30 March 2023

# IETF 116 RASP RG

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- Wear masks unless actively speaking at the microphone.

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- Make sure your audio and video are off unless you are chairing or presenting during a session
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Research and Analysis of Standard-Setting Processes Proposed Research Group

RASP RG - IETF116

# Agenda



• Welcome, Introduction & Agenda Bashing

#### • RASP TALK #1:

<u>Corinne Cath</u> - *The Hard Work of the Hum: using ethnography to study power and politics in the IETF* (15 mins)

- Presentations:
  - a. <u>Stephen McQuistin</u> *Data-driven Reviewer Recommendations* (10 mins)
  - b. <u>Sebastian Benthall</u> *The Expanding Universe of BigBang* (10 mins)
  - c. <u>Priyanka Sinha</u> Some Research and Methodologies from IETF Data (10 mins)
  - d. <u>'Effy' Xue Li</u> *Large Language Models in Standards Discourse Analysis* (10 mins)
  - RASP RG going forward (15 mins)

Welcome to our first session!

# Let's get ready to RASP !



Image depicting traditional rasps from: <u>https://artofmaking.ac.uk/explore/tools/3/Rasp</u>

## Objective of RASP RG



The Research and Analysis of the Standard-Setting Processes Research Group (RASPRG) aims to bring together researchers, practitioners, policy makers, standards users, and standards developers to study standardization processes **across SDOs**, with a particular focus on Internet standard-setting in the IETF. The research is aimed at informing the comprehension of standardization **processes and policies**, and possibly **providing** tools and insights. This will be done through the organization of working sessions, as well as contributions to open data and open source software for standard-setting analysis. The group aims to produce joint reports to inform the IETF, the research community, and the broader standards-setting community. Other SDOs typically make much less data publicly available than the IETF, but where data is available, comparative analyses may be undertaken. While comparisons to the **IETF** process are in scope, sole analysis of other SDOs are out of scope.

## Possible research directions of RASP RG



- Demographics of standard-setting:
  - Historical development of affiliation and leadership.
  - Make up of **standard setting communities**, their diversity, and the impact it has on standard-setting.
- **Decision making processes** and how they lead to the production of standards.
- **Patents and standards** and the incentives for enterprises to develop these.
- Standards and research communities.

# Potential outputs of the RG



- Open-source tools
- Hackathon participation
- Methods
- Labeled data sets
- Workshops
- Evidence-based reproducible work

# Non-objectives of the Proposed RG

• Hierarchical comparisons between SDOs

• Directly influence IETF operations



## Concrete asks



#### Share your

- code
- analysis/findings
- research questions: we might
  - be able to answer them!
- suggestions for
  - interesting presenters
  - research methods

# Agenda



• Welcome & Introduction

# RASP TALK #1: Corinne Cath - *The Hard*

<u>Corinne Cath</u> - The Hard Work of the Hum: using ethnography to study power and politics in the IETF (15 mins)

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# The Hard Work of the Hum: Using ethnography to study power & politics in the IETF

# Dr. Corinne Cath

Minderoo Centre @ Cambridge Critical Infra Lab @ Amsterdam Uni Agenda



# IETF 116 Yokohama, 2023 RASP Meeting 1, Talk 1

# Introduction

Hello World: Anthropologist of Internet Governance Minderoo Centre for Tech & Democracy @ University of Cambridge Critical Infrastructure Lab @ University of Amsterdam

E: <u>cc2162@cam.ac.uk</u> T: C\_\_CS W: corinnecath.com



This work was generously supported by the Ford Foundation [grant number 136179, 2020]





## **Changing Minds and Machines:**

A Case Study of Human Rights Advocacy in the Internet Engineering Task Force (IETF)

https://corinnecath.com/wp-content/uploads/2021/09/CathCorinne-Thesis-DphilInformationCommunicationSocialSciences.pdf



Ph.D. about the IETF @ Oxford Participating since 2015

Putting IETF culture into critical view – how standardization work in practice.

Found some discrepancies, that matter.

