

Hey, Lumi!

Using Natural Language for Intent-based Network Management

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Deploying network policies is hard...

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“Block YouTube in the office”

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“Inspect all traffic for student dorms.”

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“Rate limit employees streaming traffic”

Deploying network policies is hard...

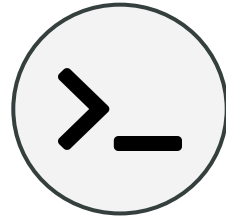
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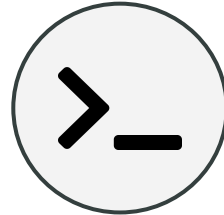


How to deploy network policies?



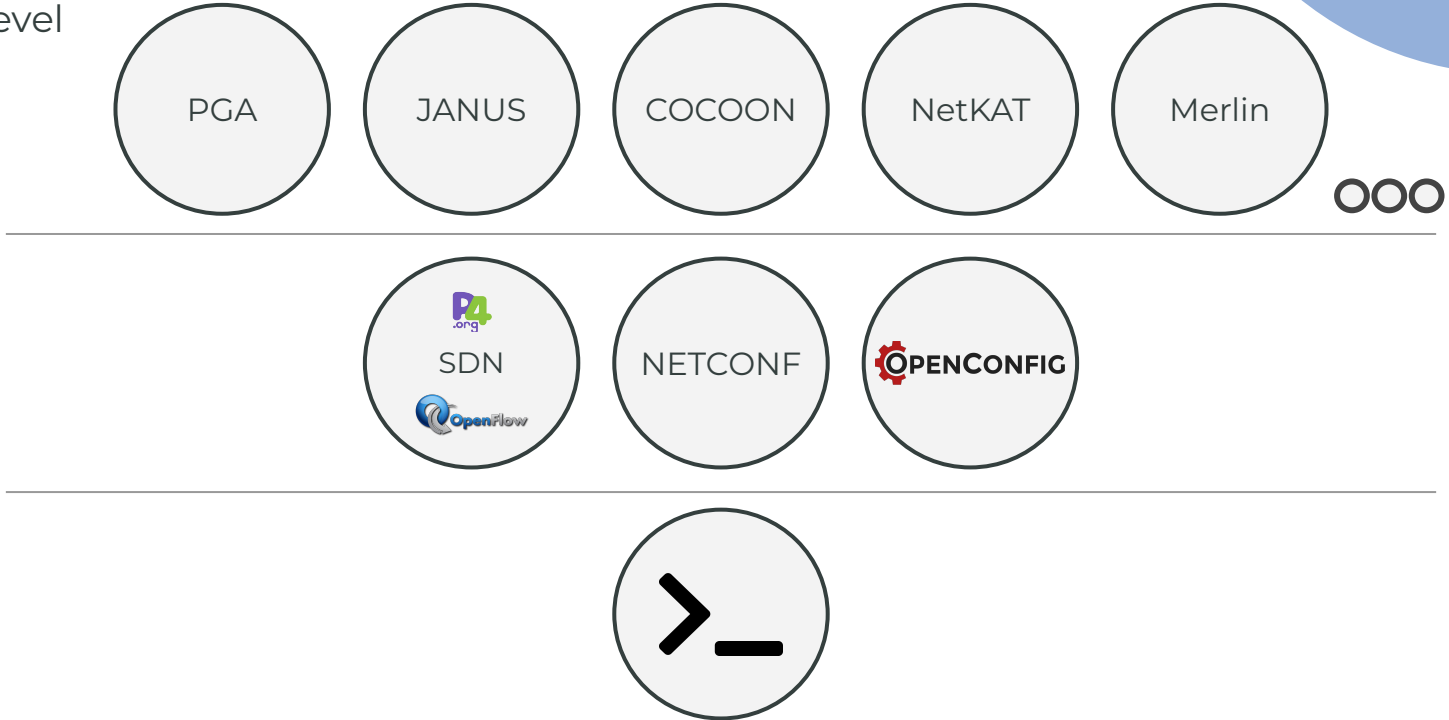
How to deploy network policies?

Higher-level



How to deploy network policies?

Higher-level





What if we use natural language?

