# The Tension Between High Video Rate and No Rebuffering

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## **Outline**

- How does streaming video work today?
  - Video streaming over HTTP
  - Video rate selection over HTTP
  - The goals of rate selection
- The tension between the goals
- Initial thoughts on how to break the tension

# Video is the BIG thing on the Internet

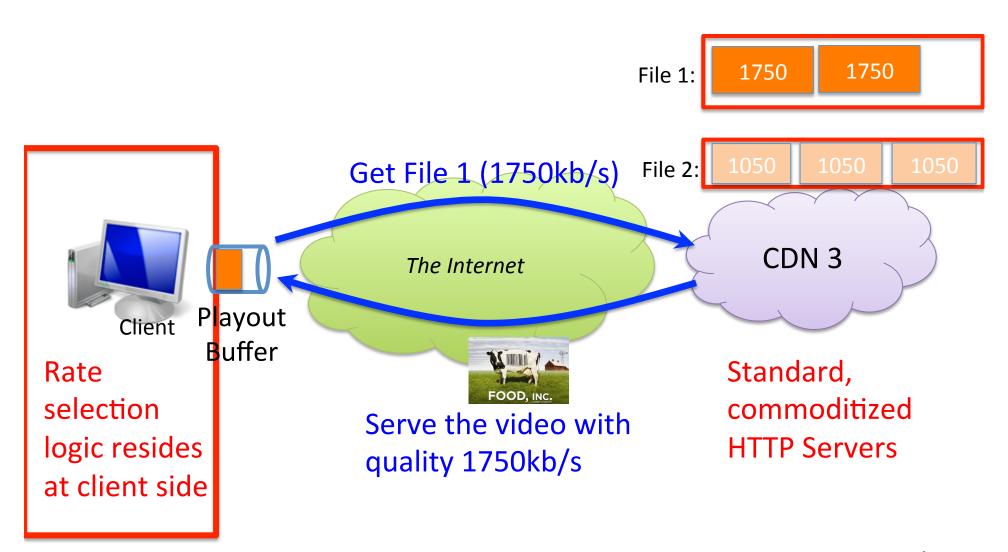




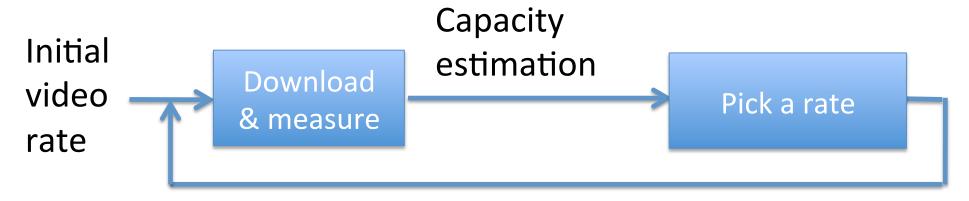


- Video is more than 50% of peak traffic in the US
- Trend: Streaming over HTTP
  - Content Distribution Networks (CDNs)
    - Well-provisioned HTTP servers at the edge of the Internet
    - Cheap (1-2 cents per GB in 2013)
  - Firewall friendliness

#### How does rate selection over HTTP work?



## The Rate Selection Process



Video rate for the next video segment

### The Common Goals

- 1. Achieve the highest possible video rate
  - Video rate represents video quality
- 2. Avoid "rebuffer" as much as possible
  - "Rebuffer" means under-running playout buffer
    - Unavoidable: Network or Service Outage
      - Necessary rebuffers
    - Avoidable: Requesting a video rate that is too high
      - Unnecessary rebuffers