# How suitable is the IETF to civil society participation?



# Openne Holy Cows

## Ph.D. research

ess, not closed g	governance
-------------------	------------

Individual participation, not org affiliation

Best technical solution, not political or economic

# Humming, not voting

# Right?







Cultural Dynamics	<b>Exclusionary Effects</b>
1. Denial of politics in technical	Empowers corporation
discussions	society
2. Procedural openness as a	Delegitimizes civil so
distraction	influence
3. Reliance on informal	Marginalizes minorit
networking	from social circles
4. Abrasive working practices	Enables sexism and r
	civil society

ons, disempowers civil

ociety critique of industry

y voices through exclusion

racism to persist, hindering



# An IETF anthropologist

# Am I lost?









# **ABOUT US**

Anthropologists are everywhere, we study "up" (i.e. powerful people) and "at home" (i.e. our own societies.





# Ethnography

A Key Method for Research and Analysis of Standardization Processes (RASP RG)

# What We Want To Study

The cultural conditions that shape society



# Study of human cultures and social behavior

Participant Observation, interviews

Standardization is fundamentally human



# Case Study: Hard Work of the Humm

# The hum

As a relevant social ritual

# What does it do?

What is the purpose of the hum?



# What people say vs what they do

Who and what the hum protects



# HMMMM on paper

# The relative privacy of collective resonance

## The hum

Another aspect of Working Groups that confounds many people is the fact that there is no formal voting. The general rule on disputed topics is that the Working Group has to come to "rough consensus," meaning that a very large majority of those who care must agree, and that those in the minority have had a chance to explain why. Generally consensus is determined by *humming*: if you agree with a proposal, you hum when prompted by the chair. Most hum questions come in three parts: you hum to the first part if you agree with the proposal, to the second part if you disagree, or to the third part if you do not have enough information to make up your mind. Newcomers find it quite peculiar, but it works. It is up to the chair to decide when the Working Group has reached rough consensus; sometimes the responsible AD will also do so.

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Source: IETF Tao https://www.ietf.org/about/participate/tao/

## What does it do?

# HMMMMMMMM

# Viewing power through the hum:

# Affiliation matters.



# HMMM in fieldwork What does it do? Ethnographic scrutiny of the hum Prevent majority rule, with some caveats? Hum-outcomes rarely a surprise Not used as often (anymore) https://www.rfceditor.org/info/rfc7282 Consensus often clear in advance Doesn't work well in hybrid context Or something else? Does not prevent majority rule but...

Obfuscates power dynamics

# HMMM in interviews

'It avoids the legal scrutiny in participation, it is just a bunch of engineers talking.'



# Theorizing the HMMM

## The hum

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When we put the hum in the IETF's power dynamics.

Paradoxically, the IETF's narrative of individual participation and the hum persists because its most powerful (industry) participants benefit from it.

What does it do?

# HMMM ethnography

Rasp & Grasp Standardization Processes



# Thank you!



# Next steps & Q&A

# Agenda



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# **Data-driven Reviewer Recommendations**

Stephen McQuistin University of Glasgow

**Research and Analysis of Standard-Setting Processes Proposed Research Group — IETF 116** 

 $\ll$  sodestream.github.io



Engineering and Physical Sciences Research Council

This work is funded by the UK Engineering and Physical Sciences Research Council, under grants EP/S033564/1 and EP/S036075/1.


# **Streamlining Social Decision Making for Improved Internet Standards**

- IETF decision-making is a complex, dynamic process, with interaction and communication between people with different interests and priorities
- Much of the data about these decisions is ulletpublicly available
- Can we use this data to identify bottlenecks, and produce tools to *improve* decision-making?



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- 32.7% of standards-track RFCs have had at least one errata reported
- For Security area RFCs, that increases to 39%
- 7.3% of errata are filed within 30 days of RFC publication
- Can the review phase be improved to reduce the volume of errata that are filed?













**Participants** 



Mailing lists





RFCs and Internet-Drafts

Term	Frequency	Inverse document frequency
quic	30	0.7
congestion window	40	0.4
must	80	0.1
the	341	0





Mailing lists

Term	Frequency	Inverse document frequency
congestion window	224	0.5
tcp	516	0.5
review	140	0.2
to	771	0

	Term	Frequency	Inverse document frequency
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Term	Frequency	Inverse document frequency	
congestion window	224	0.5	
tcp	516	0.5	
review	140	0.2	
to	771	0	





Reviewers





Term	Frequency	Inverse document frequency
congestion window	224	0.5
tcp	516	0.5
review	140	0.2
to	771	0