Lumi 



1. Allows network operators to express their high-level intents in **Natural Language**

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1. Allows network operators to express their high-level intents in **Natural Language**
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3. **Learns over time** using operator knowledge
4. Evaluated using **real-world intents** from US University network policies, and a **User Study**



Supported policies

ACL

QoS

Middlebox chaining

Temporal behavior

Related work



Hey network, can you
understand me?

Lumi 

Network Configuration

—



Learns through Feedback

—

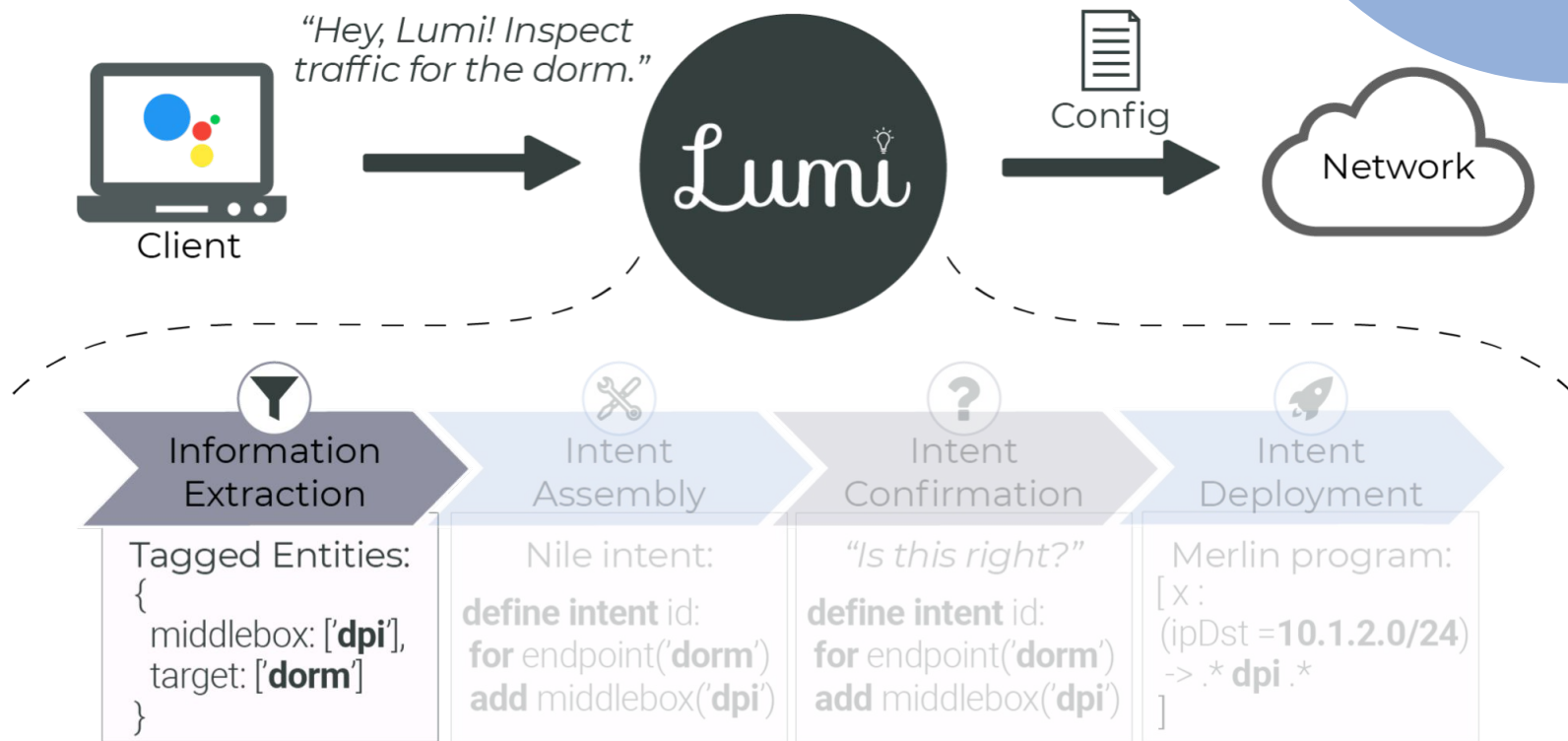
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Lumi in a Nutshell