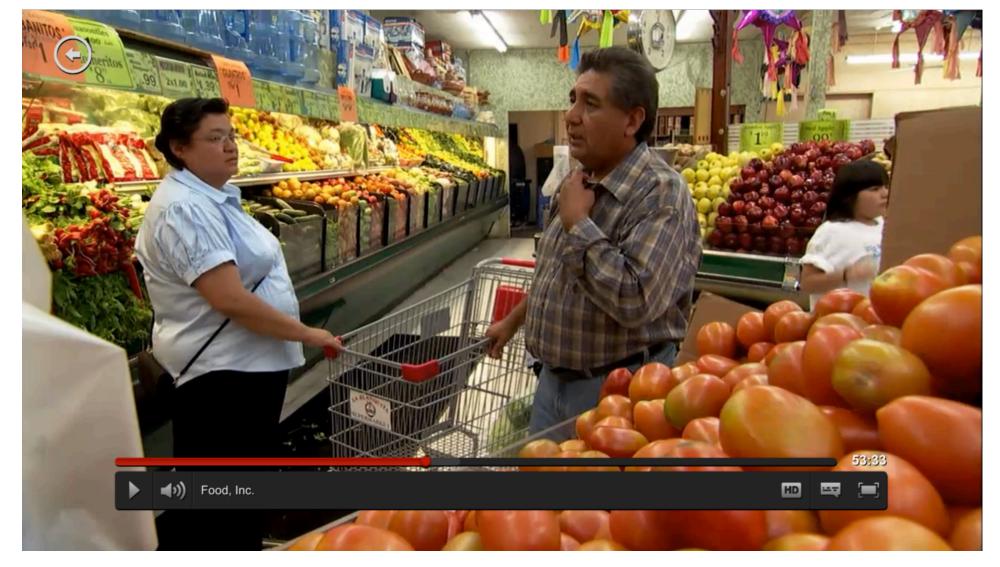
### The Tension Between The Goals

- The actual capacity is unknown and varies
  - Accurate estimation is hard
- Underestimate the capacity
  - Picking a rate that is too low
  - leads to sub-optimal video quality (Fail Goal #1!)
- Over-estimate the capacity
  - Picking a rate that is too high
  - leads to rebuffering (Fail Goal #2!)



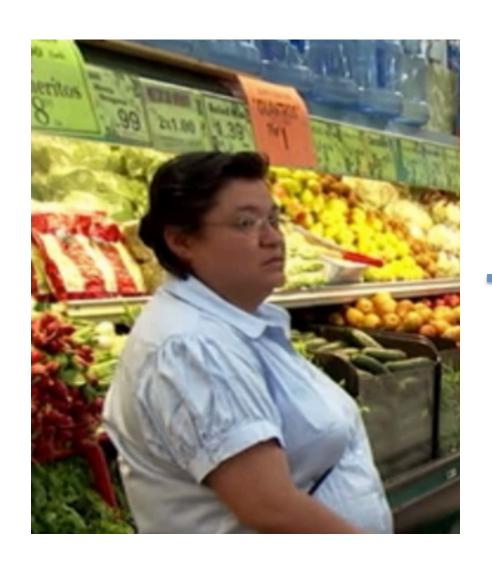


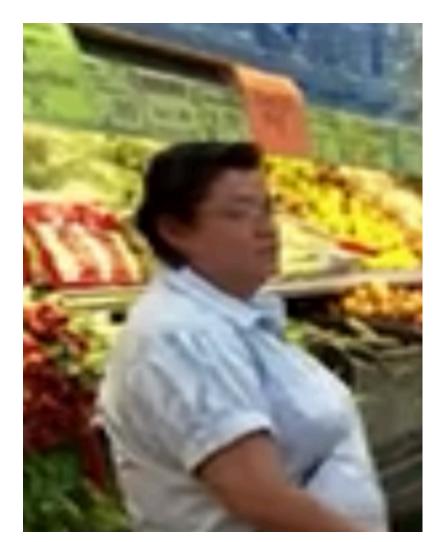




Before download started





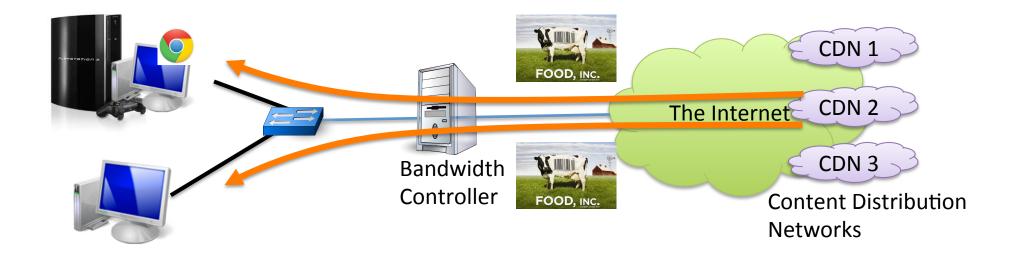


# What happened?

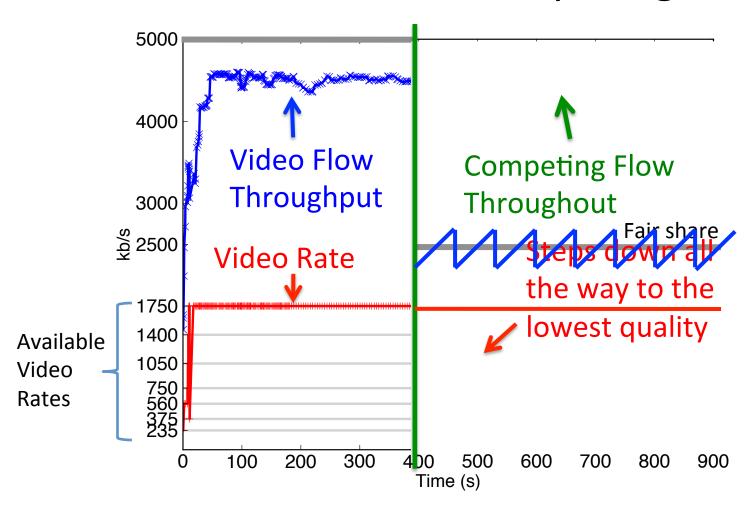
- Both the download and video are over HTTP
  - TCP shares my home link equally among all flows

What is the problem?

