# Internationalization: A Guide for the Perplexed <br> by <br> Peter Saint-André for <br> RFC Editor Team, November 2013 

# Topic \#I: What's the Problem? 

## in the beginning was ASCII

# and ASCII was with the Internet 

# and ASCII was [a false] god :) 

# problem:ASCII is extremely limited 

## there are thousands of languages and scripts

# can't we force everyone to use ASCII? 

# sorry, but that's incredibly naïve 

# we need to encode more than [A-Z][a-z] 

# i.e., we need internationalization 

# specifically, we need Unicode... 

[ unicode.org]

# a set of every* character humans care about 

[ * sorry, no Klingon, Elvish, or Dwarvish ]
technically, Unicode is a "coded character set" (RFC 6365)

## i.e., each character has a alphanumeric code assigned to it

# in Unicode, these codes are hexadecimal (i.e., base 16 instead of base l0) 

# we use the convention U+xxxx <br> [ RFC 5137] 

# e.g., (ASCII) SPACE is the 32 nd code point, i.e., $\mathrm{U}+0020$ 

# similarly, SOLIDUS "/" is the 47th code point, i.e., U+002F 

## $\mathrm{P}=\mathrm{U}+0050$

## $p=U+0070$

## $\pi=\mathrm{U}+03 \mathrm{CO}$

## 平 = U+5E73

# and so on up to $\infty$ <br> [ $\mathrm{U}+22 \mathrm{Ie}$ ] 

# (well, up to I,I|4,I||:) 

## each character also has various properties

# letter, number, symbol, punctuation, etc. 

# case: UPPER vs. lower vs.Title 

# status as a modifier (e.g., accent mark) 

# width: f u I I , half, narrow, even zero! 

# left-to-right vs. right-to-left 

## etc.

# each character looks* and behaves differently 

[ * mostly - we'll talk about confusable characters...]

# we handle characters based on properties 

## but there be dragons!

## case folding

## character equivalence

# decomposition and recomposition 

## normalization

# various encodings 

# string comparison 

## mappings (e.g., based on user locale)

# right-to-left vs. left-to-right scripts and characters 

## confusable characters

## enforcement in

 protocols (or documentation :)
# registration policies 

## versioning

## user interface issues

## reliance on rendering engines

## and more!

# plus, many rules have exceptions! 

# lots of messy complexity 

## are you scared yet?

# if not, you will be soon :) 

# Topic \#2: Case 

# $A\lrcorner a$ $[\mathrm{U}+004 \mathrm{I}] \quad[\mathrm{U}+006 \mathrm{I}]$ 

(note: symbols like $\lrcorner$ are only my personal convention)

# I 4 <br> $[\mathrm{U}+0049] \stackrel{[\mathrm{U}+0069]}{ }$ 

## and so on, right?

## not so fast!

# only a few scripts have the notion of "case" 

## some characters don't map cleanly

## e.g., German esszett, which is only lowercase

# $\beta \Rightarrow S S \hookrightarrow s s$ <br> $[\mathrm{U}+00 \mathrm{DF}] \Rightarrow[\mathrm{U}+0053][\mathrm{U}+0053]\lrcorner[\mathrm{U}+0073][\mathrm{U}+0073]$ therefore: <br> FUSSBALL $\lrcorner$ fussball, not fußball 

## e.g., Greek final sigma

# $\zeta \nRightarrow \Sigma \zeta$ <br> $[\mathrm{U}+03 \mathrm{C} 2] \Rightarrow[\mathrm{U}+03 \mathrm{~A} 3] \stackrel{4}{ } \mathrm{U}+03 \mathrm{C} 3]$ <br> therefore: <br> ПАІ $\triangle$ O§ $\hookrightarrow \pi \alpha \iota \delta \circ \sigma$, not $\pi \alpha \iota \delta \circ \varsigma$ 

# even worse, locale \& context matter... 

## e.g., "Turkish dotless i"

# | $ا$ I \& i $\upharpoonright$ i <br> $[\mathrm{U}+0049] \stackrel{[\mathrm{U}+0 \mathrm{I} 3 \mathrm{l}] \text { \& }[\mathrm{U}+0069] \upharpoonright[\mathrm{U}+0 \mathrm{I} 30]}{ }$ 

# these differences can have consequences 

## thankfully, not *that* many exceptions <br> [ approximately 2,000 ]

# Topic \#3: <br> Character Equivalence 

# one character can be equivalent to another 

# $\AA \equiv \AA$ <br> $[\mathrm{U}+2 \mathrm{I} 2 \mathrm{~B}] \equiv \quad[\mathrm{U}+00 \mathrm{C} 5]$ <br> (angstrom sign) $\equiv$ ("a" with ring above) 

