## IoTLS: Understanding TLS Usage in Consumer IoT Devices

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#### Projected Growth of IoT Devices (<u>Statista</u>)

- IoT devices projected to be ~75 billion by 2025
- Invasive nature of these devices raises significant privacy implications

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The Washington Post
Democracy Dies in Darkness
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Researchers hack Siri, Alexa, and Google Home by shining lasers at them

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#### ars TECHNICA

Researchers hack Siri, Alexa, and Google Home by shining lasers at them

> My Pacemaker Is Tracking Me From Inside My Body The Atlantic

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Smart refrigerator hack exposes Gmail login credentials **NETWORKWORLD** 

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Smart refrigerator hack exposes Gmail login credentials **NETWORKWORLD** 



Hackers remotely kill Jeep's engine on highway



• TLS de-facto web protocol to provide **confidentiality**, **authenticity**, and **data integrity** 



• Effective TLS usage means:



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  - 1. Using secure protocol version and features (e.g., TLS 1.2)



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- Effective TLS usage means:
  - 1. Using secure protocol version and features (e.g., TLS 1.2)
  - 2. Properly validating certificate chains (e.g., trusted set of root certificates)
  - Adopting new features as the protocol evolves over time (e.g., TLS 1.3, modern ciphersuites)

Studying TLS in IoT devices poses new challenges compared to other environments:

Challenge

Our approach

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1. Automate device reboots using smart plugs

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2. Uncontrolled experiments over a long period of time





40 TLS-supporting consumer IoT devices across 7 categories:
 Cameras, TVs, Home Automation, Audio, Smart Hubs & Appliances



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- 40 TLS-supporting consumer IoT devices across 7 categories:
   Cameras, TVs, Home Automation, Audio, Smart Hubs & Appliances
- IRB-approved user-study with more than 30 participants
- $\sim$ 2 years of longitudinal data from January 2018 to March 2020



• Do devices *securely establish* TLS connections?

✓ Most devices use TLS 1.2

✓ No device uses insecure ciphersuites (ANON/NULL)

✗ Few devices upgrade to TLS 1.3 over time

**X** Few devices upgrade to modern ciphersuites (DH/ECDHE) over time

- Do devices *securely establish* TLS connections?
- Do devices *properly validate* TLS certificates?
  - **✗** 11 devices vulnerable to TLS interception attacks
  - ✗ Devices do not appear to update their TLS root stores

- Do devices *securely establish* TLS connections?
- Do devices *properly validate* TLS certificates?
- Do devices *share TLS libraries* with other clients?
  - Devices & applications from same vendor likely share TLS libraries.



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#### **Trusted root stores**



#### Example TLS Handshake

#### **Trusted root stores**



#### Example TLS Handshake

#### **Trusted root stores**



Why do root certificates matter?



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Removal of "Visa eCommerce Root" CA from Mozilla Root Program

Why do root certificates matter?



Closed Bug 1493822 Opened 3 years ago Closed 3 years ago



Removal of "Visa eCommerce Root" CA from Mozilla Root Program

# **moz://a Revoking Trust in Two TurkTrust Certificates**

















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- Extracted historical root stores from 4 major root stores (Ubuntu, Android, Mozilla, and Microsoft)
- Generated two sets of CA certificates:
  - Commonly-trusted certificates certs available in latest versions of all platforms
  - *Deprecated certificates* certs that were removed from one or more stores over time

#### Do IoT devices use *commonly-trusted* root certificates?

Device	Commonly-trusted certs (total = 122)
Google Home Mini	
Amazon Echo Plus	-
Amazon Echo Dot	-
Amazon Echo Dot 3	-
Wink Hub 2	- -
Roku TV	
LG TV	-
Harman Invoke	-

#### Do IoT devices use *commonly-trusted* root certificates?

Device	Commonly-trusted certs (total = 122)
Google Home Mini	100%
Amazon Echo Plus	98%
Amazon Echo Dot	98%
Amazon Echo Dot 3	90%
Wink Hub 2	92%
Roku TV	91%
LG TV	93%
Harman Invoke	82%