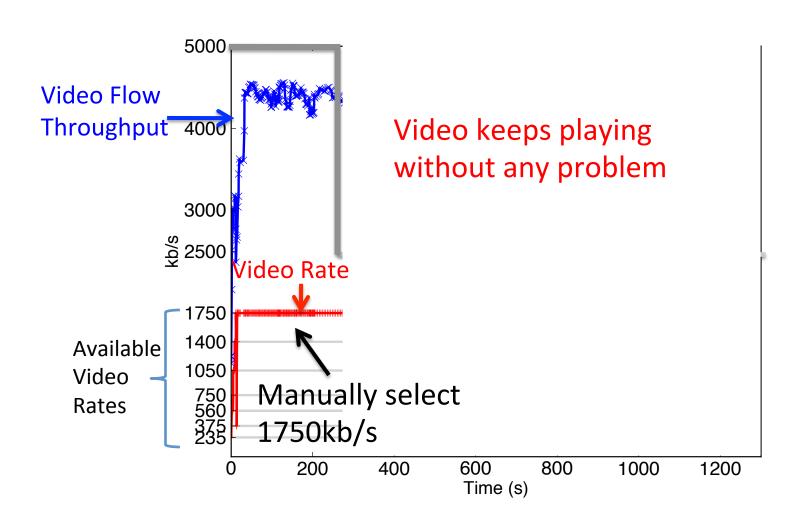
# **Experiment Setup**



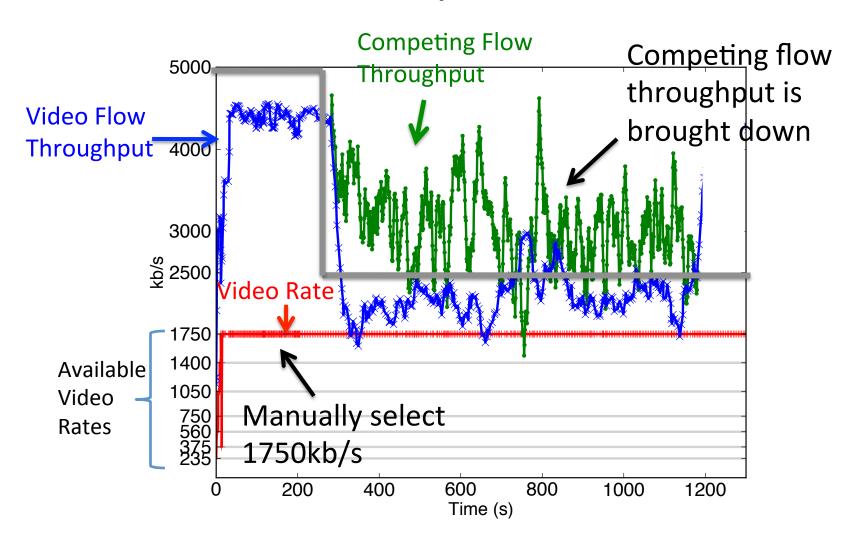
# Video Rate in the Presence of a Competing Flow



# What If we manually select a video rate?

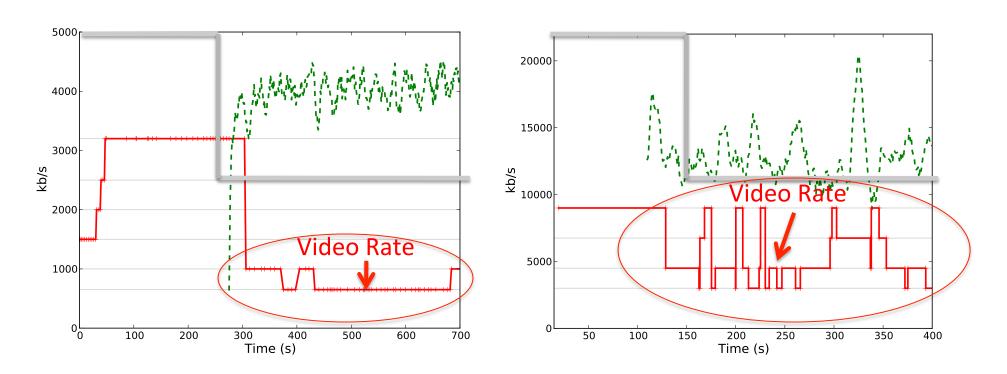


# What If we manually select a video rate?



## Not Just One Service's Problem

- This happens in all the three services we measured
  - Hulu, Netflix and Vudu



### The Problem

Video client ends up with much less throughput than its fair share

It picks a video rate that is much too low

Why?