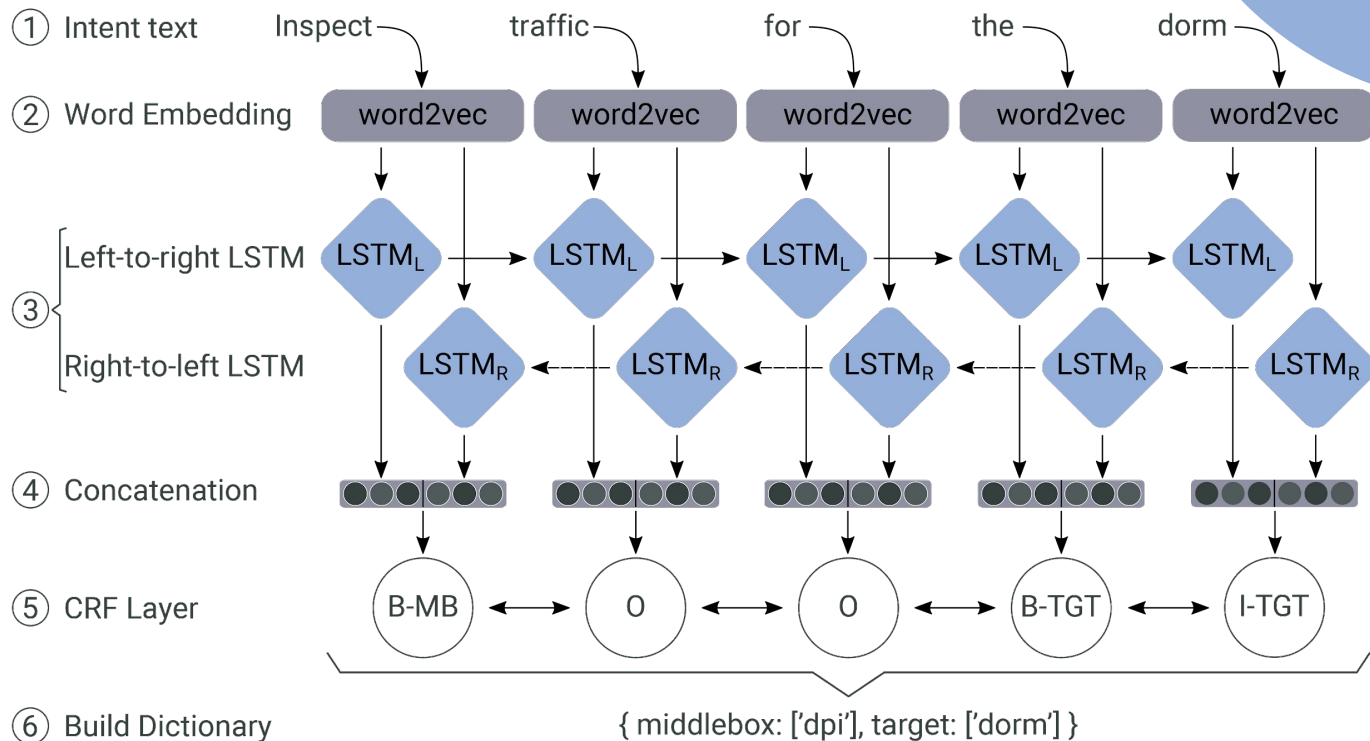


Lumi in a Nutshell

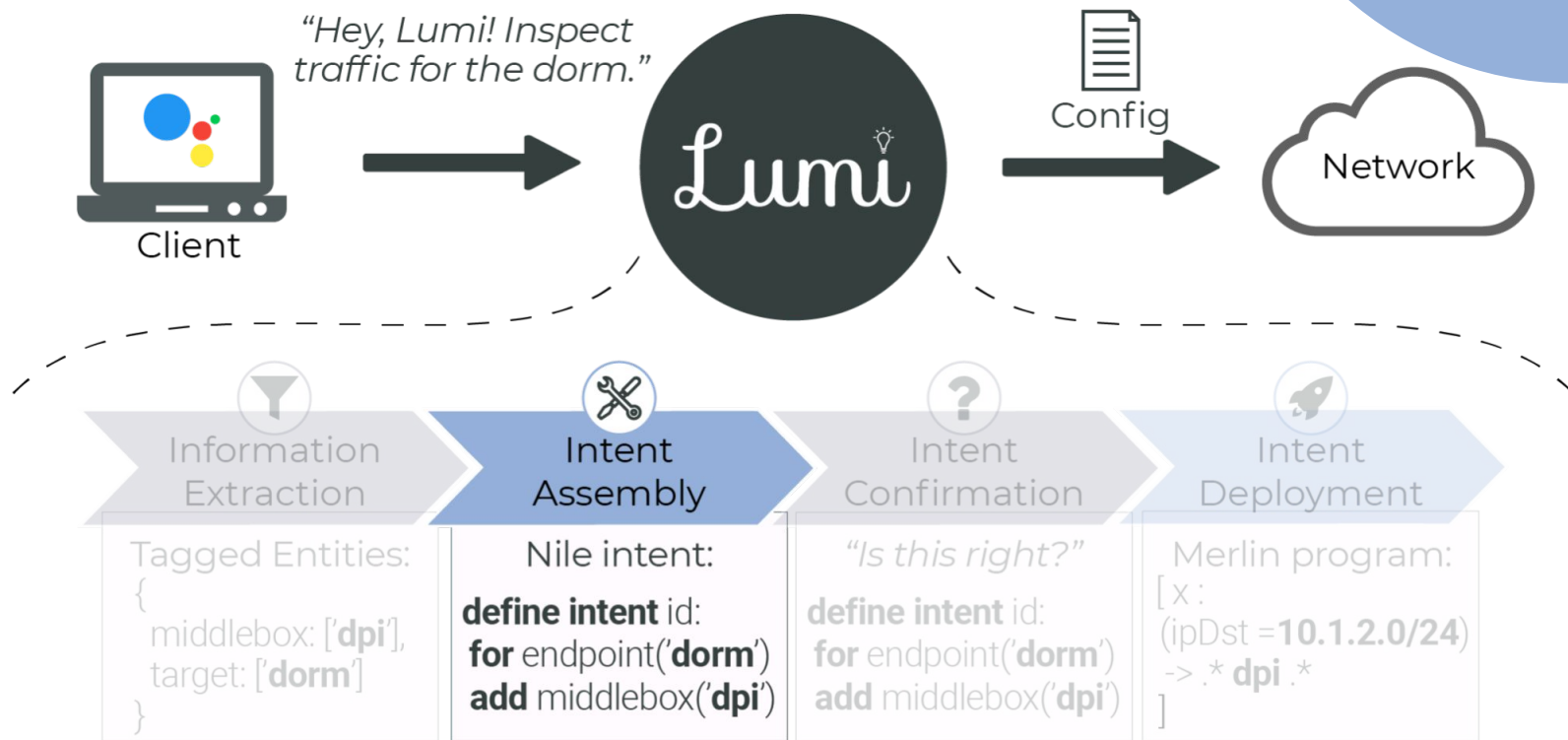


Information Extraction

Named Entity Recognition



Lumi in a Nutshell



Intent Assembly

Network Intent Language (Nile)

High legibility

High expressivity

Intent Assembly

Network Intent Language (Nile)