Device	Deprecated certs (total = 87)
Google Home Mini	
Amazon Echo Plus	_
Amazon Echo Dot	_
Amazon Echo Dot 3	
Wink Hub 2	
Roku TV	
LG TV	
Harman Invoke	_

Device	Deprecated certs (total = 87)
Google Home Mini	6%
Amazon Echo Plus	18%
Amazon Echo Dot	19%
Amazon Echo Dot 3	27%
Wink Hub 2	38%
Roku TV	41%
LG TV	59%
Harman Invoke	59%

Device	Deprecated certs (total = 87)
Google Home Mini	6%
Amazon Echo Plus	18%
Amazon Echo Dot	19%
Amazon Echo Dot 3	27%
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• All devices trust some *deprecated* root certificates

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Google Home Mini	6%
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- All devices trust some *deprecated* root certificates
- Devices likely do not update their root stores
- All 8 devices trust at least one CA certificate that is **explicitly distrusted** by Firefox or Chrome (e.g, *TurkTrust, WoSign*)

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#### ABSTRACT

Consumer IoT devices are becoming increasingly popular, with most leveraging TLS to provide connection security. In this work, we study a large number of TLS-enabled consumer IoT devices to shed light on how effectively they use TLS, in terms of establishing secure connections and correctly validating certificates, and how observed behavior changes over time. To this end, we gather more than two years of TLS network traffic from IoT devices, conduct active probing to test for vulnerabilities, and develop a novel blackbox technique for exploring the trusted root stores in IoT devices by exploiting a side-channel through TLS Alert Messages. We find a wide range of behaviors across devices, with some adopting best security practices but most being vulnerable in one or more of the following ways: use of old/insecure protocol versions and/or ciphersuites, lack of certificate validation, and poor maintenance of root stores. Specifically, we find that at least 8 IoT devices still include distrusted certificates in their root stores, 11/32 devices are vulnerable to TLS interception attacks, and that many devices fail to adopt modern protocol features over time. Our findings motivate the need for IoT manufacturers to audit, upgrade, and maintain their devices' TLS implementations in a consistent and uniform way that safeguards all of their network traffic.

#### CCS CONCEPTS

• Security and privacy → Network security; Embedded systems security; • Networks → Network measurement; Network security;

#### David Choffnes Northeastern University

1 INTRODUCTION

Consumer Internet-of-Things (IoT) devices such as voice assistants, smart TVs and video doorbells are popular, with their prevalence projected to be 75 billion by 2025 [14]. Most IoT devices rely on TLS, the de facto secure transport protocol, to provide confidentiality, integrity and authenticity of their network communications [26]. Numerous prior works have shown that TLS security properties can be compromised due to development errors (e.g., [31]), insecure configurations (e.g., [39]), and outdated clients (e.g., [20]). While TLS usage has been studied extensively in mobile applications and web browsers (e.g., [47], [49], [37]), three is little insight into its effectiveness in the IoT ecosystem (e.g., [26]).

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More specifically, there exists a research gap in understanding whether TLS implementations in IoT devices: (i) establish connections using secure TLS versions and ciphersuites, (ii) correctly perform certificate validation while using a generally trusted set of root certificates, and (iii) adopt new features as the protocol evolves over time (e.g., modern ciphersuites). There are several challenges that prevent the use of existing methodologies to study these aspects of IoT devices. *First*, understanding TLS support on a significant number of IoT devices requires blackbox testing techniques; this is because source code is generally unavailable and firmware analysis is not scalable. *Second*, most IoT devices provide limited ways to trigger TLS traffic for measurement—the timing, destination, and contents of their communication are all dependent on device functionality and interactions. *Third*, existing vantage points offer limited opportunities to track device behavior over time (e.g., recent work considers only manufacturer-level device tracking using ISP/IXP data [53]).