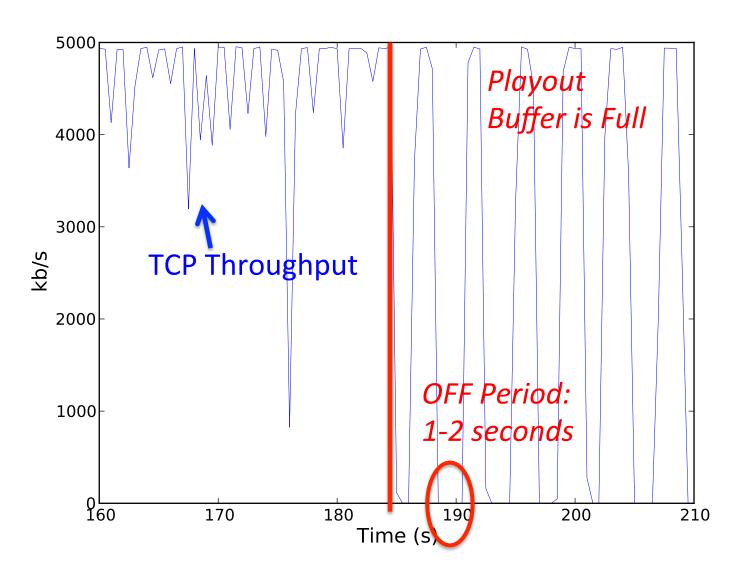
### The Rate Selection Process



Video rate for the next video segment

# What goes wrong?

# TCP Throughput of the Video Flow

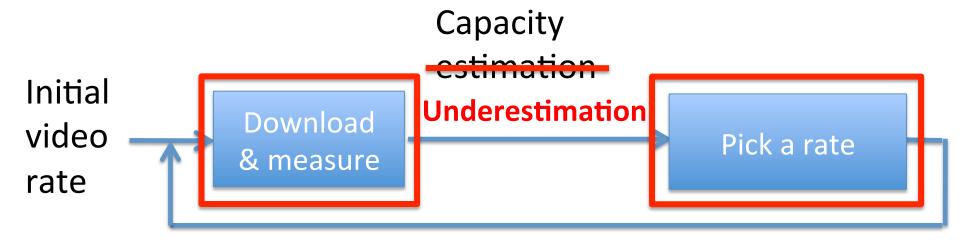


# Impact of OFF period on TCP

- TCP sender resets its congestion window
  - When idle more than one RTO (200ms)
  - Slow-start restart, RFC 2581/5681
  - Linux 3.x (tcp output.c, line 163)
- Throughput will be affected
  - Worse with a competing flow
    - Experience packet loss during slow start

50% of the segments get < 1.8Mb/s (Fair Share is 2.5Mb/s)

