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TECHNOLOGY THAT SAVES LIVES

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WHO WE ARE

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THE BORDER

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THE REFUGEE CENTER

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THE HOSPITAL

THE STATE

238 pieces of new regulations in 12 days

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MOURNING

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Our mission:

Grow NGOs effectiveness and response capacity by using the power of technology for good.
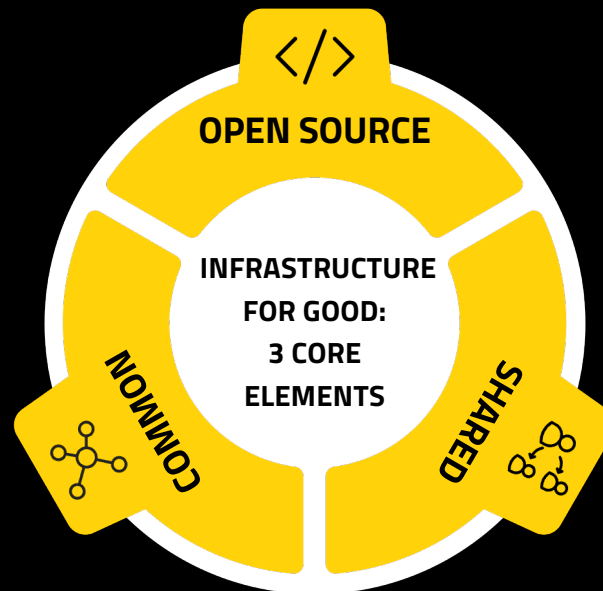
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WHY WE DO THIS

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TAKING CARE OF THE WORLD'S

Infrastructure for good

By **Infrastructure for good** we understand the body of open-source digital solutions that are built and integrated strategically into ecosystems meant to tackle a critical global issue and made available as such on a continuous basis to NGOs to grow their effectiveness and response capacity.

OPEN SOURCE

INFRASTRUCTURE FOR GOOD: 3 CORE ELEMENTS

COMMON

SHARED

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Our Objectives

1. Integrate tech for social good efforts from around the world into a coherent Infrastructure for Good that responds timely to critical global issues.

2. Make sure the vital open-source digital tools that form the Infrastructure for Good are up to standard and do not die out.

3. Ensure equal availability of the Infrastructure for Good around the world.

4. Guarantee equal access of CSOs and affected populations from around the world to the Infrastructure for Good.

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What We Do: Our Process

Harvest needs on topics of critical global concern: civic, humanitarian & environmental

