Y
Algorithm	3, 5, 6, 7, 8, 10, 12, 13, 14	Y	Y
Max Signature Life	number >=1 default=3456000	N	N
Digest	1, 2, 3, 4	Y	Y
Digest Type	40 characters	Y	Y
Flags	0, 256, 257	Y	Y
Protocols	3	Y	Y
Public Key	a base 64 value Spaces are not allowed	Y	Y

Image #3, RFC specifications for DNSSEC 1.1 for ds data.

Field Name	Valid Values	Supported	Required
Key Tag	integer between 0 and 65535	Y	Y
Algorithm	3, 5, 6, 7, 8, 10, 12, 13, 14	Y	Y
Max Signature Life	number >=1 default=3456000	N	N
Digest	1, 2, 3, 4	Y	Y
Digest Type	40 characters	Y	Y