### The Rate Selection Process

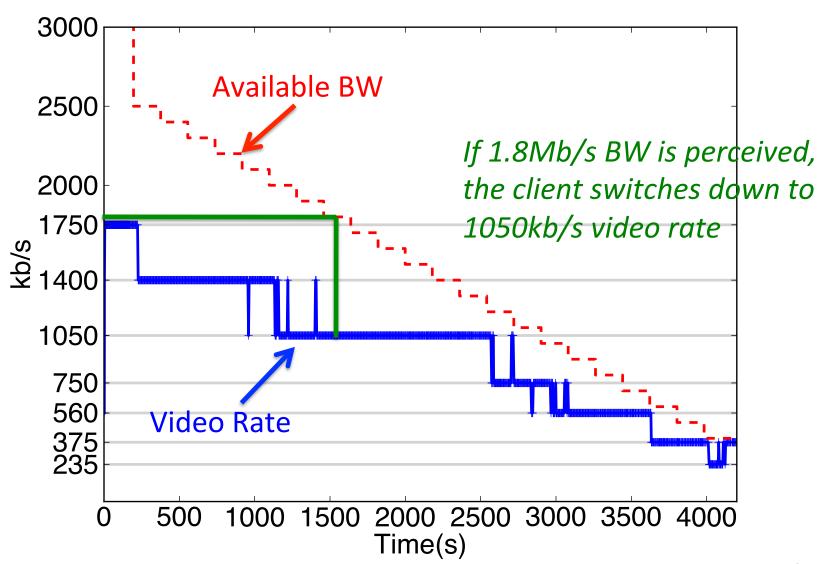


Video rate for the next video segment

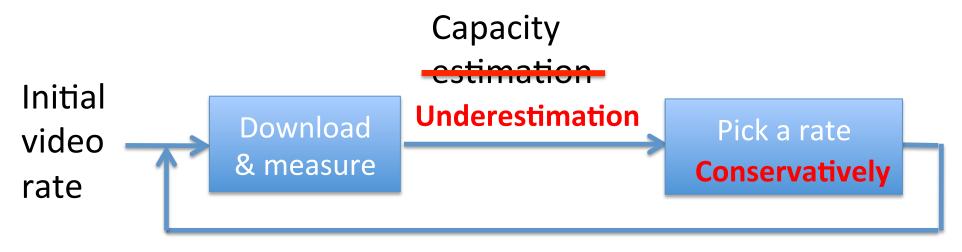
If perceived 1.8 Mb/s, which video rate would it pick?

1750 kb/s? 1400 kb/s? Even lower?

### Conservative Rate Selection



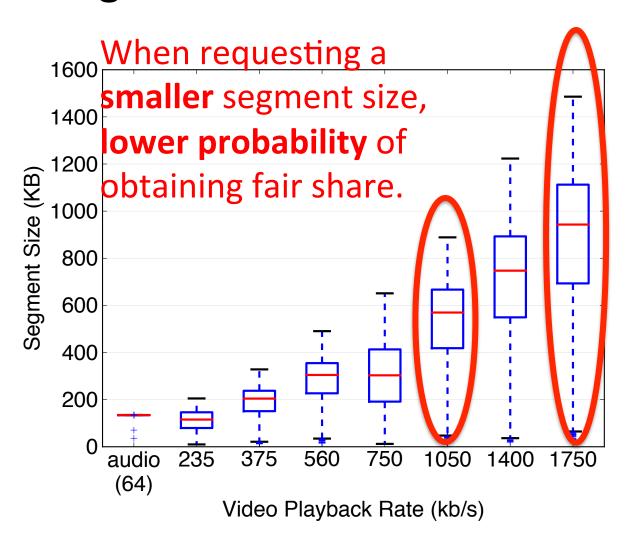
### The Rate Selection Process



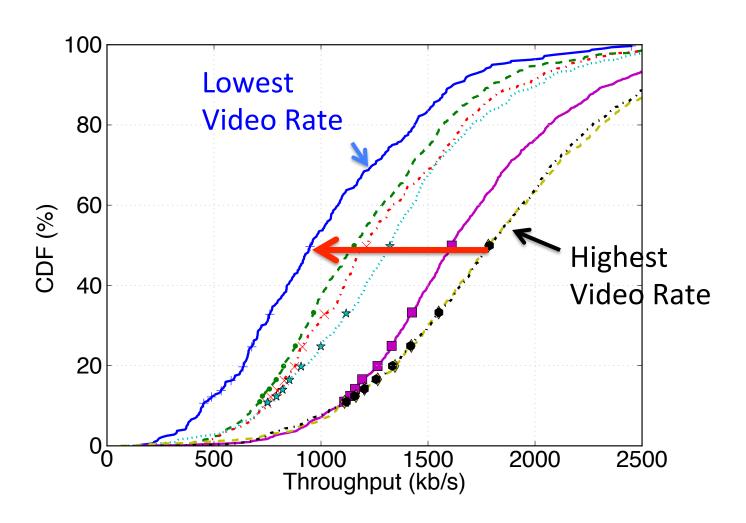
Video rate for the next video segment

Is there any consequence of being conservative?

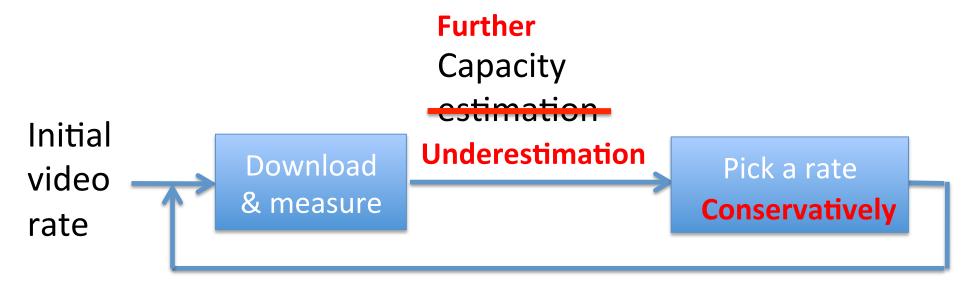
# Smaller Segment Size for Lower Video Rate



