MODERN BoF

Managing, Ordering, Distributing, Exposing, and Registering telephone Numbers

IETF 92

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Agenda

- 10m Administrative, e.g., scribe, Jabber scribe, etc. Chairs
- 45m Telephone Numbering in an IP Environment Henning Schulzrinne
- 45m draft-peterson-modern-problems-00 Jon Peterson
- 45m Charter Chairs

Adjour

Telephone Numbers in an IP Environment

Henning Schulzrinne FCC & Columbia University

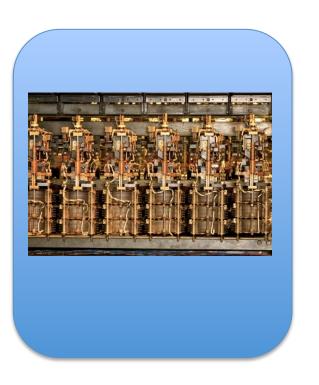
March 25, 2015

Overview

- Meta-assumptions
- Why phone numbers?
- Architecture options
- Data
- Operations

Disclaimer: Examples tend to be US-specific – mostly because of my lack of familiarity with other numbering domains.

Phone number evolution







Communication identifiers

Property	URL owned	URL provider	E.164 phone numbers	Service-specific
Example	alice@smith.name sip:alice@smith.name	alice@gmail.com sip:alice@ilec.com	+1 202 555 1010	www.facebook.co m/alice.example
Protocol- independent	no	no	yes	yes
Multimedia	yes	yes	maybe (VRS)	maybe
Portable	yes	no	somewhat	no
Groups	yes	yes	bridge number	not generally
Trademark issues	yes	unlikely	unlikely	possible
118N	technically, yes; humanly, no		yes	?
Privacy	Depends on name chosen (pseudonym)	Depends on naming scheme	mostly	Depends on provider "real name" policy

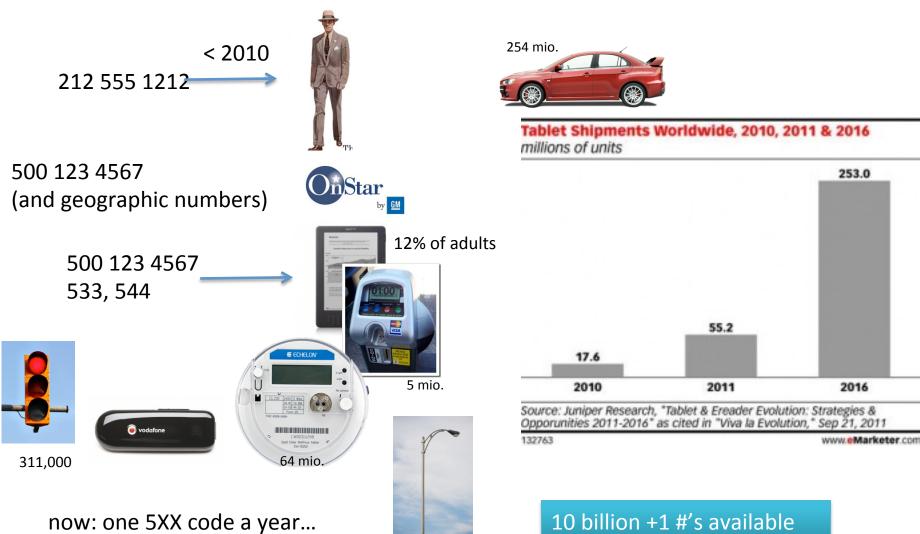
Communication identifiers

- Need identifier that
 - can work on different media
 - can be conveyed orally
 - try spelling email address...
 - can work internationally
 - is portable across organization
 - does not reveal too much
 - provides rough hint of geography & time zone
- $\cdot \rightarrow$
 - I18N \rightarrow number
 - portable → no provider domain
 - portable, privacy → no personal name
 - geography → country-level assignment
- Alternative:
 - all app-world
 - cryptographic identifier (public key) in address book





Phone numbers for machines?



44.9 mio.

(8M numbers)

10 billion +1 #'s available

Phone numbers are valuable

In fact, cellphones have been proliferating in the city so rapidly that state regulators were notified on Friday that Manhattan will need yet another area code by late 2017.

Neustar, the company that manages the national phone-numbering system, told the Public Service Commission that all of the 646 numbers could be used up by then. Neustar's filing did not divulge what the new area code would be.

Theoretically, there are about 7.9 million phone numbers available per area code. It took about 45 years to use up all of the 212 numbers, but it will take only about 20 to exhaust the inventory of 646 numbers.

Weeks before signing a lease on an apartment on the Upper West Side, Mr. Lippitt, 36, purchased the phone numbers from a broker who buys and sells them. Normally, phone numbers are assigned without cost, but for several years 212 numbers have been selling for anywhere from \$75 to more than \$1,000.



the ultimate source for a 212 area code phone number

call us (212) 580-2000

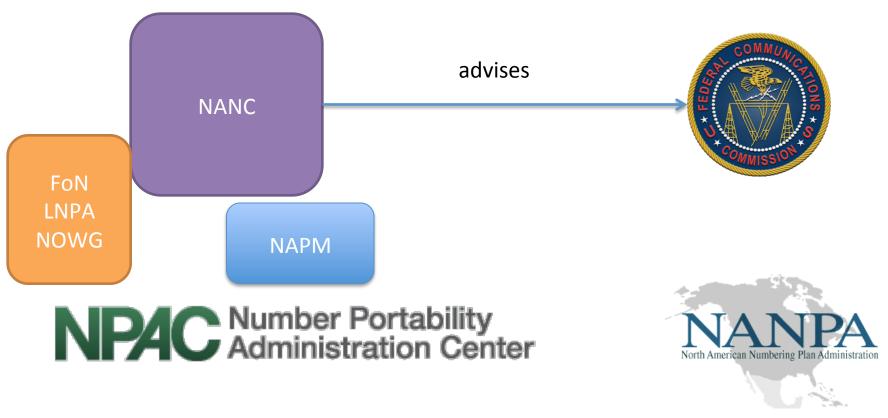
Meta-assumptions

- "We've always done it this way"
- Old: policy(t_1) \rightarrow implementation(t_1+T)
- New: technology platform(t) → policy(t₁), policy(t₂), policy(t₃)
- All "regular" numbers, including free-phone ("800#")
 - avoid being too +1 specific
- Possibly others: SMS short codes, CICs
- Scalable, reliable, trustworthy, neutral, ...