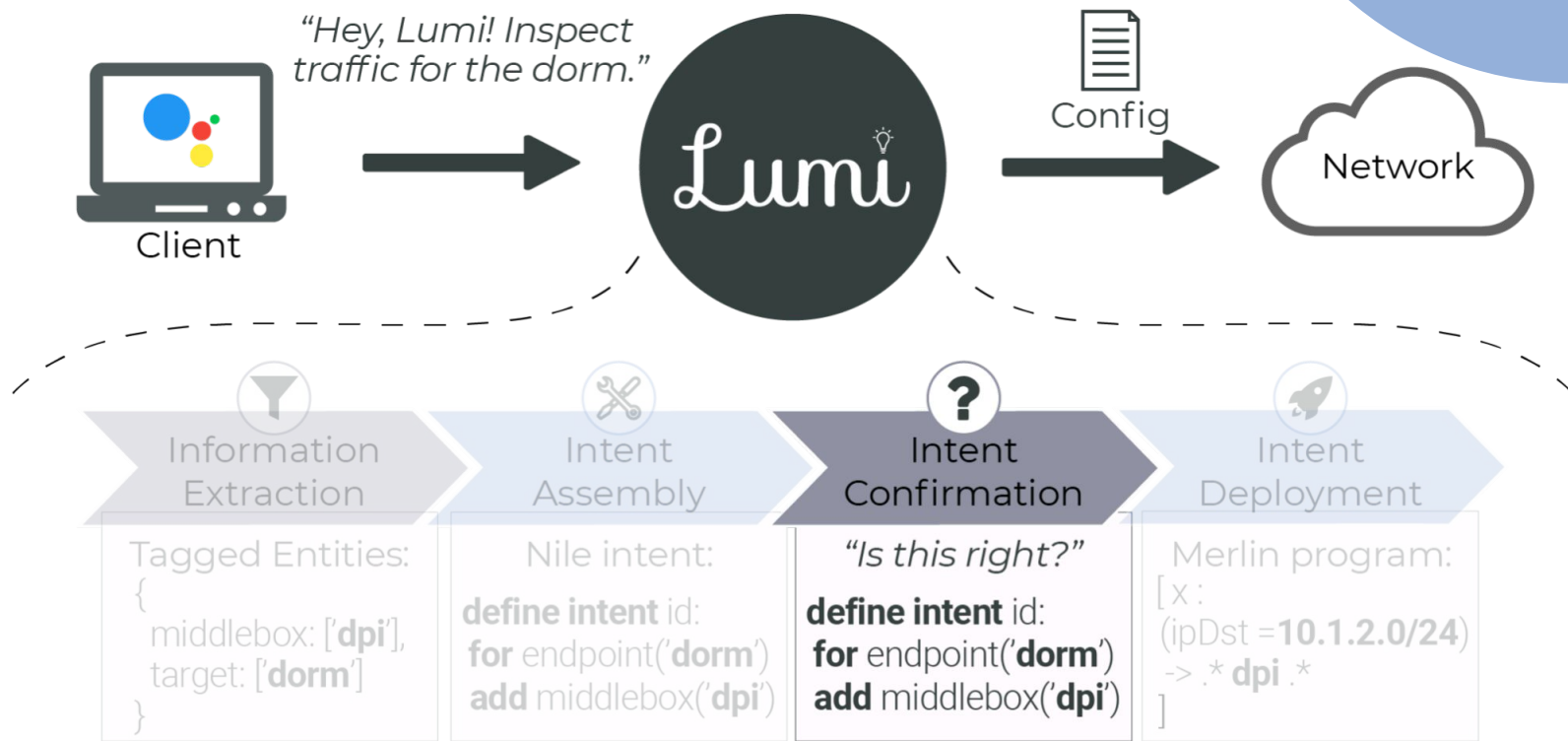
High legibility

High expressivity

“Add a firewall and intrusion detection from gateway to backend for client B with at least 100 mbps of bandwidth, and allow HTTPS only.”

```
define intent intentId:  
  from      endpoint("gateway")  
  to        endpoint("backend")  
  for       group("B")  
  add       middlebox("firewall"), middlebox("ids")  
  set       bandwidth("min", "100", "mbps")  
  allow     protocol("https")
```