# Lower video rate leads to further bandwidth underestimation



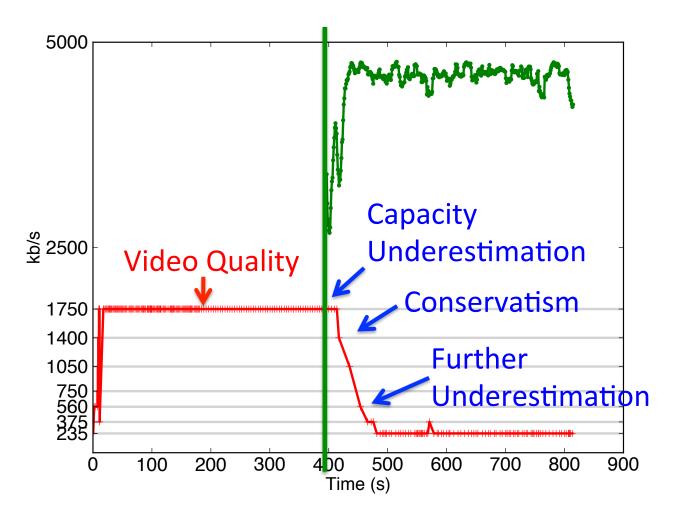
### The Rate Selection Process



Video rate for the next video segment

Request for a smaller segment

# The Complete Story



Being conservative can trigger a vicious cycle! 26

But the available capacity is unknown & varies,

So being conservative is understandable.

Although this leads to sub-optimal quality (Fails Goal #1),

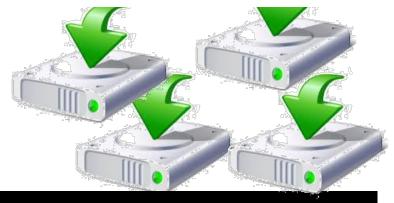
at least it will avoid rebuffer (Goal #2) ...

Right?

### The Tension Between The Goals

- The actual capacity is unknown and varies
  - Accurate estimation is hard
- Underestimate the capacity
  - Picking a rate that is too low
  - leads to sub-optimal video quality
- Over-estimate the capacity
  - Picking a rate that is too high
  - leads to rebuffering



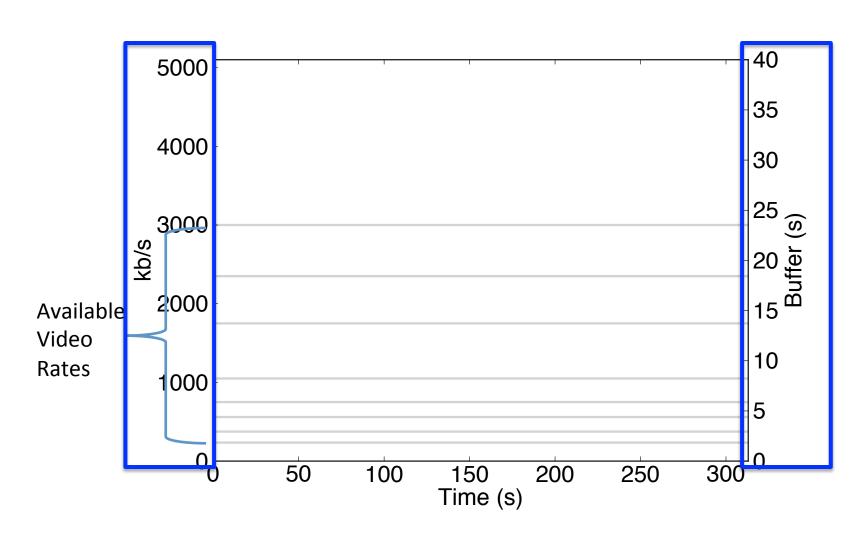




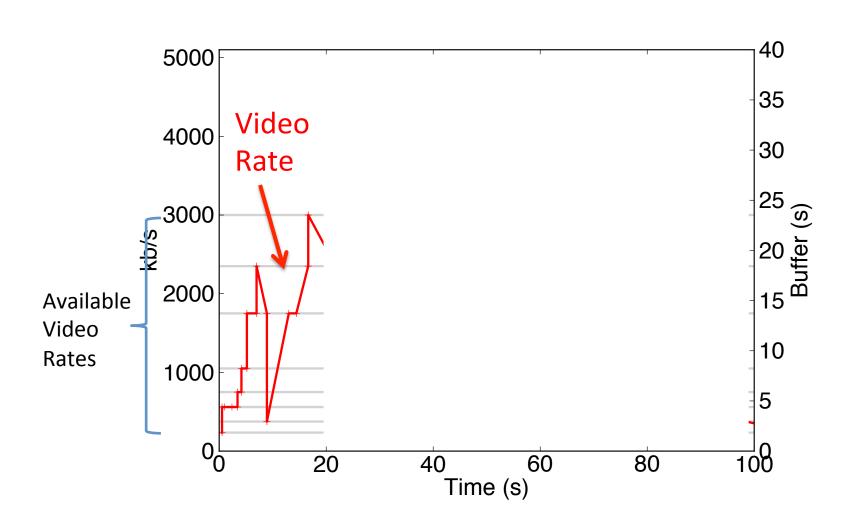
# What happened?