## one character can be

 equivalent to a sequence of characters
# $\AA \equiv A+{ }^{\circ}$ <br> $[\mathrm{U}+00 \mathrm{C} 5] \equiv[\mathrm{U}+004 \mathrm{I}]+[\mathrm{U}+030 \mathrm{~A}]$ 

# Ç $\equiv \mathbf{C}+$ <br> $[\mathrm{U}+00 \mathrm{E} 7] \equiv[\mathrm{U}+0063]+[\mathrm{U}+0327]$ 

## $\check{R} \equiv R+\check{ }$

$$
[\mathrm{U}+0158] \equiv[\mathrm{U}+0052]+[\mathrm{U}+030 \mathrm{C}]
$$

# R is a "composite character" 

# $R+^{`}$ is a <br> combining sequence 

# composite characters are your friends :-) 

# two kinds of equivalence... 

# (a) Canonical Equivalence 

# к $\alpha v \omega ́ v=$ rule, standard, measure 

# "this character is the standard for that one" 

# characters look and behave the same 

# $\AA \equiv \AA$ <br> $[\mathrm{U}+2 \mathrm{I} 2 \mathrm{~B}] \equiv \quad[\mathrm{U}+00 \mathrm{C} 5]$ <br> (angstrom sign) $\equiv$ ("a" with ring above) 

# $\AA \equiv A+{ }^{\circ}$ <br> $[\mathrm{U}+00 \mathrm{C} 5] \equiv[\mathrm{U}+004 \mathrm{I}]+[\mathrm{U}+030 \mathrm{~A}]$ 

# (2) Compatibility Equivalence 

## compati = "suffer with"

## "this character suffers with that one"

# a.k.a. we suffer with compatibility equivalence :-) 

# often for the sake of backward compatibility 

# characters might look and behave differently 

# $\mathrm{IV} \approx \mathrm{I}+\mathrm{V}$ <br> $[\mathrm{U}+2163] \approx \quad[\mathrm{U}+0049]+[\mathrm{U}+0056]$ <br> (roman numeral four ) $\approx$ (uppercase " $i$ ") + (uppercase " $v$ ") 

# $\mathrm{fi}_{\mathrm{i}} \approx \mathrm{f}+\mathrm{i}$ <br> $[\mathrm{U}+\mathrm{FBOI}] \approx[\mathrm{U}+0066]+[\mathrm{U}+0069]$ <br> (ligature "fi") $\approx$ (lowercase " f ") (lowercase " i ") 

# $\mathrm{f} \approx \mathrm{s}$ <br> [U+0I7F] $\approx[\mathrm{U}+0073]$ <br> ("long s") $\approx$ (lowercase "s") 

## canonical vs. compatible is a key to Unicode!

# many forms of compatibility... 

## Compatibility

- "standard", denoted by <compat>
- <sub>, e.g., $F_{2}(U+2082)$
- <super>, e.g., $2^{4}(U+2072)$
- <circle>, e.g., 8) (U+2467)
- <fraction>, e.g., 3/4 (U+00BE)
- and more!


# Topic \#4: Decomposition 

# two kinds of decomposition... 

## canonical

## decomposition

# compatibility decomposition 

## decomposition can take more than one step...

# $\AA \equiv \AA \equiv A+{ }^{\circ}$ <br> $[\mathrm{U}+2 \mathrm{I} 2 \mathrm{~B}] \equiv[\mathrm{U}+00 \mathrm{C} 5] \equiv[\mathrm{U}+004 \mathrm{I}]+[\mathrm{U}+030 \mathrm{~A}]$ 

# in decomposition, order matters! 

# $\tilde{\tilde{\omega}} \equiv \tilde{\tilde{\omega}}+$ 

$[\mathrm{U}+\mathrm{IFA} 7] \equiv[\mathrm{U}+\mathrm{IF67}]+[\mathrm{U}+0345]$

# $\tilde{\omega} \equiv \dot{\omega}+{ }^{\sim}$ 

$$
[U+\mid F 67] \equiv[U+|F 6|]+[U+0342]
$$

## $\dot{\omega} \equiv \omega+$

$[\mathrm{U}+\mathrm{IF6I}] \equiv[\mathrm{U}+03 \mathrm{C} 9]+[\mathrm{U}+0314]$

# $\tilde{\tilde{\omega}} \equiv \omega+{ }^{+}{ }^{\sim}+$ <br> $[\mathrm{U}+$ IFA7] $\equiv[\mathrm{U}+03 \mathrm{C} 9]+[\mathrm{U}+0314]+[\mathrm{U}+0342]+[\mathrm{U}+0345]$ 