Lumi in a Nutshell

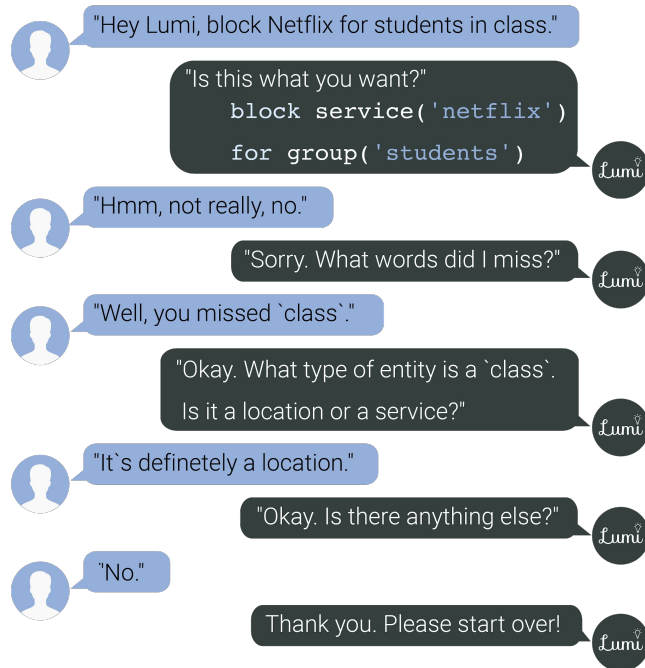


Intent Confirmation

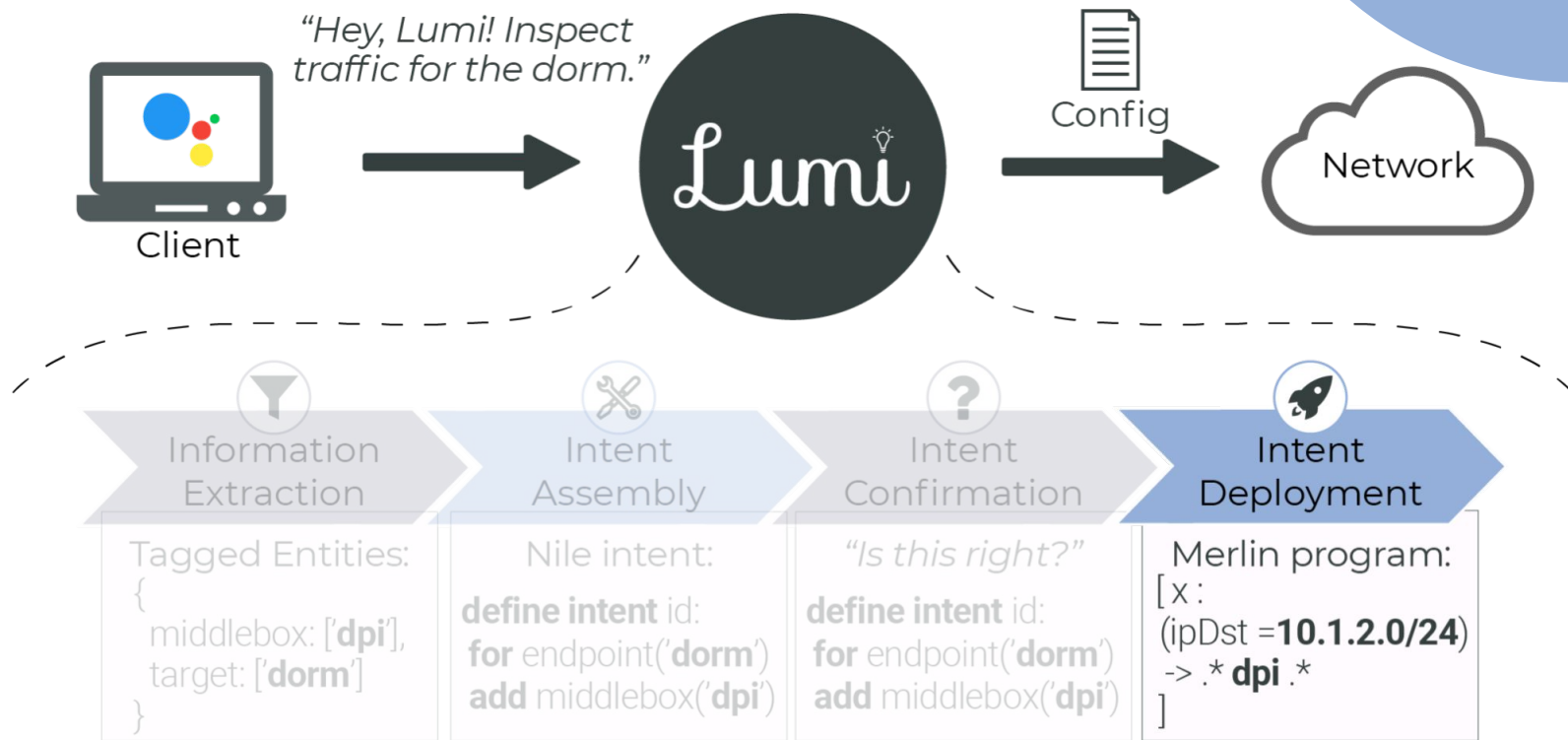
- Machine learning is always prone to mistakes
- Training data is hard to come by
 - **Use operator knowledge!**
- Iterate to extract key-value pairs
 - **Re-train NER model each time**