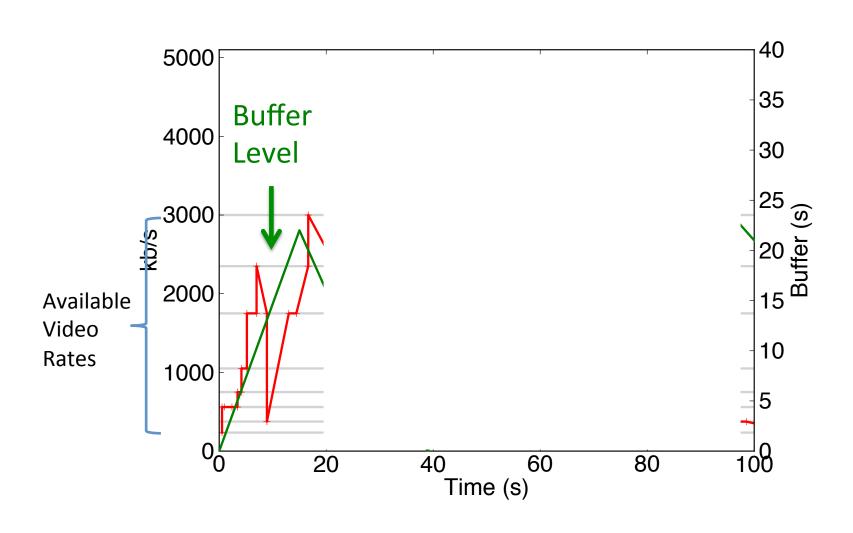
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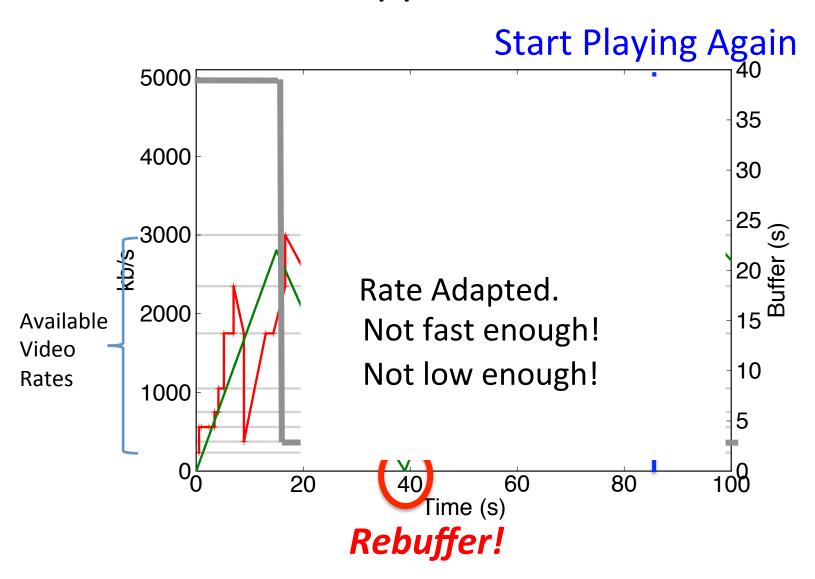
# What happened? – Cont.



# What happened? – Cont.



# What happened? – Cont.



# Why did the stream rebuffer?

- Capacity is estimated by weighted average of recent throughput
- The drop of the actual capacity does not reflect on the estimation until later
- Request a higher rate than it should
- End up under-running the buffer

## Rebuffer!

# Why does the tension exist?

- Under-estimate the capacity
  - Picking a rate lower than the actual capacity
  - leads to sub-optimal video quality (Fail Goal #1!)
- Over-estimate the capacity
  - Picking a rate higher than the actual capacity
  - leads to rebuffering (Fail Goal #2!)
- To break the tension
  - Need accurate capacity estimation

Why the tension exists?

# Why does the tension exist?

- Pick video rate based on capacity estimation
  - The actual capacity is unknown and varies
  - The estimation never equals to the actual capacity
- The same algorithm can both under-estimate and over-estimate the capacity

What if....