Out of scope of my discussion

- Short-term changes to numbering administration
- Global "root", with uniform policies
- Change numbering policies, contracts, ...
 - e.g., who can get numbers (but this may change see FCC iVoIP discussion)
 - differs between number spaces (800 vs. others)
 - doesn't seem to affect protocol architecture, just scale

Number administration is baroque



National Pooling Administration PAS - Pooling Administration System





3/26/15 IETF MODERN

Reconsider assumptions?

- NANPA, LNP, LERG, RespOrg, ... separation?
 - NANP Administration System (NAS)
 - Pooling Administration System (PAS)
 - Number Portability Administration Center (NPAC)
 - → Number Administration Database?
- numerous separate databases with often unclear data flows and opaque business models (e.g., CNAM, BIRRDS, LERG)
- portability is limited in arcane ways (rate center)

Sample policy variables

- Who can get what kind of numbers?
 - carriers and other telecommunication providers
 - organizational end users (companies)
 - individuals
- What rights do number holders have?
 - Can they sell the number?
 - Pass it on to others?
- In what units?
 - 1, 100, 1000?

- Are numbers restricted (in use or portability)?
 - by geography (NPA? LATA? rate center?)
 - by service (mobile, SMS, "freephone")?
- Who pays for what?
 - manage scarcity by administrative rules or economic incentives
 - one-time or periodic renewal (800#, 10c/month)
- What attributes are associated with a number?
 - Who can read & write those attributes?

Who are the actors?

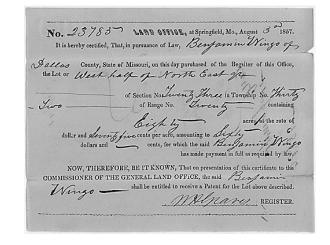
- Service providers: carriers, hosted providers ("cloud"), selfprovisioned large enterprises, RespOrgs, ...
 - some obtain numbers for their customers
 - some just route to them
- Number management entities
 - registrars, registries
- Third-party verifiers [TPV] (e.g., for porting)
- Property validators (for numbering meta data)
 - Experian, Dun & Bradstreet, Neustar, government agencies, ...
- Consumers
- Regulators
- Others?

Additional numbering uses?

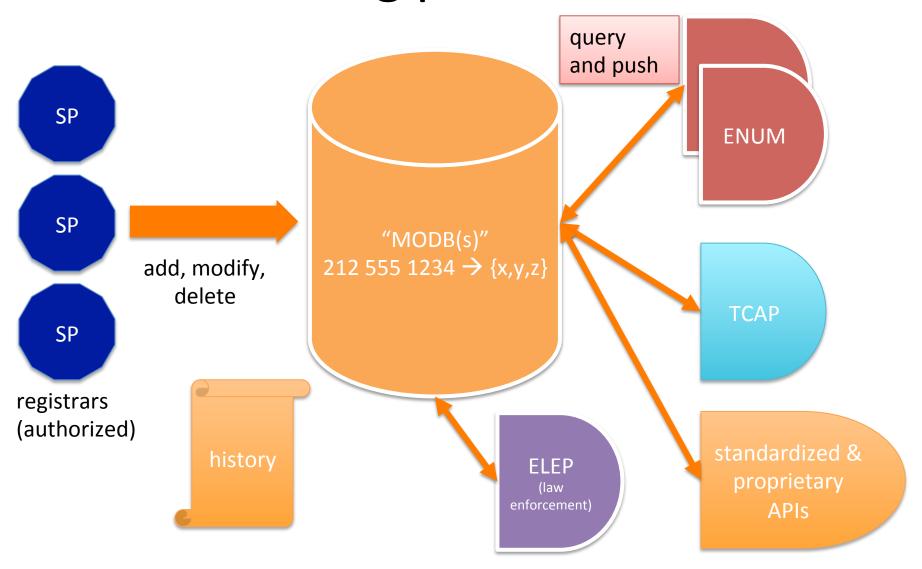
- TCPA ("robocalling")
 - is this number a cell phone or a landline?
- Validated or asserted attributes
 - "extended validation"
 - e.g., geographic location, registered name, licenses

Role of MODERN

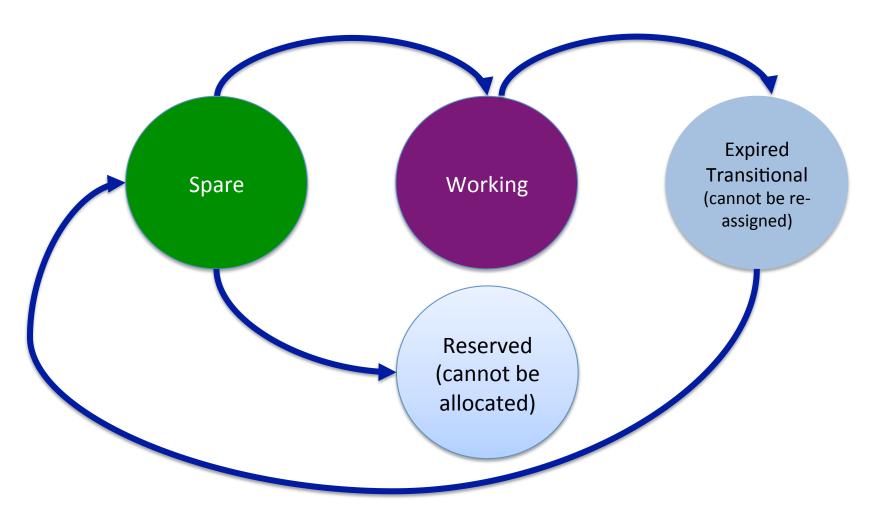
- "Title registry"
- ¬ create a clear record of number use and history
- associate attributes with numbers
 - some semi-public, others private