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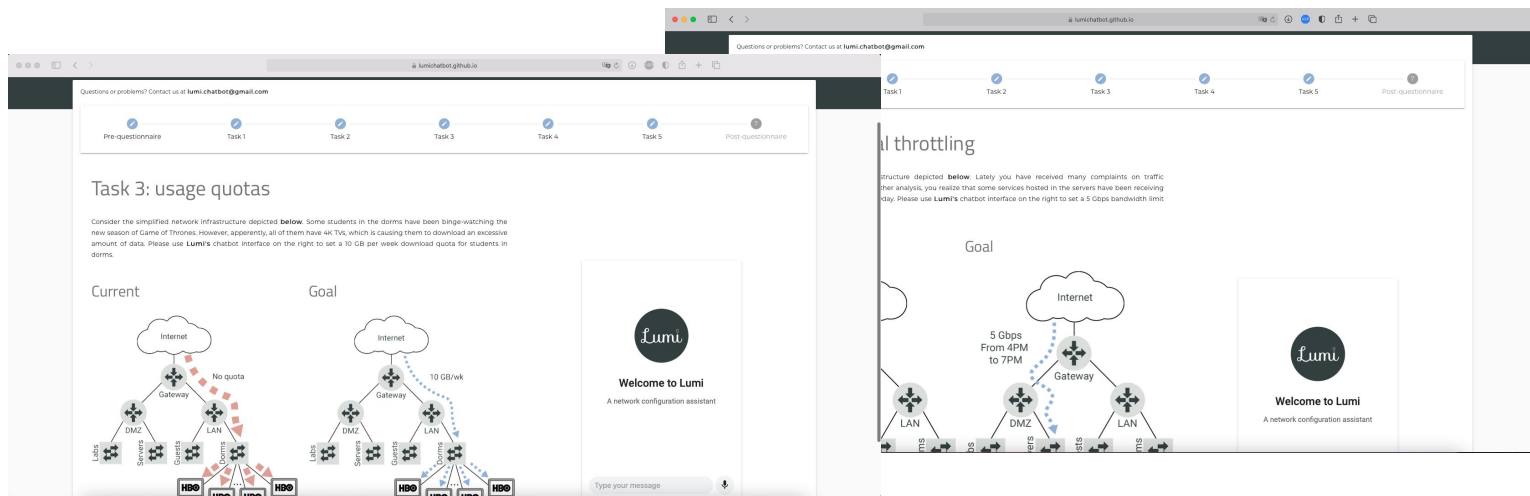
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User Study

User Study

Completely anonymous and entirely online

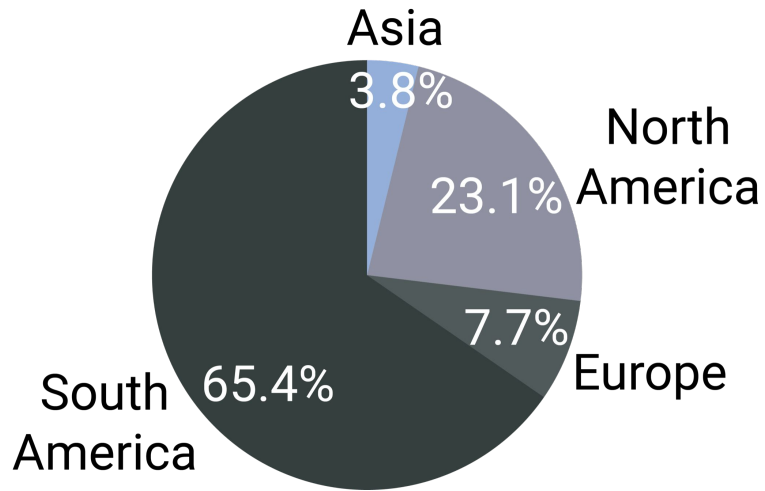
- Subjects were put in the shoes of a **campus network operator**
- Asked to complete **5 tasks** using our developed Lumi prototype



