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Sarah Banks  
Aerohive Networks  
Fernando Calabria  
Cisco  
Gery Czirjak  
Ramdas Machat  
Juniper  
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ISSU Benchmarking Methodology  
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## Abstract

Modern forwarding devices attempt to minimize any control and data plane disruptions while performing planned software changes, by implementing a technique commonly known as an In Service Software Upgrade (ISSU).

This document specifies a set of common methodologies and procedures designed to characterize the overall behavior of a Device Under Test (DUT) subject to an ISSU event.

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## 1. Introduction

ISSU is a technique implemented by forwarding devices to upgrade or downgrade from one software version to another as applicable. The end goal of the entire process is to minimize downtime and/or degradation of service. The ISSU operation may apply in terms of an atomic version change of the entire system software or it may be applied in a more modular sense such as for a patch or maintenance upgrade. The procedure described herein may be used to verify either approach, as may be supported by the vendor hardware and software.

In support of this document, a set of expectations for an ISSU operation can be summarized as follows:

- the software is successfully migrated, from one version to a successive version;
- there are no control plane interruptions throughout the process. That is, the upgrade/downgrade could be accomplished while the device remains "in service". It is noted however, that most service providers will still undertake such actions in a maintenance window (even in redundant environments) to minimize any risk;
- interruptions to the forwarding plane are expected to be minimal to none;
- the total time to accomplish the upgrade is minimized, again to reduce potential network outage exposure (e.g. an external

failure event might impact the network as it operates with reduced redundancy)

This document provides a set of procedures to characterize a given product's ISSU behavior, from the perspective of meeting the above expectations.

Different hardware configurations may be expected to be benchmarked, but a typical configuration for a forwarding device that supports ISSU consists of at least one pair of Routing Processors (RP's) that may operate in a redundant fashion, and single or multiple Forwarding Engines (Line Cards) that may or may not be redundant, as well as fabric cards or other components as applicable. However, this does not preclude the possibility that a device in question can perform ISSU functions through the operation of independent process components, which may be upgraded without impact to the overall operation of the device. As an example, perhaps the software module involved in SNMP functions can be upgraded without impacting other operations.

The concept of a multi-chassis deployment may also be characterized by the current set of proposed methodologies, but the implementation specific details (i.e. process placement and others) are beyond the scope of the current document.

Since most modern forwarding devices, where ISSU would be applicable, do consist of redundant RP's and hardware-separated control plane and data plane functionality, this document will focus on methodologies which would be directly applicable to those platforms. It is anticipated that the concepts and approaches described herein may be readily extended to accommodate other device architectures as well.

## 2. Conventions used in this document

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in RFC-2119 [RFC2119].

In this document, these words will appear with that interpretation only when in ALL CAPS. Lower case uses of these words are not to be interpreted as carrying RFC-2119 significance.

In this document, the characters ">>" preceding an indented line(s) indicates a compliance requirement statement using the key words listed above. This convention aids reviewers in quickly identifying or finding the explicit compliance requirements of this RFC.

### 3. Generic ISSU process, phased approach.

ISSU may be viewed as the behavior of a device when exposed to a planned change in its software functionality. This may mean changes to the core operating system, separate processes or daemons or even of firmware logic in programmable hardware devices (e.g. CPLD/FPGA). The goal of an ISSU implementation is to permit such actions with minimal or no disruption to the primary operation of the device in question.

ISSU may be user initiated through direct interaction with the device or activated through some automated process on a management system or even on the device itself. For the purposes of this document, we will focus on the model where the ISSU action is initiated by direct user intervention.

The ISSU process can be viewed as a series of different phases or activities, as defined below. For each of these phases, the test operator MUST record the outcome as well as any relevant observations (defined further in the present document). Note that, a given vendor implementation may or may not permit the abortion of the in-progress ISSU at particular stages. There may also be certain restrictions as to ISSU availability given certain functional configurations (for example, ISSU in the presence of BiDirectional Failure Detection (BFD) [RFC 5880] may not be supported. It is incumbent upon the test operator to ensure that the DUT is appropriately configured to provide the appropriate test environment as needed. As with any properly orchestrated test effort, the test plan document should reflect these and other relevant details and SHOULD be written with close attention to the expected production-operating environment. The combined analysis of the results of each phase will characterize the overall ISSU process with the main goal of being able to identify and quantify any disruption in service

(from the data and control plane perspective) allowing operators to plan their maintenance activities with greater precision.