## full decomposition can have both canonical and compatibility steps...

# how "aggressive" do we want to be? 

# $\grave{f} \equiv \uparrow+$ <br> $[\mathrm{U}+$ IE9B] $\equiv[\mathrm{U}+017 \mathrm{~F}]+[\mathrm{U}+0307]$ 

(this is canonical equivalence)

# $f \approx S$ $[\mathrm{U}+0 \mathrm{I} 7 \mathrm{~F}] \approx[\mathrm{U}+0073]$ 

(this is compatibility equivalence)

$$
\begin{aligned}
& \dagger \text { } \quad=s+ \\
& {[\mathrm{U}+2163] \simeq[\mathrm{U}+0073]+[\mathrm{U}+0307]}
\end{aligned}
$$

(full decomposition leads to a strange result)

# some characters don't decompose as we might expect... 

## $æ \neq \mathrm{ae}$

$[\mathrm{U}+00 \mathrm{E} 6] \neq[\mathrm{U}+006 \mathrm{I}][\mathrm{U}+0065]$
( is this purely an æsthetic issue? ;-)

# Topic \#5: (Re-)Composition 

# after a character is decomposed, we can put it back together 

## recomposition returns a composite character (well, usually)

# output depends on which decomposition we used 

# i.e., canonical, compatibility, or both? 

## how "aggressive" were we in decomposition?

# $\|=1 \mathrm{~V}$ <br> $$
[\mathrm{U}+2163] \quad \Rightarrow \quad[\mathrm{U}+0049]+[\mathrm{U}+0056]
$$ <br> $$
\text { (roman numeral four }) \text { => (uppercase " } i \text { ") }+ \text { (uppercase " } v \text { ") }
$$ <br> e.g., is Henry the Fourth the same as Henry EyeVee? 

$$
\begin{array}{rl}
f & f+f
\end{array}
$$


$[\mathrm{U}+\mathrm{IE9B}]=>[\mathrm{U}+\mathrm{IE6I}]$

# $3 / 4=>3 / 4$ <br> [U+00BE] => [U+0033] [U+2044] [U+0034] 

(note: U+2044 is "fraction slash", not solidus!)

## (8) $=>8$

$$
[\mathrm{U}+2467]=>[\mathrm{U}+0038]
$$

## Topic \#6: Normalization Forms

## process for determining equivalence

## there are 4 forms of normalization

## Normalization Forms D, C, KD, and KC

# a.k.a. NFD, NFC, NFKD, NFKC 

# 2 perform only decomposition (NFD and NFKD) 

## 2 perform decomposition and recomposition (NFC and NFKC)

## Normalization Forms

- NFD = canonical decomposition
- NFKD = canonical and compatibility decomposition (" $K$ " is for compatibility!)
- NFC = canonical decomposition, then recomposition
- NFKC = canonical and compatibility decomposition, then recomposition


## NFD

- Applies canonical equivalence rules only
- Performs decomposition only
- Does not return a composite character (usually)
- Can result in faster processing (no compatibility, no recomposition)
- The simplest of the normalization forms


## NFKD

- Applies canonical equivalence rules and compatibility equivalence rules
- Performs decomposition only
- Does not return a composite character
- Can result in slower processing than NFD (compatibility, but still no recomposition)
- More Clever ${ }^{\text {TM }}$ than NFD


## NFD vs. NFKD

| input | NFD | NFKD |
| :---: | :---: | :---: |
| fi | fi | f + i |
| 「 | f+ | $s+\cdot$ |
| IV | IV | I + V |
| 3/4 | 3/4 | $3+/+4$ |
| (8) | (8) | 8 |
| $2^{5}$ | $2+5$ | $2+5$ |
| $\tilde{\omega}$ | $\omega+{ }^{\sim}{ }^{\sim}+$ | $\omega+^{\prime}+{ }^{\sim}+$ |

## NFC

- Applies canonical equivalence rules only (first decomposition, then recomposition)
- Compared to NFKC:
- Produces more matches during comparison operations
- Requires less time and processing
- Less Clever ${ }^{\text {TM }}$ (but smarter than NFD)


## NFKC

- Applies canonical equivalence rules and then compatibility equivalence rules (first decomposition, then recomposition)
- Compared to NFC:
- Produces more false negatives
- Requires more time and processing
- It's Really Clever ${ }^{\text {TM }}$