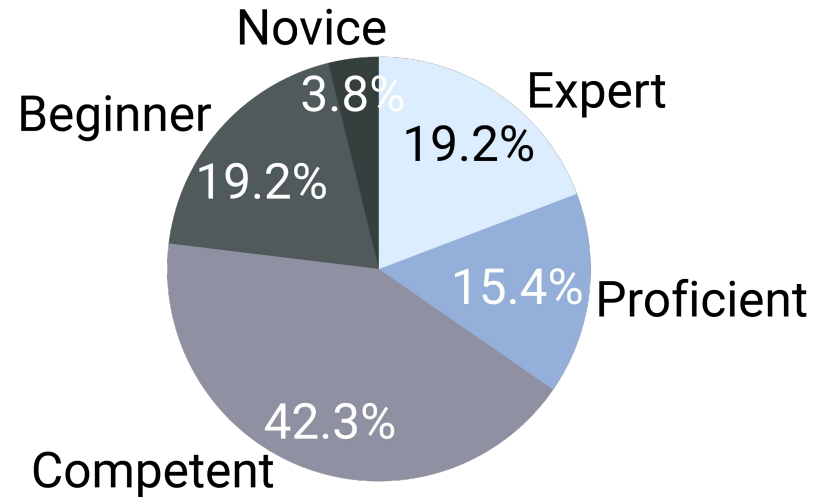
User Study

Subjects Profiling

- **26 Participants**



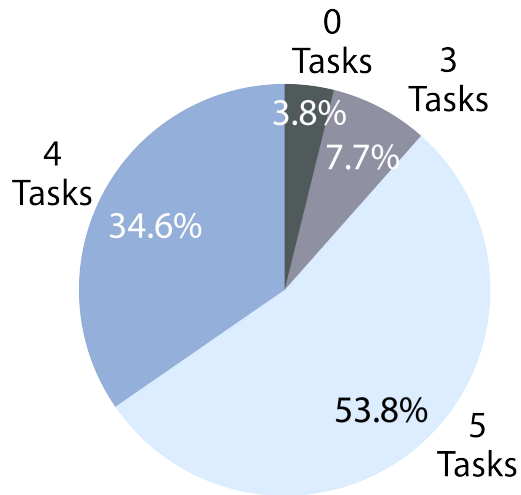
Region



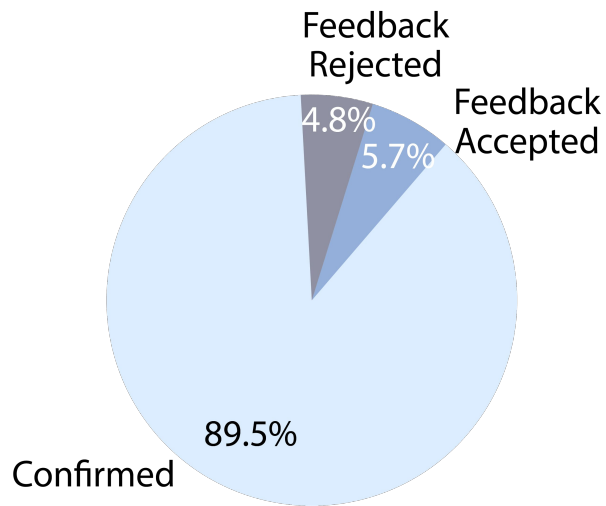
Expertise

User Study

Information Extraction and Feedback



of Tasks Completed



Impact of Feedback

Summary



- End-to-end system to allow using **natural language** for network management
- Uses **Nile** as an abstraction layer for intent confirmation.
- **Learns over time** through operator feedback.

What's next:

- Make Lumi production-ready
- Support for more features for use case scenarios other than Campus Networks

Thank you! Questions?

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<http://lumichatbot.github.io>