Cosine similarity or Machine learning

Reviewers

ietf-annota
IETF draft review (experimental A/B te
Draft to consider:
draft-ma-moq-relay-for-de
Mode: Default
Results:
Participant
Xingwang Zhou
Some authored drafts: draft-li-ov forwarding-ps; draft-li-tsvwg-ov fwding-ps; draft-li-tsvwg-loops-
Andreas Kassler
Some authored drafts: draft-ame framework-mpdccp; draft-amer header-conversion; draft-amen draft-bonaventure-quic-atsss-ove







# **Streamlining Social Decision Making for Improved Internet Standards**

- Tools, datasets, and analysis that can help us to explore and support decision-making in the IETF
- Previous work looking at the social graph of the IETF, and the impact on the deployment of RFCs
- Keen to collaborate on answering • questions about who, how, when, and why decisions are made in the IETF



https://sodestream.github.io

sm@smcquistin.uk

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# The Expanding Universe of BigBang

IETF 116 - RASP RG

Sebastian Benthall New York University School of Law



BigBang is

- open source community
- research infrastructure
- for analysis of
- infrastructure governance and standard setting processes



### History

2018/6 - 0.2.0 Tulip Revolution

- Governance
- Code of Conduct
- Gender Participation

2021/3 - IETF 110 - Article 19 sponsors sprint

2021/5 - 0.3.0 Joie de Vivre

- Tenure calculation
- Affiliation analysis and entity resolution
- LISTSERV, W3C data sources

2022/4 - 0.4.0 Syzygy

- ReadTheDocs
- Included datasets (hand annotations, etc.)
- IETF DataTracker source: attendance and draft analysis
- Supported by Prototype Fund

#### 2023/3 - IETF 116

- Dashboard prototype and design
- Hackathon contributions
- RASP RG

### **Open Source Community Governance**

- Lightweight process modeled on other successful open source communities
- The project is governed by consensus of the Core Developers.
- Core Developers:
  - are those whose active and consistent contributions are recognized by (formal) consensus of the other Core Developers.
  - are responsible for reviewing contributions
  - can phase out of leadership status through inactivity.
- BigBang Improvement Proposal (BBIP).
  - are iteratively edited and voted-on proposals for a far-reaching change.
  - are approved by consensus

### IETF 116 Hackathon – new Pull Requests

• #585 Command Line Interface (Micah Lee)

- #586 Named Entity Recognition with LLMs (Effy Li)
  - Extracts entities from mailing list text
  - [Presented later in this session]

• #592 Intergender Sentiment Analysis (Priyanka Sinha)



### **Dashboard Prototype**



Login

Welcome to the BigBang Critical Infrastructure Dashboard! To access the dashboard you need to agree to the terms of data sharing and access. Please fill up <u>this form</u> to get your credentials.

#### Prototype and design

Rapid prototyping of web interface to Working Group analytics.

User studies and feedback to develop designs for next phase.



### Future RASP Research Infrastructure ?



### Future RASP Research Infrastructure ?



Demo: https://standardsandgovernance.net/

GitHub:

- https://github.com/datactive/bigbang
- <u>https://github.com/datactive/dashboard</u>

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### Some Research and Methodologies with IETF Data

Priyanka Sinha, RASPRG Meeting IETF116

### Outline

- Summary from AID 2021 workshop participation and further discussions
- Relevant Methodologies for IRTF RASPRG Research
- How is IETF data valuable for Open Research?
- Summary of Hackathon



- First level grouping of homophilic participants by their temporal activity within v6ops working group in 10 clusters
  - People in Cluster 1 are interested in different aspects of v6ops than those in Cluster 2.
    - Jari Arkko, Mirja Kuhlewind in Cluster 1
    - Timothy Baldwin, Michael
      Richardson, Paul A. Vixie in Cluster
      2
    - Fred Baker in another cluster
  - Activity peaks consistently overlap indicating they are interested in similar issues - help identify advocates? Leaders?
- Entity Disambiguation Same name, different email address found in same cluster - eg Eric Klein, Linjian Song, Christopher Liljenstolpe, m7m7, etc