The generic ISSU process can be viewed as a series of the following phases:

### 3.1. Software Download

In this first phase, the requested software package may be downloaded to the router and is typically stored onto a device. This process may be performed automatically by the router as part of the upgrade process, or it may be initiated separately. Such separation allows an administrator to download the new code inside or outside of a maintenance window; it is anticipated that downloading new code and saving it to disk on the router will not impact operations. In the case where the software can be downloaded outside of the actual upgrade process, the administrator SHOULD do so; downloading software can skew timing results based on factors that are often not comparative in nature. Internal compatibility verification may be performed by the software running on the DUT, to verify the checksum of the files downloaded as well as any other pertinent checks. Depending upon vendor implementation, these mechanisms may extend to include verification that the downloaded module(s) meet a set of identified pre-requisites such as hardware or firmware compatibility or minimum software requirements. Where such mechanisms are made available by the product, they should be verified, by the tester, with the perspective of avoiding operational issues in production. Verification should include both positive verification (ensuring that an ISSU action should be permitted) as well as negative tests (creation of scenarios where the verification mechanisms would report exceptions).

### 3.2. Software Staging

In this second phase, the requested software package is loaded into the pertinent components of a given forwarding device (typically the RP in standby state). Internal compatibility verification may be performed by the software running on the DUT, as part of the upgrade process itself, to verify the checksum of the files downloaded as well as any other pertinent checks. Depending upon vendor implementation, these mechanisms may extend to include verification that the downloaded module(s) meet a set of identified pre-requisites such as hardware or firmware compatibility or minimum

software requirements. Where such mechanisms are made available by the product, they should be verified, by the tester, with the perspective of avoiding operational issues in production. In this case, the execution of these checks is within scope of the upgrade time, and SHOULD be included in the testing results. Once the new software is downloaded to the pertinent components of the DUT, the upgrade begins and the DUT begins to prepare itself for upgrade. Depending on the vendor implementation, it is expected that redundant hardware pieces within the DUT are upgraded, including the backup or secondary RP.

### 3.3. Upgrade Run

In this phase, the secondary RP takes over, forcing the RP which was previously designated as primary, to adopt the standby role. At this point, the new primary RP drives the required updates to other specific components and forces warm-updates or re-initializations with the new software, as applicable. In addition, the now-standby RP will be updated with the desired software.

This is the critical phase of the ISSU, where the control plane should not be impacted and any interruptions to the forwarding plane should be minimal to none.

For some implementations, the above two steps may be concatenated into one monolithic operation. In such case, the calculation of the respective ISSU time intervals may need to be adapted accordingly. If any control or data plane interruptions occur, it is expected to be observed and recorded within this stage.

### 3.4. Upgrade Acceptance

In this phase, the new version of software MUST be running in all the physical nodes of the logical forwarding device. (RP's and LC's as applicable). At this point, configuration control is returned to the operator and normal device operation i.e. outside of ISSU-oriented operation, is resumed.

#### 4. Test Methodology

As stated by <http://tools.ietf.org/wg/bmwg/draft-ietf-bmwg-2544-as/> (when it becomes an RFC) The Test Topology Setup must be part of an ITE (Isolated Test Environment)

The reporting of results MUST take into account the repeatability considerations from Section 4 of [RFC2544]. It is RECOMMENDED to perform multiple trials and report average results. The results are reported in a simple statement including the measured frame loss and ISSU impact times.

##### 4.1 Test Topology

The hardware configuration of the DUT (Device Under test) MUST be identical to the one expected to be or currently deployed in production in order for the benchmark to have relevance. This would include the number of RP's, hardware version, memory and initial software release, any common chassis components, such as fabric hardware in the case of a fabric-switching platform and the specific LC's (version, memory, interfaces type, rate etc.)

For the Control and Data plane, differing configuration approaches MAY be utilized. The recommended approach relies on "mimicking" the existing production data and control plane information, in order to emulate all the necessary Layer1 through Layer3 and, if appropriate, upper layer characteristics of the network, as well as end to end traffic/communication pairs. In other words, design a representative load model of the production environment and deploy a collapsed topology utilizing test tools and/or external devices, where the DUT will be tested. Note that, the negative impact of ISSU operations is likely to impact scaled, dynamic topologies to a greater extent than simpler, static environments. As such, this methodology is advised for most test scenarios.

The second, more simplistic approach is to deploy an ITE "Isolated Testing Environment" as described in some of the existing standards for benchmarking methodologies (e.g. RFC2544/RFC6815) in which end-points are "directly" connected to the DUT. In this manner control plane information is kept to a minimum (only connected interfaces) and only a basic data plane of sources and destinations is applied. If this methodology is selected, care must be taken to understand that the systemic behavior of the ITE may not be identical to that



experienced by a device in a production network role. That is, control plane validation may be minimal to none if this methodology is employed. It may be possible to perform some degree of data plane validation with this approach.