Pick the video rate based on something we know:

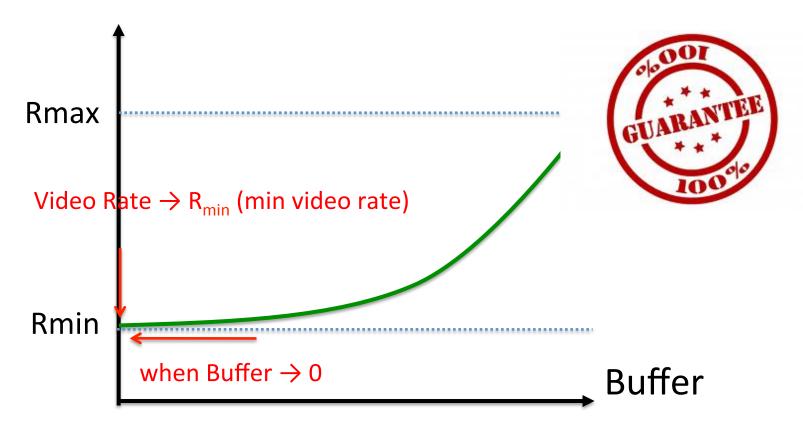
The Playout Buffer

Can we break the tension?

## Break the Tension — Goal #1

- To achieve the highest possible video rate:
  - Need to fully utilize the capacity
    - Avoid ON/OFF behavior
    - Unless we have more capacity than we need
- Request for the highest video rate before the buffer is full
  - Playout Buffer will only be full:
    - When the capacity is larger than the highest video rate
    - Have more capacity than needed
  - Fully utilize the bandwidth
  - Average video rate = Average throughput

## Goal #2: Avoid Rebuffers



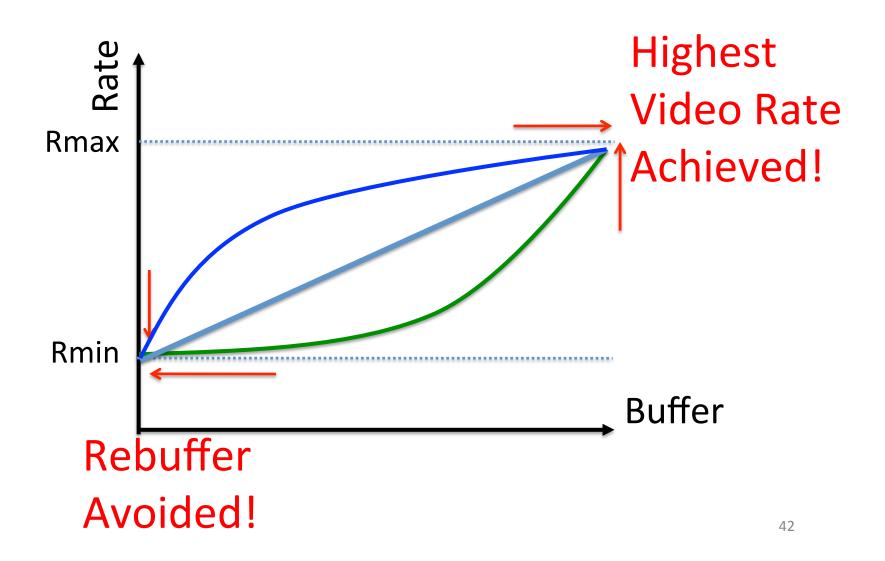
As long as Capacity  $> R_{min}$ , Buffer will grow.

Never Unnecessarily Rebuffer!

## Break the Tension — Goal #1

- To avoid rebuffer:
  - Step down to the lowest video rate when buffer approaches to zero
  - Buffer will start growing once stepping down
    - As long the capacity is larger than the lowest rate
  - Playout Buffer will only under-run when:
    - The capacity is **less** the lowest video rate
    - There is nothing we can do, the rebuffer is "necessary"
    - Called "necessary Rebuffers"
- Guarantee to have zero "unnecessary rebuffers"

## Break the Tension – Goal #1 & #2



### **Practical Concerns**

- Discrete segment downloads
  - Can only pick video rate when requesting a segment
- Discrete video rates
- Many more...
- Buffer-based algorithm provides a framework to address these concerns

"Downton Abbey without the Hiccups: Buffer-Based Rate Adaptation for HTTP Video Streaming". SIGCOMM FhMN Workshop, Aug. 16th, 2013

## Conclusion

- Current practice of rate selection algorithm:
  - Pick a video rate based on capacity estimation
  - Two common goals:
    - Achieve highest possible video rate
    - Avoid rebuffer as much as possible
- The tension between two common goals
  - Underestimation vs. Overestimation
- The tension is caused by the estimation
  - Let's take that out from the algorithm
- Focus on the one thing we know: The Playout Buffer
  - The tension will be broken down