Big picture

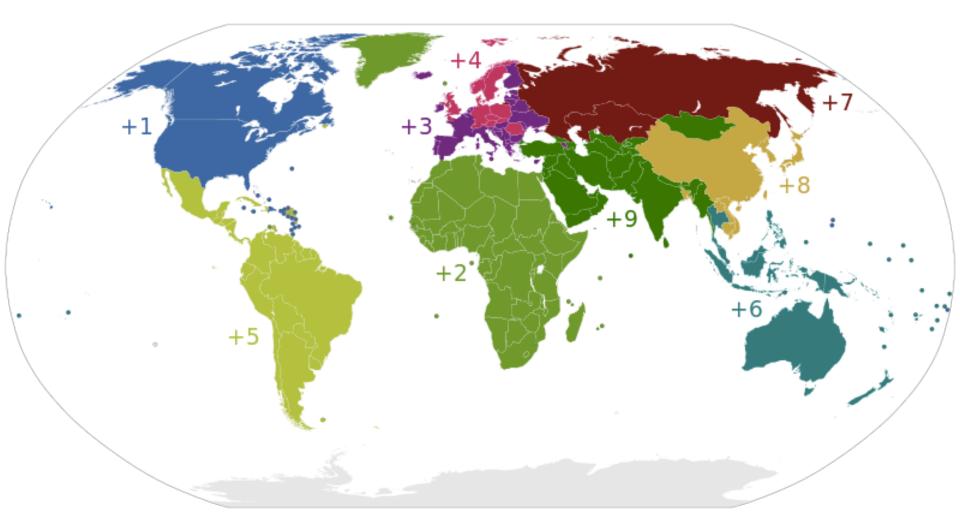


State transitions

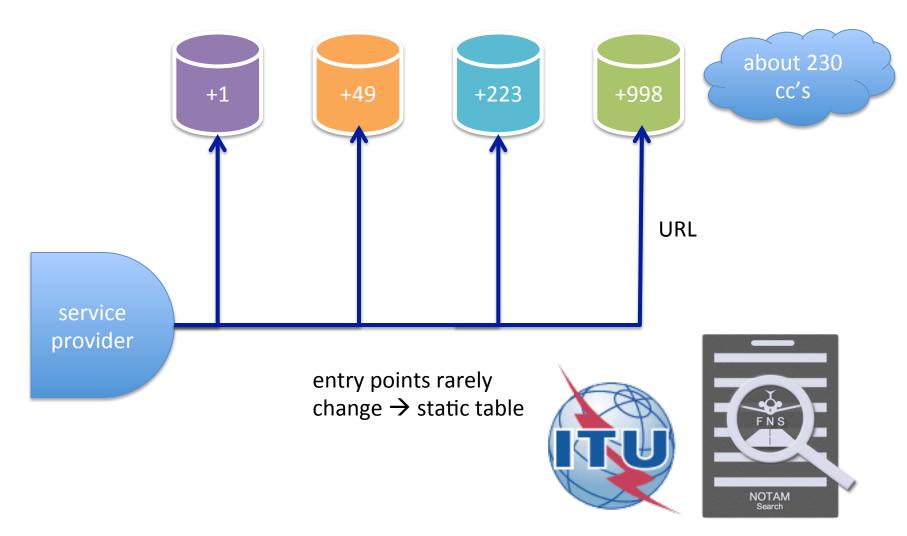


800#: Spare, Reserved, Working, Transitional, Disconnect domain names: expired, redemption grace period (RGP), pending delete

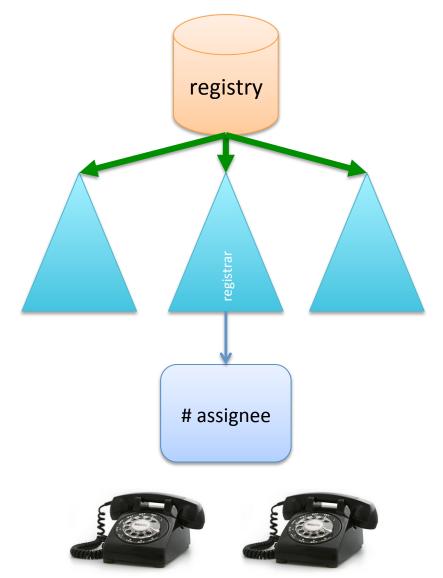
Country dialing codes



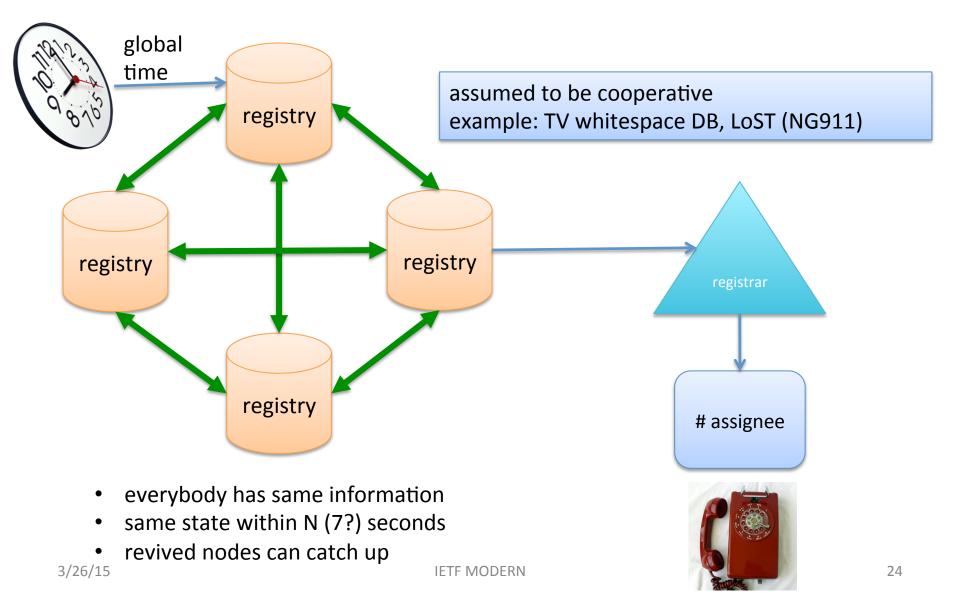
International routing



Architecture 1: tree



Architecture 2: mesh + tree



How to ensure correctness

- Distribution of changes → gossiping
 - see LoST
- Allocation of new numbers & changes → avoid collisions
 - block chain model
 - 2. Paxos, Raft and variants
 - Alice: "may I allocate number/number block X"?
 - Other nodes: "please go ahead, Alice" → quorum
 - Alice: "please change property Y of X to V"
 - Other nodes: "done"
- Recovery
 - new or revived replicas can catch up to changes
 - transaction log
 - relatively easy with timestamps ("tell me about changes after T")

Paxos (& similar) assumptions

Processors

- ... operate at arbitrary speed.
- ... may experience failures.
- ... with stable storage may re-join the protocol after failures (following a crash-recovery failure model).
- ... do not collude, lie, or otherwise attempt to subvert the protocol (non-byzantine)

Network

- Processors can send messages to any other processor.
- Messages are sent asynchronously and may take arbitrarily long to deliver.
- Messages may be lost, reordered, or duplicated.
- Messages are delivered without corruption.
- A consensus algorithm can make progress using 2F+1 processors despite the simultaneous failure of any F processors.