#### 4.2 Load Model

In consideration of the defined test topology, a load model must be developed to exercise the DUT while the ISSU event is introduced. This applied load should be defined in such a manner as to provide a granular, repeatable verification of the ISSU impact on transit traffic. Sufficient traffic load (rate) should be applied to permit timing extrapolations at a minimum granularity of 100 milliseconds e.g. 100Mbps for a 10Gbps interface. The use of steady traffic streams rather than bursty loads is preferred to simplify analysis. The traffic should be patterned to provide a broad range of source and destination pairs, which resolve to a variety of FIB (forwarding information base) prefix lengths. If the production network environment includes multicast traffic or VPN's (L2, L3 or IPsec) it is critical to include these in the model.

For mixed protocol environments (e.g. IPv4 and IPv6), frames SHOULD be distributed between the different protocols. The distribution SHOULD approximate the network conditions of deployment. In all cases, the details of the mixed protocol distribution MUST be included in the reporting.

It is recommended that an NMS system be deployed, preferably similar to that utilized in production. This will allow for monitoring of the DUT while it is being tested both in terms of supporting the system resource impact analysis as well as from the perspective of detecting interference with non-transit (management) traffic as a result of the ISSU operation. Additionally, a DUT management session other than snmp-based, typical of usage in production, should be established to the DUT and monitored for any disruption.

It is suggested that the actual test exercise be managed utilizing direct console access to the DUT, if at all possible to avoid the possibility that a network interruption impairs execution of the test exercise.

All in all, the load model should attempt to simulate the production network environment to the greatest extent possible in order to maximize the applicability of the results generated.

## 5. ISSU Test Methodology

As previously described, for the purposes of this test document, the ISSU process is divided into three main phases. The following methodology assumes that a suitable test topology has been constructed per section 4. A description of the methodology to be applied for each of the above phases follows:

### 5.1 Pre-ISSU recommended verifications

Verify that enough hardware and software resources are available to complete the Load operation (enough disk space)

Verify that the redundancy states between RPs and other nodes are as expected (e.g. redundancy on, RP's synchronized)

Verify that the device, if running NSR capable routing protocols, is in a "ready" state; that is, that the sync between RPs is complete and the system is ready for failover, if necessary.

Gather a configuration snapshot of the device and all of its applicable components

Verify that the node is operating in a "steady" state (that is, no critical or maintenance function is being currently performed)

Note any other operational characteristics that the tester may deem applicable to the specific implementation deployed.

### 5.2 Software Staging

Establish all relevant protocol adjacencies and stabilize routing within the test topology. In particular, ensure that the scaled levels of the dynamic protocols are dimensioned as specified by the test topology plan.

Clear relevant logs and interface counters to simplify analysis. If possible, set logging timestamps to a highly granular mode. If the topology includes management systems, ensure that the appropriate polling levels have been applied, sessions established and that the responses are per expectation.

Apply the traffic loads as specified in the load model previously developed for this exercise.

Document an operational baseline for the test bed with relevant data supporting the above steps (include all relevant load characteristics of interest in the topology e.g. routing load, traffic volumes, memory and CPU utilization)

Note the start time (T0) and begin the code change process utilizing the appropriate mechanisms as expected to be used in production (e.g. active download with TFTP/FTP/SCP/etc. or direct install from local or external storage facility). In order to ensure that ISSU process timings are not skewed by the lack of a network wide synchronization source, the use of a network NTP source is encouraged.

Take note of any logging information and command line interface (CLI) prompts as needed (this detail will be vendor-specific). Respond to any DUT prompts in a timely manner.

Monitor the DUT for the reload of secondary RP to the new software level. Once the secondary has stabilized on the new code, note the completion time. The duration of these steps will be logged as "T1".

Review system logs for any anomalies, check that relevant dynamic protocols have remained stable and note traffic loss if any. Verify that deployed management systems have not identified any unexpected behavior.

### 5.3 Upgrade Run

The following assumes that the software load step and upgrade step are discretely controllable. If not, maintain the afore-mentioned timer and monitor for completion of the ISSU as described below.

Note the start time and initiate the actual upgrade procedure. Monitor the operation of the secondary route processor while it initializes with the new software and assumes mastership of the DUT.

At this point, pay particular attention to any indications of control plane disruption, traffic impact or other anomalous behavior. Once the DUT has converged upon the new code and returned to normal operation note the completion time and log the duration of this step as T2.