- Mix of good and bad news about TLS usage in IoT devices
- Longitudinal TLS handshake data + controlled experimentation data + analysis software publicly available

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### **Conclusion!**

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moniotrlab.ccis.neu.edu

# END

### Mon(IoT)r Lab at Northeastern University

Table 1: List of the 40 TLS-supporting devices in our study. (\*) denotes devices used only in *passive* experiments.

Cameras (n = 7)	Smart Hubs (n = 7)	Home Automation (n = 7)	TV (n = 5)	Audio (n = 7)	Appliances (n = 7)
Blink Camera* Amazon Cloudcam* Zmodo Doorbell Yi Camera D-Link Camera Amcrest Camera Ring Doorbell*	Blink Hub Smartthings Hub Philips Hub Wink Hub 2 Sengled Hub* Switchbot Hub Insteon Hub*	Smartlife Bulb Smartlife Remote Meross Dooropener TP-Link Bulb Nest Thermostat TP-Link Plug Wemo Plug	Fire TV Samsung TV* LG TV Roku TV Apple TV	Google Home Mini Amazon Echo Plus Amazon Echo Dot Amazon Echo Dot 3 Amazon Echo Spot Harman Invoke Apple HomePod	GE Microwave Samsung Washer* Samsung Dryer Samsung Fridge Smarter iKettle Behmor Brewer LG Dishwasher*





TLS version supported in IoT devices.





TLS version supported in IoT devices.





TLS version supported in IoT devices.





TLS version supported in IoT devices.

Device	TLS 1.0 Available?	TLS 1.1 Available?
Zmodo Doorbell	1	1
Wink Hub 2	1	1
Yi Camera	1	1
Philips Hub	1	1
Smarter Brewer	1	1
TP-Link Bulb	1	1
Roku TV	1	1
Meross Dooropener	1	1
LG TV	1	1
Google Home Mini	1	1
Amazon Fire TV	1	1
Amazon Echo Spot	1	1
Amazon Echo Plus	1	1
Amazon Echo Dot	1	1
Amcrest Camera	1	1
Samsung Fridge	×	1
Samsung Dryer	×	1
Wemo Plug	1	×

Device	Failed Handshake	Incomplete Handshake	Behavior	Downgraded / Total Destinations
Amazon Echo Dot	×	1	Falls back to using SSL 3.0	7 / 9
Amazon Echo Plus	×	1	Falls back to using SSL 3.0	6 / 7
Amazon Echo Spot	×	1	Falls back to using SSL 3.0	11 / 15
Amazon Fire TV	×	1	Falls back to using SSL 3.0	13 / 21
Apple Homepod	×	1	Falls back to using TLS 1.0	7 / 9
Google Home Mini	×	1	Falls back to supporting a weaker ciphersuite and signature algorithm (TLS_RSA_WITH_3DES_EDE_CBC_SHA and RSA_PKCS1_SHA1)	5 / 5
Roku TV	1	1	Falls back from offering 73 ciphersuites to just 1 (TLS_RSA_WITH_RC4_128_SHA)	8 / 15

Device	TLS 1.0 Available?	TLS 1.1 Available?
Zmodo Doorbell	1	1
Wink Hub 2	1	1
Yi Camera	1	1
Philips Hub	1	1
Smarter Brewer	1	1
TP-Link Bulb	1	1
Roku TV	1	1
Meross Dooropener	1	1
LG TV	1	1
Google Home Mini	1	1
Amazon Fire TV	1	1
Amazon Echo Spot	1	1
Amazon Echo Plus	1	1
Amazon Echo Dot	1	1
Amcrest Camera	1	1
Samsung Fridge	×	1
Samsung Dryer	×	1
Wemo Plug	1	×

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Amazon Echo Spot	×	1	Falls back to using SSL 3.0	11 / 15
Amazon Fire TV	×	1	Falls back to using SSL 3.0	13 / 21
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7 IoT devices that downgrade security upon connection failures.