Paxos & variants



- In order to guarantee safety, Paxos defines three safety properties and ensures they are always held, regardless of the pattern of failures:
- Non-triviality
 - Only proposed values can be learned.
- Safety
 - At most one value can be learned (i.e., two different learners cannot learn different values).
- Liveness(C;L)
 - If value C has been proposed, then eventually learner L will learn some value (if sufficient processes remain nonfaulty).

Record granularity

- (1) Single record for each number
- (2) Split records by
 - geography → separate carrier by NPA or geographic region?
 - allow geographic splitting of 800#
 - service → separate carriers for audio, video, text,
- (3) Others?

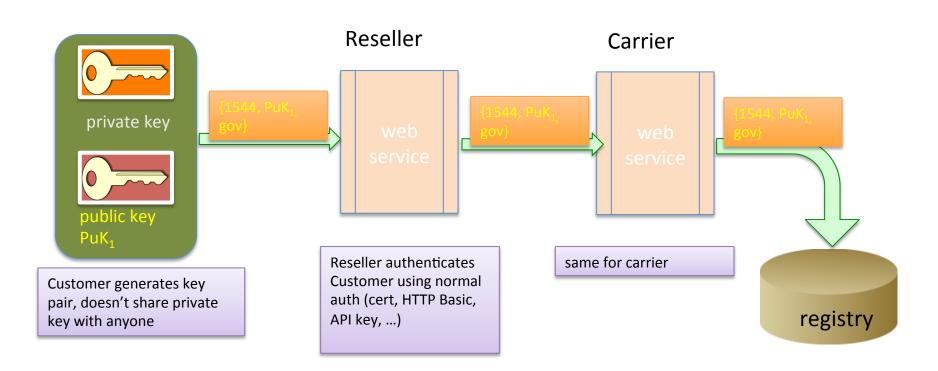
Number meta-data (examples)

Data element	Comments	
E.164 number	key	
OCN	several for different media & geographic scope?	
URL	routing URL	
Expiration date	if records expire	
Type of number	mobile, landline (TCPA), prison, hotel	
Rough location	e.g., ZIP+4 (for 311)	
Public key	for STIR	
whois record	similar to domain name?	
Log entries (who, what, when)	need to be visible?	
?		

most optional

- Operating Company Numbers, Company Names, Routing Contacts
- Country Code Assignments
- NPA Information (i.e., Area Codes)
- LATA Codes By Region
- Destination Codes (i.e., NPA NXX and Thousands-Blocks) (details on over 750,000 assignments)
- Oddball NXXs (e.g. 911, 976)
- Switching Entity Record detail (e.g. Equipment Type, V&H Coordinates)
- Rate Center details (e.g. V&H Coordinates) and Localities (including county and postal codes)
- Switch Homing Arrangements (tandem and other switch-to-switch interconnections)
- Operator Access Tandem Codes (ATCs)
- Location Routing Numbers (LRNs)

Validation: assignment with delegation



similar for certificate → CSR

Number	PuK	Prop
202 418 1544	PuK ₁	.gov
212 939 7042	PuK ₂	.edu

Role of caller location in numbering

- 800# allow location-specific (shared) use
- Does the architecture need to support this?
- At what granularity?
- Can this be used to simplify nationwide 211, 311 & 511?

Data elements

- Define core elements based on demonstrated need
- IANA registration for additional widely-used elements
- Possibility for OID-like or Java-like registration of private name spaces
 - -1.3.6.1.4.1.5518
 - edu.cmu.cs.bovik.cheese

Whois re

- Domain names
 - creation, expiration dates
- Registrant (assignee) information
- · Contacts: tech, billing, admin
- Name server information

 NS record
- Currently, retrieved by simple
 TCP request → RDAP
 - RESTful + JSON

Domain Name: EXAMPLE.TLD
Registry Domain ID: D1234567-TLD

Registrar WHOIS Server: whois.example-registrar.tld Registrar URL: http://www.example-registrar.tld

Updated Date: 2009-05-29T20:13:00Z Creation Date: 2000-10-08T00:45:00Z

Registrar Registration Expiration Date: 2010-10-08T00:44:59Z

Registrar: EXAMPLE REGISTRAR LLC

Registrar IANA ID: 5555555

Registrar Abuse Contact Email: email@registrar.tld Registrar Abuse Contact Phone: +1.1235551234

Reseller: EXAMPLE RESELLER¹
Domain Status: clientDeleteProhibited²
Domain Status: clientRenewProhibited
Domain Status: clientTransferProhibited
Registry Registrant ID: 5372808-ERL³

Registrant Name: EXAMPLE REGISTRANT⁴

Registrant Organization: EXAMPLE ORGANIZATION

Registrant Street: 123 EXAMPLE STREET

Registrant City: ANYTOWN Registrant State/Province: AP⁵ Registrant Postal Code: A1A1A1⁶

Registrant Country: AA

Registrant Phone: +1.5555551212 Registrant Phone Ext: 1234⁷ Registrant Fax: +1.5555551213

Registrant Fax Ext: 4321

Registrant Email: EMAIL@EXAMPLE.TLD

Registry Admin ID: 5372809-ERL8

Admin Name: EXAMPLE REGISTRANT ADMINISTRATIVE Admin Organization: EXAMPLE REGISTRANT ORGANIZATION

Admin Street: 123 EXAMPLE STREET

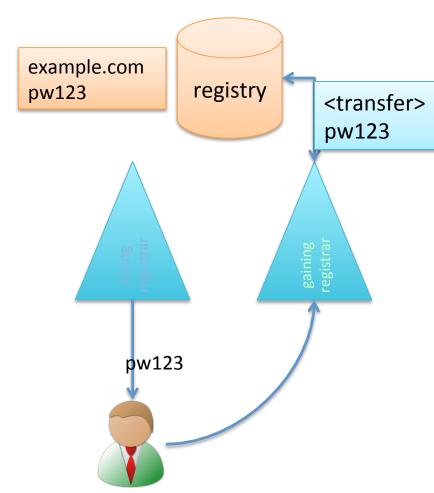
Admin City: ANYTOWN
Admin State/Province: AP
Admin Postal Code: A1A1A1