### **MPLS** Cluster



- Adrian Farrel <u>afarrel@juniper.net</u>
- Gaurav agrawal <u>gaurav.agrawal@huawei.com</u>
- Himanshu Shah <u>hshah@force10networks.com</u>
- 정태식 <u>cts@etri.re.kr</u>
- 吴吉朋 <u>wujipeng@gmail.com</u>
- SP <u>sp543@nyu.edu</u>
- Raghu raghav.rao@wipro.com
- Arashmid Akhavain arashmid@nortelnetworks.com
- <u>AtrJoh@netscape.net</u>
- Kullberg Alan-G19424 <u>alan.kullberg@motorola.com</u>
- DECRAENE Bruno RD-CORE-ISS
  <u>bruno.decraene@francetelecom.com</u>
- "Naidu, Venkata" Venkata.Naidu@Marconi.com

With activity peaks aligned, these people possibly have the similar viewpoint or interest within MPLS WG. Further text mining on their content, would provide say topics and opinions for new participants at IETF to find shepherds and advocates.

### IDR Cluster



- Tony Li <u>tli@juniper.net</u>
- Jakob Heitz jheitz@redback.com
- Gargi Nalawade <u>nalawade@redback.com</u>
- Saikat Ray <u>ray.saikat@ericsson.com</u>
- Adrian Farrel <u>adrian@olddog.co.uk</u>
- Dhruv Dhody <u>dhruv.ietf@gmail.com</u>
- Yimin Shen yshen@juniper.net

Another example of entity disambiguation of emails and affiliations from temporal activity. I know some of these people have worked together in person earlier, even though their affiliation has changed, even last name! Likely have similar technical opinions and help IETF to speed process of consensus and maybe even adoption.

### **CCAMP** Cluster



- ogino <u>ogino@kddilabs.jp</u>
- Wataru Imajuku <u>imajuku.wataru@lab.ntt.co.jp</u>
- Acee Lindem <u>acee@cisco.com</u>
- Dhruv Dhody <u>dhruv.ietf@gmail.com</u>
- "Linwei (Wei)" <u>wei.linwei@huawei.com</u>
- Don Fedyk <u>dwfedyk@nortel.com</u>
- FEDYK Don <u>Donald.Fedyk@alcatel-lucent.com</u>
- David Ward <u>dward@juniper.net</u>
- VICTOR LOPEZ ALVAREZ
  <u>victor.lopezalvarez@telefonica.com</u>
- Francesco Lazzeri
  <u>francesco.lazzeri@ericsson.com</u>

Seemingly different demographics and affiliations may have similar opinions or interests. Motivation for IETF to look beyond demographics and affiliations.

### All Combined Cluster



- Adrian Farrel <u>adrian@olddog.co.uk</u>, <u>olddog@clara.co.uk</u>, <u>drian-nomcom@olddog.co.uk</u>
   "Dutta, Pranjal (Pranjal)" pdutta@alcatel-lucent.com,
  - pranjal.dutta@alcatel-lucent.com
- 정연쾌 <u>ykjeong@etri.re.kr</u>
- <u>E.T.Metz@telecom.tno.nl</u>
- Jakob Heitz jheitz+041207@redback.com
- Balaji Pitta venkatachalapathy
  <u>balaji\_pv@hotmail.com</u>

Entity disambiguation from temporal analytics helps identify the person, downstream text mining for richer analytics for IETF

### **Causal Learning Dialogue Outcomes**

Attribute	Predicate	Value Domain
sentiment	SENTIMENT_VERY_NEG SENTIMENT_NEG SENTIMENT_LOW_POS SENTIMENT_MEDIUM_POS SENTIMENT_HIGH_POS	< -0.2 [-0.2,0) [0,0.5) [0.5,0.8) >0.8
EMPATH	CATEGORY_ABSENT CATEGORY_LOW CATEGORY_MEDIUM CATEGORY_HIGH	=0 (0,1) [1,2) >=2

Formal method text mining to study IETF mailing list conversations, their outcomes and causes of the same. May help in speeding consensus. 12:15:46 I feel Very elated to wish Happy <u>Womens</u> Day but really sad when its tailored as Happy and safety Womens day (... I can understand that society is changing in a very bad shape. Yes the Men Clan is responsible for This addition of Safety Womens Day tag. I know it can't change the whole community overnite, but yes, I can make an attempt to remove the Tag of Safety and convert it INTO just HAPPY WOMENS DAY :)

#### 14:28:03 Thank you Sujai.

14:10:07 Nicely written Epsy. Time for all to change. Gitts as well. Not your dressing. Not your fund. Far time for us to stop depicting ourselves as delicate darlings and bring the evil out. Dont make it easy for them. Let it to be a one slded wat. Enough of branding ourselves as brycitally week a methal strength numas. Intertial strength will not work here. have your tools. have your guits. Cut it out. I mean it. Dont will for soldiers. we dont nees have have on job to do. Not you on sold. Here Day.