## NFC vs. NFKC

| input | NFC | NFKC |
| :---: | :---: | :---: |
| fi | fi | fi |
| $\dot{\mathrm{r}}$ | $\dot{\mathrm{r}}$ | $\dot{\mathrm{s}}$ |
| IV | IV | IV |
| $3 / 4$ | $3 / 4$ | $3 / 4$ |
| 8 | 8 | 8 |
| $2^{5}$ | $2^{5}$ | 25 |
| $\tilde{\varphi}$ | $\tilde{\varphi}$ | $\tilde{\varphi}$ |

# which normalization form is best? 

# it depends on what you want to accomplish:) 

# NFC is generally recommended 

[ RFC 5198]

# think long and hard about using something other than NFC 

# Topic \#7: Encoding 

# Unicode is not an Internet technology 

# Unicode is not even a computing technology 

# nothing we've talked about yet has anything to do with computers 

# a code point just identifies a character 

# a character could be written, spoken, etc. 

## computers need characters to be encoded as bits and bytes

# e.g., ASCII was originally a <br> 7 -bit system ( $2^{7}$ gives us 128 code points) 

# 8-bit ASCll gives us $2^{8}=256$ code points 

## Unicode has many more code points, we need fancier encodings

# UTF-8, UTF-16, UTF-32 

# UTF-8 (RFC 3629) is the IETF-preferred encoding (RFC 2277 / RFC 5I98) 

# each character is encoded using l-4 8-bit "octets" 

## for the ASCII range, UTF-8 preserves the old 7-bit assignments

$$
\begin{gathered}
\text { e.g., P = } \\
\text { ASCII decimal code } 80 \\
\text { (i.e., UTF-8 hex code } 50 \text { ) }
\end{gathered}
$$

## for characters above decimal code 128 , we need $2+8$-bit "octets"

# most modern characters are encoded with two or three octets (up to U+FFFF) 

## a.k.a. the <br> "Basic Multilingual Plane" (BMP)

# higher planes are available (a.k.a. the "astral planes") 

#  

[i.e.,AEGEAN NUMBER NINETY THOUSAND]

# however, these are unlikely to be used on the Internet 

# although UTF-8 is very common, there are exceptions... 

# especially the internal data representation in Java, JavaScript, and Windows 

# [note: some systems insert a "byte order mark" (BOM) at the start of UTF-8 data] 

## think long and hard before using something other than UTF-8

# Topic \#8: String Comparison 

## some strings are special

# e.g., addresses and other identifiers 

# many reasons to compare strings... 

# authentication 

## authorization

## registration

## data storage

# and many other operations 

## first attempt: stringprep (~2002)

# designed for domain names ("IDNA") 

## applied to many other identifier types

# addresses, usernames, passwords, file paths, nicknames, etc.... 

# each has different uses, needs, and structure 

## Stringprep Basics (I)

- Choose a Unicode version (oops, 3.2 only!)
- Choose a normalization form (NFKC?!)
- Specify how to handle whitespace
- Specify whether to use case folding
- Specify bidirectional handling
- Specify prohibited characters


## Stringprep Basics (2)

- Specify handling via comprehensive tables that capture:
- Mappings (e.g., whitespace, case folding)
- Prohibited characters (e.g., controls, spaces, symbols)
- Bidirectionality


## Why Not Stringprep?

- Version agility is important (latest $=6.3$ )
- NFKC can lead to unintuitive results, as we've seen (e.g., $\mathrm{f} \approx \mathrm{s}$ )
- Accepting registration of all characters and scripts can cause problems (e.g., phishing)
- Big tables are hard to maintain and update
- See RFC 4690 for details


## IDNA2008 (I)

- No more stringprep
- Decisions based on properties of Unicode characters
- Algorithms, not huge tables
- Version agility


## IDNA2008 (2)

- Four "buckets" based on properties:
- PROTOCOL-VALID
- CONTEXT RULE REQUIRED
- DISALLOWED
- UNASSIGNED


## IDNA2008 (3)

- Basically, PVALID = "letter-digit-hyphen"
- The "inclusion approach" of IDNA2008 works because domain names have always traditionally been "letter-digit-hyphen", not just any random symbols, punctuation, etc.
- Domain names are mnemonics, not random strings of characters


## Challenges

- The dividing line between user interface and protocol has moved substantially
- Applications need to take more responsibility
- Can't just hand things off to stringprep and expect good things to happen
- Mappings are out of scope for IDNA2008


## Stringprep Customers

- IDNA was the main stringprep "customer"
- Other customers: LDAP, SASL, iSCSI, XMPP, etc.
- A new approach developed in the PRECIS WG ("Preparation and Comparison of Internationalized Strings")


## PRECIS

- Follow "inclusion approach" like IDNA
- Define two "string classes" (IdentifierClass, FreeformClass)
- Enable "profiling" for particular protocols (case mapping, normalization, etc.)
- draft-ietf-precis-framework etc.