Record access model

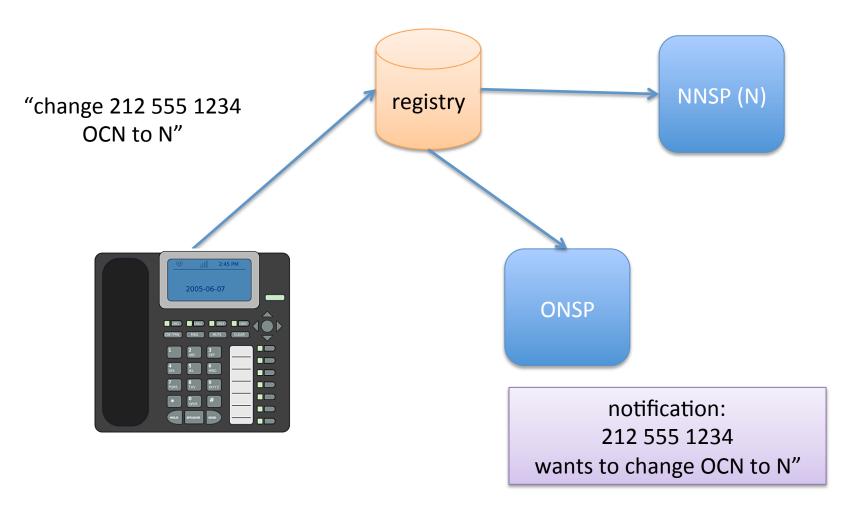
- Authorized holder (OCN) of record can modify
- through any of the registries
 - avoids dependence on any single entity
 - validated by registry
- Exception: number port → OCN change

Number porting models: token

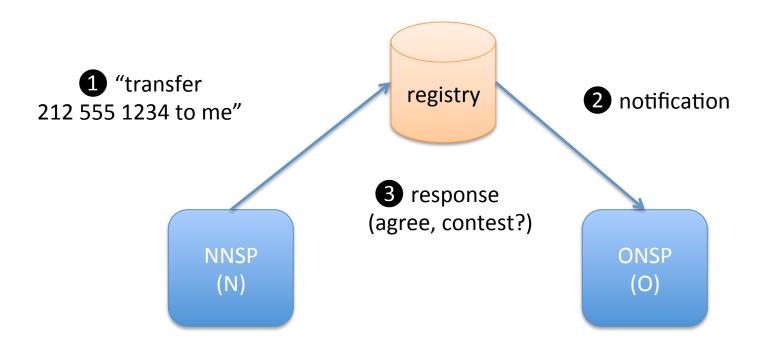
- Transfer:
 - registrar 1 → registrar 2
- Porting:
 - provider 1 → provider 2 (in EPP, that's an **<update>**)
- Token model ("AuthInfo" in EPP)
 - current registrar provides secret token to assignee
 - or assignee inserts random token via registrar
 - assignee provides token to gaining registrar/carrier
 - Oauth bearer token (RFC 6750)?



Porting: end user initiated



Porting: confirmation-based



Protocol ops: allocation

- Example: EPP operations (RFC 5730, 5731)
 - ENUM: RFC 4114
 - separate "contact" definition
- EPP operations
 - session <login>, <logout>
 - query <check>, <info>, <poll>, <transfer>
- Additional authorization via HTTPS client certs or similar?
- What can we learn from EPP?

Porting: other models

- Add neutral third party (TPV)
 - gaining registrar/carrier transfers request to neutral 3rd party
 - 3rd party validates request
 - passes validated request to carrier (registrar? registry?)
- User certificate: sign transfer request
- OAuth
- Others?

Caching

- Caching can improve performance and increase resiliency
- But: porting and other change events need to be visible quickly
 - how quickly seconds? minutes? hours?
 - 1.48 million porting events / day (10% user-initiated)
 - → 1.7 user events/second or (roughly) 136 bps
 - very roughly 0.1% of all assigned numbers
- Caching approaches:
 - Passive: explicit expiration time
 - Active: publish-subscribe notification of registrars and other entities for numbers they care about → cache invalidation
 - can "push" cache invalidation scale?

Fair assumptions?

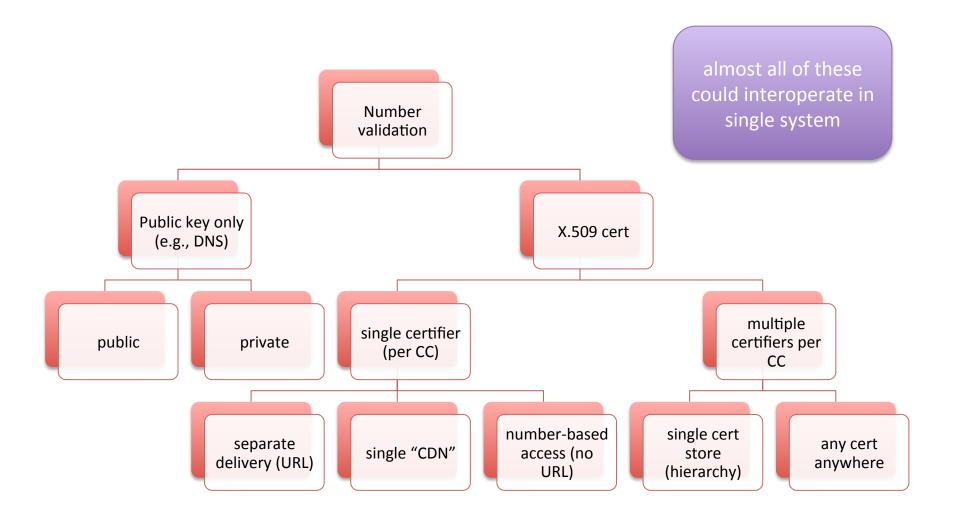
- JSON (or XML?) over HTTPS, REST-style
- Do we need any pub/sub mechanism?