Review the syslog data in the DUT and neighboring devices for any behavior, which would be disruptive in a production environment (linecard reloads, control plane flaps etc.). Examine the traffic generators for any indication of traffic loss over this interval. If the Test Set reported any traffic loss, note the number of frames lost as "TP\_frames". If the test set also provides outage duration, note this as TP\_time (alternatively this may be calculated as TP/offered pps (packets per second) load).

Verify the DUT status observations as per any NMS systems managing the DUT and its neighboring devices. Document the observed CPU and memory statistics both during the ISSU upgrade event and after and ensure that memory and CPU have returned to an expected (previously baselined) level.

#### 5.4 Post ISSU verifications

The following describes a set of post-ISSU verification tasks, that are not directly part of the ISSU process, but are recommended for execution in order to validate a successful upgrade;

- . Configuration delta analysis

- o Examine the post-ISSU configurations to determine if any changes have occurred either through process error or due to differences in the implementation of the upgraded code
- . Exhaustive control plane analysis
  - o Review the details of the RIB and FIB to assess whether any unexpected changes have been introduced in the forwarding paths
- . Verify that both RPs are up and that the redundancy mechanism for the control plane is enabled and fully synchronized.
- . Verify that no control plane (protocol) events or flaps were detected
- . Verify that no L1 and or L2 interface flaps were observed
- . Document the hitless operation or presence of an outage based upon the counter values provided by the Test Set

## 6 ISSU Abort and Rollback

Where a vendor provides such support, the ISSU process could be aborted for any reason by the operator. However, the end results and behavior may depend on the specific phase where the process was aborted. While this is implementation dependent, as a general recommendation, if the process is aborted during the "Software Download" or "Software Staging" phases, no impact to service or device functionality should be observed. In contrast, if the process is aborted during the "Upgrade Run" or "Upgrade Accept" phases, the system may reload and revert back to the previous software release and as such, this operation may be service affecting.

Where vendor support is available, the abort/rollback functionality should be verified and the impact, if any, quantified generally following the procedures provided above.

## 7 Final Report - Data Presentation - Analysis

All ISSU impact results are summarized in a simple statement describing the "ISSU Disruption Impact" including the measured frame loss and impact time, where impact time is defined as the time frame determined per the TP reported outage. These are considered to be the primary data points of interest.

However, the entire ISSU operational impact should also be considered in support of planning for maintenance and as such, additional reporting points are included.

Software download/secondary update	T1
Upgrade/Run	T2
ISSU Traffic Disruption (Frame Loss)	TP_frames
ISSU Traffic Impact Time (milliseconds)	TP Time
ISSU Housekeeping Interval	T3
(Time for both RP's up on new code and fully synced - Redundancy restored)	
Total ISSU Maintenance Window	T4 (sum of T1+T2+T3)

The results reporting MUST provide the following information:

- . DUT hardware and software detail
- . Test Topology definition and diagram (especially as related to the ISSU operation)
- . Load Model description including protocol mixes
- . Time Results as per above
- . Anomalies Observed during ISSU
- . Anomalies Observed in post-ISSU analysis

It is RECOMMENDED that the following parameters be reported in these units:

Parameter	Units or Examples
Traffic Load	Frames per second and bits per Second
Disruption (average)	Frames
Impact Time (average)	Milliseconds
Number of trials	Integer count
Protocols	IPv4, IPv6, MPLS, etc.
Frame Size	Octets
Port Media	Ethernet, Gigabit Ethernet (GbE), Packet over SONET (POS), etc.
Port Speed	10 Gbps, 1 Gbps, 100 Mbps, etc.
Interface Encap.	Ethernet, Ethernet VLAN, PPP, High-Level Data Link Control (HDLC), etc.

Document any configuration deltas, which are observed after the ISSU upgrade has taken effect. Note differences, which are driven by changes in the patch or release level as well as items which are aberrant changes due to software faults. In either of these cases, any unexpected behavioral changes should be analyzed and a determination made as to the impact of the change (be it functional variances or operational impacts to existing scripts or management mechanisms).

## 8 Security Considerations

None at this time.

## 9 IANA Considerations

None at this time.

## 10 Conclusions

None at this time.

## 11 References

### 11.1 Normative References

- [1] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", BCP 14, RFC 2119, March 1997.
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#### Authors' Addresses

Sarah Banks  
Aerohive Networks  
Email: [sbanks@aerohive.com](mailto:sbanks@aerohive.com)

Fernando Calabria  
Cisco Systems  
Email: [fc calabri@cisco.com](mailto:fc calabri@cisco.com)

Gery Czirjak  
Juniper Networks  
Email: [gczirjak@juniper.net](mailto:gczirjak@juniper.net)

Ramdas Machat  
Juniper Networks  
Email: [rmachat@juniper.net](mailto:rmachat@juniper.net)