Select open-source digital tools that respond to those needs

Bring tools up to standard & integrate them into the Infrastructure for Good

Co-create & improve

Host all digital solutions that are part of the Infrastructure for Good

Maintain the Infrastructure for Good

Ensure the global use of the Infrastructure components

Grow CSOs capacity to use the tools and communicate them

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✔ **Civic Infrastructure**

Capacity for NGOs
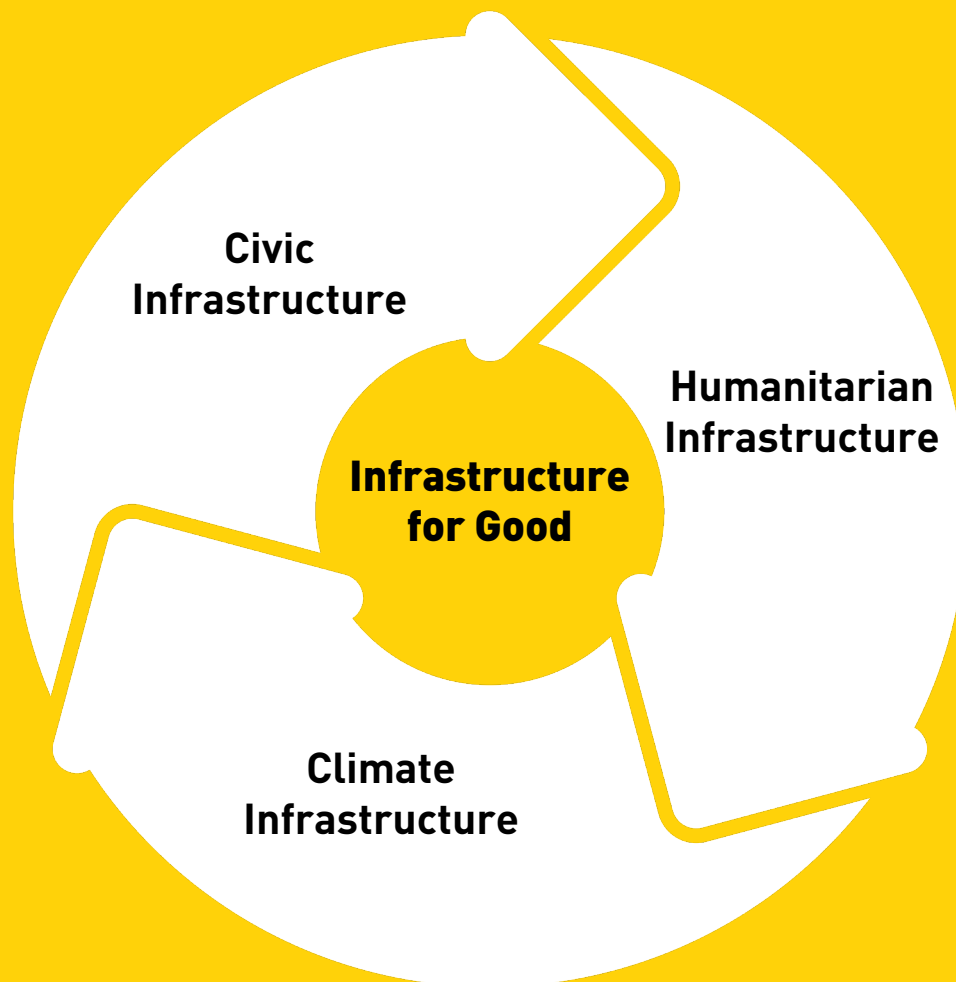Democracy & Transparency
Support for Journalists

✔ **Humanitarian Infrastructure**

Disaster Relief Management
Peace and Protection
Vulnerable Groups

✔ **Climate Infrastructure**

Data Collection
Education and Behavior Change
Conservation

Civic Infrastructure

Humanitarian Infrastructure

Infrastructure for Good

Climate Infrastructure

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What We Work On
Civic Infrastructure: Capacity for NGOs

Everything starts with capacity.

Civil society organizations work every day to make the world around us a bit better. Any problem of theirs becomes ours as well.

We cannot really fight the climate crisis, help the vulnerable or offer timely necessary relief in case of a disaster without strong and efficient civil society organizations. That is why we believe any global effort must start by empowering them with the internal tools they need to be as effective as possible.

From volunteer management, to financial management systems and from supporting their fundraising efforts to offering them day-to-day technical assistance, building the Civic Infrastructure to support those that help all of us is the essential first step in solving the global challenges we are facing.

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What We Work On
Civic Infrastructure:
Democracy & Transparency Improvement

Democratic and open societies create resilient communities that build better and more inclusive mechanisms to solve the crises they face.

We believe that functional democracy and transparency are prerequisites for a just and more developed world. That is why one focus for us is to consolidate and maintain the Civic Infrastructure needed by those activists, civil society organizations and journalists that defend and improve our democracy.

Enabling global access to tools fighting disinformation, supporting election monitoring and assessment, transforming data into information or connecting citizens with digital instruments to make their voices heard will ensure that democracy activists have equal access to the digital toolbox they need to increase their impact.

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What We Work On:
Humanitarian Infrastructure:
Emergency Action

Natural or man-made disaster are a constant of human history. Even though these calamities manifest themselves in the same way everywhere, the capacity to efficiently respond to them is very unequally distributed around the world.

We believe that all communities should have equal access to the Humanitarian Infrastructure that can save their lives in case of a disaster. Moreover, a digital response must be internationally managed. Experience has taught us that support needs to come from outside the impact zone to relieve the pressure from local intervention capacity.

In a disaster situation it is critical to enable immediate access to digital aid management systems, to shelter planning and coordination tools, to data collection apps and to solid information channels. More importantly, prevention and education should be readily available for those most vulnerable to such crises.