Open issues (selection)

- Architectures (tree, mesh, ...)
- State transitions and process flows can they be abstracted so that other entities can write profiles?
- Data model: plain I-JSON, YANG, ...
- Protocols to learn from (or use): EPP, ENUM, RDAP, YANG, ...
- Read queries: number → data elements
- Update (& synchronization) queries

BACKUP

Key management options



Certificate models

- Integrated with number assignment
 - assignment of number includes certificate: "public key
 X is authorized to use number N"
 - issued by number assignment authority (e.g., NPAC), possibly with delegation chain
 - allocation entity → carrier (→ end user)
- separate proof of ownership
 - similar to web domain validation
 - e.g., similar to Google voice validation by automated call back
 - "Enter the number you heard in web form"
 - Automate by SIP OPTIONS message response?

EPP Command Example

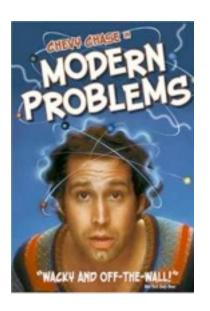
```
<?xml version="1.0" standalone="no"?>
<epp xmlns="urn:iana:xmlns:epp"</pre>
     xmlns:xsi="http://www.w3.org/1999/XMLSchema-instance"
     xsi:schemaLocation="urn:iana:xmlns:epp epp.xsd">
  <command>
    <ping>
      <domain:ping xmlns:domain="urn:iana:xmlns:domain"</pre>
       xsi:schemaLocation="urn:iana:xmlns:domain domain.xsd">
        <domain:name>example1.com</domain:name>
        <domain:name>example2.com</domain:name>
        <domain:name>example3.com</domain:name>
      </domain:ping>
    </ping>
    <trans-id>
      < date > 2000 - 06 - 08 < / date >
      <client-id>ClientX</client-id>
      <code>ABC-12345-XYZ</code>
    </trans-id>
  </command>
</epp>
```

EPP Response Example

```
<?xml version="1.0" standalone="no"?>
<epp xmlns="urn:iana:xmlns:epp"</pre>
    xmlns:xsi="http://www.w3.org/1999/XMLSchema-instance"
    xsi:schemaLocation="urn:iana:xmlns:epp epp.xsd">
 <response>
    <result code="1000">
      <text>Command completed successfully</text>
    </result>
    <response-data>
      <domain:ping-data xmlns:domain="urn:iana:xmlns:domain"</pre>
       xsi:schemaLocation="urn:iana:xmlns:domain domain.xsd">
        <domain:name result="known">example1.com</domain:name>
        <domain:name result="unknown">example2.com</domain:name>
        <domain:name result="known">example3.com</domain:name>
      </domain:ping-data>
    </response-data>
    <trans-id>
      <date>2000-06-08</date>
      <client-id>ClientX</client-id>
      <code>ABC-12345-XYZ</code>
    </trans-id>
  </response>
</epp>
```

draft-peterson-modern-problems draft-peterson-terq

MODERN BoF IETF 92 (Texas)



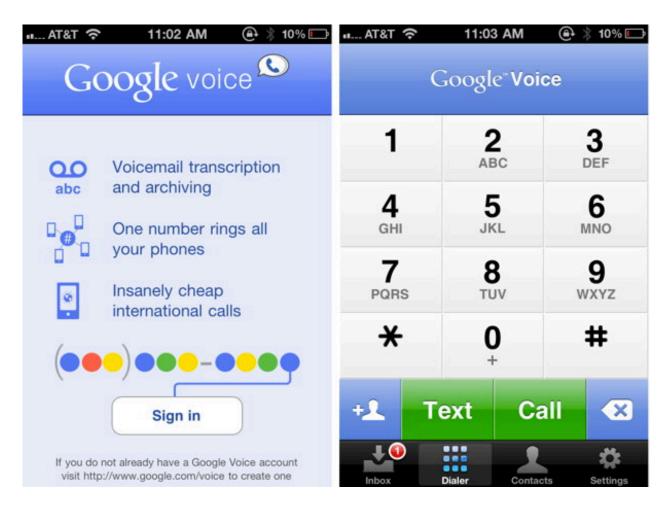
Telephones and the Internet

- Our long-term goal: migrate telephone routing and directory services to the Internet
 - Subject of much work over the past 20 years
- Telephone numbers have never gone away
 - Mobility now sustains their relevance
 - Non-linguistic, international, opaque
- But they have eluded the Internet's grasp
 - Still anchored in the PSTN

What if...

- ... we treated numbers like Internet identifiers
 - What if you could get numbers the way you get domain names?
 - Or what if you could get numbers like you get IP addresses?
- This was the subject of an FCC workshop last year
 - Informed by accelerating PSTN transition plans
- In short, there's not just one way to get Internet IDs
 - You can buy individual domain names from registrars
 - You can get names bundled with a product or service
 - You can buy IP address blocks, or get dynamic allocations

Not just what if



[&]quot;Search for a Google Voice number in our database by area code or zip code!"

Sensitivity training

- MODERN absolutely will not set TN policy
 - The IETF does not control TN policy anywhere
 - And we're not looking to change that
- Numbering policy is a sensitive topic
 - Numbering inventory is a scarce asset, not like the DNS
- It's a *polarizing* topic
 - Some feel their architectures are threatened if number allocation is opened up to new parties
 - Others feel their architectures are threatened by current restrictions on number allocation
- Not our decision today is not a referendum on that
 - Even if policies stay the same, these tools will have value

Moving Parts

- Acquisition mechanism
 - How do I request and receive numbers?
- Provisioning mechanism
 - How do I provision a number with a CSP?
- Query mechanism
 - How do I get information about a number?

Not new protocol design: just data models

Taxonomy

Number Authorities

- Includes delegates, receiving and distributing blocks
- Includes root authorities (never acquire blocks)
 - No "golden" root, all is relative

Number Users

- Includes enterprises, some resellers
 - May themselves act as number authorities for others
- Operate clients, black phones, etc.