#### 14:27:30 Well said dyana..Happy womens day

#### 21:31:33 Good post Epsy.

I have nothing but my words to ensure that I'll be a good person and respect women all my life. I can extend my hand to help whenever and wherever is possible... Wish you all a very happow Yomens Day.



FAMILY_ABSENT && !SENTIMENT_POS
##[0:3000] FAMILY_HIGH &&
SENTIMENT_VERY_POS##[0:10000]
DOMESTIC_WORK_ABSENT

+1 19:37:27 Yes I agree with you but i really don like when it comes and lick you!
+1 21:36:11 ha ha ha! thats due to their loving nature, I guess ;)
+6 12:12:47 Cleaning the desktop?????
+8 08:49:34 yaaa frm inside P
+64 13:12:40 what a storynd people still fall for it
+64 14:36:22 yaathts the trick ):P
+64 15:01:06 yeah jus like u fell for it ]
+64 20:27:50 yaa like evryone i also fell for it aftr tht i posted it here
+65 11:27:47 u seem so happy that u fell for it )
+93 19:58:05 So Hutch/Vodafone dog has got a new job Cleaning or systems screen from

7

side.... :P

### Multigraph Edge Features for Graph Mining Peer Groups

• Enron data set

	#words	#vocabulary	EMPATH	#emails sent	#emails recvd	sentiment	#entities	#capital words
avg	1047	949	0.004	2	3	0.3	109	222
max	101549	92491	4.31	226	343	22.8	9972	21504
min	1	1	0	1	1	-4.3	0	0

	#urls	#verbs	#auxiliaries	#symbols	#numbers	#nouns	#adjectives	#adverbs	#pronouns
avg	10	141	198	18	38	337	57	32	36
max	1002	13870	19680	2189	5910	32349	5403	3420	3848
min	0	0	0	0	0	0	0	0	0

**8** 9

• StackExchange data set

	#questions #comments		comment sentiment	popularity	EMPATH
avg	1.17	1.17	0.14	3.12	0.002
max	23	23	5.28	276	0.63
min	1	1	-1	0	0

### **Findings from Computational Psycholinguistics**

#### **Coverage Evaluation**

Proposed Method	#Words in dictionary	#Words found in dataset	%unique words in dataset	%usage in dataset	%coverage of users
HEXACO	245	152	0.08	0.22	13
HEXACO Extension	2,108	1,999	1.07	3.95	50.18
LIWC	4,487	3,993	2.16	43.77	90.51

#### Sentiment versus Traits

Corelation Between	Honesty	Emotionality	Extraversion	Agreeableness	Conscientious ness	Openness
posts versus feedback score	0.0882	0.1770	0.3362	0.3287	0.3471	0.4005
posts score versus positive emotions	-0.0914	0.2040	0.0873	0.0419	0.3476	-0.0937
Posts score versus negative emotions	-0.1316	0.1963	-0.0520	-0.0810	0.2556	0.0064
Positive emotions in posts versus feedback	0.3171	0.2700	0.3844	0.4334	0.3368	0.4689
Negative emotions in posts versus feedback	0.3147	0.5070	0.1544	0.4677	0.3845	0.3438

#### LIWC Stability Observation



#### Observations

- Openness is independent of use of emotive words
- Open, agreeable, extraverted, conscientious people evoke similar traits in the comments they receive from people.
- Use of 1st person personal pronouns is an indication of depression. Here the person has posted tragic short love stories.

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### Why study inclusion in the IETF

- IETF is a voluntary global organization with its communication, activities recorded and available for analysis and study
- Diversity, Inclusion and Representation make the consensus process robust.
- Do consensus mechanisms depend on in-person meeting, side talks and in person advocacy?
  - This puts participants who engage in remote-only mode (perhaps due to geographical, personal constraints) at a disadvantage
- People are multi-dimensional and their sense of community may not be appropriated by their observable demographic indicators
  - Data driven identification of influence that some members may have on consensus building

### IRTF RASPRG Relevant Research Directions

- Analyzing the development of the make up of standard setting communities, their diversity, and the impact it has on standard-setting.
  - Study Contextual Integrity in terms of Group Behavior. Research to find out computational models of people's behavior from their perspective of privacy.