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LG TV	1	1
Google Home Mini	1	1
Amazon Fire TV	1	1
Amazon Echo Spot	1	1
Amazon Echo Plus	1	1
Amazon Echo Dot	1	1
Amcrest Camera	1	1
Samsung Fridge	×	1
Samsung Dryer	×	1
Wemo Plug	1	×

### 18 IoT devices that support older TLS versions.

Device	Failed Handshake	Incomplete Handshake	Behavior	Downgraded / Total Destinations
Amazon Echo Dot	×	1	Falls back to using SSL 3.0	7 / 9
Amazon Echo Plus	×	1	Falls back to using SSL 3.0	6 / 7
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7 IoT devices that downgrade security upon connection failures.

Device	No- Validation	InvalidBasic- Constraints	Wrong- Hostname	Vulnerable/Total Destinations
Zmodo Doorbell	<ul> <li>Image: A second s</li></ul>	✓	✓	6 / 6
Amcrest Camera	<b>√</b>	<ul> <li>Image: A second s</li></ul>	1	2 / 2
Smarter Brewer	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A second s</li></ul>	1 / 1
Yi Camera	<ul> <li>Image: A second s</li></ul>	✓	<ul> <li>Image: A set of the set of the</li></ul>	1 / 1
Wink Hub 2	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A set of the set of the</li></ul>	1 / 2
LG TV	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A set of the set of the</li></ul>	<ul> <li>Image: A second s</li></ul>	1 / 2
Smartthings Hub	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A set of the set of the</li></ul>	1 / 3
Amazon Echo Plus	×	×	<ul> <li>Image: A second s</li></ul>	1 / 8
Amazon Echo Dot	×	×	<ul> <li>Image: A second s</li></ul>	1 / 9
Amazon Echo Spot	×	×	<ul> <li>Image: A second s</li></ul>	1 / 17
Amazon Fire TV	×	×	1	1 / 21

• 11 devices are vulnerable to TLS interception attacks.

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Amcrest Camera	<ul> <li>Image: A second s</li></ul>	<b>√</b>	<b>√</b>	2 / 2
Smarter Brewer	1	<b>√</b>	<b>√</b>	1 / 1
Yi Camera	1	<b>√</b>	<b>√</b>	1 / 1
Wink Hub 2	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A second s</li></ul>	✓	1 / 2
LG TV	1	<b>√</b>	<b>√</b>	1 / 2
Smartthings Hub	1	<b>√</b>	<b>√</b>	1 / 3
Amazon Echo Plus	×	×	<b>√</b>	1 / 8
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Amazon Fire TV	×	×	<ul> <li>Image: A second s</li></ul>	1 / 21

- 11 devices are vulnerable to TLS interception attacks.
- 7 vulnerable devices contained sensitive data that can be exposed to attackers.

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Amcrest Camera	<ul> <li>Image: A second s</li></ul>	<b>√</b>	<b>√</b>	2 / 2
Smarter Brewer	1	<b>√</b>	<b>√</b>	1 / 1
Yi Camera	1	<b>√</b>	<b>√</b>	1 / 1
Wink Hub 2	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A second s</li></ul>	✓	1 / 2
LG TV	1	<b>√</b>	<b>√</b>	1 / 2
Smartthings Hub	1	<b>√</b>	<b>√</b>	1 / 3
Amazon Echo Plus	×	×	✓	1 / 8
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Amazon Echo Spot	×	×	<ul> <li>Image: A second s</li></ul>	1 / 17
Amazon Fire TV	×	×	<ul> <li>Image: A second s</li></ul>	1 / 21



• All 8 devices trust at-least-one CA certificate that is *explicitly distrusted* by one of the major platforms (i.e., Chrome, Firefox, Ubuntu, Microsoft).



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- Some devices trust CA certificates as old as 2013.







IoT devices that share TLS fingerprints with other devices and applications.





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