CSPs

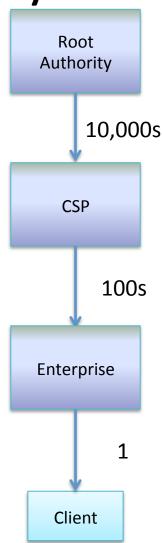
- Provide communications services
- May also act as authorities or users, or may not

Government entities

Delegation & Authority

 Today, a common chain of delegation looks like this

- Number blocks trickle down from a root of authority through CSPs
 - Eventually single allocations to users

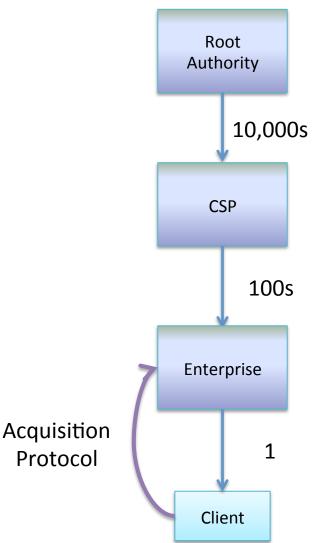


Acquisition

Manages number inventory, tracks who gets assigned what, assigns credentials (STIR)

Acquiring a number

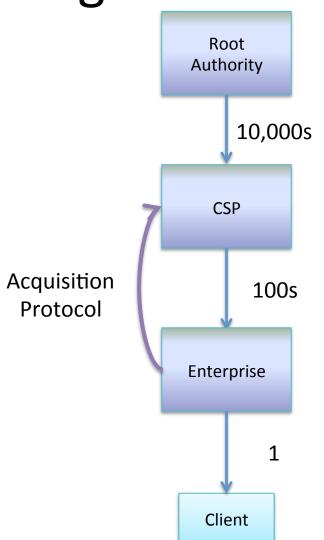
- The acquisition tool could let a new phone get a number from its enterprise
 - Phone gives some information, gets a number and a credential
- Similar use case for Google, or Skype, or whatever



Acquiring a range

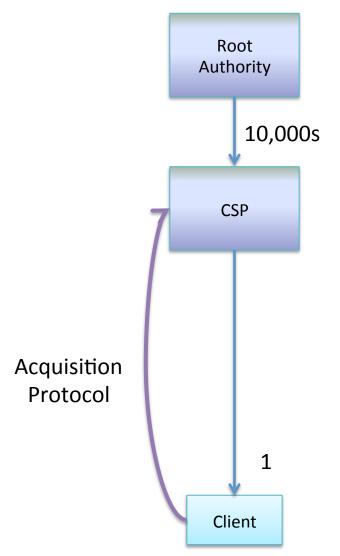
- Possible to request whole blocks of numbers
 - STIR certs indicate a range, or you might get multiple certs

 Enterprise turns up a new PBX, needs to activate 100 new seats



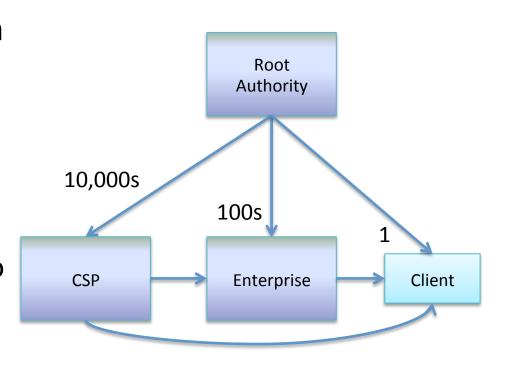
Customer to CSP

- The acquisition tool could let a new phone get a number from a CSP
 - Get a new number and a single certificate
- You just bought a new phone at the Apple store, and want to replace an existing account



Acquisition mechanism scope

- We propose a tool that would *enable* allocation to anyone
 - Not setting any policy!
- Allocation is just the first step
 - How a client connects to a CSP is provisioning



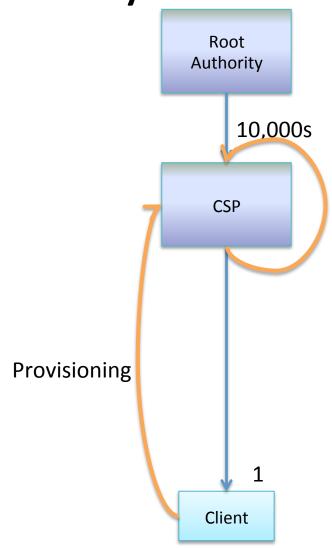
Provisioning

Associates numbers with CSPs, manages related user data

Provisioning today

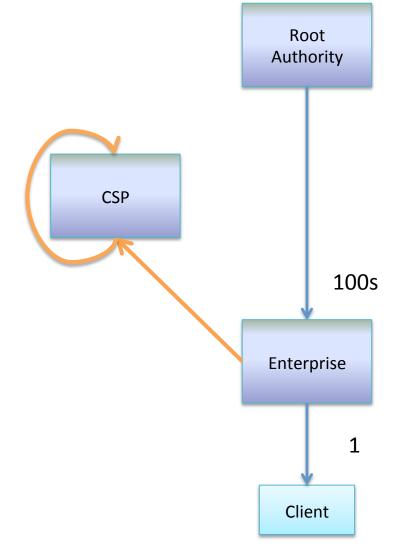
CSPs take care of everything

- Mostly CSP internal provisioning to itself
- A small amount of user info



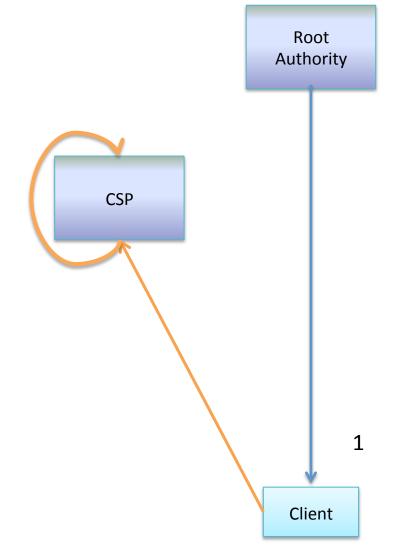
Provisioning

- New acquisition models create new provisioning flows
 - "I own TNs, please manage them for me!"
- Enterprise acquires numbers for a new PBX itself, provisions these at the CSP
 - Proves ownership with STIR credential