- Understanding the decision making processes that lead to the production of publications.
  - Identify key people who may help provide efficient and valuable consensus on drafts, proposals, rfcs and standards.

### Open Research Problems for which IETF Data is valuable

- Good data source to build a Universal Behavior Model quantitative studies for RASP RG
  - Large engagement from various demographics.
  - Semi Formal text. Less Noisy. Not short text.
  - Many turns of dialogues. Several messages in a Thread.
  - Active open source tools BigBang
- Provide data driven insights into personality and group behavior for a population useful in say evaluating autonomous AI for vehicles - help IETF WG with human factors insight
- Provide data driven insights into diversity, norms
- A big data resource for psychologists and cognitive scientists to test their hypotheses computationally - confirm qualitative studies with data driven insights for RASP RG

### Summary of Hackathon
### Thank You

- <u>https://scholar.google.co.in/citations?hl=en&user=</u> <u>ctlSowAAAJ&view\_op=list\_works&sortby=pub</u> <u>date</u>
- <u>https://www.youtube.com/@PriyankaSinhaMahap</u> <u>atra</u>
- <u>https://www.linkedin.com/in/priyanka1982</u>
- <u>https://twitter.com/priyanka\_iitg</u>

## Agenda



• Welcome & Introduction

#### • RASP TALK #1:

<u>Corinne Cath</u> - *The Hard Work of the Hum: using ethnography to study power and politics in the IETF* (15 mins)

- Presentations:
  - a. <u>Stephen McQuistin</u> *Data-driven Reviewer Recommendations* (10 mins)
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#### **IN-SIGHT.it**

# Large Language Models in Standards Discourse Analysis

### Effy Xue Li x.li3@uva.nl University of Amsterdam

March 2023

### Table of contents

- Large language models
- Named Entity Recognition (NER) with Bert in Emails
- Knowledge Graph (KG) extraction with GPT-3
- Limitations & Concerns

### Large Language Models

Introducing ChatGPT	
We've trained a model called ChatGPT which interacts in a conversational way. The dialogue format makes it possible for ChatGPT to answer follow up questions, admit its mistakes	
challenge incorrect premises, and reject inappropriate requests.	
Try ChatGPT > Read about ChatGPT Plus	



bert model	× 🎍 Q	chatgpt	x 🕴 ۹
Q All 🔚 Images 🕞 Videos 🗉 News 🎦 Books 🗄 More	Tools	Q All 🗉 News 🖬 Images 🕩 Videos 🖺 Books 🗄 More	Tools
About 196.000 results (0,32 seconds)		About(85.500.000) results (0,25 seconds)	

RQ: How can we use it for standards discourse analysis?

### BigBang Package

Toolkit for studying communications data from collaborative projects.





#### Bigbang dashboard

### **NER in Emails**

- Bert-base model
- Fine-tuned with CEREC [1]

I would say the latter of the two I started linalg months ago and Travis O PER put a lot of effort into over the last several weeks I am not really familiar with we are really focusing on ATLAS ORG because it is so dang fast on most platforms It does not provide a full LAPACK ALLCAPS though so you have to merge it with another LAPACK ALLCAPS to get everything If you can figure out how to write a generic interface not to hard but only partially documented in linalgdocsmore \_ notes then have at it The actual fpy interfaces are generated from a python script The more interfaces the merrier but the compatibility issue has to be addressed On Unix MISC we could use nm to check if the function is there On windows it are not so easy Maybe it should just be an optional function for now ie defaults to being commented out for the widest compatibility eric

[1] CEREC: A Corpus for Entity Resolution in Email Conversations

### Top 10 frequent entities

- We quantitatively extract the Top 10 frequent entities for each type.
- Sample mailing list: 3gv6

Top 10 occurence for type: LOC

	entity	counts
0	San Francisco	9
1	USA	3
2	Shanghai	2
3	China	2
4	Anaheim	1
5	Tower Hui Hui Deng denghuigmailcom	1
6	Vista level	1
7	Vista Room at the Hilton San Francisco The Vis	1
8	Vista level of Tower	1
9	the Vista Room at the Hilton San Francisco The	1

Top 10	occurence	(pronouns	excluded)	for	type:	Ρ

	entity	counts
0	Teemu	20
1	Cameron	15
2	Jari	11
3	Dan	10
4	Jouni	9
5	Cameron Byrne	9
6	David Crowe	9
7	Brian	8
8	Julien	7
9	Dan Wing	6

<= Extracted person entities align with sender-receiver analysis from meta data.

