

Mail Abuse Reporting Format  
Working Group  
Internet-Draft  
Intended status: Standards Track  
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**A DNS TXT Record for Advertising and Discovering Willingness  
to Provide or Receive ARF Reports  
draft-ietf-marf-reporting-discovery-00**

**Abstract**

This document defines a method for network operators to advertise their willingness to send feedback about received email to other parties, and for those other parties to advertise their willingness to receive such feedback.

to receive such feedback.  
parties, and for those other parties to advertise their willingness  
their willingness to send feedback about received email to other  
This document defines a method for network operators to advertise

# draft-ietf-marf- reporting-discovery

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# eases communication

- \* does example.com offer ARF reports?
- \* does example.com want ARF reports?
- \* which report types?
- \* is there a sign-up process?
- \* what's the responsible person's email address?
- \* *et cetera*

# general characteristics

- \* new TXT record published in DNS
  - \* domain/hostname
  - \* domain/hostname referenced by PTR (rDNS)
- \* specify format desired/available
- \* responsible person's email address (optional)
- \* statement of policy (optional)
- \* reference URI (optional)

# feedback consumers

- \* TXT record associated with authenticated domain or source IP (PTR)
- \* policies
  - \* open to reports from all sources
  - \* restricted to reports from their own users
  - \* closed (testing/private)

***when a Consumer requests feedback,  
the Generator can use this record  
to make sure that the feedback  
is going to the correct place.***

# feedback generators

- \* TXT record associated with receiving domain
- \* policies
  - \* open to providing reports to any consumer
  - \* open to providing reports only after an application process is completed
  - \* closed (testing/private)

# reports from end users?

- \* notably different from other scenarios
  - \* harder for MUA to guess relevant domain
  - \* POP/IMAP/other
  - \* message format (ARF, raw)
- \* *removed from draft, available for future work*

# next steps

- \* continue iterating & improving
- \* submit for IETF approval by September 2011



draft-ietf-marf-  
**reporting-discovery**

Network Working Group  
Internet-Draft  
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**Redaction of Potentially Sensitive Data from Mail Abuse Reports**  
**draft-jdfalk-marf-redaction-00**

**Abstract**

Email messages often contain information which might be considered private or sensitive, per either regulation or social norms. When such a message becomes the subject of a report intended to be shared with other entities, the report generator may wish to redact or elide the sensitive portions of the message. This memo suggests one method for doing so effectively.

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the sensitive portions of the message. This memo suggests one method  
with other entities, the report generator may wish to redact or elide  
also a message becomes the subject of a report intended to be shared  
with other entities, per either regulation or social norms. When

# draft-jdfalk-marf- redaction

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# the usual arguments

- ✱ removing *any* information from the message/rfc822 portion of an ARF report reduces the usefulness of the report
- ✱ removing *some* information from the message/rfc822 portion of an ARF report is required under privacy laws in some jurisdictions

# inescapable truth

- \* redaction happens today
- \* redaction will continue to happen
- \* *this doesn't only apply to ARF*

# next steps

- \* copied from *draft-ietf-marf-dkim-reporting*
- \* seeking additional descriptions of *currently existing* practices
- \* could merge into larger MARF BCP

draft-jdfalk-marf-  
redaction







- \* global trade association, consisting of:
  - \* major mailbox providers
  - \* anti-spam & security vendors
  - \* email service providers
  - \* related companies & organizations
- \* <http://www.maawg.org/about/roster>



- \* ARF started within MAAWG
  - \* spun off in 2005, moved to IETF in 2010
- \* *all* of the largest ARF generators are members
- \* *nearly all* members who send bulk email are ARF consumers



- \* not a technical standards organization
- \* *this is the first experiment with publishing a MAAWG document as an IETF standard*

# contents

## 3. Mailbox Providers and Feedback Providers

3.1. Benefits of Providing Feedback

3.2. Collecting Complaints

3.3. Creating Reports

3.4. Policy Concerns

3.5. Handling Requests to Receive Feedback

3.6. Ongoing Maintenance

# contents

## 4. Feedback Consumers

### 4.1. Preparation

### 4.2. What You'll Receive

### 4.3. Handling Feedback Messages

### 4.4. Automatically Handling an Incoming Feedback Stream

# appendices

## A. Abuse Reporting Format (ARF)

### A.1. A Brief History

### A.2. Structure of an ARF Message

## B. Using DKIM to Route Feedback

## C. Unsolicited Feedback

# next steps

- ✱ decide what to do with this draft
  1. publish as-is, without changes
  2. suggest changes to MAAWG
  3. write a new BCP, inspired by MAAWG's
- ✱ *MARF charter says an "ARF guidelines document" was due September 2010*



draft-jdfalk-  
maawg-cfbibcp

<http://tools.ietf.org/wg/marf/>