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What We Work On:
Humanitarian Infrastructure:
Vulnerable Groups Empowerement

Each and every type of crisis brings along increased vulnerability for certain groups. Global crises are even more unforgiving and create vulnerable groups that transcend national borders.

That is why we have to build and maintain the support mechanisms for the most vulnerable if we are to become truly resilient as communities.

From ensuring access to educational services for vulnerable children, to supporting the fight against domestic violence and human trafficking, up to ensuring access to support for people with disabilities, the chronically ill or elders around the world, a cohesive digital Humanitarian Infrastructure can enable us to truly help at scale.

The urgency of all these crises require a new approach. While these problems could only be addressed in a disconnected manner before, now, by harnessing the power of technology we can ensure a coordinated global response.

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What We Work On:
Climate Infrastructure

Time is running out in responding to the core existential threat humanity is facing: the climate crisis.

Investing in the Civic Infrastructure that supports Humanitarian Assistance or Disaster Relief Management goes a long way to alleviate some of the pain and pressure climate change has been inflicting.

However, the real answer is consolidating disparate efforts from around the world in a co-creation mechanism that engages civic tech makers, experts and stakeholders from around the world in building the digital Civic Infrastructure needed to efficiently respond to the climate crisis.

From better monitoring of pollution and of other contributing factors or effects of climate change, to improving environmental literacy or setting up innovative ways to reduce waste, the smart use of technology at a global scale can save us valuable time.

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Where We Work

Within the next 4 years we will open 5 Regional Hubs (offices) to be able to connect closely with civil society on the ground, harvesting needs and deploying the necessary support to enhance their work. Moreover, the regional hubs will be the force behind the scaling effort, making sure the Infrastructure for Good gets to all those that need it, no matter their geography.

CIVIC LAB	EUROPE HUB	MIDDLE EAST & NORTH AFRICA HUB	AMERICAS HUB	AFRICA HUB	ASIA HUB

In addition to the five Regional Hubs, there is a Civic Lab dedicated to testing different pieces of the Infrastructure for Good. Romania hosts the Civic Lab as it is built on the structure of Code for Romania, the largest builder and maintainer in the tech for social good space and one of the most prolific reusers. In addition, Romania is well known as a testing ground for global social programs as it is a country in the middle in terms of indicators and manifestation of global challenges. Its proximity to 4 geographies (Europe, Middle East, Africa and Asia) and the lack of political impediments are also important assets.

The first two offices will be operational in 2023 and will cover the region of Europe and the piloting capacity. The headquarters and the European Office is based in The Hague and the Civic Lab in Bucharest. The scaling up will continue in the following order: Middle East & Northern Africa, Americas, Africa and Asia.

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Connected by Design to Those We Work to Empower

In order to remain both connected and accountable to the wider community of practice and beneficiaries two separate Advisory Boards will be set-up as part of the Governance Mechanisms.

Makers Advisory Board

An advisory board will be constituted by makers, with 4 civic technologist representatives invited from each of the 5 regions covered as well as the country of residence of the Civic Lab. They will be selected from among the makers of the digital tools that are part of the Civic Infrastructure or from civic technologists with a relevant track record and will serve for a term of 3 years, renowable once.

Subject Matter Experts Advisory Board

An advisory board will be constituted by subject matter experts, with a panel of up to 12 experts selected for each of the 3 topics covered. They will be selected from among leading experts in the field with practical field experience and will serve for a term of 2 years renewable twice. To ensure diversity none of the 5 regions can account for more than 40% of the nationals on the Advisory Board.

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Our Values

1   Build local.
Commit global.

2   Never build tech for tech's sake.

3   Improve, scale & reuse. Don't waste any resources.

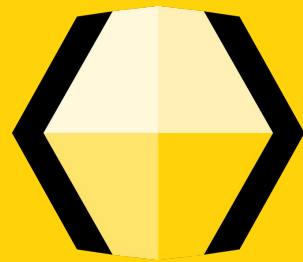**4**   Tech must understand society in order for society to benefit from tech.

5   All CSOs are equally important.

6   Tech for Social Good must always be open source.

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