# Topic \#9: Confusable Characters 

# many characters look alike ("confusables")... 

# $A \neq A$ <br> [U+004I] $\neq[\mathrm{U}+04 \mathrm{IO}]$ 

# $4 \neq 4$ <br> $[\mathrm{U}+$ I3CE] $\neq[\mathrm{U}+0034]$ 

# STPETER = STPETER <br> $[\mathrm{U}+13 \mathrm{DA}][\mathrm{U}+13 \mathrm{~A} 2][\mathrm{U}+13 B 5][\mathrm{U}+13 \mathrm{CB}][\mathrm{U}+13 \mathrm{~A} 2][\mathrm{U}+13 \mathrm{CB}][\mathrm{U}+13 \mathrm{D} 2]$ \# <br> $[\mathrm{U}+0053][\mathrm{U}+0054][\mathrm{U}+0050][\mathrm{U}+0045][\mathrm{U}+0054][\mathrm{U}+0045][\mathrm{U}+0052]$ 

# these are ${ }^{*}$ not $^{*}$ equivalents 

## humans usually can't distinguish

# 4 vs. 4 looks like a font difference 

## no foolproof solutions for confusables

# prohibiting mixed scripts can help 

# see RFC 4690/5890 and draft-ietf-precis-framework 

# Topic \#10: Rules and Responsibilities 

## Who's Your Registrar?

- In IDNA, domain registrars have policies
- E.g., Hungarian registrar likely won't accept characters from Korean code block
- Do providers of (say) email and IM services also need to define such policies?


## Enforcement

- Who enforces the rules?
- Server?
- Client?
- Any network endpoint?
- Needs to be clear for each protocol!


# Topic \#II: Versioning 

## Version Changes

- New Unicode versions can add new characters, deprecate old characters, etc.
- Character properties can change between Unicode versions (e.g., from number to letter), but this should be rare
- A character could change from PVALID to DISALLOWED (etc.)


## Version Mismatches

- Possibility of problems with authentication, message delivery, etc.
- In practice, not a concern because most of the modern characters we need are mapped in a stable way


# Topic \#|2: User Interface 

## Good Ul is Hard

- Account for application type, string types, locale, scripts, culture, input methods, output methods, graphical capabilities, etc.
- Probably not much that protocol geeks can say in the matter :)
- We need input from Ul experts


## Rendering

- UTF-8 encoded Unicode characters are rendered in a UI by a rendering engine
- These have improved dramatically over time! (Fewer "renderings" via $\square$ )
- In general, support for Unicode is improving all the time


# Topic \#| 3: Directionality 

## LTR and RTL

- Most scripts are rendered left-to-right
- Some scripts are rendered right-to-left (e.g., Arabic and Hebrew)
- Each Unicode code point is LTR or RTL
- What if they're mixed? Hard problem!


## BiDi Policies

- If a string contains any LTR character, the entire string is left-to-right
- BiDi rule from RFC 5893
- Other rules are possible (but there be major dragons here!)


## THE \& תD

# STPETER @ STPETER.iM 

## References: Unicode

- Unicode 6.3 spec @ unicode.org
- UAX I5: Unicode Normalization Forms
- UTR I7: Unicode Character Encoding Model
- UTR 36: Unicode Security Considerations


## References: General

- RFC 6365: Internationalization terminology
- RFC 2277: IETF policy on characters sets and languages
- RFC 3629: UTF-8
- RFC 5I37:ASCII escaping for Unicode
- RFC 5I98: Unicode format for networks


## References: Stringprep \& IDNA2003

- RFC 3454: Stringprep
- RFC 3490: IDNA2003
- RFC 3491: Nameprep
- RFC 3492: Punycode
- RFC 4690: IDN review by IAB


## References: IDNA2008

- RFC 5890: Definitions
- RFC 589I: Protocol
- RFC 5892: Unicode and IDNA
- RFC 5893: Right-to-Left Scripts
- RFC 5894: Background


## References: PRECIS

- http://datatracker.ietf.org/wg/precis/
- RFC 6885
- draft-ietf-precis-framework
- draft-ietf-precis-mappings
- PRECIS-related I-Ds on usernames, passwords, nicknames, JabberlDs, etc.


## Useful Tools and Websites

- Unicode Checker (Mac OS X)
- unicode-table.com
- Wikipedia pages about Unicode, UTF-8, and related topics


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