Provisioning

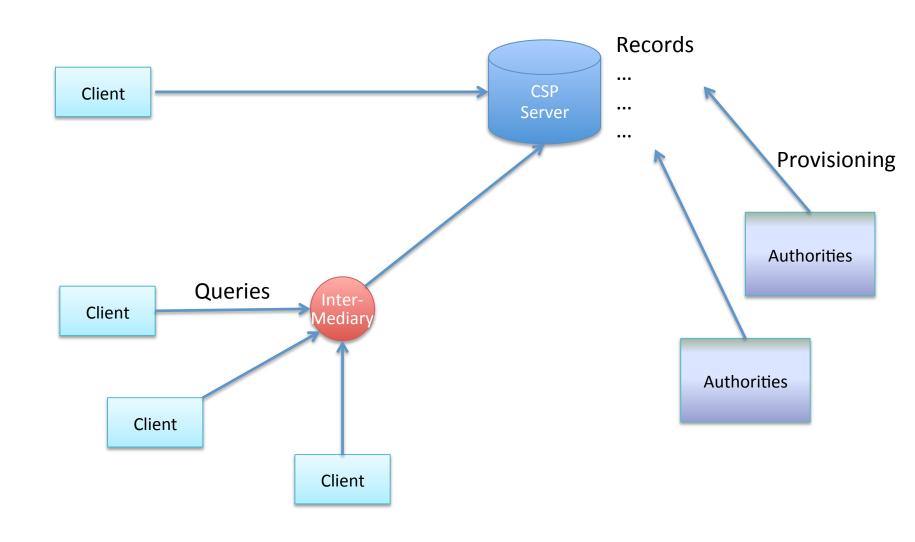
- ... or, end user buys a number and then provisions a CSP
- Like SIP phone registration
 - Now proves number with credential
 - Maybe it's as simple as registering a new Contact
- Much like the domain name model today



Querying

"ENUM Bashing?"
Okay, just a re-run of IETF 85,
Already DISPATCHed

The TeRQ Architecture



About the Data Models

- Again, not much protocol design proposed here
- TeRQ info model split into two parts
 - Routing Information
 - Registered endpoints and their disposition
 - Mostly would be used by the MODERN provisioning protocol
 - Administrative Information
 - Contacts, billing addresses, compliance information
- Beg, borrow and steal for other components
 - WEIRDS, DRINKS, SIP, STIR, others
- MODERN will deliver an architecture

Somebody special

- Government entities will want to ask questions about numbers
 - Very similar to situation of DNS names
- We plan to follow the WEIRDS lead
 - weirds-rdap-sec-12
 - "Full access may be granted to a special group of authenticated clients."
 - Or whatever they go with

Direction for modern-problems

Ready for WGLC? (heh)

Hopefully helped focus discussion

thanks!

BACK UP

TeRQ

- Method: Establish a data model first, then worry about underlying transports and encoding
- Query Elements:
 - Source (Query Source, Query Intermediary, Route Source)
 - Subject (Telephone Number, SPID)
 - Attributes (constrains query: e.g., "voip" if only looking for VoIP)
- Response Elements:
 - Response Code
 - Subject (Optional)
 - Records
 - Authority (Source of the data)
 - Attributes (Name/Value pairs)
 - Priority
 - Expiration

Transporting TeRQ

- Once we agree on semantics, work on bindings
 - A binding is defined as an encoding and a transport
 - We want to allow for multiple bindings for different environments
 - Could build on JSON/HTTP, could build on ASN.1/UDP
 - Bindings need to detail how the elements of the data model are mapped to the encoding
 - Other low-level details like chunking, representation of cryptographic security, etc.
 - Also must be possible to transcode between bindings without losing data (at an Intermediary)
- Aim for maximum applicability
 - Not just a telco protocol, a web protocol
 - Something to work for both Verizon and Google

Element Types

- Data model current specifies:
 - Telephone Number (RFC3966 but should we revisit?)
 - Ranges need some work here
 - Domain Name
 - URI
 - IP Address
 - IPv4/IPv6
 - SPID
 - Currently specified as four-digits, other SPID types possible
 - GSPID, ITAD, etc.
 - Trunk Group
 - Currently points to the Gurbani/Jennings RFC
 - Display Name
 - · Support for CNAM as well as a SIP "From" header field
 - Expiry
 - Absolute time
 - Priority
 - Value from 0 to 1
 - Extension
 - Reserved for further use

Charter (background)

 The MODERN working group will define a set of Internetbased mechanisms for the purposes of managing and resolving telephone numbers (TNs) in an IP environment. Existing mechanisms for these purposes face obsolescence as the voice communications infrastructure evolves to IP technology and new applications for TNs become possible. The traditional model of a TN having an association to a single service provider and a single application is breaking down. Its use as a network locator is going away, but its use as an identifier for an individual or an organization will remain for some time. Devices, applications, and network tools increasingly need to manage TNs, including requesting and acquiring TN delegations from authorities.

Charter (goals)

- The working group will define a framework for the roles and functions involved in managing and resolving TNs in an IP environment. This includes a protocol mechanism for acquiring TNs, which will provide an enrollment process for the individuals and entities that use and manage TNs. TNs may either be managed in a hierarchical tree, or in a distributed peer-to-peer architecture. Privacy of the enrollment data and security of the resource will be primary considerations.
- Additionally, the working group will deliver a protocol mechanism for resolving
 TNs which will allow entities such as service providers, devices, and applications to
 access data related to TNs, possibly including caller name data (CNAM).
 Maintaining reliability, real time application performance, security and privacy are
 primary considerations. The working group will take into consideration existing
 IETF work including ENUM, SPEERMINT, and DRINKS.
- The work of this group is limited to specifying a solution for TNs and covers any service that can be addressed using a TN. Expanding the work to other identifiers is out of scope. Solutions and mechanisms created by the working group will be flexible enough to accommodate different policies, e.g., by different regulatory agencies.

Charter (deliverables)

- The work group will deliver the following:
- 1. An architecture overview document that includes high level requirements and security/privacy considerations
- A document describing the enrollment processes for existing and new TNs including any modifications to metadata related to those TNs
- A document describing protocol mechanisms for accessing contact information associated with enrollments
- A document describing mechanisms for resolving information related to TNs

Questions (1/2)

- 1. Is there support to form a WG with the proposed charter?
- 2. Does the community think that the problem statement is clear, well-scoped, solvable, and useful to solve?
- 3. Can I see a show of hands of folk willing to review documents?

Questions (2/2)

- 4. Who would be willing to serve as an editor for the Working Group documents?
- 5. Does the community think that, given the charter discussion, a WG should be formed?
- 6. How many people feel that a WG should not be formed?