PER

### Top 10 frequent entities

Top 10 occurence for type: MISC

Top 10 occurence for type: ORG

Top 10 occurence for type: DIG

	entity	counts
0	Internet	4
1	Windows	2
2	RFC	1
3	Internet Protocol	1
4	MacOS	1
5	Windows OS	1
6	IGI	1

	entity	counts
D	UE	34
1	IETE	24
2	GPP	20
3	UEs	17
4	IPvonly	16
5	DS	9
6	PDN	8
7	RFC	8
B	IMHO	7
9	GPP FPC	7

	entity	counts
0	IPv	3
1	DHCPv	1
2	teemusavolainennokiacom	1
3	PGW	1
4	IHdpdGggREhDUFYIHNIcnZIciwgdGhIbiBaGVzZSBdgREh	1
5	ba sis	1
6	withIETFDocs	1
7	listA	1
8	STUNTURN	1
9	PNAT	1

### Pros & Cons

#### Pros:

- Great quantitative tool for analyzing **email bodies** from large scale mailing lists.
- Extract information with types that users define.

### Cons:

- Fine-tuning with labelled data makes results much better. But we don't have ...
- Fixed sets of types.
- Limited information.

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### Knowledge Graphs

- Definition: Network of real-world entities and their relations.
  - Entity extraction; relation extraction.
  - Multiple tasks needed.
- Challenges: Specialized domains.
  - Standards in different domains.
  - No unified schema.
- Applications.
  - Structured data.
  - Connected data.
  - Can be intervened on.



### GPT-3

- Generative Pre-trained Transformers 3
- It is HUGE!
  - GPT-3 has 175 billion parameters. Bert has 110 million parameters.
  - 1,591 x larger than Bert! 100x larger than GPT-2.
- Prompt-engineering with OpenAl's APIs.
  - Task-agnostic.
  - No access to the underlying trained weights.
  - It costs money.

### Knowledge Graph extraction with KGcreator and GPT-3



### Knowledge Graph extraction with KGcreator and GPT-3

	Entity	Туре	
0	Travis O.	PERSON	
1	LAPACK	ORG	
2	LAPACK	ORG	
3	/linalg	GPE	

edge	target_attr	target	source_attr	source	
started	software	linalg	person	i	0
put_effort_into	software	linalg	person	travis o	1
focusing_on	software	atlass	person	i	2
merge_with	software	another lapack	software	lapack	3
write_interface	document	linalgdocsmore_notes	person	i	4
generate_from	programming_language	python	software	fpy	5
use	software	nm	operating_system	unix	6
not_easy	software	nm	operating_system	windows	7
optional_function	software	defaults	software	fpy	8

KGcreator[1]

GPT-3

[1] https://pypi.org/project/kgcreator/

### Natural Language Prompt with One-shot Example

Extract all entities with types and their relations from texts:

John Doe works at Google.

Apple is located in Cupertino.

Results:

Entities:

Entity 1: John Doe Type: Person

Entity 2: Google Type: Company

Entity 3: Apple Type: Company

Entity 4: Cupertino Type: City

Relations:

works\_at(person:john doe,company:google)

located\_in(company:apple, city:cupertino)

Extract all entities with types and their relations from texts:

{Email body}

Results:

### Limitation & Concerns

- Potential privacy and ethical issues.
  - We would like not to send our data to another company.
- It costs more when the amount of emails goes up.
  - For 2 million emails, it will cost ~17,900 USD.
  - It takes ~1 min for processing one API call.
- No control over the model.
  - The results are not deterministic.
  - No access to the underlying weights. No way to debug the model.

### **Future Directions**

- Denoising results given constraints.
- Prompt optimisation.
- Local models that can achieve comparable performance with GPT-3.
  - GPT-3 as a labeler.
  - Hierarchical information extraction.

0 ...

Thank you!

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## ¿QUO VADIS? **UNDER REVIEW** ABV 4.7 % IBU 24

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